

February
2021

2021

Newsletter

Community Bank · Leopold



Message from our Chairperson

We hope you and your family had a safe holiday season and enjoyed a much earned catch up with family and friends – some for the first time this year. For us as a business we continued to operate under new normal arrangements. The end of 2020 saw the announcement of our 2020 grant recipients, our first (and hopefully last) virtual Annual General Meeting, and the completion of all the compliance obligations associated with running the company.

The AGM saw the announcement of a 7 cent per share dividend. Payments were made on 10 November and statements were sent accordingly. Remember, as a Board we do not have access to your information from the branch so should you change any contact details, please contact us directly to ensure we have your current information. Our 2020 Annual Report was circulated to all shareholders in November and limited hard copies are available at the branch should you be interested.

2020 also saw the retirement of two Directors from the Board – John Leach and Gabrielle Jennings. Their involvement over the past couple of years has been invaluable and we thank them for their support. Our Annual General Meeting saw the formal adoption of three new Directors – Craig Savige, Kylie-Anne Clayton and Ramona Browne.

Your 2021 Board comprises of Lily Reinert (Chairperson), Kylie-Anne Clayton (Deputy Chairperson), Paul Madden (Treasurer), Bronwyn Shearer (Company Secretary) and Directors; Bob Reinert, Dennis More, Todd Hubers Van Assenraad, Craig Savige, and Ramona Browne. If anyone is interested in joining the Board please contact Bronwyn on bendigoleopold@gmail.com or 0418 348 562 to discuss what it all involves.

From a branch perspective staff worked through the year without missing a beat. Commencing in May, our Branch Manager Hannah Palmer, worked tirelessly with the staff to provide exceptional customer service through difficult times. We thank them for their continued support and encourage you to go into the branch to meet the staff and discuss your banking needs. ▶



Craig Savige



Kylie Clayton



Ramona Browne

◀ Message from our Chairperson (continued)

In November we saw the commencement of Tyler Stavenuiter at the branch. Tyler will be undertaking a 12-month traineeship.

In mid-December Danita (Customer Service Officer) welcomed a new baby boy. As Danita takes time off to spend with her beautiful family, we look forward to her returning later in the year.

As we all move into 2021, we can all be more hopeful on what the future holds. As a Board we will continue to support our branch staff and strive hard to ensure the financial success of the branch which will benefit you, the shareholder, and more broadly our wonderful community of Leopold.

Remember, the more you and your friends support Community Bank Leopold, the more we can support you, the shareholders and our community.

Lily Reinert
Chairperson

Meet the Directors

Continuing our series on meeting the Directors we introduce Bob Reinert, Dennis More and Todd Hubers Van Assenraad.

Bob Reinert

Bob Reinert is a founding Director. He was part of the steering group who invested much time establishing Leopold Community Enterprises Limited and the establishment of the Bendigo Bank franchise at Gateway Plaza. Bob has been involved in the construction industry for over 30 years. He owns and has managed a scaffold company for the past twenty years. Bob is a Registered Domestic and Commercial Builder. He has raised his children in Leopold and been involved with a wide range of community groups including Leopold Football Netball Club and West Coast Soarers.



Dennis More

Dennis More joined the Board in September 2018 and brings a wealth of business experience. Starting his working life as an electrician, he has been self-employed in various businesses across Geelong over the past forty years. These include electrical contracting, lighting retail, trenching contracting, and most recently as a commercial and industrial property developer. He is a director of multiple businesses and is an active member of many community organisations including the donation of land for use for the Leopold Angling and Aquatic Club.



Todd Hubers Van Assenraad

Todd Hubers Van Assenraad is a community minded professional, who brings web, software and marketing experience to the Board. He has previously served as director of Technology Geelong (ICT Geelong), ran Australia's first regional coworking space StartupCloud and currently Geelong Silicon Beach – a casual lean startup meetup group. He first started software coding at age seven, graduated from Deakin University with a Bachelor of Business Information Technology with honours in 2006 and has since been running a software consultancy company. Todd took the opportunity to join the Board in April 2019 and looks forward to further community development for his family and residents of Leopold.

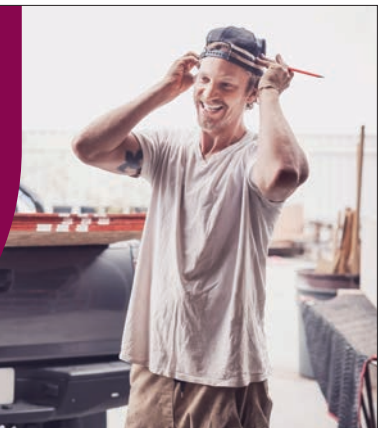


Great Equipment Finance Rates

Need to buy new vehicles, plant or equipment? We can help you keep your capital and manage your cash flow. And depending on your circumstances, taxation benefits may also be available to you.

Chat with a lending specialist today, phone our branch on 03 5250 1057 or search Bendigo Bank Equipment Finance.

 Community Bank · Leopold



Our community

The 2020/21 Grants program saw over \$96,000 given back to the community. This is on top of the \$35,000 given in sponsorship to our sporting clubs. We look forward to the projects they deliver over the coming months.

Our investment back into the community continues to grow. To date our community investment totals over \$1.46 million. We thank our shareholders and customers for their support because without you both this would not be possible.



