

Charlton & District
Community Bank® Branch



CHARLTON
PARK 2020



North Central
Financial Services Limited

ABN 22 094 331 665

**ANNUAL
REPORT
2013**

Charlton & District **Community Bank®** Branch

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Chairman's report

For year ending 30 June 2013

I am pleased to report that 2012/13 was another successful year for the **Community Bank**[®] branch with a spike in deposit funds prior to 30 June pushing total business to around \$88 million. This represents a significant growth from last year and gives us the opportunity to buffer the very tight margins that are facing all financial institutions at the moment.

Profit has been good considering we are still facing adjustments in some of our prime earning areas as trailer commissions are reduced in line with Bendigo Bank's 'Restoring the Balance' program. This program was instigated because **Community Bank**[®] branches' commission payments had moved in excess of the agreed 50/50 split of revenue and adjustments were necessary to realign the payments.

Budget estimates for next financial year show a marked downturn in estimated profit. Earnings will be down and we have our five-year franchise renewal fee to pay, both of which will combine to have a significant impact on our disposable income.

Dividend

This year's dividend to shareholders will be 5 cents per share, fully franked. This is the first year we have declared a fully franked dividend and this should more than make up for the slight decrease in the dividend this year.

Sponsorship

A variety of clubs and groups have again received sponsorship this year. No doubt this is a huge boost for many of these organisations as escalating costs and limited resources continue to be the primary concern to those involved.

Community support

The **Community Bank**[®] concept is all about community support, and we endeavor as a Board to gain the maximum value we can from available funds.

This year at the launch of the Charlton Park 2020 Multi-Purpose Facility Fundraising Night, our **Community Bank**[®] Board announced it had increased its commitment by \$300,000 to \$500,000. We believe we have an obligation to give the project every opportunity to succeed. Local fundraising continues with over \$140,000 pledged so far. When combined with the amounts paid or pledged by the user groups at Charlton Park, the \$1 million local target is within reach by the 2020 committee.

Such a significant pledge means some cutbacks in the short term to our Grants Program, however the potential benefits of the Multi-Purpose Facility should more than compensate for this. We have funds set aside in the Community Enterprise Foundation™, and have budgeted to cover the outstanding pledge amount over the next four years.

Our 2013 Grants Program reflects the cutbacks, with a little over \$22,000 allocated to the following organisations:

- Boort Ski Club - \$3,000 for painting Clubrooms
- Charlton Golf Club - \$8,000 repainting and refurbishment of Clubhouse
- Charlton Men's Shed - \$3,600 concrete floor for engine workshop
- St Joseph's School - \$3,000 to assist in the replacement of shade sails
- Charlton Pre-School - \$1,200 for pin up boards and office shelving.

Chairman's report (continued)

An application which did not meet Community Enterprise Foundation™ criteria under the Grants Program, but was supported by way of direct sponsorship was:

- Wycheproof Field & Game Association - \$3,000 to assist in the purchase of solar panels.

Staff

With increasing work volumes and difficulty covering staff leave entitlements, the Board has accepted advice from Bendigo Bank and employed another part-time staff member for two days per week. We welcome new staff member Colleen Kelson to the position of part-time Customer Service Officer.

Tracy, Leanne and Vicki continue in their respective roles and the Board very much appreciates the fantastic customer service they provide.

Brett continues to grow our business with plain hard work and the vast array of contacts he has. All budgets and targets were either met or exceeded – a very good year's work Brett. Well done.

John Harley remains our Company Secretary, a role John carries out in a highly efficient and organised manner at all times. I thank John most sincerely for his assistance on all range of matters over the course of the year.

Directors

Directors due to retire this year are: Jon Whykes, Kerry Addlem and Neville Cloak. All have indicated their intention to renominate and have the full support of the Board.

We welcome new Director Neville Cloak, who took up the position just prior to our last Annual General Meeting (AGM). Neville is a partner in a very successful café in Charlton, has a background in business and is a valuable contributor and Director on our Board.

Nominations for Director's positions have been advertised to shareholders and will be voted on at the AGM.

Voting on all resolutions is by way of proxy, or in person at the AGM. Voting papers must be returned by the due date.

Agencies

It is pleasing to report that North Central Financial Services Ltd now controls Agencies in Wycheproof, Birchip and as of the 1 July, an agency in Boort. This process has taken some considerable time, with a range of issues contributing to the delay in the transfer of the operations.

I must thank Bendigo Bank, Agencies Manager Tim Birthisel, Regional Manager John Sirolli, and our Manager Brett for all the work associated with the transfer of the Agency business. This is a very significant achievement for our **Community Bank®** branch both now and into the future. It has the immediate effect of growing our business, with the transfer of clients, secures our operational area for Brett to operate in, and opens up a larger catchment area for us to expand our footings.

Branch upgrade

During the year we completed an upgrade of our branch to bring it up to the Bendigo Bank's best practice. This was necessary to make our branch satisfy the operational safety standards for our staff. If you haven't seen the changes, please come and visit the branch. These alterations meant a significant cost to our running expenses this financial year.

Chairman's report (continued)

Looking forward

As in previous years, our primary focus is growing our business. Having secured additional agencies certainly helps this goal, but we still have many opportunities to explore.

We need all shareholders to make every effort to not only bank with us, but to also promote the **Community Bank®** branch and agencies amongst family and friends.

Our level of community support is totally dependent on our banking business. We very much appreciate all client support and hope it is rewarded with exceptional customer service, and the knowledge that you are making a very real and measureable difference in our small community.

I must convey a very sincere thank you to the Board members for their commitment to the **Community Bank®** philosophy in all matters dealt with during the year, and their willingness to commit their personal time in the pursuit of an improved community outcome.

To finish my report, it is difficult not to reflect on 10 years of Charlton & District **Community Bank®** branch operation in Charlton. Fundraising \$550,000 in the middle of a drought, gradually building business, ticking of milestones - \$1 million, \$5 million, \$10 million and so on, incurring trading losses – wondering when a profitable month might come along. Finally we had the joy of making a profit, being able to distribute some meaningful amounts to many groups and justifying that enormous faith shareholders had placed in the **Community Bank®** company Board. Then seeing the business to grow to a very significant entity, where it will be in a strong position for many years to come, with the ability to make a huge impact on an array of projects that will enhance the small community facilities and groups we have such a vital need for.

In reaching this anniversary, I would like to acknowledge the contribution of founding Chairman, Peter Whykes. Without his drive, enthusiasm and tenacity, we would not have a **Community Bank®** branch today. To our Managers, Fred Borg, sadly not with us to celebrate, David Shepherd and Brett Schofield, what a fantastic effort they have put into making our **Community Bank®** branch the success story that it is. To all Board members who have made themselves available over the 10 years, what a great contribution they have made to our community.

Finally, and most importantly, to all our shareholders, for the willingness to put up their own hard earned savings into a venture that we all hoped would make a difference, but there were no guarantees of success. I thank you all most sincerely, and hope you too are proud of our **Community Bank®** branch.



Peter Rogan
Chairman

Manager's report

For year ending 30 June 2013

It is with great pleasure that I prepare and write this Report, approaching our 10th Birthday... and our enthusiasm has not decreased at all.

