Annual Report 2021

Fremantle Community Financial Services Limited

Community Bank Fremantle ABN 41 114 925 174 Fremantle Community Financial Services Limited

Chair's Report

For year ending 30 June 2021

We are pleased to post a very small profit after a very challenging year. The banking environment is changing rapidly and margins remain low. We understand that the face-to-face relationships our staff build with our customers is highly valued however foot traffic and over the counter transactions are reducing and we must move with the times and not wait for customers to come into the Branch but meet them wherever is convenient. We have decided to move to smaller premises, support our customers much more with digital services and increase the mobility of our lending staff. The expert, professional, friendly and customer focussed services we provide to our customers will not change.

We continue to build on the strength of our ongoing partnerships with the Sunday Music Program at the Fremantle Arts Centre and the WAFL naming rights to Fremantle Community Bank Oval with South Fremantle Football Club. We also continue to support St Patricks Long Table Dinner for the homeless Rotary's Give a Can Give a Damn and a new schools program called Compassionate Communities run by Zero2Hero in a local high school.

The Board has spent most of the year planning and designing our relocation to a new site, firming up our growth strategy and reaffirming our Strategic Plan. We have renewed our Franchise Agreement for another five years and updated our Constitution which was approved at the 2020 Annual General Meeting. We also conducted a Board and Chair performance review which highlighted succession planning and following on from that we welcomed David Stone, Sharon Rudderham and Hannah Sutton firstly as observers and then they were co-opted in February 2021.

A huge thank you to Pan Santoso our Branch Manager for the commitment he has shown this year. The second half of the year was particularly tough as we lost a number of key staff, but with every hardship there is an opportunity and our recruitment process has unearthed some gems. I extend a very warm welcome to our new Branch team, Kimberly, Rebecca, Mo and Haylee.

Thank you to the long-standing Directors. Bringing new people onto the team never fails to renew our enthusiasm for the Fremantle community and the amazing Community Bank model.

Thank you to our banking partner Bendigo Bank and the WA State Office personnel for your support and encouragement.

But most of all thank you to the wonderful Fremantle community, our customers but most importantly to our loyal shareholders. I am very optimistic about our future.

Rule

Debra Rule

Chair

Branch Manager's Report

The 2021 financial year has been a challenging year for most small businesses. The competitive landscape in the financial services industry has resulted in continued margin pressure. As a result, our margins have seen a 25% decline which have affected our bottom line.

With margins being low, the focus is to be able to write more business to exceed our churn ratios. We continue to plan towards a mobile workforce with improved business writing capability. The board have supported the plan, as we seek to invest in additional loan underwriters to assist in this growth strategy.

While there are still many challenges ahead, the 2020/2021 financial year has seen some positive results in our portfolio as follows:

- Lending Book Value of \$57,799,999 (down from \$60,157,686 the previous year)
- Deposits Book Value of \$62,797,973 (up from \$58,563,545 the previous year)
- Other Business Book Value of \$21,677,937 (up from \$7,104,310 the previous year)
- Total Business Book Value of \$145,292,404 (up from \$125,725,541 of total funds under management the previous year).

The reduction in our lending book value is a direct result of our diminishing business banking portfolio. To offset this loss the branch continue to strive towards positive results to our retail lending book with a net growth of \$2M in this area for the financial year.

The year ahead will see our focus shift toward growth in our retail banking lending portfolio as pressure continues to be placed on our margins.

It is also important to note that as our customers and shareholders, you are our strongest advocates to let people know about the great things that we can achieve together.

As always, my thanks to the Board of Directors for the continued confidence and trust they place in me which allows me to deliver positive results for us all.

Pan Santoso, Branch Manager

On behalf of Bendigo and Adelaide Bank, thank you! As a shareholder of your local Community Bank company, you are playing an important role in supporting your community.

It has been a tumultuous year for every community across Australia, and across the world. For our business, recognition that banking is an essential service has meant that we've kept the doors open, albeit with conditions that none of us could ever imagine having to work with.

Face masks, perspex screens, signed documents to cross state borders, checking in customers with QR codes and ensuring hand sanitiser stations are filled aren't what you would expect as a bank employee.

Then there's the fact that while communities have been, and continue to go in and out of lockdown, digital and online banking has become the norm.

So, what does that mean for Bendigo Bank and the Community Bank that you are invested in both as a shareholder, and a customer?

What we're seeing is that your Community Bank is still as important, if not more so, than when you first invested as a shareholder. If the pandemic has taught us anything, it has taught us the importance of place, of our local community, our local economy, our community-based organisations, the importance of social connection and the importance or your local Community Enterprise – your Community Bank in providing, leadership, support, and assistance in these difficult times.

As we continue to adapt to this rapidly changing world one thing that continues to be important to us all is supporting each other and our strong sense of community.

Your continued support as a shareholder is essential to the success of your local community. Thank you for continuing to back your Community Bank company and your community.

Collin Brady Head of Community Development

Corporate Governance

The Board is comprised entirely of voluntary non-executive independent Directors. The skills experience and composition of the Board is detailed in the Director's report. Details of the Director's shareholdings, their remuneration and any transactions which they have conducted with the company are included in the Director's reports and Notes to the financial statements.

The Board has committed to a high standard of corporate governance, financial reporting and integrity throughout the company's operations. The following subcommittees have been established to assist and advise the Board.

- Audit and Risk
- Human Resources
- Marketing and Sponsorship

During 2021 the Board continued to take on the work of the above sub-committees. The subcommittees will be re-established once Director numbers increase.

Independent Professional Advice

Directors have the right to seek independent professional advice in the furtherance of their duties as Directors at the company's expense. Written approval must be obtained from the Chairperson prior to incurring any expense on behalf of the company.

Risk Management

The Board regularly monitors the operational and financial performance of the company against budget and other key performance measures. The Board receives advice on areas of operational and financial risks and develops strategies in conjunction with management to mitigate those risks.

Communication with Shareholders

The Board of Directors aims to ensure that shareholders, on behalf of whom they act, are informed of all major developments affecting the company's activities and its state of affairs, including information necessary to assess the performance of the Directors.

Communication with shareholders is achieved through the distribution of the following information:

- The Annual Report is made available to all shareholders at
 <u>https://www.bendigobank.com.au/branch/wa/fremantle-community-bank-branch/</u>
- The Annual General Meeting to obtain shareholder approval for Board action as appropriate
- Announcements on the National Stock (NSX)at <u>www.nsx.com.au</u>

The Board strives to ensure company announcements via the NSX are made in a timely manner, are factual and expressed in a clear and objective manner.

Dividend Payment History

Dividend to shareholders						
Financial Year	Amount Per Share	Franking Level %	Date Paid			
2020/2021	0.05	100	8 Dec 2020			
2019/2020	0.03	100	17 Dec 2019			
2018/2019	0.04	100	6 Dec 2018			
2017/2018	0.05	0	7 Nov 2017			
2016/2017	0.05	0	8 Dec 2016			
2015/2016	0.05	0	10 Dec 2015			
2014/2015	0.05	0	17 Dec 2014			
2013/2014	0.03	0	20 Dec 2013			
2012/2013	0.03	0	22 Dec 2012			

Community Contributions History

Financial Year	Community Contributions \$
2020/2021	88,200
2019/2020	85,015
2018/2019	98,081
2017/2018	102,681
2016/2017	99,918
2015/2016	93,705
2014/2015	77,629
2013/2014	89,722
2012/2013	84,971
2011/2012	55,838
2010/2011	70,630
2009/2010	45,173
2008/2009	5,262
2007/2008	3,659
2006/2007	11,723
2005/2006	3,449

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DIRECTORS' REPORT

Your Directors present their report, together with the financial statements of the Company for the financial year ended 30 June 2021.

