



June
2020

Newsletter

Community Bank · Leopold

Message from our Chairperson

We have certainly had a busy and unique start to 2020. We started the year with the drought then bush fires and now a pandemic. No one could have anticipated the impacts these would have on our community.

If you have been into the Leopold Community Bank recently you will have noticed that strict measures have been put in place to limit any health impacts on our staff and customers. We have protective screens at the tellers and in meeting rooms, limited numbers of people in the branch at any one-time, increased cleaning requirements for the branch. Outside of this however it has been business as usual. For this we thank our wonderful staff for their continued professional work. Due to the reduced number of in branch customers, we have focussed on ensuring our customers are supported electronically for their banking requirements. We thank all our customers for their patience and support over this difficult time. As restrictions ease, we look forward to working more closely with you to meet your changing banking needs.

Over the coming couple of years, you will also see changes with the brand of Bendigo Bank. To date this has been introduced across the website, e-banking, social media channels, bank statements and cards; and is being introduced across all marketing materials. When the branch is due for a refurbishment it will be also seen in branch. The brand refresh is modern, distinctive and forward-looking. The new branding is

to represent: Caring – for which we are well known for; and Capable – we have the professionalism to back it up.

Again, we thank you our shareholders and customers for your continued support of the Leopold Community Bank. Without your support we would not be able to continue to support our ever growing and diverse community of Leopold. Please feel to call the branch on 5250 1057 to make an appointment for any assistance with your banking requirements and don't forget to refer us to your friends and family.

Lily Reinert
Chairperson

Save the date

A date has been set for our Annual General Meeting on Monday 9 November. As usual the meeting will be held at the Leopold Sportsman's Club and commence at 7.00pm. So please put this in your calendar and come along, celebrate our achievements, meet the staff and Board, and representatives of the amazing community groups we support.



Meet the Directors

Over the coming newsletters we will introduce you to the Directors. The first of which will be the Board Executive.



Lily Reinert (Chairperson)

Lily was born and educated in Geelong and worked at Geelong Hospital as a Registered Nurse. During this time, she was involved in clinical teaching at Barwon Health and Deakin University, focusing on returning Registered

Nurses to the workforce. Lily has lived

in Leopold all her married life and has two children. For more than thirty years, she has been an active member on numerous Leopold community groups and committees. She supports her husband in running their business and is actively involved in occupational health and safety.

Lily had the opportunity to join the steering committee for the Leopold Community Bank some 13 years ago and has continued an active role on the Board since Leopold Community Enterprises Limited was formed holding the positions of Director, Company Secretary for seven years and now the position of Chairperson.



Paul Madden (Treasurer)

Paul was born, raised and educated in Newtown. He lived in Leopold for 30 years with his wife and four sons and currently resides in Moolap. He has been a self-employed Public Accountant, CPA, for 32 years trading as Advance Business Centres and Geelong Tax Services in

Moorabool Street, Geelong and has been involved with a variety of small businesses. Paul has been Past President of Leopold Scout Group, supported his sons attending the local AusKick, Little League and Leopold Football Club. His interests include cycling, sea kayaking, collecting money boxes, Australian stamps and antique family bibles.

Like Lily, Paul has been involved since the establishment of Leopold Community Bank Steering Committee some 13 years ago. He currently is the Treasurer and Deputy Chairperson of the Board of Leopold Community Enterprises Limited.



Bronwyn Shearer (Company Secretary)

Bronwyn has been a local of Leopold for over 25 years and is married with two adult children. Her employment has been in social work, particularly in the fields of employment and training. She spent 10 years working with Boards in

the areas of strategic planning, governance practices and Board evaluations. She is passionate about travel, especially cruising. Bronwyn joined the Board of Leopold Community Enterprises Limited in 2015 and uses her skills to work with the Board to strengthen its' governance practices. Outside of the Board work, the highlight of her Executive Officer and Company Secretary roles, is working with the wonderful community groups we have in Leopold. She supports them through the provision of grants, donations and sponsorship from the Community Bank and assist with applications from other funding bodies.



