

Community Bank · Leopold

A word from the Chair

What a six-months it has been since our last newsletter. We started 2022 with optimism and then COVID-19 continued to impact our community. Whilst it has been successful from a business perspective, the impact of COVID-19 on our community and business operations cannot be underestimated. As usual our community has stood strong and supported each other. As we settled into our new 'normal' we look forward to what the remainder of 2022 has to offer.

Your Community Bank Leopold

The branch welcomed Britt Lonsdale as Branch Manager. Britt has taken over whilst Hannah Palmer is on maternity leave caring for her beautiful daughter born in November 2021. We also said goodbye to three staff members, Steve Smiljanic, Mua Alatupe and Danita Eastman as we welcomed Tyler Stavenuiter, who started as a trainee and is now a permanent Customer Service Officer, and Daina Howard as our new Customer Relationship Officer. In late February we also welcomed Paige Rockliff as Customer Service Officer. Throughout all the changes, our staff have remained committed to the business and our community. For this we cannot thank them enough.

Our shareholders

In November 2021, we paid our shareholders a fully franked dividend of 5c per share. Since 2012 the total financial return to shareholders stands at over \$491,433. The company continues to commit to rewarding those who made our Community Bank possible and those who continue to support us today. To all our shareholders we send a significant vote of thanks. Without your support we would not be able to continue

to support our ever growing and diverse community of Leopold.

We take this opportunity to thank those shareholders who attended our virtual Annual General Meeting in November 2021. We are confident that 2022 will allow a face-to-face meeting in which our shareholders and community groups can mingle and chat about the benefits of banking locally.



196 Local shareholders

at 31 December 2021



5 cents
Fully franked dividend paid to shareholders in 2020/21

Your Board

At the end of 2021 our Board said goodbye to Craig Savige who, although was not with us for a long period, left his mark on our operations. Lily and Bob Reinert also retired from the Board. Both Bob and Lily have been part of the Board since the Steering Committee days and their commitment to getting the branch established and its continued operations over the past 14 years cannot be valued highly enough. We will all miss their strength, insight and hard work they have bought to the success of the business today. To the retiring Directors,



A word from the Chair (continued)

thankyou. At the February meeting we welcomed Keith Reynard to our Board. Keith is new to Leopold and brings enormous experience in working with his past community. We look forward to his new ideas and approaches to strengthening the business.

Our community

Throughout 2021 we continued to support our community and sporting groups whilst they opened and closed due to COVID-19. Our continued commitment to our community is demonstrated through the grants and sponsorships undertaken over this period and by our grants for 2021 which were announced at the Annual General Meeting. See the Community Impact Report section of the newsletter for further information.

The future

As we move into 2022, we look forward to growing the business, supporting our community and sporting groups, and remaining committed to our shareholders.

Kylie Clayton Chairperson

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Introducing the Board

As the Board continues to ensure the company prospers and complies with all regulations and guidelines, we introduce the new Board for 2022 who are charged with these obligations.



Kylie Clayton Chairperson



Paul Madden Treasurer



Bronwyn Shearer Company Secretary & Deputy Chairperson



Todd Hubers Director



Dennis More Director



Ramona Browne
Director



Keith Reynard Director

We are currently looking for Directors, if you are interested in volunteering your time to better our community, please contact Bronwyn on bendigoleopold@gmail.com or 0418 348 562 to discuss.

Part of the team

Leopold Community Enterprises Limited is a franchisee of Bendigo Bank and operates the locally owned Community Bank Leopold.

Expressions of interest are now being accepted for the voluntary position of Director.

As a director you will be motivated, well organised, self-directed and community orientated. You'll support and drive the company's strategic direction, goals and objectives to have a real say in the future direction of the branch and community.

For more information or to apply, call Bronwyn on 0418 348 562 or email bendigoleopold@gmail.com.

Leopold Community Enterprises Limited

Introducing the branch staff

Throughout the uncertainty of 2020 and 2021, our staff have continued to work hard to provide exceptional customer service to our community.



Britt Lonsdale

Britt came to Community Bank Leopold in October 2021 after spending over seven years with Bendigo Bank, most recently with Ocean Grove Branch. Britt lives in East Geelong, previously living in Bendigo her whole life. Britt moved from Bendigo two years ago for a sea change.

Britt enjoys keeping busy with beach walks, cooking, pilates and boxing. She loves a chat with her customers and being involved with the community via her role as Branch Manager at Community Bank Leopold. Call into the branch to meet Britt and chat about your lending and business needs.



Chris White

Chris came to Community Bank Leopold in June after spending over four years with Bendigo Bank at South Melbourne and Melbourne Central. He currently lives in Wyndham Vale but grew up in Geelong with much of his family living in Geelong. Outside of work he loves to keep fit, he

is always looking to go for a walk or a run and always needs to be on the move. He enjoys spending time with family and is a very passionate supporter of the Geelong Football Club and Melbourne Storm Rugby League Club. He is a warm, approachable person and is looking forward to assisting the community with any of their lending needs, as well as assisting Britt with running Community Bank Leopold. Call into the branch to chat with Chris about all your lending needs.



