



## We are expanding our horizons.

After a considerable amount of time and research spent by our Board and the Coleraine & District **Community Bank**® Branch, we are thrilled to have finally opened our agency in Casterton.

Saturday 21 May 2016 saw the official opening which was attended by members of the Casterton community, Coleraine & District **Community Bank**® Branch staff and Coleraine & District Financial Services Limited Board members. The celebrations included entertainment by the Stumpy Gully Bush Band, a tasty sausage sizzle and of course Piggy was in attendance with balloons and giveaways for the kids.

The opening of an agency in Casterton was a logical step for our Coleraine & District **Community Bank**® Branch to service the district and our growing customer base in the area.

Acting Manager Justin Bryant says the agency is about supporting our local communities.

“We are pleased to be able to provide face to face banking opportunities to our current and future customers,” he said.

“The agency is run by Casterton Co-op staff with support from our Coleraine & District **Community Bank**® Branch staff who will be in branch at least once a week for continued support and handling of complex account enquiries and loans.”



The friendly staff of the Casterton Co-op, Ann, Narelle, Karyn and Dani look forward to welcoming more and more Bendigo Bank customers through their doors.

## Home loan deals.

At Bendigo Bank, it's all about rewarding you with greater savings on your home loan, the more you choose to bank with us.

And for you, that could include saving \$600 on home loan fees\*.

So, consider a home loan from Australia's most reputable bank (AMR Corporate Reputation Index 2015).

**Drop into your nearest branch at 59 Whyte Street, Coleraine or phone 5575 2783 to find out more about securing a home loan you can count on.**

**Bendigo Bank**  
Bigger than a bank.

[bendigobank.com.au/homeloans](http://bendigobank.com.au/homeloans)



\*Terms, conditions, fees, charges and lending criteria apply. Full details available from [www.bendigobank.com.au/homeloans](http://www.bendigobank.com.au/homeloans). Bendigo and Adelaide Bank Limited ABN 11 068 049 178 AFSL/Australian Credit Licence 237879. S53787-03 (311659\_v1) (19/07/2016)



Coleraine & District Financial Services Limited 59 Whyte Street, Coleraine VIC 3315 **ABN** 77 102 030 017

**Directors:** Grant Little (Chairman) John Kane, Tim Johnston, Simon Ferrier, Coralie Coulson, Valerie Lawson, Elizabeth Britten, Greg Hodgson, Mark Templeton, Rebecca Wishart, Linda McArlein, Stephen Zippel.

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Coleraine & District **Community Bank**® Branch

## We are environmentally conscious.

Through our involvement in the 'Switch to Save' globe program earlier this year, we were proud to donate \$125 to both Coleraine and St Joseph's Primary Schools. This is a joint effort and we thank the Coleraine community for their involvement, enabling our donation.



St Joseph's Primary School children enjoyed several environmental activities thanks to the donation while Coleraine Primary School students were excited to purchase a worm farm to add to their environmental pursuits.

Coleraine & District **Community Bank**<sup>®</sup> Branch Acting Manager, Justin Bryant was happy to spend some time with students seeing the worm farm come to fruition.

## We are proud to support our community.

Coleraine & District **Community Bank**<sup>®</sup> Branch is proud to have contributed \$38,750 to the Coleraine and wider district during 2015/16.

Some of our recent contributions include:

- Merino Consolidated Primary School – \$1,000 for a trip to see Matilda in Melbourne
- Coleraine & District Kindergarten – \$5,000 sponsorship of the Three Year Old Kinder Program
- Magic Moments – Airfares plus \$2,593 to sponsor students Madeleine de Salis from Coleraine, and Sandy Vaughan from Balmoral to attend the Magic Moments Leadership Course
- Harrow Defensive Drivers Course for L-platers – \$100 towards course fees for Bendigo Bank customers and \$50 for the non-customers
- Coleraine Art Show – \$450 in prize funding plus sponsorship of prize bags for children's entries
- Variety Club Bash – \$1,000 sponsorship of a local car entry
- Harrow Balmoral Football Netball Club – \$6,250 three-year sponsorship
- Casterton Croquet – \$200 Cup and etching.

## We are a committed team.

While visiting our branch over the last few months you may have noticed a few smiling new faces.



One of our fresh faces is Customer Service Officer Sharon Hobbes who comes to us from Hamilton, and can almost be considered a local to our district having grown up in the Merino and Hamilton area.

Sharon is new to the banking world, having worked in retail previously, but she has quickly become a valued member of our team with her capable and friendly manner.

Sharon says she is loving her new role. "I am really enjoying meeting our customers and the community focus of the Bendigo Bank as well as being part of such a great, helpful team," she said.

Away from her responsibilities at Coleraine & District **Community Bank**<sup>®</sup> Branch, Sharon is a self-confessed trivia nut, attending monthly trivia nights in Hamilton and placing regularly.

So, we issue you the challenge: to test her trivia ability next time you are in branch!

## We are a Board moving forward.

We welcome our well respected Customer Relations Manager, Justin Bryant who is stepping into the role of Acting Manager for the next few months due to our newly appointed Branch Manager Jeff unfortunately being unable to continue in this role at Coleraine & District **Community Bank**<sup>®</sup> Branch for personal reasons. With the support of the Bendigo Bank network, Justin and his team will continue to provide our valued customers with first rate customer service and expertise to meet business and personal banking requirements.

Leanne Martin (Senior Manager Strategy & Performance, Bendigo Bank) and Mark O'Dowd (Senior Manager Community Relationships, Bendigo Bank) continue to provide support and guidance to Bendigo Bank's 'Community Partners' throughout Ballarat and Western Victoria to enable them to drive greater outcomes for customers and communities. It is imperative to continue to build strong relationships with our **Community Bank**<sup>®</sup> branches that translate into sustainable business growth.

We thank our loyal customers and shareholders for their continued support and look forward to continuing to service your needs.

## Coleraine & District Community Bank<sup>®</sup> Branch

59 Whyte Street, Coleraine VIC 3315 Phone: 5575 2783

Opening hours: Monday to Friday 10.00am – 4.00pm and Saturday mornings 10.00am – 12 noon

Website: [www.bendigobank.com.au/coleraine](http://www.bendigobank.com.au/coleraine) [facebook.com/colerainecommunitybankbranch](https://facebook.com/colerainecommunitybankbranch) [twitter.com/bendigobank](https://twitter.com/bendigobank)

**Casterton agency** Casterton Co-op 99 Henty Street, Casterton VIC 3311 Phone: 5581 1338

Opening hours: Monday to Friday 10.00am – 4.00pm and Saturday mornings 10.00am – 11.30am



[www.bendigobank.com.au](http://www.bendigobank.com.au)

