

2021 Annual Report

**Knox Community Financial
Services Limited**

ABN 88 093 823 708

Community Bank · Fern Tree Gully and Rowville

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Chair's report

For year ending 30 June 2021

I am pleased to report that the company has delivered a profit in a year affected adversely by COVID-19 and the lowest banking cash rates in history.

November 2020 marked 20 years of service by your company to the Fern Tree Gully and Rowville regions of Knox, having provided banking services, community focused connections, support to local groups, high levels of both grants to the community, and dividends to the shareholders.

The primary source of revenue for the company is the margins on bank footings. The footings history over the past five years reveals a middle period of low growth. Following the Board's focus on restructuring the company, supporting new staff in new roles and responsibilities has resulted in \$11 Million growth in the last financial year.

Year End	2016	2017	2018	2019	2020	2021
Footings (\$million)	274	291	317 (302)	305	307	318

The year 2018 included a \$15 million deposit banked in June 2018 that was withdrawn a few months into 2019. The more representative number for 2018 is \$302 million.

Our footings have been growing in the current low interest rate environment and while good for borrowers, this has had a large impact on the income we receive. The margins we earn from deposits have almost halved over the last 12 months, while the margins we earn on variable home loans have remained stable. The conversion from variable to fixed rates which have been heavily marketed by both the competition and Bendigo, has seen a large conversion in our footings to fixed rate home loans.

The overall result being that despite our footings being the highest they have ever been our income revenue compared to 2020 has reduced by \$260,000.

In order to maintain a profitable position, the Board has focused on targeted expense management, restructuring the business while removing non-performing roles and functions. This has resulted in savings of \$258,000

The expenses associated with the closure of the Caribbean site announced last year were written off in this financial year. The exit costs and write downs totalled some \$100,000.

Operating profit for the company is \$394,000.

The nett value of both property and listed investments increased by \$536,000 improving the financial security of the company's total equity by some \$440,000.

The year of working with and around COVID-19 restrictions have limited our direct access to the community referral network. We have focused our marketing efforts on digital connections via Facebook, Instagram, and LinkedIn along with the local newsletter printed media.

We maintained our community grants levels at \$62,000 and have committed \$30,000 to provide \$1000 each to community groups as part of our COVID-19 support initiatives.

Your Directors have recommended 12.5 cents per share dividend to be paid for the 2020/21 financial year.

For the years ahead we anticipate a low interest environment for some time. To that end your Directors have engaged Bendigo Bank to conduct a full audit and review of the company while also reviewing both our corporate strategy and community purpose.

Chair's report (continued)

To increase the profit in the years ahead it is clear the focus must be on growing the footings of the company. This is where each of us has a part to play by both banking with and referring business to Community Bank Fern Tree Gully and Community Bank Rowville.

We are unable to control the banking margins so the Board will focus on the areas we have control over namely the company structure while continuously managing and scrutinising expenses.

Your Board of Directors remain unified and focused on the job at hand. I wish to thank all Directors for the time and effort put in over the full year. While there have been few physical meetings the number of emails, reports, compliance, virtual Board meetings increases every year. So much that is done goes unseen therefore I wish to acknowledge the efforts by all Directors.

My thanks to Chris Cahir – Regional Manager - Melbourne Outer Eastern Region, Bendigo Bank, his ongoing support, and experience has benefited our group greatly.

Thank you to all shareholders and customers for your ongoing support. We all need each other in these times, and it has been through your combined support that the company have been able to grow through this year.

Finally, to our staff led by Tina Leslie, as Business Manager and all staff at Community Bank Ferntree Gully and Community Bank Rowville, thank you for your sustained efforts working through all the challenges COVID-19 changes has presented and for keeping that true sense of community alive.

It is this focus on community that sets us apart from other companies and remains our focus for the years ahead.



Etienne Clauw
Chair

Senior Business Manager's report

For year ending 30 June 2021

As you would all no doubt be aware, across the banking industry, 2020 was a very challenging year for one reason or another and the success of our Knox Community Financial Services Limited is due to the service that is provided by our staff and I would like to take this opportunity to thank them for all their effort, enthusiasm and patience over the last 12 months.

We continue to support our valued community partners such as charities, sporting clubs, cultural groups and vital emergency service providers, we consider money spent in our local communities is not only part of our charter but a tangible way to enhance our community.

As shareholders you can proudly recommend Community Bank Fern Tree Gully and Community Bank Rowville to others with the confidence that they will receive service and attention second to none. In addition, their banking will help us to continue to maintain funding to our community partners.

So, ask yourself, family and friends, "Does your current bank contribute back into your local community?"

The next financial year will be another exciting year and we are striving to achieve the best for our community and our shareholders. In the face of constant changes in banking and the financial services industry what remains steady is our passion and intent to make a difference within our sphere of influence.



Tina Leslie
Senior Business Manager

Manager's report

For year ending 30 June 2021

This year has presented us with both challenges and opportunities. The opportunities revolved around reshaping how we delivered value and service within the challenging landscape of a pandemic.

2021 was my first full financial year as Branch Manager at Community Bank Ferntree Gully. I want to take this opportunity to thank the Board and my Senior Manager, Tina Leslie, for the unwavering support and the preparedness to embrace change in these uncertain times.

From an operational perspective, we have had to pivot and find new ways of doing business. At Community Bank Ferntree Gully, we have tried to simplify our Branch structure to streamline workflow and focus on our core competencies rather than trying to excel at everything.

As a team, we focused on six pillars:

1. Attract new and retain existing clients. We wanted to stand out in the crowd by offering customers a strong local connection coupled with first-class banking services in and around Ferntree Gully.
2. Know our customers. Ferntree Gully is a changing landscape. As a team, we recognised this and are ever vigilant, looking for ways to engage and service our changing customer base.
3. Promote confidence in the local economy. Given the impact of the pandemic, this hasn't always been easy to do. As a team, we try to present "the glass as half full" when engaging with customers on every level.
4. Use technology that customers expect. From phone calls to online interviews and meetings, we now have the ability for our customers to sign documents digitally, making it easier for existing and prospective customers to do business with us.
5. Promote our wins. In these challenging times, it is even more essential to promote our achievements, both large and small. Our connection to the local community through our Community Grants program is critical right now and we continue to promote and leverage it.
6. Utilise our marketing resource. We created content for other local businesses (both customers and non-customers) and used our social media presence to promote these businesses. The goodwill we were able to generate from doing this was incredible.

Community Bank Ferntree Gully reached its growth target for the year. While I am incredibly proud on both a personal and professional level, it would not have been possible without the dedication and commitment of the entire Ferntree Gully team.

I want to take this opportunity to personally thank each member of the Community Bank Ferntree Gully team for all of their hard work in what has been a particularly challenging year. Your commitment, dedication, and ability to adapt to change are second to none.

In closing, we will continue to remain focused and find new ways to increase and grow our business as a team for the balance of 2021 and beyond.



Tina Doran
Ferntree Gully Branch Manager

Finance report

For year ending 30 June 2021

Once again, we are currently in lockdown with the COVID-19 pandemic and as per last year it has been an extremely difficult one for our communities. We have made adjustments to the way that we go about our business.

Profit after tax has reduced by 24% compared to 2020. This is due to the reduction in margin income against the business growth. As mentioned in the finance report of 2019 the overall revenue we earn from Bendigo Bank has decreased due to the low margin environment. Variable Interest loans have gone from 1.20% with a steady increase to 1.30%, while fixed Interest loans have dropped to 0.535%. Many customers have converted from Variable to Fixed affecting our margin income. Deposits had a high of .35% to a low of 0.20%. In these times of low interest rates, we have had to consider the needs of both borrowers and depositors along with the cost of funds to run our businesses. This is challenging and does not appear to be changing in the near future.

Also contributing to the lower profit is the costs involved to close the Caribbean Business banking site. This included writing off the capital costs of the office fit out. Caribbean was closed due to the non-profitability as a banking facility. If we remove these costs the profit line would have been very similar to 2020.

Our income from Service commissions is down due to the business being affected by COVID-19 but we have been very focused on reducing the running costs of the business and maintaining a much tighter business model.

Just to reiterate what was stated in 2020 we have to be agile and find ways to be at the forefront of potential customers minds when they need to access banking services, no longer will they just rely on our physical locations, they will be even more reliant on technology and ensuring that the electronic platforms are easy to access and relevant to our community.

A great source of our business has been our ability to engage with our community partners, sporting clubs, community groups, culture and arts groups, local service clubs and charitable organisations which has been severely hampered for a second year due to the pandemic.

We as a Board are always looking at ways we are be able to enhance our collaborative partnerships with these organisations to help them build resilience to ensure we have sustainable communities.

We need to ensure that our original charter is sustained by continuing our support to our community.

I am confident that the Board will continue to manage our business to ensure that we will be able to ensure our financial viability into the future.



John Surridge – Director

Cathy Doulgeris – Finance Consultant

Marketing report

For year ending 30 June 2021

Welcome to this year's Marketing report.

The Marketing Committee comprises:

Eve John – Marketing Chair

Tony Holland – Marketing Director

Tina Doran Branch Manager – Fern Tree Gully

Etienne Clauw - Marketing Director, Board Chairman

Tina Leslie Branch – Senior Business Manager

Dianne Gotts Branch Manager – Rowville.

While Marketing had a budget approved of \$170K for the year, changes to both our Marketing Development Fund income and overall income to the business required careful allocation of marketing activities with a deliberate focus on community.

The total marketing spend was \$139,260.

The Marketing Development Fund (MDF) from Bendigo Bank was in previous years provided by Bendigo Bank for companies to undertake their own localised marketing ceased. The MDF allocated per branch was replaced by a centralised corporate marketing message which has included an increase in radio, television and social media advertising.

