



Branch Manager's report.

I thought I'd share a few bits of information about Bendigo and Adelaide Bank that you may not be aware of. Did you know it's the 5th largest bank in Australia and we've also been voted Australia's favourite Business Bank as well as topping the customer satisfaction count for the fourth year in a row (Morgan Research, customer satisfaction research)?

Just have a think about that – we offer you all the services you'd expect of a big bank but we are **Bigger** than that; we're the bank our customers recommend to other people.

We also have some of the latest and best in digital technology, particularly our mobile payments solution GoPos. As well as these services, the locally owned **Community Bank®** branches throughout Australia have collectively reinvested over \$125 million of their profits for community projects.

Bringing it back to a local level - we opened our branch doors back in 2006, followed by our agency at Quintessential Dental, Jimboomba in 2011 and last year opened our Banking Service Centre next door to the agency.

We've contributed over \$250,000 to our local community, made dividend payments of over \$100,000 to our shareholders (all who have a connection to our local community) and assisted over 40 not for profit groups in our region.

Our Directors and branch staff provided over 500 volunteer hours at community events during 2014 and what's more – we love supporting our community.

For us it's not just about banking, it's about the success of our customers and our community.

If you'd like to know more about what we do, then make sure you contact us today at either the branch in Logan Village (phone: 5546 3840) or our Banking Service Centre in Jimboomba (phone: 5548 7220).

Branch Manager
Kerry Menck

Logan Village RSL.

At our Annual General Meeting last year, we presented to the members of the Logan Village RSL a cheque for \$1,000 to go towards the restoration of their front fence. The volunteers for this organisation do a wonderful job and we're proud to support them.



Above: Kerry presenting a cheque to the Logan Village RSL.

Top: Branch Manager, Kerry Menck having fun with kids from Jimboomba Little Athletics.



Back row: Alyssa, Lesley, Romy and Lynne.
Front row: Sharon, Kerry Menck (Branch Manager) and Kerrie.

Logan Country Financial Services Limited Suite 1/131-133 Albert Street, Logan Village QLD 4207 **ABN** 38 120 853 545 **Directors:** Paul Casbolt (Chairman), Laurie Koranski (Vice Chair), Margaret Whitfield (Treasurer), Glenda Elgood, Gary Hastings, Tery Hurst, Stacey McIntosh, Allan Pettigrew, Warren Rosen.

Non Director: Shaelene Hancock (Company Secretary).



Christmas celebrations at Logan Country.

Having some fun at our end of year Christmas party – the good news is we all made it onto Santa's 'nice list'.

Chairman update.

As Chairman of Logan Country Financial Services Limited, it's pleasing to hear that Bendigo Bank has now won for the fourth year in a row Business Bank of the Year – Customer Satisfaction Award (Morgan Research). Knowing that people are happy with the service our Business Bankers' provide is just one of the reasons we've opened our Banking Service Centre in Jimboomba. When we did our research before our expansion, the one message we kept hearing was that the community wanted access to better business banking and that's what our branch staff and the Bendigo Bank team can provide.

One of the philosophies of Bendigo Bank that I really admire is 'We feed into the prosperity of a community and not off it'.

It's what I and our other Directors also believe in, it's one of the reasons we volunteer our time and energy into the successful running of the company. We promote Logan Country **Community Bank**® Branch wherever we can, because we know the success of our business brings benefits to our community.

This success doesn't just occur; it's a team effort of our branch staff Kerry, Lesley, Kerrie, Sharon, Alyssa, Romy and Lynne, along with Shaelene who looks after the Company Secretary and marketing needs of our company. Equally as important in this team effort are our Directors - Laurie Koranski, Gary Hastings, Warren Rosen, Stacey McIntosh, Tery Hurst, Glenda Elgood, Margaret Whitfield and Allan Pettigrew.

I'm pleased to report that we paid a dividend to our shareholders for the 2014 financial year of 5.5c per share, which is a 5.5% pa return on our \$1 shares. Currently we also have shares available for purchase, so if you would like to increase your shareholding or know of others who want to invest in your local **Community Bank**® branch, please contact our Company Secretary on 0499 994 522 for further information.

I've recently been asked if our Directors have access to any of our customers' banking details? I'd like to ensure everyone that none of our Directors or our Corporate Manager, Shaelene Hancock have access to any of our customers' details. We will happily talk about the benefits of supporting our **Community Bank**® branch but anything to do with 'banking operations' is dealt with, solely by our staff at the branch.

Finally, I encourage you to contact the branch to find out just how they can assist you, Bendigo Bank has an extensive range of products and services available that you may not even be aware of. One of the simplest ways you can support your community is by banking with us.

Paul Casbolt
Chairman

Board of Directors.

Our Board of Directors is made up of a team of community members who volunteer their time in the successful running of our company. We all got together in January for our Strategic Planning Day. Board Members include:

Paul Casbolt (Chairman) Laurie Koranski (Vice Chairman)
Glenda Elgood Gary Hastings
Tery Hurst Stacey McIntosh
Allan Pettigrew Warren Rosen
Margaret Whitfield.



Our Board of Directors along with Kerry Menck and Shaelene Hancock at our Strategic Planning Day.

Thanks to Rick Rozenblatt.

A big thank you to our former Treasurer Rick Rozenblatt who resigned as Treasurer earlier this year. We appreciate all the valuable time and effort you brought to the Board and in particular in your role as Treasurer. No doubt we'll see you 'running' around the place somewhere soon.



Above: Paul Casbolt thanking former director Rick Rozenblatt.

News Directors to our Board.

We've welcomed two new Directors to our Board including Margaret Whitfield as our Treasurer and Allan Pettigrew (pictured right).