1st Eastern Park Scouts	Camping equipment	\$950
Allanvale Pre School	Koori Garden and Mural	\$12,000
Dymocks Children's Charities/Leopold Kinder	Books	\$1,150
Foodbank Victoria	Donation	\$1,000
Friends of the Bellarine Rail Trail	Gardening equipment	\$1,500
Grinter Garden	Materials for new garden beds	\$1,968
Leopold Angling & Aquatic Club	Security system	\$1,000
Leopold Bowls Club	Drinking fountains	\$3,100
Leopold Cricket Club	Ipads for scoring	\$2,100
Leopold Hall	Mobility classes	\$3,120
Leopold Kindergarten	Indigenous garden	\$10,850
Leopold Primary School	Shading for amphitheatre	\$25,000
Leopold Probus Club	Computer equipment	\$1,900
Leopold Toy Library	Outside play toys	\$1,000
Leopold War Memorial	Completion of War Memorial	\$10,000
Lions Club of Leopold	Upgrading the shed	\$1,500
Wallington Cricket Club	Club sponsorship	\$5,000

2021 will see the work on many of the ideas and projects recommended in the 2019/20 Community Needs Study. First of which is the Leopold Community Directory. The directory will be circulated both hard copy in mailboxes and e-copies available on our website and through many community groups. It details the groups, clubs and services we have access to in Leopold. We encourage you to have a look and see whether any of these will enhance your involvement in our supportive community.

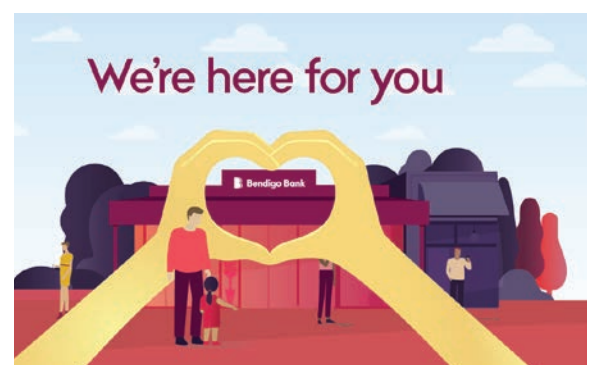


How can you help?

It's simple, when you, your family and your friends choose to be a customer of Community Bank Leopold;

- You benefit from the wide range of Bendigo Bank competitive products and our outstanding service, and
- The community shares in the income generated by your banking.

See the change your banking can make in Leopold by calling into our branch and speaking to our friendly staff.



Our branch

2020 has certainly seen some challenges with COVID-19 not only impacting our community but how the branch operates. You would have seen mask wearing, protective shields at the counters and in offices, hand sanitising and restrictions on the number of people in the branch.

Throughout it all the banking sector has also seen some ups and downs. We have continued to see tighter lending restrictions off the back of the royal commission and an extremely competitive market.

The one thing that remains consistent is our staff who have continued to remain strong and focussed on assisting our customers with a level of service that is above the rest. None of this would have been possible without the customers being willing to wait that little bit longer, or change the way in which they do their banking and adapt to this challenge and new norm.


As move into 2021 we are hopeful that things will slowly return to our new 'normal'.

Talk to us today

Community Bank · Leopold

Shop 18, Gateway Plaza,
621 Bellarine Highway, Leopold Vic 3224
P 5250 1057

E leopoldmailbox@bendigoadelaide.com.au
bendigobank.com.au/leopold

 /LeopoldCommunityBankBranch

We're open:

9.30am - 5.00pm Monday to Friday

Directors

Lily Reinert, Paul Madden, Bronwyn Shearer,
Bob Reinert, Dennis More, Todd Hubers,
Craig Savige, Kylie-Anne Clayton, Ramona Browne

Leopold Community Enterprises Limited
PO Box 38, Leopold Vic 3224
ABN 39 133 061 800

Meet the staff

Continuing our series on meeting the staff, we introduce Samantha (Sam) Allen – Senior Customer Service Officer, Danita Eastman – Part-time Customer Service Officer and Tyler Stavenuiter – Trainee.



Samantha Allen

Samantha (Sam) Allen is a Geelong local moving to Ocean Grove two years ago. She joined the team in February 2019 coming from a retail management background. Sam quickly established herself as a reliable and hardworking part of the team. In November 2020 she

was promoted to Senior Customer Service Officer in recognition of her demonstrated ability in the workplace. When not working Sam loves to travel and go to music gigs. Come in and have a chat with her to discuss any insurance or transactional needs.



Danita Eastman

After moving to Geelong, Danita Eastman joined the team in December 2019 having demonstrated a strong customer service employment background including two years' experience at another Community Bank. She is married with three children and her

interests include hockey, having represented Victoria and Australia in indoor and outdoor hockey; and is a member of Lonsdale Golf Club. Professionally she is committed to providing the highest level of customer service and maintaining customer privacy. When Danita returns from maternity leave later in the year, please feel free to call into the branch to discuss all your banking needs.



Tyler Stavenuiter

Tyler Stavenuiter has lived in Geelong all of his life. He graduated from high school in 2019 and joined the team in November 2020. He has just commenced a Certificate III in Business and is super excited to see where it will lead him in the future.

Before joining Community Bank Leopold, he dabbled in the hospitality industry for five years during which he gained a passion for customer service. When not at the branch he can be found at his local soccer club where he volunteers and holds the position of Secretary. He looks forward to meeting you all soon!