

# Annual Report 2014

Caloundra City Community
Support Services Limited

ABN 76 122 651 969

Caloundra Community Bank® Branch

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# Chairman's report

#### For year ending 30 June 2014

Another great year for your **Community Bank®** branch where we have seen continuing support during sustained difficult economic times here on the Sunshine Coast. Once again it is fitting to congratulate Rohan and his team for a job well done. Lending growth is encouraging with wealth and insurance products helping to grow our business.

We continue to contribute back to our local community via many sporting clubs, welfare groups and the arts. In addition this past year has seen us partner with Caloundra Lighthouse Rugby Union Club to provide a new amenities facility at their grounds in Arthur Street. This project included our facilitating funding from both local and state government along with funds from the Club and our **Community Bank**® branch. The facility is expected to be completed just before the end of the 2014 playing season.

This year Bendigo and Adelaide Bank launched a new marketing strategy **Bigger than a bank** which has meant increased commitment from your volunteer Directors and our branch staff. Activities have included: hosting a business function at Queensland Air Museum; sharing in the cancer fundraising quest of "Love Your Sister" around Australia; facilitating the annual Sunshine Coast Symphony Orchestra beneficiary concert with the Caloundra Community Services of the Aging receiving the proceeds to renovate their kitchen (used by up to 800 people each week); providing a petting zoo at the annual day of honouring 'Jessie's Party in the Park'; staging a local Community Cook-off at Caloundra Country and Farmers Markets showcasing our national sponsorship of the Masterchef franchise and raising funds for Starlight Children's Foundation plus attendance, marshalling and cooking barbecues at numerous sporting clubs and special events such as the Caloundra Just Tri It Triathlon Series and Caloundra Little Athletics.

After seven years as Treasurer I have passed the role to Melissa Austin and have stepped up to the role of Chairman. A big thanks to Craig Pullen who served as Chairman for so many years but has now moved out of the area. We also farewelled our Manager Rohan Quirey after nearly four years and wish him well in his new position with Bendigo and Adelaide Bank in Maroochydore.

I want to encourage you to continue supporting your company by putting your banking business with us. Please don't hesitate to contact our new Manager Troy McDonald or branch staff who are always ready to look after your financial needs.

Finally I want to thank our wonderful staff and Directors for their support and the joy it is to work alongside them all.

Colin Rose Chairman

# Manager's report

#### For year ending 30 June 2014

The 2014 Financial year saw the local economy finally showing signs of recovery after a number of years of being flat. This impacted the local real estate market and we were all pleased to see it become more active and buoyant. These are great signs for the 2014/2015 financial year being bigger and better for all.

It was also again a very successful and active year for the Caloundra **Community Bank®** Branch. We again performed strongly in a number of areas relative to our peers across the State. Some of our achievements were:

- Lending approvals of \$12.3 million resulting in lending growth of \$4.927 million. Lending actual to budget results was number 12 in Qld (out of 97 branches).
- Deposit growth of \$4.1 million (number eight in Qld)
- · Most successful branch in the Region in General Insurance sales
- · Branch of the year for the Sunshine Coast Region for the 4th consecutive year!

With interest rates remaining at an all-time low for the year, deposits were again very competitive with customers looking for the very best possible rate. Our growth of \$4.1 million for the year was a great result considering the competitive market. Bendigo and Adelaide Bank is fortunate to have a couple of significant points of difference that set us aside from our competitors during this type of environment. These include our significant community contribution and our customer satisfaction, which for the last 15 years has been either first or second out of all retail banks in Australia.

Being awarded the Sunshine Coast 'Branch of the Year' for the 4th consecutive year is no coincidence. The branch has a great, customer focussed team, who have all contributed to the branch's success over a long period. To our shareholders who don't bank or have limited banking products with us, I implore you to visit the branch to support the business you have shares in so our team can review your banking facilities.

During the year we had Maria Jary join the branch. Maria came to us from Toowoomba, where she worked at the Bendigo Bank branch at The Ridge. Maria has exceptional customer service skills and came to us very highly regarded.

Finally thank you to the Board for your support, not only over the last year, but over the last almost four years. All of our Board members are voluntary and do a fantastic job for your business.

Rohan Quirey

**Branch Manager** 

# Directors' report

#### For the financial year ended 30 June 2014

Your directors submit the financial statements of the company for the financial year ended 30 June 2014.

#### **Directors**

The names and details of the company's directors who held office during or since the end of the financial year:

#### **John Colin Rose**

Chairman

Retired

22 years experience in the RAAF. Experience as a Operations Manager for a large flower/bulb farming business. Involved in leadership roles in community organisations/clubs.

Interest in shares: 7,801

#### **Rex Williams Barnes**

**Deputy Chairman** 

Licensed Plumber

Licensed plumber with nearly 50 years experience. Business owner for 39 years. President of Caloundra City Water Polo Club.

Interest in shares: 501

#### Stephen Leslie Ramsdale

Treasurer

Fitness Trainer

Former EPA Chief Scientist (Air Sciences), BAppSci (App Chem), Diploma in Fitness, Outdoor Recreation & Sports Coaching. President, Treasurer and Sole Operator of various orgs.

Interest in shares: 72,001

#### **Stephen Jon Hall**

Secretary

Teache

Experience in School Administration over 29 years. Leadership role in schools (Principal, Deputy). Involved in leadership roles in community organisations/clubs.

Interest in shares: 2,001

#### **Melissa Ann Austin**

Director

**Chartered Accountant** 

Practising Chartered Accountant for 10 years, for the past 4 years operating own accounting business. Involved in the Business Womens Network including being a mentor for 2 of the mentor programs.

Interest in shares: 1,000

#### **Peter Bernard Ryan**

Director

Retired/ Investor

Licensed Real Estate Agent for 26 years. Licensed Auctioneer and Pilot. Many positions as chairman or committee member of community groups and clubs.

Interest in shares: 2,000

#### **Directors (continued)**

#### **Bernadette Maree Strong**

Director

Retired

Experience working in banks, employed at ANZ and Bendigo Bank for 20 years as a Customer Service Officer, Telstra for 5 years. Involvement in community groups including T.A.P.P. Rotary and Friends of Gallery Caloundra. Interest in shares: 9,501

#### Hendrik Willem Reinking

Director

Occupation:

Was a licenced customs broker at Tullamarine for 30 years, sold his business in 2003, moving into property development and subdivisions, before retiring fully in 2008 and moving to Caloundra. Has held numerous positions on sporting and school committees and is on the Sponsorhips and Marketing Committees.

Interest in shares: 65,000

#### **Craig Leon Pullen**

Director

Veterinary Surgeon

Past President of the Qld Division of the Australian Veterinary Association and Caloundra Rugby Union.

