

## **Community Forum.**

On 14 May 2014, the Acacia Ridge **Community Bank**<sup>®</sup> Branch hosted the first community forum for our suburb. More than 70 people representing 44 local groups attended the evening and helped to identify ideas to help make Acacia Ridge a sustainable and healthy place to live, work and play.

Through round table discussions, this enthusiastic group identified and prioritised approximately 50 initiatives, including 30 small and 18 significant investment and partnership opportunities, with some examples categorised below:

Communication - website, noticeboard;

**Community/public spaces** – sensory garden, specialised play equipment, shade sail, overlocker;

Education – English, computer literacy and nutrition classes;

Health – youth services and suicide prevention;

**Sport** – adult swimming program, pool fencing;

**Support for the disadvantaged** – breakfast club, sporting program, book boxes, mentoring program;

Transport – subsidised transport and bus running costs;

Youth - homework club, youth led community projects.

With such an extensive and broad ranging list of priorities, your Acacia Ridge **Community Bank**<sup>®</sup> Branch and Board progressed preliminary discussions with key interest groups and potential partners about the best way to deliver these priorities.



As a result, we have now identified a number of initiatives that we and our partners will help deliver for the Acacia Ridge Community - and we look forward to making those announcements soon!

As you will be aware, under the **Community Bank**<sup>®</sup> model, our bank profits are used to support community development initiatives. In Acacia Ridge, we are also looking to strengthen existing relationships and build new partnerships. This would allow the identified priorities to be delivered in a number of ways by a range of partners, giving us even greater opportunities for our community. If you would like to help, please contact our Branch Manager, Mark Coxhead.



Acacia Ridge Financial Services Limited 28 Elizabeth Street, Acacia Ridge QLD 4110 ABN 73 116 060 916 Directors: Peter Henderson (Chairman), Linda Beaumont, Earle Johnston, Vicki Maguire, Mark Ledwidge, Amanda Harward, Jane Carlisle.



# Introducing your new Branch Manager.



I would like to take this opportunity to introduce myself to you all. My name is Mark Coxhead, and I was appointed Branch Manager of Acacia Ridge **Community Bank**<sup>®</sup> Branch in September last year.

A little bit about me, I grew up on the family farm, a cropping and beef cattle operation near Tamworth, in northern New South Wales.

I have 15 years experience in the

banking industry across many roles, including Branch Manager and Business Banking Manager throughout northern New South Wales prior to moving to Brisbane.

For the past three years I've been heavily involved with Lions, and have previously held the position of Vice President and President with my local Lions Club.

In my free time I enjoy travelling, spending time with family and friends, as well as playing the odd game of tennis.

My aim for the future of the branch is to continue to guide and develop my team to help us create stronger connections with our new and existing customers. I want to promote meaningful and relevant discussions about how we can help our customers achieve their financial goals, while also promoting the great work that we do in our local community.

By helping our customers grow, we grow our business, which enables us to further support the Acacia Ridge community through sponsorships and grants. Through these efforts, I know we can make a real difference for our local community.

With 2014 well underway, we're looking for more opportunities for Acacia Ridge **Community Bank**<sup>®</sup> Branch to help grow our local community. Our recent Community Forum was an excellent opportunity for our community to come together and have their say on what is important to them and what ideas they have to make Acacia Ridge an even better place to live, work and play.

Finally, I would like to thank you all for making me feel welcome in my new role, with a special mention to the Board of Directors and my staff here at the branch: Lynne, Sandy, Moana and Ruby.

I invite you all to call into our branch and let me and my team help you with all your banking needs.

Mark Coxhead Branch Manager

# Introducing your new Chairman.



Welcome to the latest edition of our **Community Bank**<sup>®</sup> branch's newsletter and my first as Chairman.

I have been a member of our Board from the beginning and have served in various roles, including Treasurer and Company Secretary.

There have been a number of other changes on the Board as well: Amanda Harward joined the Board last year and has taken on the role of Treasurer, Linda

Beaumont has returned to her original role as Company Secretary and Jane Carlisle has recently joined the Board bringing numerous new contacts obtained over the years from her previous jobs.

Our **Community Bank**<sup>®</sup> branch continues to support Acacia Ridge schools and the Board has been extremely pleased to have assisted the students of Watson Road State School to have swimming lessons. In partnership with the Brisbane City Council and federal funding, students attended swimming lessons provided at our local pool over the last two terms.

For the first time, a \$5,000 tertiary scholarship and two bursaries were awarded to deserving students commencing tertiary studies. These funds will help these young people focus on their studies and take the pressure off their families to cover the costs of their education.

Our **Community Bank**<sup>®</sup> branch also sponsored the Sunnybank Hills and Salisbury Rotary Clubs Fun Run. The fun run was held on 30 March through the grounds of Griffith University's Nathan Campus, with funds generated supporting Autism Queensland. More than 300 runners were involved and our branch staff and Directors put in a team, all of whom managed to finish!

The Acacia Ridge Community Forum was a successful evening and great opportunity for local groups and community representatives to discuss great ideas for our community.

None of these projects would be possible without funds generated through banking with our local **Community Bank**<sup>®</sup> branch. Our branch offers a full-range of financial products and services. So, if you need a loan, credit card, insurance, financial advice, or foreign currency, please call in to the branch and speak with our Branch Manager Mark or any of the friendly staff.

Do your banking with us and bring big benefits to your community.

#### Peter Henderson Chairman

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## Made possible by the customers of Acacia Ridge **Community Bank**<sup>®</sup> Branch

So make a difference - to your own banking and to your community.