As with every year for our company, it was very eventful, however, very rewarding as always. We again reached \$80 million in total business, and then catapulted our growth by a further \$6.6 million in the last month of the financial year, to \$87.6 million, as at 30 June. So, another fantastic result for the company, and a lot of hard work to make it possible.

This is a strong result and provided a very strong profit for our company, in what continues to be a difficult economic and challenging climate, experienced not only by the banking sector. It has allowed us to provide very sustainable and important support to the community and ensures our strategic direction and community engagement is met.

Our banking business does however, continue to kick goals and be very busy for us all. This has also required us to create another job for a local person, with our company employing another Part Time Customer Service Officer, local resident, Colleen Kelson.

Colleen brings to our company great knowledge in the customer service area and we look forward to Colleen becoming a valuable member of our already efficient team.

This will hopefully enable me to get out of the office enabling me to see clients more regularly, in the Charlton and district communities.

Consistency of our staff allows for a very stable and experienced team. Tracy, Leanne and Vikki carry on in their respective roles and continue to provide god support to me.

We continue to heavily support our communities with significant sponsorship, to various groups and clubs, as well as our all important Annual Grants Program, where we were again able to support some very important projects this year.

After almost 10 years our **Community Bank**[®] message remains clear to all our clients, their families, work colleagues and more importantly our shareholders. The community understands the **Community Bank**[®] model – by banking with us, you all help generate profits which in turn go back into Charlton and District communities via various projects, sponsorships and donations. We again, as always urge you to support our fantastic local company, by continuing to bank with us, or contacting our staff to discuss options to transfer your existing banking from elsewhere – make the call, so we can continue to make a difference...

To conclude, I would sincerely like to thank yet again, our loyal customers, who enable us to generate our current profits, and provide these wonderful community projects and outcomes. Last but not least thank you to my staff and the Board for their great work and support during the past 12 months, and especially our shareholders, whose support from the start has made our 10 years possible.

Look forward to seeing you all at our branch from 14 to 18 October to celebrate our 10th Birthday...
Happy Birthday!!!



Brett Schofield
Manager

Bendigo and Adelaide Bank report

For year ending 30 June 2013

This year has marked two very significant milestones for our **Community Bank**[®] network, celebrating its 15th anniversary of operation while also reaching \$100 million in community contributions. Both achievements could not have been accomplished without your ongoing support as shareholders and customers.

The **Community Bank**[®] network has grown considerably since it was first launched in 1998, in partnership with the people from the western Victorian farming towns of Rupanyup and Minyip. For these communities the **Community Bank**[®] model was seen as a way to restore branch banking services to the towns, after the last of the major banks closed its services. But in the years since, the **Community Bank**[®] model has become so much more.

The **Community Bank**[®] network has returned more than \$20 million in contributions to local communities in this financial year alone. Our branches have been able to fund health services, sports programs, aged care facilities, education initiatives, community events and much more.

These contributions have come at a time of continued economic uncertainty, and shows the high level of support the **Community Bank**[®] model has in the communities in which it operates.

While our established branches grow their business at a healthy rate, demand for the model in other communities continues to be strong. There are currently another 40 **Community Bank**[®] sites in development, and 15 new branches are expected to open in the next 12 months.

At the end of the financial year 2012/13 the **Community Bank**[®] network had achieved the following:

- Returns to community – \$102 million
- **Community Bank**[®] branches – 298
- **Community Bank**[®] branch staff – more than 1,460
- **Community Bank**[®] company Directors – 1,925
- Banking business – \$24.46 billion
- Customers – 640,159
- Shareholders – 72,062
- Dividends paid to shareholders since inception – \$30.88 million.

Almost 300 communities have now partnered with Bendigo and Adelaide Bank, to not only enhance banking services, but more importantly take the profits their banking business generates and reinvest it in local groups and projects that will ultimately strengthen their community. This \$100 million goes to new community facilities, improved services, more opportunities for community engagement activities and generally speaking, a more prosperous society.

The communities we partner with also have access to Bendigo and Adelaide Bank's extensive range of other community building solutions including the Community Enterprise Foundation™ (philanthropic arm), Community Sector Banking (banking service for not-for-profit organisations), Generation Green™ (environment and sustainability initiative), Community Telco[®] (telecommunications solution), tertiary education scholarships and Community Enterprises that provide **Community Bank**[®] companies with further development options.

In Bendigo and Adelaide Bank, your **Community Bank**[®] company has a committed and strong partner and over the last financial year our company has continued its solid performance.

Bendigo and Adelaide Bank report (continued)

Bendigo and Adelaide Bank remains one of the few banks globally to be awarded an upgraded credit rating since the onset of the Global Financial Crisis. Our Bank continues to be rated at least “A-” by Standard & Poor’s, Moody’s and Fitch in recognition of its strong performance in the face of what continues to be a challenging economic environment.

While continued ratings affirmation is a welcome boost for the Bank and its partners, trading conditions are still difficult, with consumer confidence and demand for credit remaining low, and competition remaining very strong for retail deposits.

Not surprisingly, these factors continue to place pressure on the 50/50 margin share agreement between the Bank and our **Community Bank**[®] partners. As a result some **Community Bank**[®] companies are receiving much more than 50 per cent of revenue earned.

In April, the Bank took a further step to restore this balance, ensuring that the **Community Bank**[®] model produced a more appropriate balance of return for all stakeholders within this partnership model. The Bank will continue to review this remuneration model to ensure it is fair and equitable for all parties and is as resilient as possible to the fast changing economic environment.

It continues to be Bendigo and Adelaide Bank’s vision to be Australia’s leading customer-connected bank. We believe our strength comes from our focus on the success of our customers, people, partners and communities. We take a 100-year view of our business; we listen and respect every customer’s choice, needs and objectives. We partner for sustainable long-term outcomes and aim to be relevant, connected and valued.

This is what drives each and every one of our people and we invite you as **Community Bank**[®] shareholders to support us as we work with your community to deliver on our goals and ensure our sustained and shared success.

As **Community Bank**[®] shareholders you are part of something special, a unique banking movement which has evolved into a whole new way of thinking about banking and the role it plays in modern society.

With the community’s support, there really is no limit to what can be achieved under the **Community Bank**[®] model, and I look forward to seeing what the next 15 years will bring.

I thank you for your important support of your local **Community Bank**[®] branch.



Robert Musgrove
Executive Community Engagement

Directors' report

For the financial year ended 30 June 2013

Your Directors submit their report of the company for the financial year ended 30 June 2013.

Directors

The names and details of the company's Directors who held office during or since the end of the financial year are:

Name and position held	Qualifications	Experience and other Directorships
Peter Rogan Chairman Board member since 2003	Farmer	Director Woollen Rises Estates Trust
Alan Getley Director Board member since 2008	Registered Real Estate Agent	Chair Buloke Tourism Board Chair Charlton Forum
Robin McRae Director Board member since 2008	Employed with Peagrowers Co-Operative Ltd in Donald	Self employed for 25 years.
Barry McKenzie Director Board member since 2003	Learning Network Coordinator	
Matthew Peck Director Board member since 2003	School Teacher	
Glenda Litton Director Board member since 2010	Retired Hairdresser Hairdressing teacher	Charlton Cemetery Trust Member & Secretary Charlton Golden Grains Museum Treasurer Charlton Croquet Club Treasurer Charlton Courthouse Committee of Management
Jon Whykes Director Board member since 2010	Farmer	
Kerry Addlem Director Board member since 2010	Registered nurse	
Alison Tormey Director Board member since 2012 Resigned August 2012	Supermarket proprietor	

Directors' report (continued)

Directors (continued)

Neville Cloak Director Board member since 2012 Appointed Oct 2012	Restaurant proprietor	
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Directors were in office for this entire year unless otherwise stated.

