



Spring
2020

Newsletter

Community Bank · Parkdale

From the Manager



Reflecting back to this time last year, I don't think anyone could have predicted the challenges we would face both personally and from a business perspective.

I continue to be inspired by our branch staff's response to the pandemic. If you've popped into the branch

since March, you will have continued to see our branch staff with big smiles on their faces! All staff have accepted a willingness to accept the changes as they occur and continue to move forward the best they can. Additionally, we have observed an increase in our staff's focus on supporting our customers and connecting with them in different methods. Our team have been observing social distancing and hygiene protocols, while continuing to perform their roles as essential service workers.

Our branch continues to be committed to supporting community groups, schools, clubs, local businesses and our customers as we deal with the pandemic.

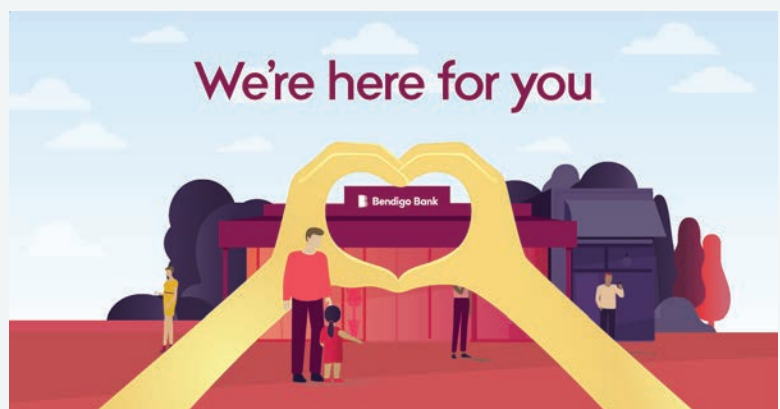
We remain open and we're here for you.

Rob Tracey
Manager

Whatever the problem, community is the answer

COVID-19 has created relentless chaos across the globe and we can all agree 2020 has been an unimaginable year.

As we try to find our way through the challenges of 2020, comes an increased importance for connection and compassion. As a Community Bank, it has been comforting to witness the good that can come from such tragedy and hardship with the caring acts and initiatives of our community partners and peers. Whether its kindness being spread in the form of pavement rainbows or teddy bears in windows, a collective sewing of face masks to protect our essential services workers, there has been some truly moving acts of social kindness and connection. So, in whatever way you contributed, thank you for your response and proving we are a community that cares.



Your community impact

If you're a customer of Community Bank Parkdale, your everyday banking has had a big local impact in the past couple of months. We've supported many local organisations and groups and we can't do this unless people choose to bank with us.

Here's what our customers have achieved lately:

Mentone Community Assistance & Information Bureau (MCAIB) – A \$5,000 investment into this instrumental service, MCAIB has been providing ongoing community services to the community for over 45 years. The service assists people and families experiencing personal and financial difficulties by providing information, referral and support services, including Emergency Relief. Generally, those in need are suffering financial crisis due to poverty, sickness, distress or family violence. MCAIB also provides material aid in the way of food parcels, toiletry packs and supermarket food vouchers, while the financial relief includes household bill, rental arrears, transport or school fee assistance.



St Nicholas Mordialloc Church

– an all-inclusive, welcoming church situated in the heart of our local community. The church plan to create a safe pathway for their back outdoor area. Levelling out the area and relocating an internal fence will

create a more usable space for their messy church program and community playgroup.

Parkdale Vultures Amateur Football Club – with the current pandemic preventing any sport from being played, along with not being able to hold any functions or fundraising activities, the funding has allowed this local sporting club to keep their heads above water and ensure a solid footy future!

Eisteddfod by the Bay is currently in its 65th year, a NFP run by a voluntary committee who are dedicated to the performing arts. The Eisteddfod gives young people an opportunity to present in front of a professional adjudicator and receive an objective critique of their performance. Sadly, during these

times, many Eisteddfods have had to be cancelled, however due to the tireless efforts of volunteers and community support; speech, drama, adult vocals and pianoforte sections continue to be offered via Zoom this year.

MLOC Productions – a NFP company, performing musical theatre productions twice yearly at the Shirley Burke Theatre in Parkdale. Their focus is on quality and fun and they pride themselves on providing members of the community with the opportunity to join a team of creative, enthusiastic people to produce high quality entertainment. They rely on community support and volunteers in all aspects of building sets, costumes, sound, lighting, front-of-house and backstage crew and this funding will assist in the purchase and installation of storage racking for their workshop facility (sets, props and costumes).

