



Supporting our community.

Our last round of sponsorship funding saw an overwhelming amount of applications received which shows us that local community groups are in need of financial support to help them continue the wonderful work they do as volunteers for our community. Whether it is sporting clubs, creative arts initiatives, events or community groups needing equipment, community organisations make a difference to the young and senior members of our community. Their contribution helps build a thriving community and we are pleased to support various organisations with our community sponsorship program. The funding provided to the successful applicants is accessed from our branches Market Development Fund provided by Bendigo Bank to help us promote the **Community Bank®** model and the good your banking can make. The community organisations listed in the table were recipients of the last community sponsorship program.

Our Community Engagement Committee are in the process of reviewing the applications for the next community funding program and we look forward to sharing the news on the successful applicants in the next newsletter or alternatively 'like' us on Facebook to stay up to date on news and information.

Organisation	Sponsorship
Village Green Theatre Group	Theatrical production
Hills Hornets	Netball equipment & uniforms
Lotus Vana Resort	Charity Golf Day
Logan Village Riding Club	Horse riding events
Logan Village Men's Shed	Safety equipment
Logan Country Chamber of Commerce	Village Fest
Jimboomba Anglican Parish	Rockin' Jimmy's Car Show
Jimboomba Scout Group	Marquees
Jimboomba Redbacks	Club sponsorship

Rebel FM campaign.

In partnership with Rebel FM 90.5, we are running an advertising campaign where you can nominate a local community group or charity to receive \$500 to help support a project or initiative.

The first winner of the promotion was Logan House Fire Support Network which assist local families that have been devastated by house fire. We have three more donations of \$500 each, so why not nominate your local organisation by simply entering at www.rebelfm.com.au/win/ChangeMakerLogan



Logan Country Financial Services Limited 125 Wharf Street, Logan Village QLD 4207 ABN 38 120 853 545
Directors: Jocelyne Berry-Sheppard (Chair), Glenda Elgood, Sonia Hasted, Vasi Danbury.

Chair's report.



News of changes with our Franchise partner Bendigo Bank, will see an overhaul of how the Bank does business with its community franchise partners (us). Unfortunately, these big changes mean sad goodbyes to some of the people that have worked closely with our business since the very beginning, and it is with the heaviest of hearts we bid farewell to Peter Dirkx who is moving on to new exciting adventures. All the

best Peter! Many of our shareholders will have gotten to know Peter from his many appearances at our AGM, 10th birthday celebrations and the opening of our branch at Logan Village and the sub branch at Jimboomba.



Peter Dirkx has bid farewell from the Board.

The Board waits with anticipation to see what the new structure will look like and how this might impact on how we do business. As any good business should know, it is important that we embrace change and ensure that we can maximise and leverage this change for the betterment of our company and our community. Rest assured your Directors are working tirelessly to ensure that it's business as usual on all fronts.

You may have seen via our new electronic emailed newsletter that an interim distribution was voted against at a recent Board meeting. This decision was based on sound financial advice to ensure that the company did not prematurely over commit itself. The Board is dedicated to long term gains and sustainable dividends that will last into the future. We will ask our Auditors to

provide an independent assessment of the company's position at the completion of the end of financial year reports in July. If you have not seen the new emailed shareholder only newsletter and wish to subscribe, please notify me at lccbchairman@outlook.com

New marketing campaigns have been launched through the collaborative efforts of **Community Bank®** branches in South East Queensland. Hopefully you have seen the **Better big bank** ads now filter through in print and screen media. This campaign is to encourage further business development opportunities and help the community realise that Bendigo Bank is the fifth largest bank in Australia.

Business is tough and growth is slow, and the way we all do banking is so vastly different from the last 10 years in which a prime example lays in our ATM's. It seems that the digital age sees more and more of us conduct our banking business online and ATM's and foot traffic in branches continues to decrease. This means that the income generated from ATM's is decreasing as people choose to move to paperless cash systems.

Our Directors and staff are working hard to buck current trends as we work to return the company to profit. It's time for the Board to nail down the issues that seem to continually plague us. Nothing is off the table and all matters are under review. If you have any matter of feedback that you would like to share with the Board, I would encourage you to pass these on to me directly.

In other business development news, the hunt for the perfect Mobile Relationship Manager continues, as does the search for volunteers to join the committees that support the Board. If you or anyone you know of is interested in either of these positions, we would love to hear from you.

