

Community Bank Rockingham



Annual Report 2020

Rockingham Community
Financial Services Limited

ABN 69 102 349 655

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Chair's report

For year ending 30 June 2020

The 2019-2020 Financial year was a challenging and demanding year for Rockingham Community Financial Services Limited. We have all experienced the unexpected and unprecedented events of the COVID-19 pandemic and its effects on our communities and economy. Within the context of this, banking remained an essential service. At the last Annual General Meeting we announced the merger of our two branches into one branch to future-proof your Community Bank and ensure its on-going profitability and sustainability. The timing of the decision to merge branches was ultimately what created a solid financial foundation for the company during the COVID crisis, and the ability to recover faster after the initial economic downturn. During the COVID-19 uncertainty, our Board's focus was on providing a safe environment for our staff and customers whilst ensuring the continuity of local banking services. We commend our staff for swiftly implementing hygiene and social distancing requirements into the branch operations to ensure the protection of our valued customers.

With the cost savings of the merger of the two branches and the assistance of financial support packages for impacted customers provided by Bendigo and Adelaide Bank Limited (BEN) and various Government support packages, COVID-19 has not had a significant material impact on the financial performance of our Community Bank. We continue to work closely with Bendigo Bank and are proud to be a partner with the fifth largest bank in Australia and the contribution we make to one of Australia's most trusted brands. As you are aware, growing our business and ultimately paying a dividend to our shareholders whilst providing competitive services for our customers are our key priorities. We thank those shareholders and customers who continue to support us. We know there is the capacity to continue to grow and every new account means we are a step closer to paying a dividend. Given the unforeseen circumstances of COVID-19, the planned community investment strategies for the final quarter were not able to be actualised and these will be reviewed in the upcoming financial year.

Your Board of Directors is a cohesive, well governed entity of professional community representatives and has a strong and positive working relationship with Bendigo Bank which has been fostered through robust and regular conversations, resulting in quality decision making based on high quality information. Through an alignment of a shared vision between all stakeholders, including you, our shareholders, we anticipate a strong future. We thank all our staff for their outstanding commitment throughout the year and in particular our Branch Manager, Joe Griffiths, for his enthusiasm, determination and hard work throughout these very challenging times. Joe and the team have strived to achieve outstanding results and elevate Rockingham Community Bank as a key performer within the wider business network and solidify our position as the bank of choice in the City of Rockingham.

We would also like to specifically acknowledge the outstanding help and assistance given by the staff of Bendigo Bank who continue to provide a wealth of knowledge and support to our Company, and in particular the State Manager, Dennis Teale, our Regional Manager, Joe Faraone and our Community Business Managers, Grant McLeod and Anne-Marie Archer.

Thank you also to Donna Bates, Company Secretary & Strategic Planning Consultant, whose work with myself as Chair and the Board of Directors over the last 12-months has helped us to create the solid strategic platform on which we are able to build the future direction of the company. Thank you also to our Board of Directors, whose brave decision, support and hard work over the past 12 months is coming to fruition for our Board, our Staff, our Shareholders and our Customers.

Finally, one of our long serving Directors, Paul Flannery resigned from the Board during the year due to work and family commitments. On behalf of myself and the entire Board we would like to take this opportunity to thank Paul for his time, on-going effort and commitment that he extended to this Company over the past several years.

Barbara Holland

Sarbara Arland

Chairperson

Branch Manager's report

I would like to start this report by acknowledging the hard work and dedication of the team of people at Rockingham Community Financial Services; our Chairperson, the Board Of Directors, our hardworking staff at the branch, all of the customers and shareholders who have come along on the journey with us over the past year. Our goal moving into the new financial year is to continue to deliver exceptional financial results and involve ourselves further into the community that we are here to serve.

Business -

Our activity in the lending space has increased across the board. We have seen 159.8% increase in approvals, 150.0% increase in settlements and a 31% reduction in discharges on the previous year (FY19). We have had a 593% increase in pipeline activity, partially due to enhanced reporting and the use of LINX software to track potential business and improve relationship management. As well as targeted business development and inbranch/ phone conversations to generate new business.

	Year To Date \$'000				
Lending Activity	This Year	Last Year	Change	Change %	
Approvals (3)	7,634	2,938	4,696	159.8	A
Settlements	6,419	2,568	3,851	150.0	A
Discharges	1,855	1,416	439	31.0	•
Pipeline (4)	3,604	520	3,084	593.1	A
Growth	35,649	-877	36,526	4,164.9	A

[Graphic taken from the July Community Bank Snapshot Report]

In FY20 we settled a total of \$6,419,000 in residential loans, compared to \$2,568,000 in FY19 We also had a reduction in discharges (loans leaving us) by 31% In FY20 we grew our lending book by \$1,144,351.

