

Freycinet Coast Financial Services Limited Newsletter Autumn/Winter 2010

Swansea/Bicheno **Community Bank**[®] is committed to supporting local communities and allocates funds towards many community events.
Our latest sponsorships/donations include:-

Fitness First – Glamorgan Spring Bay Little Athletics

Over the years children from surrounding areas have taken part every Sunday from October to February in Little Athletics. Swansea/Bicheno **Community Bank**[®] has contributed \$500 to the group, which allows children from all the surrounding communities to be able to take part and hopefully go on to a higher level in the future.



New Gym for Bicheno Primary School

As part of the Federal Government's school stimulus package last year, Bicheno Primary was awarded funding of over a million dollars to build a multi purpose gym and two Early Childhood classrooms. Both of these buildings are now completed - the classrooms are "state of the art" and provide a wonderful environment for teaching and learning, and the gym is a fantastic asset to support health

and sporting activities for the East Coast Communities and students at both Bicheno and Swansea schools.
Swansea/Bicheno **Community Bank**[®] has contributed \$500 towards the completion and setting up of the new gym.

From France to Freycinet Festival

The original From France to Freycinet Festival was held in 2002 to commemorate the bicentenary of the visit of the Baudin expedition to our shores. The fifth Festival in 2010 focuses on the natural history and anthropology of the Tasmanian East Coast to honour the zoologist Francois Peron who died in 1810. Swansea/Bicheno **Community Bank**[®] has contributed \$500 towards the festival to be held on 13-16th May.



Bicheno RSL - Show n' Shine

Swansea/Bicheno **Community Bank**[®] contributed \$100 towards this year's event, which was held on the Bicheno oval.

Great Oyster Bay Newsletter

Swansea/Bicheno **Community Bank** have donated \$500 to assist with the purchase of a printer.

PO Box 125, Bicheno TAS 7215 ABN 32 127 068 222

Chair's Report



I am proud to announce the Swansea/Bicheno **Community Bank**® has recently achieved \$37 million of funds under management. This is an excellent milestone and the **Community Bank**® continues to develop ahead of our plan.

The Swansea/Bicheno **Community Bank**® is however more than funds under management, as set out in our

stated "Purpose":- *To manage responsible banking services which support and benefit community projects within our region.* With this in mind the Board and Staff make a major contribution through involvement in a wide range of activities across the Community participating in many committees such as Education, Health Care, and Child Care.

Two recent examples of organizational support are the "Accidental Dinner & Auction" in Swansea and the Child Care Centre in Bicheno.

In support of a fund raising event for the May Shaw Health Centre's Emergency Room, Board members initiated the idea and worked as part of the organising committee for a dinner and auction which was held in November 2009. The event was a great success with funds of \$23,000 raised from the auction on the night! Add to this amount money received from ticket sales and cash donations and a total of \$45,000 was raised. The dollar for dollar sponsorship of Chickenfeed Bargain Stores (owned by local resident Jan Cameron) who matched the funds raised on the night, resulted in an amazing **\$90,000** for the Emergency Room. I would like to acknowledge Board members Annie Browning, Martin Crawford and Shayne Williams and the others on the organising committee for their work on this event and achieving such a wonderful result for the community.

The Bicheno-Freycinet Child Care Steering Committee have been working tirelessly to establish a child care centre in Bicheno and on 20 March 2010 the committee was finally able to open the doors to "Little Penguins". Jenny Logie, a Board member and Chair of the steering committee initiated a fundraising event, "The Big Night Out" in August 2009, after local supporter Jan Cameron advised she would match the funds raised on the night through Chickenfeed Bargain Stores and her Elsie Cameron Foundation. In support of the project, the Swansea/Bicheno **Community Bank**®, through Bendigo & Adelaide Bank Ltd's Community Enterprise Foundation, has been able to assist Ms Cameron to transfer funds of **\$20,660** to the steering committee in order to complete renovations to the building. Congratulations to the steering committee and in particular Jenny Logie who has been instrumental in achieving the centre for the people and especially the children and young families of Bicheno. The Swansea/Bicheno **Community Bank**® is proud to support this much needed service.

Remember your **Community Bank**® is a two way project and the more support we get from the people of Swansea, Bicheno, Coles Bay/ Swanwick and the surrounds then the more dollars we have to put back for the benefit of our Communities. We all marvel at the contribution to the region by so many people; using the **Community Bank**® is another

way you can put dollars into community projects.

Since our last newsletter we have had a number of Board changes. Derek Freeman and Nadine Ozols have recently joined the Board. Derek lives in Bicheno and operates a successful fishing business and a well known local vineyard "Diamond Island Pinot Noir". Nadine is the coordinator of Rural Primary Health Services based at the May Shaw Health Centre in Swansea, coordinating activities across the Glamorgan-Spring Bay Municipality. In addition Miranda Randall has returned in her role as a Director following 6 months leave of absence.

We were sorry to receive resignations from Martin Crawford and Christie Birkett. Martin was involved with the Swansea/Bicheno **Community Bank**® from inception and we will miss his local knowledge and energy. Christie joined the Board last year and unfortunately has resigned for personal reasons. The Board thanks both Martin and Christie for their contribution and both have assured me that they remain committed to the development of the **Community Bank**®.

Remember:-

At the Bendigo it starts with U

Rob Woolley
Chair



▲ L-R Chair of Child Care Steering Committee and Director Jenny Logie, Director Ken Dean, Director Nadine Ozols, Director Miranda Randall, Director Jeni Crawford, Branch manager Lyn Mansfield, Director/Chair Rob Woolley.

A Message from our Branch Manager

Since our last newsletter our **Community Bank®** has grown from strength to strength. Both our Swansea and Bicheno branches have had exceptional growth and we now have over 1300 accounts and \$37 million funds under management.