The Marketing Committee would like to acknowledge and thank the Yarra Cluster group of franchised Bendigo Banks who combined part of their allocated MDF together for several years on many successful projects that supported local organisations and associations within our wider community.

Expenses

Marketing activities are divided into four segments, Advertising, Sponsorship, Donations, and General Marketing.

Advertising

This category of marketing is aimed to increase the awareness of our company in the community.

Main items for the year included social media, our website, FTG News, Rowville Lysterfield news and letterbox drops.

Sponsorship

This category of marketing is aimed at direct feedback to the company bottom line. Main items for the year included FTG Eagles Football Club, the Rowville Football Club, the All Abilities Cricket Club, Boronia Bowls Club and Sherbrooke Basketball Club. We also provided a localised COVID Relief Fund for many of our local sporting clubs that due to extended lockdown periods had their income reduced. The Covid Relief payments were reportedly used mainly for ongoing grounds maintenance of many of our local sporting grounds.

Donations

This category of marketing represents marketing to a similar target group as sponsorships, but without the expected direct feedback. This now represents our lowest expense category with most funds directed towards either sponsorships or community grants.

Of note:

We would like to take this time to thank customers, shareholders and staff for their generous food parcel support delivered to our branches for the Foothills Community Church, who in the financial year increased their services from 9,000 to over 42,000 meals to many families within our community.

Marketing report (continued)

Community Grants 2020/21

We were delighted with the level of applications this year with 27 organisations receiving grants.

Thank you to the volunteers who take the time to work within these organisations and we are excited to showcase your projects on social media and in the local papers.

General Marketing

Represents all other cost associated with Marketing. Main items for the year included, wages, conference attendance and promotional items.

This year we distributed high quality face masks and reusable bags to our customers and local residents as part of our ongoing COVID safety measures to support our community.

We also celebrate our 20th Birthday in branch with COVID restrictions putting hold on our planned celebrations. A big thank you to those shareholders that came in branch and congratulated the staff and team, your support is always a highlight for us all.

To further support our local organisations we have been able to offer them access, rather than always funding.

This has seen our marketing team creating digital graphics and providing printing for local volunteer organisations.

We have created professional videos and photography for our local business customers and community partners which have been well received by the community and helped several local business.

Reflections

With COVID restrictions in place our staff and team haven't been able to get out into the community to fully utilise our relationships and presence.

Sadly, many of our planned projects, including a youth engagement program within Knox, had been put on hold with ongoing lockdowns and restrictions. We are excited to see them rescheduled and thank many of the volunteer organisations that were quickly onboard to help with several of our planned projects.

Whilst we have been able to grow our presence with digital marketing, we ask that you as shareholders continue to share with family, friends and the community about your bank.

Word of mouth and referrals are still one of the most powerful forms of marketing we have.

Thank you.



Eve John
Chair of Marketing Committee
Board Director

Directors' report

For the financial year ended 30 June 2021

The Directors present their report, together with the financial statements, on Knox Community Financial Services Ltd for the financial year ended 30 June 2021.

Board of Directors

The following persons were Directors of Knox Community Financial Services Ltd during the whole of the financial year up to the date of this report, unless otherwise stated:

Etienne Clauw

Title: Chair
Qualifications: Bachelor of Engineering (Elec)
Experience & Expertise: Etienne is a Sales & product specialist within the Critical infrastructure automation and control industries.

Anthony Holland

Title: Deputy Chair
Qualifications: Certificate IV in Property and current director of Officer Real Estate Pty Ltd
Experience & Expertise: Knox City Councillor for 8 years and Mayor 2015/2016.

John Surridge

Title: Secretary Finance
Qualifications: Diploma of Management, Diploma of Retail Management and Graduate Certificate in Management
Experience & Expertise: Banker with 10 years experience in general banking and 35 years in management.

Phillip Reibelt

Title: Human Resources
Qualifications:
Experience & Expertise: Phillip has worked in Workforce Management for several years.

Desmond Higginbotham

Title: Deputy Chair
Qualifications: Bachelor of Commerce, Dip ED and Grad DIP Sec ST
Experience & Expertise: Desmond is also a current Director of Lyndee Properties.

Eve John

Title: Marketing
Qualifications: Bachelor of Adult Learning & Development, Diploma & Certificate in Training & Assessment and Business Development
Experience & Expertise: Eve is a marketing strategist and copywriter for Australia's most successful and influential brands and products. Eve has a knowledge of buyer behaviour and consumer psychology.

Directors' report (continued)

Board of Directors (continued)

Hurtle Lupton

Title:	Community Liaison
Qualifications:	Certificate of Business Studies, EDP
Experience & Expertise:	Hurtle was a member of Parliament, Deputy speaker of the Victorian Legislative Assembly and Mayor of Knox City Council on 3 occasions. He is also a former director of Glengollan Retirement and Aged Care Village.

Directors were in office for this entire year unless otherwise stated.

No Directors have material interests in contracts or proposed contracts with the company.

Directors' Meetings

Attendances by each Director during the year were as follows:

Director	Board Meetings	
	A	B
Etienne Clauw	12	12
Anthony Holland	12	9
John Surridge	12	11
Phillip Reibelt	12	12
Desmond Higginbotham	12	11
Eve John	12	11
Hurtle Lupton	12	10

A - The number of meetings eligible to attend. B - The number of meetings attended.

Company Secretary

The following person held the position of Company Secretary at the end of the financial year.

John Surridge

Qualifications: Diploma of Management, Diploma of Retail Management & Graduate Certificate in Management

Experience & Expertise: John has been the Company Secretary of Knox Community Financial Services Ltd since 2016.

Principal Activities

The principal activities of the company during the course of the financial year were in providing Community Bank branch services under management rights to operate a franchised branch of Bendigo and Adelaide Bank Limited.

There has been no significant changes in the nature of these activities during the year.

Operating Results

The profit of the company for the financial year after provision for income tax was:

	30 June 2021 (\$)	30 June 2020 (\$)	Movement
Profit After Tax	253,680	334,716	-24%

Directors' Benefits

No director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, controlled entity or related body corporate with a director, a firm which a director is a member or an entity in which a director has a substantial financial interest.

Directors' report (continued)

Director's Interests

Director	Fully Paid Ordinary Shares		
	Balance at 1 July 2020	Changes During the Year	Balance at 30 June 2021
Etienne Clauw	-	-	-
Anthony Holland	500	-	500
John Surridge	500	-	500
Phillip Reibelt	-	-	-
Desmond Higginbotham	1,000	-	1,000
Eve John	-	-	-
Hurtle Lupton	6,000	-	6,000

Dividends

During the financial year, the following dividends were provided for and paid. The dividends have been provided for in the financial statements.

	Cents per share	Total amount \$
Final fully franked dividend	12c	93,690
Total Amount	12c	93,690

Options

No options over issued shares were granted during or since the end of the financial year and there were no options outstanding as at the date of this report.

Significant Changes in the State of Affairs

During the financial year, the Australian economy was greatly impacted by COVID-19. Bendigo Bank, as franchisor, announced a suite of measures aimed at providing relief to customers affected by the COVID 19 pandemic. The uncertain economic conditions has not materially impacted the company's earnings for the financial year. As the pandemic continues to affect the economic environment, uncertainty remains on the future impact of COVID-19 to the company's operations.

In the opinion of the directors there were no other significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements.

Events Since the end of the Financial Year

No matters or circumstances have arisen since the end of the financial year that significantly impact or may significantly impact the operations of the company, the results of those operations or the state of affairs of the company, in future financial years.

Likely Developments

The company will continue its policy of providing banking services to the community.

Environmental Regulations

The company is not subject to any significant environmental regulation.

Directors' report (continued)

Indemnification & Insurance of Directors & Officers

The company has indemnified all directors and the managers in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as directors or managers of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an auditor of the company or a related body corporate.

Proceedings on Behalf of the Company

No person has applied to the Court under section 237 of the *Corporations Act 2001* for leave to bring proceedings on behalf of the company, or to intervene in any proceedings to which the company is a party, for the purpose of taking responsibility on behalf of the company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the company with leave of the Court under section 237 of the *Corporations Act 2001*.

Non-audit Services

The company may decide to employ the auditor on assignments additional to their statutory duties where the auditor's expertise and experience with the company are important. Details of the amounts paid or payable to the auditor (RSD Audit) for audit and non-audit services provided during the year are set out in Note 28 to the accounts.

The Board of Directors has considered the non-audit services provided during the year by the auditor and is satisfied that the provision of the non-audit services is compatible with, and did not compromise, the auditor independence requirements of the *Corporations Act 2001* for the following reasons:

- all non audit services are reviewed and approved by the Board prior to commencement to ensure they do not adversely affect the integrity and objectivity of the auditor; and
- none of the services undermine the general principles relating to auditor independence as set out in APES 110 *Code of Ethics for Professional Accountants*, as they did not involve reviewing or auditing the auditor's own work, acting in a management or decision making capacity for the company, acting as an advocate for the company or jointly sharing risks and rewards

Auditor's Independence Declaration

A copy of the Auditor's independence declaration as required under section 307C of the *Corporations Act 2001* is set out on page 13 of this financial report.

Signed in accordance with a resolution of the Board of Directors at Ferntree Gully, Victoria.



Etienne Clauw
Chair/Director

Dated this 21st day of September, 2021

Auditor's independence declaration



41A Breen Street
Bendigo, Victoria
PO Box 448, Bendigo, VIC, 3552

Ph: (03) 4435 3550
admin@rsdaudit.com.au
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Auditors Independence Declaration under section 307C of the Corporations Act 2001 to the Directors of Knox Community Financial Services Limited

In accordance with section 307C of the *Corporations Act 2001*, I am pleased to provide the following declaration of independence to the directors of Knox Community Financial Services Limited. As the lead audit partner for the audit of the financial report for the year ended 30 June 2021, I declare that, to the best of my knowledge and belief, there have been no contraventions of:

- (i) The auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- (ii) Any applicable code of professional conduct in relation to the audit.