Mordialloc Braeside Junior Football Club – the largest footy club in the City of Kingston. The club is focussed on kids having fun, making new friends, learning footy skills and playing an active role in creating a healthy community. The kitchen and canteen barely service the needs of the club and greatly require improvement. The upgrade will provide much needed benefits to not only both sporting clubs that use the facility but also the community groups that use the pavilion.

Mentone Community Preschool is a community owned and run kindergarten. In operation for over 60 years, educating young children and committed to maintaining their facilities so they can continue to educate future generations. Due to COVID-19, their ability to fundraise this year has been significantly affected. \$7,000 of funding will upgrade and replace three obsolete wall-furnace units with new split systems.

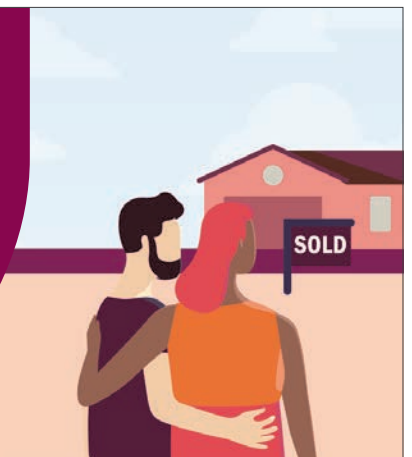


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Parkdale Bowling & Social Club is affectionately known as a club full of spirit, sunshine and smiles. They cater for the complete newcomer through to the highest levels of competition. Funding will provide new motorised entrance gates for the club to replace the original ones from

1960, when the club was formed. This will ensure the health, safety and security of club members and make the club much more user friendly to the community.

Kingston & Districts Netball Association – has 1,580 netball members, plus 148 volunteer team coaches, 14 clubs and their administration. The association has a high standard of playing squads with experienced coaches and 69 games of netball played at Dales Park grounds on Saturday during Autumn and Spring seasons each year. The valuable funding will fit-out the new Dales Park Pavilion facility with furniture.



Old Mentonians Football Club – The Old Mentonians Football Club has a long-standing relationship with the Community Bank Parkdale. The club endeavours to create connection with youth, families and the community. The funding will provide vital basic equipment such as footballs, training aids and apparel. It will also assist to provide quality coaching and medical support for all teams and with COVID-19, funding will help to cover the cost of cleaning, sanitiser and hygiene practices.

Mordialloc Bowls Club offer a combination of weeknight pennants, social men's and ladies, mixed, and 'bare-foot bowling' for all age groups. The club provides a friendly and warm atmosphere where people can gather to enjoy the game of lawn bowls and make use of the splendid facilities. The club wishes to upgrade its bar facilities and sound and P.A system for all to be enjoyed at social gatherings and functions once we can all get together again!

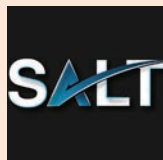


Ronald McDonald House Charities Victoria & Tasmania – an independent, not-for-profit organisation dedicated to providing vital programs for families with seriously ill children for over 30 years. By Adopting 'Monash House', we are helping to support families with a warm and cosy room, fully-stocked kitchen, home-cooked meals, laundry facilities, computers access, and more – everyday things we might take for granted but are life-changing to a family in distress.



S.A.L.T

Parkdale Vultures were thrilled to take part in the S.A.L.T (Sport & Life Training) Club Re-connect Program generously offered by Community Bank Parkdale. This offered a fantastic way to re-connect club members and anonymously share how everyone is feeling throughout the pandemic. The program allowed teammates to catch up and know they are not alone in sharing common challenges faced throughout. With no actual footy this season, it was enjoyed by all participants and proved invaluable in keeping everyone connected!



20 years, 20 questions

At Community Bank Parkdale, we know that our employees are our greatest asset, and we are delighted to honour the dedicated service and commitment of Joanne. Most locals that bank with us know Jo as she has been with our branch since the very beginning and celebrates 20 years of service!



It's Jo who has consistently demonstrated our vision, delivering on customer promise and making us the passionate community organisation that we are today.

We thank Jo for her individual and collective contributions to the branch's success, and we look forward to many more years to come!

To celebrate Jo's incredible milestone, I spent some time catching up with her for '20 Years, 20 Questions'.

What's your favourite thing in your wardrobe right now? PJ's.

The best piece of advice you've ever received? What other people think of you is none of your business.

