







# Annual Report 2016

North Epping Financial Services Limited

ABN 57 104 573 499



# North Epping Financial Services Limited Annual Report for the year ending 30 June 2016 Chairman's Report

The Australian banking environment continues to be very challenging. Extremely tight margins due to record low interest rates and fierce competition for deposit and loan business, rapid changes in technology and customer banking behaviour, regulatory changes and public scrutiny are just some of the factors contributing to very demanding trading conditions.

Your Board is pleased, especially given the circumstances, to report improved results over the previous year:

- Growth in business size from \$126 million to \$135 million (7%)
- Return to profitability, with net income of \$42,864
- Cash reserves up from \$218,826 to \$273,130.

Supporting our community is at the heart of our business. During the year Epping Community Bank® Branch provided financial support to over 20 community organisations. Our largest contribution was \$75,000 towards the construction of a multi-purpose sports centre in North Epping. Total community contributions since opening in 2003 now exceed \$660,000.

I wish to thank all voluntary Directors and friends for giving their time, skills and energy to this community enterprise. We have a cohesive, well-governed Board working for the best interests of the company and our community. In particular, I would like to acknowledge the contributions of Geoff Collins (longstanding Director and Treasurer) and Helen Hickinbottom, who resigned during the year. I wish to welcome new Directors Cheryl Po and Stefan Sojka.

Wendy Yee-Dempster stepped down as Chairman after the 2015 Annual General Meeting. I became Chairman and Robert Phillips became Deputy Chairman. Fortunately, Wendy continues as a Director. I wish to acknowledge her substantial contribution both to our company and to the **Community Bank**® network over many years.

Sharyn Hubert, Manager since the branch opened in December 2003, resigned in December 2015. The Board expresses its great thanks to Sharyn for her skilled and committed management over 12 years, to the benefit of customers, shareholders, staff and the community. Stephen Hu was appointed Branch Manager in January 2016. The Board looks forward to his leadership going forward and to the continued development of our business.

Thank you also to our longstanding staff team, Junie, Karen, Mimi, Anette and Dhami. They are the "face" of Epping **Community Bank**® Branch and exhibit professionalism and dedication in delivering appropriate products and advice accompanied by excellent customer service.

The coming year will undoubtedly hold significant ongoing and new challenges. The Board is committed to working co-operatively with our major partner, Bendigo Bank, to ensure that our business continues to prosper, for the benefit of all stakeholders. Thank you for your commitment as a shareholder, without which we would not be a community-based bank. If you don't bank with us, please consider doing so. Please also advocate on our behalf, enabling us to continue to grow and provide dividends to shareholders and this community.

Graham Boyd Chairman

# North Epping Financial Services Limited Annual Report for the year ending 30 June 2016 Manager's Report

Epping **Community Bank**® Branch has had another successful year at our prime Oxford Street location opposite Epping Station. During the last financial year, our overall business growth has been in excess of \$9.3 million or 7.4% rate of growth. This growth brings our total banking business to \$135 million as at the end of June 2016.

These outcomes have been achieved through the consistent hard work and commitment of our Epping Community Bank® Branch team, who have supported me as the new Branch Manager since the beginning of 2016. Huge thanks must go to Junie, Karen, Mimi, Anette and Dhami who constantly provide the excellent service which regularly exceeds the expectations of our customers. I would also like to thank our Board of Directors who volunteer their time and energy to represent all our stakeholders in running the company, and to the volunteer workers who assist with the North Epping Community Bus. To our shareholders, thank you for your ongoing support.

While we are very pleased with this year's business growth, over the past several years the growth in our business income has not been commensurate with the growth in our overall business footings. This is largely due to the gradual fall in interest rates to their current record low level, aggressive competition in the home loan market, and to diminishing interest margins in the current economic environment.

As a full-service bank, we can provide all the products and services necessary for your banking needs, and Bendigo Bank is consistently voted the most customer-connected bank in Australia.

We are truly part of our local community, and we need your continued support in providing opportunities to expand our business – especially via introductions to local community and business groups. Increases in our branch profits not only leads to better dividends for shareholders but also to increases in the funding we can provide to the local agencies and support groups which tirelessly work for the benefit of our whole community.

Our main focus is to grow our customer base and build our loan book while continuing to maintain the personal service and relationships for which we have become known. So far, we have been largely successful in achieving this with 3.4% growth in our customer numbers during the financial year. Our loan book also grew by 6.4% in the same period.

We are confident that our continuing strong business growth positions us well for a very positive long term outlook. North Epping Financial Services Limited is a vigorous and growing company which will continue to provide the service that our customers have come to appreciate, to support our local community, and to provide a sustainable investment prospect for shareholders.

Stephen Hu Branch Manager We are pleased to outline below the local community beneficiaries of our support for the financial year ended 30 June 2016:

- North Epping Bowling and Community Club
- North Epping Rangers Sports Club
- Epping Boys High School
- Epping North Public School
- Epping Public School
- Epping West Public School
- North Epping Kindergarten
- OLHC Epping
- St Kevin's Primary School, Eastwood
- North Epping Community Bus
- Epping District Cricket Club
- Rotary Club of Epping
- The Candlelight Gift
- ADHD Australia
- Christian Community Aid
- All Saints Anglican Church, North Epping
- Chinese Christian Community Service Centre
- St Andrews Netball
- Neighbourhood Watch
- Epping Girl Guides
- Epping Rovers

Your directors submit the financial statements of the company for the financial year ended 30 June 2016.

#### Directors

The names and details of the company's directors who held office during or since the end of the financial year:

Graham Harvey Boyd

Chairman

Occupation: Administrator

Qualifications, experience and expertise: Marketing and sales management, small business ownership, business administration. Member and employee of All Saints Anglican Church, North Epping. B.Comm (UNSW).

Special responsibilities: Finance Committee

Interest in shares: 1,000

Wendy Faye Yee-Dempster

Director

Occupation: Business Proprietor

Qualifications, experience and expertise: Managed and operated own hair salon for 24 years; member of the Nissan Club. Graduate Certificate in Management (Professional Practice) Charles Sturt University, MBA, Graduate of the Australian Institute of Company Directors. Member BEN Community Bank Strategic Advisory Board.

Special responsibilities: Community Funding & Business Development Committee and Governance Committee

Interest in shares: 10,501

Howard Raymond Clark

Director

Occupation: Chartered Accountant

Qualifications, experience and expertise: Retired partner from a major chartered accounting firm.

Other directorships: South Pacific Electric Railway Co-op Society Ltd trading as Sydney Tramway Museum and Australian Mariners' Welfare

Society.

Special responsibilities: Finance Committee

Interest in shares: 501

Craig Eric Gallagher

Secretary

Occupation: Solicitor

Qualifications, experience and expertise: 33 years Epping/Eastwood Suburban Practitioner; 1995 appointed trustee State Sports Centre Trust til its closure; 1998 to March 2012 trustee of Parramatta Stadium Trust; from March 2012 Chairman of Sydney Local Venue Council and director of Venues NSW Authority; September 2012 appointed trustee Sydney University Centre for Disabilities Studies and member of Epping Rotary Club for 15 years.

Special responsibilities: Governance Committee

Interest in shares: Nil

Robert Michael Phillips

Deputy Chairman

Occupation: Retired High School Principal

Qualifications, experience and expertise: High School Teacher / Head Teacher / Deputy Principal / Principal for 37 years; Life Member, NSW Secondary Principals Council; Member, Australian Institute for Teaching and School Leadership; Trained Mediator, Department of Education and Communities; Director, North Epping Bowling and Community Club; Member, UN Women Australia; Member, Rostrum Clubs of NSW; Member, Epping Civic Trust.

Special responsibilities: Chairman of Governance Committee, Community Funding & Business Development Committee

Interest in shares: 1,000

# Directors (continued)

Ronald Lester Cardwell

Treasurer

Occupation: Accountant

Qualifications, experience and expertise: Practising Accountant for over 30 years, specialising in insolvency.

Other directorships: Australian Religious Film Society Ltd Special responsibilities: Chairman of Finance Committee

Interest in shares: Nil

Cheryl Po

Director (Appointed 24 August 2015)

Occupation: Solicitor

Qualifications, experience and expertise: 2009 Graduated from University LLB and BA (Major in French) and has been in practise since. Provides Family Law advice to married and de factor couples; advises in dispute resolutions and mediations with clients; experienced in litigation in the Family and Federal Circuit Courts; speaks five languages, including Cantonese, Mandarin, Japanese and French and is a Sunday School teacher at her local church.