Veterinary director Greencross Caloundra. Bachelor of Veterinary Science.

Interest in shares: 5,000

#### **Margaret Ann Rattle**

Director (Resigned 4 November 2013)

Reitred

40 years experience in the finance sector. Involvement in community organisations (PP Rotary Club Caloundra, Inner Wheel, Probus Club Pelican Waters).

Interest in shares: 1,501

Directors were in office for this entire year unless otherwise stated.

No directors have material interests in contracts or proposed contracts with the company.

#### **Company Secretary**

The company secretary is Stephen Jon Hall. He was appointed to the position of secretary on 9 November 2006.

Stephen holds a Diploma of Teaching as well as a Bachelor of Education. He has worked for Education Queensland over the past 32 years, 29 years of that being in School Administration. Stephen has been involved in Human Resource Management, Staff Review, Training and Development, Behaviour Management, Program Co-ordination/ Management, Budgeting, Annual Review processes, Annual Operational Planning, Curriculum Co-ordination, School - Community Programs and general School operations.

#### **Principal Activities**

The principal activities of the company during the financial year were facilitating **Community Bank®** services under management rights to operate a franchised branch of Bendigo and Adelaide Bank Limited.

There have been no significant changes in the nature of these activities during the year.

#### **Operating results**

Operations have continued to perform in line with expectations. The profit of the company for the financial year after provision for income tax was:

Year ended 30 June 2014	Year ended 30 June 2013
\$	\$
4,231	9,158

#### **Remuneration report**

All directors of the company are on a voluntary basis, therefore no remuneration guidelines have been prepared.

#### Directors' shareholdings

	Balance at start of the year	Changes during the year	Balance at end of the year
John Colin Rose	7,801	-	7,801
Stephen Jon Hall	2,001	-	2,001
Rex Willam Barnes	501	-	501
Peter Bernard Ryan	2,000	-	2,000
Stephen Leslie Ramsdale	72,001	-	72,001
Bernadette Maree Strong	9,501	-	9,501
Melissa Ann Austin	1,000	-	1,000
Hendrik Willem Reinking	65,000	-	65,000
Craig Leon Pullen	5,000	-	5,000
Margaret Ann Rattle (resigned 4 November 2013)	501	1,000	1,501

#### **Dividends**

	Year ended 30 June 2014		
	Cents	\$	
Dividends paid in the year:			
- Dividends paid in the year	4	31,287	

#### Significant changes in the state of affairs

In the opinion of the directors there were no significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements.

#### Events since the end of the financial year

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the company the results of those operations or the state of affairs of the company, in future years.

#### Likely developments

The company will continue its policy of facilitating banking services to the community.

#### **Environmental regulation**

The company is not subject to any significant environmental regulation.

#### Indemnification and insurance of directors and officers

The company has indemnified all directors and the manager in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as directors or manager of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an auditor of the company or a related body corporate.

#### **Directors' meetings**

The number of directors' meetings attended by each of the directors of the company during the year were:

	Board Meetings Attended		Board			Comm	ittee Me	etings At	tended	
			Sponsorship		Marketing		Human Resources			
	Eligible	Attended	Eligible	Attended	Eligible	Attended	Eligible	Attended		
John Colin Rose	9	9	3	3	2	1	1	1		
Stephen Jon Hall	9	6	3	3	0	0	1	1		
Rex Willam Barnes	9	7	3	2	0	0	0	0		
Peter Bernard Ryan	9	6	3	1	2	2	1	0		
Stephen Leslie Ramsdale	9	8	3	1	2	2	1	0		
Bernadette Maree Strong	9	5	3	3	2	2	1	1		
Melissa Ann Austin	9	8	3	0	0	0	1	1		
Hendrik Willem Reinking	9	8	3	2	2	2	0	0		
Craig Leon Pullen	9	3	3	0	0	0	0	0		
Margaret Ann Rattle (resigned 4 November 2013)	3	3	3	2	0	0	0	0		

#### Proceedings on behalf of the company

No person has applied to the Court under section 237 of the Corporations Act 2001 for leave to bring proceedings on behalf of the company, or to intervene in any proceedings to which the company is a party, for the purpose of taking responsibility on behalf of the company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the company with leave of the Court under section 237 of the Corporations Act 2001.

#### Non audit services

The company may decide to employ the auditor on assignments additional to their statutory duties where the auditor's expertise and experience with the company are important. Details of the amounts paid or payable to the auditor (Andrew Frewin Stewart) for audit and non audit services provided during the year are set out in the notes to the accounts.

The board of directors has considered the position and is satisfied that the provision of the non-audit services is compatible with the general standard of independence for auditors imposed by the Corporations Act 2001.

The directors are satisfied that the provision of non-audit services by the auditor, as set out in the notes did not compromise the auditor independence requirements of the Corporations Act 2001 for the following reasons:

- all non-audit services have been reviewed by the board to ensure they do not impact on the impartiality and objectivity of the auditor
- none of the services undermine the general principles relating to auditor independence as set out in APES 110
   Code of Ethics for Professional Accountants, including reviewing or auditing the auditor's own work, acting in a management or a decision-making capacity for the company, acting as advocate for the company or jointly sharing economic risk and rewards.

#### Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 307C of the Corporations Act 2001 is set out on page 9.

Signed in accordance with a resolution of the board of directors at Caloundra, Queensland on 22 August 2014.

John Colin Rose, Chairman

# Auditor's independence declaration



Lead auditor's independence declaration under section 307C of the Corporations Act 2001 to the directors of Caloundra City Community Support Services Limited

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2014 there have been no contraventions of:

- the auditor independence requirements as set out in the Corporations Act 2001 in relation to the review
- any applicable code of professional conduct in relation to the review.