RSD Audit

A handwritten signature in black ink, appearing to read 'KAT'.

Kathie Teasdale
Partner
41A Breen Street
Bendigo VIC 3550

Dated: 21 September 2021

Richmond Sinnott & Delahunty, trading as RSD Audit
ABN 85 619 186 908
Liability limited by a scheme approved under Professional Standards Legislation

Financial statements

Statement of Profit or Loss and Other Comprehensive Income for the year ended 30 June 2021

	Notes	2021 \$	2020 \$
Revenue			
Revenue from contracts with customers	7	1,883,553	2,114,384
Other revenue	8	124,457	154,488
Finance income	9	288	1,886
		2,008,298	2,270,758
Expenses			
Employee benefits expense	10	(1,007,357)	(1,265,455)
Depreciation and amortisation	10	(140,701)	(159,997)
Finance costs	10	(6,234)	(8,534)
Bad and doubtful debts expense		(399)	(1,296)
Administration and general costs		-	(4,521)
Occupancy expenses		(202,785)	(75,311)
IT expenses		(45,264)	(49,903)
ATM expenses		(13,783)	(15,251)
Advertising & Marketing		(77,534)	(71,039)
Professional fees		(40,431)	(26,302)
Other expenses		(79,780)	(89,058)
		(1,614,268)	(1,766,667)
Operating profit before charitable donations and sponsorship		394,030	504,091
Charitable donations and sponsorship		(61,726)	(66,122)
Profit before income tax		332,304	437,969
Income tax expense	11	(78,624)	(103,253)
Profit for the year after income tax		253,680	334,716
Other comprehensive income			
Fair value movement of land and buildings		150,000	-
Fair value movement of listed investments		232,817	(146,714)
Income tax on fair value of movements		(100,014)	40,352
Other comprehensive income, net of tax		282,803	(106,362)
Total comprehensive income for the year		536,483	228,354
Profit attributable to the ordinary shareholders of the company		536,483	228,354
Total comprehensive income attributable to ordinary shareholders of the company		536,483	228,354
Earnings per share			
- basic and diluted earnings per share	30	¢ 68.71	¢ 29.25

The accompanying notes form part of these financial statements.

Financial statements (continued)

Statement of Financial Position for the year ended 30 June 2021

	Notes	2021 \$	2020 \$
Assets			
Current assets			
Cash and cash equivalents	12	1,193,134	987,855
Trade and other receivables	13	153,722	167,577
Financial assets	14	985,206	754,219
Current tax asset	18	13,935	-
Total current assets		2,345,997	1,909,651
Non-current assets			
Property, plant and equipment	15	1,501,214	1,443,094
Right-of-use assets	16	184,618	259,069
Intangible assets	17	87,407	65,227
Total non-current assets		1,773,239	1,767,390
Total assets		4,119,236	3,677,041
Liabilities			
Current liabilities			
Trade and other payables	19	108,454	92,608
Current tax liability	18	-	4,559
Lease liabilities	20	71,346	71,959
Employee benefits	21	109,926	164,685
Total current liabilities		289,726	333,811
Non-current liabilities			
Trade and other payables	19	45,217	34,340
Lease liabilities	20	123,089	194,434
Employee benefits	21	25,766	22,654
Deferred tax liability	18	174,454	73,611
Total non-current liabilities		368,526	325,039
Total liabilities		658,252	658,850
Net assets		3,460,984	3,018,191
Equity			
Issued capital	22	780,750	780,750
Retained earnings	23	2,055,177	1,895,187
Reserves	24	625,057	342,254
Total equity		3,460,984	3,018,191

The accompanying notes form part of these financial statements.

Financial statements (continued)

Statement of Changes in Equity for the year ended 30 June 2021

	Notes	Issued capital \$	Retained earnings \$	Reserves \$	Total equity \$
Balance at 1 July 2019		780,750	1,677,584	448,616	2,906,950
Comprehensive income for the year					
Profit for the year		-	334,716	-	334,716
Other comprehensive income for the year		-	-	(106,362)	(106,362)
Transactions with owners in their capacity as owners					
Dividends paid or provided	29	-	(117,113)	-	(117,113)
Balance at 30 June 2020		780,750	1,895,187	342,254	3,018,191
Balance at 1 July 2020		780,750	1,895,187	342,254	3,018,191
Comprehensive income for the year					
Profit for the year		-	253,680	-	253,680
Other comprehensive income for the year		-	-	282,803	282,803
Transactions with owners in their capacity as owners					
Dividends paid or provided	29	-	(93,690)	-	(93,690)
Balance at 30 June 2021		780,750	2,055,177	625,057	3,460,984

The accompanying notes form part of these financial statements.

Financial statements (continued)

Statement of Cash Flows for the year ended 30 June 2021

	Notes	2021 \$	2020 \$
Cash flows from operating activities			
Receipts from customers		1,970,841	2,472,594
Payments to suppliers and employees		(1,571,003)	(1,960,114)
Dividends received		51,312	41,130
Interest received		-	1,886
Income tax paid		(96,289)	(96,480)
Net cash flows provided by operating activities	25b	354,861	459,016
Cash flows from investing activities			
Proceeds from sale of property, plant and equipment		60,558	-
Purchase of investments		-	(265,999)
Purchase of intangible assets		(46,321)	(23,799)
Net cash flows from/(used in) investing activities		14,237	(289,798)
Cash flows from financing activities			
Repayment of lease liabilities		(70,129)	(93,220)
Dividends paid		(93,690)	(117,113)
Net cash flows from/(used in) financing activities		(163,819)	(210,333)
Net increase/(decrease) in cash held		205,279	(41,115)
Cash and cash equivalents at beginning of financial year		987,855	1,028,970
Cash and cash equivalents at end of financial year	25a	1,193,134	987,855

The accompanying notes form part of these financial statements.

Notes to the financial statements

For the year ended 30 June 2021

Note 1. Corporate Information

These financial statements and notes represent those of Knox Community Financial Services Ltd (the Company) as an individual entity. Knox Community Financial Services Ltd is a company limited by shares, incorporated and domiciled in Australia. The financial statements were authorised for issue by the Directors on 1st September 2021.

Further information on the nature of the operations and principal activity of the company is provided in the directors' report. Information on the company's related party relationships is provided in Note 27.

Note 2. Basis of Preparation

These general purpose financial statements have been prepared in accordance with the *Corporations Act 2001*, Australian Accounting Standards and Interpretations of the Australian Accounting Standards Board (AASB) and International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB). The Company is a for-profit entity for financial reporting purposes under Australian Accounting Standards. Material accounting policies adopted in the preparation of these financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non current assets, financial assets and financial liabilities.

The financial report is presented in Australian dollars and all values are rounded to the nearest dollar, unless otherwise stated.

Note 3. Summary of Significant Accounting Policies

The company has consistently applied the following accounting policies to all periods presented in these financial statements, except if mentioned otherwise.

(a) Economic Dependency

The Company has entered into a franchise agreement with Bendigo and Adelaide Bank Limited that governs the management of the following Community Bank branches:

- Ferntree Gully Community Bank
- Rowville Community Bank

The company is economically dependent on the ongoing receipt of income under the franchise agreement with Bendigo Bank. The directors have no reason to believe a new franchise arrangement under mutually acceptable terms will not be forthcoming following expiry.

The company operates as a franchise of Bendigo Bank, using the name "Bendigo Bank" and the logo and system of operations of Bendigo Bank. The company manages the Community Bank on behalf of Bendigo Bank, however all transactions with customers conducted through the Community Bank are effectively conducted between the customers and Bendigo Bank.

All deposits are made with Bendigo Bank, and all personal and investment products are products of Bendigo Bank, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo Bank, must be approved by Bendigo Bank. All credit transactions are made with Bendigo Bank, and all credit products are products of Bendigo Bank.

The company promotes and sells the products and services, but is not a party to the transaction

The credit risk (i.e. the risk that a customer will not make repayments) is for the relevant Bendigo Bank entity to bear as long as the company has complied with the appropriate procedures and relevant obligations and has not exercised a discretion in granting or extending credit.

Bendigo Bank provides significant assistance in establishing and maintaining the Community Bank franchise operations. It also continues to provide ongoing management and operational support and other assistance and guidance in relation to all aspects of the franchise operation, including advice and assistance in relation to:

Notes to the financial statements (continued)

Note 3. Summary of Significant Accounting Policies (continued)

(a) Economic Dependency (continued)

- the design, layout and fit out of the Community Bank premises
- training for the branch manager and other employees in banking, management systems and interface protocol
- methods and procedures for the sale of products and provision of services
- calculation of company revenue and payment of many operating and administrative expenses
- the formulation and implementation of advertising and promotional programs
- sales techniques and proper customer relations.

(b) Revenue From Contracts With Customers

The company has entered into a franchise agreement with Bendigo Bank. The company delivers banking and financial services of Bendigo Bank to its community. The franchise agreement provides for a share of interest, fee, and commission revenue earned by the company. Interest margin share is based on a funds transfer pricing methodology which recognises that income is derived from deposits held, and that loans granted incur a funding cost. Fees are based on the company's current fee schedule and commissions are based on the agreements in place. All margin revenue is recorded as non-interest income when the company's right to receive the payment is established.

The company acts as an agent under the franchise agreement and revenue arises from the rendering of services through its franchise agreement.

