

Summer
2023

Newsletter

Community Bank · Leopold



A word from the Chair

As we welcome 2023, we hope you and your family had a safe holiday season and enjoyed a much earned catch up with family and friends.

Your branch

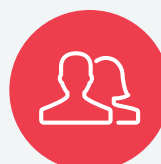
Late 2022 saw the return of our Branch Manager Hannah. Hannah returned following 12 months parental leave. With this we also said goodbye to Britt, Acting Branch Manager who commenced parental leave at the same time. You may have noticed some new staff at the branch. Full profiles are later in the newsletter.

Our branch workload has seen an increase in activity due to the closure of Newcomb branch and the removal of the ATM by Bendigo Bank from Gateway Plaza. As a Board we recognise the impact on our community and staff, so we are addressing this by employing additional counter staff and investigating the installation of an ATM attached to the branch. We thank our customers for their patience.

Throughout all the changes, our staff have remained committed to the business and our community. For this we cannot thank them enough.

Our shareholders

The AGM saw the announcement of a 5 cent per share fully franked dividend. Payments were made on 8 November and statements were sent accordingly. Records of this payment are lodged with ATO and will be available by tax time. Since 2012 the total financial return to shareholders stands at over \$530,000. Our 2022 Annual Report was circulated to all shareholders in November and limited hard copies are



207

Local shareholders
at 31 December 2022



5 cents

Fully franked dividend paid
to shareholders in 2021-22

available at the branch and an e-copy is available on our website.

The company continues to commit to rewarding those who made the Community Bank possible and those who continue to support us today. To all our shareholders we send a significant vote of thanks. Without your support we would not be able to continue to support our ever growing and diverse community of Leopold.

Your Board

Our current Board membership stands at six. We meet monthly (except December) and have an Executive Officer employed who deals with most of the work for the Board including day-to-day management, shareholder enquiries, special projects and implementation of Board decisions; so, the time commitment of Directors for hands on work is quite light compared to some Boards. Being involved in the Board is a wonderful opportunity to see firsthand the impacts your banking has on our community. ►

◀ A word from the Chair (continued)

We are currently recruiting for persons who are committed to the Leopold community and may be interested in joining the board. Expressions of interest are to be lodged with Bronwyn at bendigoleopold@gmail.com

Our community

Throughout 2022 we continued to support our community and sporting groups. This is demonstrated through the grants and sponsorships undertaken over this period and by our grants for 2022 which were announced at the Annual General Meeting. See the Community Impact Report section of the newsletter for further information.

The future

In the coming weeks our Community Directory will be circulated to letterboxes and community groups throughout Leopold. It will also be available on our website for future reference. This is a great initiative by the Community Bank and a worthwhile booklet for new and longstanding Leopold residents.

The 2023 Annual General Meeting will be held on Monday 6 November 7pm at the Leopold Sportsman's Club. Save the date and come along to see the benefits of your commitment to the branch and our community. It really is a fun night.

As we move into 2023, we look forward to growing the business, supporting our staff, investing in our community and sporting groups, and remaining committed to our shareholders.

Thank you for your continued support.

Kylie Clayton
Chairperson

Introducing the Board

As the Board continues to ensure the company prospers and complies with all regulations and guidelines, we introduce the new Board for 2022 who are charged with these obligations.



Kylie Clayton
Chairperson



Paul Madden
Treasurer



Bronwyn Shearer
Company
Secretary & Deputy
Chairperson



Dennis More
Director



Ramona Browne
Director



Keith Reynard
Director

Changed your details?

Shareholders, it is important to ensure your personal details are kept up to date. Please note: We do not have access to your banking details from the branch. For changes, please contact Bronwyn on 0418 348 562 or bendigoleopold@gmail.com

Part of the team

Leopold Community Enterprises Limited is a franchisee of Bendigo Bank and operates the locally owned Community Bank Leopold.

Expressions of interest are now being accepted for the voluntary position of Director.

As a director you will be motivated, well organised, self-directed and community orientated. You'll support and drive the company's strategic direction, goals and objectives to have a real say in the future direction of the branch and community.

For more information or to apply, call Bronwyn on 0418 348 562 or email bendigoleopold@gmail.com.

Leopold Community Enterprises Limited



Introducing the branch staff

Throughout the challenges of branch closures, our staff and customer numbers continue to grow. Our staff have continued to work hard to provide exceptional customer service to our community.



Hannah Masset

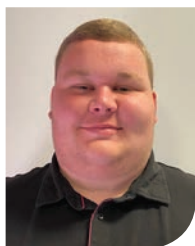
Hannah returns to her role as Branch Manager after 12 months off caring for her beautiful daughter. Hannah has over 10 years' experience with Bendigo Bank working in various roles within the Geelong region. When not working she loves to spend time with her loving family and travelling. She loves the sunshine and being active. Hannah values great relationships with family and friends and looks forward to further developing business and customer relationships throughout the Leopold community.