Directors

The names of Directors in office at any time during or since the end of the year are:

Arnold Bartholomew Houwen	
Position:	Non-Executive Director
Occupation:	Business Development Consultant
Qualifications:	
Background Information:	After a 25 year career in IT which included stints overseas, Bart now works from a home office and is an active community representative of the Cockburn Sound Management Council, and a former Member of Cockburn City Council. Bart is a director of Houwen Enterprise Pty Ltd trading as Inxpress Cockburn. Recreational pursuits include golf, and sailing.
Directorships held in other entities:	Nil
Interest in shares and options:	500 Shares
Debra Anne Rule	
Position:	Non-Executive Director / Chairperson
Occupation:	Knowledge and Information Specialist
Qualifications:	MSc, BEd, GradDipSc, DipTeach, GradDipACG, GIA(Cert), GAICD
Background Information:	Debra grew up and lives in Fremantle; she has a background in education, strategic planning and information services. She has held senior roles in both the public and private sectors and is the Chair of Wheatbelt NRM Inc and the former Chair of two not for profit organisations. In her spare time, she enjoys planting trees at a small rural property outside of Brookton and being part of a developing plantation sandalwood industry.
Directorships held in other entities:	Nil
Interest in shares and options:	10,500 Shares (direct)
	500 Shares (indirect)

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John Alexander Bird	
Position:	Non-Executive Director / Treasurer
Occupation:	Self Employed
Qualifications:	BSc, FCA, GAICD, Grad Cert (Business)
Background Information:	John has a background in business and as a Chartered Accountant, and brings wide experience in corporate governance and financial management to the board of Fremantle Community Bank. John is a graduate of the Australian Institute of Company Directors and Fellow of the Institute of Chartered Accountants in Australia and New Zealand, and is on the board of Public Art for Fremantle Inc. He is a passionate and active proponent of the culture, history, social development and prosperity of Fremantle and is keen for the Fremantle Community Bank to play a key part in these.
Directorships held in other entities:	Nil
Interest in shares and options	1,930 shares

Sam Wilkinson (retired 5 November 2020)

Position:	Non-Executive Director		
Occupation:	Climate Change Advisor and PhD Candidate		
Qualifications:	BSc Hons		
Background Information:	Sam has nearly 20 years' experience as a project manager in environmental strategy, policy and compliance, including at senior levels of industry and government. Sam has been an active member of the Fremantle community for the past 25 years and has a passion for sustainability. Sam is currently undertaking his Doctorate, investigating transitionary issues associated with Western Australia's adoption of renewable energy.		
Directorships held in other entities:	Nil		
Interest in shares and options:	Nil		

Sandra Le Lam (resigned 23 September 2020)

	/
Position:	Non-Executive Director
Occupation:	Psychologist
Qualifications:	BPsych, MPsych, MBA, MAPS
Background Information:	Sandra Lam is a Registered Psychologist. Sandra has experience spanning both the public and private sector agencies in Australia and abroad With more than twenty years' in corporate industry and with a passion for improving the mental resilience of individuals, teams and organisations, Sandra is currently a Director and Principal Psychologist for PerMentis, a social change organisation, and FIFO Focus, an entity that empower individuals to become mentally resilient and support organisations to handle the complexities of psychological health.
Directorships held in other entities:	Nil
Interest in shares and options:	Nil

Financial report for the year ended 30 June 2021

Luke Hall	
Position:	Non-Executive Director
Occupation:	Lawyer
Qualifications:	LLB, BCom
Background Information:	Luke is a corporate and commercial lawyer. Luke has experience in capital raising and structuring issues including Corporations Act and ASX Listing Rule compliance and governance issues, private mergers and acquisitions, private equity transactions, initial public offerings and backdoor listings.
	Luke has formerly worked for major mining companies, engineering firms, and contractors in the mining and engineering sector. Prior to his career in the mining and engineering sector, he was employed by the Australian Securities and Investments Commission (ASIC) as a lawyer in the area of financial services regulation.
Directorships held in other entities:	Lustrum Minerals Limited
Interest in shares and options:	Nil

Sharon Jane Rudderham (appointed 22 February 2021)

Position:	Non-Executive Director
Occupation:	Psychologist
Qualifications:	BPsych, MPsych
Background Information:	Sharon is a Registered Psychologist with extensive experience in human resources, organisational change, leadership development and employee engagement. With over two decades of industry experience in business partnering and leadership roles, predominantly within the Mining, Oil & Gas sectors in head office and operational & processing environments (including remote residential and FIFO lifestyles).
	Sharon is currently employed by a boutique psychological services company focused on social change, empowering people to become mentally resilient and to support organisations to handle the complexities of psychological health. Sharon is passionate about and an advocate for preventative mental health, community and culture, and has a strong connection to the Fremantle area. She is currently volunteering locally in the Aged Care sector.
Directorships held in other entities:	Nil
Interest in shares and options:	Nil

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David Basil Stone (appointed 4 February 2021)

Position:	Non-Executive Director
Occupation:	Project manager
Qualifications:	BArch
Background Information:	David has been actively engaged for over 35 years in the property development and construction industry as an architect, project manager and development manager, representing various national and international corporate companies in the delivery of a large range of complex and varied developments from concept to completion, a number of which are in Fremantle.
Directorships held in other entities:	Nil
Interest in shares and options:	Nil

Hannah Jane Sutton (appointed 4 February 2021)

Position:	Non-Executive Director
Occupation:	Senior Sustainability Consultant
Qualifications:	GSAP, ISAP, BA Hons
Background Information:	Hannah is born and bred in Fremantle and is currently working in the Sustainability space as a project manager in sustainability strategy, compliance, and ratings. Her experience includes the mining sector, major infrastructure projects, businesses, contractors and state government and local government.
Directorships held in other entities:	Nil
Interest in shares and options:	Nil

Company Secretary

Arnold Houwen

Financial report for the year ended 30 June 2021

Directors meetings attended

During the financial year, 12 meetings of directors (including committees of directors) were held. Attendances by each Director during the year were as follows:

Names of Directors	Directors' Meetings		Human Resource Committee		Audit & Risk Committee		Marketing and Sponsorship	
	Number eligible to attend	Number attended						
Arnold Houwen	12	10	-	-	-	-	-	-
Debra Rule	12	12	1	1	-	-	-	-
John Bird	12	11	-	-	-	-	-	-
Sam Wilkinson	4	2	-	-	-	-	-	-
Sandra Lam	2	1	-	-	-	-	-	-
Luke Hall	12	12	1	1	-	-	-	-
David Stone	5	3		-	-	-	-	-
Sharon Rudderham	5	4	1	1	-	-	-	_
Hannah Sutton	5	4	-	-	-	-	-	-

Principal activity and review of operations

The principal activity and focus of the Company's operations during the year was the operation of a Branch of Bendigo and Adelaide Bank Limited, pursuant to a franchise agreement.

Operating results

The profit of the Company after providing for income tax amounted to \$13,915 (2020: \$121,621).

The decrease in profitability in 2021 is attributed to the low prevailing interest rates and consequently, very low margins in the banking industry generally. Income was lower than expected, but costs were generally controlled. Delays in the readiness of new premises have frustrated plans to reduce rental costs. There were some government grants associated with COVID19.

The company was established to derive profits from local banking activity, and use these profits in particular to support community organisations local to the Fremantle region. It has done so to the tune of \$88,200 in 2021 (2020: \$85,015).

Dividends paid or recommended

The Company declared dividends of \$36,838 during the year (2020: \$22,103).

Financial position

The net assets of the Company were \$707,194 as at 30 June 2021 (2020: \$730,117).

The directors believe the Company is in a stable financial position.

Significant changes in state of affairs

In the opinion of the Directors, there were no significant changes in the state of affairs of the Company that occurred during the financial year under review, not otherwise disclosed in these financial statements.

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After balance date events

The impact of the Coronavirus (COVID-19) pandemic is ongoing and while it has not had a significant impact on the Company up to 30 June 2021, it is not practicable to estimate the potential impact, positive or negative, after the reporting date. The situation is rapidly developing and is dependent on measures imposed by the Australian Government and other countries, such as maintaining social distancing requirements, quarantine, travel restrictions and any economic stimulus that may be provided.

No other matters or circumstances have arisen since the end of the financial year that significantly affected or may significantly affect the operations of the Company, the results of those operations, or the state of affairs of the Company in future financial years.

Future developments

Other than as disclosed, likely developments in the operations of the Company and the expected results of those operations in future financial years have not been included in this report, as the inclusion of such information is not reasonably certain, may mislead, or is likely to result in unreasonable prejudice to the Company.

Options

No options over issued shares or interests in the Company were granted to Directors or Executives during or since the end of the financial year and there were no options outstanding at the date of this report.

The Directors and Executive do not own any options over issued shares or interests in the Company at the date of this report.

Indemnifying officers or auditor

Indemnities have been given, during and since the end of the financial year, for any persons who are or have been a director or an officer, but not an auditor, of the Company. The insurance contract prohibits disclosure of any details of the cover.

Environmental issues

The Company's operations are not regulated by any significant environmental regulation under a law of the Commonwealth, State or Territory.

Proceedings on behalf of Company

No person has applied for leave of Court to bring proceedings on behalf of the Company or intervene in any proceedings to which the Company is a party for the purpose of taking responsibility on behalf of the Company for all or any part of those proceedings.

The Company was not a party to any such proceedings during the year.