Special responsibilities: Community Funding & Business Development Committee

Interest in shares: Nil

Stefan Walenty Sojka

Director (Appointed 25 November 2015)

Occupation: Creative Director, Consultant, Producer

Qualifications, experience and expertise: Company Director, Cyrius Media Group Pty Ltd. President Ryde Macquarie Park Chamber of Commerce. The Rotary Club of Ryde Inc; various roles: PR Director, Webmaster & Community Services Director. City of Ryde Economic Development

Advisory Committee since 2008.

Special responsibilities: Chairman of Community Funding & Business Development Committee

Interest in shares: Nil

Helen Maree Hickinbottom

Director (Resigned 24 February 2016)

Occupation: Financial Systems Management

Qualifications, experience and expertise: Change management and organisation development with a focus on continuous improvement programs

across large complex environments.

Special responsibilities: Member Governance Committee and Chairman Finance Committee

Interest in shares: Nil

Geoffrey Glen Collins

Director (Resigned 26 November 2015)

Occupation: Accountant

Qualifications, experience and expertise: Qualified, practising accountant with in excess of 40 years' experience within the profession, commerce

and industry in Australia and overseas.

Special responsibilities: Finance Committee Interest in shares: 1,500

Directors were in office for this entire year unless otherwise stated.

No directors have material interests in contracts or proposed contracts with the company.

# **Company Secretary**

Craig Gallagher is the Company Secretary. Craig was appointed to the position of Company Secretary on 24 February 2016 following the resignation of Helen Hickinbottom. Helen was appointed Company Secretary 24 July 2013. Craig joined the board in February 2011.

Helen has experience in change management and organisation development across large complex environments.

# **Principal Activities**

The principal activities of the company during the financial year were facilitating Community Bank® services under management rights to operate a franchised branch of Bendigo and Adelaide Bank Limited.

There have been no significant changes in the nature of these activities during the year.

# Directors'

Operations have continued to perform in line with expectations. The profit/(loss) of the company for the financial year after provision for income tax was:

Year ended 30 June 2016	Year ended 30 June 201
\$	\$
42,864	(136)

#### **Dividends**

Operating results

No dividends were declared or paid for the previous year and the directors recommend that no dividend be paid for the current year.

#### Significant changes in the state of affairs

In the opinion of the directors there were no significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements.

#### Events since the end of the financial year

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the company the results of those operations or the state of affairs of the company, in future years,

#### Likely developments

The company will continue its policy of facilitating banking services to the community.

#### **Environmental regulation**

The company is not subject to any significant environmental regulation.

# Directors' benefits

No director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, controlled entity or related body corporate with a director, a firm which a director is a member or an entity in which a director has a substantial financial interest.

# Indemnification and insurance of directors and officers

The company has indemnified all directors and the manager in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as directors or manager of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an auditor of the company or a related body corporate.

#### **Directors' meetings**

The number of directors' meetings attended by each of the directors of the company during the year were:

Graham Harvey Boyd
Wendy Faye Yee-Dempster
Howard Raymond Clark
Craig Eric Gallagher
Robert Michael Phillips
Ronald Cardwell
Cheryl Po (Appointed 24 August 2015)*
Stefan Sojka (Appointed 25 November 2015)
Helen Maree Hickinbottom (Resigned 24 February 2016)
Geoffrey Glen Collins (Resigned 26 November 2015)**

Board N	/leetings	1	Co	mmittee Meet	ings Attend	led	
1	nded	Community Funding & Business Development		mmittee Meetings Attended Finance Governance			ance
Eligible	Attended	Eligible	Attended	Eligible	Attended	Eligible	Attended
16	16	8	8	1	1	-	-
16	16	11	8	1	1	4	4
16	5	-	-	3	3	-	-
16	12	-	-	-		4	4
16	13	11	9	- 1	-	4	4
16	12	-	_	3	3		-
16	9	5	2	-	-	-	
10	9	5	5	-	-	<del>-</del> .	-
12	6	<del>-</del> ".	. <b>-</b>	3	2	. ·	-
-	-	-	-	-	-	- -	<u>-</u>

<sup>\*</sup>Leave of absence granted for the three-month period ending 1 August 2016.

# Proceedings on behalf of the company

No person has applied to the Court under section 237 of the *Corporations Act 2001* for leave to bring proceedings on behalf of the company, or to intervene in any proceedings to which the company is a party, for the purpose of taking responsibility on behalf of the company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the company with leave of the Court under section 237 of the Corporations Act

# Non audit services

The company may decide to employ the auditor on assignments additional to their statutory duties where the auditor's expertise and experience with the company are important. Details of the amounts paid or payable to the auditor (Andrew Frewin Stewart) for audit and non audit services provided during the year are set out in the notes to the accounts.

The board of directors has considered the position, and is satisfied that the provision of the non-audit services is compatible with the general standard of independence for auditors imposed by the *Corporations Act 2001*.

The directors are satisfied that the provision of non-audit services by the auditor, as set out in the notes did not compromise the auditor independence requirements of the *Corporations Act 2001* for the following reasons:

- all non-audit services have been reviewed to ensure they do not impact on the impartiality and objectivity of the auditor
- none of the services undermine the general principles relating to auditor independence as set out in APES 110 Code of Ethics for Professional
  Accountants, including reviewing or auditing the auditor's own work, acting in a management or a decision-making capacity for the company,
  acting as advocate for the company or jointly sharing economic risk and rewards.

# Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 307C of the Corporations Act 2001 is set out on page 5.

Signed in accordance with a resolution of the board of directors at North Epping, New South Wales on 9 September 2016.

Graham Harvey Boyd, Chairman

<sup>\*\*</sup>Leave of absence granted from 26 March 2015 to resignation 26 November 2015.



# Lead auditor's independence declaration under section 307C of the Corporations Act 2001 to the directors of North Epping Financial Services Limited

As lead auditor for the audit of North Epping Financial Services Limited for the year ended 30 June 2016, I declare that, to the best of my knowledge and belief, there have been:

- no contraventions of the auditor independence requirements of the Corporations Act 2001 in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.

**Andrew Frewin Stewart** 

61 Bull Street, Bendigo Vic 3550

Dated: 9 September 2016

**David Hutchings Lead Auditor** 

# North Epping Financial Services Limited ABN 57 104 573 499 Statement of Profit or Loss and Other Comprehensive Income for the year ended 30 June 2016

	Notes	2016 \$	2015 \$
Revenue from ordinary activities	4	763,781	773,223
Employee benefits expense		(371,391)	(413,521)
Charitable donations, sponsorship, advertising and promotion		(51,046)	(69,541)
Occupancy and associated costs		(89,100)	(88,146)
Systems costs		(55,573)	(50,088)
Depreciation and amortisation expense	5	(48,920)	(48,108)
General administration expenses		(85,724)	(100,707)
Profit before income tax expense		62,027	3,112
Income tax expense	6	(19,163)	(3,248)
Profit/(loss) after income tax expense		42,864	(136)
Total comprehensive income for the year		42,864	(136)
Earnings per share for profit/(loss) attributable to the ordinary shareholders of the company:		¢	¢
Basic earnings per share	22	8.39	(0.03)

# North Epping Financial Services Limited ABN 57 104 573 499 Balance Sheet as at 30 June 2016

	Notes	2016 \$	2015 \$
ASSETS	110100	•	<b>Y</b>
Current Assets			
Cash and cash equivalents Trade and other receivables	7 8	273,130 67,662	218,826 58,199
Total Current Assets		340,792	277,025
Non-Current Assets			
Property, plant and equipment Intangible assets Deferred tax asset	9 10 11	167,254 32,066 24,819	196,459 45,809 43,982
Total Non-Current Assets		224,139	286,250
Total Assets		564,931	563,275
LIABILITIES			
Current Liabilities			
Trade and other payables Provisions	12 13	31,173 22,969	34,044 53,635
Total Current Liabilities		54,142	87,679
Non-Current Liabilities			
Trade and other payables Provisions	12 13	19,196 5,423	24,554 7,736
Total Non-Current Liabilities		24,619	32,290
Total Liabilities		78,761	119,969
Net Assets		486,170	443,306
Equity			
Issued capital Retained earnings/(Accumulated losses)	14 15	479,929 6,241	479,929 (36,623)
Total Equity		486,170	443,306