David Hutchings Andrew Frewin Stewart 61 Bull Street, Bendigo Vic 3550

Dated: 22 August 2014



# Financial statements

# Statement of Comprehensive Income for the year ended 30 June 2014

	Notes	2014 \$	2013 \$
Revenue from ordinary activities	4	602,389	613,368
Employee benefits expense		(324,232)	(287,728)
Charitable donations, sponsorship, advertising and promotion		(72,037)	(115,438)
Occupancy and associated costs		(85,355)	(79,381)
Systems costs		(20,061)	(20,639)
Depreciation and amortisation expense	5	(25,685)	(30,112)
Finance costs	5	(243)	(17)
General administration expenses		(68,732)	(66,970)
Profit before income tax expense		6,044	13,083
Income tax expense	6	(1,813)	(3,925)
Profit after income tax expense		4,231	9,158
Total comprehensive income for the year		4,231	9,158
Earnings per share for profit/(loss) attributable to the ordinary			
shareholders of the company:		¢	¢
Basic earnings per share	20	0.54	1.17

## Financial statements (continued)

# Balance Sheet as at 30 June 2014

	Notes	2014 \$	2013 \$
ASSETS			
Current Assets			
Cash and Cash Equivalents	7	2,331	92
Trade and other receivables	8	25,392	27,076
Total Current Assets		27,723	27,168
Non-Current Assets			
Property, plant and equipment	9	122,987	121,164
Intangible assets	10	39,283	53,147
Deferred tax assets	11	154,724	156,537
Total Non-Current Assets		316,994	330,848
Total Assets		344,717	358,016
LIABILITIES			
Current Liabilities			
Trade and other payables	12	10,055	23,743
Borrowings	13	29,559	2,114
Total Current Liabilities		39,614	25,857
Total Liabilities		39,614	25,857
Net Assets		305,103	332,159
Equity			
Issued capital	14	751,177	751,177
Accumulated losses	15	(446,074)	(419,018)
Total Equity		305,103	332,159

## Financial statements (continued)

# Statement of Changes in Equity for the year ended 30 June 2014

	Issued capital \$	Accumulated losses \$	Total equity \$
Balance at 1 July 2012	751,177	(389,067)	362,110
Total comprehensive income for the year	-	9,158	9,158
Transactions with owners in their capacity as owners:			
Shares issued during period	-	-	-
Costs of issuing shares	-	-	-
Dividends provided for or paid	-	(39,109)	(39,109)
Balance at 30 June 2013	751,177	(419,018)	332,159
Balance at 1 July 2013	751,177	(419,018)	332,159
Total comprehensive income for the year	-	4,231	4,231
Transactions with owners in their capacity as owners:			
Shares issued during period	-	-	-
Costs of issuing shares	-	-	-
Dividends provided for or paid	-	(31,287)	(31,287)
Balance at 30 June 2014	751,177	(446,074)	305,103

## Financial statements (continued)

# Statement of Cash Flows for the year ended 30 June 2014

	Notes	2014 \$	2013 \$
Cash flows from operating activities			
Receipts from customers		660,049	673,007
Payments to suppliers and employees		(640,213)	(662,023)
Interest received		133	18
Interest paid		(243)	(17)
Net cash provided by operating activities	16	19,726	10,985
Cash flows from investing activities			
Payments for property, plant and equipment		(13,644)	-
Net cash used in investing activities		(13,644)	
Cash flows from financing activities			
Dividends paid		(31,288)	(39,109)
Net cash used in financing activities		(31,288)	(39,109)
Net decrease in cash held		(25,206)	(28,124)
Cash and cash equivalents at the beginning of the financial year		(2,022)	26,102
Cash and cash equivalents at the end of the financial year	7(a)	(27,228)	(2,022)

# Notes to the financial statements

#### For year ended 30 June 2014

#### Note 1. Summary of significant accounting policies

#### a) Basis of preparation

These general purpose financial statements have been prepared in accordance with Australian Accounting Standards and Interpretations issued by the Australian Accounting Standard Boards and the Corporations Act 2001. The company is a for-profit entity for the purpose of preparing the financial statements.

#### Compliance with IFRS

These financial statements and notes comply with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB).

#### Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. These areas involving a higher degree of judgement or complexities, or areas where assumptions and estimates are significant to the financial statements are disclosed in note 3.

#### Historical cost convention

The financial statements have been prepared under the historical cost convention on an accruals basis as modified by the revaluation of financial assets and liabilities at fair value through profit or loss and where stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

#### Comparative figures

Where required by Australian Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current financial year.

#### Adoption of new and amended accounting standards

The company adopted the following standards and amendments, mandatory for the first time for the annual reporting period commencing 1 July 2013:

- AASB 2011-4 Amendments to Australian Accounting Standards to Remove Individual Key Management Personnel Disclosure Requirements.
- AASB 10 Consolidated Financial Statements, AASB 11 Joint Arrangements, AASB 12 Disclosure of Interests
  in Other Entities, AASB 128 Investments in Associates and Joint Ventures, AASB 127 Separate Financial
  Statements and AASB 2011-7 Amendments to Australian Accounting Standards arising from the Consolidation
  and Joint Arrangements Standards.
- · AASB 2012-9 Amendment to AASB 1048 arising from the Withdrawal of Australian Interpretation 1039.
- AASB 2012-10 Amendments to Australian Accounting Standards Transition Guidance and other Amendments
  which provides an exemption from the requirement to disclose the impact of the change in accounting policy on
  the current period.
- AASB 13 Fair Value Measurement and AASB 2011-8 Amendments to Australian Accounting Standards arising from AASB 13.

Note 1. Summary of significant accounting policies (continued)

#### a) Basis of preparation (continued)

Adoption of new and amended accounting standards (continued)

- AASB 119 Employee Benefits (September 2011) and AASB 2011-10 Amendments to Australian Accounting Standards arising from AASB 119 (September 2011).
- AASB 2012-5 Amendments to Australian Accounting Standards arising from Annual Improvements 2009-2011
   Cycle.
- AASB 2012-2 Amendments to Australian Accounting Standards Disclosures Offsetting Financial Assets and Financial Liabilities.

AASB 2011-4 removes the individual key management personnel disclosure requirements in AASB 124 Related Party Disclosures. As a result the company now only discloses the key management personnel compensation in total and for each of the categories required in AASB 124. Detailed key management personnel compensation is outlined in the remuneration report, included as part of the directors' report.

The adoption of revised standard AASB 119 has resulted in a change to the accounting for the company's annual leave obligations. As the entity does not expect all annual leave to be taken within 12 months of the respective service being provided, annual leave obligations are now classified as long-term employee benefits in their entirety. This changes the measurement of these obligations, as the entire obligation is now measured on a discounted basis and no longer split into a short-term and a long-term portion. However, the impact of this change is considered immaterial on the financial statements overall as the majority of the annual leave is still expected to be taken within 12 months after the end of the reporting period.

None of the remaining new standards and amendments to standards that are mandatory for the first time for the financial year beginning 1 July 2013 affected any of the amounts recognised in the current period or any prior period and are not likely to affect future periods.

The company has not elected to apply any pronouncements before their mandatory operative date in the annual reporting period beginning 1 July 2013.

Economic dependency - Bendigo and Adelaide Bank Limited

The company has entered into a franchise agreement with Bendigo and Adelaide Bank Limited that governs the management of the **Community Bank®** branch at Caloundra, Queensland.