Do you have any pets? Archie the Cavoodle.

Favourite movie? Forrest Gump.

Describe yourself as a teenager in three words? Adventurous, good student, happy.

Dark chocolate or milk? Milk.

Coffee or tea? Tea.

If you weren't in community banking, what would you be doing? Nurse.

If your house was on fire, what two things would you run back to grab? Archie and photos.

Who would play you in the movie of your life? Margot Robbie.

iPhone or Android? iPhone.

Favourite TV show? Bewitched.

If you had a superpower, what would it be? To drink champagne without a hangover.

Favourite holiday destination? Italy.

Why do you love being a member of the Community Bank Parkdale? We offer more personalised banking.

If you could be any flavour of ice-cream, what would you be? Pistachio.

Favourite flower? Peony.

Chocolate or caramel? Chocolate.

What is the most rewarding part of working for a Community Bank? Community partnerships.

Name one thing you love about Parkdale? The community feel.



Foodbank Feeding Families Appeal

As we continue to be faced with Stage 4 restrictions in Metro Melbourne, we felt it important to provide support to those in our community who are most vulnerable at the moment.

Bendigo Bank developed a partnership with the state's largest hunger relief organisation 'Foodbank', to provide support to those in our community who have been adversely affected by COVID-19. Foodbank currently provides food relief to more than 140,000 people each month who struggle to put a meal on the table. With a 50% increase in demand throughout the pandemic situation, we wanted to offer a helping hand to everyday Australians. A little goes a long way – did you know that as little as \$1 provides two meals to a deserving family? With your support, we aim to raise \$100,000. Customers can make a tax-deductible donation at our branch.

Talk to us today

Community Bank

Parkdale

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P 03 9587 6500

E parkdalemailbox@bendigoadelaide.com.au

bendigobank.com.au/parkdale



/ParkdaleMentoneEastCommunityBankBranches



/parkdalementonecommunitybank

We're open:

Temporary COVID-19 hours:

9.30am - 2.30pm Monday to Friday

Evenings (by appointment)

Parkdale Mentone Community Branch Ltd

ABN 20 089 783 166

Our team

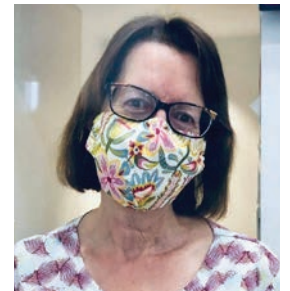
We are so fortunate at our branch to have longevity within our small team. With most of our staff having been with the branch for as long as we've been open (almost 21 years); sadly, in the past few months we have experienced two significant losses!

Mel was our full-time Customer Relationship Officer and celebrated her last day for the Community Bank Parkdale in June. Mel loved working with our customers and was always such a delightful, friendly face when you walked into the branch. Mel took up an opportunity closer to home and will be greatly missed.

Most of you will also have known Kirsten – a Community Bank Parkdale favourite! With busy home-schooling juggles, Kirsten has decided to move onto other things. With her family living locally and involved in local community clubs, we are sure we will cross paths and see more of Kirsten in the future!

We wish both Mel and Kirsten all the very best for their future endeavours and thank them both for their invaluable service to the branch. Rob has been busy recruiting for both Mel and Kirsten's roles and we hope to welcome some new faces into the fold shortly. Stay tuned for updates!

It has never been more important for Community Bank Parkdale to be supporting communities and local business. One of our lovely loyal customers Sweet Alice Clothing Boutique Parkdale have got some fabulous face masks available in store. Lots of gorgeous fabrics and a couple of different designs to choose from.



Sweet Alice Clothing Boutique Parkdale is closed during lockdown; however, they are around daily for contactless home delivery or click and collect should you need anything throughout.

The lovely Cathy modelling one of Parkdale's local businesses, Sweet Alice Boutique, beautiful face masks.

Helping Parkdale retailers by thanking our customers

Over the next few months we'll be distributing local gift and shopping vouchers to some of our lucky Parkdale branch customers, thanking them for choosing Bendigo Bank. But the initiative is also a way for us to support many Parkdale retailers who are doing it tough during the pandemic.

Our Board decided to inject \$2,500 into our local retail economy with this voucher initiative. The aim is to stimulate the local retail economy, encourage people to shop locally and keep money circulating here in our Parkdale community.

We're here to support Parkdale through the pandemic and the economic fall-out. This simple local stimulus measure is one practical way that we can do that.

Community Bank Parkdale – making good things happen in your community!