Revenue is recognised on an accruals basis, at the fair value of consideration specified in the franchise agreement. Under AASB 15 *Revenue from Contracts with Customers* (AASB 15), revenue recognition for the company's revenue stream is as follows:

Revenue	Includes	Performance Obligation	Timing of Recognition
Franchise agreement profit share	Margin, commission and fee income	When the company satisfies its obligation to arrange the services to be provided to the customer by the supplier (Bendigo & Adelaide Bank)	On completion of the provision of the relevant service. Revenue is accrued monthly and paid within 10 business days of month end

All revenue is stated net of the amount of Goods and Services Tax (GST).

Revenue Calculation

The franchise agreement provides that three forms of revenue may be earned by the company – margin, commission and fee income. Bendigo Bank decides the form of revenue the company earns on different types of products and services.

The revenue earned by the company is dependent on the business that it generates. It may also be affected by other factors, such as economic and local conditions, for example, interest rates.

Margin

Margin is arrived at through the following calculation:

$$\begin{array}{r}
 \text{Interest paid by customers on loans, less interest paid to customers on deposits} \\
 \textit{plus} \\
 \text{Deposit returns (i.e. interest return applied by BABL on deposits)} \\
 \textit{minus} \\
 \text{Any costs of funds (i.e. interest applied by BABL to fund a loan)}
 \end{array}$$

The company is entitled to a share of the margin earned by Bendigo and Adelaide Bank. If this reflects a loss, the company incurs a share of that loss.

Commission

Commission revenue is in the form of commission generated for products and services sold. This commission is recognised at a point in time which reflects when the company has fulfilled its performance obligation.

The company receives trailing commission for products and services sold. Ongoing trailing commission payments are recognised on receipt as there is insufficient detail readily available to estimate the most likely amount of income without a high probability of significant reversal in a subsequent reporting period. The receipt of ongoing trailing commission income is outside the control of the company, and is a significant judgement area.

Fee Income

Fee income is a share of what is commonly referred to as 'bank fees and charges' charged to customers by Bendigo and Adelaide Bank entities including fees for loan applications and account transactions.

Notes to the financial statements (continued)

Note 3. Summary of Significant Accounting Policies (continued)

(b) Revenue From Contracts With Customers (continued)

Core Banking Products

Bendigo Bank has identified some products and services as 'core banking products'. It may change the products and services which are identified as core banking products by giving the company at least 30 days notice. Core banking products currently include Bendigo Bank branded home loans, term deposits and at call deposits.

Ability to Change Financial Return

Under the franchise agreement, Bendigo and Adelaide Bank may change the form and amount of financial return that the company receives. The reasons it may make a change include changes in industry or economic conditions or changes in the way Bendigo and Adelaide Bank earns revenue.

The change may be to the method of calculation of margin, the amount of margin, commission and fee income or a change of a margin to a commission or vice versa. This may affect the amount of revenue the company receives on a particular product or service. The effect of the change on the revenue earned by the company is entirely dependent on the change.

Bendigo and Adelaide Bank must not reduce the margin and commission the company receives on core banking products and services to less than 50% (on an aggregate basis) of Bendigo and Adelaide Bank's margin at that time. For other products and services, there is no restriction on the change Bendigo and Adelaide Bank may make.

(c) Other Revenue

The company's activities include the generation of income from sources other than the core products under the franchise agreement. Revenue is recognised to the extent that it is probable that the economic benefits will flow to the company and can be reliably measured.

Revenue	Revenue Recognition Policy
Discretionary financial contributions (also "Market Development Fund" or "MDF" income)	MDF income is recognised when the right to receive the payment is established. MDF income is discretionary and provided and receivable at month end and paid within 14 days after month-end.
Cash flow boost	Cash flow boost income is recognised when the right to the payment is established (e.g. monthly or quarterly in the activity statement).
Other income	All other revenues that did not contain contracts with customers are recognised as goods and services are provided.

All revenue is stated net of the amount of Goods and Services Tax (GST).

Discretionary Financial Contributions

In addition to margin, commission and fee income, and separate from the franchise agreement, Bendigo Bank has also made MDF payments to the company.

The amount has been based on the volume of business attributed to a branch. The purpose of the discretionary payments is to assist with local market development activities, including community sponsorships and grants. It is for the board to decide how to use the MDF.

The payments from Bendigo Bank are discretionary and may change the amount or stop making them at any time. The company retains control over the funds, the funds are not refundable to Bendigo Bank.

Cash Flow Boost

During the financial year, in response to the COVID-19 outbreak, *Boosting Cash Flow for Employers (Coronavirus Economic Response Package) Act 2020* (CFB Act) was enacted. The purpose was to provide temporary cash flow to small and medium businesses that employ staff and have been affected by the economic downturn associated with COVID-19.

The amounts received or receivable is in relation to amounts withheld as withholding tax reported in the activity statement. This essentially subsidises the company's obligation to remit withholding tax to the Australian Taxation Office. For reporting purposes, the amounts subsidised are recognised as revenue.

The amounts are not assessable for tax purposes and there is no obligation to repay the amounts when the cash flow of the company improves.

Notes to the financial statements (continued)

Note 3. Summary of Significant Accounting Policies (continued)

(d) Employee Benefits

Short-term Employee Benefits

Short-term employee benefits are expensed as the related service is provided. A liability is recognised for salary and wages (including non-monetary benefits), annual leave, and sick leave which are expected to be wholly settled within 12 months of the reporting date. They are measured at amounts expected to be paid when the liabilities are settled, plus related on-costs. Expenses for non-accumulating sick leave are recognised when the leave is taken and measured at the rates paid or payable.

An annual leave liability is recognised for the amount expected to be paid if the company has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be reliably estimated.

Other Long-term Employee Benefits

The company's net obligation in respect of long-term employee benefits is the amount of future benefit that employees have earned in return for their service in the current and prior reporting periods.

That benefit is discounted to determine its present value. Consideration is given to expected future wage and salary levels plus related on-costs, experience of employee departures, and years of service achieved. Expected future payments are discounted using market yields at the reporting date on high quality corporate bonds with terms to maturity and currencies that match, as closely as possible, the estimate future cash outflows.

Remeasurements are recognised in profit or loss in the period in which they arise.

(e) Tax

Income tax expense comprises current and deferred tax. It is recognised in profit or loss except to the extent that it relates to items recognised directly in equity or other comprehensive income.

Current Income Tax

Current tax assets and liabilities are measured at amounts expected to be recovered from or paid to the taxation authorities. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by the reporting date.

Deferred Tax

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes.

Deferred tax assets are recognised for all deductible temporary differences, carried-forward tax losses, and unused tax credits to the extent that it is probable that future taxable profits will be available against which they can be used.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised.

Deferred tax is measured at the rates that are expected to be applied to temporary differences when they reverse, using tax rates enacted or substantively enacted at the reporting date, and reflects uncertainty related to income taxes, if any.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax and when the balances relate to taxes levied by the same taxation authority and the entity intends to settle its tax assets and liabilities on a net basis.

Goods & Services Tax

Revenues, expenses and assets are recognised net of the amount of GST, except:

- when the amount of GST incurred on a sale or purchase of assets or services is not payable to or recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the revenue or expense item.
- when receivables and payables are stated with the amount of GST included.

The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the statement of financial position. Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the taxation authority.

Cash flows are included in the statement of cash flows on a gross basis and the GST component of cash flows arising from investing and financing activities, which are recoverable from, or payable to, the taxation authority is classified as part of operating cash flows.

Notes to the financial statements (continued)

Note 3. Summary of Significant Accounting Policies (continued)

(f) Cash & Cash Equivalents

For the purposes of the statement of financial position and statement of cash flows, cash and cash equivalents comprise: cash on hand, deposits held with banks, and short-term, highly liquid investments (mainly money market funds) that are readily convertible into known amounts of cash and which are subject to insignificant risk of changes in value.

(g) Property, Plant & Equipment

Recognition & Measurement

Items of property, plant and equipment are measured at cost or fair value as applicable, which includes capitalised borrowings costs, less accumulated depreciation and any accumulated impairment losses.

Any gain or loss on disposal of an item of property, plant and equipment is recognised in profit or loss.

Subsequent Expenditure

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the company.

Depreciation

Depreciation is calculated to write-off the cost of items of property, plant and equipment less their estimated residual values using diminishing value method over their estimated useful lives, and is recognised in profit or loss.

The estimated useful lives of property, plant and equipment for the current and comparative periods are as follows:

Asset Class	Method	Useful Life
Buildings	Straight line	40 years
Leasehold improvements	Straight line	40 years
Plant & equipment	Diminishing value	2 - 5 years

Depreciation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

(h) Intangible Assets

Intangible assets of the company include the franchise fees paid to Bendigo Bank conveying the right to operate the Community Bank franchise.

Recognition & Measurement

Intangible assets acquired separately are measured on initial recognition at cost.

Subsequent Expenditure

Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure, including expenditure on internally generated goodwill, is recognised in profit or loss as incurred.

Amortisation

Intangible assets are amortised over their useful life and assessed for impairment whenever impairment indicators are present.

The estimated useful life and amortisation method for the current and comparative periods are as follows:

Asset Class	Method	Useful Life
Establishment fee	Straight line	Franchise term (5 years)
Franchise fee	Straight line	Franchise term (5 years)

Amortisation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

(i) Financial Instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. The company's financial instruments include trade debtors and creditors, cash and cash equivalents, leases.

Notes to the financial statements (continued)

Note 3. Summary of Significant Accounting Policies (continued)

(i) Financial Instruments (continued)

Sub-note (i) and (j) refer to the following acronyms:

Acronym	Meaning
FVTPL	Fair value through profit or loss
FVTOCI	Fair value through other comprehensive income
SPPI	Solely payments of principal and interest
ECL	Expected credit loss
CGU	Cash-generating unit

Recognition & Initial Measurement

Trade receivables are initially recognised when they originated. All other financial assets and financial liabilities are initially recognised when the company becomes a party to the contractual provisions of the instrument.

