

# Newsletter

Community Bank · Carrum Downs & Marriott Waters



## An update from the board

The board of Carrum Downs Financial Services Limited have put together the following summary of our recent activities to keep you informed.

- As you will have seen in the media, home loan growth has bounced back in the new year as buyers take advantage of favourable lending conditions.
- Our branches have achieved strong new home loan growth this quarter, with high numbers of loans in the pipeline.
- The reduced interest rate environment continues to squeeze our profitability.
- We envisage that the market will remain tight for the next few years.
- We are taking active steps to keep our costs down.
- Our staff continue to provide attentive, efficient and COVID-safe banking services to the community.
- In January we said goodbye to resigning director Sandi Grace. We thank her for her contribution to the board over the last three years.
- We are pleased to share that Anne from the Carrum Downs branch has recently become the proud grandmother to a baby boy, Levi.

Thank you for your ongoing support of the Community Bank Carrum Downs and Marriott Waters. The more our branches grow, the more meaningful financial contributions we can make here in our community. So steer your friends and family to us and Bendigo Bank – Australia's better big bank.

**Malcolm Wells**  
Chairman



Above: Senior Customer Relationship Manager Ben from our Marriott Waters branch presenting a donation of \$2000 to Doug and Hannah from Sandown Cobras All Abilities Sports Inc. The grant will help the club make sport available to everyone of all abilities.

## Our new online share registry

Our new online share register, hosted by Registry Direct, is up and running. If you do not yet have an online account please contact our company secretary Emily Wiltshire at [emily.wiltshire@cddb.onmicrosoft.com](mailto:emily.wiltshire@cddb.onmicrosoft.com).

We are holding a number of unpaid dividends, so if you have changed your bank account details please contact us so we can arrange payment.

These dividend payments are lost to both you and us if unpaid.

## Follow us on Facebook

[www.facebook.com/CarrumDownsCommunityBankBranch/](https://www.facebook.com/CarrumDownsCommunityBankBranch/)

## About our company share price

The board of Carrum Downs Financial Services Limited does not set a price for our shares. The price is set by negotiation between a buyer and a seller.

The special characteristics of community bank companies include:

- 'One shareholder one vote' constitutions rather than 'one share one vote'.
- Shareholder limit of 10% of issued capital for individuals and related entities.
- A limit on profits that can be distributed to shareholders, including through dividends. The limit is the higher of:
  - a. 20% of the profits of the company otherwise available for distribution to shareholders in the financial year (after adding back community contributions during the year), and
  - b. the weighted average interest rate on 90 day bank bills during the year plus 5%, multiplied by the value of the share capital on issue at the end of the financial year.
- Individuals without a close connection to the community served by Carrum Downs Financial Services Limited can be prohibited from owning shares in the company.
- Transfers that result in the number of shareholders in the company falling below a fixed base number are prohibited.

These restrictions are designed to maintain the 'community' nature of the company.

To learn more about owning community bank shares and the Low Volume Market we operate in visit:

[www.bendigobank.com.au/branch/vic/community-bank-carrum-downs/lvm-shares/](http://www.bendigobank.com.au/branch/vic/community-bank-carrum-downs/lvm-shares/)

## Other share factors

Considering the lack of liquidity of community bank shares the board has decided to return shareholder capital over four years. To date, 75c per share (of the original \$1 share price) has been returned. We hope to pay a final capital return of 24c in December 2021.

The company has issued 345,510 shares.

Decisions on paying shareholder dividends are made by the board in light of end of year financial results and the economic conditions. We look forward to paying dividends to our shareholders whenever the company is in a financial position to do so.

Our Bendigo Bank Franchise Agreement caps payments to shareholders at 20% of accumulated profits, adjusted for current year community contributions. In 2021 that is around \$170k.

The company has cash on its balance sheet, but most of it is reserved for our community contributions or working capital requirements. These funds cannot be returned to our shareholders.



Above: We were delighted to make a donation to Lyndhurst Primary School for their Grade 6 graduation awards in December. Pictured is Senior Customer Relationship Manager Ben with Greg and Sharon from Lyndhurst Primary School.

## Talk to us today



Len Barda  
Senior Manager  
**0416 237 117**  
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Gary Rowe  
Business Development Manager  
**0418 393 599**  
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### Community Bank Carrum Downs

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Carrum Downs Regional Shopping Centre  
Carrum Downs VIC 3201  
**P** (03) 9782 9788  
**E** carrumdownsmailbox@bendigoadelaide.com.au  
**W** bendigobank.com.au/carrum-downs

### Community Bank Marriott Waters

Shop A5/6, Marriott Waters Shopping Centre  
Lyndhurst VIC 3975  
**P** (03) 9799 0344  
**E** marriottwatersmailbox@bendigoadelaide.com.au  
**W** bendigobank.com.au/marriott-waters

### We're open:

9.30am – 5.00pm Monday to Friday

### Carrum Downs Financial Services Limited

3/100 Hall Road  
Carrum Downs Shopping Centre  
Carrum Downs VIC 3201  
ABN 89 088 990 470

### Directors

Lindsay (Malcolm) Wells (Chairman), Jason Pater (Treasurer), Christine Swanson, Gary Landy, Ken Smith AM, Emily Wiltshire (Company Secretary)