

East Ivanhoe and Heidelberg **Community Bank**[®] branches Newsletter February 2010

Over \$1 million back to our local community!

It's official! Following the contribution of a further \$76,000 to local community groups at the 2009 grants evening in October, the overall community contribution of the East Ivanhoe Community Bank[®] Branch has exceeded a total of one million dollars.

"This is an astounding milestone for the branch to achieve" Chairman Nan Caple said. "With the establishment of the Heidelberg **Community Bank**[®] Branch in September, we anticipate this figure to continue to grow. The more customers we have, the more we have to distribute back to community groups and projects. It is an exciting time for both the **Community Bank**[®] branches and our local residents. Shareholders and customers should feel very proud of this achievement, which wouldn't be possible without them".



▲ 2009 grant recipients.



▲ Cameron Bragg with Banyule Councillor Tom Melican.

The October grants event was attended by shareholders, Banyule Councillors Tom Melican and Anthony Carbines, as well as the many of the grant recipients who were thrilled to receive their cheques and share stories of their exciting and

worthy projects. The support of the many customers of the East Ivanhoe **Community Bank**[®] Branch is making a big difference at a local level. Here are some of the key projects you are helping to support:

- **Banyule Support and Information Centre:** This community based volunteer organisation provides information, support and referral services to the local community. The **Community Bank**[®] branch's funding

will assist with the centre's emergency relief program to purchase food vouchers and other essential items.

- **1st Ivanhoe Sea Scouts:** Sea Scouts provides youth mentoring and leadership skills, through participation and water activities. The funding provided will be used for the purchase of much needed new canoe trailers for many of their activities.
- **Children's Protection Society:** This is an independent children's welfare organisation which provides valuable services to families and vulnerable children. Your **Community Bank**[®] branches have provided funding to build storage units for children's toys, games and sporting equipment.
- **Catholic Parish of Ivanhoe Outreach Wellbeing Centre:** This Centre has been operating for 15 months to enable youth, men and other groups to stay connected to the community. The funding provided is to upgrade their hall facilities including carpet, storage, billiard and table tennis facilities, electrical and AV equipment.
- **Banksia Palliative Care Service:** Established in 1993, Banksia now works with over 500 clients who have terminal illness. The funding will support a learning centre in Lower Heidelberg Road to help bereaved families.

Over \$1 million back to our local community! (continued)

- **Macleod Recreation Centre YMCA:** The Centre effectively engages youth to run events and activities for their own age bracket. Your **Community Bank**[®] branches have contributed funding for resources for young people to organise and present drug and alcohol free music and dance events across Banyule over the 09/10 summer holiday period.
- **Banyule Housing Support Group:** This not for profit organisation provide critical services for the homeless and pending homeless within Banyule. Your **Community Bank**[®] branches have provided funding for whitegoods, medical, dental and optical needs.
- **Ivanhoe Diamond Valley Centre:** This group work with people with disabilities and involvement in the Variety Bash car rally has given a great opportunity for their clients to actively participate. Funding received for an upgrade to their CarWorx garage where clients work on the cars for the rally.



▲ Chris Roberts and Adam Schickerling from the Ivanhoe Diamond Valley Centre receive their grant which will fund an upgrade to their Carworx garage.

- **East Ivanhoe Neighbourhood Watch:** This well established group provides safety advice and support in an effort to curb crime in the local area. The funding provided will cover costs for newsletters and other ongoing expenses throughout the year.
- **Banyule Toy Library:** As part of a larger rejuvenation project resulting in the purchase of over 200 new toys, this additional funding will provide new shelving to accommodate new toys purchased.
- **East Ivanhoe Preschool:** Continuing on from a broader upgrade project to the



outdoor facilities, your **Community Bank**[®] branches have provided funding for a landscape architect to provide a landscape and playspace design for the new kindergarten playspace.

- **Olympic Adult Education:** OAE provides an opportunity for residents to access learning in various forms. Funding was provided to purchase a data projector and teaching and learning resources for use across their adult education programs.
- **Heidelberg Historical Society:** This volunteer based organisation helps preserve records and objects of historical significance to the area. Your **Community Bank**[®] branches have provided funding for the purchase of new computers and server equipment contributing to the society's computerised collection project.
- **Ivanhoe Children's Community Cooperative:** Providing kinder spaces for 37 local kids and day care for 94, this cooperative were provided funds for an upgrade of their outdoor play equipment.
- **Livingstone Community Centre:** This centre helps more than 650 per week in a range of community activities. Funding is to enhance the facilities with two baby change stations, safe hot water unit and laptop computers.
- **North East Radio Centre:** Members of this amateur radio club provide emergency communication and assist charitable organisations. The funding will be used to install an Amateur Radio Tower and antenna at the clubrooms to enable better club activities and to enhance emergency response capabilities.
- **Ivanhoe Photographic Society:** The IPS have an active membership of photographers who assist with the photography of many local activities. The funding will be used to overhaul the club's current facilities with an overhead projector, high definition audio/visual technology and computer equipment compatible with digital images.
- **Fairy Hills Kindergarten:** This local kinder runs 3 and 4 year old kinder sessions for 90 local families. The funding contribution towards the purchase and installation of smart grass in the children's playground.
- **SPX Waterdale Players:** This group of talented young performers have already engaged 300 people, to enable youth to become future community leaders. Funding will be used to co-fund their "Musical Youth Development Project", designed to encourage youth to explore creative outlets as a means of positive self-expression and self esteem development.