A financial asset (unless it is a trade receivable without a significant financing component) or financial liability is initially measured at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to the acquisition or issue. A trade receivable without a significant financing component is initially measured at the transaction price.

Classification & Subsequent Measurement

Financial Assets

On initial recognition, a financial asset is classified as measured at: amortised cost, FVTOCI - debt investment; FVTOCI - equity investment; or FVTPL.

Financial assets are not reclassified subsequent to their initial recognition unless the company changes its business model for managing financial assets, in which case all affected financial assets are reclassified on the first day of the first reporting period following the change in the business model.

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as FVTPL:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are SPPI on the principal amount outstanding.

All financial assets not classified as measured at amortised cost or FVTOCI as described above are measured at FVTPL. On initial recognition, the company may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or FVTOCI as FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Financial Assets - Business Model Assessment

The company makes an assessment of the objective of the business model in which a financial asset is held at a portfolio level because this best reflects the way the business is managed.

Financial Assets - Subsequent Measurement, Gains & Losses

For financial assets at amortised cost, these assets are subsequently measured at amortised cost using the effective interest method. The amortised cost is reduced by impairment losses. Interest income and impairment are recognised in profit or loss. Any gain or loss on derecognition is recognised in profit or loss.

Financial Liabilities - Classification, Subsequent Measurement, Gains & Losses

Borrowings and other financial liabilities (including trade payables) are classified as measured at amortised cost or FVTPL. A financial liability is classified as FVTPL if it is classified as held-for-trading, it is a derivative or it is designated as such on initial recognition. Financial liabilities at FVTPL are measured at fair value and net gains and losses, including interest expense, are recognised in profit or loss. Other financial liabilities are subsequently measured at amortised cost using the effective interest method. Any gain or loss on derecognition is also recognised in profit or loss.

Derecognition

Financial Assets

The company derecognises a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the company neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

Where the company enters into transactions where it transfers assets recognised in the statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred asset, the transferred assets are not derecognised.

Notes to the financial statements (continued)

Note 3. Summary of Significant Accounting Policies (continued)

(i) Financial Instruments (continued)

Derecognition (continued)

Financial Liabilities

The company derecognises a financial liability when its contractual obligations are discharged, cancelled, or expire. The company also derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different, in which case a new financial liability based on the modified terms is recognised at fair value.

On derecognition of a financial liability, the difference between the carrying amount extinguished and the consideration paid (including any non-cash assets transferred or liabilities assumed) is recognised in profit or loss.

Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the company currently has a legally enforceable right to set off the amounts and intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

(j) Impairment

Non-derivative Financial Instruments

The company recognises a loss allowance for estimated credit losses (ECL)'s on its trade receivables.

ECL's are the probability-weighted estimate of credit losses over the expected life of a financial instrument. A credit loss is the difference between all contractual cash flows that are due and all cash flows expected to be received.

In measuring the ECL, a provision matrix for trade receivables is used, taking into consideration various data to get to an ECL, (i.e. diversity of its customer base, appropriate groupings of its historical loss experience etc.).

Recognition of ECL in Financial Statements

At each reporting date, the entity recognises the movement in the loss allowance as an impairment gain or loss in the statement of profit or loss and other comprehensive income.

The company's trade receivables are limited to the monthly profit share distribution from Bendigo and Adelaide Bank, which is received 14 days post month end. Due to the reliance on Bendigo and Adelaide Bank the company has reviewed credit ratings provided by Standard & Poors, Moody's and Fitch Ratings to determine the level of credit exposure to the company. The company also performed a historical assessment of receivables from Bendigo and Adelaide Bank and found no instances of default. As a result no impairment loss allowance has been made in relation to trade receivables as at 30 June 2021.

Non-financial Assets

At each reporting date, the company reviews the carrying amount of its non-financial assets (other than investment property, contracts assets, and deferred tax assets) to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

The company has assessed for impairment indicators and noted no material impacts on the carrying amount of non-financial assets.

(k) Issued Capital

Ordinary Shares

Ordinary shares are recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

(l) Leases

As Lessee

At commencement or on modification of a contract that contains a lease component, the company allocates the consideration in the contract to each lease component on the basis of its relative stand-alone prices. However, for leases of property the company has elected not to separate lease and non-lease components and account for the lease and non-lease components as a single lease component.

The company recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

Notes to the financial statements (continued)

Note 3. Summary of Significant Accounting Policies (continued)

(l) Leases (continued)

As Lessee (continued)

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the company by the end of the lease term or the costs of the right-of-use asset reflects that the company will exercise a purchase option. In that case the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as those of property, plant and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the company's incremental borrowing rate.

The company determines its incremental borrowing rate by obtaining interest rates from funding sources and where necessary makes certain adjustments to reflect the terms of the lease and type of asset leased.

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual guarantee; and
- the exercise price under a purchase option the company is reasonable certain to exercise, lease payments in an option renewal period if the company is reasonably certain to exercise that option, and penalties for early termination of a lease unless the company is reasonably certain not to terminate early.

The lease liability is measured at amortised cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the company's estimate of the amount expected to be payable under a residual value guarantee, if the company changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

Short-term Leases & Leases of Low-value Assets

The company has elected not to recognise right-of-use assets and lease liabilities for leases of short-term leases and low-value assets, including IT equipment. The company recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

A short-term lease is a lease that, at commencement date, has a lease term of 12 months or less.

As Lessor

The company has not been a party in an arrangement where it is a lessor.

(m) Standards Issued But Not Yet Effective

There are no new standards effective for annual reporting periods beginning after 1 January 2020 that are expected to have a significant impact on the company's financial statements.

(n) Comparative Figures

Where required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

Note 4. Significant Accounting Judgements, Estimates & Assumptions

During preparation of the financial statements, management has made judgements and estimates that affect the application of the company's accounting policies and the reported amounts of assets, liabilities, income, and expenses. Actual outcomes and balances may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Any revisions to these estimates are recognised prospectively.

(a) Judgements

Information about judgements made in applying accounting policies that have the most significant effects on the amounts recognised in the financial statements is included in the following notes:

Notes to the financial statements (continued)

Note 4. Significant Accounting Judgements, Estimates & Assumptions (continued)

(a) Judgements (continued)

Note	Judgement
Note 7 - Revenue	Whether revenue is recognised over time or at a point in time
Note 20 - Leases:	
(a) Control	Whether a contract is or contains a lease at inception by assessing whether the company has the right to direct the use of the identified asset and obtain substantially all the economic benefits from the use of that asset
(b) Lease term	Whether the company is reasonably certain to exercise extension options, termination periods, and purchase options
(c) Discount rates	Judgement is required to determine the discount rate, where the discount rate is the company's incremental borrowing rate if the rate implicit in the lease cannot be readily determined. The incremental borrowing rate is determined with reference to factors specific to the company and underlying asset including: <ul style="list-style-type: none">- the amount- the lease term- economic environment- any other relevant factors

(b) Assumptions & Estimation Uncertainty

Information about assumptions and estimation uncertainties at 30 June 2020 that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities in the next financial year is included in the following notes:

Note	Assumption
Note 18 - Recognition of deferred tax assets	Availability of future taxable profit against which deductible temporary differences and carried-forward tax losses can be utilised
Note 15 - Estimation of asset useful lives	Key assumptions on historical experience and the condition of the asset
Note 22 - Long service leave provision	Key assumptions on attrition rate of staff and expected pay increases through promotion and inflation

Note 5. Financial Risk Management

The company has exposure to the following risks arising from financial instruments:

- credit risk
- liquidity risk
- market risk

The company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the company. The company does not utilise any derivative instruments.

Risk management is carried out directly by the Board of Directors.

(a) Credit Risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the company's receivables from customers.

The company has no significant concentrations of credit risk. It has policies in place to ensure that customers have an appropriate credit history. The company's franchise agreement limits the company's credit exposure to one financial institution, being Bendigo and Adelaide Bank.

(b) Liquidity Risk

Liquidity risk is the risk that the company will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The company's approach to managing liquidity is to ensure, as far as possible, that it will have sufficient liquidity to meet its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the company's reputation.

Notes to the financial statements (continued)

Note 5. Financial Risk Management (continued)

(b) Liquidity Risk (continued)

The following are the remaining contractual maturities of financial liabilities. The amounts are gross and undiscounted, and include contractual interest payments and exclude the impact of netting agreements.

30 June 2021		Contractual Cash Flows		
Non-derivative Financial Liability	Carrying Amount	< 12 Months	1 - 5 Years	> 5 Years
Lease liabilities	194,435	75,713	126,312	-

(c) Market Risk

Market risk is the risk that changes in market prices - e.g. foreign exchange rates, interest rates, and equity prices - will affect the company's income or the value of its holdings in financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

The company has no exposure to any transactions denominated in a currency other than Australian dollars.

Price Risk

The company is not exposed to equity securities price risk as it does not hold investments for sale or at fair value. There is no exposure to the company in regard to commodity price risk.

Cash Flow & Fair Values Interest Rate Risk

Interest-bearing assets are held with Bendigo and Adelaide Bank and subject to movements in market interest. Interest-rate risk could also arise from long-term borrowings. Borrowings issued at variable rates expose the company to cash flow interest-rate risk.

The company held cash and cash equivalents of \$1,193,134 at 30 June 2021 (2020: \$987,855). The cash and cash equivalents are held with Bendigo & Adelaide Bank, which are rated BBB on Standard & Poor's credit ratings.

Note 6. Capital Management

The Board's policy is to maintain a strong capital base so as to sustain future development of the company. The Board of Directors monitor the return on capital and the level of distributions to shareholders. Capital is represented by total equity as recorded in the statement of financial position.

In accordance with the franchise agreement, in any 12 month period the funds distributed to shareholders shall not exceed the distribution limit.