Making good things happen

When you bank with us, profits pour into the community. \$1,300,000 so far.

A bank giving back sounds unusual. For us, it's business as usual.

Find out more. Call us on 03 52501057 or search Bendigo Bank Leopold.



Bendigo and Adelaide Bank Limited ABN 11 068 049 178, AFSL/Australian Credit Licence 237879 A1390563, OUT_1305378, 15/06/2020

Update of shareholder information

Thank you to all our shareholders who over the last couple of months have updated their shareholder details including your Tax File Number and date of birth. Please ensure that if your details change (especially your bank account details for dividend payments) you contact us immediately. As the Board has no access to customer information you must notify us directly to ensure you receive all updates from the Company (Leopold Community Enterprises Limited). Contact for shareholder changes is Bronwyn Shearer on email bendigoleopold@gmail.com or by phone 0418 348 562 or contact the Leopold Community Bank and ask that the information be forwarded to Bronwyn.

Farewell and welcome

During April we said goodbye to our Branch Manager of four and-a-half years, Craig Taylor. We thank him for his wonderful work with the Leopold Community Bank and the community during this time and wish him well in his future endeavours.

Hannah Palmer



Leopold Community Bank welcomes our new Branch Manager, Hannah Palmer. Hannah comes to us having 10 years' experience

with Bendigo Bank. During this time, she has worked in all branch roles and has spent the last two years as an Assistant Manager at different sites within the Geelong region. Hannah was born and raised in the Mallee and joined the Geelong community five years ago. When not working she loves to travel with her European fiancé and loves the sunshine and being active. Hannah values great relationships with family and friends and looks forward to building great business and customer relationships throughout the Leopold community. She is looking forward to getting to know you, our customers.

Meet the staff

Over the coming newsletters we will introduce you to the wonderful branch staff.



Robyn Collier

Robyn moved to Leopold when she was quite young and stayed. She raised her family in the Leopold community. When not working she likes to go walking and bike riding and is looking forward to getting back into yoga. Having previous banking experience, Robyn was one of the original Leopold Community Bank staff members starting her employment with us on 3 April 2009. She is a well-known face in the

branch having commenced as a Customer Service Officer and now Customer Relationship Officer. If you need to discuss your insurance, personal lending and credit card needs, please contact Robyn at the branch to have a chat.



Steve Smiljanic

Steve has a decade of banking experience with Bendigo Bank, and has been employed with the Leopold Community Bank for five years. Steve has grown up in the Leopold community where he resided with his family throughout his childhood and teenage years. He now resides in the local community with his partner and two children. His role within the business is assisting new and existing clients with

any lending enquiries whether it be for a new vehicle, home renovations or the purchase of a new family home. If you need any assistance with any new or existing lending, give him a call to have a chat or make an appointment to meet and discuss your needs.



Mua "Walter" Alatupe

Having moved from Brisbane for the cooler climate, Walter joined Leopold Community Bank in 2016 after working one and a half years at Indooroopilly branch in Brisbane. He is the eldest of five children - three boys and two girls. He is of Samoan decent but raised in New Zealand. He loves all forms of footy, including AFL - although he did not understand it until moving to Victoria. Everyone who knows him knows he loves

doing midnight food runs. Suffice to say, he loves food. Exercise, not so much. He has really enjoyed meeting our customers and is keen to work with you to meet your banking requirements. Please visit him to discuss all of your insurance and transactional needs.

