

We are here for our community

Welcome to our Autumn newsletter and how different the first four months of 2021 have been compared to most of 2020, which brought with it a whole new set of challenges related to how both our staff and customers undertook their banking.

So, now we are well into 2021 with its gradual relaxation of lockdown restrictions and our new normal, both in how we operate our day-to-day banking and with four new staff at the branch.

The new year saw a change as Joanna, Tracey, Sharra and Elyshia left the branch to pursue new opportunities and we welcomed new staff members Milly May, Jo Terry and Delwyn Rayner to our team. If you are passing the branch please call in, say hello and introduce yourself.

With restrictions lifting, our aim is to reconnect with our community and our customers. One exciting initiative that we have successfully implemented has been to donate a total of \$20,000 to a number of our junior community groups to assist them to encourage children to return for 2021 activities.

While the branch staff have been busy reconnecting with our customers behind the scenes, our team of volunteer Board members has been busy working on different strategies designed to ensure that our

business continues to grow, creating more funds for us to allocate to more groups within our community.

The Community Bank model is based on a 'profit with purpose' philosophy, which means profits from customers banking are returned directly to the local communities that have generated them. To allow us to increase our support of local projects and programs, it is vital that we continue to grow our business, so we need even more members of our community and their families to bank with us.

Switching your banking is not as difficult as you think and our great staff can help you and show you just how easy it is.

Should you want to be part of the Community Bank that is helping our community to be even more successful, please call into the branch, or call us to discuss your requirements and how we can help you and to establish a great partnership.

Greg Hood Branch Manager





Turn some heads at your next community event

Did you know that our Bendigo Bank boat may be borrowed for local community events? It is a real showstopper! If you would like to take advantage of borrowing the boat please speak to one of our lovely branch staff.

Your town. Your bank.

We place our customers and our community at the core of our business.
Our profits are invested back into the community that has generated them via



grants, donations, sponsorships, scholarships and dividend payments to our shareholders. So, when you move your banking to Community Bank Balnarring & District you'll have access to great banking, premium customer service and a deeper satisfaction of knowing that your banking is making a real difference.

Friendly new faces

Welcome to the new friendly faces of our team, Milly May, Jo Terry, Delwyn Rayner and Millie McCutcheon.



Milly May

If you could only eat one food for the rest of you life what would it be? Sushi.

What AFL team do you barrack for? Collingwood.

Biggest phobia? Spiders.

Favourite thing about working in our Community Bank? The customers who come into the branch.



Jo Terry

If you could only eat one food for the rest of you life what would it be? Asian Noodles.

What AFL team do you barrack for? Essendon.

Biggest phobia? Snakes.

Favourite thing about working in our Community Bank? The lovely environment.



Delwyn Rayner

If you could only eat one food for the rest of you life what would it be? Cheese.

What AFL team do you barrack for? Richmond.

Biggest phobia? Mice, rats, rodents.

Favourite thing about working in our Community Bank? Everyday is different.



Gleyns Wandmaker

If you could only eat one food for the rest of you life what would it be? Crispy Skinned Salmon.

What AFL team do you barrack for? Collingwood.

Biggest phobia? Claustrophobia.

Favourite thing about working in our Community Bank? Helping people.



Greg Hood

If you could only eat one food for the rest of you life what would it be? Slow cooked BBQ brisket.

What AFL team do you barrack for? North Melbourne.

Biggest phobia? Heights.

Favourite thing about working in our Community Bank? Helping people get into their home.



Millie McCutcheon

Social Media & Marketing Consultant
If you could only eat one food for
the rest of you life what would it be?
Spaghetti Marinara.

What AFL team do you barrack for? Melbourne.

Biggest phobia? Rodents.

Favourite thing about working in our Community Bank? The creativity and community.

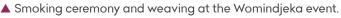
Making good things happen in your community

2020 was a hard year no doubt, and we certainly missed being able to go on the outings that we were used to. With the easing of COVID-19 restrictions it has been wonderful to see many fantastic local events and sports returning in 2021 after such a long break.

We have been proudly involved in helping to make the following possible because of the banking of our many loyal customers.















▲ Flinders District Lions Community Picnic.

Lions Motoring Club event.



- ▲ St Johns Flinders ANZAC performance.
- ◀ Far left: Greg at the Red Hill Show.
- Mick Treadwell at Presentation Family Centre and our signage at the centre.



Supporting local sport

Community Bank Balnarring & District were recently able to grant the Crib Point Football & Netball Club \$17,000 for a new PA system. The Crib Point Football & Netball Club exists to provide a place for our young adults to congregate, train and have a common purpose. David Shepherd from the club quotes the grant as having been very helpful in finalising the installation of the PA, which has already proven a success at their recent Anzac Day service, held in conjunction with the Crib Point RSL. The playing of the last post and recitations were very moving and would not have occurred if not for the support of the Bendigo Bank.

We are also supporting our whole community through grants totalling \$20,000 to local junior sporting clubs to ensure all young people who want to be involved in sports are able to do so.



Community Bank · Balnarring & District

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We're open:



9.30am - 5.00pm Monday to Friday

Greg Hood Branch Manager

Directors

Heather Goddard (Chair), Chris Gurney (Treasurer), Mark Laughton, Ron Kempster, Stuart Whiteley, Pam Ford, Kym Bridgford, Michael Treadwell, Sarah Moran.

Company Secretary: Mel Symes

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Connection through community

The opening of the new 'Pop In Hub' in the former Ting Tong site has been greeted with much enthusiasm.

Since opening in early April this new space has played host to a number of community-run events including a disco night, community kirtan and a Mother's Day market for local artisans. The Balnarring Village Common group are working hard to establish this community facility, with the support of Cr David Gill.





Top: Greg and David Gill at Community Hub opening. Above: Disco night at the hub.

