

annual report 2010



Caloundra City

Community Support Services Limited

ABN 76 122 651 969

Caloundra **Community Bank**[®] Branch

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Chairman's report

For year ending 30 June 2010

I would like to thank all of our shareholders, and just as importantly, our customers for sticking with us over a very turbulent 12 months. As you will see in our financial reports, our income is growing every quarter as our margins return to normal following the GFC. One area of our business seeing tremendous growth is the Financial Planning sector. I would recommend highly you make an appointment to see our dedicated Financial Planner, Katie, to discuss your needs. Remember, it is a fee for service charge, not commission based, so you know what you're paying in advance and Katie only has your interests at heart.

At the time of writing this report, our foundation Manager, Rory Connolly had resigned to pursue other interests. We thank Rory for his efforts and wish him well in the future. With the help of our Regional Manager, Garth Seymour, we have recruited a new Manager and he will be present at our AGM.

Each year I commend to you the effort and diligence of the Board of CCCSS Ltd. They give their time freely, working around jobs, family and community commitments to ensure the Company is not only prospering, but doing so within industry guidelines and ever increasing corporate governance laws. In particular, Colin and Stephen move around a small mountain of forms and correspondence to make sure all the checks are balanced. Peter, your efforts in taking over the Newsletter ensures information is sent out in a timely professional manner. Stew gives me great back up as Vice Chairman but also heads up the Sponsorship and Marketing Committee (Rex, Peter and the Manager), as well as the HR committee, ably supported by Ann. Rex and I recently attended the National **Community Bank**[®] Conference in Adelaide where we learnt new ways of engaging the community and making it aware of our involvement.

Neil has had to resign because he felt he was away too much, but we have appreciated his involvement and look forward to catching up soon. We have invited a few Board candidates along to meetings to see how things are run and if they have skills that we need to complement our Board. Hopefully, we will soon have some new faces with fresh energy.

There will be a number of announcements at the AGM, so we look forward to your attendance.



Dr Craig Pullen BVSc
Chairman CCCSS Ltd

Regional Manager's report

For year ending 30 June 2010

As many of you would know, our inaugural Branch Manager, Rory Connolly, decided to resign from the branch's services in August of this year and I take this opportunity to thank Rory for the work he did in establishing our presence in the Caloundra Community.

At the time of writing this report, we are delighted to confirm the appointment of your new Branch Manager, Rohan Quirey. Rohan has over 20 years banking experience and has held roles such as Branch Manager, Business Relationship Manager and District Manager. He has particular skills in Business Lending, Human Resource Management and business development and impressed both your board and me with his passion to grow the business and bond the team at Caloundra to achieve the ultimate goal – a sustainable profit to enable the board to reward shareholders and invest into the Caloundra community. I commend Rohan to you all – those shareholders that have already committed their banking business to us and those of you yet to join us!

Despite a difficult year in our industry in general, our Caloundra branch managed to increase customer numbers by 14% and achieved lending growth of 12%. Insurance revenue also exceeded budget.

Some staffing changes occurred during the year, which included Customer Service Officer Melissa resigning which enabled the branch and your board to review the staffing structure and hours to create some expense efficiencies without impacting on the high expectations we hold for customer service standards.

Michelle took the opportunity to transfer to our newest **Community Bank**[®] partner in Buderim and this enabled us the opportunity to recruit Pip to our team. Pip is a very experienced banker and sought a move to the coast from our Strathpine Branch for personal reasons. Pip was a driving force in Strathpine winning that region's Branch of the Year award in 2009.

Lesley, our very capable "2IC" now has another year of "Bendigo Experience" and I am very confident that together with Roxanne and Pip, these three ladies will enjoy working with Rohan in growing your business.

Your board of directors has continued to work diligently (and voluntarily) in managing your company over the year just passed. In difficult times, which included margin squeezes and staffing challenges, they have remained focussed on the bigger picture of creating a long term and sustainable asset for your community. The majority of your directors are local business owners or senior employees who have very busy lives and I assure you there is more to being on a **Community Bank**[®] Board than turning up for a meeting every now and again! Thanks Chairman Craig and your board for your continued support.

There are a number of community groups and sporting clubs currently benefitting from grants and sponsorships approved by your board. These are just the tip of the iceberg. As the "bankers", our sole focus remains on creating a relevant and connected bank branch that ultimately provides the conduit for a community enterprise that makes Caloundra a better place to live.

Regional Manager's report continued

During the year the continued growth of our business on the Sunshine Coast as a whole enabled us to appoint a third Business Banking Manager to our team. Wayne Swadling was promoted to this role after many years successfully managing the biggest branch in the region at Maroochydore. What this means is that we now have a dedicated Business Banking Manager regularly assisting our Caloundra team and their business customers. If you know anyone in business that is not happy with their current bank ,then give their contact details to the staff in the branch and they will arrange for both Rohan and Wayne to visit their business and discuss how we can look after their banking needs.

Katie Alifrangis – your qualified Bendigo Financial Planner continues to spend at least one day per week at Caloundra supporting your customers with everything from investment advice to superannuation, risk planning, Centrelink entitlements and allocated pensions. We see this service as vital in terms of helping our customers in achieving their financial goals and our relevance to them as their trusted bankers.

I thank the shareholders for their ongoing support. The year ahead should be viewed with optimism albeit cautiously as we continue to develop our brand and grow your business. Your full banking relationship and the referral of family and friends will be vital if this optimism is to have a solid foundation.

As one of our advertising lines promotes “today I did something for our community – my banking!” It really is that simple.



Garth Seymour
Regional Manger, Sunshine Coast

Directors' report

For the financial year ended 30 June 2010

Your directors submit the financial statements of the company for the financial year ended 30 June 2010.

Directors

The names and details of the company's directors who held office during or since the end of the financial year:

Craig Leon Pullen

Chairman

Age: 41

Occupation: Veterinary Surgeon

Director of the Suncoast Animal Hospital. Currently President of the Caloundra Rugby Union.