Daina Howard

Daina joined the team at Community Bank Leopold in November as a Customer Relationship Officer, after working for multiple branches across the Geelong and Gippsland region. Daina brings a great deal of knowledge and experience, as well as a positive attitude to the team. Outside

of work Daina enjoys spending time with her family and travel with friends. Daina is looking forward to working with the team at Leopold and making lasting relationships with the local community. Pop into the branch and chat with Daina regarding all your banking needs.



6 Staff in branch



4,704
Local Leopold customers at 31 December 2021



Robyn Collier

Robyn moved to Leopold when she was young and stayed. She raised her family in the Leopold community. When not working she likes to go walking and bike riding and is looking forward to getting back into yoga. Having previous banking experience, Robyn was one of

the original Community Bank Leopold staff members starting her employment with us in April 2009. Over this time, she has become a well-known face in the branch who is always there to help with her wealth of knowledge. Call in and see Robyn to discuss all your banking needs.



Tyler Stavenuiter

Tyler has lived in Geelong all his life. He joined the Community Bank Leopold team in November 2020 as a trainee. After completing his traineeship, he has remained with our company as a Customer Service Officer. Before joining Community Bank Leopold, he dabbled in

the hospitality industry for five years during which he gained a passion for customer service. When not at the branch he can be found at his local soccer club where he volunteers and holds the position of Secretary. Come in a chat with Tyler about all your banking needs.



Paige Rockliff

Paige has lived in Geelong most of her life. She joined the team at Community Bank Leopold as a Customer Service Officer in late February 2022 after 14 years in hospitality and customer service. During this time Paige gained a passion for customer service. When she's not at the

branch she's at home reading books, practicing her clarinet, singing and playing with her cockatiel. Call into the branch to meet our newest staff member.

How can you help?

See the difference your banking can make by calling into Community Bank Leopold and speaking with our friendly staff. It's simple when you choose to be a customer of Community Bank Leopold:

- · You benefit from the wide range of Bendigo Bank competitive products and outstanding service
- · You benefit from the dividends you receive
- · The community shares in the income generated by your banking.



Community impact report

We aim to be the bank of choice for Leopold and a leader in our community.

We work hard to have an impact on local wellbeing and prosperity.

Funds for the community investments are generated through customers linking their banking and phone business (held with Bendigo Bank and Bendigo Telco) to Community Bank Leopold, and the Bank and Telco sharing some of their profits from these accounts.



\$1.5 million

Re-invested in the Leopold community to-date



Re-invested in the Leopold community in 2021



Local projects and organisations funded in 2021

Changed your details?

Shareholders, it is important to ensure your personal details are kept up-to-date. Please note: we do not have access to your banking details at the branch. For changes, please contact Bronwyn on 0418 348 562 or bendigoleopold@gmail.com

Talk to us today

Community Bank · Leopold

Shop 18, Gateway Plaza, 621 Bellarine Highway, Leopold Vic 3224

P 5250 1057

E leopoldmailbox@bendigoadelaide.com.au bendigobank.com.au/leopold



🚺 / LeopoldCommunityBankBranch

We're open:

9.30am - 5.00pm Monday to Friday

Kylie Clayton (Chairperson), Paul Madden (Treasurer), Bronwyn Shearer (Company Secretary & Deputy Chairperson), Dennis More, Todd Hubers, Ramona Browne, Keith Reynard

Leopold Community Enterprises Limited PO Box 38, Leopold Vic 3224 ABN 39 133 061 800

Although it has been a difficult year for all businesses, because of the community's support, we have been able to continue to support community groups, clubs and initiatives throughout the challenges of the pandemic. These groups have been supported throughout 2021.

1st Eastern Park Scouts	Leopold Little Athletics
Allanvale Preschool	Leopold Primary School
Barwon Health Foundation (Kids Paediatric Unit)	Leopold Sportsmans Club (Bowls section)
Friends of the Bellarine Rail trail	Leopold Sportsmans Club (Golf section)
FC Leopold	Leopold Tennis Club
Grinter Garden	Lions Club of Leopold
Leopold Cricket Club	U&I Inclusions
Leopold Football Netball Club	Wallington Cricket Club
Leopold Hall	Wallington Primary School
Leopold Kindergarten	

Infrastructure

We all benefit from great infrastructure in our community. Our commitment towards ensuring this is demonstrated by the \$454,844 invested in the bricks and mortar of our community.

Health and wellbeing

We have had the pleasure of investing in \$232,033 in events, programs and projects that positively impact on the health and wellbeing of our community.

Education

We continue to support education and childhood learning with grants totalling over \$265,483 to our kindergartens, schools, and toy library.

Sport

Enabling our community to stay active has been achieved through investing \$412,960 in sport and recreation for the young and young at heart.