The branch operates as a franchise of Bendigo and Adelaide Bank Limited, using the name "Bendigo Bank" and the logo and system of operations of Bendigo and Adelaide Bank Limited. The company manages the **Community Bank**® branch on behalf of Bendigo and Adelaide Bank Limited, however all transactions with customers conducted through the **Community Bank**® branch are effectively conducted between the customers and Bendigo and Adelaide Bank Limited.

All deposits are made with Bendigo and Adelaide Bank Limited, and all personal and investment products are products of Bendigo and Adelaide Bank Limited, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo and Adelaide Bank Limited, must be approved by Bendigo and Adelaide Bank Limited. All credit transactions are made with Bendigo and Adelaide Bank Limited, and all credit products are products of Bendigo and Adelaide Bank Limited.

Bendigo and Adelaide Bank Limited provides significant assistance in establishing and maintaining the **Community Bank®** branch franchise operations. It also continues to provide ongoing management and operational support and other assistance and guidance in relation to all aspects of the franchise operation, including advice in relation to:

Note 1. Summary of significant accounting policies (continued)

#### a) Basis of preparation (continued)

Economic dependency - Bendigo and Adelaide Bank Limited (continued)

- · advice and assistance in relation to the design, layout and fit out of the Community Bank® branch
- · training for the branch manager and other employees in banking, management systems and interface protocol
- · methods and procedures for the sale of products and provision of services
- · security and cash logistic controls
- · calculation of company revenue and payment of many operating and administrative expenses
- the formulation and implementation of advertising and promotional programs
- · sales techniques and proper customer relations.

The following is a summary of the material accounting policies adopted by the company in the preparation of the financial statements. The accounting policies have been consistently applied, unless otherwise stated.

#### b) Revenue

Revenue is recognised when the amount of revenue can be reliably measured, it is probable that future economic benefits will flow to the company and any specific criteria have been met. Interest and fee revenue is recognised when earned. The gain or loss on disposal of property, plant and equipment is recognised on a net basis and is classified as income rather than revenue. All revenue is stated net of the amount of Goods and Services Tax (GST).

#### Revenue calculation

The franchise agreement with Bendigo and Adelaide Bank Limited provides for three types of revenue earned by the company. First, the company is entitled to 50% of the monthly gross margin earned by Bendigo and Adelaide Bank Limited on products and services provided through the company that are regarded as "day to day" banking business (i.e. 'margin business'). This arrangement also means that if the gross margin reflects a loss (that is, the gross margin is a negative amount), the company effectively incurs, and must bear, 50% of that loss.

The second source of revenue is commission paid by Bendigo and Adelaide Bank Limited on the other products and services provided through the company (i.e. 'commission business'). The commission is currently payable on various specified products and services, including insurance, financial planning, common fund, Sandhurst Select, superannuation, commercial loan referrals, products referred by Rural Bank, leasing referrals, fixed loans and certain term deposits (>90 days). The amount of commission payable can be varied in accordance with the Franchise Agreement (which, in some cases, permits commissions to be varied at the discretion of Bendigo and Adelaide Bank Limited). This discretion has been exercised on several occasions previously. For example in February 2011 and February 2013 Bendigo and Adelaide Bank Limited reduced commissions on two core banking products to ensure a more even distribution of income between Bendigo and Adelaide Bank Limited and its **Community Bank**® partners. The revenue share model is subject to regular review to ensure that the interests of Bendigo and Adelaide Bank Limited and **Community Bank**® companies remain balanced.

The third source of revenue is a proportion of the fees and charges (i.e. what are commonly referred to as 'bank fees and charges') charged to customers. This proportion, determined by Bendigo and Adelaide Bank Limited, may vary between products and services and may be amended by Bendigo and Adelaide Bank Limited from time to time.

#### Note 1. Summary of significant accounting policies (continued)

#### c) Income tax

#### Current tax

Current tax is calculated by reference to the amount of income taxes payable or recoverable in respect of the taxable profit or loss for the period. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by reporting date. Current tax for current and prior periods is recognised as a liability (or asset) to the extent that it is unpaid (or refundable).

#### Deferred tax

Deferred tax is accounted for using the balance sheet liability method on temporary differences arising from differences between the carrying amount of assets and liabilities in the financial statements and the corresponding tax base of those items.

In principle, deferred tax liabilities are recognised for all taxable temporary differences. Deferred tax assets are recognised to the extent that it is probable that sufficient taxable amounts will be available against which deductible temporary differences or unused tax losses and tax offsets can be utilised. However, deferred tax assets and liabilities are not recognised if the temporary differences giving rise to them arise from the initial recognition of assets and liabilities (other than as a result of a business combination) which affects neither taxable income nor accounting profit. Furthermore, a deferred tax liability is not recognised in relation to taxable temporary differences arising from goodwill.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the period(s) when the asset and liability giving rise to them are realised or settled, based on tax rates (and tax laws) that have been enacted or substantively enacted by reporting date. The measurement of deferred tax liabilities reflects the tax consequences that would follow from the manner in which the consolidated entity expects, at the reporting date, to recover or settle the carrying amount of its assets and liabilities.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax and when the balances relate to taxes levied by the same taxation authority and the company entity intends to settle its tax assets and liabilities on a net basis.

#### Current and deferred tax for the period

Current and deferred tax is recognised as an expense or income in the statement of comprehensive income, except when it relates to items credited or debited to equity, in which case the deferred tax is also recognised directly in equity, or where it arises from initial accounting for a business combination, in which case it is taken into account in the determination of goodwill or excess.

#### d) Employee entitlements

Provision is made for the company's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled, plus related on-costs. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits.

The company contributes to a defined contribution plan. Contributions to employee superannuation funds are charged against income as incurred.

Note 1. Summary of significant accounting policies (continued)

#### e) Cash and cash equivalents

For the purposes of the statement of cash flows, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities on the balance sheet.

#### f) Trade receivables and payables

Receivables are carried at their amounts due. The collectability of debts is assessed at balance date and specific provision is made for any doubtful accounts. Liabilities for trade creditors and other amounts are carried at cost that is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the company.

#### g) Property, plant and equipment

Plant and equipment, leasehold improvements and equipment under finance lease are stated at cost less accumulated depreciation and impairment. Cost includes expenditure that is directly attributable to the acquisition of the item. In the event that settlement of all or part of the purchase consideration is deferred, cost is determined by discounting the amounts payable in the future to their present value as at the date of acquisition.

Depreciation is provided on property, plant and equipment, including freehold buildings but excluding land. Depreciation is calculated on a straight line basis so as to write off the net cost of each asset over its expected useful life to its estimated residual value. Leasehold improvements are depreciated at the rate equivalent to the available building allowance using the straight line method. The estimated useful lives, residual values and depreciation method are reviewed at the end of each annual reporting period.