Experienced Referee and Coach of Rugby (School level).

Interests in shares: 4,001

Stephen Jon Hall

Secretary

Age: 48

Occupation: Teacher

Experience in School Administration over 27 years.

Leadership role in schools (Principal, Deputy). Involved in leadership roles in community organisations/clubs.

Interests in shares: 2,001

Margaret Ann Rattle

Director

Age: 72

Occupation: Retired

40 years experience in the finance sector. Involvement in community organisations (Rotary) and sporting groups. Previously a "Keep Fit" Instructor for the Queensland Keep Fit Association.

Interests in shares: 501

John Colin Rose

Treasurer

Age: 69

Occupation: Retired

22 years experience in the RAAF. Experience as a Operations Manager for a large flower/bulb farming business. Involved in leadership roles in community organisations/clubs.

Interests in shares: 7,501

Stewart Robert Martin

Director

Age: 52

Occupation: Restaurant Owner

Contract Fitter for a number of NSW power stations.

Various management roles for Queensland CSR.

Member of several Sugar Industry Advisory Groups.

Currently owner/manager of Restaurants in Caloundra.

Interests in shares: 2,001

Rex William Barnes

Director

Age: 60

Occupation: Licensed Plumber

Business owner for over 30 years. President of Caloundra City Water Polo Club. Member of body corporate for crowne Plaza Resort Pelican Waters.

Interests in shares: 501

Directors' report continued

Peter Bernard Ryan

Director

Age: 75

Occupation: Retired

Licensed Real Estate Agent for 25 years. Licensed Auctioneer and Pilot. Business owner and private company director for 30 years. Member of various Community organisations.

Interests in shares: 2,000

Neil Thomas Behm

Director (Resigned 19 May 2010)

Age: 66

Occupation: Retired

Former Superintendent of Police and District Officer Sunshine Coast. Chairman Caloundra Catholic Foundation. Involvement over many years with Junior Sporting Groups, Aged Care, Community Groups and Service organisations.

Interests in shares: 2,001

Emma Bowhay

Director (Resigned 25 March 2010)

Age: 24

Occupation: Self Employed

Holds Certificate II in Retail and Certificate IV in Small Business Development and Marketing. Member of Rotary and Chamber of Commerce.

Interests in shares: 500

Directors were in office for this entire year unless otherwise stated.

No directors have material interests in contracts or proposed contracts with the company.

Directors' report continued

Company Secretary

The company secretary is Stephen Jon Hall. He was appointed to the position of secretary on 9 November 2006. Stephen holds a Diploma of Teaching as well as a Bachelor of Education. He has worked for Education Queensland over the past 27 years, 24 years of that being in School Administration. Stephen has been involved in Human Resource Management, Staff Review, Training and Development, Behaviour Management, Program Co-ordination/Management, Budgeting, Annual Review processes, Annual Operational Planning, Curriculum Co-ordination, School - Community Programs and general School operations.

Principal Activities

The principal activities of the company during the course of the financial year were in facilitating **Community Bank**[®] services under management rights to operate a franchised branch of Bendigo and Adelaide Bank Limited. There has been no significant changes in the nature of these activities during the year.

Operating Results

Operations have continued to perform in line with expectations. The loss of the company for the financial year after provision for income tax was:

	Year ended 30 June 2010	Year ended 30 June 2009
	\$	\$
	(40,086)	(86,019)

Remuneration Report

(a) Remuneration of Directors

All Directors of the Company are on a voluntary basis, therefore no remuneration guidelines have been prepared.

(b) Remuneration of Area and Branch Managers

The Board is responsible for the determination of remuneration packages and policies applicable to the Branch Manager and all the staff. The Branch Manager is invited to the Board meetings as required to discuss performance and remuneration packages.

The Board's policy in respect of the branch manager is to maintain remuneration at parity within the **Community Bank**[®] network and local market rates for comparable roles.

There are no executives who are directly accountable and responsible for the strategic direction and operational management of the entity. This is wholly a board role.

There are therefore no Specified Executives.

Directors' report continued

Dividends

No dividends were declared or paid for the previous year and the directors recommend that no dividend be paid for the current year.

Significant Changes in the State of Affairs

In the opinion of the directors there were no significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements

Matters Subsequent to the End of the Financial Year

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the company, the results of those operations or the state of affairs of the company, in future years.

Likely Developments

The company will continue its policy of facilitating banking services to the community.

Environmental Regulation

The company is not subject to any significant environmental regulation.

Directors' Benefits

No director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, controlled entity or related body corporate with a director, a firm which a director is a member or an entity in which a director has a substantial financial interest.

Indemnification and Insurance of Directors and Officers

The company has indemnified all directors and the manager in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as directors or manager of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an auditor of the company or a related body corporate.

Directors' report continued

Directors' Meetings

The number of directors' meetings attended by each of the directors of the company during the year were:

	Board Meetings Attended		-Number of Marketing Meetings	
	Eligible	Attended	Eligible	Attended
Craig Leon Pullen	8	6	4	2
John Colin Rose	8	8	4	3
Stephen Jon Hall	8	8	4	2
Stewart Robert Martin	8	5	4	3
Margaret Ann Rattle	8	7	-	-
Rex William Barnes	8	8	4	3
Peter Bernard Ryan	8	8	4	4
Neil Thomas Behm (Resigned 19 May 2010)	8	2	4	2
Emma Bowhay (Resigned 25 March 2010)	7	-	-	-

The Board has two other sub-committees, Governance and Human Resource/Industrial Relations. They have elected Directors who meet on a regular, or as needs, basis and present reports/recommendations to the monthly Board meetings where required.

Directors' report continued

Non Audit Services

The company may decide to employ the auditor on assignments additional to their statutory duties where the auditor's expertise and experience with the company are important. Details of the amounts paid or payable to the auditor (Andrew Frewin & Stewart) for audit and non audit services provided during the year are set out in the notes to the accounts.