No Directors have material interests in contracts or proposed contracts with the company.

Principal activities

The principal activities of the company during the course of the financial year were in providing **Community Bank®** services under management rights to operate a franchised branch of Bendigo and Adelaide Bank Limited.

There has been no significant changes in the nature of these activities during the year.

Review of operations

The profit of the company for the financial year after income tax was \$51,466 (2012: \$1,505), which is a 3,320% increase as compared with the previous year.

The net assets of the company have increased to \$365,373 (2012: \$352,374). The increase is largely due to an increase in cash holdings due to a larger reported profit.

Dividends

	Year ended 30 June 2013	
	Cents per share	\$
Dividends paid in the year (final dividend):	7	38,500

Significant changes in the state of affairs

No significant changes in the company's state of affairs occurred during the financial year.

Events subsequent to reporting date

No matters or circumstances have arisen since the end of the financial year that significantly affect or may significantly affect the operations of the company, the results of those operations or the state of affairs of the company, in future financial years.

Remuneration report

Remuneration policy

There has been no remuneration policy developed as Director positions are held on a voluntary basis and Directors are not remunerated for their services.

Directors' report (continued)

Remuneration report (continued)

Remuneration benefits and payments

Other than detailed below, no Director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, controlled entity or related body corporate with a Director, a firm which a Director is a member or an entity in which a Director has a substantial financial interest. This statement excludes a benefit included in the aggregate amount of emoluments received or due and receivable by Directors shown in the company's accounts, or the fixed salary of a full-time employee of the company, controlled entity or related body corporate.

The North Central Financial Services Limited has accepted the Bendigo and Adelaide Bank Limited's **Community Bank**[®] Directors Privileges package. The package is available to all Directors who can elect to avail themselves of the benefits based on their personal banking with the branch. There is no requirement to own Bendigo and Adelaide Bank Limited shares and there is no qualification period to qualify to utilize the benefits. The package mirrors the benefits currently available to Bendigo and Adelaide Bank Limited shareholders. The Directors have estimated the total benefits received from the Directors Privilege Package to be \$Nil for the year ended 30 June 2013.

Indemnifying Officers or Auditor

The company has agreed to indemnify each Officer (Director, Secretary or employee) out of assets of the company to the relevant extent against any liability incurred by that person arising out of the discharge of their duties, except where the liability arises out of conduct involving dishonesty, negligence, breach of duty or the lack of good faith. The company also has Officers Insurance for the benefit of Officers of the company against any liability incurred by the Officer, which includes the Officer's liability for legal costs, in or arising out of the conduct of the business of the company or in or arising out of the discharge of the Officer's duties.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an Auditor of the company.

Directors' meetings

The number of Directors' meetings held during the year were 12. Attendances by each Director during the year were as follows:

Director	Board meetings*	Audit committee meetings*
Peter Rogan	14 (14)	N/A
Alan Getley	14 (14)	N/A
Robin McRae	12 (14)	6 (6)
Barry McKenzie	12 (14)	N/A
Matthew Peck	14 (14)	N/A
Glenda Litton	13 (14)	6 (6)
Jon Whykes	11 (14)	N/A

Directors' report (continued)

Directors' meetings (continued)

Director	Board meetings*	Audit committee meetings*
Kerry Addlem	12 (14)	N/A
Alison Tormey	1 (1)	N/A
Neville Cloak	9 (11)	N/A

The first number is the meetings attended while in brackets is the number of meetings eligible to attend.

N/A - not a member of that Committee.

Likely developments

The company will continue its policy of providing banking services to the community.

Environmental regulations

The company is not subject to any significant environmental regulation. However, the Board believes that the company has adequate systems in place for the management of its environment requirements and is not aware of any breach of these environmental requirements as they apply to the company.

Proceedings on behalf of company

No person has applied for leave of court to bring proceedings on behalf of the company or intervene in any proceedings to which the company is a party for the purpose of taking responsibility on behalf of the company for all or any part of those proceedings. The company was not a party to any such proceedings during the year.

Company Secretary

John Harley was appointed as Company Secretary in April 2008. John is a retired principal of Charlton College and has had extensive experience at committee level in a number of community organisations, including acting as Secretary.

Non audit services

The Directors in accordance with advice from the audit committee, are satisfied that the provision of non audit services during the year is compatible with the general standard of independence for Auditors imposed by the Corporations Act 2001. The Directors are satisfied that the services disclosed in Note 5 did not compromise the external Auditor's independence for the following reasons:

- all non audit services are reviewed and approved by the audit committee prior to commencement to ensure they do not adversely affect the integrity and objectivity of the Auditor; and
- the nature of the services provided does not compromise the general principles relating to auditor independence in accordance with APES 110 "Code of Ethics for Professional Accountants" set by the Accounting Professional and Ethical Standards Board.

Directors' report (continued)

Auditor independence declaration

A copy of the Auditor's independence declaration as required under section 307C of the Corporations Act 2001 is set at page 13 of this financial report. No Officer of the company is or has been a partner of the Auditor of the company.

Signed in accordance with a resolution of the Board of Directors at Charlton, Victoria on 29 August 2013.

A handwritten signature in black ink, appearing to read 'P. Rogan', with a horizontal line extending to the right.

Peter Rogan
Director

Auditor's independence declaration



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www.rsdadvisors.com.au

29 August 2013

The Directors
North Central Financial Services Limited
PO Box 75
CHARLTON VIC 3525

Dear Directors

To the Directors of North Central Financial Services Limited

Auditor's Independence Declaration under section 307C of the Corporations Act 2001

I declare that to the best of my knowledge and belief, during the year ended 30 June 2013 there has been:

- (i) No contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the audit; and
- (ii) No contraventions of any applicable code of professional conduct in relation to the audit.

A handwritten signature in black ink, appearing to read "Warren Sinnott".

Warren Sinnott
Partner
Richmond Sinnott & Delahunty

Richmond Sinnott & Delahunty
ABN 50 615 248 509

Liability limited by a scheme
approved under Professional
Standards Legislation

Partners:
Warren Sinnott
Cara Hsieh
Brett Andrews
Philip Delahunty
Kathie Keasdale
David Richmond

Financial statements

Statement of profit or loss and other comprehensive income for the year ended 30 June 2013

	Notes	2013 \$	2012 \$
Revenue	2	691,141	749,334
Employee benefits expense	3	(267,789)	(256,001)
Depreciation and amortisation expense	3	(30,239)	(24,633)
Bad and doubtful debts expense	3	(40)	(254)
Rental expense		(14,855)	(14,528)
Other expenses		(162,772)	(170,805)
Operating profit before charitable donations & sponsorships		215,446	283,113
Charitable donations and sponsorships		(140,610)	(278,504)
Profit before income tax expense		74,836	4,609
Tax expense	4	23,370	3,104
Profit for the year		51,466	1,505
Other comprehensive income		-	-
Total comprehensive income		51,466	1,505
Profit attributable to:			
Members of the company		51,466	1,505
Total		51,466	1,505
Earnings per share (cents per share)			
- basic for profit for the year	20	9.36	0.27
- diluted for profit for the year	20	9.36	0.27

The accompanying notes form part of these financial statements.