Margaret runs her own MYOB business and brings a wealth of knowledge, experience and a love of community to the Board.

Allan has been a long term local and is the current President of the Logan Village Community Centre as well as the former President of the Logan Village Social Garden Club. We're fortunate to have such dedicated and community focused Directors joining our team.



Shareholder details.

Are you a shareholder and changed your contact details, phone or email address recently? Please let Shaelene know any changes and we'll update our shareholder register so you don't miss out on any company news.

Shares available for purchase.

We currently have some shares available for purchase, if you have a family member or know of someone who has a connection to our local community that would like to invest in a company that supports and contributes to its community, why not give our Company Secretary, Shaelene a call on 0499 994 522 or email logancountrycb@gmail.com

Welcome Lynne to our Team.



Lynne joins our team.

With nearly eight years experience working at Bendigo and Adelaide Bank and a local member of our community, we're thrilled to welcome Lynne to Logan Country.

Opal Gardens Open Day.

Our team of branch staff and Directors had a fun time at the recent Opal Gardens Open Day. We've been supporters of the Opal Gardens Residents Association for a few years now and it was great catching up with familiar faces and some new people on the day.



Directors Gary Hastings and Paul Casbolt catching up with members of the Opal Gardens Bowls Club.

Quintessential Dental.

Congratulations Andrew, Laurie and the Quintessential Dental Team! Jimboomba Agents for Bendigo Bank, Quintessential Dental, celebrate their 25th birthday this month.

What began as a modest practice in 1990 has grown into an impressive business employing a staff of eleven and boasting a reputation for providing outstanding dental treatment to local families.

"At the end of the day, we owe our success to the people of Logan country" Andrew said.

"My wife and I live locally, our kids go to school here and we are actively engaged in our community."

"Much like Bendigo Bank's **Community Bank**[®] concept, Laurie and I believe in giving back to the community that so generously supports us."

Andrew has helped countless Nurses and Dentists realise their dreams of working in the dental industry. Meanwhile Laurie, one of our local Logan Country Financial Services Limited Directors, was awarded the Mayor's Spirit of Logan Australia Day Award in 2014 for her generous contributions to the Logan area.



Andrew Koranski with the Quintessential Team.

Yarrabilba summer of sport.

We went along to support the Logan Village Falcon Allsports at the recent opening of the new Sporting Ovals in Yarrabilba. Our team member Romy was having a great time at the Darryl Braithwaite concert.



Above left: Working with the Logan Village Falcon Allsports at the opening of the sports ovals at Yarrabilba.

Above right: Romy enjoyed Darryl Braithwaite singing 'that's the way it's going to be little darling...'

Alyssa celebrates five years with our **Community Bank**[®] branch.



As well as being our local weather expert, Alyssa recently celebrated five years with Bendigo Bank – congratulations Alyssa, you've been a fantastic addition to our team.

Lions Club of Logan Village.

We've been supporters of the Logan Village Lions Club for many years and proudly contributed \$1,000 towards further improvements of the Community Hall.

Pictured are Alyssa and Romy from the branch along with Club President Warren Warren Milevskiy and Director Laurie Koranski.



Logan Country Chamber of Commerce.



At one of the recent Chamber of Commerce events, we heard updates from our Mayor Pam Parker and local Councillors, as well as Linus Power our newly elected MP.

House With No Steps.

We've been supporting the House with No Steps for a number of years now and were proud to provide funding and assistance for their new Sensory Garden Project. This beautiful garden facility provides an experience for the clients and their families to enjoy whilst visiting the Centre. We also helped some families in need at the end of the year with contributions to the Christmas Hampers they prepared.



Above left: Annette Briers – Support Manager, House with No Steps, Kerry Menck and our Director Tery Hurst with clients of HWNS – having fun getting the Christmas hampers ready.



Above right: Piggy and Sharon having some fun at the HWNS Sensory Garden.



Above: Councilor Phil Pidgeon, Sharon from our branch and Annette Briers along with clients and family members at the opening of the Sensory Garden.

Jimboomba Little Athletics Track & Field Carnival.

We had a fantastic time supporting the Jimboomba Little Athletics at the Track & Field Carnival last time. It's great to see so many of our youth out and about enjoying sports. A big thank you to all the volunteers who make events like this possible.



Chairman Paul Casbolt and Piggy having fun at the Jimboomba Little Athletics Track & Field Carnival.



Upcoming events.

6 March – Quota International of Jimboomba – International Women's Day Breakfast.

14 March – Village Rockers, rock n roll dance. Chambers Flat Hall at 7.30pm.

20-22 March – Quota International of Jimboomba Art Show.

28 March – Flagstone Phoenix Brothers RLC 'Smashing the Barriers'.

18 April – My Home and the River – Parkland opening.

30 May – Logan Country Chamber of Commerce – Business Awards.

25 July – Woodhill Billy Cart Derby.

10-11 October – Jimboomba Relay for Life.

Logan Country Community Bank® Branch

Shop 2, 125 Wharf Street Centre, Logan Village Phone: 5546 3840

Opening hours: Monday to Friday 9.00am – 5.00pm and Saturday mornings 9.00am – 12 noon

Website: www.bendigobank.com.au/logan-country www.facebook.com/LoganCountryBranch twitter.com/bendigobank

Banking Service Centre and Agency: Quintessential Dental

Jimboomba Convenience Centre, 133-145 Brisbane Street, Jimboomba Phone: 5548 7220

Opening hours: Monday to Friday 9.00am – 4.00pm

 **Bendigo Bank**
Bigger than a bank.

bendigobank.com.au