The board of directors has considered the position, in accordance with the advice received from the audit committee and is satisfied that the provision of the non-audit services is compatible with the general standard of independence for auditors imposed by the Corporations Act 2001.

The directors are satisfied that the provision of non-audit services by the auditor, as set out in the notes did not compromise the auditor independence requirements of the Corporations Act 2001 for the following reasons:

- all non-audit services have been reviewed by the audit committee to ensure they do not impact on the impartiality and objectivity of the auditor;
- none of the services undermine the general principles relating to auditor independence as set out in APES 110 Code of Ethics for Professional Accountants, including reviewing or auditing the auditor's own work, acting in a management or a decision-making capacity for the company, acting as advocate for the company or jointly sharing economic risk and rewards.

Auditors' Independence Declaration

A copy of the auditors' independence declaration as required under section 307C of the Corporations Act 2001 is set out on page 11.

Signed in accordance with a resolution of the board of directors at Caloundra, Queensland on
16 September 2010.



Craig Leon Pullen, Chairman



John Colin Rose, Director

Auditor's independence declaration



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Lead Auditor's Independence Declaration under section 307C of the Corporations Act 2001 to the directors of Caloundra City Community Support Services Limited

I declare, that to the best of my knowledge and belief, in relation to the audit for the financial year ended 30 June 2010 there have been:

- no contraventions of the auditor independence requirements of the Corporations Act 2001 in relation to the review; and
- no contraventions of any applicable code of professional conduct in relation to the audit.

David Hutchings
Auditor

Andrew Frewin & Stewart
Bendigo, Victoria

Dated this 16th day of September 2010

Financial statements

Statement of Comprehensive Income for the year ended 30 June 2010

	Note	2010 \$	2009 \$
Revenues from ordinary activities	4	395,209	328,077
Employee benefits expense		(250,847)	(248,714)
Charitable donations, sponsorship, advertising and promotion		(16,720)	(9,613)
Occupancy and associated costs		(64,420)	(69,333)
Systems costs		(32,109)	(34,304)
Depreciation and amortisation expense	5	(21,759)	(25,218)
Finance costs	5	(1,388)	-
General administration expenses		(65,546)	(65,244)
Loss before income tax credit		(57,580)	(124,349)
Income tax credit	6	17,494	38,330
Loss after income tax credit		(40,086)	(86,019)
Total comprehensive income for the year		(40,086)	(86,019)
Earnings per share (cents per share)		¢	¢
- basic for profit for the year	22	(5.12)	(11.00)

The accompanying notes form part of these financial statements.

Financial statements continued

Balance sheet as at 30 June 2010

	Note	2010 \$	2009 \$
ASSETS			
Current Assets			
Cash and cash equivalents	7	920	612
Trade and other receivables	8	21,007	10,792
Total Current Assets		21,927	11,404
Non-Current Assets			
Property, plant and equipment	10	169,898	189,658
Intangible assets	11	3,667	5,667
Deferred tax assets	12	190,985	173,492
Total Non-Current Assets		364,550	368,817
Total Assets		386,477	380,221
LIABILITIES			
Current Liabilities			
Trade and other payables	13	8,216	14,980
Borrowings	14	56,304	3,198
Total Current Liabilities		64,520	18,178
Total Liabilities		64,520	18,178
Net Assets		321,957	362,043
Equity			
Issued capital	15	751,177	751,177
Accumulated losses	16	(429,220)	(389,134)
Total Equity		321,957	362,043

The accompanying notes form part of these financial statements.

Financial statements continued

Statement of Changes in Equity for the year ended June 2010

	Issued Capital \$	Retained Earnings \$	Total Equity \$
Balance at 1 July 2008	751,177	(303,115)	448,062
Total comprehensive income for the year	-	(86,019)	(86,019)
Transactions with owners in their capacity as owners:			
Shares issued during period	-	-	-
Costs of issuing shares	-	-	-
Dividends provided for or paid	-	-	-
Balance at 30 June 2009	751,177	(389,134)	362,043
Balance at 1 July 2009	-	(389,134)	362,043
Total comprehensive income for the year	-	(40,086)	(40,086)
Transactions with owners in their capacity as owners:			
Shares issued during period	-	-	-
Costs of issuing shares	-	-	-
Dividends provided for or paid	-	-	-
Balance at 30 June 2010	751,177	(429,220)	321,957

The accompanying notes form part of these financial statements.

Financial statements continued

Statement of Cashflows for the year ended 30 June 2010

	Note	2010 \$	2009 \$
Cash Flows From Operating Activities			
Receipts from customers		434,105	367,046
Payments to suppliers and employees		(485,515)	(475,939)
Interest received		-	4,763
Interest paid		(1,388)	-
Net cash provided used in operating activities	17	(52,798)	(104,130)
Cash Flows From Investing Activities			
Payments for property, plant and equipment		-	(5,279)
Net cash used in investing activities		-	(5,279)
Net decrease in cash held		(52,798)	(109,409)
Cash and cash equivalents at the beginning of the financial year		(2,586)	106,823
Cash and cash equivalents at the end of the financial year	7(a)	(55,384)	(2,586)

The accompanying notes form part of these financial statements.

Notes to the financial statements

For year ended 30 June 2010

Note 1. Summary of Significant Accounting Policies

a) Basis of Preparation

These general purpose financial statements has been prepared in accordance with Australian Accounting Standards, other authoritative pronouncements of the Australian Accounting Standard Boards, and the Corporations Act 2001.

Compliance with IFRS

These financial statements and notes comply with IFRS International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board.

Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. These areas involving a higher degree of judgement or complexities, or areas where assumptions and estimates are significant to the financial statements are disclosed in note 3.

Financial statement presentation

The company has applied revised AASB 101 Presentation of Financial Statements which became effective on 1 January 2009. The company has elected to present all items of income and expense recognised in the period in a single statement of comprehensive income.