The sudden reduction in loan rates in this financial year due to the decision to drop the RBA cash rate has seen the average interest rate of the current home loan book reduce to 3.91%, compared to 4.47% in the FY19 (-0.56% variance).



Counteracting this somewhat is the increase in average loan size of our book on the previous financial year. We have seen a 17.54% increase in the average loan size of our customers compared to FY19.

Insurance

Insurance was a standout achievement for the branch this financial year, with all staff members contributing to an outstanding result.

Customer statistics

			Year To Date	9	
Customer Activity	This Year	Last Year	Change	Change %	Coun
Customer Numbers	4,862	2,115	2,747	129.9	_
Products Per Customer	1.826	1.838	-0.012	-0.7	◆▶
Teller Transactions (No.)	16,731	13,408	3,323	24.8	_

[Graphic taken from the July Community Bank Snapshot Report]

Total customer numbers after consolidation of the branches is 4,862. Month on month customer numbers remain consistent.

Staffing

After the consolidation of our two branches, we saw some familiar faces leave the company. I want to acknowledge the 36 years of combined tenure from those 4 staff members and the value they have added to the business over that time.

The new branch structure at the Secret Harbour site, consisting of Seonag Richardson, Bree Thompson, Adam Clarke & Gary Condon, was carefully considered and they have shown to be hardworking, friendly and dedicated employees of the Rockingham Community Bank.

Our team have excelled across all financial metrics and continue to produce outstanding results month after month. Incredible work this year team!

Joe Griffiths

Branch Manager

Bendigo & Adelaide Bank Report

For year ending 30 June 2020

In the 20-plus years since the opening of the very first Community Bank branch, it's fair to say we haven't seen a year quite like 2020. After many years of drought, the 2019 calendar year ended with bushfires burning across several states. A number of our Community Bank companies were faced with an unprecedented natural disaster that impacted lives, homes, businesses and schools in local communities.

As fires took hold, Bendigo and Adelaide Bank's head office phones started to ring, emails came in from all over the world and our customers, and non-customers, headed into our branches to donate to an appeal that we were still in the process of setting up.

Our reputation as Australia's most trusted bank and the goodwill established by 321 Community Bank branches across the country meant that people instinctively knew that Bendigo, and our Community Bank partners, would be there to help. An appeal was established, and donations were received in branch and online from 135,000 donors from all around the world. More than \$45 million was donated.

Just as the fires had been extinguished and the Bank's Community Enterprise Foundation was working with government, not-for-profit organisations and impacted communities to distribute donations, the global COVID-19 pandemicarrived. The impact of this pandemic was, and continues to be, more than about health. The impacts are far-reaching, and banking is not immune. Your support as a shareholder, and a customer, of your local Community Bank company has never been so important.

You should be proud of your investment in your local Community Bank company. As the Australian workforce had to adjust its way of working, your Community Bank branch staff were classified as essential workers and turned up for work every day throughout the pandemic to serve your local customers.

Your Community Bank company, led by your local directors, were committed to supporting local economies. Often it was the little things like purchasing coffees and meals from local cafes, not only for their branch staff but for other essential workers (teachers, nurses, hospital support staff, ambulance and police officers and aged care workers). This not only supported essential workers also supported many local businesses when they needed it the most.

What we've discovered in 2020 is that in times of crisis, Australia's Community Bank network has unofficially become Australia's 'second responder'. Local organisations and clubs look to their local Community Bank companies not only for financial assistance, but to take the lead in connecting groups and leading the community through a crisis.

So, what does this all mean? For Bendigo and Adelaide Bank, it reinforces the fact that you are a shareholder of a unique and caring company - run by locals to benefit not only your community but those in need.

As Australia's 5th largest bank with more than 1.9 million customers we are proud to partner with your community.

If 2020 has shown us anything, it's that we're stronger for the partnerships we have with the communities we operate in.

On behalf of Bendigo and Adelaide Bank, we thank all of our Community Bank company directors and

shareholders and your branch staff and customers for your continued support throughout the year.

Mark Cunneen

Head of Community Support Bendigo and Adelaide Bank

Rockingham

Community Financial Services Limited

ABN: 69 102 349 655

Financial Report

For the year ended

30 June 2020

The directors present the financial statements of the company for the financial year ended 30 June 2020.