Corporate governance

The Company has implemented various corporate governance practices, which include:

- a) Director approval of operating budgets and monitoring of progress against these budgets;
- b) Ongoing Director training; and
- c) Monthly Director meetings to discuss performance and strategic plans

The Company has not appointed a separate audit committee due to the size and nature of operations. The normal functions and responsibilities of an audit committee have been assumed by the Board.

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Non-audit services

The Board is satisfied that the provision of non-audit services during the year is compatible with the general standard of independence for auditors imposed by the *Corporations Act 2001*. The Directors are satisfied that the services disclosed below did not compromise the external auditor's independence for the following reasons:

- all non-audit services are reviewed and approved by the Board prior to commencement to ensure they do not adversely affect the integrity and objectivity of the auditor; and
- the nature of the services provided do not compromise the general principles relating to auditor independence in accordance with APES 110: Code of Ethics for Professional Accountants set by the Accounting Professional and Ethical Standards Board.

The following fees for non-audit services were paid/payable to the external auditors during the year ended 30 June 2021:

Taxation services: \$9,400 (2020: \$7,780)

Financial report for the year ended 30 June 2021

REMUNERATION REPORT

This report details the nature and amount of remuneration for each key management person of the Company.

Remuneration of Directors

No income was paid or was payable or otherwise made available, to the Directors of the Company during the years ended 30 June 2020 and 30 June 2021.

Remuneration policy key management

No other key management personnel other than the Directors was identified.

Performance-based remuneration

Key management personnel's remuneration package is not linked to a performance-based component.

Company performance, shareholder wealth and executive remuneration

Shareholder wealth is not linked to key management personnel remuneration

Key management personnel remuneration policy

Key management personnel do not receive remuneration.

Performance income as a proportion of total remuneration

There are no performance-based bonuses paid to key management personnel.

The key management personnel of the company consisted of the following directors of Fremantle Community Financial Services Limited:

- Arnold Houwen
- Debra Rule
- John Alexander Bird
- Sandra Le Lam (resigned 23 September 2020)
- Luke Hall
- Sam Wilkinson (retired 5 November 2020)
- David Stone (appointed 22 February 2021)
- Sharon Rudderham (appointed 4 February 2021)
- Hannah Sutton (appointed 4 February 2021)

Financial report for the year ended 30 June 2021

Additional disclosures relating to key management personnel

	S	hort-term benefi	its	Post- employme nt benefits	Long-term benefits	Share- based payments	
2021	Cash salary and fees \$	Termination benefits \$	Non- monetary \$	Super- annuation \$	Long service leave \$	Equity- settled \$	Total \$
Arnold Houwen Debra Rule John Alexander Bird Sandra Le Lam Luke Hall Sam Wilkinson David Stone Sharon Rudderham Hannah Sutton	- - - - - - - - -	- - - - - - - - -			- - - - - - - - -		
	-				-	-	_

	s	Short-term benef	fits	Post- employme nt benefits	Long-term benefits	Share- based payments	
2020	Cash salary and fees \$	Termination benefits \$	Non- monetary \$	Super- annuation \$	Long service leave \$	Equity- settled \$	Total \$
Arnold Houwen Debra Rule	-	-	-	-	-	-	-
John Alexander Bird	-	-	-	-	-	-	-
Sandra Le Lam Sam Wilkinson	-	-	-	-	-	-	-
Janusz Olbromski	-	-		-		-	-

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Proportion of remun	eration linked t	o performance	and the fixed p	proportion are	as follows:	
	Fixed ren	nuneration	At ris	k - STI	At risk - LTI	
Name	2021	2020	2021	2020	2021	2020
Arnold Houwen	_	_	_	_	_	_
Debra Rule	-	-	-	-	-	-
John Alexander Bird						
Sandra Le Lam	-	-	-	-	-	-
Sam Wilkinson	-	-	-	-	-	-
Janusz Olbromski	-	-	-	-	-	-
Luke Hall	-	-	-	-	-	-
David Stone	-	-	-	-	-	-
Sharon						
Rudderham	-	-	-	-	-	-
Hannah Sutton	-	-	-	-	-	-

Shareholding

The number of shares in the company held during the financial year by each director and other members of key management personnel of the company, including their personally related parties, is set out below

2021		Ordinary	Shares	
Directors	Balance at beginning of period	Purchased during the period	Other changes	Balance at end of period
Arnold Houwen	500	-	-	500
Debra Rule	10,500	-	-	10,500
Debra Rule - Indirectly	500	-	-	500
John Alexander Bird	1,930	-	-	1,930
Sandra Le Lam	-	-	-	-
Luke Hall	-	-	-	-
Sam Wilkinson	-	-	-	-
David Stone	-	-	-	-
Sharon Rudderham	-	-	-	-
Hannah Sutton	-	-	-	-
	13,430	-	-	13,430

Other transactions with key management personnel and their related parties

There were no transactions with management personnel and their related parties in the current financial year

Financial report for the year ended 30 June 2021

Additional information

The earnings of the company for the five years to 30 June 2021 are summarised below:

	2021	2020	2019	2018	2017
Sales revenue	793,897	917,328	854,731	928,117	948,399
EBITDA	127,329	308,117	95,106	129,451	131,954
EBIT	18,040	166,440	68,965	100,767	105,844
Profit after income tax	13,915	121,621	49,439	73,056	87,585

The factors that are considered to affect total shareholders return ('TSR') are summarised below:

	2021	2020	2019	2018	2017
Share price at financial year end (\$)	0.50	0.50	0.50	0.45	0.45
Total dividends declared (cents per share)	0.05	0.03	0.04	0.05	0.05
Basic earnings per share (cents per share)	1.89	16.51	6.71	9.92	11.89

Auditor's Independence Declaration

The auditor's independence declaration under s 307C of the *Corporations Act 2001* for the year ended 30 June 2021 is included within the financial statements.

This Report of the Directors, incorporating the Remuneration Report, is signed in accordance with a resolution of the Board of Directors, pursuant to section 298(2)(a) of the *Corporations Act 2001*.

. Rule

Anxi

Directors

Debra Rule

John Bird

Dated this

tenth

day of September 2021



RSM Australia Partners

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AUDITOR'S INDEPENDENCE DECLARATION

As lead auditor for the audit of the financial report of Fremantle Community Financial Services Limited for the year ended 30 June 2021, I declare that, to the best of my knowledge and belief, there have been no contraventions of:

- (i) The auditor independence requirements of the Corporations Act 2001 in relation to the audit; and
- (ii) Any applicable code of professional conduct in relation to the audit.

RSM AUSTRALIA PARTNERS

Perth, WA Dated: 10 September 2021

ALASDAR WHYTE Partner

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RSM Australia Partners is a member of the RSM network and trades as RSM. RSM is the trading name used by the members of the RSM network. Each member of the RSM network is an independent accounting and consulting firm which practices in its own right. The RSM network is not itself a separate legal entity in any jurisdiction.

RSM Australia Partners ABN 36 965 185 036

Liability limited by a scheme approved under Professional Standards Legislation

Financial report for the year ended 30 June 2021

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2021

		2021	2020
	Note	\$	\$
Revenue	2	793,897	917,328
Employee benefits expense		(336,944)	(345,742)
Depreciation and amortisation expense		(109,289)	(141,677)
Finance Costs		(2,139)	(7,728)
Other expenses	3	(329,624)	(263,469)
Profit before income tax		15,901	158,712
Income tax expense	4	(1,986)	(37,091)
Profit after income tax expense for the year		13,915	121,621
Other comprehensive income			-
Total comprehensive income for the year attributal to members	ble	13,915	121,621
Earnings per share		1.00	
Basic earnings per share (cents per share)		1.89	16.51
Diluted earnings per share (cents per share)		1.89	16.51

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STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2021

	AS AT 30 JUNE 2021		
		2021	2020
	Note	\$	\$
CURRENT ASSETS			
Cash and cash equivalents	6	648,206	667,460
Trade and other receivables	7	67,893	88,385
Other assets	8	15,875	16,482
Current tax assets	22	12,990	-
TOTAL CURRENT ASSETS		744,964	772,327
NON-CURRENT ASSETS			
Other assets	8	32,732	32,732
Plant and equipment	9	3,213	98,691
Intangible assets	10	67,165	9,507
Deferred tax assets	22	3,473	5,459
TOTAL NON-CURRENT ASSETS		106,583	146,389
TOTAL ASSETS		851,547	918,716
CURRENT LIABILITIES			
Trade and other payables	11	94,573	58,224
Lease Liability	12	-	89,692
Short-term provisions	13	6,899	13,360
Current tax liability	22		27,323
TOTAL CURRENT LIABILITIES		101,472	188,599
NON-CURRENT LIABILITIES			
Trade and other payables	11	42,881	-
TOTAL NON-CURRENT LIABILITIES		42,881	188,599
TOTAL LIABILITIES		144,353	188,599
NET ASSETS		707,194	730,117
EQUITY			
Issued capital	14	736,759	736,759
Accumulated (losses)		(29,565)	(6,642)
TOTAL EQUITY		707,194	730,117
		i	-