The following estimated useful lives are used in the calculation of depreciation:

- leasehold improvements	40	years
- plant and equipment	2.5 - 40	years
- furniture and fittings	4 - 40	years

#### h) Intangibles

The franchise fee paid to Bendigo and Adelaide Bank Limited has been recorded at cost and is amortised on a straight line basis over the life of the franchise agreement.

The renewal processing fee paid to Bendigo and Adelaide Bank Limited when renewing the franchise agreement has also been recorded at cost and is amortised on a straight line basis over the life of the franchise agreement.

#### i) Payment terms

Receivables and payables are non interest bearing and generally have payment terms of between 30 and 90 days.

#### j) Borrowings

All loans are initially measured at the principal amount. Interest is recognised as an expense as it accrues.

#### Note 1. Summary of significant accounting policies (continued)

#### k) Financial instruments

Recognition and initial measurement

Financial instruments, incorporating financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions of the instrument.

Financial instruments are initially measured at fair value plus transaction costs. Financial instruments are classified and measured as set out below.

#### Derecognition

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset.

Classification and subsequent measurement

#### (i) Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost using the effective interest rate method.

#### (ii) Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the entity's intention to hold these investments to maturity. They are subsequently measured at amortised cost using the effective interest rate method.

#### (iii) Available-for-sale financial assets

Available-for-sale financial assets are non-derivative financial assets that are either not suitable to be classified into other categories of financial assets due to their nature, or they are designated as such by management. They comprise investments in the equity of other entities where there is neither a fixed maturity nor fixed or determinable payments.

They are subsequently measured at fair value with changes in such fair value (i.e. gains or losses) recognised in the Statement of Comprehensive Income. Available-for-sale financial assets are included in non-current assets except where that are expected to be sold within 12 months after the end of the reporting period. All other financial assets are classified as current assets.

#### (iv) Financial liabilities

Non-derivative financial liabilities (excluding financial guarantees) are subsequently measured at amortised cost using the effective interest rate method.

#### Impairment

At each reporting date, the entity assesses whether there is objective evidence that a financial instrument has been impaired. Impairment losses are recognised in the statement of comprehensive income.

Note 1. Summary of significant accounting policies (continued)

#### I) Leases

Leases of fixed assets where substantially all the risks and benefits incidental to the ownership of the asset, but not the legal ownership are transferred to the company are classified as finance leases. Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term. Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred. Lease incentives under operating leases are recognised as a liability and amortised on a straight-line basis over the life of the lease term.

#### m) Provisions

Provisions are recognised when the economic entity has a legal, equitable or constructive obligation to make a future sacrifice of economic benefits to other entities as a result of past transactions of other past events, it is probable that a future sacrifice of economic benefits will be required and a reliable estimate can be made of the amount of the obligation.

A provision for dividends is not recognised as a liability unless the dividends are declared, determined or publicly recommended on or before the reporting date.

#### n) Contributed equity

Ordinary shares are recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

#### o) Earnings per share

Basic earnings per share is calculated by dividing the profit attributable to equity holders of the company, excluding any costs of servicing equity other than ordinary shares, by the weighted average number of ordinary shares outstanding during the financial year, adjusted for bonus elements in ordinary shares issued during the year.

#### p) Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of Goods and Services Tax (GST), except where the amount of GST incurred is not recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the balance sheet. Cash flows are included in the statement of cash flows on a gross basis.

The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the taxation authority are classified as operating cash flows.

#### Note 2. Financial risk management

The company's activities expose it to a limited variety of financial risks: market risk (including currency risk, fair value interest risk and price risk), credit risk, liquidity risk and cash flow interest rate risk. The company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the entity. The entity does not use derivative instruments.

Risk management is carried out directly by the board of directors.

#### (i) Market risk

The company has no exposure to any transactions denominated in a currency other than Australian dollars.

#### (ii) Price risk

The company is not exposed to equity securities price risk as it does not hold investments for sale or at fair value. The company is not exposed to commodity price risk.

#### (iii) Credit risk

The company has no significant concentrations of credit risk. It has policies in place to ensure that customers have an appropriate credit history. The company's franchise agreement limits the company's credit exposure to one financial institution, being Bendigo and Adelaide Bank Limited.

#### (iv) Liquidity risk

Prudent liquidity management implies maintaining sufficient cash and marketable securities and the availability of funding from credit facilities. The company believes that its sound relationship with Bendigo and Adelaide Bank Limited mitigates this risk significantly.

#### (v) Cash flow and fair value interest rate risk

Interest-bearing assets are held with Bendigo and Adelaide Bank Limited and subject to movements in market interest. Interest-rate risk could also arise from long-term borrowings. Borrowings issued at variable rates expose the company to cash flow interest-rate risk. The company believes that its sound relationship with Bendigo and Adelaide Bank Limited mitigates this risk significantly.

#### (vi) Capital management

The board's policy is to maintain a strong capital base so as to sustain future development of the company. The board of directors monitor the return on capital and the level of dividends to shareholders. Capital is represented by total equity as recorded in the balance sheet.

In accordance with the franchise agreement, in any 12 month period, the funds distributed to shareholders shall not exceed the distribution limit:

The distribution limit is the greater of:

- (a) 20% of the profit or funds of the franchisee otherwise available for distribution to shareholders in that 12 month period; and
- (b) subject to the availability of distributable profits, the relevant rate of return multiplied by the average level of share capital of the franchisee over that 12 month period where the relevant rate of return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2014 can be seen in the statement of comprehensive income.

There were no changes in the company's approach to capital management during the year.

#### Note 3. Critical accounting estimates and judgements

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that may have a financial impact on the entity and that are believed to be reasonable under the circumstances.

The company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results.

Management has identified the following critical accounting policies for which significant judgements, estimates and assumptions are made. Actual results may differ from these estimates under different assumptions and conditions and may materially affect financial results or the financial position reported in future periods.

Further details of the nature of these assumptions and conditions may be found in the relevant notes to the financial statements.

#### **Taxation**

Judgement is required in assessing whether deferred tax assets and certain tax liabilities are recognised on the balance sheet. Deferred tax assets, including those arising from un-recouped tax losses, capital losses and temporary differences, are recognised only where it is considered more likely than not that they will be recovered, which is dependent on the generation of sufficient future taxable profits.

Assumptions about the generation of future taxable profits depend on management's estimates of future cash flows. These depend on estimates of future sales volumes, operating costs, capital expenditure, dividends and other capital management transactions. Judgements are also required about the application of income tax legislation.