Directors

The directors of the company who held office during or since the end of the financial year are:

Barbara Lorraine Holland

Chair

Occupation: Retired

Qualifications, experience and expertise: Business Owner, Office Manager and Project Manager at Satterley Property Group. Barbara is Chairperson for Rockingham Education Development Group. All office bearer positions with local P & C and Cricket Club.

Special responsibilities: Nil

Interest in shares: nil share interest held

Donna Leanne Bates

Secretary

Occupation: Strategic Planning Consultant

Qualifications, experience and expertise: Donna is the Company Secretary for the Rockingham Community Financial Services Limited and has been a Senior Executive for several Corporate positions over the last 25 years, and currently owns and operates her own Strategic Planning Consultancy and is the Managing Director of The Lab Factory Co-sharing space. She has a Bachelor of Business, and several other qualifications pertaining to her industry and she is also an Accredited Leadership Executive Coach for the John Maxwell Group. She also is an Executive Committee Member of the Rockingham-Kwinana Chamber of Commerce, and a 20+ year serving member of the Australian Defence Force (Army Reserves).

Special responsibilities: Company Secretary and Governance Committee

Interest in shares: nil share interest held

Nino Sekyere-Boakye

Non-executive director

Occupation: Researcher/Migration Agent

Qualifications, experience and expertise: Marketing academic, marketing consultant, marketing researcher. Past lecturer in consumer behaviour and strategic marketing planning. B.A. (Hons), M.A. (Professional Marketing), Grad Cert (Migration Law). Nino is a Fellow of the Australian Institute of Marketing.

Special responsibilities: Marketing Committee Interest in shares: nil share interest held

Nii Laryea Odamtten

Treasurer

Occupation: Chartered Accountant

Qualifications, experience and expertise: He is a commercially focused professional with over 29 years of operational and corporate experience in Finance, IT, projects and people management. Nii has a proven track record in continuous process improvements, finance transformation, strategic planning, business integration and project management. Nii's career has spun across both private and public sector organisations, mainly in energy and chemicals engineering, professional services and health. Nii has extensive international experience from working in United Kingdom (UK), Australia, United States of America (USA), Canada, Kazakhstan, Malaysia, Israel and Ghana. His career began in public practice in the UK and later joined BOC Gases (a member of the Linde Group) where he worked in senior finance roles. Nii moved on to join WorleyParsons and progressed roles through senior roles including head of financial and project reporting for Europe, Middle East & Africa (EMEA) region, prior to accepting the role of Global Process Owner for record-to-report (finance) and relocated to Australia. Nii subsequently joined the Financial Reform Unit at the Department of Health – WA. Nii holds a Master of Business Administration (MBA) degree and fellowship of the Association of Certified Chartered Accountants (ACCA) from the UK and is a member of the Chartered Accountants Australia & New Zealand (CA).

Other directorships: ENLOD Solutions Pty Ltd, CBAAC Australia Pty Ltd.

Special responsibilities: Nil

Interest in shares: nil share interest held

Directors (continued)

Ronald William Pease Non-executive director Occupation: Retired

Qualifications, experience and expertise: Now retired, formerly a Horticulturist/Facilities Manager at Murdoch University, also served for 48 years in the Air Force Reserve after learning an aircraft technical trade in corrosion and specialist surface coatings for 37 years, following this period I spent another eleven years working in Discipline/Welfare and Recruiting. I have a Dip Hort, Dip Bus and a Dip A/C Ref. I am a former Elected Councillor at the City of Rockingham where I served on numerous Committees and Boards, I am still a member of the Active Ageing and Chair of the Marine Infrastructure committees. Locally I work as a Justice of the Peace both at the local Courts and from home.

Special responsibilities: Marketing Committee Interest in shares: nil share interest held

Sarah Meghan Blake Non-executive director Occupation: Mediator

Qualifications, experience and expertise: ditation both Nationally and Internationally. She is heavily involved in supporting her local community through city committee's member of NFPs and her school community.

Other directorships: Resolution Institute, Buldins Children's Forest.

Special responsibilities: Nil

Interest in shares: nil share interest held

Paul Flannery

Non-executive director (resigned 29 June 2020)

Occupation: Insurance Broker

Qualifications, experience and expertise: Paul has worked in the insurance industry for 18 years. He has a Diploma of Financial Services for Insurance Broking, Certificate in Financial Planning (ASIC PS146) and a Certificate in Managed Investments (ASIC RG146). He is on the Rockingham Kwinana Chamber of Commerce as an Executive. Also on the committee for the Secret Harbour Sports Association.

