



Congratulations to our Caloundra Community Electorate Winners.

The Caloundra Electorate Community Awards has wrapped for another year and with help of our Caloundra **Community Bank**® Branch we've acknowledged some truly incredible people and groups in our community.

State member for Caloundra, Mark McArdle, said the Awards were received with an enthusiastic response with the largest ever showing and many strong nominations. Award recipients were recognised across businesses and community groups with outstanding individuals also acknowledged for their important work behind the scenes in Caloundra.

"These Awards are about recognising the best of the best in our community and I am continually inspired by the people who are nominated each year," said Mark.



Bob McInnes, Pip Fawcett, Kim McCosker. Mark McArdle (State Member for Caloundra), Colin Rose recognise Caloundra's best.

"We're certainly fortunate to have our sponsors on board every year, each being instrumental in supporting key events in the Caloundra community," said Mark.

Other sponsors included Henzells Agency, Caloundra RSL Services Club and Bunnings Caloundra.

Caloundra **Community Bank**® Company Chairman, Colin Rose, said the Community Awards presented a great opportunity to acknowledge the achievements of locals.

"As a locally owned and operated branch we invest heavily in the Caloundra community through sponsorship of numerous community, cultural and sporting groups. These Awards provide an important forum to acknowledge the contribution of these groups to our quality of life and we're proud to be involved," said Colin.

The Awards enter their sixth year in 2018 and recognise selfless talent and high achievement in the following categories:

- Young Achiever of the Year
- Sport Achiever of the Year
- Environmental Contributor of the Year
- Young Sport Achiever of the Year
- Community Event of the Year
- Community Group of the Year
- Community Volunteer of the Year
- Business Achiever of the Year
- Caloundra Hall of Fame Identity

Keep your eye out during the year for people and community groups you think should be acknowledged. We'd love to hear from you.

Caloundra City Community Support Services Limited Shop 1, 99 Bulcock Street, Caloundra QLD 4550 **ABN** 76 122 651 969

Directors: Colin Rose (Chairman/ Company Secretary), Bruce Eldridge (Treasurer), Robert Campbell, Bill Eykman, John Hall, Henk Reinking, Donna Savill, Amanda Zinn.

Are you one of us?

In the late 1990's a new type of banking model came onto Australia's banking scene – Bendigo Bank's **Community Bank**® branches.

It was a brave and bold move by a regional bank, and now 20 years later, there are more than 317 **Community Bank**® branches throughout Australia, partnering with Australia's fifth largest retail bank.

Not only do these **Community Bank**® branches provide banking and financial services, they have a unique point of difference. We're everywhere in the community.

There are people at university today with the help of a scholarship from their local bank branch. There are solar panels









Our Caloundra **Community Bank**® Branch reinvests profits back into the community and recently purchased a bus for the Dicky Beach Surf Life Saving Club.

on aged care centres, buses on the road for surf lifesaving clubs, musical instruments purchased for schools and financial literacy programs for young people.

In fact, more than \$165 million has been reinvested back into Australian communities. Significantly, these reinvestment decisions are being made by locals and for locals.

Twenty years on, the opportunities for reinvestment by our **Community Bank**® network, and in our local neighbourhoods, are endless.

Over \$165 million in profits from our **Community Bank**® partnerships have been reinvested in Australian communities since 1998, including:

	\$33.7 million Sporting		\$13.4 million Infrastructure
	\$10.8million Education		\$6.0 million Health
	\$10.2 million Youth		\$4.5 million Arts/Culture

Join us and share in this exciting journey. Every account you open with our Caloundra **Community Bank**® Company helps us reinvest profit back into the community. Come and see us today at 99 Bulcock Street or call us directly on 5492 5267.

Moffat Beach Netball has a new 2018 season sponsor.

Moffat Beach Netball players can look forward to an exciting season ahead with our Caloundra **Community Bank**® Branch on board as Club sponsor.

Club President, Maleesa Dukes, said Moffat Beach Netball greatly appreciated the financial assistance of Bendigo Bank.

"With our club membership growing every year, we've found it increasingly difficult to keep up with the costs. We've previously received support from Caloundra **Community Bank**® Branch so we reached out again in the hope they would be in a position to help us.

We're very fortunate to have their financial assistance and this money will go towards the purchase of netball dresses for our players."

Branch Manager, Pip Fawcett, said the Caloundra **Community Bank**® Branch was a long-time supporter of local sporting clubs.