Financial statements (continued)

Statement of financial position as at 30 June 2013

	Notes	2013 \$	2012 \$
Assets			
Current assets			
Cash and cash equivalents	6	308,626	269,123
Trade and other receivables	7	68,986	68,791
Total current assets		377,612	337,914
Non-current assets			
Property, plant and equipment	8	79,853	62,894
Deferred tax asset	4	-	-
Intangible assets	9	4,112	17,884
Total non-current assets		83,965	80,778
Total assets		461,577	418,692
Liabilities			
Current liabilities			
Trade and other payables	10	45,552	33,033
Current tax payable	4	20,935	6,633
Provisions	11	19,720	17,860
Total current liabilities		86,207	57,526
Non current liabilities			
Provisions	11	9,997	8,792
Total non current liabilities		9,997	8,792
Total liabilities		96,204	66,318
Net assets		365,373	352,374
Equity			
Issued capital	12	526,840	526,840
Accumulated losses	13	(161,467)	(174,466)
Total equity		365,373	352,374

The accompanying notes form part of these financial statements.

Financial statements (continued)

Statement of changes in equity for the year ended 30 June 2013

	Notes	Issued Capital \$	Retained Earnings \$	Total Equity \$
Balance at 1 July 2011		526,840	(123,721)	403,119
Total comprehensive income for the year		-	1,505	1,505
Transactions with owners, in their capacity as owners				
Shares issued during the year		-	-	-
Dividends paid or provided	21	-	(52,250)	(52,250)
Balance at 30 June 2012		526,840	(174,466)	352,374
Balance at 1 July 2012		526,840	(174,466)	352,374
Total comprehensive income for the year		-	51,466	51,466
Transactions with owners, in their capacity as owners				
Shares issued during the year		-	-	-
Dividends paid or provided	21	-	(38,467)	(38,467)
Balance at 30 June 2013		526,840	(161,467)	365,373

The accompanying notes form part of these financial statements.

Financial statements (continued)

Statement of cash flows for the year ended 30 June 2013

	Notes	2013 \$	2012 \$
Cash flows from operating activities			
Receipts from clients		668,037	775,099
Payments to suppliers and employees		(570,482)	(748,406)
Dividend revenue received			-
Interest paid		-	-
Income tax paid		(9,068)	-
Interest received		22,909	15,393
Net cash flows from/(used in) operating activities	14b	111,396	42,086
Cash flows from investing activities			
Purchase of property, plant & equipment		(33,426)	(43,912)
Proceeds from sale of property, plant and equipment		-	23,999
Net cash flows from/(used in) investing activities		(33,426)	(19,913)
Cash flows from financing activities			
Dividends paid		(38,467)	(52,250)
Net cash flows from/(used in) financing activities		(38,467)	(52,250)
Net increase/(decrease) in cash held		39,503	(30,077)
Cash and cash equivalents at start of year		269,123	299,200
Cash and cash equivalents at end of year	14a	308,626	269,123

The accompanying notes form part of these financial statements.

Notes to the financial statements

For year ended 30 June 2012

The financial statements and notes represent those of North Central Financial Services Limited.

North Central Financial Services Limited ('the company') is a company limited by shares, incorporated and domiciled in Australia.

The financial statements were authorised for issue by the Directors on 29 August 2013.

Note 1. Summary of significant accounting policies

(a) Basis of preparation

The financial statements are general purpose financial statements, that have been prepared in accordance with Australian Accounting Standards (including Australian Accounting Interpretations) of the Australian Accounting Standards Board and the Corporations Act 2001. The company is a for profit entity for financial reporting purposes under Australian Accounting Standards.

Australian Accounting Standards set out accounting policies that the Australian Accounting Standards Board has concluded would result in financial statements containing relevant and reliable information about transactions, events and conditions. Compliance with Australian Accounting Standards ensures that the financial statements and notes also comply with International Financial Reporting Standards (IFRS). Material accounting policies adopted in the preparation of the financial statements are presented below and have been consistently applied unless stated otherwise.

The financial statements, except for cash flow information, have been prepared on an accruals basis and are based on historical costs, modified, where applicable, by the measurement at fair value of selected non current assets, financial assets and financial liabilities.

(b) Income tax

Deferred income tax is provided on all temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred income tax liabilities are recognised for all taxable temporary differences.

Deferred income tax assets are recognised for all deductible temporary differences, carry-forward of unused tax assets and unused tax losses, to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry-forward of unused tax assets and unused tax losses can be utilised.

The carrying amount of deferred income tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred income tax asset to be utilised.

Deferred income tax assets and liabilities are measured at the tax rates that are expected to apply to the year when the asset is realised or the liability is settled.

Notes to the financial statements (continued)

Note 1. Summary of significant accounting policies (continued)

(c) Property, plant and equipment

Property, plant and equipment are brought to account at cost less accumulated depreciation and any impairment in value.

Land and buildings are measured at fair value less accumulated depreciation.

Depreciation is calculated on a straight line basis over the estimated useful life of the asset as follows:

Class of asset	Depreciation rate
Plant & Equipment	2.5-40%
Motor Vehicles	15%

Impairment

The carrying values of plant and equipment are reviewed for impairment when events or changes in circumstances indicate the carrying value may not be recoverable.

If any such indication exists and where the carrying value exceeds the estimated recoverable amount, the assets or cash-generating units are written down to their recoverable amount.

The recoverable amount of plant and equipment is the greater of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

Revaluations

Following initial recognition at cost, land and buildings are carried at a revalued amount which is the fair value at the date of the revaluation less any subsequent accumulated depreciation on buildings and accumulated impairment losses.

Fair value is determined by reference to market based evidence, which is the amount for which the assets could be exchanged between a knowledgeable willing buyer and a knowledgeable willing seller in an arm's length transaction as at the valuation date.

(d) Impairment of assets

At each reporting date, the company assesses whether there is any indication that an asset is impaired. Where an indicator of impairment exists, the company makes a formal estimate of the recoverable amount. Where the carrying amount of an asset exceeds its recoverable amount the asset is considered impaired and is written down to its recoverable amount.

(e) Goods and services tax

Revenues, expenses and assets are recognised net of the amount of goods and services tax (GST), except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the expense.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables in the Statement of Financial Position. Cash flows are presented on a gross basis. The GST components of investing and financing activities which are recoverable from, or payable to, the ATO are presented as operating cash flows included in receipts from customers or payments to suppliers.