Historical cost convention

The financial statements have been prepared under the historical cost convention on an accruals basis as modified by the revaluation of financial assets and liabilities at fair value through profit or loss and where stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

Comparative figures

Where required by Australian Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current financial year.

Notes to the financial statements continued

Note 1. Summary of Significant Accounting Policies (continued)

a) Basis of Preparation (continued)

Economic dependency - Bendigo and Adelaide Bank Limited

The company has entered into a franchise agreement with Bendigo and Adelaide Bank Limited that governs the management of the **Community Bank**[®] branch at Caloundra, Queensland.

The branch operates as a franchise of Bendigo Bank, using the name "Bendigo Bank" and the logo and system of operations of Bendigo Bank. The company manages the **Community Bank**[®] branch on behalf of Bendigo Bank, however all transactions with customers conducted through the **Community Bank**[®] branches are effectively conducted between the customers and Bendigo Bank.

All deposits are made with Bendigo Bank, and all personal and investment products are products of Bendigo Bank, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo Bank, must be approved by Bendigo Bank. All credit transactions are made with Bendigo Bank, and all credit products are products of Bendigo Bank.

Bendigo Bank provides significant assistance in establishing and maintaining the **Community Bank**[®] branch franchise operations. It also continues to provide ongoing management and operational support, and other assistance and guidance in relation to all aspects of the franchise operation, including advice in relation to:

- advice and assistance in relation to the design, layout and fit out of the **Community Bank**[®] branch;
- training for the branch manager and other employees in banking, management systems and interface protocol;
- methods and procedures for the sale of products and provision of services;
- security and cash logistic controls;
- calculation of company revenue and payment of many operating and administrative expenses
- the formulation and implementation of advertising and promotional programs; and
- sales techniques and proper customer relations.

Going concern

The company has, as part of its normal operations, obtained a loan/overdraft facility with Bendigo and Adelaide Bank Limited to help finance operations. The company has also obtained an undertaking of support from Bendigo and Adelaide Bank Limited that it will continue to support the company and its operations for the 2010/11 financial year. This support is provided on the basis that the company continues to fulfil its obligations under the franchise agreement and continues to work closely with Bendigo and Adelaide Bank to further develop its business.

Notes to the financial statements continued

Note 1. Summary of Significant Accounting Policies (continued)

The following is a summary of the material accounting policies adopted by the company in the preparation of the financial statements. The accounting policies have been consistently applied, unless otherwise stated.

b) Revenue

Revenue is recognised when the amount of revenue can be reliably measured, it is probable that future economic benefit will flow to the company and any specific criteria have been met. Interest and fee revenue is recognised when earned. The gain or loss on disposal of property, plant and equipment is recognised on a net basis and is classified as income rather than revenue. All revenue is stated net of the amount of Goods and Services Tax (GST).

c) Income Tax

Current tax

Current tax is calculated by reference to the amount of income taxes payable or recoverable in respect of the taxable profit or loss for the period. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by reporting date. Current tax for current and prior periods is recognised as a liability (or asset) to the extent that it is unpaid (or refundable).

Deferred tax

Deferred tax is accounted for using the balance sheet liability method on temporary differences arising from differences between the carrying amount of assets and liabilities in the financial statements and the corresponding tax base of those items.

In principle, deferred tax liabilities are recognised for all taxable temporary differences. Deferred tax assets are recognised to the extent that it is probable that sufficient taxable amounts will be available against which deductible temporary differences or unused tax losses and tax offsets can be utilised. However, deferred tax assets and liabilities are not recognised if the temporary differences giving rise to them arise from the initial recognition of assets and liabilities (other than as a result of a business combination) which affects neither taxable income nor accounting profit. Furthermore, a deferred tax liability is not recognised in relation to taxable temporary differences arising from goodwill.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the period(s) when the asset and liability giving rise to them are realised or settled, based on tax rates (and tax laws) that have been enacted or substantively enacted by reporting date. The measurement of deferred tax liabilities reflects the tax consequences that would follow from the manner in which the consolidated entity expects, at the reporting date, to recover or settle the carrying amount of its assets and liabilities.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax and when the balances relate to taxes levied by the same taxation authority and the company entity intends to settle its tax assets and liabilities on a net basis.

Notes to the financial statements continued

Note 1. Summary of Significant Accounting Policies (continued)

c) Income Tax (continued)

Current and deferred tax for the period

Current and deferred tax is recognised as an expense or income in the statement of comprehensive income, except when it relates to items credited or debited to equity, in which case the deferred tax is also recognised directly in equity, or where it arises from initial accounting for a business combination, in which case it is taken into account in the determination of goodwill or excess.

d) Employee Entitlements

Provision is made for the company's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled, plus related on-costs. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits.

The company contributes to a defined contribution plan. Contributions to employee superannuation funds are charged against income as incurred.

e) Cash and Cash Equivalents

For the purposes of the statement of cash flows, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities on the balance sheet.

f) Trade Receivables and Payables

Receivables are carried at their amounts due. The collectability of debts is assessed at balance date and specific provision is made for any doubtful accounts. Liabilities for trade creditors and other amounts are carried at cost that is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the company.

g) Property, Plant and Equipment

Plant and equipment, leasehold improvements and equipment under finance lease are stated at cost less accumulated depreciation and impairment. Cost includes expenditure that is directly attributable to the acquisition of the item. In the event that settlement of all or part of the purchase consideration is deferred, cost is determined by discounting the amounts payable in the future to their present value as at the date of acquisition.

Depreciation is provided on property, plant and equipment, including freehold buildings but excluding land. Depreciation is calculated on a straight line basis so as to write off the net cost of each asset over its expected useful life to its estimated residual value. Leasehold improvements are depreciated at the rate equivalent to the available building allowance using the straight line method. The estimated useful lives, residual values and depreciation method is reviewed at the end of each annual reporting period.