"It's a great Club and we're delighted to be back. We support a number of sporting clubs in the Caloundra area and we look forward to getting to know the families in the season ahead," said Pip.



Bendigo Bank backs Moffat Beach Netball Club.

Moffat Beach is a junior netball club affiliated to Caloundra Districts Netball Association. Teams play at Caloundra Indoor Stadium and all new players are welcome with Club Sign-on days confirmed for 3 and 10 February 2018. To join in the fun email moffatbeachnetballclub@gmail.com

A business lunch with impact.

Thank you to all the Caloundra businesses who recently attended our Caloundra **Community Bank**[®] Branch business lunch.

Our guest speaker was David Robertson, Bendigo Bank's Head of Financial Markets and Business Finance, who presented an insightful and entertaining overview of the economy and of the current financial markets. It was an enjoyable lunchtime

gathering with plenty of opportunity to network and share in the scrumptious tapas at Dicky Beach Surf Life Saving Club.

We host events throughout the year to inform, educate and assist our clients with their financial decisions. For all your business or personal banking needs, come and see us today at 99 Bulcock Street or call us directly on 5492 5267.



Henk Reinking, Colin Rose and Bruce Eldridge.



Rob Chittick, Pip Fawcett, David Robertson, Rohan Quirey and Stephen Knust.



Andy Camm, Pip Fawcett and Bruce Sargent.



Tony Eastwell, Amy Ratcliffe and Scott Kidston.

Caloundra Cricket Club a part of our community.

It's been another successful summer season for our branch-sponsored Caloundra Cricket Club. As one of the most successful cricket clubs on the Coast, the Club fields five senior sides as well as juniors starting at Under 10's.

Club Manager Brendan West said the Club greatly valued its relationship with the Caloundra **Community Bank**[®] Branch.

"With a lot of hard work and community support in the off season, Caloundra Cricket is excited to be partnering with the Caloundra **Community Bank**[®] Branch again for the next two seasons and is heading towards being the 'Most Professional Club on the Sunshine Coast'.

"With the support of our new and continuing partners, this is possible," said Brendan.

A new club brand, new elite BLK uniforms and the amazing club facilities has set the Caloundra teams up for some terrific on field success.

The Club has recently held two significant community events. The first being the annual James Ackerman Legacy Fundraiser Cricket Day raising funds for the Sunshine Coast University Hospital and awareness for organ donation. More recently, former West Indian Cricket superstar, Joel 'Big Bird' Garner, hosted a special dinner at the Club which proved a huge hit with Club members and locals.

The Club is well-known for its partnerships that support charity causes and cricket in the community and our branch is thrilled to be an ongoing sponsor of the Caloundra Cricket Club.



Our **Community Bank**[®] team is a proud sponsor of the Caloundra Cricket Club.

Thanks for voting us number one for customer satisfaction.

While we've always prided ourselves on looking after our customers, we're delighted to know that you feel the same.

Latest research from Roy Morgan shows customer satisfaction with Bendigo Bank is 89.3 per cent. That makes our bank the top performer amongst the ten largest consumer banks. Not only are we market-leader, but we improved our rating by 0.9 percentage points while the other banks in total experienced an overall decline of 0.2 points.

Bendigo Bank was followed by other small banks such as ING Direct with 86.7 per cent, Bank of Queensland (84.2 per cent), Suncorp (83.0 per cent) and St George (82.0 per cent). The best performer amongst the four majors was CBA with 80.2 per cent, followed by Westpac (78.5 per cent), NAB (78.4 per cent) and ANZ (77.3 per cent).

If you're looking for a bank that knows how to look after its customers then call us on 5492 5267 or visit us at 99 Bulcock Street, Caloundra.



Keeping customers satisfied is our highest priority.

Bendigo and Adelaide Bank is Australia's top ranked company by FORTUNE.

There's no better way to validate our efforts in the community than by seeing the difference we make to the people and the well-being of our community. All the same, it's nice to receive recognition globally too.

Bendigo and Adelaide Bank has been named the leading Australian company in the FORTUNE 2017 Annual "Change the World" List of Companies That Are Doing Well By Doing Good. Not only did we rank first for an Australian company, we also ranked second in the world for a commercial bank.

In the category of Economic Opportunity and Financial Inclusion, FORTUNE has ranked Bendigo and Adelaide Bank at thirteenth globally taking into account the Bank's measurable social impact, business results and our degree of innovation.