If you see us at community events we encourage you all to come and say hi, we love to hear **from** our shareholders and want to know how we can do more.

Finally, I invite you as a shareholder to consider our branches for all of your banking needs. As you are aware, Bendigo Bank's products and services generates an income for our company, so the more our community banks with us, the quicker we can return the company to a profitable position to allow us to return a dividend.

To discuss any matters please send me an email lccbchairman@outlook.com

Jocelynne Berry-Sheppard
Chairman

Jimboomba Scouts.

Recently, the Jimboomba Scouts held a youth camp for senior cubs who are about to move into scouts. Having applied for a community grant from us for pop up shades, the camp was a perfect opportunity to use their new pop up shades. The pop up shades will be an asset to the community group as they participate various activities in and around the community.



Village Green Theatre Group.

We were pleased to support and attend the theatrical production of 'Stepping Out' by Village Green Theatre Group (pictured right) which was a play about friendship and camaraderie, and to see members of the group enjoy participating in a performance which involves a lot of hard work and dedication. The amateur play was enjoyed by many community members and we congratulate the group on a successful and entertaining performance.



Logan Village Men's Shed.

The Logan Village Men's Shed is a thriving community group which not only provides the opportunity for community members to participate in the creativity of woodwork and keeping their minds active, but it also supports members mental health with the opportunity to talk in a safe and open environment. The group purchased much needed safety equipment to continue their love of woodwork, safely and without the risk of serious injury (pictured below).



Rockin' Jimmy's.

Our Directors, staff and Piggy had a great day out at Rockin' Jimmy's Car Show (pictured below). The event is in its sixth year and helps bring families together in a family friendly event. As a sponsor of the event, we had the opportunity to engage with the locals and promote the **Community Bank**® model.



Lotus Vana Resort.

The aim of the Charity Golf Day, organised by Lotus Vana Resort, was to raise awareness of people with disability in the Logan Country area. Although the skies opened up with rain on the day, this did not dampen the enthusiasm and participation of those that attended (pictured above). Supporting disability services is important to ensure an inclusive society with just as many opportunities as able bodied people. Well done to the team at Lotus Vana Resort.

Park Ridge Active Riding Group.

Park Ridge Active Riding Group were the recipients of previous community funding by our branches to purchase a judging hut for future events such as the Grand Prix Dressage. The club which has a long and successful history, was very appreciative of the sponsorship (pictured below).



Branch Manager's report.



In collaboration with **Community Bank®** branches in South East Queensland, we embarked on an exciting advertising initiative which resulted in a video production to help promote our Logan Village **Community Bank®** Branch and Jimboomba branch. The vignettes were created to especially showcase our point of difference whilst highlighting the fact that Bendigo Bank provides the banking needs required by our customers. The ads will be released very soon so keep an eye out for them on our Facebook page.

From 1 July 2019 the new Banking Code of Practice came into effect. All staff from our branches have completed the relevant training to ensure we understand and are fully compliant with the changes to the code. The key principles of the code are trust, integrity, confidence, transparency, accountability and service.

I am confident that our team is committed to ensuring we do the right thing first time for our customers and shareholders.

Did you know we now have a referrer agent program? This can be set up with community groups, clubs or organisations. Bendigo Bank will pay the referring group a once-off upfront payment for referring Home Loans, Personal Loans, Business Loans, Overdrafts and Credit Cards that are approved and fully funded. Are you connected to a local group or organisation that may be interested in more information about the program? The club/groups need to have an ABN or ACN and have the ability to refer members and their families to our local Logan Village **Community Bank®** Branch and Jimboomba branch on an ongoing basis. Please contact the branches on (07) 5546 3840 or (07) 5548 7220 for more information.

Kerry Menck
Branch Manager

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Logan Village **Community Bank®** Branch and Jimboomba branch

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Logan Village Community Bank® Branch

125 Wharf Street Centre, Logan Village Phone: 5546 3840

Opening hours: Monday to Friday 9.00am – 5.00pm and Saturday mornings 9.00am – 12 noon

Website: www.bendigobank.com.au/logan-village www.facebook.com/LoganCountryBranch twitter.com/bendigobank

Jimboomba branch Shop 16A, Jimboomba Convenience Centre, 133-145 Brisbane Road, Jimboomba Phone: 5548 7220
Opening hours: Monday to Friday 9.00am – 4.00pm



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