# North Epping Financial Services Limited ABN 57 104 573 499 Statement of Changes in Equity for the year ended 30 June 2016

	Issued Capital \$	Retained Earnings / (Accumulated Losses) \$	Total Equity \$
Balance at 1 July 2014	479,929	(36,487)	443,442
Total comprehensive income for the year		(136)	(136)
Transactions with owners in their capacity as owners:			
Shares issued during period	-	-	-
Costs of issuing shares	-	-	-
Dividends provided for or paid	-	-	-
Balance at 30 June 2015	479,929	(36,623)	443,306
Balance at 1 July 2015	479,929	(36,623)	443,306
Total comprehensive income for the year	-	42,864	42,864
Transactions with owners in their capacity as owners:			
Shares issued during period	-	-	-
Costs of issuing shares	-	-	-
Dividends provided for or paid	-	<b>-</b>	-
Balance at 30 June 2016	479,929	6,241	486,170

# North Epping Financial Services Limited ABN 57 104 573 499 Statement of Cash Flows for the year ended 30 June 2016

	Notes	2016 \$	2015 \$
Cash flows from operating activities			
Receipts from customers Payments to suppliers and employees Interest received Income taxes paid		833,331 (782,379) 9,324 -	799,309 (948,331) 8,575 2,464
Net cash provided by/(used in) operating activities	16	60,276	(137,983)
Cash flows from investing activities			
Payments for property, plant and equipment		(5,972)	(11,417)
Net cash used in investing activities		(5,972)	(11,417)
Net increase/(decrease) in cash held		54,304	(149,400)
Cash and cash equivalents at the beginning of the financial year		218,826	368,226
Cash and cash equivalents at the end of the financial year	7(a)	273,130	218,826

# Note 1. Summary of significant accounting policies

#### a) Basis of preparation

These general purpose financial statements have been prepared in accordance with Australian Accounting Standards and Interpretations issued by the Australian Accounting Standard Boards and the *Corporations Act 2001*. The company is a for-profit entity for the purpose of preparing the financial statements.

#### Compliance with IFRS

These financial statements and notes comply with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB).

#### Critical accounting estimates

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. These areas involving a higher degree of judgement or complexities, or areas where assumptions and estimates are significant to the financial statements are disclosed in note 3.

#### Historical cost convention

The financial statements have been prepared under the historical cost convention on an accruals basis as modified by the revaluation of financial assets and liabilities at fair value through profit or loss and where stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

# Comparative figures

Where required by Australian Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current financial year.

Application of new and amended accounting standards

The following amendments to accounting standards issued by the Australian Accounting Standards Board (AASB) became mandatorily effective for accounting periods beginning on or after 1 July 2015, and are therefore relevant for the current financial year.

- AASB 2015-3 Amendments to Australian Accounting Standards arising from the Withdrawal of AASB 1031 Materiality.
- AASB 2015-4 Amendments to Australian Accounting Standards Financial Reporting Requirements for Australian Groups with a Foreign Parent.

None of the amendments to accounting standards issued by the Australian Accounting Standards Board (AASB) that became mandatorily effective for accounting periods beginning on or after 1 July 2015, materially affected any of the amounts recognised in the current period or any prior period and are not likely to affect future periods.

The following accounting standards and interpretations issued by the Australian Accounting Standards Board (AASB) become effective in future accounting periods.

		Effective for annual reporting periods beginning on or after
•	AASB 9 Financial Instruments, and the relevant amending standards.	1 January 2018
•	AASB 15 Revenue from Contracts with Customers and AASB 2014-5 Amendments to Australian Accounting Standards arising from AASB 15.	1 January 2018
•	AASB 16 Leases.	1 January 2019
•	AASB 2014-3 Amendments to Australian Accounting Standards – Accounting for Acquisitions of Interests in Joint Operations.	1 January 2016
•	AASB 2014-4 Amendments to Australian Accounting Standards – Clarification of Acceptable Methods of Depreciation and Amortisation.	1 January 2016
•	AASB 2014-6 Amendments to Australian Accounting Standards – Agriculture: Bearer Plants.	1 January 2016

Effective for annual

# Note 1. Summary of significant accounting policies (continued)

#### a) Basis of preparation (continued)

Application of new and amended accounting standards (continued)

		reporting periods beginning on or after
•	AASB 2014-9 Amendments to Australian Accounting Standards – Equity Method in Separate Financial Statements.	1 January 2016
•	AASB 2014-10 Amendments to Australian Accounting Standards – Sale or Contribution of Assets between an Investor and its Associate or Joint Venture.	1 January 2018
•	AASB 2015-1 Amendments to Australian Accounting Standards – Annual Improvements to Australian Accounting Standards 2012-2014 Cycle.	1 January 2016
•	AASB 2015-2 Amendments to Australian Accounting Standards – Disclosure Initiative: Amendments to AASB 101.	1 January 2016
•	AASB 2015-5 Amendments to Australian Accounting Standards – Investment Entities: Applying the Consolidation Exception.	1 January 2016
•	AASB 2016-1 Amendments to Australian Accounting Standards - Recognition of Deferred Tax Assets for Unrealised Losses.	1 January 2017
•	AASB 2016-2 Amendments to Australian Accounting Standards - Disclosure Initiative: Amendments to AASB 107.	1 January 2017

The company has not elected to apply any accounting standards or interpretations before their mandatory operative date for the annual reporting period beginning 1 July 2015. Therefore the abovementioned accounting standards or interpretations have no impact on amounts recognised in the current period or any prior period.

Economic dependency - Bendigo and Adelaide Bank Limited

The company has entered into a franchise agreement with Bendigo and Adelaide Bank Limited that governs the management of the **Community Bank®** branch at Epping, New South Wales.

The branch operates as a franchise of Bendigo and Adelaide Bank Limited, using the name "Bendigo Bank" and the logo and system of operations of Bendigo and Adelaide Bank Limited. The company manages the **Community Bank®** branch on behalf of Bendigo and Adelaide Bank Limited, however all transactions with customers conducted through the **Community Bank®** branch are effectively conducted between the customers and Bendigo and Adelaide Bank Limited.

All deposits are made with Bendigo and Adelaide Bank Limited, and all personal and investment products are products of Bendigo and Adelaide Bank Limited, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo and Adelaide Bank Limited, must be approved by Bendigo and Adelaide Bank Limited. All credit transactions are made with Bendigo and Adelaide Bank Limited, and all credit products are products of Bendigo and Adelaide Bank Limited.

The company promotes and sells the products and services, but is not a party to the transaction.

# Note 1. Summary of significant accounting policies (continued)

# a) Basis of preparation (continued)

Economic dependency - Bendigo and Adelaide Bank Limited (continued)

The credit risk (i.e. the risk that a customer will not make repayments) is for the relevant Bendigo and Adelaide Bank Limited entity to bear as long as the company has complied with the appropriate procedures and relevant obligations and has not exercised a discretion in granting or extending credit.

Bendigo and Adelaide Bank Limited provides significant assistance in establishing and maintaining the **Community Bank®** branch franchise operations. It also continues to provide ongoing management and operational support and other assistance and guidance in relation to all aspects of the franchise operation, including advice in relation to:

- advice and assistance in relation to the design, layout and fit out of the Community Bank® branch
- training for the branch manager and other employees in banking, management systems and interface protocol
- methods and procedures for the sale of products and provision of services
- security and cash logistic controls
- calculation of company revenue and payment of many operating and administrative expenses
- the formulation and implementation of advertising and promotional programs
- sales techniques and proper customer relations.

The following is a summary of the material accounting policies adopted by the company in the preparation of the financial statements. The accounting policies have been consistently applied, unless otherwise stated.

#### b) Revenue

Revenue is recognised when the amount of revenue can be reliably measured, it is probable that future economic benefits will flow to the company and any specific criteria have been met. Interest and fee revenue is recognised when earned. The gain or loss on disposal of property, plant and equipment is recognised on a net basis and is classified as income rather than revenue. All revenue is stated net of the amount of Goods and Services Tax (GST).

