

Spring
2021

\$5.3 million

COMMUNITY
INVESTMENT

Newsletter

Community Bank · Altona, Laverton & Point Cook

Important information

For the latest health information and advice visit www.dhhs.vic.gov.au/coronavirus

If you are concerned you may have coronavirus (COVID-19), call the coronavirus hotline **1800 675 398** (24 hours).

Hobsons Bay City Council are offering counselling for young people through Hobsons Bay UP. You can contact them via email – adminys@hobsonsbay.vic.gov.au or phone **9932 4000**.

Wyndham Council are offering help also. Visit www.wyndham.vic.gov.au/covid19 or call **9742 0777** for more information.

Message from the Chairman



Welcome to our Spring Newsletter.

While we had hoped that lockdowns would be a thing of the past by this time, this pandemic continues to challenge our way of life. As this newsletter goes to print, we find ourselves well into Lockdown #6 and we know that this one is causing a great deal of concern across our

community. We are in constant communication with our community centres and are monitoring closely the needs of our local community.

Demand for food relief has risen, mental health concerns are widespread and small businesses continue to seek innovative ways to engage their customers, under incredibly trying circumstances. Along with our community, we have witnessed many challenges during our 21 years of service, and yet these are truly unprecedented times. Despite this, we are hopeful that this too shall eventually

pass, and when it does, we will come together as we have always done.

Bendigo Bank offers an essential service. We are committed to our customers and communities, through good times and tough times.

Whether you're a homeowner, business owner, retiree, casual worker or a student, our commitment to you is genuine and unwavering. We've always been here for you. And we always will be.

After the success of our Community Partnership Program back in March, we are pleased to announce our second round of funding for the year, which will open on 1 September. And because we know how uncertain things can be in this climate, we are extending our application period to the end of October, to ensure our local groups and clubs have sufficient time to submit their applications. ►

◀ Message from the Chairman (continued)

We hit an impressive milestone this year, totalling \$5.3 million dollars in community contributions! This is truly a remarkable achievement, and none of it would be possible without the ongoing support of you – our customers. By choosing us for your everyday banking, you are choosing to invest in your community.

I would also like to take the opportunity to thank our branch staff.

Daniela and the team have been incredible throughout the course of this year and last. They have been classed as essential by our government, but more than that, they are essential to our community and indispensable to our business. We know how hard they have worked, continually adjusting to ever-changing guidelines, all in an effort to provide our customers with the service they have become so accustomed to throughout the years.

I could not be more proud of our team.

If you need to visit our branches, only do so if you are well and observe the social distancing and face covering guidelines. Look for these guidelines as you enter the branch and be aware that guidelines can change.

Finally, due to continued COVID-19 social distancing restrictions, this year's Annual General Meeting may need to be conducted online as per the previous year. Such a decision will be based on the most up-to-date advice from the Australian Securities and Investments Commission (ASIC) and on the advice of the Chief Health Officer. We will provide further communication to shareholders closer to the date of the Annual General Meeting should an online AGM need occur. This year's AGM is scheduled to occur on Wednesday 17 November 2021.

To stay connected and for regular updates on what is happening at your local branches and around the community, you might like to follow our Facebook page at: www.facebook.com/communitybankAltonaLavertonPointCook or on Instagram at: www.instagram.com/bendigocb_altlavpcook/

Stay safe and look out for each other.

Yours sincerely,

Henry Da Silva
Chairman

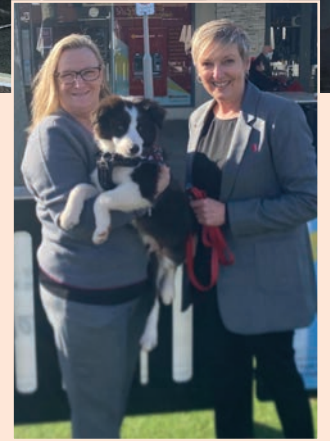


Above: Our Laverton team looking smart in their new uniforms.

Right: New uniforms and a puppy!

Below: Hello from Jam Way.

Bottom: Supporting local at Numero Uno in Altona.



Community Corner



Link to Wellness Program with Louis Joel Arts & Community Centre

Free service open to anyone aged 18 and over

Are you feeling lonely or isolated? Would you like to connect with others in the community? Have you got some time on your hands and want to try a new activity or learn a new skill?

Louis Joel's community link worker Leanne can help you discover what is available in the area and she can make those initial connections for you.

Leanne can be contacted at community@ljac.com.au

Please feel free to reach out to her during the lockdown and she will be in touch for a one-on-one chat.

