

Newsletter

Lang Lang Pearcedale Koo Wee Rup Narre Warren South **Tooradin & Coastal Villages Bunyip & District**

Community Bank · Casey-Cardinia

Welcome to 2024! We hope you had a lovely Christmas catching up with family and friends and are refreshed and ready for the new year.

The end of 2023 saw us celebrate many branch and staff milestones along with our company turning the big 25. Staff and Directors (past and present) enjoyed an evening of celebrations hosted by Caldermeade Farm in Caldermeade.

We welcomed Bash Keshtiar as the new Branch Manager at Bunyip (see right). We are delighted to now have a full complement of staff in Bunyip, and to increase the operating hours back to 9:30am-5:00pm Monday to Friday.

We will launch our 2024 Community Investment Program for Bunyip in late January.

If you, our shareholders, would like to see more in community contributions and dividends, a simple introduction can go a long way towards building positive networks in our community. Whether that is your family or friends, businesses, or community groups, switching their simple daily banking will make a difference for our community.

We look forward to working with you in 2024 and continuing to together build stronger communities to make a positive impact for generations to come. We thank you for making your Community Bank your local bank of choice.

We opened a bank to grow a community



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Welcome Bash

Meet Bash Keshtiar, your new Branch Manager at Community Bank Bunyip & District. Bash brings a wealth of experience, knowledge and dedication to serve our community.

We sat down with him for a Q&A.

What is your strength? My family.

What is your proudest accomplishment? When I first came to Australia and couldn't speak a word of English but after 12 months studying hard, 12 hours for 365 days, guess what? I became an official interpreter and translator.

If you could live anywhere, where would it be? Australia Share a memorable career moment.

When I became a Branch Manager after being at the bank only 11 months, the Regional Executive at the time invited my parents to be there when he announced my new appointment. This is something I won't forget.

What's a book that has had an impact on you?

My beautiful daughter Samira gave me Ego is the Enemy. It has had an enormous impact on me and was quite an eye-opener.

What makes you laugh?

Watching comedy movies: Eddie Murphy's movies in particular.

Your favourite travel destination?

Never thought of this, as I always love new adventures, so there is no favourite destination.

Contact Bash on 0422 803 747 or visit Community Bank Bunyip & District.



Better banking. Big impact.

Milestone birthday celebrations for Our Community Company

Our Community Company Limited celebrated three milestones this year: 25 years at Lang Lang in October, and 20 years at both Koo Wee Rup and Narre Warren South in December.

Our branch teams (past and present) celebrated with customers, directors, and the local community. That's a combined 65 years of building connections, trust, and community spirit.

Thanks to our communities in Lang Lang, Koo Wee Rup and Narre Warren South for being a part of the Community Banking journey with us.





The Lang Lang branch team.



The Koo Wee Rup branch team.



From left: At Narre Warren South, Landlord Lyle Seebeck, Branch Manager Hus Suleyman and Company Director Michael Bushe.

Keeping you safe online

Cyber security and scams have taken on a new intensity this year. Bendigo Bank has been increasing education and awareness activities to help people understand what to look for, and what to do if they suspect they've been scammed.

We encourage all our customers to visit the security section of Bendigo Bank's website to learn more:

bendigobank.com.au/security

The bank has also recently announced a new Scam Awareness Education Program which people and community groups can access through our branch, helping to increase understanding and keep us all safer online. Speak to your branch team for more information.

Customers are encouraged to call our branch if they are suspicious of any communication.

The mantra to keep in mind is:

- STOP don't give money or personal information to anyone if you are unsure
- THINK Ask yourself if the call or message could be fake
- PROTECT Act quickly if something feels wrong by contacting your local branch.

Supporting VICSWIM

VICSWIM has been providing Victorian children with learn to swim programs since 1976. It is an initiative of Aquatics and Recreation Victoria and the Victorian State Government. Bendigo Bank is proud to support it. In January, the popular program ran at pools and open water venues across Victoria. Over 16,000 children took part, learning water safety and swimming skills that will keep them safe for life.

Too many Victorians lose their lives in our waterways. Teaching children from an early age how to swim, float, tread water and other skills helps prevent these tragic fatalities.



It's a win-win when you bank with us.

Staff anniversaries: we're so proud of our teams

At our recent company 25th birthday celebrations we also acknowledged the following staff on achieving milestone anniversaries. All were acknowledged and presented with a gift by their Branch Manager and company Chairperson, Gordon Smale.

- · Penny McMahon; Customer Service Supervisor, Tooradin & Coastal Villages- 10 years
- · Keryn O'Hehir; Customer Service Officer, Lang Lang 15 years
- · Laura Healey; Company Secretary/Executive Officer (currently on maternity leave) 15 years
- · Kay Couch; Customer Relationship Officer, Koo Wee Rup 20 years



Tooradin Branch Manager Kyle Lee, Chair Gordon Smale and Penny McMahon.