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STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2021

	Issued Capital	Accumulated Losses	Total
	\$	\$	\$
Balance at 1 July 2019	736,759	(106,160)	630,599
Total comprehensive income for the year attributable to members	-	121,621	121,621
Transactions with owners in their capacity as owners			
Dividends declared during the year (note 17)	-	(22,103)	(22,103)
Balance at 30 June 2020	736,759	(6,642)	730,117
Balance at 1 July 2020	736,759	(6,642)	730,117
Total comprehensive income for the year attributable to members	-	13,915	13,915
Transactions with owners in their capacity as owners			
Dividends declared during the year (note 17)	-	(36,838)	(36,838)
Balance at 30 June 2021	736,759	(29,565)	707,194

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Financial report for the year ended 30 June 2021

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2021

	Note	2021	2020
		\$	\$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers		811,256	902,316
Payments to suppliers and employees		(656,173)	(629,688)
Interest revenue		3,134	6,619
Tax paid		(40,313)	(11,144)
Net cash provided by operating activities	15	117,904	268,102
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of plant, equipment, and intangibles		(14,294)	-
Net cash used in investing activities		(14,294)	-
CASH FLOWS FROM FINANCING ACTIVITIES			
Dividend Paid		(31,033)	(19,018)
Lease payments		(91,831)	(111,189)
Net cash used in financing activities		(122,864)	(130,207)
Not (dooroogo)/incrosoo in cook hold		(10.254)	127 905
Net (decrease)/increase in cash held		(19,254)	137,895
Cash and cash equivalents at beginning of the financial year		667,460	529,565
Cash and cash equivalents at end of the financial year	6	648,206	667,460

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Financial report for the year ended 30 June 2021

1. Statement of significant accounting policies

The financial report is a general purpose financial report that has been prepared in accordance with Australian Accounting Standards, Australian Accounting Interpretations, other authoritative pronouncements of the Australian Accounting Standards Board and the *Corporations Act 2001*.

The financial report covers the Company as an individual entity. The Company is a public Company, incorporated and domiciled in Australia.

Australian Accounting Standards set out accounting policies that the Australian Accounting Standards Board (AASB) has concluded would result in a financial report containing relevant and reliable information about transactions, events and conditions. Compliance with Australian Accounting Standards ensures that the financial statements and notes also comply with International Financial Reporting Standards. Material accounting policies adopted in the preparation of this financial report are presented below and have been consistently applied unless otherwise stated.

The financial report has been prepared on an accruals basis and is based on historical costs modified where applicable by the measurement at fair value of selected non-current assets, financial assets and financial liabilities.

The financial statements were authorised for issue on 10 September 2021 by the Directors of the Company.

The financial statements have been prepared on the going concern basis, which contemplates continuity of normal business activities and the realisation of assets and discharge of liabilities in the normal course of business.

New Accounting Standards for Application in Future Periods

Australian Accounting Standards and Interpretations that have recently been issued or amended but are not yet mandatory, have not been early adopted by the Company for the annual reporting period ended 30 June 2021. The Company's assessment of the impact of these new or amended Accounting Standards and Interpretations, most relevant to the Company, are set out below.

Conceptual Framework for Financial Reporting (Conceptual Framework)

The revised Conceptual Framework is applicable to annual reporting periods beginning on or after 1 January 2020 and early adoption is permitted. The Conceptual Framework contains new definition and recognition criteria as well as new guidance on measurement that affects several Accounting Standards. Where the Company has relied on the existing framework in determining its accounting policies for transactions, events or conditions that are not otherwise dealt with under the Australian Accounting Standards, the Company may need to review such policies under the revised framework. At this time, the application of the Conceptual Framework is not expected to have a material impact on the Company's financial statements.

(a) Income tax

The income tax expense (revenue) for the year comprises current income tax expense (income) and deferred tax expense (income).

Current income tax expense charged to the profit or loss is the tax payable on taxable income calculated using applicable income tax rates enacted, or substantially enacted, as at reporting date. Current tax liabilities (assets) are therefore measured at the amounts expected to be paid to (recovered from) the relevant taxation authority.

Deferred income tax expense reflects movements in deferred tax asset and deferred tax liability balances during the year as well as unused tax losses.

Current and deferred income tax expense (income) is charged or credited directly to equity instead of the profit or loss when the tax relates to items that are credited or charged directly to equity.

Deferred tax assets and liabilities are ascertained based on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the financial statements. Deferred tax assets also result where amounts have been fully expensed but future tax deductions are available. No deferred income tax will be recognised from the initial recognition of an asset or liability, excluding a business combination, where there is no effect on accounting or taxable profit or loss.

Deferred tax assets and liabilities are calculated at the tax rates that are expected to apply to the period when the asset is realised or the liability is settled, based on tax rates enacted or substantively enacted at reporting date. Their measurement also reflects the manner in which management expects to recover or settle the carrying amount of the related asset or liability.

Deferred tax assets relating to temporary differences and unused tax losses are recognised only to the extent that it is probable that future taxable profit will be available against which the benefits of the deferred tax asset can be utilised.

The carrying amount is recognised and unrecognised deferred tax assets are reviewed at each reporting date. Deferred tax assets recognised are reduced to the extent that it is no longer probably that future taxable profits will be available for the carrying amount to be recovered. Previously unrecognised deferred tax assets are recognised to the extent that it is probably that there are future taxable profits available to recover the asset.

Current tax assets and liabilities are offset where a legally enforceable right of set off exists and it is intended that net settlement or simultaneous realisation and settlement of the respective asset and liability will occur. Deferred tax assets and liabilities are offset where a legally enforceable right of set-off exists, the deferred tax assets and liabilities relate to income taxes levied by the same taxation authority on either the same taxable entity or different taxable entities where it is intended that net settlement or simultaneous realisation and settlement of the respective asset and liability will occur in future periods in which significant amounts of deferred tax assets or liabilities are expected to be recovered or settled.

(b) Plant and equipment

Each class of plant and equipment is carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

Plant and equipment

Plant and equipment are measured on the cost basis.

The carrying amount of plant and equipment is reviewed annually by Directors to ensure it is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the assets employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Company and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the statement of comprehensive income during the financial year in which they are incurred.

Depreciation

The depreciable amount of all plant and equipment is depreciated on a straight line basis over their useful lives to the entity commencing from the time the asset is held ready for use.

The depreciation rates used for each class of depreciable assets are:

Class of Fixed Asset	Depreciation Rate
Plant and equipment	20% - 37.5%

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at each reporting date.

An asset's carrying amount is written down immediately to its recoverable amount if the asset's carrying amount is greater than its estimated recoverable amount.

Gains and losses on disposals are determined by comparing proceeds with the carrying amount. These gains or losses are included in the statement of comprehensive Income.

Right-of-use assets

A right-of-use asset is recognised at the commencement date of a lease. The right-of-use asset is measured at cost, which comprises the initial amount of the lease liability, adjusted for, as applicable, any lease payments made at or before the commencement date net of any lease incentives received, any initial direct costs incurred, and, except where included in the cost of inventories, an estimate of costs expected to be incurred for dismantling and removing the underlying asset, and restoring the site or asset.

Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter. Where the Company expects to obtain ownership of the leased asset at the end of the lease term, the depreciation is over its estimated useful life. Right-of use assets are subject to impairment or adjusted for any remeasurement of lease liabilities.

The Company has elected not to recognise a right-of-use asset and corresponding lease liability for short-term leases with terms of 12 months or less and leases of low-value assets. Lease payments on these assets are expensed to profit or loss as incurred.

(c) Lease liabilities

A lease liability is recognised at the commencement date of a lease. The lease liability is initially recognised at the present value of the lease payments to be made over the term of the lease, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Company's incremental borrowing rate. Lease payments comprise of fixed payments less any lease incentives receivable, variable lease payments that depend on an index or a rate, amounts expected to be paid under residual value guarantees, exercise price of a purchase option when the exercise of the option is reasonably certain to occur, and any anticipated termination penalties. The variable lease payments that do not depend on an index or a rate are expensed in the period in which they are incurred.