The distribution limit is the greater of:

- 20% of the profit or funds of the company otherwise available for distribution to shareholders in that 12 month period; and
- subject to the availability of distributable profits, the relevant rate of return multiplied by the average level of share capital of the company over that 12 month period where the relevant rate of return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The Board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2021 can be seen in the statement of profit or loss and other comprehensive income.

There were no changes in the company's approach to capital management during the year.

Note 7. Revenue From Contracts With Customers

Revenue arises from the rendering of services through its franchise agreement with the Bendigo and Adelaide Bank Limited. The revenue recognised is measured by reference to the fair value of consideration received or receivable, excluding sales taxes, rebates, and trade discounts.

Notes to the financial statements (continued)

Note 7. Revenue From Contracts With Customers (continued)

	2021 \$	2020 \$
<i>Revenue</i>		
- service commissions	1,883,553	2,114,384
	1,883,553	2,114,384
<i>Disaggregation of Revenue From Contracts With Customers</i>		
- Margin income	1,583,043	1,796,852
- Fee income	163,846	174,400
- Commission income	136,664	143,132
	1,883,553	2,114,384

All revenue from contracts customers shown above was recognised at a point in time. There was no revenue from contracts with customers recognised over time during the financial year.

Note 8. Other Revenue

The company generates other sources of revenue as outlined below.

	2021 \$	2020 \$
<i>Other Revenue</i>		
- Market development fund income	18,750	33,750
- Cash flow boost	37,500	62,500
- Dividends received	51,312	41,130
- Other revenue	16,895	17,108
	124,457	154,488

Note 9. Finance Income

The company holds financial instruments measured at amortised cost. Interest income is recognised at the effective interest rate.

Term deposits which can be readily converted to a known amount of cash and subject to an insignificant risk of change may qualify as a cash equivalent.

	2021 \$	2020 \$
<i>Finance Income</i>		
At amortised cost:		
- Interest from term deposits	288	1,886
	288	1,886

Note 10. Expenses

Profit before income tax from continuing operations includes the following specific expenses:

(a) Employee Benefits Expense

	2021 \$	2020 \$
<i>Employee Benefits Expense</i>		
- Wages & salaries	817,881	1,074,364
- Superannuation costs	98,789	112,613
- Other expenses related to employees	90,687	78,478
	1,007,357	1,265,455

Notes to the financial statements (continued)

Note 10. Expenses (continued)

(b) Depreciation & Amortisation Expense

	2021 \$	2020 \$
<i>Depreciation of Non-current Assets</i>		
- buildings	16,775	16,775
- leasehold improvements	10,238	10,238
- plant and equipment	4,309	6,035
	31,322	33,048
<i>Depreciation of Right-of-use Assets</i>		
- leased buildings	85,237	100,544
	85,237	100,544
<i>Amortisation of Intangible Assets</i>		
- franchise fees	24,142	26,405
	24,142	26,405
Total depreciation & amortisation expense	140,701	159,997

The non-current tangible and intangible assets listed above are depreciated and amortised in accordance with the company's accounting policy (see Note 3(g) and 3(h) for details).

(c) Finance Costs

	2021 \$	2020 \$
<i>Finance Costs</i>		
- Interest paid	6,234	8,534
	6,234	8,534

Finance costs are recognised as expenses when incurred using the effective interest rate.

(d) Community Investments & Sponsorship

The overarching philosophy of the Community Bank model, is to support the local community in which the company operates. This is achieved by circulating the flow of financial capital into the local economy through community contributions (such as donations and grants).

	2021 \$	2020 \$
<i>Community Investments & Sponsorship</i>		
- Direct sponsorship and grant payments	61,726	66,122
	61,726	66,122

The funds contributed are held by the Community Enterprise Foundation (CEF) and are available for distribution as grants to eligible applicants for a specific purpose in consultation with the directors.

When the company pays a contribution in to the CEF, the company loses control over the funds at that point. While the directors are involved in the payment of grants, the funds are not refundable to the company.

Note 11. Income Tax Expense

Income tax expense comprises current and deferred tax. Attributable current and deferred tax expense is recognised in the other comprehensive income or directly in equity as appropriate.

Notes to the financial statements (continued)

Note 11. Income Tax Expense (continued)

(a) The Components of Tax Expense

	2021 \$	2020 \$
Current tax expense	64,991	91,027
Deferred tax expense	102,674	(28,125)
Deferred tax recognised in other comprehensive income	(100,014)	40,351
Under/Over provision in respect of prior years	10,973	-
	78,624	103,253

(b) Prima Facie Tax Payable

The prima facie tax on profit from ordinary activities before income tax is reconciled to the income tax expense as follows:

	2021 \$	2020 \$
Prima facie tax on profit before income tax at 26% (2020: 27.5%)	86,399	120,441
<i>Add Tax Effect Of:</i>		
- ATO COVID-19 Cashflow Boost	(9,750)	-
- Under / (over) provision of prior years	10,973	-
- Temporary differences	(11,659)	(17,188)
- Net Movement in Deferred Taxes	2,661	-
Income tax attributable to the entity	78,624	103,253
The applicable weighted average effective tax rate is:	-23.66%	-23.58%

Note 12. Cash & Cash Equivalents

	2021 \$	2020 \$
Cash at bank and on hand	1,193,134	987,855
	1,193,134	987,855

Cash and cash equivalents include cash on hand, deposits available on demand with banks, other short-term highly liquid investments with original maturities of three months or less. Any bank overdrafts are reported within short-term borrowings in current liabilities in the statement of financial position.

Note 13. Trade & Other Receivables

	2021 \$	2020 \$
Current		
Trade receivables	153,222	167,077
Other receivables	500	500
	153,722	167,577

Trade and other receivables are initially measured at the transaction price. Trade and other receivables are due for settlement usually no more than 30 days from the date of recognition.

The Company's main debtor relates to the Bendigo & Adelaide Bank monthly profit share distribution, which is deposited within a reasonable timeframe each month. There are no items that require the application of the lifetime expected credit loss model.

Notes to the financial statements (continued)

Note 14. Financial Assets

	2021 \$	2020 \$
<i>At Amortised Cost</i>		
Term deposits	19,491	19,491
<i>At Fair Value through other comprehensive income</i>		
Listed investments	965,715	734,728
	985,206	754,219

Term deposits classified as financial assets include only those with a maturity period greater than three months. Where maturity periods are less than three months, these investments are recorded as cash and cash equivalents.

Note 15. Property, Plant & Equipment

(a) Carrying Amounts

	2021 \$			2020 \$		
	At cost	Accumulated depreciation	Written down value	At cost	Accumulated depreciation	Written down value
Land & Buildings	1,250,000	(56,965)	1,193,035	1,100,000	(40,190)	1,059,810
Building improvements	346,434	(58,139)	288,295	409,520	(51,649)	357,871
Plant & equipment	233,347	(213,463)	19,884	235,008	(209,595)	25,413
	1,829,781	(328,567)	1,501,214	1,744,528	(301,434)	1,443,094

(b) Movements in Carrying Amounts

	Land & Buildings \$	Building Imp. \$	Plant & Equipment \$
2021			
Opening carrying value	1,059,810	357,871	25,413
Additions	-	-	-
Disposals	-	(59,338)	(1,220)
Depreciation expense	(16,775)	(10,238)	(4,309)
Revaluations	150,000	-	-
Closing carrying value	1,193,035	288,295	19,884

	Land & Buildings \$	Building Imp. \$	Plant & Equipment \$
2020			
Opening carrying value	1,076,585	368,109	31,448
Additions	-	-	-
Disposals	-	-	-
Depreciation expense	(16,775)	(10,238)	(6,035)
Closing carrying value	1,059,810	357,871	25,413

(c) Capital Expenditure Commitments

The entity does not have any capital expenditure commitments as at 30 June 2021 (2020: None).

(d) Changes in Estimates

During the financial year, the company assessed estimates used for property, plant and equipment including useful lives, residual values, and depreciation methods.

There were no changes in estimates for the current reporting period.

Notes to the financial statements (continued)

Note 16. Right-of-use Assets

Right-of-use assets are measured at amounts equal to the present value of enforceable future payments on the adoption date, adjusted for lease incentives, make-good provisions, and initial direct costs.

The company derecognises right-of-use assets at the termination of the lease period or when no future economic benefits are expected to be derived from the use of the underlying asset.

The company's lease portfolio includes buildings, plant and equipment.

Options to Extend or Terminate

The option to extend or terminate are contained in the property lease of the Company. All extension or termination options are only exercisable by the Company. The extension options or termination options which were probable to be exercised have been included in the calculation of the right-of-use asset.