# Revenue calculation

Over the period from September 2013 to February 2015, Bendigo and Adelaide Bank Limited conducted a review of the **Community Bank®** model, known as 'Project Horizon'. This was conducted in consultation with the community banking network. The objective of the review was to develop a shared vision of the **Community Bank®** model that positions it for success now and for the future.

The outcome of that review is that the fundamental franchise model and community participation remain unchanged. Changes to be implemented over a three year period reflect a number of themes, including a culture of innovation, agility and flexibility, network collaboration, director and staff development and a sustainable financial model. This will include changes to the financial return for **Community Bank®** companies from 1 July 2016. A funds transfer pricing model will be used for the method of calculation of the cost of funds, deposit return and margin. All revenue paid on core banking products will be through margin share. Margin on core banking products will be shared on a 50/50 basis.

The franchise agreement provides that three forms of revenue may be earned by the company – margin, commission and fee income. Bendigo and Adelaide Bank Limited decides the form of revenue the company earns on different types of products and services.

The revenue earned by the company is dependent on the business that it generates. It may also be affected by other factors, such as economic and local conditions, for example, interest rates.

# Core banking products

Bendigo and Adelaide Bank Limited has identified some Bendigo Bank Group products and services as 'core banking products'. It may change the products and services which are identified as core banking products by giving the company at least 30 days' notice. Core banking products currently include Bendigo Bank branded home loans, term deposits and at call deposits.

# Note 1. Summary of significant accounting policies (continued)

#### b) Revenue (continued)

Margin

Margin is arrived at through the following calculation:

Interest paid by customers on loans less interest paid to customers on deposits plus any deposit returns i.e. interest return applied by Bendigo and Adelaide Bank Limited for a deposit, minus any costs of funds i.e. interest applied by Bendigo and Adelaide Bank Limited to fund a loan.

Note: In very simplified terms, currently, deposit return means the interest Bendigo and Adelaide Bank Limited gets when it invests the money the customer deposits with it. The cost of funds means the interest Bendigo and Adelaide Bank Limited pays when it borrows the money to give a customer a loan. From 1 July 2016, both will mean the cost for Bendigo and Adelaide Bank Limited to borrow the money in the market.

Products and services on which margin is paid include variable rate deposits and variable rate home loans. From 1 July 2016, examples include Bendigo Bank branded at call deposits, term deposits and home loans.

For those products and services on which margin is paid, the company is entitled to a share of the margin earned by Bendigo and Adelaide Bank Limited (i.e. income adjusted for Bendigo and Adelaide Bank Limited's interest expense and interest income return). However, if this reflects a loss, the company incurs a share of that loss.

#### Commission

Commission is a fee paid for products and services sold. It may be paid on the initial sale or on an ongoing basis. Commission is payable on the sale of an insurance product such as home contents. Examples of products and services on which ongoing commissions are paid include leasing and Sandhurst Trustees Limited products. This currently also includes Bendigo Bank branded fixed rate home loans and term deposits of more than 90 days, but these will become margin products from 1 July 2016.

#### Fee income

Fee income is a share of what is commonly referred to as 'bank fees and charges' charged to customers by Bendigo Bank Group entities including fees for loan applications and account transactions.

# Ability to change financial return

Under the franchise agreement, Bendigo and Adelaide Bank Limited may change the form and amount of financial return that the company receives. The reasons it may make a change include changes in industry or economic conditions or changes in the way Bendigo and Adelaide Bank Limited earns revenue.

The change may be to the method of calculation of margin, the amount of margin, commission and fee income or a change of a margin to a commission or vice versa. This may affect the amount of revenue the company receives on a particular product or service. The effect of the change on the revenue earned by the company is entirely dependent on the change.

If Bendigo and Adelaide Bank Limited makes a change to the margin or commission on core banking products and services, it must not reduce the margin and commission the company receives on core banking products and services Bendigo and Adelaide Bank Limited attributes to the company to less than 50% (on an aggregate basis) of Bendigo and Adelaide Bank Limited's margin at that time. For other products and services, there is no restriction on the change Bendigo and Adelaide Bank Limited may make.

Bendigo and Adelaide Bank Limited must give the company 30 days' notice before it changes the products and services on which margin, commission or fee income is paid, the method of calculation of margin and the amount of margin, commission or fee income.

# Monitoring and changing financial return

Bendigo and Adelaide Bank Limited monitors the distribution of financial return between **Community Bank®** companies and Bendigo and Adelaide Bank Limited on an ongoing basis.

Overall, Bendigo and Adelaide Bank Limited has made it clear that the **Community Bank®** model is based on the principle of shared reward for shared effort. In particular, in relation to core banking products and services, the aim is to achieve an equal share of Bendigo and Adelaide Bank Limited's margin.

#### Note 1. Summary of significant accounting policies (continued)

#### b) Revenue (continued)

Monitoring and changing financial return (continued)

As discussed above in relation to Project Horizon, among other things, there will be changes in the financial return for **Community Bank®** companies from 1 July 2016. This includes 50% share of margin on core banking products, all core banking products become margin products and a funds transfer pricing model will be used for the method of calculation of the cost of funds, deposit return and margin.

The Board is yet to appreciate the full impact of the above changes on our revenue moving forward. We would anticipate that by the time of this year's AGM we will be able to inform our shareholders of the likely outcomes of the new model.

The Board is continuing to work with Bendigo and Adelaide Bank Ltd to understand any potential changes to revenue and will provide further details as appropriate in due course.

#### c) Income tax

#### Current tax

Current tax is calculated by reference to the amount of income taxes payable or recoverable in respect of the taxable profit or loss for the period. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by reporting date. Current tax for current and prior periods is recognised as a liability (or asset) to the extent that it is unpaid (or refundable).

#### Deferred tax

Deferred tax is accounted for using the balance sheet liability method on temporary differences arising from differences between the carrying amount of assets and liabilities in the financial statements and the corresponding tax base of those items

In principle, deferred tax liabilities are recognised for all taxable temporary differences. Deferred tax assets are recognised to the extent that it is probable that sufficient taxable amounts will be available against which deductible temporary differences or unused tax losses and tax offsets can be utilised. However, deferred tax assets and liabilities are not recognised if the temporary differences giving rise to them arise from the initial recognition of assets and liabilities other than as a result of a business combination (which affects neither taxable income nor accounting profit). Furthermore, a deferred tax liability is not recognised in relation to taxable temporary differences arising from goodwill.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the period(s) when the asset and liability giving rise to them are realised or settled, based on tax rates (and tax laws) that have been enacted or substantively enacted by reporting date. The measurement of deferred tax liabilities reflects the tax consequences that would follow from the manner in which the consolidated entity expects, at the reporting date, to recover or settle the carrying amount of its assets and liabilities.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax and when the balances relate to taxes levied by the same taxation authority and the company entity intends to settle its tax assets and liabilities on a net basis.

# Current and deferred tax for the period

Current and deferred tax is recognised as an expense or income in the Statement of Profit or Loss and Other Comprehensive Income, except when it relates to items credited or debited to equity, in which case the deferred tax is also recognised directly in equity, or where it arises from initial accounting for a business combination, in which case it is taken into account in the determination of goodwill or excess.

# d) Employee entitlements

Provision is made for the company's liability for employee benefits arising from services rendered by employees to balance date. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled, plus related on-costs. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits.

The company contributes to a defined contribution plan. Contributions to employee superannuation funds are charged against income as incurred.

#### Note 1. Summary of significant accounting policies (continued)

# e) Cash and cash equivalents

For the purposes of the Statement of Cash Flows, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities on the Balance Sheet.

### f) Trade receivables and payables

Receivables are carried at their amounts due. The collectability of debts is assessed at balance date and specific provision is made for any doubtful accounts. Liabilities for trade creditors and other amounts are carried at cost that is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the company.

#### g) Property, plant and equipment

Plant and equipment, leasehold improvements and equipment under finance lease are stated at cost less accumulated depreciation and impairment. Cost includes expenditure that is directly attributable to the acquisition of the item. In the event that settlement of all or part of the purchase consideration is deferred, cost is determined by discounting the amounts payable in the future to their present value as at the date of acquisition.