Notes to the financial statements (continued)

Note 1. Summary of significant accounting policies (continued)

(f) Employee benefits

Provision is made for the company's liability for employee benefits arising from the services rendered by employees to the end of the reporting period. Employee benefits that are expected to be settled within one year have been measured at the amounts expected to be paid when the liability is settled. Employee benefits payable later than one year have been measured at the present value of the estimated future cash outflows to be made for those benefits. In determining the liability, consideration is given to employee wage increases and the probability that the employee may not satisfy any vesting requirements. Those cash flows are discounted using market yields on national government bonds with terms to maturity that match the expected timing of cash flows attributable to the employee benefits.

(g) Intangibles

Establishment costs have been initially recorded at cost and amortised on a straight line basis at a rate of 20% per annum. The current amortisation charges for intangible assets are included under depreciation and amortisation expense per the statement of profit or loss and other comprehensive income.

(h) Cash

Cash on hand and in banks are stated at nominal value. Bank overdrafts are shown as short term borrowings in current liabilities in the statement of financial position.

For the purposes of the statement of cash flows, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts.

(i) Revenue

Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. Revenue comprises service commissions and other income received by the company.

Interest and fee revenue is recognised when earned. All revenue is stated net of the amount of goods and services tax (GST).

(j) Receivables and payables

Receivables and payables are non interest bearing and generally have payment terms of between 30 and 90 days. Receivables expected to be collected within 12 months at the end of the reporting period are classified as current assets. Receivables are recognised and carried at original invoice amount less a provision for any uncollected debts. Liabilities for trade creditors and other amounts are carried at cost that is the fair value of the consideration to be paid in the future for goods and services received, whether or not billed to the company and are recognised as a current liability.

(k) New accounting standards and interpretations not yet adopted

The AASB has issued a number of new and amended Accounting Standards and Interpretations that have mandatory application dates for future reporting periods, some of which are relevant to the company.

The company has decided not to early adopt any of the new and amended pronouncements. The company's assessment of the new and amended pronouncements that are relevant to the company but applicable in the future reporting periods is set below:

Notes to the financial statements (continued)

Note 1. Summary of significant accounting policies (continued)

(k) New accounting standards and interpretations not yet adopted (continued)

(i) AASB 9 Financial Instruments (2010), AASB 9 Financial Instruments (2009)

AASB 9 (2009) introduces new requirements for the classification and measurement of financial assets. Under AASB 9 (2009), financial assets are classified and measured based on the business model in which they are held and the characteristics of their contractual cash flows. AASB 9 (2010) introduces additions relating to financial liabilities. The IASB currently has an active project that may result in limited amendments to the classification and measurement requirements of AASB 9 and add new requirements to address the impairment of financial assets and hedge accounting.

AASB 9 (2010 and 2009) are effective for annual periods beginning on or after 1 January 2015 with early adoption permitted. The adoption of AASB 9 (2010) is not expected to have an impact on the company's financial assets or financial liabilities.

(ii) AASB 13 Fair Value Measurement (2011)

AASB 13 provides a single source of guidance on how fair value is measured, and replaces the fair value measurement guidance that is currently dispersed throughout Australian Accounting Standards. Subject to limited exceptions, AASB 13 is applied when fair value measurements or disclosures are required or permitted by other AASBs. The company is currently reviewing its methodologies in determining fair values. AASB 13 is effective for annual periods beginning on or after 1 January 2013 with early adoption permitted.

(iii) AASB 119 Employee Benefits (2011)

AASB 119 (2011) changes the definition of short-term and other long-term employee benefits to clarify the distinction between the two. For defined benefit plans, removal of the accounting policy choice for recognition of actuarial gains and losses is not expected to have any impact on the company. However, the company may need to assess the impact of the change in measurement principles of expected return on plan assets. AASB 119 (2011) is effective for annual periods beginning on or after 1 January 2013 with early adoption permitted.

(l) Loans and borrowings

All loans are measured at the principal amount. Interest is recognised as an expense as it accrues.

(m) Provisions

Provisions are recognised when the company has a legal or constructive obligation, as a result of past events, for which it is probable that the outflow of economic benefits will result and the outflow can be reliably measured.

Provisions are measured using the best estimate of the amounts required to settle the obligation at the end of the reporting period.

A provision for dividends is not recognised as a liability unless the dividends are declared, determined or publicly recommended on or before the reporting date.

(n) Share capital

Issued and paid up capital is recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

(o) Comparative figures

When required by Accounting Standards comparative figures have been adjusted to conform to changes in presentation for the current financial year.

Notes to the financial statements (continued)

Note 1. Summary of significant accounting policies (continued)

(p) Critical accounting estimates and judgements

The Directors evaluate estimates and judgements incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the company. Estimates and judgements are reviewed on an ongoing basis. Revision to accounting estimates are recognised in the period in which the estimates are revised and in any future periods affected. The estimates and judgements that have a significant risk of causing material adjustments to the carrying values of assets and liabilities are as follows:

Estimation of useful lives of assets

The company determines the estimated useful lives and related depreciation and amortisation changes for its property, plant and equipment and intangible assets. The depreciation and amortisation charge will increase where useful lives are less than previously estimated lives.

Income tax

The company is subject to income tax. Significant judgement is required in determining the deferred tax asset or the provision for income tax liability. Deferred tax assets are recognised only when it is considered sufficient future profits will be generated. The assumptions made regarding future profits is based on the company's assessment of future cash flows.

Impairment

The company assesses impairment at the end of each reporting period by calculating conditions and events specific to the company that may be indicative of impairment triggers. Recoverable amounts of relevant assets are reassessed using value in use calculations which incorporate various key assumptions.

(q) Financial instruments

Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions to the instrument. For financial assets, this is equivalent to the date that the company commits itself to either purchase or sell the asset (ie trade date accounting is adopted). Financial instruments are initially measured at fair value plus transaction costs, except where the instrument is classified 'at fair value through profit or loss', in which case transaction costs are expensed to the profit or loss immediately.

Classification and subsequent measurement

Financial instruments are subsequently measured at fair value, amortised cost using the effective interest method or cost.

Fair value represents the amount for which an asset would be exchanged or a liability settled, between knowledgeable willing parties. Where available quoted prices in an active market are used to determine fair value. In other circumstances, valuation techniques are applied to determine the fair value.

Amortised cost is calculated as the amount at which the financial asset or financial liability is measured at initial recognition less repayments and any reduction for impairment and adjusted for any cumulative amortisation of the difference between that initial amount and the maturity amount calculated using the effective interest method.

Notes to the financial statements (continued)

Note 1. Summary of significant accounting policies (continued)

(q) Financial instruments (continued)

Classification and subsequent measurement (continued)

(i) Loans and receivables

Loans and receivables are non derivative financial assets with fixed or determinable payments that are not quoted in an active market and are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial asset is derecognised.

(ii) Financial liabilities

Non derivative financial liabilities are subsequently measured at amortised cost. Gains or losses are recognised in profit or loss through the amortisation process and when the financial liability is derecognised.

Impairment

At the end of each reporting period, the company assesses whether there is objective evidence that a financial asset has been impaired. A financial asset is deemed to be impaired if and only if, there is objective evidence of impairment as a result of one or more events (a loss event) having occurred, which has an impact on the estimated future cash flows of the financial asset. In the case of financial assets carried at amortised cost, loss events may include indications that the debtor is experiencing significant financial difficulty, default or delinquency in payments, indications that they will enter bankruptcy or other financial reorganisation and changes in arrears or economic conditions that correlate with defaults.