AASB 16 Amounts Recognised in the Statement of Financial Position

	Leased Buildings \$	Total ROU Asset \$
Leased asset	323,082	323,082
Accumulated Depreciation	(138,464)	(138,464)
	184,618	184,618

Movements in carrying amounts:

	Leased Buildings \$	Total ROU Asset \$
Recognised on initial application of AASB 16	323,082	323,082
Depreciation expense	(85,237)	(85,237)
Accelerated Write Down of Caribbean Lease	(53,227)	(53,227)
Net carrying amount	184,618	184,618

AASB 16 Amounts Recognised in the Statement of Profit or Loss and Other Comprehensive Income

	2021 \$	2020 \$
Depreciation expense related to right-of-use assets	85,237	100,544
Interest expense on lease liabilities	6,234	8,534

Note 17. Intangible Assets

(a) Carrying Amounts

	2021 \$			2020 \$		
	At cost / Valuation	Accumulated amortisation	Written down value	At cost / Valuation	Accumulated amortisation	Written down value
Franchise fees	118,994	(31,587)	87,407	122,672	(57,445)	65,227
	118,994	(31,587)	87,407	122,672	(57,445)	65,227

Notes to the financial statements (continued)

Note 17. Intangible Assets (continued)

(b) Movements in Carrying Amounts

2021	Franchise Fees \$
Opening carrying value	65,227
Additions	46,322
Disposals	-
Amortisation expense	(24,142)
Closing carrying value	87,407

2020	Franchise Fees \$
Opening carrying value	18,959
Additions	72,673
Disposals	-
Amortisation expense	(26,405)
Closing carrying value	65,227

Note 18. Tax Assets & Liabilities

(a) Current Tax

	2021 \$	2020 \$
Income tax payable/(refundable)	(13,935)	4,559

(b) Deferred Tax

Movement in the company's deferred tax balances for the year ended 30 June 2021:

	30 June 2020 \$	Recognised in P & L \$	30 June 2021 \$
<i>Deferred Tax Assets</i>			
- Employee Provisions	51,518	(17,595)	33,923
- Investments at fair value	35,936	(35,936)	
- Assets and Lease Liabilities from AASB 16	2,014	440	2,454
Total deferred tax assets	89,468	(53,091)	36,377
<i>Deferred Tax Liabilities</i>			
- Property, plant & equipment	163,079	47,752	210,831
Total deferred tax liabilities	163,079	47,752	210,831
Net deferred tax assets/(liabilities)	(73,611)	(100,843)	(174,454)

Notes to the financial statements (continued)

Note 18. Tax Assets & Liabilities (continued)

(b) Deferred Tax (continued)

Movement in the company's deferred tax balances for the year ended 30 June 2020:

	30 June 2019 \$	Recognised in P & L \$	30 June 2020 \$
<i>Deferred Tax Assets</i>			
- Employee provisions	56,884	(5,366)	51,518
- Investments at fair value	-	35,936	35,936
- Assets and Lease Liabilities from AASB 16	-	2,014	2,014
Total deferred tax assets	56,884	32,584	89,468
<i>Deferred Tax Liabilities</i>			
- Property, plant & equipment	154,208	8,871	163,079
- Investments at fair value	4,411	(4,411)	-
Total deferred tax liabilities	158,619	4,460	163,079
Net deferred tax assets/(liabilities)	(101,735)	37,044	(73,611)

Note 19. Trade & Other Payables

	2021 \$	2020 \$
Current		
Other creditors and accruals	84,655	78,074
Franchise fee payable	23,799	14,534
	108,454	92,608
Non-Current		
Franchise fee payable	45,217	34,340
Total trade and other payables	153,671	126,948

Trade and other payables represent the liabilities for goods and services received by the entity that remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

Trade and other payables are initially measured at fair value and subsequently measured at amortised cost using the effective interest method.

Note 20. Lease Liabilities

Lease liabilities were measured at amounts equal to the present value of enforceable future payments of the term reasonably expected to be exercised, discounted at the appropriate incremental borrowing rate on the adoption date. The discount rate used on recognition was 2.69%.

The discount rate used in calculating the present value of enforceable future payments takes into account the particular circumstances applicable to the underlying leased assets (including the amount, lease term, economic environment, and other relevant factors).

The company has applied judgement in estimating the remaining lease term including the effects of any extension or termination options reasonably expected to be exercised, applying hindsight if appropriate.

(a) Lease Portfolio

The company's lease portfolio includes:

Lease	Details
Rowville	The lease agreement is a non-cancellable lease with an initial term of five years which commenced in March 2015. The lease has one further five year extension option available.

Notes to the financial statements (continued)

Note 20. Lease Liabilities (continued)

(a) Lease Portfolio (continued)

The company assesses at the lease commencement date whether it is reasonably certain to exercise extension options. The company reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant change in circumstances within its control.

(b) Lease Liabilities

Lease liabilities are presented in the consolidated statement of financial position as follows:

	2021 \$	2020 \$
Current	71,346	71,959
Non-current	123,089	194,434

The lease liabilities are secured by the related underlying assets. Future minimum lease payments at 30 June 2021 were as follows:

	Minimum lease payments due				Total
	< 1 Year	1 - 2 Years	3 - 5 Years	> 5 years	
30 June 2021					
Lease payments	75,713	79,529	46,783	-	202,025
Finance charges	(4,368)	(2,794)	(428)	-	(7,590)
Net present values	71,345	76,735	46,355	-	194,435
30 June 2020					
Lease payments	78,176	75,713	125,883	-	279,772
Finance charges	(6,217)	(4,368)	(2,794)	-	(13,379)
Net present values	71,959	71,345	123,089	-	266,393

Note 21. Employee Benefits

	2021 \$	2020 \$
Current		
Employee benefits	109,926	164,685
Non-Current		
Employee Benefits	25,766	22,654
Total provisions	135,692	187,339

Provision for employee benefits represents amounts accrued for annual leave and long service leave.

Employee Attrition Rates

The company uses historical employee attrition rates in determining the probability of an employee, at a given date, achieving continuous employment eligible for entitlement in accordance with long service leave legislation.

Note 22. Issued Capital

(a) Issued Capital

	2021		2020	
	Number	\$	Number	\$
Ordinary shares - fully paid	780,750	780,750	780,750	780,750
	780,750	780,750	780,750	780,750

Notes to the financial statements (continued)

Note 22. Issued Capital (continued)

(a) Issued Capital (continued)

Ordinary shares are classified as equity.

Incremental costs directly attributable to the issue of new shares are shown in equity as a deduction from the proceeds.

(b) Movements in share capital

	2021 \$	2020 \$
Fully paid ordinary shares:		
At the beginning of the reporting period	780,750	780,750
Shares issued during the year	-	-
At the end of the reporting period	780,750	780,750

Ordinary shares participate in dividends and the proceeds on winding up of the company in proportion to the number of shares held. At the shareholders' meetings each shareholder is entitled to one vote when a poll is called, or on a show of hands. The company does not have authorised capital or par value in respect of its issued shares. All issued shares are fully paid. All shares rank equally with regard to the company's residual assets.

Note 23. Retained Earnings

	Note	2021 \$	2020 \$
Balance at the beginning of the reporting period		1,895,187	1,677,584
Profit for the year after income tax		253,680	334,716
Dividends paid	29	(93,690)	(117,113)
Balance at the end of the reporting period		2,055,177	1,895,187

Note 24. Reserves

	2021 \$	2020 \$
<i>Asset Revaluation Reserve</i>		
Balance at the beginning of the reporting period	342,254	448,616
Fair value movements during the period	282,803	(106,362)
Balance at the end of the reporting period	625,057	342,254

The reserves represent undistributable gains recognised on the revaluation of non-current assets.

Note 25. Cash Flow Information

(a) Cash and cash equivalents balances as shown in the Statement of Financial Position can be reconciled to that shown in the Statement of Cash Flows as follows:

	2021 \$	2020 \$
Cash and cash equivalents (Note 12)	1,193,134	987,855
As per the Statement of Cash Flows	1,193,134	987,855

Notes to the financial statements (continued)

Note 25. Cash Flow Information (continued)

(b) Reconciliation of cash flow from operations with profit/loss after income tax

	2021 \$	2020 \$
Profit for the year after income tax	253,680	334,716
<i>Non-cash flows in profit</i>		
- Depreciation	129,915	159,997
- Fair value Tax Equity Movements	(61,014)	40,352
<i>Changes in assets and liabilities</i>		
- (Increase) / decrease in trade and other receivables	13,855	22,140
- (Increase) / decrease in deferred tax asset	100,843	(28,124)
- Increase / (decrease) in trade and other payables	26,723	(45,099)
- Increase / (decrease) in current tax liability	(18,494)	(5,455)
- Increase / (decrease) in provisions	(51,647)	(19,511)
Net cash flows from operating activities	393,861	459,016

Note 26. Financial Instruments

The following shows the carrying amounts for all financial instruments at amortised costs. It does not include fair value information for financial assets and financial liabilities not measured at fair value if the carrying amount is a reasonable approximation of fair value.

	Note	2021 \$	2020 \$
Financial Assets			
Trade and other receivables	13	153,722	167,577
Cash and cash equivalents	12	1,193,134	987,855
Term deposits	14	19,491	19,491
		1,366,347	1,174,923
Financial Liabilities			
Trade and other payables	19	262,125	219,556
Lease liabilities	20	194,435	266,393
		456,560	485,949

Note 27. Related Parties

(a) Key Management Personnel

Key management personnel includes any person having authority or responsibility for planning, directing or controlling the activities of the entity, directly or indirectly including any Director (whether executive or otherwise) of that company. The only key management personnel identified for the company are the Board of Directors, the members of which are listed in the Directors' report.

(b) Key Management Personnel Compensation

Director	2021 \$	2020 \$
Etienne Clauw	9,417	10,000
Anthony Holland	4,042	3,750
John Surridge	5,000	5,000
Phillip Reibelt	5,000	5,000
Desmond Higginbotham	4,042	3,750

Notes to the financial statements (continued)

Note 27. Related Parties (continued)

(b) Key Management Personnel Compensation (continued)

Director	2021 \$	2020 \$
Eve John	5,000	5,000
Hurtle Lupton	3,895	3,750
Richard Best	1,875	2,812
Coral Page	-	1,875
Total key management personnel compensation	38,271	40,937

These amounts include fees and benefits paid to the non-executive Chair and non-executive Directors as well as all salary, paid leave benefits, fringe benefits and cash bonuses awarded to Executive Directors and other key management personnel.

(c) Other Related Parties

Other related parties include close family members of key management personnel and entities that are controlled or jointly controlled by those key management personnel, individually or collectively with their close family members.

(d) Key Management Personnel Shareholdings

The number of ordinary shares in the company held by each key management personnel during the financial year has been disclosed in the Director's Report.

(e) Other Key Management Transactions

There has been no other transactions key management or related parties other than those described above.