Depreciation is provided on property, plant and equipment, including freehold buildings but excluding land. Depreciation is calculated on a straight line basis so as to write off the net cost of each asset over its expected useful life to its estimated residual value. Leasehold improvements are depreciated at the rate equivalent to the available building allowance using the straight line method. The estimated useful lives, residual values and depreciation method are reviewed at the end of each annual reporting period.

The following estimated useful lives are used in the calculation of depreciation:

<ul> <li>leasehold improvements</li> </ul>	40	years
<ul> <li>plant and equipment</li> </ul>	2.5 - 40	years
- furniture and fittings	4 - 40	years

# h) Intangibles

The franchise fee paid to Bendigo and Adelaide Bank Limited has been recorded at cost and is amortised on a straight line basis over the life of the franchise agreement.

The renewal processing fee paid to Bendigo and Adelaide Bank Limited when renewing the franchise agreement has also been recorded at cost and is amortised on a straight line basis over the life of the franchise agreement.

# i) Payment terms

Receivables and payables are non interest bearing and generally have payment terms of between 30 and 90 days.

# j) Borrowings

All loans are initially measured at the principal amount. Interest is recognised as an expense as it accrues.

# k) Financial instruments

Recognition and initial measurement

Financial instruments, incorporating financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions of the instrument.

Financial instruments are initially measured at fair value plus transaction costs. Financial instruments are classified and measured as set out below.

# Derecognition

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset.

# Note 1. Summary of significant accounting policies (continued)

# k) Financial instruments (continued)

Classification and subsequent measurement

- (i) Loans and receivables Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost using the effective interest rate
- (ii) Held-to-maturity investments Held-to-maturity investments are non-derivative financial assets that have fixed maturities and fixed or determinable payments, and it is the entity's intention to hold these investments to maturity. They are subsequently measured at amortised cost using the effective interest rate method.
- (iii) Available-for-sale financial assets

  Available-for-sale financial assets are non-derivative financial assets that are either not suitable to be classified into other categories of financial assets due to their nature, or they are designated as such by management. They comprise investments in the equity of other entities where there is neither a fixed maturity nor fixed or determinable payments.
  - They are subsequently measured at fair value with changes in such fair value (i.e. gains or losses) recognised in the Statement of Profit or Loss and Other Comprehensive Income. Available-for-sale financial assets are included in non-current assets except where they are expected to be sold within 12 months after the end of the reporting period. All other financial assets are classified as current assets.
- (iv) Financial liabilities
   Non-derivative financial liabilities (excluding financial guarantees) are subsequently measured at amortised cost using the effective interest rate method.

#### Impairment

At each reporting date, the entity assesses whether there is objective evidence that a financial instrument has been impaired. Impairment losses are recognised in the Statement of Profit or Loss and Other Comprehensive Income.

# I) Leases

Leases of fixed assets where substantially all the risks and benefits incidental to the ownership of the asset, but not the legal ownership are transferred to the company are classified as finance leases. Finance leases are capitalised by recording an asset and a liability at the lower of the amounts equal to the fair value of the leased property or the present value of the minimum lease payments, including any guaranteed residual values. Lease payments are allocated between the reduction of the lease liability and the lease interest expense for the period.

Leased assets are depreciated on a straight-line basis over the shorter of their estimated useful lives or the lease term. Lease payments for operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred. Lease incentives under operating leases are recognised as a liability and amortised on a straight-line basis over the life of the lease term.

# m) Provisions

Provisions are recognised when the economic entity has a legal, equitable or constructive obligation to make a future sacrifice of economic benefits to other entities as a result of past transactions of other past events, it is probable that a future sacrifice of economic benefits will be required and a reliable estimate can be made of the amount of the obligation.

A provision for dividends is not recognised as a liability unless the dividends are declared, determined or publicly recommended on or before the reporting date.

# n) Contributed equity

Ordinary shares are recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

# o) Earnings per share

Basic earnings per share is calculated by dividing the profit attributable to equity holders of the company, excluding any costs of servicing equity other than ordinary shares, by the weighted average number of ordinary shares outstanding during the financial year, adjusted for bonus elements in ordinary shares issued during the year.

# Note 1. Summary of significant accounting policies (continued)

# p) Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of Goods and Services Tax (GST), except where the amount of GST incurred is not recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated with the amount of GST included. The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the Balance Sheet. Cash flows are included in the Statement of Cash Flows on a gross basis.

The GST components of cash flows arising from investing and financing activities which are recoverable from, or payable to, the taxation authority are classified as operating cash flows.

# Note 2. Financial risk management

The company's activities expose it to a limited variety of financial risks: market risk (including currency risk, fair value interest risk and price risk), credit risk, liquidity risk and cash flow interest rate risk. The company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the entity. The entity does not use derivative instruments.

Risk management is carried out directly by the board of directors.

#### (i) Market risk

The company has no exposure to any transactions denominated in a currency other than Australian dollars.

#### (ii) Price risk

The company is not exposed to equity securities price risk as it does not hold investments for sale or at fair value. The company is not exposed to commodity price risk.

# (iii) Credit risk

The company has no significant concentrations of credit risk. It has policies in place to ensure that customers have an appropriate credit history. The company's franchise agreement limits the company's credit exposure to one financial institution, being Bendigo and Adelaide Bank Limited.

# (iv) Liquidity risk

Prudent liquidity management implies maintaining sufficient cash and marketable securities and the availability of funding from credit facilities. The company believes that its sound relationship with Bendigo and Adelaide Bank Limited mitigates this risk significantly.

# (v) Cash flow and fair value interest rate risk

Interest-bearing assets are held with Bendigo and Adelaide Bank Limited and subject to movements in market interest. Interest-rate risk could also arise from long-term borrowings. Borrowings issued at variable rates expose the company to cash flow interest-rate risk. The company believes that its sound relationship with Bendigo and Adelaide Bank Limited mitigates this risk significantly.

# (vi) Capital management

The board's policy is to maintain a strong capital base so as to sustain future development of the company. The board of directors monitor the return on capital and the level of dividends to shareholders. Capital is represented by total equity as recorded in the Balance Sheet.

In accordance with the franchise agreement, in any 12 month period, the funds distributed to shareholders shall not exceed the distribution limit:

The distribution limit is the greater of:

- (a) 20% of the profit or funds of the franchisee otherwise available for distribution to shareholders in that 12 month period; and
- (b) subject to the availability of distributable profits, the relevant rate of return multiplied by the average level of share capital of the franchisee over that 12 month period where the relevant rate of return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

#### Note 2. Financial risk management (continued)

The board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2016 can be seen in the Statement of Profit or Loss and Other Comprehensive Income.

There were no changes in the company's approach to capital management during the year.

# Note 3. Critical accounting estimates and judgements

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that may have a financial impact on the entity and that are believed to be reasonable under the circumstances.

The company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results.

Management has identified the following critical accounting policies for which significant judgements, estimates and assumptions are made. Actual results may differ from these estimates under different assumptions and conditions and may materially affect financial results or the financial position reported in future periods.

Further details of the nature of these assumptions and conditions may be found in the relevant notes to the financial statements.

#### Taxation

Judgement is required in assessing whether deferred tax assets and certain tax liabilities are recognised on the balance sheet. Deferred tax assets, including those arising from un-recouped tax losses, capital losses and temporary differences, are recognised only where it is considered more likely than not that they will be recovered, which is dependent on the generation of sufficient future taxable profits.

Assumptions about the generation of future taxable profits depend on management's estimates of future cash flows. These depend on estimates of future sales volumes, operating costs, capital expenditure, dividends and other capital management transactions. Judgements are also required about the application of income tax legislation.

These judgements and assumptions are subject to risk and uncertainty. There is therefore a possibility that changes in circumstances will alter expectations, which may impact the amount of deferred tax assets and deferred tax liabilities recognised on the balance sheet and the amount of other tax losses and temporary differences not yet recognised. In such circumstances, some or all of the carrying amount of recognised deferred tax assets and liabilities may require adjustment, resulting in corresponding credit or charge to the Statement of Profit or Loss and Other Comprehensive

# Estimation of useful lives of assets

The estimation of the useful lives of assets has been based on historical experience and the condition of the asset is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

At each reporting date, the company reviews the carrying amounts of its tangible and intangible assets that have an indefinite useful life to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where the asset does not generate cash flows that are independent from other assets, the consolidated entity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (cash-generating unit) is reduced to its recoverable amount. An impairment loss is recognised in profit or loss immediately, unless the relevant asset is carried at fair value, in which case the impairment loss is treated as a revaluation decrease.

