



‘When I grow up’ Dress Up Day at Mons Playgroup Centre.

Our branch is fortunate to play an active role in the well-being of our community through supporting groups such as the Mons Playgroup Centre. Their recent annual Dress Up Day presented another terrific opportunity to show our support while the children put on a spectacular show of imagination dressing up to the theme ‘When I grow up.’

Dress up Day is an annual event with hundreds of playgroups in Queensland participating across the designated week.

Saira Champion, Playgroup Queensland Manager for Engagement and Development said it was the most successful dress up day to date.

“We had well over 350 people attend the event in those two hours which is our most successful Dress Up Day to date as it usually attracts around 150.

It was fantastic to see Buderim **Community Bank®** Branch participating in our Mons community Dress up Day event.

It’s a great fit. Bendigo Bank has established themselves as a bank with the interests of the community at heart and that’s what Mons is all about,” said Saira.

Buderim **Community Bank®** Branch Manager, Peter Macdonnell, said it was a fun day for everyone involved and the

branch looked forward to staying actively involved with Mons Playgroup into the future.

“As a locally owned and operated branch, we invest heavily in the wellbeing of Buderim through sponsorship of numerous community, cultural and sporting groups. Thousands of families pass through Mons Playgroup and it’s really been the heart of the community for a very long time.

We’re fortunate to have the opportunity to extend our support beyond the Annual Dress Up day through a new referral program about to be introduced at Mons Playgroup. The referral program will benefit families looking to refinance or take out a home loan and will generate additional funding for Mons Playgroup. Everyone benefits!” said Peter.

Playgroups contribute to the development of children through play and sets them up to be confident and capable learners. Starting at a young age, Playgroup helps develop important life skills including social, emotional and early literacy all through play. It also provides an opportunity for parents to meet other parents and carers for peer support and increases their parenting confidence. Groups meet everywhere from parks to church halls and community spaces with Playgroup

Queensland providing the support, guidance and ideas for these sessions.

The benefits of play are numerous with improved mental health for parents and carers being one of many significant outcomes. Playgroup is about community and volunteering all the while giving back to the local community. Including Mons, there are 32 registered playgroups on the Sunshine Coast where everyone is welcome.

For more information on Mons Playgroup Centre visit www.playgroupqld.com.au/mons



Carole Fulcher and grand-daughter Saraya Steel, Denise Tickle, Ava and Zoe and mum Mel Highton.

Buderim Community Enterprises Limited Shop 4B, 72 Burnett Street, Buderim QLD 4556 **ABN** 28 136 810 074

Directors: John Burgess (Chairman/Company Secretary), Rick Beasley, Dr John Glaister, Geoffrey Hole, Helen Jones, Jane Rice, Dr Keith Solomon, Sharee Webster, Judy Wild.

Are you one of us?

In the late 1990's a new type of banking model came onto Australia's banking scene – Bendigo Bank's **Community Bank®** branches.

It was a brave and bold move by a regional bank, and now 20 years later, there are more than 317 **Community Bank®** branches throughout Australia, partnering with Australia's fifth largest retail bank.

Not only do these **Community Bank®** branches provide banking and financial services, they have a unique point of difference. We're everywhere in the community.



The Buderim Mens' Shed is one of many Buderim community beneficiaries.

There are people at university today with the help of a scholarship from their local **Community Bank®** branch. There are solar panels on aged care centres, buses on the road for health organisations, musical instruments purchased for schools and financial literacy programs for young people.

In fact, more than \$165 million has been reinvested back into Australian communities. Significantly, these reinvestment decisions are being made by locals and for locals.

Twenty years on, the opportunities for reinvestment by our **Community Bank®** network, and in our local neighbourhoods, are endless.

Over \$165 million in profits from our **Community Bank®** partnerships have been reinvested in Australian communities since 1998, including;



\$33.7 million
Sporting



\$13.4 million
Infrastructure



\$10.8million
Education



\$6.0 million
Health



\$10.2 million
Youth



\$4.5 million
Arts/Culture

Join us and share in this exciting journey. Every account you open with our Buderim **Community Bank®** Company helps us reinvest profit back into the community. Come and see us today at 72 Burnett Street or call us directly on 5456 2094.

Home loan deals.

At Bendigo Bank, it's all about rewarding you with greater savings on your home loan, the more you choose to bank with us.

And for you, that could include saving \$600 on home loan fees*.

So, consider a home loan from Australia's most reputable bank (AMR Corporate Reputation Index 2015).

Drop in to see Peter and the team at 72 Burnett Street, Buderim or phone 5456 2094 to find out more about securing a home loan you can count on.



 **Bendigo Bank**
Bigger than a bank.

Buderim **Community Bank®** Branch

*Terms, conditions, fees, charges and lending criteria apply. Full details available from www.bendigobank.com.au/homeloans.
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Buderim Garden Festival continues to bloom.

Visiting the spectacular gardens of Buderim over the Garden Festival weekend was made easier than ever with bigger buses on the road to accommodate the growing number of visitors. Now plans are well underway to make the 2018 Festival even bigger.