Lease liabilities are measured at amortised cost using the effective interest method. The carrying amounts are remeasured if there is a change in the following: future lease payments arising from a change in an index or a rate used; residual guarantee; lease term; certainty of a purchase option and termination penalties. When a lease liability is remeasured, an adjustment is made to the corresponding right-of use asset, or to profit or loss if the carrying amount of the right-of-use asset is fully written down.

(d) Financial instruments

Financial assets are initially measured at fair value. Transaction costs are included as part of the initial measurement, except for financial assets at fair value through profit or loss. Such assets are subsequently measured at either amortised cost or fair value depending on their classification. Classification is determined based on both the business model within which such assets are held and the contractual cash flow characteristics of the financial asset unless, an accounting mismatch is being avoided.

Financial assets are derecognised when the rights to receive cash flows have expired or have been transferred and the Company has transferred substantially all the risks and rewards of ownership. When there is no reasonable expectation of recovering part or all of a financial asset, it's carrying value is written off.

Financial assets at fair value through profit or loss

Financial assets not measured at amortised cost or at fair value through other comprehensive income are classified as financial assets at fair value through profit or loss. Typically, such financial assets will be either: (i) held for trading, where they are acquired for the purpose of selling in the short-term with an intention of making a profit, or a derivative; or (ii) designated as such upon initial recognition where permitted. Fair value movements are recognised in profit or loss.

Financial assets at fair value through other comprehensive income

Financial assets at fair value through other comprehensive income include equity investments which the Company intends to hold for the foreseeable future and has irrevocably elected to classify them as such upon initial recognition.

Impairment of financial assets

The Company recognises a loss allowance for expected credit losses on financial assets which are either measured at amortised cost or fair value through other comprehensive income. The measurement of the loss allowance depends upon the Company's assessment at the end of each reporting period as to whether the financial instrument's credit risk has increased significantly since initial recognition, based on reasonable and supportable information that is available, without undue cost or effort to obtain.

Where there has not been a significant increase in exposure to credit risk since initial recognition, a 12-month expected credit loss allowance is estimated. This represents a portion of the asset's lifetime expected credit losses that is attributable to a default event that is possible within the next 12 months. Where a financial asset has become credit impaired or where it is determined that credit risk has increased significantly, the loss allowance is based on the asset's lifetime expected credit losses. The amount of expected credit loss recognised is measured on the basis of the probability weighted present value of anticipated cash shortfalls over the life of the instrument discounted at the original effective interest rate.

For financial assets measured at fair value through other comprehensive income, the loss allowance is recognised within other comprehensive income. In all other cases, the loss allowance is recognised in profit or loss.

Derivative instruments

Derivative instruments are measured at fair value. Gains and losses arising from changes in fair value are taken to the Statement of Comprehensive Income unless they are designated as hedges.

The Company does not hold any derivative instruments.

Fair value

Fair value is determined based on current bid prices for all quoted investments. Valuation techniques are applied to determine the fair value for all securities, including recent arm's length transactions, reference to similar instruments and option pricing models.

Financial Guarantees

Where material, financial guarantees issued, which require the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payment when due, are recognised as a financial liability at fair value on initial recognition. The guarantee is subsequently measured at the higher of the best estimate of the obligation and the amount initially recognised less, when appropriate, cumulative amortisation in accordance with AASB 118: Revenue. Where the Company gives guarantees in exchange for a fee, revenue is recognised under AASB 118.

The Company has not issued any financial guarantees.

(e) Impairment of assets

At each reporting date, the Company reviews the carrying values of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, is compared to the asset's carrying value. Any excess of the asset's carrying value over its recoverable amount is expensed to the statement of comprehensive income.

Impairment testing is performed annually for goodwill and intangible assets with indefinite lives.

Where it is not possible to estimate the recoverable amount of an individual asset, the Company estimates the recoverable amount of the cash-generating unit to which the asset belongs.

(f) Intangibles

Franchise fee

The franchise fee paid by the Company pursuant to a Franchise Agreement with Bendigo Bank is being amortised over the initial five (5) years period of the agreement, being the period of expected economic benefits of the franchise fee.

(g) Employee benefits

Short-term employee benefits

Liabilities for wages and salaries, including non-monetary benefits, annual leave and long service leave expected to be settled wholly within 12 months of the reporting date are measured at the amounts expected to be paid when the liabilities are settled.

(h) Other long-term employee benefits

The liability for annual leave and long service leave not expected to be settled within 12 months of the reporting date are measured at the present value of expected future payments to be made in respect of services provided by employees up to the reporting date using the projected unit credit method. Consideration is given to expected future wage and salary levels, experience of employee departures and periods of service. Expected future payments are discounted using market yields at the reporting date on corporate bonds with terms to maturity and currency that match, as closely as possible, the estimated future cash outflows.

Defined contribution superannuation expense

Contributions to defined contribution superannuation plans are expensed in the period in which they are incurred.

(i) Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within short-term borrowings in current liabilities on the statement of financial position.

(j) Revenue and other income

Revenue from contracts with customers

Revenue is recognised at an amount that reflects the consideration to which the Company is expected to be entitled in exchange for transferring goods or services to a customer. For each contract with a customer, the Company: identifies the contract with a customer; identifies the performance obligations in the contract; determines the transaction price which takes into account estimates of variable consideration and the time value of money; allocates the transaction price to the separate performance obligations on the basis of the relative stand-alone selling price of each distinct good or service to be delivered; and recognises revenue when or as each performance obligation is satisfied in a manner that depicts the transfer to the customer of the goods or services promised.

Interest revenue is recognised as interest accrues using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the relevant period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

Dividend revenue is recognised when the right to receive a dividend has been established.

Revenue from the rendering of a service is recognised upon the delivery of the service to the customers.

All revenue is stated net of the amount of goods and services tax (GST).

(k) Borrowing costs

Borrowing costs directly attributable to the acquisition, construction or production of assets that necessarily take a substantial period of time to prepare for their intended use or sale, are added to the cost of those assets, until such time as the assets are substantially ready for their intended use of sale.

All other borrowing costs are recognised in income in the period in which they are incurred.

(I) Goods and services tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the statement of financial position are shown inclusive of GST.

Cash flows are presented in the statement of cash flows on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the tax authority.

(m) Trade and other receivables

Trade receivables are initially recognised at fair value and subsequently measured at amortised cost using the effective interest method, less any allowance for expected credit losses. Trade receivables are generally due for settlement within 30 days.

The Company has applied the simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, trade receivables have been grouped based on days overdue.

Other receivables are recognised at amortised cost, less any allowance for expected credit losses.

(n) Trade and other payables

These amounts represent liabilities for goods and services provided to the Company prior to the end of the financial year and which are unpaid. Due to their short-term nature they are measured at amortised cost and are not discounted. The amounts are unsecured and are usually paid within 30 days of recognition.

(o) Finance costs

Finance costs attributable to qualifying assets are capitalized as part of the asset. All other finance costs are expensed in the period in which they are impaired.

(p) Earnings per share

Basic earnings per share

Basic earnings per share is calculated by dividing the profit attributable to the owners of Pinnacle Listed Practical Limited, excluding any costs of servicing equity other than ordinary shares, by the weighted average number of ordinary shares outstanding during the financial year, adjusted for bonus elements in ordinary shares issued during the financial year.

Diluted earnings per share

Diluted earnings per share adjusts the figures used in the determination of basic earnings per share to take into account the after income tax effect of interest and other financing costs associated with dilutive potential ordinary shares and the weighted average number of shares assumed to have been issued for no consideration in relation to dilutive potential ordinary shares.

(q) Comparative figures

When required by Australian Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

(r) Critical accounting estimates and judgments

The Directors evaluate estimates and judgments incorporated into the financial report based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Company.

(s) Key estimates — Impairment

The Company assesses impairment at each reporting date by evaluating conditions specific to the Company that may lead to impairment of assets. Where an impairment trigger exists, the recoverable amount of the asset is determined. Value-in-use calculations are performed in assessing recoverable amounts incorporate a number of key estimates.

No impairment has been recognised in respect of intangibles for the year ended 30 June 2021.

(t) Key estimates — Incremental borrowing rate

Where the interest rate implicit in a lease cannot be readily determined, an incremental borrowing rate is estimated to discount future lease payments to measure the present value of the lease liability at the lease commencement date. Such a rate is based on what the Company estimates it would have to pay a third party to borrow the funds necessary to obtain an asset of a similar value to the right-of-use asset, with similar terms, security and economic environment.

(u) Key estimates - Lease term

The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and circumstances that create an economical incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The Company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, event or significant change in circumstances.

