



Newsletter

Community Bank · Lockhart & District

Welcome!

Welcome to our Summer / Autumn 2021 newsletter.

What a turbulent year 2020 turned out to be with the everchanging restrictions of the Coronavirus pandemic and the highs of a fantastic harvest seen by many of our local producers. I am sure many of you would agree what a bittersweet year it was.

This year we see David, our new Branch Operations Manager take over the day-to-day management of the branch whilst Clare heads out on the road to service our community as a Mobile Business Development Manager. We are excited to offer a more flexible service of banking; whether our customers are at home, farm or work, we come to you.

Community Bank Grants – making great things happen

Your bank continues to support many fantastic community groups, events and projects. The time is fast approaching for groups to submit their applications for support with the program opening on 8 March 2021. This application process will close on 6 April at midnight AEDT. Applications can be submitted via www.bendigobank.com.au/foundation and using the 'Apply for Funding' tab at the top of the screen. Any queries with this process please contact the Grants team on 1300 304 541.



Our Community Bank supporting your community

Our Community Bank Lockhart & District is well recognised for supporting our community as an essential part of our ethos.

This is our point of difference. This is only possible because local people choose to do their banking with us. We encourage all of you to help spread our story and promote our Community Bank Lockhart & District with friends and neighbours because a stronger Community Bank makes for a stronger community.

Please take care everyone and stay safe. Remember 'we're in this together'.

Community Bank shares

Shares are now available in Lockhart & District Financial Services Limited, the company operating the locally owned Community Bank Lockhart & District. If you'd like to find out more about becoming a shareholder, go to bendigobank.com.au/lockhart and select 'Trading Shares (LVM)'.

To register your interest in becoming a shareholder, contact Marea via email on murquhart@lockhartcommunitybank.com.au, or alternatively on 0429 208 212.



We have a new Manager!

In November 2020 we welcomed David Wilkes on board as our new Branch Operations Manager, looking after all things that happen with the day-to-day running of the branch, as well as any lending enquiries you may have. Dave comes to us after spending 12 months at the Wagga branch and prior to that Dave had his own business within the agriculture industry. Dave has an extensive background in rural business, livestock industry and finance/banking. Feel free to get in touch with Dave on 0437 921 277 or at the branch on 6920 4244.

After 13.5 years as Branch Manager Clare Hamson has accepted an internal promotion as a Business Development Manager (Mobile Lending Manager). Clare's new role sees her out and about proactively building new lending clients and business relationships for our Community Bank Lockhart & District. In this role Clare is able to meet our new and existing clients at a time and a place that's most convenient for our customers. We are excited about this new role and find already it is bringing increased lending business as well as a new level of customer service to our wider Lockhart community. Feel free to get in touch with Clare on her mobile 0429 204 244.

Mollie Waters from our branch has also recently received an internal promotion and has moved into a Customer Relationship Officer role. Mollie is looking forward to working closely with David, our new Branch Operations Manager and is excited about expanding her lending knowledge and continuing to build strong relationships with new and existing customers as well as the wider Lockhart community. Mollie has recently celebrated two years with Community Bank Lockhart & District and has enjoyed every minute of it. Mollie can be contacted at the branch on 6920 4244.

Our current team of branch staff consists of:

David Wilkes	Branch Operations Manager
Clare Hamson	Business Development Manager
Sarah Smyth and Mollie Waters	Customer Relationship Officers
Alison Parker and Carlie Pearse	Customer Service Officers

We welcome Carlie back from maternity leave who is currently working on Wednesdays at the branch.