Each year the Buderim Garden Festival attracts gardeners and visitors from around the state to view the spectacular array of gardens and plants. As well as the Open Gardens, another Festival highlight is the competitive Spring Flower Show of cut flowers, hanging baskets, bonsai plants, photographs and children's entries.

There is also a quality plant market adjacent to the Buderim War Memorial Hall, while at the Craft Cottage, Buderim's potters and sculptors host an exhibition of their work.

The Buderim **Community Bank**® Branch on Burnett Street also showcases an amazing garden display in the branch for everyone to enjoy in the week leading up to the Festival.

With the Festival continuing to attract interest from far and wide, the buses assist in transporting visitors for exclusive access to the seven Open Gardens and each year are sponsored by the Buderim **Community Bank**® Branch.

Branch Manager, Peter Macdonnell, said it was important to provide a service for the less mobile people in our local community as well as provide easy access to the Gardens.

"We have received terrific feedback over the last couple of years that the buses take all the stress out of getting to the gardens," said Peter.

The Buderim Garden Festival is hosted each year by the Buderim Garden Club. For further information, please visit www.buderimgardenclub.com or phone 0448 714 561.



The Buderim Garden Festival blooms with the support of our **Community Bank**® branch.

Congratulations Bloomhill on your 20 years in the community.

Bloomhill Cancer Care has just celebrated 20 years of service in the community thanks to the team of dedicated staff and hundreds of volunteers who have given their time to create a facility that is first-class in its care of those affected by cancer.

With no ongoing government funding, Bloomhill relies on donations and fundraising events as well as income from its Op Shops and the Cotton Tree Markets to continue providing its valuable service.

Our Buderim **Community Bank**® Branch has also supported the activities Bloomhill Cancer Care over the years.

"Bloomhill has been a place of great salvation for so many people and their carers in our community. We are blessed to have them here in Buderim and we make every effort to support them where and when we can.

We encourage the community and other local businesses to get behind them and to get involved. You never know when someone in your family might need their help and you'll never forget the way they make you feel," said Peter.

Bloomhill Cancer Care has grown significantly over the past 20 years with an expansion of their services to include a range of complimentary therapies, transport to appointments, massage and counselling. Bloomhill now supports over 1,000 clients each year in their cancer care.

It's with heartfelt appreciation we thank Bloomhill Cancer Care for their ongoing role in our community and we look forward to providing support for many years to come.



Bloomhill provides a range of services including transport to appointments.

Thanks for voting us number one for customer satisfaction.

While we've always prided ourselves on looking after our customers, we're delighted to know that you feel the same.

Latest research from Roy Morgan shows customer satisfaction with Bendigo Bank is 89.3 per cent. That makes our bank the top performer amongst the ten largest consumer banks. Not only are we market-leader, but we improved our rating by 0.9 percentage points while the other banks in total experienced an overall decline of 0.2 points.

Bendigo Bank was followed by other small banks such as ING Direct with 86.7 per cent, Bank of Queensland (84.2 per cent), Suncorp (83.0 per cent) and St George (82.0 per cent). The best performer amongst the four majors was CBA with 80.2 per cent, followed by Westpac (78.5 per cent), NAB (78.4 per cent) and ANZ (77.3 per cent).

If you're looking for a bank that knows how to look after its customers then call us on 5456 2094 or visit us at 72 Burnett Street, Buderim.



Keeping customers satisfied is our highest priority.

We received the top award for leadership in shared value.

Our Bendigo and Adelaide Bank has just been recognised by the Shared Value Project as the top 'Organisation to Lead Through Shared Value' thanks to our **Community Bank®** model.

Bendigo Bank's Executive, Engagement Innovation, Robert Musgrove said the conversation about how a corporation can address social issues is changing.

"To many in business, corporate responsibility is about the philanthropic role a business can play in improving environmental and social well-being. Shared Value is something quite different," said Robert.

"At the heart of Shared Value is the belief that there is a profound connection between business success and community wellbeing; that for a business to prosper, the community it serves must also prosper.

Through our deep engagement with our customers, and our extensive work in the hundreds of communities in which we operate, we understand how important it is for a business to add value to communities through solving social, economic and environmental issues as part of a business strategy.

We have often said that banking is not just about the individual but also the many, and you can't run a successful bank unless your customers succeed and they live in strong, prosperous communities. This philosophy is embedded deep in our DNA and we firmly believe it's in the Bank's interest to invest in creating both.

The **Community Bank®** model – our principle expression of Shared Value - shows what customers, communities and corporations can achieve when they come together in a truly reciprocal and mutually beneficial relationship.

We are enormously proud to receive this award, and we celebrate this recognition with the 1,900 volunteer Directors who operate their local **Community Bank®** branches in the 320 cities, regional communities and country towns, providing investment into infrastructure and services for everyone to use, no matter who they bank with," said Robert.

The Shared Value Award is the latest award to recognise Bendigo and Adelaide Bank's good corporate citizenship. The bank has also been named in the FORTUNE Annual 'Change the World List of companies that are 'Doing Well By Doing Good' as the top Australian company on the globally acclaimed list.



We understand how important it is to create shared value in a community.