		2021 \$	2020 \$
2.	Revenue	Ψ	Ψ
		770 400	070.000
	Franchise margin income	773,168	873,922
	Interest Income	2,842	5,708
	Rental Income	3,334	13,443
	Government Grants	14,553	24,255
		793,897	917,328
3.	Other expenses		
	Advertising and marketing	16,580	23,334
	ASIC and NSX costs	13,947	13,591
	ATM leasing and running costs	3,530	4,151
	Bad debts charge/ (recovery)	54	145
	Cleaning	21,234	6,780
	Community sponsorship and donations	88,200	85,015
	Freight and postage	6,306	8,493
	Insurance	14,112	16,614
	IT leasing and running costs	21,077	22,449
	Occupancy running costs	77,414	27,977
	Printing and stationery	8,077	8,205
	Telephone	6,379	9,269
	Other operating expenses	52,714	37,446
		329,624	263,469
	Remuneration of the auditors of the Company		
	Audit services	12,900	12,400
	Other Services	8,580	9,700
		21,480	22,100

			2021 \$	2020 \$
4.	In	come tax expense		
	a.	The components of tax expense comprise:		
		Current tax	-	39,595
		Deferred tax (note 22)	1,986	(2,504)
			1,986	37,091
	b.	The prima facie tax on profit before income tax is reconciled to the income tax as follows:		
		Prima facie tax payable on profit before income tax at 26% (2020: 27.5%)	4,135	37,091
		Less:		
		Tax effect of:		
		 Recoupment of prior year tax losses not previously brought to account 		-
		— Change in tax rate	297	-
		 Other non allowable items 	(2,446)	-
		Income tax attributable to the Company	1,986	37,091

5. Key management personnel compensation

a. Names and positions

Name	Position
Arnold Bartholomew Houwen	Non-Executive Director
Debra Anne Rule	Non-Executive Director / Chairperson
Luke Hall	Non-Executive Director
John Alexander Bird	Non-Executive Director / Treasurer
Sam Wilkinson <i>(retired 5</i> <i>November 2020)</i>	Non-Executive Director
Sandra Le Lam <i>(resigned</i> 23 September 2020)	Non-Executive Director
David Stone (appointed 4 February 2021)	Non-Executive Director
Sharon Rudderham (appointed 22 February 2021)	Non-Executive Director
Hannah Sutton <i>(appointed 4</i> February 2021)	Non-Executive Director

Key management personnel remuneration has been included in the Remuneration Report section of the Directors' Report (\$Nil).

b. Remuneration of Key Management Positions

No Director of the Company receives remuneration for services as a Company Director.

c. Shareholdings

Number of ordinary shares held by key management personnel.

2021	Ordinary Shares			
Directors	Balance at beginning of period	Purchased during the period	Other changes	Balance at end of period
Arnold Houwen	500	-	-	500
Debra Rule	10,500	-	-	10,500
Debra Rule - Indirectly	500	-	-	500
John Alexander Bird	1,930	-	-	1,930
	13,430	-	-	13,430

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Financial report for the year ended 30 June 2021

		2021 \$	2020 \$
6.	Cash and cash equivalents		
	Cash at bank and in hand	648,206	667,460
	Reconciliation of cash		
	Cash at the end of the financial year as shown in the statement of cash flows is reconciled to items in the statement of financial position as follows:		
	Cash and cash equivalents	648,206	667,460
7.	Trade and other receivables		
	Trade debtors	67,602	74,874
	Sundry Debtors	-	12,623
	Accrued Interest	291	888
		67,893	88,385

a. Expected credit loss on receivables

The Company did not recognise a loss in profit or loss in respect of the expected credit losses for the year ended 30 June 2021 (2020: Nil).

8. Other assets

Current		
Prepayments	15,875	16,482
	15,875	16,482
Non-current		
Bond	32,732	32,732
	32,732	32,732

		2021 \$	2020 \$
9.	Plant and equipment		
	Plant and equipment		
	Cost	351,586	351,586
	Accumulated depreciation	(348,373)	(338,717)
		3,213	12,869
	Right of Use Asset		
	Cost	204,288	204,288
	Accumulated depreciation	(204,288)	(118,466)
		<u> </u>	85,822
	Total	3,213	98,691
	Movement in carrying amount		
	Balance at the beginning of the year	98,691	22,523
	Additions	-	204,288
	Depreciation expense	(95,478)	(128,120)
	Carrying amount at the end of the year	3,213	98,691
10.	Intangible assets		
	Franchise fee		
	Cost	67,781	67,781
	Addition	71,468	-
		139,249	67,781
	Less: Accumulated amortisation	(72,084)	(58,274)
	Carrying amount at the end of the year	67,165	9,507

Pursuant to a five year franchise agreement with Bendigo and Adelaide Bank Limited, the Company operates a branch of Bendigo and Adelaide Bank Limited, providing a core range of banking products and services. A new agreement was signed effective 13 March 2021 and is payable annually.

		2021	2020
		\$	\$
11.	Trade and other payables		
	Current		
	Trade creditors and accruals	59,967	43,279
	GST payable	20,312	14,945
	Other	14,294	-
		94,573	58,224
	Non-Current		
	Other	42,881	-
		42,881	-
12.	Lease Liability		
	Current		
	Lease Liability	<u> </u>	89,692

The lease term expired on 31 March 2021. The Company is operating on a monthly basis whilst they review alternative accommodation opportunities.

13. Provisions

	Current		
	Provision for employee entitlements	6,899	13,360
	Number of employees at year end	6	8
14.	Equity		
	736,759 (2020: 736,759) fully paid ordinary shares	736,759	736,759

Ordinary shares

Ordinary shares entitle the holder to participate in dividends and the proceeds on the winding up of the company in proportion to the number of and amounts paid on the shares held. The fully paid ordinary shares have no par value and the company does not have a limited amount of authorised capital.

On a show of hands every member present at a meeting in person or by proxy shall have one vote and upon a poll each share shall have one vote.

Share buy-back

There is no current on-market share buy-back.

Capital risk management

The Company's objectives when managing capital is to safeguard its ability to continue as a going concern, so that it can provide returns for shareholders and benefits for other stakeholders and to maintain an optimum capital structure to reduce the cost of capital.

Capital is regarded as total equity, as recognised in the statement of financial position, plus net debt. Net debt is calculated as total borrowings less cash and cash equivalents.

In order to maintain or adjust the capital structure, the Company may adjust the amount of dividends paid to shareholders, return capital to shareholders, issue new shares or sell assets to reduce debt.

The Company would look to raise capital when an opportunity to invest in a business or company was seen as value adding relative to the current company's share price at the time of the investment. The Company is not actively pursuing additional investments in the short term as it continues to integrate and grow its existing businesses in order to maximise synergies.

The Company is subject to certain financing arrangements covenants and meeting these is given priority in all capital risk management decisions. There have been no events of default on the financing arrangements during the financial year.

The capital risk management policy remains unchanged from the 30 June 2020 Annual Report.

			2021	2020
			\$	\$
15.	C	ash flow information		
	a.	Reconciliation of cash flow from operations with profit after tax		
		Profit after tax	13,915	121,621
		Depreciation and amortisation	109,288	141,676
		Finance costs	2,139	7,728
		Movement in assets and liabilities		
		Receivables	20,492	(9,304)
		Intangibles assets	(14,294)	-
		Other assets	607	(7,230)
		Deferred tax asset	1,986	(2,504)
		Payables	30,544	(16,711)
		Provisions	(6,460)	4,375
		Current tax liability	(40,313)	28,451
		Net cash provided by operating activities	117,904	268,102

16. Related party transactions

There have been no related party transactions during the year.

			2021	2020
17.	Divide		\$	\$
	Divide follow	ends paid during the financial year were as s:		
	(2020	dividend for the year ended 30 June 2020 : 30 June 2019) of 5 cents (2020: 3 cents) per ary share	36,838	22,103
	a.	Balance of franking account at beginning of year for franking credits arising from:		
		- payment of provision for income tax	101,472	69,543
		- dividends paid	(12,943)	(8,384)
	Balan	ce of franking account at end of year	88,529	61,159

18. Financial risk management

The Company's financial instruments consist mainly of deposits with banks, local money market instruments, short-term investments, accounts receivable and payable, loans, bills and leases.

The directors' overall risk management strategy seeks to assist the Company in meeting its financial targets, whilst minimising potential adverse effects on financial performance.

a. Financial risk management policies

Risk management policies are approved and reviewed by the Board of Directors on a regular basis. These include the credit risk policies and future cash flow requirements.

The main purpose of non-derivative financial instruments is to raise finance for Company operations.