Derecognition of financial instruments

Financial assets are derecognised when the contractual rights to receipt of cash flows expire or the asset is transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and benefits associated with the asset. Financial liabilities are derecognised when the related obligations are discharged, cancelled or have expired. The difference between the carrying amount of the financial liability extinguished or transferred to another party and the fair value of consideration paid, including the transfer of non-cash assets or liabilities assumed, is recognised in profit or loss.

	2013	2012
	\$	\$
Note 2. Revenue and other income		
Revenue		
- services commissions	676,995	727,800
- other revenue	-	22
	676,995	727,822
Other revenue		
- interest received	14,146	21,512
	14,146	21,512
Total revenue	691,141	749,334

Notes to the financial statements (continued)

	2013 \$	2012 \$
Note 3. Expenses		
Employee benefits expense		
- wages and salaries	231,098	224,809
- superannuation costs	21,499	20,567
- workers compensation	745	755
- payroll tax	-	-
- other costs	14,447	9,870
	267,789	256,001
Depreciation of non-current assets:		
- plant and equipment	16,467	10,911
Amortisation of non-current assets:		
- intangible assets	13,772	13,722
	30,239	24,633
Bad debts	40	254

Note 4. Tax expense

The prima facie tax on profit from ordinary activities before income tax is reconciled to the income tax expense as follows:

Prima facie tax on profit before income tax at 30% (2012: 30%)	22,451	1,383
Add tax effect of:		
- Prior year over/(under) provision for tax	-	40
- Non-deductible expenses	919	1,681
Current income tax expense	23,370	3,104
Income tax attributable to the entity	23,370	3,104
The applicable weighted average effective tax rate is	31.23%	67.35%
Income tax payable		
Income tax payable	20,935	6,633

The applicable income tax rate is the Australian Federal tax rate of 30% (2012: 30%) applicable to Australian resident companies.

Notes to the financial statements (continued)

	2013 \$	2012 \$
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Note 5. Auditors' remuneration

Remuneration of the Auditor for:

- Audit or review of the financial report	4,150	3,900
- Share registry services	2,965	2,930
	7,115	6,830

Note 6. Cash and cash equivalents

Cash at bank and on hand	308,626	269,123
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Note 7. Trade and other receivables

Current

Trade debtors	64,686	64,326
Prepayments	4,300	4,465
	68,986	68,791

Credit risk

The company has no significant concentration of credit risk with respect to any single counterparty or group of counterparties.

The following table details the company's trade and other receivables exposed to credit risk (prior to collateral and other credit enhancements) with ageing analysis and impairment provided for thereon. Amounts are considered as "past due" when the debt has not been settled within the terms and conditions agreed between the company and the customer or counterparty to the transaction. Receivables that are past due are assessed for impairment by ascertaining solvency of the debtors and are provided for where there are specific circumstances indicating that the debt may not be fully repaid to the company.

The balances of receivables that remain within initial trade terms (as detailed in the table below) are considered to be high credit quality.

	Gross amount	Past due and impaired	Past due but not impaired			Not past due
			< 30 days	31-60 days	> 60 days	
2013						
Trade receivables	64,686	-	-	-	-	64,686
Other receivables	-	-	-	-	-	-
Total	64,686	-	-	-	-	64,686

Notes to the financial statements (continued)

Note 7. Trade and other receivables

Credit risk (continued)

	Gross amount	Past due and impaired	Past due but not impaired			Not past due
			< 30 days	31-60 days	> 60 days	
2012						
Trade receivables	64,326	-	-	-	-	64,326
Other receivables	-	-	-	-	-	-
Total	64,326	-	-	-	-	64,326

2013
\$

2012
\$

Note 8. Property, plant and equipment

Plant and equipment

At cost	81,934	58,096
Less accumulated depreciation	(34,786)	(33,686)
	47,148	24,410

Motor vehicles

At cost	38,531	38,532
Less accumulated depreciation	(5,827)	(48)
	32,704	38,484

Total written down amount

79,852 **62,894**

Movements in carrying amounts

Plant and equipment

Balance at the beginning of the reporting period	24,409	24,805
Additions	33,426	5,381
Disposals	-	-
Depreciation expense	(10,687)	(5,777)
Balance at the end of the reporting period	47,148	24,409

Notes to the financial statements (continued)

	2013 \$	2012 \$
Note 8. Property, plant and equipment (continued)		
Movements in carrying amounts (continued)		
Motor vehicles		
Balance at the beginning of the reporting period	38,484	29,065
Additions	-	38,531
Disposals	-	(23,978)
Depreciation expense	(5,780)	(5,134)
Balance at the end of the reporting period	32,704	38,484

Note 9. Intangible assets

Franchise & establishment fee		
At cost	68,862	68,862
Less accumulated amortisation	(64,750)	(50,978)
	4,112	17,884
Movements in carrying amounts		
Franchise & establishment fee		
Balance at the beginning of the reporting period	17,884	31,607
Additions	-	-
Disposals	-	-
Amortisation expense	(13,772)	(13,723)
Balance at the end of the reporting period	4,112	17,884

Note 10. Trade and other payables

Current

Unsecured liabilities:		
Trade creditors	27,722	18,346
Other creditors and accruals	17,830	14,687
	45,552	33,033

Notes to the financial statements (continued)

	2013 \$	2012 \$
Note 11. Provisions		
Employee benefits	29,717	26,652
Movement in employee benefits		
Opening balance	26,652	21,048
Additional provisions recognised	16,860	19,459
Amounts utilised during the year	(13,795)	(13,855)
Closing balance	29,717	26,652
Current		
Annual Leave	19,720	17,860
	19,720	17,860
Non-current		
Long-service leave	9,997	8,792
	9,997	8,792
Total provisions	29,717	26,652

Provision for employee benefits

Provision for employee benefits represents amounts accrued for annual leave and long service leave.

The current portion for this provision includes the total amount accrued for annual leave entitlements and the amounts accrued for long service leave entitlements that have vested due to employees having completed the required period of service. Based on past experience the company does not expect the full amount of annual leave or long service leave balances classified as current liabilities to be settled within the next 12 months. However, these amounts must be classified as current liabilities since the company does not have an unconditional right to defer the settlement of these amounts in the event employees wish to use their leave entitlement.

The non-current portion for this provision includes amounts accrued for long service leave entitlements that have not yet vested in relation to those employees who have not yet completed the required period of service.

Note 12. Share capital

550,010 Ordinary Shares fully paid of \$1 each	550,010	550,010
Less: Equity raising costs	(23,170)	(23,170)
	526,840	526,840
Movements in share capital		
Fully paid ordinary shares:		
At the beginning of the reporting period	550,010	550,010
Shares issued during the year	-	-
At the end of the reporting period	550,010	550,010

Notes to the financial statements (continued)

Note 12. Share capital (continued)

Ordinary shares participate in dividends and the proceeds on winding up of the company in proportion to the number of shares held. At the shareholders' meetings each shareholder is entitled to one vote when a poll is called, or on a show of hands.