Buderim Bendigo Connect event another success.

Our highly anticipated Buderim Bendigo Connect event has wrapped for another year and it is with sincere thanks and appreciation to our Buderim **Community Bank**[®] Company Director, Judy Wild, who opens her home each year to host this special event.

Thank you also to our shareholders and loyal customers and community groups who came along to share and support the activities of our branch.

Our guest speaker was David Robertson, Bendigo Bank's Head of Financial Markets and Business Finance who presented an insightful and entertaining overview of the economy and of the current financial markets.

We host events throughout the year to inform, educate and assist our clients with their financial decisions. For all your business or personal banking needs, come and see us today at 72 Burnett Street, Buderim or call us directly on 5456 2094.



Grahame and Joy Parkyn.



Clive and Una Browne enjoy our Buderim Bendigo Connect event.



Erik and Tove Larsen.



Gavin McNab and Jane Rice.

Business profile: Anything and Everything.

From time to time we profile a local business in our community and in this newsletter edition we're delighted to endorse the professional services of Anything and Everything. As the name implies, Anything and Everything specialises in the transport and assembly of furniture. With over 20 years combined experience, the vans service the Sunshine Coast every day as well as Brisbane and Gold Coast three times a week. The team are also happy to service Gympie and Hervey Bay clients.

Owners Sean and Katie commenced their business in 2015. When they were looking to buy a new home, they came to Buderim **Community Bank**[®] Branch for their loan.

"I knew Peter at Buderim personally for many years, but still banked with a Big Four. When they kept mucking us around with the loan I gave Peter a call and he took over the application, helped us through the process, had the loan approved and we moved into our home soon after. We were really grateful for his assistance and now we've got a great business relationship where we know we can count on Peter for any of our future needs."

Branch Manager, Peter Macdonnell, said he welcomed the opportunity to work with local businesses.

"We love nothing more than being able to help out our local business community. We take the time upfront to get to know you and your business and that helps with expediting things like equipment and finance approvals," said Peter.



Sean and Katie Durkin with Peter Macdonnell.

For your next furniture delivery, book Anything and Everything directly – call Sean on 0422 600 415 or email bookings@aande.com.au. It also goes without saying, if you're in business and you're looking for some financial assistance, visit Peter and the team in the branch at 72 Burnett Street Buderim, email peter.macdonnell@bendigobank.com.au or phone 5456 2094.

A special welcome to our new Directors.

As a locally owned and operated company, our Buderim **Community Bank®** Branch is overseen by a committed Board of Directors who see it as their job to create better outcomes for the community. Our company Chairman John Burgess has been at the helm of the Board as Chairman since 2012 and is ably supported by Directors Geoffrey Hole, Judy Wild, Sharee Webster, Helen Jones and Keith Solomon.

We've also welcomed in recent times three new Directors to the fold, Jane Rice, Dr John Glaister and Rick Beasley who all bring with them a wealth of experience and values that match our network of company Directors.

Jane Rice is a Chartered Accountant and for the last ten years has been a Senior Manager at Condon Treasure Accountants. Jane's specialist skills include strategic planning and business diagnostics, taxation compliance, small business, self-managed superannuation funds, succession and estate planning. Married to Hamish with three little children, Jane brings some very welcome young energy to the Board, along with valuable business qualifications.

Dr John Glaister (PhD) has a very interesting resume. Along with his many qualifications, John has expansive technical knowledge of disaster management, natural resources, tourism, fisheries, transport, energy, academic institutions, the commercialisation of intellectual property, sporting and recreation industries. He has extensive experience at government Ministerial level, Board memberships, chaired public meetings and experience as a CEO and is a greatly valued and very welcome addition to our Board.

Another recent addition to the Board is Rick Beasley. Rick is very well known in Buderim and probably mostly due to his role as President of the Buderim Mens' Shed, a position he has maintained since 2010. Rick helped establish the Mens' Shed which has grown to become Australia's largest. He is also heavily involved with Rotary and has been awarded a Paul Harris Fellowship. Rick has spent a lifetime in the beef cattle industry, most recently providing expertise in the development and implementation of Australia's cattle identification and traceability system. We thank Rick also for his commitment to the Buderim **Community Bank®** Branch.



A special welcome to Dr John Glaister, Jane Rice and Rick Beasley.

A credit card with credibility



Qantas Platinum Mastercard®

Our Qantas Platinum Mastercard gives you a lower than average fee, and the opportunity to earn Qantas Points on the things you buy every day*. Plus, when you choose a Qantas Platinum Mastercard we can help local community groups and projects take flight.

Drop in to see Peter and the team at 72 Burnett Street, Buderim or phone 5456 2094 to apply or find out more about our Qantas Platinum Mastercard.



Buderim **Community Bank®** Branch

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Buderim Community Bank® Branch

Shop 4B, 72 Burnett Street, Buderim Phone: 5456 2094

Opening hours: Monday - Thursday 9.30am – 4.00pm, Friday 9.30am – 5.00pm

Website: www.bendigobank.com.au/buderim facebook.com/bendigobank twitter.com/bendigobank



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