The Company does not have any derivative instruments at 30 June 2021.

b. Financial risk exposures and management

The main risks the Company is exposed to through its financial instruments are interest rate risk, liquidity risk and credit risk.

i. Interest rate risk

Interest rate risk is managed with a mixture of fixed and floating rate debt.

li. Liquidity risk

The Company manages liquidity risk by monitoring forecast cash flows and ensuring that adequate unutilised borrowing facilities are maintained.

iii. Credit risk

The maximum exposure to credit risk, excluding the value of any collateral or other security, at reporting date to recognised financial assets, is the carrying amount, net of any provisions for impairment of those assets, as disclosed in the statement of financial position and notes to the financial statements.

There are no material amounts of collateral held as security at 30 June 2021.

The Company does not have any material credit risk exposure to any single receivable or group of receivables under financial instruments entered into by the Company.

Credit risk is managed and reviewed regularly by the Board of Directors. It arises from exposures to customers as well as through deposits with financial institutions.

The Board of Directors monitors credit risk by actively assessing the rating quality and liquidity of counter parties:

- all potential customers are rated for credit worthiness taking into account their size, market position and financial standing; and
- customers that do not meet the Company's strict credit policies may only purchase in cash or using recognised credit cards.

The trade receivables balances at 30 June 2020 and 30 June 2021 do not include any counterparties with external credit ratings. Customers are for credit worthiness using the criteria detailed above.

c. Financial Instrument Composition and Maturity analysis

The table below reflects the undiscounted contractual settlement terms for financial instruments of a fixed period of maturity, as well as management's expectations of the settlement period for all other financial instruments. As such, the amounts may not reconcile to the statement of financial position.

2021		Variable	Fixe	d		
	Weighted Average Effective Interest Rate	Floating Interest Rate	Within 1 Year	Within 1 to 5 Years	Non- Interest Bearing	Total
Financial Assets						
Cash and cash equivalents	0.71%	-	485,350	-	162,856	648,206
Loans and receivables		-	-	-	67,602	67,602
Total Financial Assets		-	485,350	-	230,458	715,808
Financial Liability						
Trade and other payables		-	-	-	94,573	94,573
Lease Liability		-	-	-	-	-
Total Financial Liabilities		-	-	-	94,573	94,573

2020		Variable	Fixed			
	Weighted Average Effective Interest Rate	Floating Interest Rate	Within 1 Year	Within 1 to 5 Years	Non Interest Bearing	Total
Financial Assets						
Cash and cash equivalents	1.75%	-	381,910	-	285,550	667,460
Loans and receivables		-	-	-	87,497	87,497
Total Financial Assets		-	381,910	-	373,047	754,957
Financial Liability						
Trade and other payables		-	-	-	(58,224)	(58,224)
Lease Liability		-	-	-	(89,692)	(89,692)
Total Financial Liabilities		-	-	-	(147,916)	(147,916)

	2021	2020
	\$	\$
Trade and sundry payables are expected to be paid as followed:		
Less than 6 months	80,279	58,224
6 to 12 months	14,294	-
	94,573	58,224

d. Net Fair Values

The net fair values of investments have been valued at the quoted market bid price at reporting date adjusted for transaction costs expected to be incurred. For other assets and other liabilities the net fair value approximates their carrying value. No financial assets and financial liabilities are readily traded on organised markets in standardised form other than investments. Financial assets where the carrying amount exceeds net fair values have not been written down as the Company intends to hold these assets to maturity.

The aggregate net fair values and carrying amounts of financial assets and financial liabilities are disclosed in the statement of financial position and in the notes to the financial statements.

Fair values are materially in line with carrying values.

e. Sensitivity Analysis

i. Interest Rate Risk

The Company has performed a sensitivity analysis relating to its exposure to interest rate risk at reporting date. This sensitivity analysis demonstrates the effect on the current year results and equity which could result from a change in these risks.

ii. Interest Rate Sensitivity Analysis

At the reporting date 30 June 2021, the effect on profit and equity as a result of changes in the interest rate, with all other variables remaining constant would be as follows:

2021

		-2 %		+ 2%	, D
	Carrying Amount \$	Profit \$	Equity \$	Profit \$	Equity \$
Financial Assets					
Cash and cash equivalents	648,206	(12,964)	(12,964)	12,964	12,964
2020					
		-2 %	, 0	+ 2%)
	Carrying Amount \$	Profit \$	Equity \$	Profit \$	Equity \$
Financial Assets					
Cash and cash equivalents	667,460	(13,349)	(13,349)	13,349	13,349

The above interest rate sensitivity analysis has been performed on the assumption that all other variables remain unchanged.

19. Operating Segments

Types of products and services by segment

The Company operates in the financial services sector as a branch of Bendigo and Adelaide Bank Limited in Western Australia.

Major customers

The Company operates under the terms of a franchise agreement with Bendigo and Adelaide Bank Limited, which accounts for all of the franchise margin income.

20. Events after the Statement of Financial Position date

The impact of the Coronavirus (COVID-19) pandemic is ongoing and while it has not had a significant impact on the Company up to 30 June 2021, it is not practicable to estimate the potential impact, positive or negative, after the reporting date. The situation is rapidly developing and is dependent on measures imposed by the Australian Government and other countries, such as maintaining social distancing requirements, quarantine, travel restrictions and any economic stimulus that may be provided.

No other matters or circumstances have arisen since the end of the financial year that significantly affected or may significantly affect the operations of the Company, the results of those operations, or the state of affairs of the Company in future financial years.

21. Contingent liabilities and contingent assets

There were no contingent liabilities or contingent assets at the reporting date.

			2021 \$	2020 \$
22.	Т	ax		
	a.	Liability		
		Current		
		Income tax	<u> </u>	27,323
	b.	Assets		
		Current		
		Income tax	12,990	
		Deferred tax assets comprise:		
		Provisions	5,018	3,096
		Losses	2,640	-
		Other	(4,185)	2,363
			3,473	5,459
	c.	Reconciliations		
		i. Gross Movements		
		The overall movement in the deferred tax account is as follows:		
		Opening balance	5,459	2,955
		Statement of comprehensive income	(1,986)	2,504
		Closing balance	3,473	5,459

ii. Deferred Tax Assets

The movement in deferred tax assets for each temporary difference during the year is as follows:

Provisions		
Opening balance	3,096	2,498
Statement of comprehensive income	1,922	598
Closing balance	5,018	3,096
Losses		
Opening balance	-	-
Statement of comprehensive income	2,640	-
Closing balance	2,640	-
Other		
Opening balance	2,363	457
Statement of comprehensive income	(6,548)	1,906
Closing balance	(4,185)	2,363

23. Relationship with Bendigo and Adelaide Bank Limited

The Company has entered into franchise agreement with Bendigo and Adelaide Bank Limited that governs the management of the Community Bank branches at Fremantle, Western Australia.

The branch operates as a franchise of Bendigo Bank, using the name "Bendigo Bank" and the logo and system of operations of Bendigo Bank. The Company manages the Community Bank branches on behalf of the Bendigo Bank, however all transactions with customers conducted through the Community Bank branches are effectively conducted between the customers and Bendigo Bank.

All deposits are made with Bendigo Bank, and all personal and investment products are products of Bendigo Bank, with the Company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo Bank, must be approved by Bendigo Bank. All credit transactions are made with Bendigo Bank, and all credit products are products of Bendigo Bank.

Bendigo Bank provides significant assistance in establishing and maintaining the Community Bank branch franchise operations. It also continues to provide ongoing management and operational support, and other assistance and guidance in relation to all aspects of the franchise operation, including advice in relation to:

- Advice and assistance in relation to the design, layout and fit out of the Community Bank branches;
- Training for the branch manager and other employees in banking management systems and interface protocol;
- · Methods and procedures for the sale of products and provision of services;
- · Security and cash logistic controls;
- Calculation of Company revenue and payment of many operating and administrative expenses;
- The formulation and implementation of advertising and promotional programs; and
- Sales techniques and proper customer relations.

24. Company details

The principal place of business of the Company is: 9 Adelaide Street Fremantle WA 6160 The registered office of the Company is: c/- Automic Group Level 2, 267 St Georges Tce Perth WA 6000

DIRECTORS' DECLARATION

The Directors of the Company declare that:

- 1. the accompanying financial statements and notes are in accordance with the *Corporations Act 2001* and:
 - a. comply with Australian Accounting Standards; and
 - b. give a true and fair view of the financial position as at 30 June 2021 and of the performance for the year ended on that date of the Company;
- 2. the Chief Executive Officer and Chief Finance Officer have each declared that:
 - a. the financial records of the Company for the financial year have been properly maintained in accordance with section 286 of the *Corporations Act 2001*;
 - b. the financial statements and notes for the financial year comply with the Australian Accounting Standards; and
 - c. the financial statements and notes for the financial year give a true and fair view.
- 3. the financial statements and notes thereto also comply with International Financial Reporting Standards, as disclosed in Note 1; and
- 4. in the Directors' opinion there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.