These judgements and assumptions are subject to risk and uncertainty. There is therefore a possibility that changes in circumstances will alter expectations, which may impact the amount of deferred tax assets and deferred tax liabilities recognised on the balance sheet and the amount of other tax losses and temporary differences not yet recognised. In such circumstances, some or all of the carrying amount of recognised deferred tax assets and liabilities may require adjustment, resulting in corresponding credit or charge to the statement of comprehensive income.

#### Estimation of useful lives of assets

The estimation of the useful lives of assets has been based on historical experience and the condition of the asset is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

#### Goodwill

Goodwill represents the excess of the cost of an acquisition over the fair value of the company's share of the net identifiable assets of the acquired branch/agency at the date of acquisition. Goodwill on acquisition is included in intangible assets. Goodwill is not amortised. Instead, goodwill is tested for impairment annually, or more frequently if events or changes in circumstances indicate that it might be impaired and is carried at cost less accumulated impairment losses.

The calculations require the use of assumptions.

#### Note 3. Critical accounting estimates and judgements (continued)

#### Impairment of assets

At each reporting date, the company reviews the carrying amounts of its tangible and intangible assets that have an indefinite useful life to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where the asset does not generate cash flows that are independent from other assets, the consolidated entity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised in profit or loss immediately, unless the relevant asset is carried at fair value, in which case the impairment loss is treated as a revaluation decrease.

Where an impairment loss subsequently reverses, the carrying amount of the asset (cash-generating unit) is increased to the revised estimate of its recoverable amount, but only to the extent that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (cash-generating unit) in prior years. A reversal of an impairment loss is recognised in profit or loss immediately, unless the relevant asset is carried at fair value, in which case the reversal of the impairment loss is treated as a revaluation increase.

	2014 \$	2013 \$
Note 4. Revenue from ordinary activities		
Operating activities:		
- services commissions	602,256	613,350
Total revenue from operating activities	602,256	613,350
Non-operating activities:		
- interest received	133	18
Total revenue from non-operating activities	133	18
Total revenues from ordinary activities	602,389	613,368

	Note	2014 \$	2013 \$
Note 5. Expenses			
Depreciation of non-current assets:			
- plant and equipment		3,336	6,540
- leasehold improvements		8,485	9,708
Amortisation of non-current assets:			
- franchise agreement		2,311	2,311
- franchise renewal fee		11,553	11,553
		25,685	30,112
Finance costs:			
- interest paid		243	17
Bad debts		1,032	1,818
The components of tax expense comprise:  - Movement in deferred tax  - Recoupment of prior year tax losses		94	3,925
		1,813	3,925
The prima facie tax on profit from ordinary activities before incomis reconciled to the income tax expense as follows:	ne tax	1,010	
Operating profit		6,044	13,083
Prima facie tax on profit from ordinary activities at 30%		1,813	3,925
Add tax effect of:			
- timing difference expenses		(94)	-
		1,719	3,925
Movement in deferred tax	11	94	-
		1,813	3,925

	Note	2014 \$	2013 \$
Note 7. Cash and cash equivalents			
Cash at bank and on hand		2,331	92
		2,331	92
Note 7.(a) Reconciliation to cash flow statement		,	
The above figures reconcile to the amount of cash shown in the			
statement of cash flows at the end of the financial year as follows:			
Cash at bank and on hand		2,331	92
Bank overdraft	13	(29,559)	(2,114
		(27,228)	(2,022
Note 8. Trade and other receivables			
Trade receivables		20,678	22,675
Other receivables and accruals		1,000	1,000
		2.74.4	2.404
Prepayments		3,714	3,401
Note 9. Property, plant and equipment		25,392	
Note 9. Property, plant and equipment		25,392	3,401 <b>27,076</b>
Note 9. Property, plant and equipment  Plant and equipment  At cost		<b>25,392</b> 85,123	<b>27,076</b>
Note 9. Property, plant and equipment		25,392	27,076
Note 9. Property, plant and equipment  Plant and equipment  At cost		<b>25,392</b> 85,123 (64,395)	<b>27,076</b> 85,123 (61,059
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation		<b>25,392</b> 85,123 (64,395)	85,123 (61,059 <b>24,06</b> 4
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements		25,392 85,123 (64,395) 20,728	<b>27,076</b> 85,123 (61,059
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements  At cost		25,392 85,123 (64,395) 20,728 170,559	27,076 85,123 (61,059 24,064
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements  At cost		25,392 85,123 (64,395) 20,728 170,559 (68,300)	27,076 85,123 (61,059 24,064 156,918 (59,815 97,100
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements  At cost  Less accumulated depreciation		25,392  85,123 (64,395)  20,728  170,559 (68,300) 102,259	85,123 (61,059 <b>24,064</b> 156,915 (59,815
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements  At cost  Less accumulated depreciation  Total written down amount		25,392  85,123 (64,395)  20,728  170,559 (68,300) 102,259	27,076 85,123 (61,059 24,064 156,918 (59,815 97,100
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements  At cost  Less accumulated depreciation  Total written down amount  Movements in carrying amounts:		25,392  85,123 (64,395)  20,728  170,559 (68,300) 102,259	27,076 85,123 (61,059 24,064 156,918 (59,815 97,100 121,164
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements  At cost  Less accumulated depreciation  Total written down amount  Movements in carrying amounts:  Plant and equipment		25,392  85,123 (64,395)  20,728  170,559 (68,300) 102,259 122,987	27,076 85,123 (61,059 24,064 156,918 (59,815 97,100 121,164
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements  At cost  Less accumulated depreciation  Total written down amount  Movements in carrying amounts:  Plant and equipment  Carrying amount at beginning		25,392  85,123 (64,395)  20,728  170,559 (68,300) 102,259 122,987	27,076 85,123 (61,059 24,064 156,915 (59,815)
Note 9. Property, plant and equipment  Plant and equipment  At cost  Less accumulated depreciation  Leasehold improvements  At cost  Less accumulated depreciation  Total written down amount  Movements in carrying amounts:  Plant and equipment  Carrying amount at beginning  Additions		25,392  85,123 (64,395)  20,728  170,559 (68,300) 102,259 122,987	27,076 85,123 (61,059 24,064 156,915 (59,815 97,100 121,164

	2014 \$	2013 \$
Note 9. Property, plant and equipment (continued)		
Leasehold improvements		
Carrying amount at beginning	97,100	106,808
Additions	13,644	-
Disposals	-	-
Less: depreciation expense	(8,485)	(9,708)
Carrying amount at end	102,259	97,100
Total written down amount	122,987	121,164
Note 10. Intangible assets		
Franchise fee		
At cost	21,554	21,554
Less: accumulated amortisation	(15,006)	(12,696)
	6,548	8,858
Renewal processing fee		
At cost	57,768	57,768
Less: accumulated amortisation	(25,033)	(13,479)
	32,735	44,289
Total written down amount	39,283	53,147
Note 11. Tax		
Non-Current:		
Deferred tax assets		
- tax losses carried forward	155,838	157,558
	155,838	157,558
Deferred tax liability		
- deductible prepayments	1,114	1,021
	1,114	1,021
Net deferred tax asset	154,724	156,537
Movement in deferred tax charged to statement of comprehensive income	1,813	-

	<b>2014</b> \$	2013 \$
Note 12. Trade and other payables		
Trade creditors	8,682	20,524
Other creditors and accruals	1,373	3,219
	10,055	23,743

#### Note 13. Borrowings

#### Current:

Bank overdrafts 29	9,559	2,114

The bank overdraft has an approved limit of \$100,000. The overdraft attracts an interest rate of 6% per agreement with Bendigo & Adelaide Bank Limited.