Special responsibilities: Nil

Interest in shares: nil share interest held

Directors were in office for this entire year unless otherwise stated.

No directors have material interest in contracts or proposed contracts with the company.

Company Secretary

There have been two company secretaries holding the position during the financial year:

- Donna Bates was re-appointed company secretary on 1 August 2019.
- Sarah Blake was appointed company secretary on 29 April 2019 and ceased on 1 August 2019.

Qualifications, experience and expertise: Donna has had over 25 years experience as a Corporate Executive in Strategic planning and marketing.

Principal activity

The principal activity of the company during the financial year was facilitating Community Bank services under management rights of Bendigo and Adelaide Bank Limited (Bendigo Bank).

There have been no significant changes in the nature of these activities during the financial year.

Operating results

The profit of the company for the financial year after provision for income tax was:

Year ended
30 June 2020
\$
\$
\$
\$

30,667 40,766

Directors' interests

Barbara Lorraine Holland Donna Leanne Bates Nino Sekyere-Boakye Nii Laryea Odamtten Ronald William Pease Sarah Meghan Blake Paul Flannery

Fully paid ordinary shares			
Balance	Changes	Balance	
at start of	during the	at end of	
the year	year	the year	
-	-	-	
-	-	-	
-	-	-	
-	-	-	
-	-	-	
-	-	-	
-	-	-	

No debentures or rights have been granted or options over such instruments in previous financial years or during the current financial year.

Dividends

No dividends were declared or paid for the previous financial year and the directors recommend that no dividend be paid in the current financial year.

New Accounting Standards implemented

The company has implemented a new accounting standard which has come into effect and is included in the results. AASB 16: Leases (AASB 16) has been applied retrospectively without restatement of comparatives. The company has elected to measure the right-of-use asset at an amount equal to the lease liability adjusted for any prepaid or accrued lease payments that existed at the date of transition as allowed under the transition provisions. As a result, there was no impact on retained earnings. The comparative information has not been restated and continues to be reported under AASB 117: Leases. See note 4 for further details.

Significant changes in the state of affairs

During the period the company elected to close its Rockingham branch and consolidate operations into the Secret Harbour branch.

During the financial year, the Australian economy was greatly impacted by COVID-19. Bendigo Bank, as franchisor, announced a suite of measures aimed at providing relief to customers affected by the COVID-19 pandemic. The relief support and uncertain economic conditions has not materially impacted the company's earnings for the financial year. As the pandemic continues to affect the economic environment, uncertainty remains on the future impact of COVID 19 to the company's operations.

In the opinion of the directors there were no other significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements.

Events since the end of the financial year

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the company the results of those operations or the state of affairs of the company, in future years.

Likely developments

The company will continue its policy of facilitating banking services to the community.

Environmental regulation

The company is not subject to any significant environmental regulation.

Directors' benefits

No director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, controlled entity or related body corporate with a director, a firm which a director is a member or an entity in which a director has a substantial financial interest except as disclosed in note 29 to the financial statements. This statement excludes a benefit included in the aggregate amount of emoluments received or due and receivable by directors shown in the company's accounts, or the fixed salary of a full-time employee of the company, controlled entity or related body corporate.

Indemnification and insurance of directors and officers

The company has indemnified all directors and the manager in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as directors or manager of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an auditor of the company or a related body corporate.

Directors' meetings

The number of directors' meetings attended by each of the directors of the company during the financial year were:

Roard

	Meetings Attended	
	<u>E</u>	<u>A</u>
Barbara Lorraine Holland	11	11
Donna Leanne Bates	11	11
Nino Sekyere-Boakye	11	9
Nii Laryea Odamtten	11	7
Ronald William Pease	11	8
Sarah Meghan Blake	11	9
Paul Flannery	10	9

E - eligible to attend
A - number attended

Proceedings on behalf of the company

No person has applied to the Court under section 237 of the *Corporations Act 2001* for leave to bring proceedings on behalf of the company, or to intervene in any proceedings to which the company is a party, for the purpose of taking responsibility on behalf of the company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the company with leave of the Court under section 237 of the *Corporations Act 2001*.

Non audit services

The company may decide to employ the auditor on assignments additional to their statutory duties where the auditor's expertise and experience with the company are important. Details of the amounts paid or payable to the auditor (Andrew Frewin Stewart) for audit and non audit services provided during the year are set out in note 28 to the accounts.