# Note 3. Critical accounting estimates and judgement (continued)

Estimation of useful lives of assets (continued)

Where an impairment loss subsequently reverses, the carrying amount of the asset (cash-generating unit) is increased to the revised estimate of its recoverable amount, but only to the extent that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (cash-generating unit) in prior years. A reversal of an impairment loss is recognised in profit or loss immediately, unless the relevant asset is carried at fair value, in which case the reversal of the impairment loss is treated as a revaluation increase.

Operating activities:         757,693         764,648           Non-operating activities:         -         -         -         757,693         764,648           Non-operating activities:         -         -         -         -         -         5.575           Total revenue from non-operating activities         6,088         8,575         -	Note 4. Revenue from ordinary activities	2016 \$	2015 \$
Non-operating activities   764,648   Non-operating activities   1,000   1,00	· · ·	757,693	764,648
Interest received   6,088   8,575   Cotal revenue from non-operating activities   6,088   6,575   Cotal revenues from ordinary activities   763,781   773,223   Cotal revenues from ordinary activities   763,781   773,223   Cotal revenues from ordinary activities   Cotal revenues from ordinary activities   Cotal revenues from ordinary activities   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenue from ordinary activities at 28.5% (2015; 30%)   Cotal revenue from ordinary activities at 28.5% (2015; 30%)   Cotal revenue from ordinary activities at 28.5% (2015; 30%)   Cotal revenue from ordinary activities at 28.5% (2015; 30%)   Cotal revenue from ordinary activities at 28.5% (2015; 30%)   Cotal revenue from ordinary activities at 28.5% (2015; 30%)   Cotal revenue from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Cotal revenues from ordinary activities at 28.5% (2015; 30%)   Co			
Total revenue from non-operating activities         6,088         8,575           Total revenues from ordinary activities         763,781         773,223           Note 5. Expenses         Seperation of non-current assets:	Non-operating activities:		
Note 5. Expenses         Formula (application of non-current assets)         773,223           - plant and equipment (application of non-current assets)         5,044 (application of non-current assets)           - plant and equipment (application of non-current assets)         30,133 (application of non-current assets)           - franchise agreement (application of non-current assets)         2,292 (application of non-current assets)           - franchise agreement (application of non-current assets)         2,292 (application of non-current assets)           - franchise agreement (application of non-current assets)         2,292 (application of non-current assets)           - franchise agreement (application of non-current assets)         11,451 (application of non-current assets)           - franchise agreement (application of non-current assets)         11,451 (application of non-current assets)           - franchise agreement (application of non-current assets)         11,451 (application of non-current assets)           - Movement in deferred tax (application of non-current assets)         13,799 (application of non-current assets)           - Note 6. Income tax expense comprise: (application of non-current assets)         11,451 (application of non-current assets)           - Movement in deferred tax (application of non-current assets)         13,799 (application of non-current assets)           - Prima facie tax on profit from ordinary activities at 28.5% (2015: 30%)         17,678 (application of non-current assets)           <			
Note 5. Expenses           Depreciation of non-current assets:	Total revenue from non-operating activities	6,088	8,575
Depreciation of non-current assets:	Total revenues from ordinary activities	763,781	773,223
Plant and equipment   5,044   4,523     Leasehold improvements   30,133   29,842     Amortisation of non-current assets:	Note 5. Expenses		
Parametric   Par	·	5.044	4 523
- franchise agreement         2,292         2,292           - franchise renewal fee         11,451         11,451           - franchise renewal fee         11,451         11,451           - AB,920         48,108           Bad debts         1,385         257           Note 6. Income tax expense           The components of tax expenses comprise:           - Movement in deferred tax         13,799         (4,577)           - Adjustment to deferred tax to reflect change to tax rate in future periods         902         2,315           - Recoupment of prior year tax losses         8,624         5,510           - Under/over provision in respect to prior years         (4,162)         -           - Under/over provision in respect to prior years         (4,162)         -           The prima facie tax on profit from ordinary activities before income tax is reconciled to the income tax expense as follows           Operating profit         62,027         3,112           Prima facie tax on profit from ordinary activities at 28.5% (2015: 30%)         17,678         933           Add tax effect of:           - non-deductible expenses         583         -           - timing difference expenses         (9,637)         4,577           Ad		,	·
The components of tax expense comprise:   Mote 6. Income tax expense comprise:   Movement in deferred tax to reflect change to tax rate in future periods   13,799   (4,577)			0.000
Bad debts         48,920         48,108           Note 6. Income tax expense           The components of tax expense comprise:           - Movement in deferred tax         13,799         (4,577)           - Adjustment to deferred tax to reflect change to tax rate in future periods         902         2,315           - Recoupment of prior year tax losses         8,624         5,510           - Under/over provision in respect to prior years         (4,162)         -           - Under/over provision in respect to prior years         (4,162)         -           The prima facie tax on profit from ordinary activities before income tax is reconciled to the income tax expense as follows         5         3,112           Operating profit         62,027         3,112         933           Add tax effect of:         -         -           - non-deductible expenses         583         -           - timing difference expenses         (9,637)         4,577           Adjustment to deferred tax         13,799         (4,577)           Adjustment to deferred tax to reflect change of tax rate in future periods         902         2,315           Under/over provision in respect to prior years         (4,162)         -	· · · · · · · · · · · · · · · · · · ·		
Note 6. Income tax expense  The components of tax expense comprise:  - Movement in deferred tax - Adjustment to deferred tax to reflect change to tax rate in future periods - Recoupment of prior year tax losses - Under/over provision in respect to prior years			
The components of tax expense comprise: - Movement in deferred tax - Movement in deferred tax - Adjustment to deferred tax to reflect change to tax rate in future periods - Recoupment of prior year tax losses - Recoupment of prior year tax losses - Under/over provision in respect to prior years - Under/over provision in respect to prior years - Under/over provision in respect to prior years  The prima facie tax on profit from ordinary activities before income tax is reconciled to the income tax expense as follows  Operating profit - Prima facie tax on profit from ordinary activities at 28.5% (2015: 30%)  Add tax effect of: - non-deductible expenses - timing difference expenses - timing difference expenses  Movement in deferred tax - 13,799 - 4,577 - Adjustment to deferred tax to reflect change of tax rate in future periods - Under/over provision in respect to prior years - (4,162) - 13,799 - (4,577) - Adjustment to deferred tax to reflect change of tax rate in future periods - Under/over provision in respect to prior years - (4,162)	Bad debts	1,385	257
Movement in deferred tax	Note 6. Income tax expense		
Adjustment to deferred tax to reflect change to tax rate in future periods			
Recoupment of prior year tax losses		•	
The prima facie tax on profit from ordinary activities before income tax is reconciled to the income tax expense as follows         19,163         3,248           Operating profit         62,027         3,112           Prima facie tax on profit from ordinary activities at 28.5% (2015: 30%)         17,678         933           Add tax effect of:	- Recoupment of prior year tax losses	8,624	
The prima facie tax on profit from ordinary activities before income tax is reconciled to the income tax expense as follows  Operating profit 62,027 3,112  Prima facie tax on profit from ordinary activities at 28.5% (2015: 30%) 17,678 933  Add tax effect of: - non-deductible expenses 583 timing difference expenses (9,637) 4,577  Movement in deferred tax Adjustment to deferred tax to reflect change of tax rate in future periods Under/over provision in respect to prior years (4,162) -	- Under/over provision in respect to prior years		-
Comparison of the income tax expense as follows    Comparison of the income tax expense as follows   Comparison of the income tax expense as follows   Comparison of the income tax expense as follows   Comparison of the income tax expense as follows   Comparison of the income tax expense as follows   Comparison of the income tax expense as follows   Comparison of ta		<u>19,163</u>	3,248
Prima facie tax on profit from ordinary activities at 28.5% (2015: 30%)       17,678       933         Add tax effect of:			
Add tax effect of:       - non-deductible expenses       583       -         - timing difference expenses       (9,637)       4,577         Movement in deferred tax       8,624       5,510         Movement to deferred tax to reflect change of tax rate in future periods       902       2,315         Under/over provision in respect to prior years       (4,162)       -	Operating profit	62,027	3,112
- non-deductible expenses         583         -           - timing difference expenses         (9,637)         4,577           8,624         5,510           Movement in deferred tax         13,799         (4,577)           Adjustment to deferred tax to reflect change of tax rate in future periods         902         2,315           Under/over provision in respect to prior years         (4,162)         -	Prima facie tax on profit from ordinary activities at 28.5% (2015: 30%)	17,678	933
- timing difference expenses         (9,637)         4,577           8,624         5,510           Movement in deferred tax         13,799         (4,577)           Adjustment to deferred tax to reflect change of tax rate in future periods         902         2,315           Under/over provision in respect to prior years         (4,162)         -	Add tax effect of:		
Movement in deferred tax Adjustment to deferred tax to reflect change of tax rate in future periods Under/over provision in respect to prior years  Movement in deferred tax 13,799 (4,577) 902 2,315 (4,162) -	·		4 577
Movement in deferred tax Adjustment to deferred tax to reflect change of tax rate in future periods Under/over provision in respect to prior years  13,799 (4,577) 902 2,315	- timing difference expenses		
Adjustment to deferred tax to reflect change of tax rate in future periods  Under/over provision in respect to prior years  902 2,315 4,162) -			
Under/over provision in respect to prior years (4,162) -			
			-
		19,163	3,248