#### Note 14. Contributed equity

	751,177	751,177
Less: equity raising expenses	(30,994)	(30,994)
782,171 ordinary shares fully paid (2013: 782,171)	782,171	782,171

Rights attached to shares

#### (a) Voting rights

Subject to some limited exceptions, each member has the right to vote at a general meeting.

On a show of hands or a poll, each member attending the meeting (whether they are attending the meeting in person or by attorney, corporate representative or proxy) has one vote, regardless of the number of shares held. However, where a person attends a meeting in person and is entitled to vote in more than one capacity (for example, the person is a member and has also been appointed as proxy for another member) that person may only exercise one vote on a show of hands. On a poll, that person may exercise one vote as a member and one vote for each other member that person represents as duly appointed attorney, corporate representative or proxy.

The purpose of giving each member only one vote, regardless of the number of shares held, is to reflect the nature of the company as a community based company, by providing that all members of the community who have contributed to the establishment and ongoing operation of the **Community Bank**® branch have the same ability to influence the operation of the company.

#### (b) Dividends

Generally, dividends are payable to members in proportion to the amount of the share capital paid up on the shares held by them, subject to any special rights and restrictions for the time being attaching to shares. The franchise agreement with Bendigo and Adelaide Bank Limited contains a limit on the level of profits or funds that may be distributed to shareholders. There is also a restriction on the payment of dividends to certain shareholders if they have a prohibited shareholding interest (see below).

#### Note 14. Contributed equity (continued)

#### (c) Transfer

Generally, ordinary shares are freely transferable. However, the directors have a discretion to refuse to register a transfer of shares.

Subject to the foregoing, shareholders may transfer shares by a proper transfer effected in accordance with the company's constitution and the Corporations Act 2001.

#### Prohibited shareholding interest

A person must not have a prohibited shareholding interest in the company.

In summary, a person has a prohibited shareholding interest if any of the following applies:

- They control or own 10% or more of the shares in the company (the "10% limit").
- In the opinion of the board they do not have a close connection to the community or communities in which the company predominantly carries on business (the "close connection test").
- Where the person is a shareholder, after the transfer of shares in the company to that person the number of shareholders in the company is (or would be) lower than the base number (the "base number test"). The base number is 247. As at the date of this report, the company had 263 shareholders.

As with voting rights, the purpose of this prohibited shareholding provision is to reflect the community-based nature of the company.

Where a person has a prohibited shareholding interest, the voting and dividend rights attaching to the shares in which the person (and his or her associates) have a prohibited shareholding interest, are suspended.

The board has the power to request information from a person who has (or is suspected by the board of having) a legal or beneficial interest in any shares in the company or any voting power in the company, for the purpose of determining whether a person has a prohibited shareholding interest. If the board becomes aware that a member has a prohibited shareholding interest, it must serve a notice requiring the member (or the member's associate) to dispose of the number of shares the board considers necessary to remedy the breach. If a person fails to comply with such a notice within a specified period (that must be between three and six months), the board is authorised to sell the specified shares on behalf of that person. The holder will be entitled to the consideration from the sale of the shares, less any expenses incurred by the board in selling or otherwise dealing with those shares.

In the constitution, members acknowledge and recognise that the exercise of the powers given to the board may cause considerable disadvantage to individual members, but that such a result may be necessary to enforce the prohibition.

	<b>2014</b> \$	2013 \$
Note 15. Accumulated losses		
Balance at the beginning of the financial year	(419,018)	(389,067)
Net profit from ordinary activities after income tax	4,231	9,158
Dividends paid or provided for	(31,287)	(39,109)
Balance at the end of the financial year	(446,074)	(419,018)

	2014 \$	2013 \$
Note 16. Statement of cash flows		
Reconciliation of profit from ordinary activities after tax to net cash provided by operating activities		
Profit from ordinary activities after income tax	4,231	9,158
Non cash items:		
- depreciation	11,821	16,248
- amortisation	13,864	13,864
Changes in assets and liabilities:		
- decrease in receivables	1,685	10
- decrease in other assets	699	3,925
- decrease in payables	(13,688)	(32,220)
- increase in current tax liabilities	1,114	-
Net cash flows provided by operating activities	19,726	10,985

#### Note 17. Leases

Operating lease commitments

Non-cancellable operating leases contracted for but not capitalised in the financial statements

Payable - minimum lease payments:

- not later than 12 months

- between 12 months and 5 years

108,320

159,262

167,511

215,472

The property lease is a non-cancellable lease with a five-year term with one

#### Note 18. Auditor's remuneration

Amounts received or due and receivable by the

	7,912	7,755
- non audit services	1,786	1,552
- share registry services	2,276	2,353
- audit and review services	3,850	3,850
auditor of the company for:		

<sup>5</sup> year option remaining, with rent payable monthly in advance.

	2014 \$	2013 \$
N + 40 D' '   1   '   1     1		

#### Note 19. Dividends paid or provided

#### a. Dividends paid during the year

a.	Dividends paid during the year		
	Current year dividend		
	Unfranked dividend - 4 cents (2013: 5 cents) per share	31,287	39,109
b.	Franking account balance		
	Franking credits available for subsequent reporting periods are:		
	- franking account balance as at the end of the financial year	(13,409)	(13,409)
	- franking credits that will arise from payment of franking deficits tax payable		
	as at the end of the financial year	13,409	13,409
	Franking credits available for future financial reporting periods:	-	-
	- franking debits that will arise from payment of dividends proposed or		
	declared before the financial report was authorised for use but not		
	recognised as a distribution to equity holders during the period	-	-
	Net franking credits available	-	_
_			

#### Note 20. Earnings per share

		2014 \$	2013 \$
(a)	Profit attributable to the ordinary equity holders of the company used in calculating earnings per share	4,231	9,158
		Number	Number

## Note 21. Events occurring after the reporting date

There have been no events after the end of the financial year that would materially affect the financial statements.

