



Donald & District Community Bank Branch shareholder newsletter.



Welcome to the third edition of our newsletter for shareholders. Our aim with this newsletter is to keep shareholders up to date with activities and progress of the Donald & District Community Bank Branch.

In the last edition, I outlined the impending changes to staffing, with the departure of our Community Relationship Manager Kim Carey. I am pleased to report that this has gone smoothly and it is a credit to Chloe, Judy, Karen and Jasmine the way that they have managed this transition. We are fortunate to have such a professional, competent and engaged team that, with the backup of banking specialists, provide a quality banking service five days a week.

The Board of Buloke Community Enterprises Limited is focussed on running a profitable business so that we can invest more funds in the community. To that end we have made some changes to branch operations that have reduced costs while maintaining opening hours, and we are focussed on building the volume of business. The income of Buloke Community Enterprises Limited is derived from margins on the banking business, and it is directly proportional to the volume of business in our branch. The more business that goes through the Donald & District Community Bank Branch, the more funds we will have to invest into the future.

While the contributions to the community to date have been impressive, there is potential to contribute more and have a bigger impact, as more people and businesses bank with our local Community Bank branch. We have seen this in neighbouring communities and we ask shareholders to consider this. We all shared in this vision when we decided to purchase shares.

Finally, it is great to hear the outstanding results from harvest. You can already sense the positive vibe among farmers and the rest of the community. This is a great lead in to next year, and the Board of Buloke Community Enterprises Limited wish you all the best for 2020.

John Stuchbery
Chairman

Buloke Community Enterprises Limited
61-63 Woods Street, Donald VIC 3480 **ABN** 29 147 298 039

Directors: John Stuchbery, Ange Donnellon, John McConville, Shane O’Shea, Leo Tellefson, Colin Gilmour, Patsy Dunstan.

Staff profile.

Hi, my name is Karen Goldsmith and I have worked for the Donald & District Community Bank Branch as a Customer Service Officer for just over two years. I moved to Victoria from South Australia in 2006 and now have a husband and two daughters, aged 6 and 4! I studied Agriculture at Adelaide Uni and worked in Agronomy and Ag Research before having children.

I don’t have a lot of time for hobbies but when I get a spare moment, I like to get out into my garden or go water skiing with the family. I enjoy living in Donald and working for a business that gives so much back to the local community.



Donald & District Community Sponsorship 2019.

Sponsorship, donations and grants to Donald and district in the eight years of operation total over \$159,000 with the major sponsorship of \$20,000 going towards the Donald Stadium redevelopment – which is almost at the finish line.

Donald Skate Park.

Five young Donald residents, aged as young as 13 years old, started a petition 18 months ago to start the ball rolling for a skate park in Donald. The petition attracted over 100 signatures and was presented to the Buloke Shire. They were successful with State Government funding of \$140,000 for the project and now are working towards raising the final \$60,000 through the community.

Work on the Skate Park has begun, on the site of the former Scout Hall, and is drawing closer to finishing (as pictured on the first page of this newsletter).

Donald and District Community Bank Branch have contributed \$2,500 towards the Skate Park project and currently fundraising for this project sits at approximately \$30,000, leaving another \$30,000 to go. If you would like to make a donation pop into Mensland, Donald Family Butcher or Donald and District Community Bank Branch.

Donald Golf Annual Tournament.

The Donald & District Community Bank Branch has been major sponsors of the annual tournament for the last five years. Board Member, Leo Tellefson, attended the tournament on Saturday 7 September to present the 11 winners with their prizes.



Leo and Golf Tournament winners.

Carmen's Road Safety.

Tiarnah Hepworth approached the Donald & District Community Bank Branch to ask for support for her grade 6 project 'Young Leaders of Evolution'. Tiarnah's idea was to bring road safety awareness to the Donald community and had approached John Maher to come to Donald to tell his story of how road safety and awareness has affected his and his family's life. Donald & District Community Bank Branch were able to contribute \$500 to help cover the cost of John's visit (Mount Beauty & District Community Bank Branch and other Bendigo Bank branches also being strong supporters of John's road safety message).



John Maher and Tiarnah Hepworth.

Welcome new Branch Manager.



Donald & District Community Bank Branch staff Jasmine, Chloe, Judy and Karen.

On 28 June we said goodbye to our Customer Relationship Manager, Kim Carey, who gave us five great years of service at Donald & District Community Bank Branch.

