



## Caladenia bus.

We always get that little bit more excited when we are able to make a financial contribution that has a major impact for a most worthwhile community cause. Our recent Community Grant payment to Caladenia Dementia Care is one of the most significant individual payments we have been able to deliver.

We were approached by Caladenia just over a year ago for assistance to enable them to purchase a new commuter transporter bus to replace their existing ageing bus that was starting to fray and become dilapidated. Our Board approved the request and Caladenia was the recipient of a cheque for \$55,000 to cover the full replacement cost.

“We have been humbled here at Caladenia by the generosity of the Mooroolbark **Community Bank**<sup>®</sup> Branch and Bendigo Bank’s Enterprise Foundation™,” said Sarah Yeates Manager of Caladenia.



“The new Bus was delivered in January – and is an absolute dream for us to drive, with a specialised cargo area, and automatic door and step,” said Sarah.

“We asked Trish Magg’s Golden Retriever mascot and Caladenia’s founder to officially ‘cut the ribbon’ and treated Rowan Alexander, Manager of the Mooroolbark **Community Bank**<sup>®</sup> Branch, along with some of the Board members from both the Mooroolbark & District

Financial Services Limited and Caladenia Dementia Care a short ride up and down the drive way.”

“From the bottom of our hearts – thank you for this donation – our community programs can now continue in comfort and safety,” says Sarah most graciously.

## Big Red Kidney Bus.

The Rotary Club of Croydon is partnering with Kidney Health Australia (KHA) to get Australia’s second Big Red Kidney Bus (BRKB) – fully equipped with dialysis equipment on the road. It’s an initiative that will enable more Australians on dialysis to have a holiday.

Richard Gilham, Croydon Rotary Club’s President, says the BRKB was inspired by his friend and customer, Helen Williams, a rural haemodialysis patient. Helen had commented on an “amazing holiday” that she was able to have in Anglesea, thanks to being able to access dialysis treatment aboard the Big Red Kidney Bus during its stay at Victoria’s Surf Coast for several weeks.



Brian McDaid, past President and a member of Croydon Rotary Club for some 20 years says, “The club is now fundraising towards a \$150,000 target to cover professional conversion of a donated retired bus into a holiday dialysis unit.”

Anyone interested in supporting this fundraising campaign please contact The Rotary Club of Croydon [www.rotarycroydon.org.au](http://www.rotarycroydon.org.au)

Mooroolbark & District Financial Services Limited PO Box 360, Mooroolbark VIC 3138 **ABN** 45 098 234 354  
**Directors:** Peter McGowan (Chair) Joan Drew (Sec/Treas) David Hodgett, Jean Mitchinson, Richard Nicholas, David Wright.

## Branch Manager's report.



Welcome to another edition of our Mooroolbark **Community Bank**<sup>®</sup> Branch newsletter.

In this edition we are pleased to deliver four articles on local not-for-profit organisations that have a close affiliation with our branch; Caladenia Dementia Care, Croydon Rotary, Eastern Volunteers and the Mooroolbark Bowls Club.

We trust you will also enjoy the article on Rocco Mammoliti, better

known as Rocky the Cobbler who I am sure most people will recognise as being a long time business and community minded person in our area.

On 23 May this year we celebrated our 14th birthday. Time seems to have flown past so quickly since the late Peter Brock stood outside our branch doors and declared us open for business. What initially started out as a project to bring a banking alternative to Mooroolbark has grown into a major contributor and financial provider for many local not for profit groups.

To date our branch has returned over \$1.3 million back into our community by the way of sponsorships and community grants.

Early 2015 the Board employed a part time Marketing Officer, David Green to work with the groups we sponsor. Last year we provided over 60 groups with financial assistance. David not only helps guide the groups through the promotion of our branch, he often helps them to promote their own activities.

Many of the not for profits we support have their story told by this newsletter, through our two branch TV monitors and on the branch Community Story Boards we display. David has also helped introduce some groups to our local Community Radio station, Radio Eastern 98.1FM so they can tell their story. If you are part of a local not for profit group and you feel we can help promote your cause. Please do not hesitate to contact me direct and I would be happy to discuss how we might be able to help spread your story.

I trust you will enjoy reading through this newsletter.

**Rowan Alexander**  
**Branch Manager**

## Staff profile – Jenny.



The first person you are likely to see as you walk in our front door is Jenny as her work station is situated in the main banking chamber. Customers can sit down with her to discuss their banking needs in a more relaxed area that is a bit more private than standing at the counter.

Jenny started at our branch back in November 2011, and her initial role was to supervise our Customer Service Officers. In February 2013, Jenny moved into our Customer Relationship Officer role replacing Sharon who resigned to move to South Gippsland to live.

The Customer Relationship Officer role is pivotal to our branch success. Jenny opens the majority of our new accounts, often being the first contact point for new customers who come through our doors. She also is our Term Deposit / Investment specialist constantly helping our customers with how they can best invest their money in Bank products.

