

**Product Disclosure Statement updates** 

This document contains updates to information in the Sandhurst Select Mortgage Fund Product Disclosure Statement (PDS) dated 30 January 2017 (as amended by Supplementary PDS dated 1 July 2017), where the updated information is not materially adverse.

The updates below should be read in conjunction with the current PDS which can be found here.

Sandhurst Trustees Limited (Sandhurst) is the responsible entity of the Sandhurst Select Mortgage Fund (Fund).

### 19 January 2022 - Fees and Costs update

Sandhurst has undertaken an annual review of the fees and costs in relation to the Fund's financial year ended 30 September 2021 and wishes to update the fees and costs disclosed in the PDS.

The below updates are made to the PDS.

### PDS Page 20:

• The Fees and costs table is updated by deleting and replacing the row immediately below the 'Management costs' heading with:

The fees and costs for managing your investment	<ul> <li>1.14% p.a. of the net asset value of the Fund consisting of:</li> <li>a management fee of 1.02% of capital sums invested in the Fund (estimated to be 1.01% p.a. of the net asset value of the Fund)<sup>3</sup>.</li> <li>Plus</li> <li>expense recoveries of 0.13% p.a. of the net asset value of the Fund.</li> </ul>	The management fee is payable out of the income of the Fund, calculated daily and paid monthly in arrears. The expense recoveries are paid from the income or assets of the Fund as they are incurred.
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• Footnote '3' immediately below the Fees and costs table is deleted and replaced with:

<sup>"3</sup> An estimate of this fee as a percentage of the Fund's net asset value for the current financial year has been provided to assist in fund comparisons.."

## PDS Page 21:

• Under the 'Management costs' section, the second paragraph, last sentence is deleted and replaced with the following:

"The expense recoveries disclosed in the fee table are based on actual expense recoveries for the financial year ended 30 September 2021."

• Under the 'Management costs' section, the third paragraph, first and second sentences are deleted and replaced with the following:

"Management costs may increase or decrease from one financial year to the next. The management fee is calculated daily at 1.015% p.a. from 1 January 2021 of the Fund's capital sums invested, calculated daily, and paid monthly in arrears from the Fund's income prior to making a distribution."

• Under the 'Transactional and Operational Costs' section, the fifth sentence is deleted and replaced with the following:

"The costs represented 0.00% of the Fund's average net asset value for the past financial year ended 30 September 2021."

Under the 'Indirect Cost Ratio (ICR)' section, the third paragraph is deleted and replaced with the following:

"The ICR (inclusive of GST and net of any reduced input tax credits) for the Fund was 1.14%, calculated based on the average net asset value of the year ended 30 September 2021."

• Under the 'Maximum fees and waiver' section, the second paragraph, first sentence is deleted and replaced with the following: "As at 30 September 2021, this represents 1.01% p.a. of the net asset value of the Fund."

These costs may vary depending on the level of Fund transactions and may be different in the current and future financial years."



# **Product Disclosure Statement updates**

# PDS Page 22:

• The 'Example of annual fees and costs' table is updated by deleting and replacing the last two rows with:

PLUS Management Costs	1.14% p.a. x \$50,000 = \$570	And, for every \$50,000 you have in the Fund, you will be charged \$570 each year.
EQUALS Cost of Fund		If you had an investment of \$50,000 at the beginning of the year and you put in an additional \$5,000 during that year, you would be charged fees of:
		\$570 * What it costs you will depend on the fee you negotiate.

## 5 October 2021 - Complaints update

Sandhurst has revised its complaints handling process in accordance with standards and requirements for dispute resolution procedures that come into effect on 5 October 2021.

The below updates are made to the PDS.

## PDS Page 26:

• Under the '11. Additional Information' heading, the 'Complaints' section is deleted and replaced with the following:

### **"Resolving Complaints**

We consider internal dispute resolution to be an important and necessary first step in the complaint handling process as it gives us an opportunity to hear when we do not meet our customer's expectations and address them genuinely, efficiently and effectively.

You can raise your complaint with us by:

- contacting us on 1800 634 969 (Monday to Friday 8.30 am to 5.00 pm, Melbourne time)
- emailing us at <u>managedfunds@sandhursttrustees.com.au</u>
   writing to us at:
- Sandhurst Trustees Limited Funds Administration GPO BOX 4314 Melbourne VIC 3001

If you are not satisfied with the response provided you can refer your complaint directly to the appropriate external dispute resolution scheme.