Notes to the financial statements continued

Note 1. Summary of Significant Accounting Policies (continued)

g) Property, Plant and Equipment (continued)

The following estimated useful lives are used in the calculation of depreciation:

- leasehold improvements 40 years
- plant and equipment 2.5 - 40 years
- furniture and fittings 4 - 40 years

h) Intangibles

The franchise fee paid to Bendigo and Adelaide Bank Limited has been recorded at cost and is amortised on a straight line basis over the life of the franchise agreement.

i) Payment Terms

Receivables and payables are non interest bearing and generally have payment terms of between 30 and 90 days.

j) Borrowings

All loans are initially measured at the principal amount. Interest is recognised as an expense as it accrues.

k) Financial Instruments

Recognition and initial measurement

Financial instruments, incorporating financial assets and financial liabilities, are recognised when the entity becomes a party to the contractual provisions of the instrument.

Financial instruments are initially measured at fair value plus transaction costs. Financial instruments are classified and measured as set out below.

Derecognition

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset.

Notes to the financial statements continued

Note 1. Summary of Significant Accounting Policies (continued)

k) Financial Instruments (continued)

Classification and subsequent measurement

(i) Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost using the effective interest rate method.

(ii) Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the entity's intention to hold these investments to maturity. They are subsequently measured at amortised cost using the effective interest rate method.

(iii) Financial liabilities

Non-derivative financial liabilities (excluding financial guarantees) are subsequently measured at amortised cost using the effective interest rate method.

Impairment

At each reporting date, the entity assesses whether there is objective evidence that a financial instrument has been impaired. Impairment losses are recognised in the statement of comprehensive income.

l) Leases

Leases of fixed assets where substantially all the risks and benefits incidental to the ownership of the asset, but not the legal ownership are transferred to the company are classified as finance leases. Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term. Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred. Lease incentives under operating leases are recognised as a liability and amortised on a straight-line basis over the life of the lease term.

m) Provisions

Provisions are recognised when the economic entity has a legal, equitable or constructive obligation to make a future sacrifice of economic benefits to other entities as a result of past transactions or other past events, it is probable that a future sacrifice of economic benefits will be required and a reliable estimate can be made of the amount of the obligation.

A provision for dividends is not recognised as a liability unless the dividends are declared, determined or publicly recommended on or before the reporting date.

Notes to the financial statements continued

Note 1. Summary of Significant Accounting Policies (continued)

n) Contributed Equity

Ordinary shares are recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

o) Earnings Per Share

Basic earnings per share is calculated by dividing the profit attributable to equity holders of the company, excluding any costs of servicing equity other than ordinary shares, by the weighted average number of ordinary shares outstanding during the financial year, adjusted for bonus elements in ordinary shares issued during the year.

p) Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of Goods and Services Tax (GST), except where the amount of GST incurred is not recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the balance sheet. Cash flows are included in the statement of cash flows on a gross basis.

The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the taxation authority are classified as operating cash flows.

Note 2. Financial Risk Management

The company's activities expose it to a limited variety of financial risks: market risk (including currency risk, fair value interest risk and price risk), credit risk, liquidity risk and cash flow interest rate risk. The company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the entity. The entity does not use derivative instruments.

Risk management is carried out directly by the board of directors.

(i) Market risk

The company has no exposure to any transactions denominated in a currency other than Australian dollars.

(ii) Price risk

The company is not exposed to equity securities price risk as it does not hold investments for sale or at fair value. The company is not exposed to commodity price risk.

Notes to the financial statements continued

Note 2. Financial Risk Management (continued)

(iii) Credit risk

The company has no significant concentrations of credit risk. It has policies in place to ensure that customers have an appropriate credit history. The company's franchise agreement limits the company's credit exposure to one financial institution, being Bendigo and Adelaide Bank Limited.

(iv) Liquidity risk

Prudent liquidity management implies maintaining sufficient cash and marketable securities and the availability of funding from credit facilities. The company believes that its sound relationship with Bendigo and Adelaide Bank Limited mitigates this risk significantly.

(v) Cash flow and fair value interest rate risk

Interest-bearing assets are held with Bendigo and Adelaide Bank Limited and subject to movements in market interest. Interest-rate risk could also arise from long-term borrowings. Borrowings issued at variable rates expose the company to cash flow interest-rate risk. The company believes that its sound relationship with Bendigo and Adelaide Bank Limited mitigates this risk significantly.

(vi) Capital management

The board's policy is to maintain a strong capital base so as to sustain future development of the company. The board of directors monitor the return on capital and the level of dividends to shareholders. Capital is represented by total equity as recorded in the balance sheet.

In accordance with the franchise agreement, in any 12 month period, the funds distributed to shareholders shall not exceed the distribution limit.

- (i) the distribution limit is the greater of:
 - (a) 20% of the profit or funds of the franchisee otherwise available for distribution to shareholders in that 12 month period; and
 - (b) subject to the availability of distributable profits, the relevant rate of return multiplied by the average level of share capital of the franchisee over that 12 month period; and
- (ii) the relevant rate of return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2010 can be seen in the statement of comprehensive income.

There were no changes in the company's approach to capital management during the year.

Notes to the financial statements continued

Note 3. Critical Accounting Estimates and Judgements

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that may have a financial impact on the entity and that are believed to be reasonable under the circumstances.

The company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results.

Management has identified the following critical accounting policies for which significant judgements, estimates and assumptions are made. Actual results may differ from these estimates under different assumptions and conditions and may materially affect financial results or the financial position reported in future periods.

Further details of the nature of these assumptions and conditions may be found in the relevant notes to the financial statements.

Taxation

Judgement is required in assessing whether deferred tax assets and certain tax liabilities are recognised on the balance sheet. Deferred tax assets, including those arising from un-recouped tax losses, capital losses and temporary differences, are recognised only where it is considered more likely than not that they will be recovered, which is dependent on the generation of sufficient future taxable profits.