The company does not have authorised capital or par value in respect of its issued shares. All issued shares are fully paid. All shares rank equally with regard to the company's residual assets.

Capital management

The Board's policy is to maintain a strong capital base so as to sustain future development of the company. The Board of Directors monitor the return on capital and the level of dividends to shareholders. Capital is represented by total equity as recorded in the Statement of Financial Position.

In accordance with the franchise agreement, in any 12 month period, the funds distributed to shareholders shall not exceed the Distribution Limit.

(i) the Distribution Limit is the greater of:

(a) 20% of the profit or funds of the Franchisee otherwise available for distribution to shareholders in that 12 month period; and

(b) subject to the availability of distributable profits, the Relevant Rate of Return multiplied by the average level of share capital of the Franchisee over that 12 month period; and

(ii) the Relevant Rate of Return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The Board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2013 can be seen in the Statement of Profit or Loss and other Comprehensive Income.

There were no changes in the company's approach to capital management during the year.

	2013	2012
	\$	\$
Note 13. Accumulated Losses		
Balance at the beginning of the reporting period	(174,466)	(123,721)
Dividends payable	(38,467)	(52,250)
Profit after income tax	51,466	1,505
Balance at the end of the reporting period	(161,467)	(174,466)

Notes to the financial statements (continued)

	2013 \$	2012 \$
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Note 14. Statement of cash flows

(a) Cash and cash equivalents balances as shown in the statement of financial position can be reconciled to that shown in the statement of cash flows as follows

As per the statement of financial position	308,626	269,123
less Bank overdraft	-	-
As per the statement of cash flow	308,626	269,123

(b) Reconciliation of profit after tax to net cash provided from/(used in) operating activities

Profit after income tax	51,466	1,505
Non cash items		
- Depreciation	16,467	10,911
- Amortisation	13,772	13,722
- Profit on Sale of Asset	-	(22)
Changes in assets and liabilities		
- (Increase) decrease in receivables	(195)	15,634
- Increase (decrease) in in income tax payable	14,302	3,104
- Increase (decrease) in payables	9,495	(8,355)
- Increase (decrease) in provisions	6,089	5,604
Net cash flows from/(used in) operating activities	111,396	42,103

Note 15. Related party transactions

The company's main related parties are as follows:

(a) Key management personnel

Any person(s) having authority or responsibility for planning, directing or controlling the activities of the entity, directly or indirectly including any Director (whether executive or otherwise) of that company is considered key management personnel.

(b) Other related parties

Other related parties include close family members of key management personnel and entities that are controlled or jointly controlled by those key management personnel, individually or collectively with their close family members.

Notes to the financial statements (continued)

Note 15. Related party transactions (continued)

(c) Transactions with key management personnel and related parties

Other than detailed below, no key management personnel or related party has entered into any contracts with the company. No Director fees have been paid as the positions are held on a voluntary basis.

North Central Financial Services Limited has accepted the Bendigo and Adelaide Bank Limited's **Community Bank®** Directors Privileges package. The package is available to all Directors who can elect to avail themselves of the benefits based on their personal banking with the branch. There is no requirement to own Bendigo and Adelaide Bank Limited shares and there is no qualification period to qualify to utilize the benefits. The package mirrors the benefits currently available to Bendigo and Adelaide Bank Limited shareholders. The Directors have estimated the total benefits received from the Directors Privilege Package to be \$Nil for the year ended 30 June 2013.

(d) Key management personnel shareholdings

The number of ordinary shares in North Central Financial Services Limited held by each key management personnel of the company during the financial year is as follows:

	2013	2012
Peter Rogan	3,301	3,301
Alan Getley	500	500
Robin McRae	1,000	1,000
Barry McKenzie	3,501	3,501
Matthew Peck	3,201	3,201
Glenda Litton	500	-
Jon Whykes	3,500	3,500
Kerry Addlem	3,000	3,000
Alison Tormey	-	-
Neville Cloak	-	-

There was no movement in key management personnel shareholdings during the year. Each share held has a paid up value of \$1 and is fully paid.

(e) Other key management transactions

There has been no other transactions involving equity instruments other than those described above.

Note 16. Events after the reporting period

There have been no events after the end of the financial year that would materially affect the financial statements.

Notes to the financial statements (continued)

Note 17. Contingent liabilities and assets

There were no contingent liabilities or assets at the date of this report to affect the financial statements.

Note 18. Operating segments

The company operates in the financial services sector where it provides banking services to its clients. The company operates in one geographic area being Charlton, Victoria. The company has a franchise agreement in place with Bendigo and Adelaide Bank Limited who account for 100% of the revenue (2012: 100%).

Note 19. Company details

The registered office & principle place of business is: 39-41 High Street
Charlton VIC 3525

	2013	2012
	\$	\$

Note 20. Earnings per share

Basic earnings per share amounts are calculated by dividing profit after income tax by the weighted average number of ordinary shares outstanding during the year.

Diluted earnings per share amounts are calculated by dividing profit after income tax by the weighted average number of ordinary shares outstanding during the year (adjusted for the effects of any dilutive options or preference shares).

The following reflects the income and share data used in the basic and diluted earnings per share computations:

Profit after income tax expense	51,466	1,505
Weighted average number of ordinary shares for basic and diluted earnings per share	550,010	550,010

Note 21. Dividends paid or provided for on ordinary shares

(a) Dividends proposed and not recognised as a liability

Current year final

Franked dividend - 5 cents per share (2012: 7c)	27,501	38,501
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(b) Dividends paid during the year

Current year final

Unfranked dividend - 7 cents per share (2012: 9.5c)	38,467	52,250
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Notes to the financial statements (continued)

Note 22. Financial risk management

The company's financial instruments consist mainly of deposits with banks, account receivables and payables, bank overdraft and loans. The totals for each category of financial instruments measured in accordance with AASB 139 as detailed in the accounting policies are as follows:

	Note	2013 \$	2012 \$
Financial assets			
Cash & cash equivalents	6	308,626	269,123
Trade and other receivables	7	68,986	68,791
Total financial assets		377,612	337,914
Financial liabilities			
Trade and other payables	10	45,552	33,033
Total financial liabilities		45,552	33,033

Financial risk management policies

The Board of Directors has overall responsibility for the establishment and oversight of the risk management framework. The Board has established an Audit Committee which reports regularly to the Board. The Audit Committee is assisted in the area of risk management by an internal audit function.

Specific financial risk exposure and management

The company has exposure to credit risk, liquidity risk and market risk from their use of financial instruments. There have been no substantive changes in the types of risks the company is exposed to, how the risks arise, or the Board's objectives, policies and processes for managing or measuring the risks from the previous period.

(a) Credit risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations. For the company it arises from receivables and cash assets.

Credit risk is managed through maintaining procedures that ensure, to the extent possible, that clients and counterparties to transactions are of sound credit worthiness and their financial stability is monitored and assessed on a regular basis. Such monitoring is used in assessing receivables for impairment. Credit terms for normal fee income are generally 30 days from the date of invoice.

The maximum exposure to credit risk by class of recognised financial assets at the end of the reporting period is equivalent to the carrying amount and classification of those financial assets as presented in the statement of financial position.

The company's exposure to credit risk is limited to Australia by geographic area. The majority of receivables are due from Bendigo and Adelaide Bank Limited.