for the year ended 30 June 2016	2016	2015
Note 7. Cash and cash equivalents	\$	\$
Cash at bank and on hand Term deposits	109,205 163,925	59,840 158,986
	273,130	218,826
Note 7.(a) Reconciliation to cash flow statement		
The above figures reconcile to the amount of cash shown in the statement of cash flows at the end of the financial year as follows:		
Cash at bank and on hand Term deposits	109,205 163,925	59,840 158,986
	273,130	218,826
Note 8. Trade and other receivables		
Trade receivables	52,632	52,723
Prepayments Other receivables and accruals	12,403 2,627	1,762 3,714
	67,662	58,199
Note 9. Property, plant and equipment		
Land and buildings		
Leasehold improvements		
At cost  Less accumulated depreciation	212,363 (65,104)	211,106 (34,971)
	147,259	176,135
Plant and equipment	40.000	00.005
At cost Less accumulated depreciation	40,800 (20,805)	36,085 (15,761)
	19,995	20,324
Total written down amount	167,254	196,459
Movements in carrying amounts:		
Leasehold improvements Carrying amount at beginning	176,135	194,561
Additions	1,257	11,418
Disposals Less: depreciation expense	(30,133)	(29,844)
Carrying amount at end	147,259	176,135
Plant and equipment Carrying amount at beginning Additions	20,324 4,715	24,847 -
Disposals Less: depreciation expense	- (5,044)	- (4,523)
Carrying amount at end	19,995	20,324
Total written down amount	167,254	196,459

Note 10. Intangible assets	2016 \$	2015 \$
Franchise fee At cost Less: accumulated amortisation	72,930 (67,585)	72,930 (65,294)
Less. accumulated amortisation	5,345	7,636
Renewal processing fee At cost	114,645	114,645
Less: accumulated amortisation	<del>(87,924)</del> - 26,721	(76,472)
Total written down amount	32,066	45,809
Note 11. Tax		
Non-Current:		
Deferred tax assets	935	1 106
- accruals - employee provisions	935 14,560	1,186 26,015
- tax losses carried forward	8,697	13,475
- property, plant and equipment	690	4,293
	24,882	44,969
Deferred tax liability		
- accruals	63	987
Net deferred tax asset	24,819	43,982
Movement in deferred tax charged to Statement of Profit or Loss and Other Comprehensive Income	19,163	3,248
Note 12. Trade and other payables		
Current:		
Trade creditors	1,956	-
Other creditors and accruals	29,217	34,044
	31,173	34,044
Non-Current:		
Other creditors and accruals	19,196	24,554
	19,196	24,554
Note 13. Provisions		
Current:		
Provision for annual leave	19,736	26,637
Provision for long service leave	3,233	26,998
	22,969	53,635
Non-Current:		
Provision for long service leave	5,423	7,736

Note 14. Contributed equity	2016 \$	2015 \$
511,008 ordinary shares fully paid (2015: 511,008) Less: equity raising expenses	511,008 (31,079)	511,008 (31,079)
Less. equity raising expenses	479,929	479,929

### Rights attached to shares

#### (a) Voting rights

Subject to some limited exceptions, each member has the right to vote at a general meeting.

On a show of hands or a poll, each member attending the meeting (whether they are attending the meeting in person or by attorney, corporate representative or proxy) has one vote, regardless of the number of shares held. However, where a person attends a meeting in person and is entitled to vote in more than one capacity (for example, the person is a member and has also been appointed as proxy for another member) that person may only exercise one vote on a show of hands. On a poll, that person may exercise one vote as a member and one vote for each other member that person represents as duly appointed attorney, corporate representative or proxy.

The purpose of giving each member only one vote, regardless of the number of shares held, is to reflect the nature of the company as a community based company, by providing that all members of the community who have contributed to the establishment and ongoing operation of the **Community Bank®** branch have the same ability to influence the operation of the company.

#### (b) Dividends

Generally, dividends are payable to members in proportion to the amount of the share capital paid up on the shares held by them, subject to any special rights and restrictions for the time being attaching to shares. The franchise agreement with Bendigo and Adelaide Bank Limited contains a limit on the level of profits or funds that may be distributed to shareholders. There is also a restriction on the payment of dividends to certain shareholders if they have a prohibited shareholding interest (see below).

# (c) Transfer

Generally, ordinary shares are freely transferable. However, the directors have a discretion to refuse to register a transfer of shares.

Subject to the foregoing, shareholders may transfer shares by a proper transfer effected in accordance with the company's constitution and the *Corporations Act 2001*.

# Prohibited shareholding interest

A person must not have a prohibited shareholding interest in the company.

In summary, a person has a prohibited shareholding interest if any of the following applies:

- They control or own 10% or more of the shares in the company (the "10% limit").
- In the opinion of the board they do not have a close connection to the community or communities in which the company predominantly carries on business (the "close connection test").

As with voting rights, the purpose of this prohibited shareholding provision is to reflect the community-based nature of the company.

Where a person has a prohibited shareholding interest, the voting and dividend rights attaching to the shares in which the person (and his or her associates) have a prohibited shareholding interest, are suspended.

The board has the power to request information from a person who has (or is suspected by the board of having) a legal or beneficial interest in any shares in the company or any voting power in the company, for the purpose of determining whether a person has a prohibited shareholding interest. If the board becomes aware that a member has a prohibited shareholding interest, it must serve a notice requiring the member (or the member's associate) to dispose of the number of shares the board considers necessary to remedy the breach. If a person fails to comply with such a notice within a specified period (that must be between three and six months), the board is authorised to sell the specified shares on behalf of that person. The holder will be entitled to the consideration from the sale of the shares, less any expenses incurred by the board in selling or otherwise dealing with those shares.