Assumptions about the generation of future taxable profits depend on management's estimates of future cash flows. These depend on estimates of future sales volumes, operating costs, capital expenditure, dividends and other capital management transactions. Judgements are also required about the application of income tax legislation.

These judgements and assumptions are subject to risk and uncertainty, hence there is a possibility that changes in circumstances will alter expectations, which may impact the amount of deferred tax assets and deferred tax liabilities recognised on the balance sheet and the amount of other tax losses and temporary differences not yet recognised. In such circumstances, some or all of the carrying amount of recognised deferred tax assets and liabilities may require adjustment, resulting in corresponding credit or charge to the statement of comprehensive income.

Estimation of useful lives of assets

The estimation of the useful lives of assets has been based on historical experience and the condition of the asset is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

Goodwill

Goodwill represents the excess of the cost of an acquisition over the fair value of the company's share of the net identifiable assets of the acquired branch/agency at the date of acquisition. Goodwill on acquisition is included in intangible assets. Goodwill is not amortised. Instead, goodwill is tested for impairment annually, or more frequently if events or changes in circumstances indicate that it might be impaired, and is carried at cost less accumulated impairment losses.

The calculations require the use of assumptions.

Notes to the financial statements continued

Note 3. Critical Accounting Estimates and Judgements (continued)

Impairment of assets

At each reporting date, the company reviews the carrying amounts of its tangible and intangible assets that have an indefinite useful life to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where the asset does not generate cash flows that are independent from other assets, the consolidated entity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised in profit or loss immediately, unless the relevant asset is carried at fair value, in which case the impairment loss is treated as a revaluation decrease.

Where an impairment loss subsequently reverses, the carrying amount of the asset (cash-generating unit) is increased to the revised estimate of its recoverable amount, but only to the extent that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (cash-generating unit) in prior years. A reversal of an impairment loss is recognised in profit or loss immediately, unless the relevant asset is carried at fair value, in which case the reversal of the impairment loss is treated as a revaluation increase.

	2010 \$	2009 \$
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Note 4. Revenue from Ordinary Activities

Operating activities:

- services commissions	393,757	325,385
- other revenue	1,452	124
Total revenue from operating activities	395,209	325,509

Non-operating activities:

- interest received	-	2,568
Total revenue from non-operating activities	-	2,568
Total revenues from ordinary activities	395,209	328,077

Notes to the financial statements continued

	Note	2010 \$	2009 \$
Note 5. Expenses			
Depreciation of non-current assets:			
- plant and equipment		10,051	13,510
- leasehold improvements		9,708	9,708
Amortisation of non-current assets:			
- franchise agreement		2,000	2,000
		21,759	25,218
Finance costs:			
- interest paid		1,388	-
Bad debts		3,331	1,373

Note 6. Income Tax Credit

The components of tax expense comprise:

- Current tax		-	-
- Future income tax benefit attributed to losses		(18,447)	(38,330)
- Movement in deferred tax		953	-
- Recoup of prior year tax loss		-	-
		(17,494)	(38,330)

The prima facie tax on loss from ordinary activities before income tax is reconciled to the income tax expense as follows:

Operating loss		57,580	(124,349)
Prima facie tax on profit from ordinary activities at 30%		(17,274)	(37,304)
Add tax effect of:			
- non-deductible expenses		600	600
- timing difference expenses		86	658
- other deductible expenses		(1,859)	(2,284)
		(18,447)	(38,330)

Notes to the financial statements continued

	Note	2010 \$	2009 \$
Note 6. Income Tax Expense/Credit (continued)			
Movement in deferred tax	11	953	-
Under/(Over) provision of income tax in the prior year		-	-
		(17,494)	(38,330)

Note 7. Cash and Cash Equivalents

	2010 \$	2009 \$
The above figures are reconciled to cash at the end of the financial year as shown in the statement of cashflows as follows:		

Note 7.(a) Reconciliation of cash

Cash at bank and on hand	920	612
Bank overdraft	13	(56,304)
	(55,384)	(2,586)

Note 8. Trade and Other Receivables

Trade receivables	16,831	6,327
Other receivables & accruals	1,000	1,000
Prepayments	3,176	3,465
	21,007	10,792

Notes to the financial statements continued

	2010 \$	2009 \$
Note 9. Property, Plant and Equipment		
Plant and equipment		
At cost	83,173	83,173
Less accumulated depreciation	(39,524)	(29,473)
	43,649	53,700
Leasehold improvements		
At cost	156,915	156,915
Less accumulated depreciation	(30,666)	(20,957)
	126,249	135,958
Total written down amount	169,898	189,658
Movements in carrying amounts:		
Plant and equipment		
Carrying amount at beginning	53,700	145,665
Additions	-	-
Disposals	-	-
Less: depreciation expense	(10,051)	(13,510)
Carrying amount at end	43,649	53,700
Leasehold improvements		
Carrying amount at beginning	135,958	145,665
Additions	-	-
Disposals	-	-
Less: depreciation expense	(9,709)	(9,707)
Carrying amount at end	126,249	135,958
Total written down amount	169,898	189,658

Notes to the financial statements continued

	2010 \$	2009 \$
Note 10. Intangible Assets		
Franchise fee		
At cost	10,000	10,000
Less: accumulated amortisation	(6,333)	(4,333)
	3,667	5,667

Note 11. Tax

Deferred tax assets		
- accruals		-
- future income tax benefits attributable to lossess	18,447	38,330
- tax losses carried forward	173,491	135,162
	191,938	173,492
Deferred tax liability		
- accruals	-	-
- deductible prepayments	953	-
	953	-
Net deferred tax asset	190,985	173,492
Movement in deferred tax charged to statement of comprehensive income	(17,494)	(38,330)

Notes to the financial statements continued

	Note	2010 \$	2009 \$
Note 12. Trade and Other Payables			
Trade creditors		4,370	11,215
Other creditors & accruals		3,846	3,765
		8,216	14,980

Note 13. Borrowings

Current:

Bank overdrafts		56,304	3,198
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The bank overdraft has an approved limit of \$100,000 and has been interest free until 28 January 2010. From that time the overdraft attracted an interest rate of 9.64% per agreement with Bendigo and Adelaide Bank Limited

Note 14. Contributed Equity

782,171 Ordinary shares fully paid (2009: 782,171)		782,171	782,171
Less: equity raising expenses		(30,994)	(30,994)
		751,177	751,177

Rights attached to shares

(a) Voting rights

Subject to some limited exceptions, each member has the right to vote at a general meeting.