Monster Mayhem in the Meadows – planning in full swing

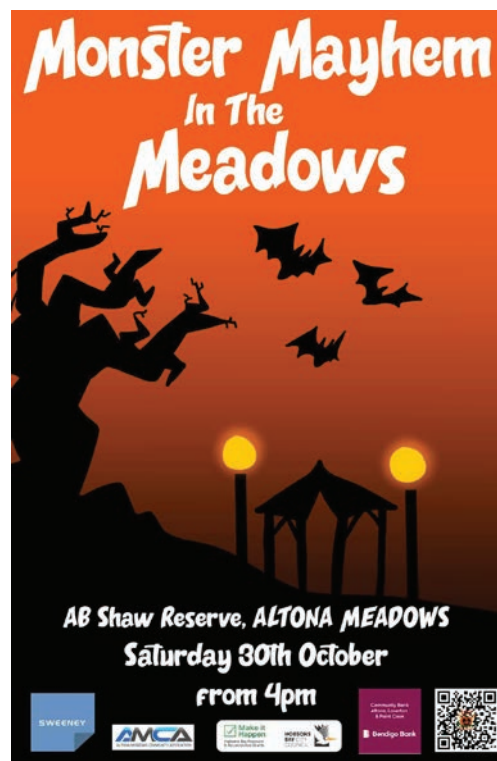
Having something to look forward to is particularly important in the current climate. Earlier this year Jodi Martin, president of the Altona Meadows Community Association, brought together an enthusiastic group of volunteers with a vision to create a local Halloween Festival.

Jodi reached out to our Marketing Coordinator – Melissa Longo, to see how they could work together on this exciting project. Our Community Bank is proud to be on board as a major sponsor of this very exciting event.

Six months along and the group is working through their plans to ensure the event is COVID-19 compliant, in the hopes the community will get a chance to come together.

Jodi is looking forward to seeing this event come together, "Having a focus has been really uplifting for our group. Doing something for the community while learning new skills is an added benefit of being part of a group like this and we can't thank the Community Bank Altona and Laverton and Hobsons Bay City Council enough for this opportunity."

Tickets for the event are strictly limited and are now available via TryBooking.



Congratulations to our friends at Williamstown Community and Education Centre



The team at WCEC are finalists in the Victorian Training Awards for the second year in a row!

The Community Training Provider of the Year Award recognises innovation and excellence by an organisation involved in improving skills in the local community or workplace.

We are proud to be partnered with these guys – providing award-winning training to our community. Well done and best of luck!



Community Bank · Laverton

Daniela knows banking

If you need help with yours, you need to meet Daniela.

Daniela shares her knowledge of banking so you can achieve what you want from life.

And, she can meet you when and where it suits you, at the branch, over the phone or via video call.

If you need help with your banking, call Daniela, Branch Manager on 9369 8455 or search Bendigo Bank Laverton.

bendigobank.com.au



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Branch Manager's message

Altona, Laverton & Point Cook – a new look

You might notice something different the next time you pop into our branch. Our team are sporting a new look. While it appears more casual, you'll still get access to the professional service you have always come to expect.

The team is embracing this more relaxed, yet stylish wear - our new line includes denim jeans, linen pants, chinos and white sneakers. Our team can feel confident expressing themselves, while helping our customers every day.

A new look, but the same amazing team!

Daniela Guertler
Branch Manager

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E: daniela.guertler@bendigoadelaide.com.au

Talk to us today

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P 9398 8922

E altona@bendigoadelaide.com.au

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Community Bank · Laverton

3/28 Aviation Road, Laverton

P 9369 8455

E laverton@bendigoadelaide.com.au

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Point Cook Business Centre

Shop 24 Sanctuary Lakes Shopping Centre

300 Point Cook Road, Point Cook

P 9395 7724



/communitybankAltonaLavertonPointCook



/bendigocb_altlavpcook

We're open:

9.30am - 4.30pm Monday to Friday

Directors

Mr H Da Silva (Chairperson), Mr M S Pernar (Secretary), Mr G Ryan (Treasurer), Ms E Driscoll, Mr A Hooper, Mr J Gundran, Ms M Serle, Mr T Ferreri

Hobsons Bay Community Financial Services Limited
PO Box 502, Laverton VIC 3028

ABN 39 091 661 166

Meet the team!

Meet Belle – our new Loan Processing Manager



Belle has worked for Bendigo Bank for over 10 years, but we are her first ever Community Bank, and so far, she is loving it!

Of course, being based at our Altona branch, with all the loveliness of Pier Street at her disposal, is definitely adding to her job satisfaction levels.

Meet the Board - Madeleine Serle



Madeleine is in her seventh year on our Board and doing a wonderful job as part of our HR, Finance and Audit committees.

Madeleine also happens to be the fabulous human behind Fergus - the mask-wearing super-dog you all know and love.

When Madeleine isn't busy with our Board, she is working hard in our community to bring Laverton Allied Health together.

A beautiful space that has been lovingly designed to feel calm and inviting, right around the corner from our Laverton branch at 155 Railway Avenue. Be sure to check out the gorgeous garden on your way in – it's almost as lovely as the art deco interiors.

We welcome Allied Health to our neighbourhood, and know they are headed for success, with our Madeleine on their team!

