# Community update

## Community Bank · Doncaster East & Templestowe Village

### We're here for you

The past few months have been testing times for many. The team at Bendigo Bank's Doncaster East and Templestowe Village Community Bank branches have continued to support customers with banking assistance, providing a range of support measures for consumers and businesses who are doing it tough.

We remain committed to our local giving program, ensuring that local charities, disability service providers and sporting clubs continue to be supported throughout this period.

Here's a snapshot of what we've been up to over the past few months.

#### \$25,000 to the Winter Warmth program

As the weather cools down, the heating bills go up. Whilst many people turn their heaters on without a second thought, there is a group of elderly and vulnerable people in Manningham who, due to



Helping everyone stay warm this winter

financial cost, have to weigh up whether to keep warm, or pay for other essential living costs.

In March, the Doncaster East and Templestowe Village Community Bank branches provided the team at Doncare with a \$25,000 grant to support their Winter Warmth program – a financial assistance program that specifically assists pensioners in need.

This grant will give these individuals the confidence and capacity to use their heaters to stay warm during the colder months.

#### Assisting Onemda to transition to online

Based in Doncaster East, Onemda is a centre for learning and development for adults living with a disability. They support many participants with complex health conditions who are particularly vulnerable during the COVID-19 pandemic, and who needed assistance in their own homes.



In response to restrictions,

Onemda developed a modified online service for participants and their families which includes in-home care, digital remote learning and interventions.

The Doncaster East and Templestowe Village Community Bank branches provided a grant of \$35,500 to assist Onemda in building the IT system to deliver this program. The program will be required as long as the coronavirus remains a threat to vulnerable communities, and beyond.





Pines Learning now have ten new laptops for their students to use

#### PCs for Pines Learning

The COVID-19 pandemic threw many schools and education providers into chaos, with the sudden restrictions meaning that programs needed to be delivered online.

Pines Learning in Doncaster provides education to the disadvantaged and to those who are often without an income as they upskill to return to work. Many of their students lacked the tools required to undertake online learning and couldn't afford to buy them.

Our branches provided a grant of \$16,000 for the purchase of 10 laptops for Pines Learning to loan to students during this time, ensuring the continued education, support and engagement.

#### Vouchers for the Doncare Food Pantry

With the temporary closure of the Doncare Op-Shop network came a loss of revenue for this important organisation who care for our most vulnerable in Manningham. We recently donated \$10,000 in supermarket vouchers for Doncare to distribute to those needing emergency assistance.



Vouchers will help Doncare's clients get the provisions they need

#### How to support your community

Our model is simple. You bank with us. Your community shares in the bank's income. Funds are distributed to local community groups. Good things happen in your community.

There's never been a better time to consider changing banks. Our Community Bank branches are local, provide exceptional customer service and offer Bendigo Bank's full range of competitive products and services.

# Talk to us today



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#### We're open:

9.30am – 5.00pm Monday to Friday

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#### Directors

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