Belinda Gillett

Belinda has been a staff member at Bendigo Bank for 17 years working in many different roles. The roles she has enjoyed most are the ones that have allowed her to work closely with customers so they can achieve their banking goals. This is Belinda's first role based at a Community

Bank branch and she has been warmly welcomed into the Leopold Community Bank team. Outside of work Belinda enjoys taking dance classes and making teddy bears.



Tyler Stavenuiter

After completing his training and Customer Service Officer role at Leopold Tyler took the opportunity for a promotion at Bendigo Bank. He has since returned to Leopold to take up a fulltime position as a Customer Relationship Officer. When not at the branch he can be found at his

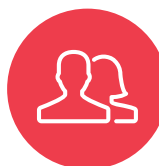
local soccer club where he volunteers and holds the position of Secretary. Tyler brings a great deal of knowledge and experience, as well as a positive attitude to the team. Come in a chat with Tyler about all your banking needs.



Robyn Collier

Robyn moved to Leopold when she was young and stayed. She raised her family in the Leopold community. When not working

she likes to go walking and bike riding and is looking forward to getting back into yoga. Having previous banking experience, Robyn was one of the original Community Bank Leopold staff members starting her employment with us in April 2009. Over this time, she has become a well-known face in the branch who is always there to help with her wealth of knowledge. Call in and see Robyn to discuss all your banking needs.



7

Staff in branch



5,056

Local Leopold customers at
31 December 2022



Paige Rockliff

Paige has lived in Geelong most of her life. She joined the team at Community Bank Leopold as a Customer Service Officer in late February 2022 after 14 years in hospitality and customer service. During this time Paige gained a passion for customer service. When she's not at the

branch she's at home reading books, practicing her clarinet, singing and playing with her cockatiel. Call into the branch to meet Paige as she assists you with your banking needs.



Danielle Jolley

Danielle moved to Geelong from WA in 2005 and raised her family here. When not working she likes to go hiking and adventuring around both Australia and overseas. Having previous banking experience, Danielle started working at the Community Bank Leopold in February

2022. Over this time, she has been a friendly face, eager to assist her customers with all of their everyday transactional banking needs.



Dominique Adams

Dominique recently moved to Geelong having grown up in New Zealand. She is married with two boys and a fur-baby named Peanut. When not working she enjoys going to the beach, spending time with her family and going to the gym.

Dominique joined the Leopold team in September and has enjoyed assisting the community with their everyday banking needs.

How can you help?

See the difference your banking can make by calling into the Community Bank Leopold and speaking with our friendly staff. It's simple when you choose to be a customer of Community Bank Leopold:

- You benefit from the wide range of Bendigo Bank competitive products and outstanding customer service
- You benefit from the dividends you receive
- The community shares in the income generated by your banking.



Friends of the Bellarine Rail Trail

**BANK
LOCAL**

Community Impact Report

Banking is our business - Community is our purpose

Funds for community investments are generated through customers linking their banking held with Bendigo Bank to Community Bank Leopold.



◀ Leopold Bowls Club

Enabling our community to stay active has been achieved through investing in sport and recreation for the young and young at heart.



\$1.66 million

Re-invested in the Leopold community to-date



\$162,825

Re-invested in the Leopold community in 2022



21

Local projects and organisations funded in 2022



◀ Wallington PS

We continue to support education and childhood learning with grants supporting our kindergartens, schools, and toy library.



▶ Chatty Cafe

We all benefit from great infrastructure in our community. Our commitment towards ensuring this is demonstrated by the investment in the bricks and mortar of our community.



▶ GYE

We have had the pleasure of investing in events, programs and projects that positively impact on the health and wellbeing of our community.

Be part of supporting Leopold

Thanks to our customers, we have been able to invest in special projects, infrastructure developments, equipment purchases, community resources, team sponsorships and club and fundraising events including:

1st Geelong Scout Group
Allanvale Preschool
Australian Decorative & Fine Arts Society
Bellarine Bears Baseball Club
Club Italia
Christ the King Primary School
FC Leopold
Friend in Me event
Geelong High School/ Hands on Learning
Geelong Youth Engagement
Leopold Angling & Aquatic Club
Leopold Community & Learning Centre
Leopold Cricket Club
Leopold Football Netball Club
Leopold Hall
Leopold Playgroup
Leopold Primary School
Leopold Sportsman's Club (Bowls section)
Leopold Sportsman's Club (Golf section)
Lions Club of Leopold
St Vincent de Paul
Wallington Primary School

Talk to us today

Community Bank · Leopold

Shop 18, Gateway Plaza,
621 Bellarine Highway, Leopold Vic 3224

P 5250 1057

E leopoldmailbox@bendigoadelaide.com.au
bendigobank.com.au/leopold



/ LeopoldCommunityBankBranch

We're open:

9.30am - 5.00pm Monday to Friday

Directors

Kylie Clayton (Chairperson), Paul Madden (Treasurer),
Bronwyn Shearer (Company Secretary & Deputy
Chairperson), Dennis More, Todd Hubers, Ramona Browne,
Keith Reynard

Leopold Community Enterprises Limited
PO Box 38, Leopold Vic 3224
ABN 39 133 061 800