## Bendigo Bank

Summer 2022

\$1.3 million

# Newsletter

Community Bank · Pinewood

Welcome to our Summer 'e-newsletter' for Community Bank Pinewood! We hope you find it informative as we keep you up-to-date with what's been happening here at the branch and with our Board Directors from December 2021 to February 2022

#### A message from our Chairman



To our Valued Community,

Welcome to our Newsletter which covers the Summer months of December through to February. As we recovered from a very busy month in November with our Pitch It 2021 online event, we moved into getting ready to celebrate the festive period, the Board and branch staff thoroughly enjoyed being able to celebrate our achievements together with a visit to our new Chinatown Office followed by a face-to-face

dinner. We continued to support our community groups with sponsorships and attending events –, you'll find more later in the Newsletter.

Our proudest achievements during Summer were at the Regional Awards Night where we received three awards, particularly being named 'Branch of the Year'. I'd like to extend my sincerest thanks to all the branch staff, Management, our Board of Directors and our Marketing and Sponsorship Coordinator for their efforts, it is wonderful to have them acknowledged in this way!

We are really looking forward to an exciting year for Community Bank Pinewood as we see the second year of our Ericson Community Service Award, launch our sixth Pitch It 2022 Program and celebrate our 20th birthday in August, we're planning a community celebration as well as a party for our founders, shareholders and supporters. Please follow our social media pages for more updates and information.

Regards,

Robert Davies Chairman

### Celebrating 20 years!

We are very excited to be turning 20 this year on 16 August and are in the process of planning a community celebration fitting of this auspicious occasion. We want to thank all of our supporters and encourage you to tell everyone about the service we offer here at Community Bank Pinewood. The more you bank with us the more support we can offer your local community!

You can find us at 65 Centreway, Mount Waverley 3149, Monday to Friday 9.30am - 5.00pm or call us on 9886 6477.

Alternatively scan the QR code which will take you directly to our web page.





bendigobank.com.au

#### A message from our Community Bank



To all our valued customers and supporters,

We'd like to take this opportunity to reflect on the Summer months here at Community Bank Pinewood and as restrictions ease once more, take this opportunity to thank you for always being respectful and patient with our staff as we worked through this period. Our team are very happy to be able to remove their masks at work now and we're sure you are happy to see their smiling faces again.

Our proudest moment during the Summer months was definitely our incredible achievement at the Bendigo Bank Regional Awards. Community Bank Pinewood were proudly named 'Branch of the Year' and we also earned the top award in 'Community Engagement' and 'Sales Growth'. We continue to strive to give great service in the branch and believe we have the best team in both our staff and Board to help us achieve our goals.

We have been very busy in the branch particularly with the Victorian Home Buyers Fund, we encourage you to make an appointment to discuss how this scheme could help you reach your goal of purchasing a home. For more information on the scheme head to the website: www.sro.vic.gov.au/homebuyer

We continue to contribute to our local City of Monash Community by supporting community groups in the way of sponsorships, donations, grants and scholarships. We have been very happy to be able to attend organised events in person and we love meeting these community leaders and volunteers and are constantly amazed by the great work they do.

Looking ahead to later in the year – the Ericson Community Service Award winner 2022 will be announced in June and in July we will launch our 2022 Pitch It Program. We are also in the middle of planning our 20th birthday celebrations in August this year - so please keep your eye on our social media pages and newsletters for further announcements.

Please don't hesitate to pop into the branch or give us a call for all of your banking needs, we're here for you.

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Indu Angammana Branch Manager



Suraj Ranaraja Senior Business Development Manager



#### **Board News**

Our Board of Directors continue to meet monthly where an extensive agenda is followed to ensure all business is attended to. The Board aims to compliment the work our incredible management and staff do within the branch. Pictured here are nine of our ten Directors at our new Chinatown Office prior to our Christmas party. Left to right and back row to front row are: Dwayne Wathen - Treasurer, Jamie Bedelis, Stephen Pewtress - Community Engagement Comittee Chair, Robert Davies - Chairman, Sharyn Cowley - Company Secretary, Anna Lane - Human Resources Committee Chair, Sue Cornelissen, Peter Pan - Executive Director Business Development and Bronson Justus. (Absent: Jason Dong.)

#### Staff News

Our branch staff continue to give professional, informative and fantastic service to our customers and we encourage you to come into the branch Monday to Friday 9.30am - 5.00pm to meet with them and discuss all of your banking needs – we know you'll be in very good hands!



We celebrated both Paul's and Indu's birthdays during the Summer months.at the branch. Paul's birthday falls on Christmas Eve and we thank everyone who came into the branch on the day. We're very grateful to have Paul as a member of our team, he has a wealth of experience and greets so many customers by name and is a supportive friend to all of us here. For those of you who don't know, Indu is our wonderful Branch Manager and is such a pleasure to work with. She is professional, knowledgeable and extremely hardworking and just a huge support to everyone here at Community Bank Pinewood..