Mike Hirst, Bendigo and Adelaide Bank Managing Director, said FORTUNE's annual list of top 50 companies ranks enterprises on their social or environmental impact through their operations and profit-making strategy.

"Shared Value is a concept now gaining global momentum, although as we well know, it has been central to our strategy for Bendigo and Adelaide Bank's entire 160-year history."

"It's confirmation that our business model is indeed ahead of its time," Mike said.



Our ongoing support of Queensland Air Museum is one of many examples of 'doing well by doing good in the community'.

Caloundra City Soccer set for 2018 season.

The start of season is fast approaching for sporting clubs across the Coast with Caloundra City Soccer players gearing up ready for another successful season.

Given their impressive 2017 results which saw eight teams from U11 upwards and their ladies win the Grand Final, there's plenty of excitement building within the ranks of the 620 junior and senior players.

Caloundra City Soccer welcome all new and interested players with online registrations opening soon at www.caloundracitysoccerclub.com, a Club meet'n'greet in February and the first game scheduled for Saturday 10 March 2018.



The U15 Caloundra Red team won the 2017 Plate final in their U15 division.

Sunshine Coast Business Teams Challenge a new addition to Just Tri It Series.

The Bendigo Bank Caloundra **Community Bank**® Just Tri It Series is back and with it, so is a new race category called the 'Sunshine Coast Business Teams challenge'. The newest addition to the popular Just Tri It Series has been designed to encourage local business to get on board and be leaders in the community by promoting health and fitness amongst their workforce and families. The Caloundra Triathlon Club will provide a free training program which will also create opportunities for team bonding.

The Bendigo Bank Caloundra **Community Bank**® 'Just Tri It!' Triathlon Series welcomes triathletes of all ages and abilities to 'Just Tri It' from the first timer to the weekend warrior looking

for a challenge, to the serious triathlete wanting to work on their speed.

The series includes short and long course distances for individuals and teams, as well as two kids races for children aged 7 to 12.

Just Tri It dates are Sunday 4 March and Sunday 22 April with all interested competitors encouraged to register at www.caloundratriathlonclub.com.au

Join us at Keith Hill Park, the Esplanade Golden Beach for a great morning of fun and fitness in a friendly environment.



Our **Community Bank**® team take on varied roles from race marshals to BBQ cooks and we love competing too!

Surf Skills Program equips kids for life.

We've always enjoyed our close relationship with our family and friends at Golden Beach State School but now we've taken an even deeper plunge!

In an exciting new development, our Caloundra **Community Bank®** Branch is now on board with the Surf Skills program which delivers vital swim and surf rescue skills for children aged 10 to 12.

Branch Manager, Pip Fawcett, said the team were keen to support the school community in whatever capacity possible.

"We started with school banking a couple of years ago and have since grown our support of the school community through sponsorship of the school movie nights and concerts.

To add the Surf Skills Program to the mix is about creating another fun learning environment where we're giving kids a skill for life," said Pip.

School Principal, Greg Ferdinands, said partnering with Caloundra **Community Bank®** Branch was a natural choice.



"Pip and the Bendigo Bank team have always been so supportive and encouraging of our school initiatives. Given Pip has a well-known passion for surf life-saving and youth development, we knew she would be an absolute asset to this program.

It's a valuable partnership to have within our school community and its one we encourage all families to get behind and support," Greg said.

The Surf Skills program has been taking place at Kings Beach every Friday and will continue as part of the school curriculum.

Surf Skills Program equips kids for life.

Supporting your community.

Proudly sponsoring Currimundi Catchment Care Group.

We understand the significant role that clubs, projects and community groups play in building the fabric of a local community and in bringing people together.

Drop in to see Pip and the team at 99 Bulcock Street, Caloundra or phone 5492 5267 to find out more.



Caloundra **Community Bank®** Branch

Bendigo and Adelaide Bank Limited, ABN 11 068 049 178 AFSL/Australian Credit Licence 237879. S56158-6 (377277_v2) (14/11/2017)

bendigobank.com.au  

Caloundra Community Bank® Branch

Shop 1, 99 Bulcock Street, Caloundra Phone: 5492 5267

Opening hours: Monday to Friday 9.00am – 5.00pm

Website: www.bendigobank.com.au/caloundra facebook.com/bendigobank twitter.com/bendigobank



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