We have implemented one of our key initiatives with Swansea Primary School now providing School Banking and this is proving to be very successful. Staff are actively involved with this project and make regular weekly visits to the school to collect the banking.

We continue to support the local community, not only financially through sponsorships to community clubs and groups, but by being actively involved. A key point of difference with the Swansea/Bicheno **Community Bank®** is that our local staff are actively involved in local organisations and attend many local functions and events.

Bendigo Bank offers a range of products and services, including a wide range of Accounts, Term Deposits, Home and Personal Loans, Debit & Credit Cards. For our business customers, Brian Graham from our Launceston office makes regular visits to the East Coast and is available to service your banking needs and assist with any major lending opportunities. Malcolm Caire is the newly appointed Bendigo Bank Financial Planner and is available to provide advice of a wide range of financial services including Tax Effective investments & income, Superannuation, Life & Income Protection, Retirement Planning and Wealth Creation.

We seek your support to bank with your local bank so 'u' can make a difference to build a stronger community. I look forward to meeting with existing customers and welcoming new customers to join our **Community Bank®**, so give us a call on 62578825 (Swansea) or 63751772 (Bicheno) or call in and have a chat.

Lyn Mansfield
Branch Manager



Staff Profile – Cherie Hill

Senior Customer Service Officer

Cherie moved from the mainland approximately 17 years ago and lives in Swansea with her husband Andrew and their two children, Natalie 10 and Felicity 7. Cherie is actively involved in the community, supporting the school and PCYC, and is a committee member of the Rural Primary Health Advisory Committee, and the Glamorgan Spring Bay Little Athletics. Cherie enjoys camping, reading, scrapbooking and spending time with her family and friends. Cherie has enjoyed her role over the last two years and looks forward to the Bank's continued success and support of the Community, through grants and sponsorships in the coming years.



Bendigo Bank - Fairest of them all

Choice has named Bendigo Bank as one of the fairest credit card providers in Australia. Choice surveyed more than 20 financial institutions, considering interest rates, fees and how interest is applied to outstanding balances. It found Bendigo Bank had a suite of credit cards that did the right thing by its customers.

Swansea/Bicheno **Community Bank®** Branch Manager, Lyn Mansfield said the results were pleasing but not surprising. "Our entire business is customer-focussed and we attempt to exceed customer expectations every day," Mrs. Mansfield said. "We do this through outstanding customer service, and also by providing banking products that are straight forward, easy to understand and ensure prosperity for both the customer and the bank." "We believe our customers should be treated fairly and our credit card terms and conditions reflect that belief," she said.

Meet Russell Carrick, Bendigo Bank's new State Manager in Tasmania.

When it comes to Bendigo Bank's expanding network in Tasmania, Russ and his team are the people you need to talk to. Russ has 20 years' experience in finance and is no stranger to 'the Bendigo' style of banking, having moved to Launceston from his role as Bendigo Bank's Area Manager for South East Victoria.



As the new dedicated State Manager, Russ will enable the bank to take our business in Tasmania to the next level, with a focus on opening further branches, deepening existing customer relationships and further supporting local communities.

So, whether it's for your day-to-day banking, an individually tailored home loan, your business banking, a credit card, financial planning, insurance or investments, in Tasmania – Bendigo Bank is here for you.

Half Yearly Financial Accounts

The six months to 31 December 2009 financial accounts have been completed and are available to download at www.bendigobank.com.au



Who's working for you?

There are many ways banks can do business. Then there's the Bendigo way. At Bendigo Bank we pride ourselves on being here to serve you, not the other way around. We believe that listening and getting to know our customers is the most important service we offer. And our local teams in Swansea and Bicheno are no exception.

So come in and meet the wonderful staff at the Swansea/Bicheno **Community Bank®**

Swansea **Community Bank®** Branch
Shop 1/1 Victoria Street, Swansea TAS 7190
Staff: Cherie Hill, Bianca Melling, Susan Sinclair

Opening Hours:

Monday, Wednesday, Friday 10 am to 4 pm
Saturday 9-12 noon
Phone: 03 6257 8825

Bicheno **Community Bank®** Branch
Shop 1/64 Burgess Street Bicheno TAS 7215
Staff: Suzanne Whytcross, Leissa Dane, Georgia Alexander

Opening Hours:

Monday, Tuesday, Thursday 10am to 4pm
Saturday 9-12 noon
Phone: 03 6375 1772

Branch Manager: Lyn Mansfield - Mobile: 0409 550 063

Shares Available

There are currently interested parties looking to sell shares in **Freycinet Coast Financial Services Limited**, through the company's low volume market.

To register your interest in purchasing shares either contact **Susan McCormack** (Company Secretary) on **6375 1681** or complete an online registration form by following the links below:-

Website – www.bendigobank.com.au/bicheno or www.bendigobank.com.au/swansea

- Select "Trading Shares"
- Select sub-heading "Register of Interested Parties"
- Select "[Click here to register your interest](#)" or download a form

Your Board of Directors

Bicheno: Rob Woolley-Chair (0414 508 130), Jenny Logie (0409 401 322) Miranda Randall (0417 108 514), Shayne Williams (03 6375 1699), Derek Freeman (0409 003 988)

Swansea/Cranbrook: John Austwick (03 6257 8626), Annie Browning (03 6257 8531), Jeni Crawford (03 6257 8676), Jeff Doyle (0402 300 257), Nadine Ozols (0417 751 989)

Coles Bay/Swanwick: Ken Dean (0417 132 466) Harvey Cuthill (0409 446 408)

Company Secretary:

Sue McCormack, PO Box 125 Bicheno Tas 7215
Phone: 03 6375 1681
Email: secretary@freycinet.own.net.au