Chloe Jane has taken on the Branch Manager role at Donald & District Community Bank Branch. Chloe has been at the branch for four years, starting as a part-time Customer Service Officer in December 2015.

Chloe is a local girl who grew up in Donald, starting her schooling at St Mary's Primary School and finishing Year 12 at the Donald High School. Chloe moved away, after completing year 12 in 2007, to Melbourne for three years, but found country life was much better for her than the city and moved back in December 2010.

With Chloe moving up to Branch Manager, we welcomed another Customer Service Officer to the Donald team, Jasmine Harvey. Jasmine is a St Arnaud girl, who loves dogs and especially loves her horse riding.

We encourage everyone to pop into the branch to say hello and give Jasmine a nice warm welcome.

For any lending enquiries or general banking needs, call in to Donald & District Community Bank Branch and see Chloe, Judy, Karen or Jasmine or alternatively give them a call on 5497 1194.

Rural Bank Fridays.

On the fourth Friday of every month, in addition to normal Bendigo Bank branch activities, the Donald & District Community Bank Branch staff will be joined by Rural Bank Agribusiness Manager, Tania Currie.

Tania grew up in the Boolite district and has worked with Bendigo Bank since 1988 and was seconded to Rural Bank in 2009.

Tania is available to assist farmers with their financial needs, either in branch or she can do a farm visit at a time suitable.

To make an appointment contact Tania Currie on 0428 449 576 or at the Donald and District Community Bank branch on 5497 1194.



Contact us... ideas, feedback?

Please let us know what you would like to see in the next newsletter or if you have any contributions or ideas.

Email: donald@bendigoadelaide.com.au

Phone: 03 5497 1194

Fax: 03 5497 2060



Alternatively Follow us on Facebook – Donald & District Community Bank branch.

Food Bank.

Over December, the Donald & District Community Bank Branch staff contacted Charmaine at the Donald Learning Group, to work together to collect food for Food Bank parcels that would be delivered to people in need over Christmas.

This year alone, the Donald Food Bank has fed 2,683 people and 938 animals, with the kind help of six volunteers, who live in the abovementioned communities, and are very much aware of the situations some local residents find themselves. Food is delivered every second Thursday of the month, with fresh food available on these days.

A small amount of generosity on your behalf can help to make the world of difference for others in your community.

Thank you to all who donated toward Food Bank. If you would like to know more about Food Bank or to donate contact Charmaine at the Donald Learning Centre Monday to Friday, from 8.30 am to 5.00 pm.



Move to a local bank.

Sure, when you move your banking to Donald & District Community Bank Branch you'll have access to great banking products and enjoy premium customer service rivaling any bank in the country.

But there's a deeper satisfaction in knowing your banking is making great things happen in your community.

Drop into your nearest branch at 61 Woods Street, Donald or phone 5497 1194 to discover the impact your banking can have.



Donald & District Community Bank Branch



Eighth birthday grants.

In recognition of the Donald & District Community Bank Branch's eighth anniversary on 13 October, five \$200 grants were made available and presented at the Buloke Community Enterprises AGM.

Recipients included Red Gate Community Garden to help provide a BBQ with the aim of attracting new members; Donald Learning Group to help purchase new monitors and a conference phone;

Donald Bridge Club to provide prizes for next year's annual conference; Donald High School Energy Breakthrough Challenge Team to help with funding the four day event in Maryborough; and the Donald Relocation Committee to publish a prospectus to be available to potential new residents.

To continue grants like these we encourage all shareholders, your family members and anyone else thinking about taking out a loan, insurance for vehicles, travel or homes, or changing banks, to consider the Donald & District Community Bank Branch.

The more people that support us, the more support we can give back to the community! Essentially everyone must bank somewhere and why not bank locally. Help keep profits invested back into your community to make Donald a better place to not only just visit, but to live and stay.



Left: Chairman John Stuchbery with birthday grant recipients.

Donald & District Community Bank Branch

There are four big reasons to try number five.

If your bank isn't doing the right thing by you, change to one you can feel better about.

- Australia's 5th largest retail bank.
- 1.6 million customers.
- Competitive products. Innovative service.
- \$200 million back to communities.

Drop into your nearest branch at 61 Woods Street, Donald or phone 5497 1194 to find out more.



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Donald & District Community Bank Branch

61-63 Woods Street, Donald Phone: 5497 1194

Opening hours: Monday to Thursday 9.30am – 4.00pm and Friday 9.30am – 5.00pm

Website: www.bendigobank.com.au/Donald facebook.com/bendigobank twitter.com/bendigobank

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