

## Rural Bank Phone Banking Guide

Call 1300 651 839 from anywhere within Australia.

From overseas, call +613 5445 0611 (standard international call charges apply)

Call **1 3 0 0 6 5 1 8 3 9**

Press **1** Enter your Access Number and

Press **#** Enter your PIN and

Press **#** Quick Balances

Press **1** Account Information

Press **2** Funds Transfer

**1** Account Balances

**2** Transaction Summary

Press **3** Bill Payments

**1** To make a bill payment to a new or existing biller

**2** To add to personal biller list

**3** To delete from personal biller list

Press **4** Other Services

**1** Order a statement

**2** Request a chequebook

**3** Change your PIN

**0** Change your 'Quick Balance' accounts

### Need help?

Press **0** To speak with a banking consultant

**7** To return to the main menu

**8** To repeat options

**9** To end your call

**\*** To return to the previous menu

**#** To skip ahead

Effective: 4 April 2016

This information has been prepared without taking into account your personal circumstances, objectives, financial situation or needs. Individual circumstances may vary and special legislative requirements must be adhered to. You should consult your taxation advisor before opening this account. Terms, conditions, fees, charges may apply. Full details are available on application, by phoning our Customer Service Centre on 1300 660 115 or online at [www.ruralbank.com.au](http://www.ruralbank.com.au). All information is subject to change. Products are issued by Rural Bank Limited ABN 74 083 938 416 AFSL 238042. Products are distributed by Bendigo and Adelaide Bank Limited ABN 11 068 049 178 AFSL 237879 and Elders Rural Services Australia Limited ABN 72 004 045 121 AFSL 237757. Registered office: Level 6, 80 Grenfell Street, Adelaide SA 5000.