



Newsletter

Community Bank · Paynesville & District

COVID-19 update

With the current situation regarding COVID-19 restrictions, we advise that our branch is still open and operating as an essential service, and that our staff are fully aware of and practising the appropriate safety, hygiene and social distancing regulations in the branch. Overall, the tough measures taken by our Government, and the strict restrictions which have been put in place, have seen Australia not suffer the massive amounts of confirmed cases of the virus, nor the number of deaths, that other countries around the world have experienced. We hope that the number of cases continues to fall and that social and retail trading restrictions are lifted as soon as possible. In the meantime, please stay safe and healthy.

Branch Manager retirement

We also wish Ken Mutton all the best with his retirement and thank him for the past four years he has been Branch Manager at Paynesville. Ken has been a terrific Manager, staff leader and community member through his involvement with the Paynesville Volunteer Coast Guard and the Paynesville Business & Tourism Association, and whilst we are sad to see him leave, we hope he enjoys his retirement.



The Board and staff presented Ken with a lovely aerial photo of McMillan Straits as a memento of his time working in Paynesville.

Thanks Ken, and we hope you get to enjoy fishing soon!

New Branch Manager



We are thrilled to announce the promotion of Jack van Reyk to Branch Manager on 4 April.

Jack joined our branch almost five years ago and has developed his knowledge

of branch procedures, lending and staff leadership to now take on the role of Branch Manager. We are excited to have Jack step up and bring a fresh perspective to local banking and we know he will do a great job of serving our customers' needs.

Paynesville & District Community Bank is a huge part of our local community," Jack said. "I am very excited to be given the chance to lead the branch team and to help continue to build the business."

Jack encourages existing customers, shareholders or anyone thinking of changing banks to visit him at the branch, say hello, and see the range of banking products and services the branch can offer.

Please join us in congratulating Jack on his promotion.

New/resigned Board members

Sadly, we have recently seen the departure of two Board members Sarah Johnston and Tom Ponting who have been volunteer members of the Board respectively for the past seven and three years. Sarah and Tom both contributed their business experience, local knowledge and personal skills to the board over this time and they will be sadly missed.

Whilst two Board members have left, we are happy to welcome Gary Maskiell as a new volunteer Board member. Gary has been part of the Paynesville community for years with his involvement with local radio REGFM and the Gippsland Lakes Yacht Club and brings to the Board skills and experience in sales and management.

We would also like to emphasise and remind shareholders and customers that the Board members are not involved in the day-to-day banking operations of the branch, and as such, they do not have any knowledge or information about any branch customers' personal banking accounts.

10 Years' service

We congratulate Angela Fleischer on achieving her 10 Years' Service Award with the Paynesville Community Bank. Angela joined us back in April 2010 and has been a dedicated and loyal staff member over the past 10 years. As a local Paynesvillian, Angela knows almost all our customers and greets everyone with a smile each day. We are really fortunate to have local staff members who are committed to customer service and assisting our community with their banking needs.



Talk to us today

Community Bank

Paynesville & District

61 The Esplanade, Paynesville VIC 3880

P 5156 6655

E paynesvillemailbox@bendigoadelaide.com.au

bendigobank.com.au/paynesville

We're open:

9.30am - 5.00pm Monday to Friday

Directors

Janet McLeod, Andrew Quirke, Lyn Wallace, Peter Markwell, Matt Butler, Peter Blackie, Nick Fordham and Gary Maskiell

Paynesville & District Financial Services Limited

61 The Esplanade, Paynesville VIC 3880

ABN 80 115 308 015

Paynesville & District Community Bank in the community

Paynesville & District Community Bank delivers all our customers' banking and insurance needs and is a strong part of the local business community.

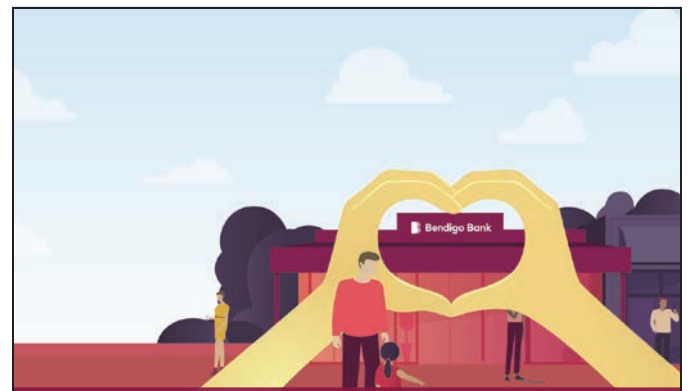
Our branch and our volunteer Board work closely with our community, supporting local clubs and organisations. We work for the benefit of our customers to help improve local employment, provide opportunities and contribute to our economy.

Paynesville & District Community Bank takes pride in our position in Paynesville and district and we are proud of our friendly staff, who are passionate about our community.

Change of opening hours

As of the week commencing 4 May, our opening hours will be changing.

In order for staff to remain compliant and up to date with banking requirements, and to complete ongoing training, our opening time will change from 9.00am to 9.30am Monday to Friday and we will no longer open on Saturday mornings. These changes align in accordance with other Bendigo Bank Community Banks.



Community Bank · Paynesville


We're here for you

Your local Bendigo Bank branch remains open to help see you through COVID-19.

If you need to see us in person, we're asking you to:

- Visit only if you're feeling well
- Call ahead to book a time if possible
- Practice safe distancing

Call us on 5156 6655 or search Bendigo Bank Paynesville.



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