



Empowering our Community

Community Bank · Port Lincoln

Community benefits in Covid-19 responses

Mid 2020, our Bank embarked on significant community engagement activities, seeking to understand the impacts of Covid-19 restrictions at that time on our community.

As well as confirming seven key themes that will drive best value community investment through our sponsorship and grants programs, we recognised that community clubs and groups across and around Port Lincoln were being massively affected in their activities and financial position.

We decided to move quickly and positively, offering a special round of funding support for not-for-profit membership-based community groups and clubs. This once-off program was specifically designed to make a difference quickly and be simple for busy and under-resourced committees to access. The funding was focused on helping with clubs' and groups' new and challenging responsibilities associated with running community-based activities while meeting Covid-19 requirements.

The initiatives delivered by local clubs, groups and associations included:

- Covid-safety information, training, and signage
- Sanitiser & cleaning equipment and supplies
- Additional game day and performance equipment to minimise shared use
- Computer, EFPTOS and website improvements to make the digital transition, enabling reduced manual handling of paper records and cash, and more effective on-line presence and activity.

A total of 41 sporting, community, social, special interest clubs, groups and associations received funds of up to \$2,000 each to support them in responding to Covid-19 requirements and sustaining their operations. Our bank has now injected \$78,500 across a diversity of clubs and groups through this program – the result of asking, listening, and acting on clear needs we could see.

Outgoing Chairs Message

This is my final report as chair as I have now handed over the reins to Rob Donaldson. I spent six years in the position and felt it was the right time to transition to a person with fresh ideas. I feel privileged to have been in this position and want to thank the Directors and staff for their strong support over the past six years. It has been a highly rewarding experience for me, and I am pleased to be able to say that the company has continued to perform very strongly during this time. I believe it will continue to provide exceptional benefits to all stakeholders, in particular our local community. I believe that the company is in very good hands with highly motivated and trained staff and a very strong board, which will be capably led by Rob. I wish Rob all the best in the role.

Greg Eden - Outgoing Chair

Our People - Board

Our volunteer board continue to work diligently to provide good governance to our business, and funding support to local groups, whilst navigating the many changes that COVID-19 brought to our community. We thank them for their outstanding efforts. Earlier this year we farewelled Tim Coote from the board and welcomed a new Director to the Board, Tim Gurney. Tim brings a wealth of knowledge and experience to the board, especially in the agriculture area. Also, Greg Eden has resigned as Chair after 6 years in the role. Greg will stay on as a director. Our Board for 2021 is: Rob Donaldson – Chair, Caitlin Noonan – Secretary, Steven James, Greg Eden, Diana Smith, Mark Carr and Tim Gurney. Our committees continue to be supported by three ex-Directors; Terri Christensen, Mike Munro and Pat Callaghan; we thank them for their continued input into these committees.

Life saving defibrillator

Earlier this year we visited the Eyre Peninsula Old Folks Home to deliver a defibrillator that we were proud to sponsor and to supply to them. So far, we have supported several clubs and groups with defibrillator units. If your club or group is in needs one, please come and talk with us.

Pictured below is our Business Development Manager, David Stoeckel and Chief Executive Officer/Director of Care for EPOFH, Dawn Suter.



Community Investment Grants Program 2021

The 8th Port Lincoln Community Investment Grants Program for 2021 is NOW OPEN until midnight on the 6 September. Our Bank has supported many worthwhile projects and organisations through our community investment grants program over the past seven years and encourages local community organisations, clubs, and groups to think about infrastructure projects, equipment, and activities they are wanting to achieve and look into whether they fit into our criteria for this year's community investment grants. The program is administered by Community Enterprise Foundation™ (CEF), the philanthropic arm of Bendigo and Adelaide Bank. Applications are online at: <https://cia.communityenterprisefoundation.com.au/Program/Index/1> and are open for submission until midnight Monday 6th September. For questions regarding applications please phone the Community Enterprise Foundation on 1300 304 541



Sponsorship is a business relationship through which both parties receive mutual benefit. When we provide sponsorship to an organisation, the sponsored activities provide a benefit to the community.