Note 28. Auditor's Remuneration

The appointed auditor of Knox Community Financial Services Ltd for the year ended 30 June 2021 is RSD Audit. Amounts paid or due and payable to the auditor are outlined below.

	2021 \$	2020 \$
<i>Audit & Review Services</i>		
Audit and review of financial statements (RSD Audit)	6,630	5,600
	6,630	5,600
<i>Non-Audit Services</i>		
Other non-audit services	-	-
Total auditor's remuneration	6,630	5,600

Note 29. Dividends

The following dividends were provided for and paid to shareholders during the reporting period as presented in the statement of changes in equity and statement of cash flows.

	2021		2020	
	Number	\$	Number	\$
Fully franked dividend	780,750	93,690	780,750	117,113
Dividends provided for and paid during the year	780,750	93,690	780,750	117,113

The tax rate at which dividends have been franked is 26% (2020: 27.5%).

Notes to the financial statements (continued)

Note 30. Earnings Per Share

The calculation of basic and diluted earnings per share has been based on the following profit attributable to ordinary shareholders and weighted-average number of ordinary shares outstanding.

	2021 \$	2020 \$
Profit attributable to ordinary shareholders	536,483	228,354
	Number	Number
Weighted average number of ordinary shares	780,750	780,750
	¢	¢
Basic and diluted earnings per share	68.71	29.25

Note 31. Events After the Reporting Period

There have been no significant events after the end of the financial year that would have a material impact on the financial statements or the company's state of affairs.

Note 32. Commitments & Contingencies

Any commitments for future expenditure associated with leases are recorded in Note 22. Details about any capital commitments are detailed in Note 16(c).

The company has no other commitments requiring disclosure.

There were no contingent liabilities or assets at the date of this report that would have an impact on the financial statements.

Note 33. Company Details

The registered office of the company is:

Knox Community Financial Services Ltd
67 Station Street, Ferntree Gully

The principal places of business are:

Ferntree Gully	67 Station Street, Ferntree Gully
Rowville	G7/1090 Wellington Road, Rowville

Note 34. Fair Value Measurements

The company may measure some of its assets and liabilities at fair value on either a recurring or non-recurring basis, depending on the requirements of the applicable Accounting Standard.

Fair value is the price the Company would receive to sell an asset or would have to pay to transfer a liability in an orderly (i.e. unforced) transaction between independent, knowledgeable and willing market participants at the measurement date.

As fair value is a market-based measure, the closest equivalent observable market pricing information is used to determine fair value. Adjustments to market values may be made having regard to the characteristics of the specific asset or liability. The fair value of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data.

To the extent possible, market information is extracted from either the principal market for the asset or liability (i.e. the market with the greatest volume and level of activity for the asset or liability) or, in the absence of such a market, the most advantageous market available to the entity at the end of the reporting period (i.e. the market that maximises the receipts from the sale of the asset or minimises the payments made to transfer the liability, after taking into account transaction costs and transport costs).

For non-financial assets, the fair value measurement also takes into account a market participant's ability to use the asset in its highest and best use or to sell it to another market participant that would use the asset in its highest and best use.

Notes to the financial statements (continued)

Note 34. Fair Value Measurements (continued)

The company measures and recognises the following assets at fair value on a recurring basis after initial recognition:

- freehold land and buildings
- listed investments

The company does not subsequently measure any liabilities at fair value on a non-recurring basis.

(a) Fair Value Hierarchy

AASB 13: Fair value measurement requires the disclosure of fair value information by level of the fair value hierarchy, which categorises fair value measurements into one of three possible levels based on the lowest level that an input that is significant to the measurement can be categorised into as follows:

Level	Measurement Details
Level 1	Measurements based on quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date.
Level 2	Measurements based on inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly or indirectly.
Level 3	Measurements based on unobservable inputs for the asset or liability.

Fair values of assets and liabilities that are not traded in an active market are determined using one or more valuation techniques. These valuation techniques maximise, to the extent possible, the use of observable market data. If all significant inputs required to measure fair value are observable, the asset or liability is included in Level 2. If one or more significant inputs are not based on observable market data, the asset or liability is included in Level 3.

The following tables provide the fair values of the company's assets and liabilities measured and recognised on a recurring basis after initial recognition and their categorisation within the fair value hierarchy:

30 June 2021				
	Level 1 \$	Level 2 \$	Level 3 \$	Total \$
Recurring Fair Value Measurements				
<i>Non-financial Assets</i>				
Land & Buildings	-	1,193,035	-	1,193,035
	-	1,193,035	-	1,193,035
<i>Financial Assets</i>				
Listed investments	965,714	-	-	965,714
	965,714	-	-	965,714

30 June 2021				
	Level 1 \$	Level 2 \$	Level 3 \$	Total \$
Recurring Fair Value Measurements				
<i>Non-financial Assets</i>				
Land & Buildings	-	1,059,810	-	1,059,810
	-	1,059,810	-	1,059,810
<i>Financial Assets</i>				
Listed investments	734,727	-	-	734,727
	734,727	-	-	734,727

There were no transfers between levels for assets measured at fair value on a recurring basis during the reporting period (2020: no transfers).

(b) Valuation Techniques

The company selects a valuation technique that is appropriate in the circumstances and for which sufficient data is available to measure fair value. The availability of sufficient and relevant data primarily depends on the specific characteristics of the asset or liability being measured. The valuation techniques selected by the company are consistent with one or more of the following valuation approaches:

Notes to the financial statements (continued)

Note 34. Fair Value Measurements (continued)

(b) Valuation Techniques (continued)

Approach	Valuation Details
Market Approach	Valuation techniques that use prices and other relevant information generated by market transactions for identical or similar assets or liabilities.
Income Approach	Valuation techniques that convert estimated future cash flows or income and expenses into a single discounted present value
Cost Approach	Valuation techniques that reflect the current replacement cost of an asset at its current service capacity.

Each valuation technique requires inputs that reflect the assumptions that buyers and sellers would use when pricing the asset or liability, including assumptions about risks. When selecting a valuation technique, the company gives priority to those techniques that maximise the use of observable inputs and minimise the use of unobservable inputs. Inputs that are developed using market data (such as publicly available information on actual transactions) and reflect the assumptions that buyers and sellers would generally use when pricing the asset or liability are considered observable, whereas inputs for which market data is not available and therefore are developed using the best information available about such assumptions are considered unobservable.

Valuation Techniques & Inputs - Level 2 Fair Values

Asset	Fair Value at 30 June 2021 \$	Valuation Techniques	Inputs Used
Land & Buildings	1,193,035	Income approach	Inputs as per valuation report i.e. value per sqm, annual rental income etc)

The fair value of freehold land and buildings is determined at least every three years based on valuations by an independent valuer. At the end of each intervening period, the Directors review the independent valuation and, when appropriate, update the fair value measurement to reflect current market conditions using a range of valuation techniques, including recent observable market data and discounted cash flow methodologies.

There were no changes during the period in the valuation techniques used by the company to determine Level 2 fair values.

(c) Reconciliation of Recurring Level 2 & 3 Fair Value Measurements

Level 2	Land & Buildings \$
Balance at the beginning of the year	1,059,810
Additions during the year	
Gains/(losses) recognised in profit or loss during the year	133,225
Settlements during the year	-
Balance at the end of the year	1,193,035

Directors' declaration

In accordance with a resolution of the directors of Knox Community Financial Services Ltd, we state that:

In the opinion of the directors:

- (a) The financial statements and notes of the company are in accordance with the *Corporations Act 2001*, including:
- (i) giving a true and fair view of the company's financial position as at 30 June 2021 and of its performance for the financial year ended on that date; and
 - (ii) complying with Accounting Standards, the *Corporations Regulations 2001* and other mandatory professional reporting requirements; and
- (b) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable

This declaration is made in accordance with a resolution of the board of directors.



Etienne Clauw
Chair/Director

Dated this 21st day of September, 2021

Independent audit report



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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF KNOX COMMUNITY FINANCIAL SERVICES LIMITED

REPORT ON THE AUDIT OF THE FINANCIAL REPORT

Opinion

We have audited the financial report of Knox Community Financial Services Limited (the Company), which comprises the statement of financial position as at 30 June 2021, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and the directors' declaration.

In our opinion the accompanying financial report of Knox Community Financial Services Limited is in accordance with the *Corporations Act 2001*, including:

- (i) giving a true and fair view of the Company's financial position as at 30 June 2021 and of its performance for the year then ended; and
- (ii) complying with Australian Accounting Standards and the *Corporations Regulations 2001*

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements related to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Company in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Corporations Act 2001*, which has been given to the directors of the Company, would be in the same terms if given to the directors as at the time of this auditor's report.

Director's Responsibility for the Financial Report

The directors of the Company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001*, and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the ability of the Company to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Richmond Sinnott & Delahunty, trading as RSD Audit
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Auditor's Responsibility for the Audit of the Financial Report

Our responsibility is to express an opinion on the financial report based on our audit. Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report.

The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.

We identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Directors, as well as evaluating the overall presentation of the financial report.

We conclude on the appropriateness of the Directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.

We evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We obtain sufficient appropriate audit evidence regarding the financial information of the entity to express an opinion on the financial report. We are responsible for the direction, supervision and performance of the audit. We remain solely responsible for our audit opinion.

We communicate with the Directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements. We also provide the Directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the Company's annual report for the year ended 30 June 2021 but does not include the financial report and our auditor's report thereon. Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon. In connection with our audit of the financial report, our responsibility is to read the other information, and in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

RSD Audit

Chartered Accountants

A handwritten signature in black ink, appearing to read 'Katie'.

Kathie Teasdale

Partner

Bendigo

Dated: 21 September 2021

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(BNPAR21072) (10/21)

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