

This form can be used for the following products:

- Bendigo SmartStart Super®
- Bendigo SmartStart Pension®

In accordance with the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (AML/CTF Act), superannuation funds must obtain additional proof of identity documents prior to a member making a cash withdrawal or commencing to receive a pension payment.

Please complete this form using BLOCK capital letters and a BLACK or BLUE pen and tick (✓) boxes where applicable.

Step 1 Member details

Title: Surname:
Given Name(s):
Date of Birth: / / Member number (if known):

Step 2 Proof of Identity

Please choose one of the following options to help us verify that you are the person to whom the super benefits belong.

Option 1 - Electronic verification - Please provide details for any TWO of the following forms of identification:

Driver's Licence - Please enter details as they appear on your driver's licence.

First Name:
Middle Name:
Last Name:
Licence Number: State of Issue:
Card Number:
Address:
Suburb: State: Postcode:
Expiry Date: / /

Medicare Card - Please enter details as they appear on your Medicare Card.

First Name: Middle Initial:
Last Name:
Card Colour: Green Blue Yellow Medicare Card Number:
Individual Reference Number (the number to the left of your name): Expiry Date: / /

Australian Passport - Please enter details as they appear on your passport.

First Name:
Middle Name:
Last Name:
Passport Number:

Australian VISA (foreign passport holders)

First Name:	
Middle Name:	
Last Name:	
Passport Number:	Country of issue:

By providing my proof of identity details above, I confirm that I am authorised to provide the personal details presented and consent to its use to electronically verify my identity. I understand that my personal information will be shared with GreenID, a secure online verification system in order to match my information with identification data sources.

Option 2 - Certified copies of identification

Please provide original certified copies of identification. Each page must be certified as a true copy. Please refer to the 'Proof of identity instructions' section at the end of this form for more information.

If the paper copies of my certified documentation are incorrectly certified or unable to be read, I authorise the use of my personal details for the purpose of electronically verifying my identity where possible. I understand that my personal information will be shared with GreenID, a secure online verification system in order to match my information with identification data sources.

Step 3 Member signature

I/We have read and understood Bendigo and Adelaide Bank Group's Privacy Policy which is available at www.bendigobank.com.au/privacy-policy and agree that Bendigo Superannuation Pty Ltd (Bendigo Super) and Bendigo and Adelaide Bank Group may collect, use and disclose my personal information for the purposes of opening and administering my account in accordance with the law.

Member signature: Date: / /

Step 4 Proof of Identity instructions

If you have chosen Option 2 in Step 2, you will need to provide documentation to prove you are the person to whom the superannuation entitlements belong. The following documents may be used to prove your identity.

Either One of the following documents only: <ul style="list-style-type: none">• driver's license issued under state or territory law• passport		
OR One of the following documents: <ul style="list-style-type: none">• birth citizenship or birth extract• citizenship certificate issued by the Commonwealth• pension card issued by Centrelink that entitles the person to financial benefits	AND	One of the following documents only: <ul style="list-style-type: none">• letter from Centerlink regarding a Government assistance payment• notice issued by Commonwealth, state or territory Government or local council within the past twelve months that contains your name and residential address. For example,<ul style="list-style-type: none">- Tax Office Notice of Assessment- Rates notice from local council.

Certification of personal documents

All copied pages of ORIGINAL proof of identity documents (including any linking documents) need to be certified as true copies by any individual approved to do so (see below).

The person who is authorised to certify documents must:

- sight the original and the copy and make sure both documents are identical;
- make sure all pages have been certified as true copies by **writing** or **stamping** 'certified true copy' followed by their **signature, printed name, qualification** (eg Justice of the Peace, Australia Post employee, etc) and **date**.

A list of people authorised to certify a copy of an original document is available on our website at bendigobank.com.au/super

Please send the completed form to:

Bendigo Superannuation
GPO Box 264
Melbourne VIC 3001
OR Email: superannuation@bendigobank.com.au