In return we get increased exposure and enhanced opportunities for our bank to engage and connect with the community, ultimately enabling us to grow our customer base and to continue to provide and grow the Community Investment Program.

This is how we are different from other banks.

Who do we support?

Groups we have sponsored in 2021

Port Lincoln Volleyball Assoc.

Eyre Peninsula Old Folks Home

Variety the Children's Charity

Kirton Bowling Club

Port Lincoln Golf Club

Biggest Morning Tea

Marble Range Football Club

Panthers Hockey Club

Rotary Club of Port Lincoln

Elliston Football Club

Port Lincoln Long Lunch

RDA SA Port Lincoln Centre

EP Schools Gymkhana

EP Crows Supporters Club

Port Lincoln A & H Show

Port Lincoln Basketball Assoc.

West Coast Youth & Community Support

New Chair's Message

Greg Eden stepped down as Chair of the Board of Directors on 30 June, and I have accepted the responsibility of that important role with the support of the Board. We thank Greg for his dedicated attention and leadership as Chairperson over the last six years, which have seen many changes in our business and in the banking environment. Greg will continue to contribute his business acumen and passion for the community as a director as we embrace on-going challenges and opportunities. The recent Bendigo and Adelaide Bank National Conference was held entirely on-line, and all of our directors attended sessions, gaining valuable learning and perspectives. The conference reinforced the importance of our unique 'community bank' business model and the empowering impact it has on communities across Australia. Everyone reading this newsletter is a contributor to the success of that model, which still has huge potential to grow and evolve with the communities we work in. I would like to highlight our recent three-year partnership agreement with Norwood Football Club for delivery of the Eyre Peninsula Football Program. This includes the participation of all players in the Duke of Edinburgh Award program, a first in South Australia. The partnership will accelerate the development of all the skills of AFL footy and teamwork in our region, and equally importantly develop long-term life and leadership skills in the young people of the EP. Bendigo Community Bank Port Lincoln will be heavily represented in many aspects of the program. Our Board is preparing a new business plan to guide our work for the next several years as we tackle some real business challenges, embrace the transition of banking into new customer-focused forms and maximise opportunities to grow the business and do even more for our community. The focus will be on key areas that will really make a difference to how we perform, leveraging the community bank model.

Rob Donaldson - Chair



A message from our Business Development Manager

I write this report in the middle of another COVID lockdown, with a distinct feeling of déjà vu. It has been business as usual at the Port Lincoln branch, although quiet in regard to foot traffic due to the current lockdown conditions. Local businesses are once again feeling the brunt of this current 7-day lockdown and our thoughts go out to them and hope that they have been able to once again weather the short-term pain for some long term gain when they re-open the doors. I would expect that based on current worldwide conditions, travel in the short term will again be confined to Australia and hopefully we have many visitors to the Eyre Peninsula region over spring and summer to assist all areas of local industry.

Winter was a bit slow in coming but has hit with a force over the past month or so. Most farmers will never knock back any sort of rainfall, but I am sure many would appreciate some sunshine in the coming weeks. We have recently finalised our branch results to the end of the financial year and the Port Lincoln office has once again experienced strong growth and profitability over the past 12 months. This has been achieved despite the issues caused by COVID and the loss of experienced staff members during this period. We have 2 new home lenders at the branch in Kerryn Cresswell and Rachel Watherston that are great additions to our staff and are now up and running to process the many home loan opportunities that continue to be presented. The three Bendigo Bank branches in Port Lincoln, Cummins and Tumby Bay once again sponsored the Mortlock Shield to the tune of \$20,000. This was the 7th year of our sponsorship and something that all of us at Bendigo Bank are proud to be associated with. The carnival in its new format proved to be very successful (other than Lincoln City not winning!!) and I am sure that our association will continue on into the future. Our Community Grants program has just been released with applications invited now until 6 September. To date we have contributed \$3.84 Million back into the local community via this annual initiative and we again look forward to receiving many varied applications for these worthwhile projects. This is something that we are very proud of at Bendigo Bank and makes our jobs even more special that we can contribute to local community groups in this fashion. All the best to all local sporting associations as they head into upcoming finals series. Hopefully they will all continue and reach a conclusion without any further COVID interruptions.