Lang Lang Branch Manager Cheryl Clasby, Chair Gordon Smale and Keryn O'Hehir.



Chair Gordon Smale and Laura Healey.



Lang Lang Branch Manager Cheryl Clasby, Tooradin Branch Manager Kylie Lee, Chair Gordon Smale and Kay Couch.

Defib for Life

Does your club or local community have a defibrillator? Is it accessible to the broader community? If yes, have you



registered the unit with Ambulance Victoria at: ambulance.vic.gov.au/registering-my-aed-faqs/

Has your defibrillator been checked recently? It is vital to check your defibrillator to ensure it is Rescue Ready. In most cases, it's as simple as checking that the Rescue Ready indicator light is green. If the light remains green then no further action is required.

If the Indicator light turns red or the device is beeping, one of two things may be necessary: either the battery is low or the pads are expired/out of date. It's important that the device is regularly inspected and this can be easily done by checking the outer casing is intact and that a rescue ready kit, which includes the minimum of a face mask and scissors, is attached.

If you require funding to ensure your defib is Rescue Ready, contact your local Community Bank.

Bunyip: Opening hours

From November 2023 our Bunyip Branch has reverted back to its original opening hours to serve the community from 9:30am–5:00pm Monday to Friday, and will no longer be closed over lunch.



Talk to us today

Senior Manager, Michelle Clarke 0435 532 857 michelle.clarke@bendigoadelaide.com.au

Community Bank Lang Lang

29 Westernport Road, Lang Lang 03 5997 5019 langlang@bendigoadelaide.com.au Branch Manager, Cheryl Clasby

0402 110 249 cheryl.clasby@bendigoadelaide.com.au

Community Bank Pearcedale

Shop 4, Pearcedale Shopping Centre Baxter-Tooradin Road, Pearcedale 03 5978 7566

pearcedale@bendigoadelaide.com.au Branch Manager, Jessica Ashenden 0419 042 478

jessica.ashenden@bendigoadelaide.com.au

Community Bank Koo Wee Rup

28 Station Street, Koo Wee Rup 03 5997 2266 kooweerup@bendigoadelaide.com.au

Community Bank Tooradin & Coastal Villages

Shop 2/106 South Gippsland Highway Tooradin 03 5998 3038 tooradin@bendigoadelaide.com.au Branch Manager, Kylie Lee

0412 110 549 kylie.lee@bendigoadelaide.com.au

Community Bank Narre Warren South

Amberley Park Shopping Centre Shop 8/101 Seebeck Drive Narre Warren South 03 8790 3411

narrewarren@bendigoadelaide.com.au Branch Manager, Hus Suleyman 0478 435 119

hus.suleyman@bendigoadelaide.com.au

Community Bank Bunyip & District

18 Main Street, Bunyip 03 5629 6091 bunyip@bendigoadelaide.com.au Branch Manager, Bash Keshtiar 0422 803 747

bash.keshtiar@bendigoadelaide.com.au

Operating hours

Monday - Friday 9:30am - 5:00pm

Our Community Company Ltd

ABN 51 092 756 351 29 Westernport Road, Lang Lang Company Secretary/Executive Officer Sonia Draxler, 0412 057 791 admin@ourcommunitycompany.com.au

Directors

Gordon Smale (Chairman), Michael Bushe (Vice Chair). Michael Duff, Andrew Bullen, Glenn Barwick, David Williams, Angela Bullen, Nicholas McKinnon, Angela Banbury













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Shareholder update

Our 2023 AGM, led by Chairperson Gordon Smale, was held on Thursday 26 October at the Lang Lang Bowls Club. Our Annual Report, including financial statements were tabled and accepted at this meeting.

For those who have not yet accessed a copy of these documents and wish to do so they are available on our website at: bendigobank.com.au/lang-lang

If you would like a hard copy email our board support team at: admin@ourcommunitycompany.com.au.

Current directors Gordon Smale, David Williams and Nicholas McKinnon were unanimously re-elected for a further three-year term. Shareholders, directors and staff enjoyed a chat and refreshments provided by the bowls club after the formalities.

A shareholder dividend of 54c per share was announced for the 2022-23 financial year.





Time for a home loan health check!

With the current cost of living, there's never been a better time to review your home loan.

Enquire online at bendigobank.com.au/healthcheck or call your nearest branch on 5997 5019.



"Roy Morgan Single Source (Australia), May 2023. All loans are subject to the bank's normal lending criteria. Fees, charges, terms and conditions apply. Please consider your situation and read the Terms and Conditions, a