On a show of hands or a poll, each member attending the meeting (whether they are attending the meeting in person or by attorney, corporate representative or proxy) has one vote, regardless of the number of shares held. However, where a person attends a meeting in person and is entitled to vote in more than one capacity (for example, the person is a member and has also been appointed as proxy for another member) that person may only exercise one vote on a show of hands. On a poll, that person may exercise one vote as a member and one vote for each other member that person represents as duly appointed attorney, corporate representative or proxy.

The purpose of giving each member only one vote, regardless of the number of shares held, is to reflect the nature of the company as a community based company, by providing that all members of the community who have contributed to the establishment and ongoing operation of the **Community Bank**[®] have the same ability to influence the operation of the company.

Notes to the financial statements continued

Note 14. Contributed Equity (continued)

(b) Dividends

Generally, dividends are payable to members in proportion to the amount of the share capital paid up on the shares held by them, subject to any special rights and restrictions for the time being attaching to shares. The franchise agreement with Bendigo and Adelaide Bank Limited contains a limit on the level of profits or funds that may be distributed to shareholders. There is also a restriction on the payment of dividends to certain shareholders if they have a prohibited shareholding interest (see below).

(c) Transfer

Generally, ordinary shares are freely transferable. However, the directors have a discretion to refuse to register a transfer of shares.

Subject to the foregoing, shareholders may transfer shares by a proper transfer effected in accordance with the company's constitution and the Corporations Act.

Prohibited shareholding interest

A person must not have a prohibited shareholding interest in the company.

In summary, a person has a prohibited shareholding interest if any of the following applies:

- They control or own 10% or more of the shares in the company (the "10% limit").
- In the opinion of the board they do not have a close connection to the community or communities in which the company predominantly carries on business (the "close connection test").
- Where the person is a shareholder, after the transfer of shares in the company to that person the number of shareholders in the company is (or would be) lower than the base number (the "base number test"). The base number is 247. As at the date of this report, the company had 280 shareholders.

As with voting rights, the purpose of this prohibited shareholding provision is to reflect the community-based nature of the company.

Where a person has a prohibited shareholding interest, the voting and dividend rights attaching to the shares in which the person (and his or her associates) have a prohibited shareholding interest, are suspended.

The board has the power to request information from a person who has (or is suspected by the board of having) a legal or beneficial interest in any shares in the company or any voting power in the company, for the purpose of determining whether a person has a prohibited shareholding interest. If the board becomes aware that a member has a prohibited shareholding interest, it must serve a notice requiring the member (or the member's associate) to dispose of the number of shares the board considers necessary to remedy the breach. If a person fails to comply with such a notice within a specified period (that must be between three and six months), the board is authorised to sell the specified shares on behalf of that person. The holder will be entitled to the consideration from the sale of the shares, less any expenses incurred by the board in selling or otherwise dealing with those shares.

In the constitution, members acknowledge and recognise that the exercise of the powers given to the board may cause considerable disadvantage to individual members, but that such a result may be necessary to enforce the prohibition.

Notes to the financial statements continued

	2010 \$	2009 \$
Note 15. Accumulated Losses		
Balance at the beginning of the financial year	(389,134)	(303,115)
Net loss from ordinary activities after income tax	(40,086)	(86,019)
Dividends paid or provided for	-	-
Balance at the end of the financial year	(429,220)	(389,134)

Note 16. Statement of Cashflows

Reconciliation of loss from ordinary activities after tax to net cash provided used in operating activities

Loss from ordinary activities after income tax	(40,086)	(86,019)
Non cash items:		
- depreciation	19,759	23,218
- amortisation	2,000	2,000
Changes in assets and liabilities:		
- increase in receivables	(10,214)	(2,985)
- increase in other assets	(17,494)	(38,330)
- decrease in payables	(6,763)	(2,014)
Net cashflows used in operating activities	(52,798)	(104,130)

Note 17. Leases

Finance lease commitments

Payable - minimum lease payments

- not later than 12 months	45,869	45,000
- between 12 months and 5 years	42,047	86,250
- greater than 5 years	-	-
Minimum lease payments	87,916	131,250

The property lease is a non-cancellable lease with a five-year term (with 2 x 5 year options), with rent payable monthly in advance.

Notes to the financial statements continued

	2010 \$	2009 \$
Note 18. Auditors' Remuneration		
Amounts received or due and receivable by the auditor of the company for:		
- audit & review services	3,400	3,200
- share registry services	1,450	1,426
- non audit services	1,250	1,355
	6,100	5,981

Note 19. Director and Related Party Disclosures

The names of directors who have held office during the financial year are:

Craig Leon Pullen

John Colin Rose

Stephen Jon Hall

Stewart Robert Martin

Margaret Ann Rattle

Rex William Barnes

Peter Bernard Ryan

Neil Thomas Behm (Resigned 19 May 2010)

Emma Bowhay (Resigned 25 March 2010)

No director or related entity has entered into a material contract with the company. No director's fees have been paid as the positions are held on a voluntary basis.

Notes to the financial statements continued

Note 19. Director and Related Party Disclosures (continued)

Directors Shareholdings	2010	2009
Craig Leon Pullen	4,001	4,001
John Colin Rose	7,501	7,501
Stephen Jon Hall	2,001	2,001
Stewart Robert Martin	2,001	2,001
Margaret Ann Rattle	501	501
Rex William Barnes	501	501
Peter Bernard Ryan	2,000	2,000
Neil Thomas Behm (Resigned 19 May 2010)	2,001	2,001
Emma Bowhay (Resigned 25 March 2010)	500	500

There was no movement in directors shareholdings during the year.