Rulo

ALXI

Directors

Debra Rule

John Bird

Dated this

tenth

day of September 2021



RSM Australia Partners

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF FREMANTLE COMMUNITY FINANCIAL SERVICES LIMITED

Opinion

We have audited the financial report of Fremantle Community Financial Services Limited (the "Company"), which comprises the statement of financial position as at 30 June 2021, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended and notes to the financial statements including a summary of significant accounting policies and the directors' declaration. In our opinion the accompanying financial report of the Company is in accordance with the Corporations Act 2001, including:

- (i) Giving a true and fair view of the Company's financial position as at 30 June 2021 and of its financial performance for the year then ended; and
- (ii) Complying with Australian Accounting Standards and the Corporations Regulations 2001.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the Corporations Act 2001 and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the Corporations Act 2001, which has been given to the directors of the Company, would be in the same terms if given to the directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key Audit Matters

We have determined that there are no key audit matters to communicate in our report.

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Other Information

The directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 30 June 2021, but does not include the financial report and the auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability of the Company to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <u>https://www.auasb.gov.au/auditors_responsibilities/ar2.pdf</u>. This description forms part of our auditor's report.



Report on the Remuneration Report

Opinion on the Remuneration Report

We have audited the Remuneration Report included in the directors' report for the year ended 30 June 2021.

In our opinion, the Remuneration Report of the Company, for the year ended 30 June 2021, complies with section 300A of the Corporations Act 2001.

Responsibilities

The directors of the Company are responsible for the preparation and presentation of the Remuneration Report in accordance with section 300A of the Corporations Act 2001. Our responsibility is to express an opinion on the Remuneration Report, based on our audit conducted in accordance with Australian Auditing Standards.

RSM AUSTRALIA PARTNERS

Perth, WA Dated: 10 September 2021 ALASDAIR WHYTE Partner

NSX additional information

Additional Information required by the National Stock Exchange Limited and not shown elsewhere in this report is as follows. The information is current as at 30 June, 2021.

(a) Distribution of equity securities

Share Distribution Schedule	Holders	Shares Held	% L/C
1-1,000	162	104,257	14.15
1,001 – 5,000	64	176,430	23.95
5,001 - 10,000	14	126,502	17.17
10,001 - 100,000	11	329,570	44.73
100,001 and over	0	0	0.00
	251	736,759	100

The number of shareholders by size of holding, are:

There are 15 shareholders holding less than a marketable parcel of shares (\$500 in value). Their holdings total 1,755 shares.

All shares on issue are ordinary shares fully paid to \$1 per share. There are no unquoted equity securities.

(b) Ten largest shareholders

The names of the ten largest shareholders of quoted shares are:

		Number of shares	Number of ordinary shares
1.	Fremantle Education Centre	71,000	71,000
2.	Dreamtea Pty Ltd as trustee for the Klenowski Super Fund	70,000	70,000
3.	Ms Guart K Hoo as trustee for Prosperity Super Fund	70,000	70,000
4.	Winpar Holdings Limited	27,070	27,070
5.	Ms Judith Marie Allison	20,000	20,000
6.	Mr Russell Barker	20,000	20,000

7.	Ms Robyn O'Byrne trustee for Freo Superannuation Fund Pty Ltd	20,000	20,000
8.	Northern Suburbs Secretarial	19,000	19,000
9.	Mr Thomas E Fay and Mrs Valeria E Fay	15,000	15,000
10.	Bexley Holdings Pty Ltd	14,001	14,001

(c) Voting rights

Each shareholder has one vote.

(d) 5 Year Summary of Performance

		2017	2018	2019	2020	2021
Gross Revenue	\$'000	948	928	855	917	794
Net profit before tax	\$'000	106	101	69	159	16
Total assets	\$'000	677	688	700	919	852
Total liabilities	\$'000	103	77	70	189	144
Shareholders' funds	\$'000	574	611	631	730	707
Earnings per share	Cents	11.89	9.92	6.71	16.51	1.89
Dividends per share	Cents	0.05	0.05	0.04	0.03	0.05
Net tangible assets per share	Cents	0.71	0.78	0.82	0.97	0.86

(e) Corporate governance statement

The Board guides and monitors the business and affairs on behalf of the Shareholders to whom they are accountable.

The Board recognises the importance of a strong corporate governance focus and methodology. The Board has a Strategic Plan and Action Plan and policy framework. We believe that the building of a strategic plan and policy framework will assist to clarify the future direction of our local Company,

provide accountability and transparency and ensure there are guiding principles in place for future decision making.

The composition of the Board is determined in accordance with the following principles and guidelines:

- The Board should comprise at least three Directors and a maximum of 10:
- The Board shall meet at least monthly and follow meeting guidelines set down to ensure all Directors are made aware of, and have available all necessary information, to participate in an informed discussion of all agenda items.

The Directors in office at the date of this statement are:

Debra Rule	Chair		
Arnold Houwen	Director		
John Bird	Director		
Luke Hall	Director		
David Stone	Director		
Hannah Sutton	Director		
Sharon Rudderham	Director		

Board responsibilities

The Board is comprised entirely of voluntary non-executive independent Directors. The skills, experience and composition of the Board is detailed in the Director's report. Details of the Director's shareholdings, their remuneration and any transactions which they have conducted with the company are included in the Director's reports and Notes to the financial statements. The Board has committed to a high standard of corporate governance, financial reporting and integrity throughout the company's operations.

As a Board acts on behalf of and is accountable to the shareholders, the Board seeks to identify the expectations of the shareholders, as well as other regulatory and ethical expectations and obligations. In addition, the Board is responsible for identifying areas of significant business risk and ensuring arrangements are in place to adequately manage those risks. The Board seeks to discharge these responsibilities in a number of ways.

The Board is responsible for ensuring that management's objective and activities are aligned with the expectations and risks identified by the Board. The Board has a number of mechanisms in place to ensure this is achieved. These mechanisms include the following:

- Implementation of operating plans and budgets by management and Board monitoring of progress against budget this includes the establishment and monitoring of key performance indicators (both financial and non-financial) for all significant business processes;
- Monitoring of the Board's performance and communication to shareholders in order to ensure that the Board continues to discharge its responsibilities in an appropriate manner, the performance of all Directors is reviewed annually by the Board. Directors whose performance is unsatisfactory are asked to retire

The Board of Directors aims to ensure that the shareholders, on behalf of whom they act, are informed of all information necessary to assess the performance of the Directors. Information is communicated to the shareholders through:

- The Annual Report is made available to all shareholders at www.bendigobank.com.au/public/community/our-branches/fremantle/investor-relations
- The annual general meeting and other meetings so called to obtain approval for Board action as appropriate.
- Announcements on the National Stock (NSX) at www.nsx.com.au

The Board has established Audit and Risk, Human Resources and Marketing and Sponsorship Committees who meet when required.

(f) Name of Company Secretary:

Arnold Houwen

(g) Address and telephone number of registered office:

The registered office is located at: Community Bank - Fremantle 9 Adelaide Street Fremantle WA 6160 Telephone: (08) 9433 4969 Fax: (08) 9433 3597

The principal administrative office of the company is located at: Community Bank - Fremantle 9 Adelaide Street Fremantle WA 6160 Telephone: (08) 9433 4969 Fax: (08) 9433 3597

(g) Address and telephone number of office at which securities register is kept.

Automic Group Level 2 267 St Georges Tce PERTH WA 6000

Investor Services: 1300 288 664 General enquiries: +61 2 8072 1400

(h) Trading history

The trading history for Fremantle Community Financial Services Limited is available on the NSX website at <u>www.nsxa.com.au</u>

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Community Bank · Fremantle 9 Adelaide Street. Fremantle WA 6160 Phone: 08 9433 4969 Fax: 08 9433 5272 Email: FremantleMailbox@bendigoadelaide.com.au Web: bendigobank.com.au/branch/wa/community-bank-fremantle/

Franchisee: Fremantle Community Financial Services Limited ABN: 41 114 925 174 PO Box 1469 Fremantle WA 6959 Phone: 08 9433 4969 Fax: 08 9433 5272 Email: admin@bendigofreo.com.au

Share Registry: Automic Group Level 2, 267 St Georges Terrace, Perth WA 6000 Investor Services: 1300 288 668 General Enquiries: 02 8072 1400 Email: hello@automicgroup.com.au

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