Prior to starting out with us Jenny had 29 years banking history with the Westpac Bank. Jenny has been a career banker and says she loves the community involvement of her work, getting to know customers on a personal level and takes pride when she believes she has played a role in helping our customers achieve their banking goals.

Jenny is married to Resat who is of Albanian/Turkish descent. The family has a market garden/farming business in the Yarra Valley. Their property is on approximately 110 acres and in the main they grow capsicum, kale, butter beans and bok choy as well as stocking 130 head of beef cattle. A few times throughout the year our staff enjoy a free delivery of produce which is very much appreciated.

Her banking career and farm activities keep Jenny busy but when she gets a spare moment she enjoys a nice glass of wine, a quiet relax and cheering on her beloved Richmond Football club.

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## Eastern Volunteers transport.

Eastern Volunteers is an innovative, not-for-profit volunteer resource centre operating across the municipalities of Maroondah, Whitehorse and Yarra Ranges. Eastern Volunteers is a recognised regional leader in volunteer services, community transport and community project management.

Mooroolbark **Community Bank**<sup>®</sup> Branch is pleased to support Eastern Volunteers and is proud to recognise all of the local volunteers who support our community. This is just one example of the support provided.

Pauline is a delightful elderly lady from Mooroolbark who accesses Eastern Volunteers Transport Service on a weekly basis. Pauline is vision impaired and therefore dependent on the service to take her to regular medical appointments locally, to the Eye and Ear Hospital in the city and to weekly water aerobics classes in Ringwood. Pauline also relies on the service to take her to the local shops where she is able to navigate around the shops herself, making use of their services to home deliver her purchases. Pauline says, "The service is fabulous. When the drivers are due to arrive, I watch for them to pull up in my driveway and we always enjoy a chat. Some lovely drivers have even taken me into the city."



The service has also taken some of the pressure off Pauline's immediate family because she is able to navigate her way around with the assistance of the transport service. Pauline likes to be able to tell her daughter that she has already done her shopping. "The transport service enables me to organize my own life in my own time and way," Pauline said.

## Mooroolbark Bowls Club.



Mooroolbark Bowls Club was established in 1983 to promote the game of lawn bowls. The club has three top class bowling greens, a fully licensed bar, an industrial Kitchen and a comfortable meeting room.

Since 1983 the club has developed to become an active member of the Mooroolbark community. It provides a comfortable meeting place for not only their members but other organizations such as the Lions Club, the newly formed Mooroolbark Mens Shed and Club 59.

People interested in becoming involved in lawn bowls can arrange an introduction to the sport through a free introductory membership for the first year and free coaching.

The club welcomes enquiries from local community organisations or individuals who might wish to hold events such as barefoot bowling, meetings and/or parties.

Mooroolbark Bowls club appreciates the support provided by Mooroolbark **Community Bank**<sup>®</sup> Branch who have over the years provided advice and assistance in developing the club, obtaining a defibrillator and repairing the clubroom roof.

Left: The Mooroolbark **Community Bank**<sup>®</sup> Branch team participating at the Mooroolbark Bowls Club Corporate Challenge event held in February this year.

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## Local business – ‘Rocky’ the Cobbler.

Rocco (Rocky) Mammoliti is a well known face around Mooroolbark. Rocky has been located at his ‘Rocky The Cobbler’ shop in Brice Ave since 1981, where he has been repairing shoes, replacing watch batteries, programming car keys or exchanging much loved books.

Rocky was complimentary of the recent changes to the railway station and surrounding shopping area, stating “This has improved safety, accessibility, cleanliness and attractiveness to customers and visitors to the area.”

Rocky is passionate about Mooroolbark and this is exemplified by his involvement in the local community groups such as the local Mooroolbark Football Club when his son played there, his membership, including two years as President of the Mooroolbark Lions club, local Clean Up Australia where he joined other local groups such as the CFA, Police and Mooroolbark Traders for their annual clean and tidy up of the local precinct.

Rocky can clearly remember the time when most of the major banks had either moved or where very close to moving out of the area. “I helped with petitions and efforts to ensure that we had a local bank and I can say I was pleased with the outcome



of having the Mooroolbark **Community Bank**® Branch right here,” Rocky said.

Rocky is one person that Mooroolbark can be proud of. “For the last 35 years I have been healing soles!” says Rocky with a smile.

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## Mooroolbark **Community Bank**® Branch

Shop 19 Mooroolbark Terrace, 66-74 Brice Avenue Mooroolbark VIC 3138 Phone: 9726 5388

Opening hours: Monday to Friday 9.00am – 5.00pm and Saturday mornings 9.00am – 12 noon

Website: [www.bendigobank.com.au/mooroolbark](http://www.bendigobank.com.au/mooroolbark) [facebook.com/MooroolbarkFinancialServices](https://facebook.com/MooroolbarkFinancialServices) [twitter.com/bendigobank](https://twitter.com/bendigobank)

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