Note 20. Key Management Personnel Disclosures

No director of the company receives remuneration for services as a company director or committee member.

There are no executives within the company whose remuneration is required to be disclosed.

Notes to the financial statements continued

	2010 \$	2009 \$
Note 21. Earnings Per Share		
(a) Profit attributable to the ordinary equity holders of the company used in calculating earnings per share	(40,086)	(86,019)
	Number	Number
(b) Weighted average number of ordinary shares used as the denominator in calculating basic earnings per share	782,171	782,171

Note 22. Events Occurring After the Balance Sheet Date

There have been no events after the end of the financial year that would materially affect the financial statements.

Note 23. Contingent Liabilities

There were no contingent liabilities at the date of this report to affect the financial statements.

Note 24. Segment Reporting

The economic entity operates in the service sector where it facilitates community banking services in Caloundra, Queensland pursuant to a franchise agreement with Bendigo and Adelaide Bank Limited.

Note 25. Registered Office/Principal Place of Business

The registered office and principal place of business is:

Registered Office

Shop 1/99 Bulcock Street

Caloundra QLD 4551

Principal Place of Business

Shop 1/99 Bulcock Street

Caloundra QLD 4551

Note 26. Financial Instruments

Notes to the financial statements continued

Net Fair Values

The net fair values of financial assets and liabilities approximate the carrying values as disclosed in the balance sheet. The company does not have any unrecognised financial instruments at the year end.

Credit Risk

The maximum exposure to credit risk at balance date to recognised financial assets is the carrying amount of those assets as disclosed in the balance sheet and notes to the financial statements.

There are no material credit risk exposures to any single debtor or group of debtors under financial instruments entered into by the economic entity.

Interest Rate Risk

Financial instrument	Floating interest rate		Fixed interest rate maturing in						Non interest bearing		Weighted average effective interest rate	
			1 year or less		Over 1 to 5 years		Over 5 years					
	2010	2009	2010	2009	2010	2009	2010	2009	2010	2009	2010	2009
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	%	%
Financial Assets												
Cash and cash equivalents	920	612	-	-	-	-	-	-	-	-	0.4	0.4
Receivables	-	-	-	-	-	-	-	-	21,007	10,792	N/A	N/A
Financial Liabilities												
Interest bearing liabilities	56,304	3,198	-	-	-	-	-	-	-	-	3.45	Nil
Payables	-	-	-	-	-	-	-	-	8,216	14,980	N/A	N/A

Directors' declaration

In accordance with a resolution of the directors of Caloundra City Community Support Services Limited, we state that:

In the opinion of the directors:

- (a) the financial statements and notes of the company are in accordance with the Corporations Act 2001, including:
 - (i) giving a true and fair view of the company's financial position as at 30 June 2010 and of its performance for the financial year ended on that date; and
 - (ii) complying with Accounting Standards, the Corporations Regulations 2001 and other mandatory professional reporting requirements; and
- (b) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.
- (c) the audited remuneration disclosures set out in the remuneration report section of the directors' report comply with Accounting Standard AASB174 Related Party Disclosures and the Corporations Regulations 2001.

This declaration is made in accordance with a resolution of the board of directors.



Craig Leon Pullen, Chairman



John Colin Rose, Treasurer

Signed on the 16th of September 2010.

Independent audit report



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INDEPENDENT AUDITOR'S REPORT

To the members of Caloundra City Community Support Services Limited

We have audited the accompanying financial report of Caloundra City Community Support Services Limited, which comprises the balance sheet as at 30 June 2010, statement of comprehensive income, statement of changes in equity and cash flow statement for the year then ended, a summary of significant accounting policies and other explanatory notes and the Directors' Declaration.

Directors' Responsibility for the Financial Report

The directors of the company are responsible for the preparation and presentation of the financial report in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Corporations Act 2001. This responsibility includes establishing and maintaining internal controls relevant to the preparation and presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making fair accounting estimates that are reasonable in the circumstances. In note 1, the directors also state in accordance with the Accounting Standard AASB 101 Presentation of Financial Statements that the financial statements comply with International Financial Reporting Standards.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These auditing standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on our judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, we consider internal controls relevant to the entity's preparation and presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

Our audit did not involve an analysis of the prudence of business decisions made by directors or management.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

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Independent audit report continued

Independence

In conducting our audit we have complied with the independence requirements of the Corporations Act 2001. We have given to the directors of the company a written Auditor's Independence Declaration, a copy of which is included in the Directors' Report. In addition to our audit of the financial report and the remuneration disclosures, we were engaged to undertake the services disclosed in the notes to the financial statements. The provision of these services has not impaired our independence.

Auditor's Opinion on the Financial Report

In our opinion:

- 1) The financial report of Caloundra City Community Support Services Limited is in accordance with the Corporations Act 2001 including giving a true and fair view of the company's financial position as at 30 June 2010 and of its financial performance and its cash flows for the year then ended and complying with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Corporations Regulations 2001.
- 2) The financial report also complies with International Financial Reporting Standards as issued by the International Accounting Standards Board.

Report on the Remuneration Report

We have audited the Remuneration Report included in the Directors' Report for the year ended 30 June 2010. The directors of the company are responsible for the preparation and presentation of the Remuneration Report in accordance with section 300A of the Corporations Act 2001. Our responsibility is to express an opinion on the Remuneration Report, based on our audit conducted in accordance with Australian Auditing Standards.

Auditor's Opinion

In our opinion, the Remuneration Report of Caloundra City Community Support Services Limited for the year ended 30 June 2010, complies with section 300A of the Corporations Act 2001.



David Hutchings
ANDREW FREWIN & STEWART
61-65 Bull Street, Bendigo, 3550

Dated this 16th day of September 2010



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