David Stoeckel



2021 University Scholarship Awarded

The commitment of our Community Bank is to build stronger communities and this is demonstrated by what we do every day, from sponsoring local sporting clubs through to providing grants for local community groups & initiatives. Much of this commitment is focused on our youth and we are extremely proud to share our 2021 scholarship recipient with you all. Our scholarship program aims to assist local students who are academically capable and community minded but are experiencing difficulty in funding the high cost of tertiary study.

This year we funded a scholarship valued at \$10,000.00 and a big congratulations goes to Holley Shepperd who attended St. Josephs School in 2020 for being this year's recipient. Holley is at Flinders University and is working to complete a Bachelor of Health Science - Master of Occupational Therapy.

We wish her all the best as she begins the exciting journey toward achieving her career goals.

Our people – branch team

2021 continues to be a year of many changes and adaptations in our business; from Sept 1st we will open the doors from 9.30am to 5pm Monday to Friday. This slightly later opening time will enable valuable training and customer connections to be made more regularly.

We welcomed to the team Cian Ciura as a Customer Service Officer. Congratulations to Elke Hill who is on maternity leave currently, she had a little girl in June, and we wish her and the family all the best.

The team continues to provide great service to our local community and as always if you'd like to chat about your financial needs just pop into the branch or give us a call.



Community Investment Grant – ‘Speccy Space’

In early 2018, the Port Lincoln Primary School Grounds Committee identified an area in need of a facelift. The project began with an enthusiastic group of 4-5 year five students who have now entered their first year of secondary schooling in year 8. Students Lily, Ashton, Alana & Eliza were persistent & super keen to dream, research & talk with their peers about what could be possible in this space, as so, they renamed the project- ‘SPECCY SPACE’. And as each year progressed with little progress on the actual playground, the students never gave up. They continued to offer more support, nagged at staff but always remained hopeful that their voices would trade for rocks and ropes. In 2020 Community Bank Port Lincoln came through with grant funding, along with the invaluable administrative support of West Coast Youth Services. With this funding we were able to engage local Karen Carr, who facilitated workshops in creative thinking and dreams of what could be possible. So, with the plans drawn, the building team came onboard to create reality and so, we have stage one! The families, students and staff were thrilled to see that new adventures had begun and there was great play to be had in our ‘Speccy Space’. So, beyond the brilliant play opportunities, the message to you all is that persistence, working together and using our voices for positive changes in our community, is powerful and important.

Pictured above is Business Development Manager David at the official opening of the playground in April this year.

Squash Club Shirts

Back in May our Managers, Prue and David visited the Port Lincoln Squash Club to check out the facilities at the Leisure Centre, to meet some of the club members and view the new club shirts which we sponsored & amazing club logo! The newly formed club has over 45 members - looking great Team!



Branch Operations Manager Message

The past six months has resulted in a high volume of lending. With the real-estate market booming, low interest rates and government schemes on offer we have had a strong pipeline.

With Bendigo Bank working towards strategic improvements, we have seen some strong developments within our digital space both within the staff network and for our customers.

At the end of the financial year, our results showed that our growth targets being met and a massive \$3.84 million in total has been passed on to the Community. This is an epic contribution that we are all so proud of being a part of.