We are a member of the Australian Financial Complaints Authority (AFCA). You can contact AFCA at:

GPO Box 3 Melbourne Vic 3001 Telephone: 1800 931 678 Email: <u>info@afca.org.au</u> Web: <u>www.afca.org.au</u>

Time limits may apply to complain to AFCA and so you should act promptly or otherwise consult the AFCA website to find out if, or when the time limit relevant to your circumstances expire."



# **Product Disclosure Statement updates**

## 30 September 2021 - Report on performance against ASIC Benchmarks and Disclosure Principles

A Benchmarks and Disclosure Principles Report ('Report') has been produced for the Sandhurst Select Mortgage Fund (referred to as the 'Fund').

Sandhurst Select Mortgage Fund Benchmarks and Disclosure Principles Report

The Report, as at 31 March 2021, updates the ASIC Benchmarks and Disclosure Principles section of the respective Fund's Product Disclosure Statement dated 30 January 2017 as amended by its Supplementary Product Disclosure Statement dated 1 July 2017 and earlier sections of this document. The updated information relates to the Fund's performance against the ASIC Benchmarks and Disclosure Principles.

The Report should be read together with the applicable product disclosure statement which can be found at <u>bendigobank.com.au/managedfundsforms</u>.

### 30 March 2021 - Report on performance against ASIC Benchmarks and Disclosure Principles

A Benchmarks and Disclosure Principles Report ('Report') has been produced for the Sandhurst Select Mortgage Fund (referred to as the 'Fund').

Sandhurst Select Mortgage Fund Benchmarks and Disclosure Principles Report

The Report, as at 30 September 2020, updates the ASIC Benchmarks and Disclosure Principles section of the respective Fund's Product Disclosure Statement dated 30 January 2017 as amended by its Supplementary Product Disclosure Statement dated 1 July 2017 and earlier sections of this document. The updated information relates to the Fund's performance against the ASIC Benchmarks and Disclosure Principles.

The Report should be read together with the applicable product disclosure statement which can be found at <u>bendigobank.com.au/managedfundsforms</u>.

### 31 December 2020 - Fees and costs update

Sandhurst has undertaken an annual review of the fees and costs in relation to the Fund's financial year ended 30 September 2020 and wishes to update the fees and costs disclosed in the PDS. (For the avoidance of doubt, all references in this section to "PDS" mean the Product Disclosure Statement for the Fund dated 30 January 2017 (as amended by Supplementary PDS dated 1 July 2017), as updated by the earlier sections in this document.)

In addition, from 1 January 2021, to comply with legislation, Sandhurst will cease paying grandfathered conflicted remuneration to advisers, and will be passing on the benefit of reduced costs to investors by reducing the management fee for this Fund.

The below updates are made to the PDS.

### PDS Page 20:

• The Fees and costs table is updated by deleting and replacing the row immediately below the 'Management costs' heading with:

The fees and costs for managing your investment	<ul> <li>1.301 p.a. of the net asset value of the Fund consisting of:</li> <li>a management fee of 1.025% of capital sums invested in the Fund (estimated to be 1.027% p.a. of the net asset value of the Fund)<sup>3</sup>.</li> <li>Plus</li> <li>expense recoveries of 0.274% p.a. of the net asset value of the Fund.</li> </ul>	The management fee is payable out of the income of the Fund, calculated daily and paid monthly in arrears. The expense recoveries are paid from the income or assets of the Fund as they are incurred.
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• Footnote 2 immediately below the Fees and costs table, is deleted.



# **Product Disclosure Statement updates**

## PDS Page 20 continued:

• Footnote 3 immediately below the Fees and costs table is deleted and replaced with:

"<sup>3</sup> The management fee is based on the financial year ended 30 September 2020. However, from 1 January 2021, the management fee will reduce by 0.010%, from 1.025% to 1.015% of capital sums invested given grandfathered conflicted remuneration will no longer be payable.

From 1 January 2021, management fees are calculated daily at 1.015%p.a. of capital sums invested. An estimate of this fee as a percentage of the Fund's net asset value for the current financial year is 1.017% and has been provided to assist in fund comparisons."