▲ One of the SPX Waterdale players performs for the crowd.

Nan Caple honoured

Jagajaga Community Australia Day Awards



Heidelberg District Community Enterprise Ltd Chairman Nan Caple was recently recognised with a Jagajaga Community Australia Day Award. Nan has been a very active member of the East Ivanhoe Traders Association for 20 years. She

has worked tirelessly to promote the shopping strip and has been heavily involved in local community initiatives. These include her positions as chairman of the Board of the Heidelberg District Community Enterprise Ltd. Congratulations Nan!

Senior Manager update



What a great start to Heidelberg - \$30m in banking business as at end of January. This is a fantastic endorsement by the local community of the need for a branch in Heidelberg. This brings our total banking business to over \$160m for both branches.

We provide a full range of business and personal banking products and our staff are keen to support you with your banking needs. Call in and see them to discuss your needs.

The products that are proving popular at present include home loans (refinance or new loans), personal banking needs and business finance. Also our Internet Banking site is very user friendly. The banking options are available to suit your needs.

The more business that is completed with our branches the more support we can provide to the local community through grants and sponsorship.

We look forward to assisting you during 2010.

Meet the team



▲ Greg Arnott, Noel Donnelly and Sam Pearce.

With the Heidelberg **Community Bank**[®] Branch up and running, we have a great new team in place to ensure our customers continue to receive exceptional service.

Noel Donnelly has commenced his role as Senior Manager, providing leadership and support to both the East Ivanhoe and Heidelberg Branch Managers.

In September 2009 we welcomed Sam Pearce as Heidelberg **Community Bank**[®] Branch Manager. Sam has over 12 years in banking experience and has come to us from the Bendigo Bank head office.

Greg Arnott commenced his role as East Ivanhoe **Community Bank**[®] Branch Manager in November 2009. Greg brings a wealth of experience to the role with 15 years banking experience including three years as Branch Manager with the Diamond Creek **Community Bank**[®] Branch.

Our team has also been complemented by the addition of customer service officers Adam in East Ivanhoe and Sue in Heidelberg.

East Ivanhoe Primary School Fete



The East Ivanhoe Primary School once again ran a fabulous fete in November 2009, and the East Ivanhoe **Community Bank**[®] Branch were delighted to be the major sponsor.

Piggy joined the masses who enjoyed some great entertainment, food and amusements.

Come and see us at Banyule Festival 2010



The East Ivanhoe & Heidelberg **Community Bank**[®] branches are thrilled to once again continue its support of the local community as the Major Sponsor of the 2010 Banyule Festival, to be held on the weekend of 27 and 28 March.

The Festival will once again provide thousands of Banyule locals with two fantastic days of quality entertainment and workshops for all ages.

Be sure to come along to the Parade to see our own Piggy, and come and say hello to staff and Directors at our stand at the Arty Farty Fest – free balloons for kids!

East Ivanhoe Festa

The East Ivanhoe **Community Bank**[®] Branch were proud major sponsors of the 2009 East Ivanhoe Festa. With special guest star Diego to entertain the masses, the event once again attracted over 7,000 visitors to the East Ivanhoe shopping village. Some highlights of this year's Festival:

- Record number of community acts on stage including Ivanhoe Grammar School, Ivanhoe Girls Grammar, Mother of God Primary, East Ivanhoe Dance School, East Ivanhoe Primary Choir
- Diego made his first appearance to an outdoor venue in Victoria and was a huge hit



- More entertainment and activities on offer occupying more of the space
- East Ivanhoe Shop and Win Promotion major prize winner was presented with a large mockup Bendigo Bank Debit Card on stage.

Banking like it should be!



▲ Members of the team from left: Adam, Nita, Jo-Ann, Amy and Julie at the 2009 Grants Presentation.

Banking with the East Ivanhoe and Heidelberg **Community Bank**[®] branches is a great way to support your community because profits made in the bank stay in the local community – through our sponsorships, community grants and shareholder dividends.

But in addition, banking at East Ivanhoe and Heidelberg **Community Bank**[®] branches is banking like it used to be. We offer extended trading hours and friendly staff. And if you need to call us, we'll answer the phone ourselves! So if you're thinking about your banking, why not come down and say hello?

East Ivanhoe **Community Bank**[®] Branch,
233 – 235 Lower Heidelberg Road,
East Ivanhoe VIC 3079
Phone: 9497 5133

Website: www.bendigobank.com.au

Opening hours: Monday to Friday 9.00am – 5.00pm
and Saturday mornings 9.00am – 12 noon

Heidelberg **Community Bank**[®] Branch,
164 Burgundy Street,
Heidelberg VIC 3084
Phone: 9457 2055

Website: www.bendigobank.com.au

Opening hours: Monday to Friday 9.00am – 5.00pm
and Saturday mornings 9.00am – 12 noon