Our staff have all worked hard to assist our customers through these COVID challenging times. Our branch restrictions are a moving target and keeping on top of processes and policies has been at times difficult. We warmly welcomed a new staff member Cian Ciura to our team recently and are excited to have her on board. As well as having Rob Donaldson take over as our new Chairman of the board. Rob’s skillset and expertise has already complimented our board to great lengths. We thank Greg Eden for his time and dedication as Chairman the past 6 years.

You may have all noticed that Bendigo Bank has undergone rebranding. We love our new colours and logos, with all staff now wearing their new corporate uniforms.

I’d like to thank all of our customers, directors, shareholders, and business partners for their ongoing support this past six months and we are excited to kick off this new Financial Year.

Prue Hywood



Community Bank · Port Lincoln Volleyball Open 2021

Once again in March this year we sponsored the 'Bendigo Community Bank Port Lincoln Volleyball Open' as the naming rights sponsor for the Port Lincoln Volleyball Association.

Our Customer Relationship Manager Kerryn Cresswell attend the event to present the awards to players. The weekend was such a success with participants and their families looking forward to coming back next year. The Port Lincoln teams did extremely well against some tough competition. It was also great to see many new faces represent, not just Port Lincoln, but also other Associations from around the State.



RDA SA Port Lincoln Centre

We supported this group with COVID-19 Sponsorship that enabled new helmets to be purchased through Dempsey's Saddlery And Fodder, all riders who participate weekly have their own designated helmet or those who ride bi-weekly share with one other rider. And also allowed the purchase of new stirrup straps to be made by Eyre Upholstery. It's great that the funds are used locally as well.

Thank you from RDA SA Port Lincoln Centre, this generosity is greatly appreciated.

Our Newest Team Member

Cian Ciura - Customer Service Officer

I was born in Hobart, Tasmania before moving to Port Lincoln in 2002. I completed my schooling at Saint Joseph's School, Port Lincoln in 2018. After graduating I was accepted into Torrens University to study Nutrition, I currently have one subject left before I am finished.

When I saw Bendigo Bank advertising a position, I knew I had to apply as I have always valued the support the Bank provides the local community.

I have also been a Bendigo Bank customer since the branch opened and have always had positive interactions with the staff and knew that it would be a lovely group to work with.

Since working at the branch, it has been even better than I imagined, and I have felt so welcomed and supported.

Bendigo Bank Mortlock Shield 2021

Mortlock Shield was held over the June Long Weekend after being cancelled in 2020 due to Covid-19 restrictions.

This year's event was another successful one, collaborating with our Cummins District and Tumby Bay District branches, in providing the major sponsorship for this year's Bendigo Bank Mortlock Shield held in Port Lincoln.

The carnival was a great success, with Great Flinders running out winners. It was great to see our EP Branch Managers Judy & Braden, present the Mortlock Shield to the winning team.

We look forward to next years event.



New Norwood Football Club Sponsorship promotes Duke of Edinburgh Award on Eyre Peninsula

This year we have embarked on a three-year sponsorship with Norwood Football Club who are looking for the next generation of football talent on the Eyre Peninsula, and also hoping to create young, resilient leaders through participation in the Duke of Edinburgh Award (DOE).

The club is reaching out for young people to sign up to the Norwood Football Club Centre of Excellence and Duke of Edinburgh International Award, offering them the chance to combine the development of their football with the benefits of achieving the award.

Norwood chief executive officer James Fantasia said this was an opportunity to merge the Centre of Excellence with the Duke of Edinburgh to run as a collective. "It's not just about the football program, it's about developing young people to become leaders in the community and become resilient," he said. "We believe football is a wonderful vehicle to provide a number of characteristics to develop those characteristics to be pushed out into the community. "If we can be a vehicle to drive this initiative, then it's a wonderful place to be."

Norwood FC has appointed local educator Michael Paech to coordinate the program locally. Mr Paech said he was "thrilled to be a part of the initiative and there was a lot the local youth can gain from taking part".