# PDS Page 21:

• Under the 'Management costs' section, the second paragraph, last sentence is deleted and replaced with the following:

"The expense recoveries disclosed in the fee table are based on actual expense recoveries for the financial year ended 30 September 2020."

• Under the 'Management costs' section, the third paragraph, first and second sentences are deleted and replaced with the following:

"Management costs may increase or decrease from one financial year to the next. The management fee is calculated daily at 1.015% p.a. of the Fund's capital sums invested, calculated daily, and paid monthly in arrears from the Fund's income prior to making a distribution."

• Under the 'Transactional and Operational Costs' section, the fifth sentence is deleted and replaced with the following:

"The costs represented 0.002% of the Fund's average net asset value for the past financial year ended 30 September 2020."

• Under the 'Indirect Cost Ratio (ICR)' section, the third paragraph is deleted and replaced with the following:

"The ICR (inclusive of GST and net of any reduced input tax credits) for the Fund was 1.301%, calculated based on the average net asset value of the year ended 30 September 2020."

- Under the 'Maximum fees and waiver' section, the second paragraph, first sentence is deleted and replaced with the following: "As at 30 September 2020, this represents 1.027% p.a. of the average net asset value of the Fund."
- The "Adviser remuneration" section is deleted.

## PDS Page 22:

• The 'Example of annual fees and costs' table is updated by deleting and replacing the last two rows with:

PLUS Management Costs	1.301% p.a. x \$50,000 = \$650.50	<b>And,</b> for every \$50,000 you have in the Fund, you will be charged \$650.50 each year.
EQUALS Cost of Fund		If you had an investment of \$50,000 at the beginning of the year and you put in an additional \$5,000 during that year, you would be charged fees of:
		\$650.50 * What it costs you will depend on the fees you negotiate.



# **Product Disclosure Statement updates**

### 1 September 2020 - Report on performance against ASIC Benchmarks and Disclosure Principles

A Benchmarks and Disclosure Principles Report ('Report') has been produced for the Sandhurst Select Mortgage Fund (referred to as the 'Fund').

Sandhurst Select Mortgage Fund Benchmarks and Disclosure Principles Report

The Report, as at 31 March 2020, updates the ASIC Benchmarks and Disclosure Principles section of the respective Fund's Product Disclosure Statement dated 30 January 2017 as amended by its Supplementary Product Disclosure Statement dated 1 July 2017. The updated information relates to the Fund's performance against the ASIC Benchmarks and Disclosure Principles. The Report should be read together with the applicable product disclosure statement which can be found at <u>bendigobank.com.au/managedfundsforms</u>.

### 22 August 2019 – Passbook facility

Sandhurst will no longer offer a passbook facility to new investors in the Sandhurst Select Mortgage Fund.

### PDS Page 26:

- Under the 'Keeping you informed' heading, the first bullet point and two sub bullet points are deleted and replaced with the following:
  - "a quarterly transaction statement;"

### 31 May 2019 – Complaints update

The Financial Ombudsman Service Australia has been replaced by the Australian Financial Complaints Authority.

PDS Page 26:

• Under the 'Complaints' heading, the fourth paragraph is deleted and replaced with the following:

"If you are not satisfied with the handling of your complaint, or the complaint is not dealt with within 45 days, you may contact the Australian Financial Complaints Authority on 1800 931 678, info@afca.org.au or <u>www.afca.org.au</u> for further information."

## 1 January 2018 – Access to the dispute resolution mechanism for platform investors

Sandhurst will provide platform investors access to its dispute resolution mechanism in the same way as it covers complaints from direct investors.

### PDS Page 27:

• Under the heading 'Platform investors', the third paragraph is deleted and replaced with:

"As at the date of this PDS, Sandhurst is not responsible for the operation of any Platform through which you invest. In addition to reading this PDS, you should read the document that explains the Platform, as issued by your Platform operator."

### 1 July 2017 – Supplementary Product Disclosure Statement

A Supplementary Product Disclosure Statement was issued 1 July 2017, this document amends content of the Product Disclosure Statement dated 30 January 2017.

The current PDS including the Supplementary Product Disclosure Statement can be located here.