None of the assets of the company are past due (2012: nil past due) and based on historic default rates, the company believes that no impairment allowance is necessary in respect of assets not past due.

The company limits its exposure to credit risk by only investing in liquid securities with Bendigo and Adelaide Bank Limited and therefore credit risk is considered minimal.

Notes to the financial statements (continued)

	2013 \$	2012 \$
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Note 22. Financial risk management (continued)

(a) Credit risk (continued)

Cash and cash equivalents:

A rated	308,626	269,123
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(b) Liquidity risk

Liquidity risk is the risk that the company will not be able to meet its financial obligations as they fall due. The company ensures it will have enough liquidity to meet its liabilities when due under both normal and stressed conditions. Liquidity management is carried out within the guidelines set by the Board.

Typically, the company maintains sufficient cash on hand to meet expected operational expenses, including the servicing of financial obligations. This excludes the potential impact of extreme circumstances that cannot reasonably be predicted, such as natural disasters.

Financial liability and financial asset maturity analysis:

	Note	Total \$	Within 1 year \$	1 to 5 years \$	Over 5 years \$
30 June 2013					
Financial liabilities due					
Trade and other payables	10	45,552	45,552	–	–
Total expected outflows		45,552	45,552	–	–
Financial assets - realisable					
Cash & cash equivalents	6	308,626	308,626	–	–
Trade and other receivables	7	68,986	68,986	–	–
Total anticipated inflows		377,612	377,612	–	–
Net (outflow)/inflow financial instruments		332,060	332,060	–	–

Notes to the financial statements (continued)

Note 22. Financial risk management (continued)

(b) Liquidity risk (continued)

	Note	Total \$	Within 1 year \$	1 to 5 years \$	Over 5 years \$
30 June 2012					
Financial liabilities due					
Trade and other payables	10	33,033	33,033	-	-
Total expected outflows		33,033	33,033	-	-
Financial assets - realisable					
Cash & cash equivalents	6	269,123	269,123	-	-
Trade and other receivables	7	68,791	68,791	-	-
Total anticipated inflows		337,914	337,914	-	-
Net (outflow)/inflow financial instruments		304,881	304,881	-	-

(c) Market risk

Market risk is the risk that changes in market prices, such as interest rates, will affect the company's income or the value of its holdings of financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters.

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The company reviews the exposure to interest rate risk as part of the regular Board meetings. The weighted average interest rates of the company's interest-bearing financial assets are as follows:

Financial assets	2013 %	2012 %
Cash and cash equivalents	2.55%	2.44%

Sensitivity analysis

The following table illustrates sensitivities to the company's exposures to changes in interest rates and equity prices. The table indicates the impact on how profit and equity values reported at the end of the reporting period would have been affected by changes in the relevant risk variable that management considers to be reasonably possible.

These sensitivities assume that the movement in a particular variable is independent of other variables.

Notes to the financial statements (continued)

Note 22. Financial risk management (continued)

(c) Market risk (continued)

Sensitivity analysis (continued)

	Profit \$	Equity \$
Year ended 30 June 2013		
+/- 1% in interest rates (interest income)	3,086	3,086
	3,086	3,086
Year ended 30 June 2012		
+/- 1% in interest rates (interest income)	2,691	2,691
	2,691	2,691

The company has no exposure to fluctuations in foreign currency.

(d) Price risk

The company is not exposed to any material price risk.

Fair values

The fair values of financial assets and liabilities approximate the carrying values as disclosed in the Statement of Financial Position. Fair value is the amount at which an asset could be exchanged, or liability settled, between knowledgeable, willing parties in an arm's length transaction. The company does not have any unrecognised financial instruments at year end.

Directors' declaration

In accordance with a resolution of the Directors of North Central Financial Services Limited, the Directors of the company declare that:

- 1 the financial statements and notes of the company as set out on pages 13 to 36 are in accordance with the Corporations Act 2001 and:
 - (i) comply with Australian Accounting Standards, which as stated in accounting policy Note 1(a) to the financial statements constitutes compliance with International Financial Reporting Standards (IFRS); and
 - (ii) give a true and fair view of the company's financial position as at 30 June 2013 and of the performance for the year ended on that date;
- 2 in the Directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Peter Rogan
Chairman

Signed at Charlton, Victoria on 29 August 2013.

Independent audit report



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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF NORTH CENTRAL FINANCIAL SERVICES LIMITED

Report on the Financial Report

We have audited the accompanying financial report of North Central Financial Services Limited, which comprises the statement of financial position as at 30 June 2013, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information and the directors' declaration of the company at the year's end.

Directors' Responsibility for the Financial Report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error. In Note 1, the directors also state, in accordance with Accounting Standard AASB 101: Presentation of Financial Statements, that the financial statements comply with International Financial Reporting Standards (IFRS).

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the company's preparation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors, as well as evaluating the overall presentation of the financial report.

Richmond Sinnott & Delahunty
ABN 60 615 244 309
Liability limited by a scheme
approved under Professional
Standards Legislation

Partners:
Warren Sinnott
Cara Hall
Brett Andrews
Philip Delahunty
Kathie Teasdale
David Richmond

Independent audit report (continued)

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Corporations Act 2001. We confirm that the independence declaration required by the Corporations Act 2001, which has been given to the directors of North Central Financial Services Limited, would be in the same terms if provided to the directors as at the time of this auditor's report.

Auditor's Opinion

In our opinion:

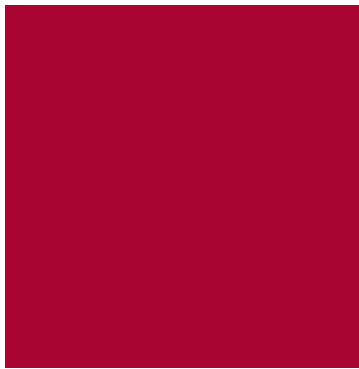
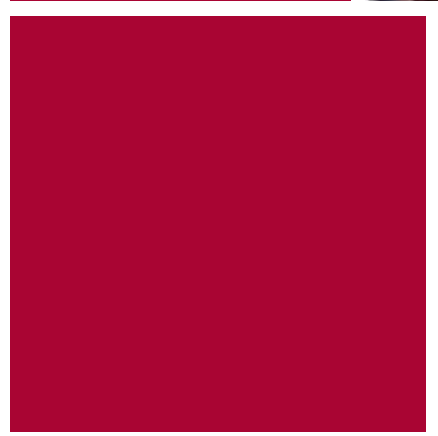
- (a) the financial report of North Central Financial Services Limited is in accordance with the Corporations Act 2001, including:
 - (i) giving a true and fair view of the company's financial position as at 30 June 2013 and of its performance for the year ended on that date; and
 - (ii) complying with Australian Accounting Standards (including Australian Accounting Interpretations) and the Corporations Regulations 2001; and
- (b) the financial report also complies with International Financial Reporting Standards as disclosed in Note 1.

Richmond Sinnott & Delahunty
RICHMOND SINNOTT & DELAHUNTY
Chartered Accountants

W. J. Sinnott

W. J. SINNOTT
Partner

Dated at Bendigo, 29 August 2013



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