In the constitution, members acknowledge and recognise that the exercise of the powers given to the board may cause considerable disadvantage to individual members, but that such a result may be necessary to enforce the prohibition.

for the year ended to outle 2010	2016	2015
Note 15. Retained earnings/(Accumulated losses)	\$	\$
Balance at the beginning of the financial year	(36,623)	(36,487)
Net profit/(loss) from ordinary activities after income tax	42,864	(136)
Balance at the end of the financial year	6,241	(36,623)
Note 16. Statement of cash flows		
Reconciliation of profit/(loss) from ordinary activities after tax to net cash provided by/(used in) operating activities		
Profit/(loss) from ordinary activities after income tax	42,864	(136)
Non cash items:		
- depreciation	35,177	34,365
- amortisation	13,743	13,743
Changes in assets and liabilities:		
- (increase)/decrease in receivables	(9,464)	(42,334)
- (increase)/decrease in other assets	19,163	5,712 (150,775)
- increase/(decrease) in payables - increase/(decrease) in provisions	(8,228) (32,979)	1,442
Net cash flows provided by/(used in) operating activities	60,276	(137,983)
Note 17. Leases		
Operating lease commitments		
Non-cancellable operating leases contracted for but not capitalised in the financial		
statements Payable - minimum lease payments:		
- not later than 12 months	78,104	77,849
- between 12 months and 5 years	279,872	311,396
- greater than 5 years		45,412 
	357,976	434,657
The premises lease commenced on 1 February 2014 and is a non-cancellable lease with a seven-year term with the option to renew for a further seven years in February 2021. Rent payable monthly in advance and increases annually by CPI.		
Note 18. Auditor's remuneration		
Amounts received or due and receivable by the		
auditor of the company for:	4.100	2.050
- audit and review services - non audit services	4,100 2,570	3,950 3,465
	6,670	7,415

# Note 19. Director and related party disclosures

The names of directors who have held office during the financial year are:

Graham Harvey Boyd
Wendy Faye Yee-Dempster
Howard Raymond Clark
Craig Eric Gallagher
Robert Michael Phillips
Ronald Cardwell
Cheryl Po (Appointed 24 August 2015)
Stefan Sojka (Appointed 25 November 2015)
Helen Maree Hickinbottom (Resigned 24 February 2016)
Geoffrey Glen Collins (Resigned 26 November 2015)

No director or related entity has entered into a material contract with the company. No director's fees have been paid as the positions are held on a voluntary basis.

Graham Harvey Boyd 1,000	1,000 10,501 501
Howard Raymond Clark       501         Craig Eric Gallagher       -         Robert Michael Phillips       1,000         Ronald Cardwell       -         Cheryl Po (Appointed 24 August 2015)       -         Stefan Sojka (Appointed 25 November 2015)       -         Helen Maree Hickinbottom (Resigned 24 February 2016)       -	- 1,000 - - - - - 1,500
	1,500
There was no movement in directors shareholdings during the year.	
\$	015 \$
a. Franking account balance	
Franking credits available for subsequent reporting periods are:	
- franking account balance as at the end of the financial year 105,896 1	05,896
<ul> <li>franking credits that will arise from payment of income tax as at the</li> <li>end of the financial year</li> </ul>	-
- franking debits that will arise from the payment of dividends recognised as a liability at the end of the financial year -	-
Franking credits available for future financial reporting periods: 105,896 1	05,896
<ul> <li>franking debits that will arise from payment of dividends proposed or declared before the financial report was authorised for use but not recognised as a distribution to equity holders during the period</li> </ul>	_
Net franking credits available 105,896 1	05,896

# Note 21. Key Management Personnel Disclosures

No director of the company receives remuneration for services as a company director or committee member. There are no executives within the company whose remuneration is required to be disclosed.

Note 22	. Earnings per share	2016	2015
(a)	Profit/(loss) attributable to the ordinary equity holders of the company used in calculating earnings per share	42,864	(136)
(h)	Weighted average number of ordinary shares used as the	Number	Number
(b)	denominator in calculating basic earnings per share	511,008	511,008

# Note 23. Events occurring after the reporting date

There have been no events after the end of the financial year that would materially affect the financial statements.

# Note 24. Contingent liabilities and contingent assets

There were no contingent liabilities or contingent assets at the date of this report to affect the financial statements.

# Note 25. Segment reporting

The economic entity operates in the service sector where it facilitates **Community Bank®** services in North Epping, New South Wales pursuant to a franchise agreement with Bendigo and Adelaide Bank Limited.

# Note 26. Registered office/Principal place of business

The entity is a company limited by shares, incorporated and domiciled in Australia. The registered office and principal place of business is:

Registered Office Shop 3/2-6 Oxford Street Epping NSW 2121 Principal Place of Business Shop 3/2-6 Oxford Street Epping NSW 2121

# Note 27. Financial instruments

Financial Instrument Composition and Maturity Analysis

The table below reflects the undiscounted contractual settlement terms for all financial instruments, as well as the settlement period for instruments with a fixed period of maturity and interest rate.

	Floating interest		Fixed interest rate maturing in								Weighted	
Financial instrument			1 year or less		Over 1 to 5 years		Over 5 years		Non interest bearing		average	
	2016	2015	2016	2015	2016	2015	2016	2015	2016	2015	2016	2015
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	%	%
Financial assets						-						
Cash and cash equivalents	109,205	59,840	163,925	158,986	-	-	-	-	-	-	2.59	4.89
Receivables	_	-			-		-	-	52,632	52,723	N/A	N/A
Financial liabilities												
Payables	_	-	-	-	_	_	-	-	1,956	-	N/A	N/A

# Net Fair Values

The net fair values of financial assets and liabilities approximate the carrying values as disclosed in the balance sheet. The company does not have any unrecognised financial instruments at the year end.

#### Credit Risk

The maximum exposure to credit risk at balance date to recognised financial assets is the carrying amount of those assets as disclosed in the balance sheet and notes to the financial statements.

There are no material credit risk exposures to any single debtor or group of debtors under financial instruments entered into by the economic entity.

# Interest Rate Risk

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Interest rate risk arises from the interest bearing financial assets and liabilities in place subject to variable interest rates, as outlined above.

# Sensitivity Analysis

The company has performed sensitivity analysis relating to its exposure to interest rate risk at balance date. This sensitivity analysis demonstrates the effect on the current year results and equity which could result from a change in interest rates.

As at 30 June 2016, the effect on profit and equity as a result of changes in interest rate, with all other variables remaining constant would be as follows:

2016

2015

	\$	\$
Change in profit/(loss) Increase in interest rate by 1% Decrease in interest rate by 1%	2,731 (2,731)	2,188 (2,188)
Change in equity Increase in interest rate by 1% Decrease in interest rate by 1%	2,731 (2,731)	2,188 (2,188)

In accordance with a resolution of the directors of North Epping Financial Services Limited, we state that:

In the opinion of the directors:

- (a) the financial statements and notes of the company are in accordance with the *Corporations Act 2001*, including:
  - (i) giving a true and fair view of the company's financial position as at 30 June 2016 and of its performance for the financial year ended on that date; and
  - (ii) complying with Accounting Standards, the Corporations Regulations 2001 and other mandatory professional reporting requirements; and
- (b) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the board of directors.

Graham Harvey Boyd, Chairman

Signed on the 9th of September 2016.



# Independent auditor's report to the members of North Epping Financial Services Limited

# Report on the financial report

We have audited the accompanying financial report of North Epping Financial Services Limited, which comprises the balance sheet as at 30 June 2016, statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, a summary of significant accounting policies and other explanatory notes and the directors' declaration.

# Directors' responsibility for the financial report

The directors of the company are responsible for the preparation and presentation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001*. This responsibility includes establishing and maintaining internal controls relevant to the preparation and presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making fair accounting estimates that are reasonable in the circumstances. In note 1, the directors also state in accordance with Accounting Standard AASB 101 Presentation of Financial Statements that the financial statements comply with International Financial Reporting Standards.

# Auditor's responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. These standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on our judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, we consider internal controls relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

Our audit did not involve an analysis of the prudence of business decisions made by directors or management.

We performed the procedures to assess whether in all material respects the financial report presents fairly, in accordance with the *Corporations Act 2001* and Australian Accounting Standards, a true and fair view which is consistent with our understanding of the company's financial position and of its performance.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

 $Liability\ limited\ by\ a\ scheme\ approved\ under\ Professional\ Standards\ Legislation.\ ABN:\ 51\ 061\ 795\ 337.$ 

# Independence

In conducting our audit we have complied with the independence requirements of the *Corporations Act 2001*. We have given to the directors of the company a written auditor's independence declaration, a copy of which is included in the directors' report.

# Auditor's opinion on the financial report

# In our opinion:

- 1. The financial report of North Epping Financial Services Limited is in accordance with the *Corporations Act 2001* including giving a true and fair view of the company's financial position as at 30 June 2016 and of its financial performance and its cash flows for the year then ended and complying with Australian Accounting Standards and the Corporations Regulations 2001.
- **2.** The financial report also complies with International Financial Reporting Standards as issued by the International Accounting Standards Board.

**Andrew Frewin Stewart** 

61 Bull Street, Bendigo Vic 3550

Dated: 9 September 2016

David Hutchings Lead Auditor



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