Community Bank donations – making great things happen

Your bank continues to support many fantastic community groups, events and projects. Since July 2020 we were pleased to provide the following grants/donations:

Urana Campdraft – \$500	Osborne Football Club – \$500
Lockhart Ag Bureau – \$3,000	Driver Ed – \$1,000
St Joseph's Presentation Night – \$100	Lockhart Cricket Club 2019/20 – \$300
Lockhart Cricket Club 2020/21 – \$1,000	Lockhart Football & Netball Club – \$500

As well as the following pledges:

Lockhart Recreation Ground – \$100,000	Brookdale Bluebells – \$1,000
Osbourne Cricket Club – \$500	Billabong Crows – \$500
Lockhart Football & Netball Club – \$500	

Every year the staff are given the opportunity to grant funds to a community group of their choice. There is a separate application process and it must be to purchase something in particular. We then decide together which group we are going to provide the grant to. In 2020 the staff decided to support and say thank you to our essential workers by giving them a \$5 coffee/cake voucher each to be spent in Lockhart. It was our way of saying thanks to all those people who kept Lockhart ticking at such a stressful and unprecedented time. In total we gave out approximately 200 vouchers to our essential workers.



Gear up to grow.



Equipment Finance from Rural Bank.

To grow your farm business, you need to invest in the best possible equipment. We have access to finance options that will help you do exactly that.

Rural Bank's Equipment Finance gives you the power to purchase gear to grow your business, without draining your capital.

To find out more visit your local branch at 98 Green Street, Lockhart or phone 02 69204244 or ring Clare 0429 204 244.

Products are issued by Rural Bank – A Division of Bendigo and Adelaide Bank Limited, ABN 11 068 049 178 AFSL/Australian Credit Licence 237879 and distributed by Bendigo and Adelaide Bank Limited. Terms, conditions, fees, charges and lending criteria apply. For equipment finance products Bendigo and Adelaide Bank Limited may receive a commission. Terms and conditions available on application. (1463409-1463408) (05/20)

Available through



COVID-19 – We're in this together

As an essential service our branch remains open for you but we take the health of our customers, employees, visitors and community seriously so have implemented safety measures that need to be adhered to when visiting our branch.

Our opening hours are from 9.30 am until 5.00 pm. We ask all our customers to take the right precautions before/when coming into our branch, including the use of the QR code register. We do have a manual register if you do not have a smart phone for the QR code. In the interests of public health, we are asking you to please, do not enter the branch if:

- You have recently returned from overseas or knowingly been in contact with someone who has been diagnosed with Coronavirus (COVID-19) or has returned from overseas in the past 14 days
- You are displaying flu-like symptoms.

Please take note of the signage in the branch and obey the two metre distance rule between others.

If you can't make it into the branch, you can get your banking done from your own home with the Bendigo Bank Internet Banking website or our App. Feel free to ask our friendly staff how to assist you.

This will allow you to:

- Check account balances and transaction history
- Make credit card and loan repayments
- Make transfers, set up automatic payments and pay bills
- Activate your card, create a PIN and set up your PayID
- View your statements.

Download the App for free from the Apple Store or Google Play Store – we think you'll love using it.

We've also announced a range of assistance measures to ensure short and long term support for business, consumer and agribusiness customers affected by the COVID-19 pandemic. We want to help you through these challenging times, so get in touch to see what options may be available to you.

You can give us a call on the following numbers for any queries you may have:

Community Bank Lockhart	(02) 6920 4244
Mortgage Help	1300 652 146

Remember, We're here for you.

Talk to us today

Community Bank · Lockhart & District

98 Green Street, Lockhart NSW 2656

P (02) 6920 4244

F (02) 6920 4233

E lockhart@bendigoadelaide.com

bendigobank.com.au/lockhart

 /LockhartDistrictCommunityBankBranch

We're open:

9.30am - 5.00pm Monday to Friday

Directors

Nick Mathews, Rachel Westblade,
Rod McMicking, Craig Fletcher, Ken Hogan,
Peter McDonnell, Marea Urquhart,
Robyn Pearse

Lockhart & District Financial Services Limited
98 Green Street Lockhart NSW 2656
ABN 14 099 918 680



We're here for you

Your local Bendigo Bank branch remains open to help see you through COVID-19.

If you need to see us in person, we're asking you to:

- Visit only if you're feeling well
- Call ahead to book a time if possible
- Practice safe distancing

Call us on 02 6920 4244 or search Bendigo Bank Lockhart.

 **Bendigo Bank**

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