Drop into your nearest branch at 28 Elizabeth Street, Acacia Ridge or phone 3255 6773.



## In your community.

#### Scholarship program.

Our Scholarship Program, in its inaugural year, has awarded three well deserving young adults scholarship funding and bursaries to help kick off their tertiary studies. The funding will help ease the financial pressure associated with tertiary education. Acacia Ridge **Community Bank**<sup>®</sup> Branch is proud to be able to support local youth with furthering their education.



L-R: Joshua White (Scholarship recipient), Peter Henderson (Board Chairman), Chloe Butt (Bursary recipient), Earle Johnston (Marketing Committee Chairman) and Alice Humby (Bursary recipient).

#### Watson Road State School Swimming Program.

A new swimming program for Watson Road State School is providing the vital skills of swimming and water safety to students, many who have never swum before. Acacia Ridge **Community Bank**<sup>®</sup> Branch, in partnership with Brisbane City Council, is proud to be introducing this much-needed initiative to children in our local community.



L-R: Mark Coxhead (Branch Manager), Tamara Price (YMCA Acacia Ridge Pool Manager) and Cr Steve Griffiths (Brisbane City Council).

#### Defib Your Club For Life.

Have you ever thought your local **Community Bank**<sup>®</sup> branch would be able to help save lives? Acacia Ridge **Community Bank**<sup>®</sup> Branch is proud to support clubs in our local community as part of the Bendigo Bank Defib Your Club for Life initiative. In 2013, we were able to provide defibrillator units to Australian Futsal Club and Inala PCYC for use in the event of an emergency. Each club was provided with a Cardiac Science Defibrillator Unit and crucial training for representatives to be able to use this vital piece of life-saving equipment. If you think your club or community group may benefit from this initiative, please contact the branch for further information.



#### Carols in the Car Park.

A key event on the Acacia Ridge community calendar is 'Carols in the Car Park' – a joyous and relaxing time of celebration after a busy year. Acacia Ridge **Community Bank**<sup>®</sup> Branch has been involved with this event for nearly nine years. Held in the Elizabeth Street Shopping Centre car park, the community comes together for carols, local entertainment and expertly barbecued fare from our friends at Inala PCYC. It's a great time to reconnect with friends and take a break before the festive season craziness takes over. Acacia Ridge **Community Bank**<sup>®</sup> Branch is proud to be part of 'Carols in the Car Park', bringing our community together.

#### **Rotary Club Fun Run.**

Acacia Ridge **Community Bank**<sup>®</sup> Branch sponsored the recent Rotary Fun Run, organised by the Sunnybank Hills and Salisbury Rotary Clubs to raise funds in support of Autism Queensland.

More than 300 competitors took part in 5km or 10km runs around the picturesque grounds of the Nathan campus of Griffith University under grey skies. Branch Manager Mark Coxhead, staff members Lynne and Sandy, and Board members Amanda, Vicki, Jane, Linda, Earle and his wife Alicia formed a team and competed in the 5km event. All managed to complete the race in under 60 minutes. A formal presentation of funds raised was made to Autism Queensland at the May meeting of the Sunnybank Hills Rotary Club.





## New Directors.

#### **Jane Carlisle**

The Board is pleased to announce the appointment of Jane Carlisle as Director of Acacia Ridge Financial Services Ltd. Jane first joined the Marketing Committee in October 2013, where she was able to experience firsthand how the committee engages with the community. It also gave her some exposure to the role as a Director of a public company. Jane was appointed as a Board Director in March 2014.



Jane has links with the Acacia Ridge community ranging from previous work at the government laboratories, as well as family and friends working and living in the area. Jane is married and has two children at university.

Jane has more than 20 years experience working in senior Queensland government roles, with significant experience engaging and partnering with communities, non-government organisations and numerous government agencies to implement local service improvements.

She has a keen interest in developing healthy and sustainable communities for future generations. With Jane's perspective and range of skills and experiences, she is looking forward to supporting the Board to deliver improvement initiatives for Acacia Ridge residents and businesses.

#### **Amanda Harward**

The Board is also pleased to announce the appointment of Amanda Harward as Director of Acacia Ridge Financial Services Limited. Amanda is a Chartered Accountant in Sunnybank and brings 14 years experience in assisting small business clients with their accounting, business, and taxation needs. Amanda has a double degree of Business Management and Commerce from the



University of Queensland and has both the technical skill and practical experience to assist the Acacia Ridge Financial Services Limited Board of Directors in ensuring the continued success of the **Community Bank**<sup>®</sup> branch.

Amanda also spent time actively involved on the Marketing Committee and now, as Treasurer, is a vital member of the Governance, Audit and Human Resources Committee.

## Moving house?

If you are planning a move, don't forget to let us know so we can stay in touch. Please contact the branch on (07) 3255 6773 and let them know you are a shareholder.

### A home loan that's the start of something bigger.

At Acacia Ridge **Community Bank**<sup>®</sup> Branch we're offering great deals on home loans tailored to suit your needs, with interest rate discounts and reduced fees.

Drop into your nearest branch at 28 Elizabeth Street, Acacia Ridge or phone 3255 6773 to find out more.



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### Acacia Ridge Community Bank® Branch

28 Elizabeth Street, Acacia Ridge QLD 4110
Phone: (07) 3255 6773
Opening hours: Monday to Friday 9.00am – 5.00pm and Saturday mornings 9.00am – 12 noon
Website: www.bendigobank.com.au/acacia-ridge

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