## Note 22. Contingent liabilities and contingent assets

There were no contingent liabilities or contingent assets at the date of this report to affect the financial statements.

## Note 23. Segment reporting

The economic entity operates in the service sector where it facilitates **Community Bank®** services in Caloundra, Queensland pursuant to a franchise agreement with Bendigo and Adelaide Bank Limited.

#### Note 24. Registered office/Principal place of business

The entity is a company limited by shares, incorporated and domiciled in Australia. The registered office and principal place of business is:

Registered Office	Principal Place of Business
Shop 1/99 Bulcock Street Caloundra QLD 4551	Shop 1/99 Bulcock Street Caloundra QLD 4551

#### Note 25. Financial instruments

Financial Instrument Composition and Maturity Analysis

The table below reflects the undiscounted contractual settlement terms for all financial instruments, as well as the settlement period for instruments with a fixed period of maturity and interest rate.

Financial instrument	Floating interest		Fixed interest rate maturing in							Non interest		Weighted	
			1 year or less		Over 1 to 5 years		Over 5 years		bearing		average		
	2014 \$	2013 \$	2014 \$	2013 \$	2014 \$	2013 \$	2014 \$	2013 \$	<b>2014</b> \$	2013 \$	2014 %	<b>2013</b> %	
Financial assets													
Cash and cash equivalents	2,331	92	-	-	-	-	-	-	-	-	1.19	0.09	
Receivables	-	-	-	-	-	-	-	-	20,678	22,675	N/A	N/A	
Financial liabilities													
Interest bearing liabilities	29,559	2,114	-	-	-	-	-	-	-	-	1.42	0.00	
Payables	-	-	-	-	-	-	-	-	8,682	20,524	N/A	N/A	

#### Net Fair Values

The net fair values of financial assets and liabilities approximate the carrying values as disclosed in the balance sheet. The company does not have any unrecognised financial instruments at the year end.

#### Credit Risk

The maximum exposure to credit risk at balance date to recognised financial assets is the carrying amount of those assets as disclosed in the balance sheet and notes to the financial statements.

There are no material credit risk exposures to any single debtor or group of debtors under financial instruments entered into by the economic entity.

#### Note 25. Financial instruments (continued)

#### Interest Rate Risk

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Interest rate risk arises from the interest bearing financial assets and liabilities in place subject to variable interest rates, as outlined above.

#### Sensitivity Analysis

The company has performed sensitivity analysis relating to its exposure to interest rate risk at balance date. This sensitivity analysis demonstrates the effect on the current year results and equity which could result from a change in interest rates.

As at 30 June 2014, the effect on profit and equity as a result of changes in interest rate, with all other variables remaining constant would be as follows:

	2014 \$	2013 \$
Change in profit/(loss)		
Increase in interest rate by 1%	(272)	(20)
Decrease in interest rate by 1%	(272)	(20)
Change in equity		
Increase in interest rate by 1%	(272)	(20)
Decrease in interest rate by 1%	(272)	(20)

# Directors' declaration

In accordance with a resolution of the directors of Caloundra City Community Support Services Limited, we state that:

In the opinion of the directors:

- (a) the financial statements and notes of the company are in accordance with the Corporations Act 2001, including:
  - (i) giving a true and fair view of the company's financial position as at 30 June 2014 and of its performance for the financial year ended on that date; and
  - (ii) complying with Accounting Standards, the Corporations Regulations 2001 and other mandatory professional reporting requirements; and
- (b) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.
- (c) the audited remuneration disclosures set out in the remuneration report section of the directors' report comply with Accounting Standard AASB124 Related Party Disclosures and the Corporations Regulations 2001.

This declaration is made in accordance with a resolution of the board of directors.

John Colin Rose, Chairman

Signed on the 22nd of August 2014.

# Independent audit report



#### Independent auditor's report to the members of Caloundra City Community Support Services Limited

#### Report on the financial report

I have audited the accompanying financial report of Caloundra City Community Support Services Limited, which comprises the balance sheet as at 30 June 2014, statement of comprehensive income, statement of changes in equity and cash flow statement for the year then ended, a summary of significant accounting policies and other explanatory notes and the directors' declaration.

#### Directors' responsibility for the financial report

The directors of the company are responsible for the preparation and presentation of the financial report in accordance with Australian Accounting Standards and the *Corporations Act 2001*. This responsibility includes establishing and maintaining internal controls relevant to the preparation and presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making fair accounting estimates that are reasonable in the circumstances. In note 1, the directors also state in accordance with the Accounting Standard AASB 101 Presentation of Financial Statements that the financial statements comply with International Financial Reporting Standards.

#### Auditor's responsibility

My responsibility is to express an opinion on the financial report based on the audit. I conducted the audit in accordance with Australian Auditing Standards. These auditing standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on my judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, I consider internal controls relevant to the entity's preparation and presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

The audit did not involve an analysis of the prudence of business decisions made by directors or management.

I performed the procedures to assess whether in all material respects the financial report presents fairly, in accordance with the *Corporations Act 2001* and Australian Accounting Standards, a true and fair view which is consistent with my understanding of the company's financial position and of its performance.

I believe that the audit evidence obtained is sufficient and appropriate to provide a basis for my audit opinion.

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## Independent audit report (continued)

#### Independence

In conducting the audit I have complied with the independence requirements of the *Corporations Act 2001*. I have given to the directors of the company a written auditor's independence declaration, a copy of which is included in the directors' report.

#### Auditor's opinion on the financial report

In my opinion:

- The financial report of Caloundra City Community Support Services Limited is in accordance with the
   Corporations Act 2001 including giving a true and fair view of the company's financial position as at 30
   June 2014 and of its financial performance and its cash flows for the year then ended and complying
   with Australian Accounting Standards and the Corporations Regulations 2001.
- 2. The financial report also complies with International Financial Reporting Standards as issued by the International Accounting Standards Board.

#### Report on the remuneration report

I have audited the remuneration report included in the directors' report for the year ended 30 June 2014. The directors of the company are responsible for the preparation and presentation of the remuneration report in accordance with section 300A of the *Corporations Act 2001*. My responsibility is to express an opinion on the remuneration report, based on the audit conducted in accordance with Australian Auditing Standards.

#### Auditor's opinion

In my opinion, the remuneration report of Caloundra City Community Support Services Limited for the year ended 30 June 2014, complies with section 300A of the *Corporations Act 2001*.

David Hutchings
Andrew Frewin Stewart

61 Bull Street Bendigo Vic 3550

Dated: 22 August 2014



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