Community Needs Survey

2019/20
COMMUNITY NEEDS STUDY



The Community Needs Survey was finalised early this year and is available on our website under Investor Relations/Company Noticeboard. The report highlighted 17 recommendations that the Board can either directly or indirectly be involved in. Discussions and work have commenced on a number of these recommendations including the establishment of a community directory to promote local community groups and organisations, upgrade to the soccer facilities, solar lighting on the rail trail and the provision of allied health services in Leopold. Of course, much of this work has been held up due to COVID-19 and we are hopeful to re-commence work on this in the coming months. The survey recommendations will continue to be a focus of the Board over the coming years and we look forward to seeing the result these changes bring to our community.

Community update

The coronavirus has had a significant effect on the ability of our 2019 Community Enterprise Foundation™ grant recipients to complete their projects for which they received funding. Some had been lucky enough to purchase their items before the shutdown including:

- Leopold Men's Shed – carport and container for storage
- Leopold Primary School – new playground equipment
- Club Italia – Ride-on lawn mower
- Lions Club of Leopold – printer and hard drive
- Leopold Gateway Probus Club – laptop
- Leopold Hall – final items for the hall upgrade
- Leopold Football Netball Club – Netball court grandstand
- Leopold Angling and Aquatic Club – marquees and generator
- Encompass (The Paddock) – one community market held
- Leopold Kindergarten – outdoor protective clothing and play equipment.

We look forward as things settle down to visiting the projects and seeing the impact our grants have made on the community groups and the members they support.

How can you help?

It's simple

- Choose Leopold Community Bank
- You benefit from the wide range of Bendigo Bank competitive products
- The community benefits from the grants, sponsorships and donations we can provide.

So, talk to your family and friends and get them to drop into Leopold Community Bank and have a chat with our friendly staff. Without everyone's support we are not able to fully support our community.

Talk to us today

Community Bank

Leopold

Shop 18, Gateway Plaza

621 Bellarine Highway

Leopold Vic 3224

P 5250 1057

E leopoldmailbox@bendigoadelaide.com.au

www.bendigobank.com.au/leopold



/LeopoldCommunityBankBranch

We're open:

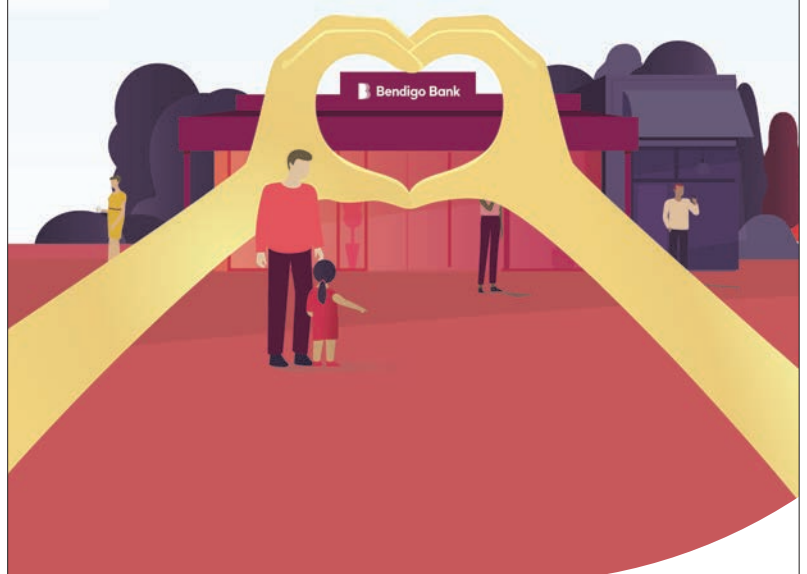
9.30am - 5.00pm Monday to Friday

Directors

Lily Reinert (Chairperson), Paul Madden (Treasurer), Bronwyn Shearer (Company Secretary), Bob Reinert, John Leach, Gabrielle Jennings, Dennis More, Todd Hubers, Craig Savige, Kylie Clayton, Ramona Browne

Leopold Community Enterprises Limited
PO Box 38, Leopold Vic 3224
ABN 39 133 061 800

We're open And here to help see you through COVID-19.



Bendigo Bank

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