#### **Events - December to February**

We're very proud of the work we're able to do in our community and it was great to be able to get together as a team in December and celebrate the difficult year we all made our way through in 2021. The staff and Board met at our new Chinatown Office for our Christmas Party and are all pictured right.

There were many other events we were able to support in the community as life slowly returned to 'normal'. We supported the Monash Business Awards breakfast as a sponsor with Suraj Ranaraja our Business Development Manager, Dwayne Wathen - Director and Treasurer and our Chairman Robert Davies attending.



Branch staff members Amit and Emily attended the new art exhibition at the Track Gallery in Mount Waverley, Lai attended a Lions Club Australia day event while Robert Davies, Chairman attended the Waverley Blues Football Club AGM. We were also happy to attend Glen Waverley Bowls Club as Host of the Day and meet with the members on the day.

We thank all of the community groups and sporting clubs for their kind invitations, we appreciate each and every one and look forward to attending and supporting many more events throughout the year - it is at these events that we can really connect with the people who are making such a direct difference within our community and we thank you all!.

Top: L to R: Anna Lane, Paul Tyson, Paul Lai, Amit, Jamie Bedelis, Robert Davies, Louise Gracey, Stephen Pewtress, Rhiannon Clay, Emily Cheng, Sharyn Cowley, Indu Angammana, Sue Cornelissen, Bronson Justus, Dwayne Wathen and Suraj Ranaraja. Middle: L to R: Fiona Nicholson - Secretary of MONCAS, Emily, Pratibha Madan -Artist and Vice President and Amit.

Right: L to R: Alex McDonald - Junior Section President, Cath Eames - Club Secretary, Mark Frecher - Treasurer, Stephen Pewtress - Club President, Robert Davies -Chairman Community Bank Pinewood and Peter O'Donoghue - Club Vice President.



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#### Sponsorships & Donations December to February

As always, we have continued our great work giving back to the community in the form of sponsorships, grants and donations.

As stockists of 'Escabags' we were proud to donate and be part of their inaugural "aWEARness Day" in February and so we sported our badges and a touch of yellow. Escabags provide Escape Bags and celebrate the freedom and empowerment of survivors of domestic and family abuse.To find out more head to their website: www.escabags.org



Pictured from left to right are Amit, Paul, Emily, Indu and Cathy in the branch on 'aWEARness Day'.

In the Summer months we sponsored the Eastern Maroons Cricket Club who we have a great reciprocal business relationship with. We also supported the Mulgrave Football Club Golf Day, providing a team to play and sponsoring a hole on the green. We presented a great new sign to the Rotary of Monash Op Shop and we are now regular visitors of the store! Lastly we once again supported Mount Waverley Secondary College Dux Award and were so impressed by the recipient who scored an incredible 96.6 - what an amazing achievement!

Right L to R: Robert Davies - Community Bank Pinewood Board Chair, Sandy Kemp - Manager, Suzanne Swann - Volunteer and John Sgroi - Monash Rotarian and former Director of Community Bank Pinewood.



#### Talk to us today

#### Community Bank · Pinewood

65 Centreway, Mt Waverley VIC 3149

**P** 9886 6477



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We're open: 9.30am - 5.00pm Monday to Friday

#### Directors

Robert Davies, Sharyn Cowley, Dwayne Wathen, Anna Lane, Bronson Justus, Peter Pan, Sue Cornelissen, Jason Dong, Jamie Bedelis, Stephen Pewtress.

Pinewood Community Financial Services Limited 65 Centreway, Mt Waverley VIC 3149 ABN 26 099 420 050

### Branch News

We're so excited to announce that we attended the Bendigo Bank Regional Awards in December and Community Bank Pinewood were presented with three prestigious awards! They



were: 'Branch of the Year', 'Lending Growth' and 'Community Engagement'' for 2020/2021.

We are so grateful to our incredible team of staff for all of their hard work and tenacity during such a difficult time - this result is a testament to all of their efforts! So we'd like to thank each one - Indu, Suraj, Paul, Cathy, Lai, Emily, Rhiannon and Amit - THANK YOU! Special thanks as well to our Board of Directors lead by Chairman - Robert Davies and to our Marketing & Sponsorship Coordinator - Louise Gracey. Lastly, thank you to Bendigo Bank State Support for your guidance and support, particularly our Regional Manager, Chris Cahir. Congratulations to everyone!

Thank you to all of our valued supporters, customers and shareholders, our community groups and sporting clubs - we're sure you'll agree this is a wonderful result and just another reason to choose to be a customer here at Community Bank Pinewood!