Norwood People, Culture and Pathways Manager Rick Shrowder said the club was excited with this combined approach to developing the skills of youth on the Eyre Peninsula. "Participating in the Duke of Edinburgh not only adds enormous value to our program but also compliments the club's holistic approach to developing our young players to be positive contributors to their local clubs and the wider community," he said.

We are very pleased to have been able to provide this funding support and we look forward to seeing these youth succeed, in not only their football goals but in their lives as a whole from participating in the DOE award.

Photo: Port Lincoln Times

Covid-19 Recovery Sponsorships

Port Lincoln Volleyball Association - We set up a Covid-19 box to take out to our game nights. The Covid-19 Special Recovery Sponsorship has helped us to set up this box with hand sanitiser, sanitiser wipes, gloves, masks, vests for the Covid Marshals and Sanitiser spray as well as assist with ongoing expenses. Also included in the box is a folder that contains copies of certificates for our Covid Marshalls, PLVA Covid Safe Plan, our Contact Tracing Forms, Cleaning Checklists, QR Code, Signage, PLVA & Navigator Guidelines, and anything else Covid related goes in this box. PLVA on a regular basis is purchasing Hand Sanitiser for players / spectators to use upon entry and exit as well as between games if required, wipes and spray to clean the equipment in between sets and / or games. The balls are wiped down in between every set and all other equipment is sprayed or wiped down after the game and before new players/spectators arrive for the next timeslot. PLVA would like to thank Community Bank Port Lincoln for assisting us with our COVID expenses through the Covid-19 Recovery Sponsorship.

Port Lincoln Basketball Association:

On behalf of the Port Lincoln Basketball Association, we would like to thank Bendigo Bank Port Lincoln for their generous support through the 2020 COVID-19 Recovery Sponsorship Program. The sponsorship program helped many local organisations kick-start again after last year's initial COVID shutdown. Community organisations rely heavily on fundraising and volunteer support and so many were affected financially during this period. The Association is a proud supporter of the local Port Lincoln Community Bank and appreciates everything the bank does for our local community.

EFTPOS for Book Bazaar

The COVID-19 Recovery Sponsorship has enabled the EP Book Bazaar Charity Bookshop to set up a new point of sale system keeping volunteers and bookshop patrons safer and embracing the convenience of EFTPOS. The Eyre Peninsula Community Foundation was very pleased to have the opportunity to make this important digital-age improvement.

The EP Book Bazaar accepts donations of books, DVDs, CDs, LPs, games, and puzzles in good clean condition, for resale. Local Eyre Peninsula published authors' books are also for sale at the Book Bazaar. Profits are shared with the Eyre Peninsula Community Foundation and the Home Hospice Fund.

Director Peter Knife said, "the new integrated system is a significant improvement over the previous cash register, and the volunteers have embraced it enthusiastically. Customers have expressed a desire for EFTPOS facilities, and the Book Bazaar is now able to offer it. In fact, since installation, there has been an increase in sales which appears to be related to the availability of the new system."

Talk to us today

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We're open:

9.30am - 5.00pm Monday to Friday

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 @bendigocb_portlincoln

Directors

Rob Donaldson, Steven James, Caitlin Noonan,
Greg Eden, Diana Smith, Mark Carr & Tim Gurney.

Port Lincoln Community Enterprises Limited
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Chairperson, Garry Downey said "the Foundation greatly appreciates the financial support provided by this sponsorship and our ongoing partnership with the Community Bank. It will make a genuine difference in supporting the Foundation and Eyre Peninsula Home Hospice Service."

Below is the Book Bazaar team in training.



'Piggy' meets a 'Crow'

In June, our Business Development Manager David and staff member Lillie attended the Eyre Peninsula Crows Supporter Group - Junior Football Coaching Clinic.

They handed out drink bottles to all participants and had a special visit organised by 'Piggy', and of course Crows mascot and player Sam Jacobs was there...

Well done to all involved and thanks for inviting us to attend - We love getting out to our community!