The board of directors has considered the non-audit services provided during the year by the auditor and is satisfied that the provision of the non-audit services is compatible with, and did not compromise, the auditor independence requirements of the *Corporations Act 2001* for the following reasons:

- all non-audit services have been reviewed board to ensure they do not impact on the impartiality, integrity and objectivity of the auditor; and
- none of the services undermine the general principles relating to auditor independence as set out in APES 110 Code of
 Ethics for Professional Accountants, as they did not involve reviewing or auditing the auditor's own work, acting in a
 management or decision making capacity for the company, acting as an advocate for the company or jointly sharing
 risks and rewards.

Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 307C of the *Corporations Act 2001* is set out on page 6.

Signed in accordance with a resolution of the directors at Rockingham, Western Australia.

Barbara Lorraine Holland, Chair

Dated this 8th day of September 2020

Laubara (Holland



Chartered Accountants

61 Bull Street, Bendigo 3550 PO Box 454, Bendigo 3552 03 5443 0344 afsbendigo.com.au

Lead auditor's independence declaration under section 307C of the *Corporations Act 2001* to the directors of Rockingham Community Financial Services Limited

As lead auditor for the audit of Rockingham Community Financial Services Limited for the year ended 30 June 2020, I declare that, to the best of my knowledge and belief, there have been:

- i) no contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.

Andrew Frewin Stewart

61 Bull Street, Bendigo Vic 3550

Dated: 8 September 2020

Joshua Griffin

Lead Auditor

Rockingham Community Financial Services Limited Statement of Profit or Loss and Other Comprehensive Income

for the year ended 30 June 2020

	Notes	2020 \$	2019 \$
Revenue from contracts with customers	8	957,905	1,022,037
Other revenue	9	88,591	64,375
Finance income	10	149	599
Employee benefit expenses	11c)	(586,570)	(604,061)
Charitable donations, sponsorship, advertising and promotion		(19,353)	(29,642)
Occupancy and associated costs		(45,826)	(171,449)
Systems costs		(46,037)	(55,993)
Depreciation and amortisation expense	11a)	(169,045)	(33,037)
Finance costs	11b)	(40,451)	(24,207)
General administration expenses		(93,757)	(112,139)
Profit before income tax expense		45,606	56,483
Income tax expense	12a)	(14,939)	(15,717)
Profit after income tax expense		30,667	40,766
Total comprehensive income for the year attributable to the ordinary shareholders of the company:		30,667	40,766
Earnings per share		¢	¢
- Basic and diluted earnings per share:	30a)	4.36	5.80

Rockingham Community Financial Services Limited Statement of Financial Position

as at 30 June 2020

		2020	2019
	Notes	\$	\$
ASSETS			
Current assets			
Cash and cash equivalents	13a)	125,479	61,311
Frade and other receivables	14a)	95,998	92,462
Total current assets		221,477	153,773
Non-current assets			
Property, plant and equipment	15a)	13,041	19,461
Right-of-use assets	16a)	569,230	-
ntangible assets	17a)	58,420	13,289
Deferred tax asset	18a)	262,348	277,287
Total non-current assets		903,039	310,037
Fotal assets		1,124,516	463,810
IABILITIES			
Current liabilities			
rade and other payables	19a)	29,663	29,890
ease liabilities	21b)	114,283	-
Employee benefits	23a)	38,152	57,989
otal current liabilities		182,098	87,879
Non-current liabilities			
rade and other payables	19b)	44,939	-
oans and borrowings	20a)	596,259	600,000
ease liabilities	21c)	408,189	-
Employee benefits	23b)	6,654	6,358
Provisions	22a)	86,137	-
Total non-current liabilities		1,142,178	606,358
Total liabilities		1,324,276	694,237
Net liabilities		(199,760)	(230,427)
QUITY			
ssued capital	24a)	703,020	703,020
Accumulated losses	25	(902,780)	(933,447)
Total equity		(199,760)	(230,427)

Rockingham Community Financial Services Limited Statement of Changes in Equity

for the year ended 30 June 2020

	Issued capital \$	Accumulated losses \$	Total equity \$
Balance at 1 July 2018	703,020	(974,213)	(271,193)
Total comprehensive income for the year	-	40,766	40,766
Balance at 30 June 2019	703,020	(933,447)	(230,427)
Balance at 1 July 2019	703,020	(933,447)	(230,427)
Total comprehensive income for the year	-	30,667	30,667
Balance at 30 June 2020	703,020	(902,780)	(199,760)

Rockingham Community Financial Services Limited Statement of Cash Flows

for the year ended 30 June 2020

	Nata	2020	2019
	Notes	\$	\$
Cash flows from operating activities			
Receipts from customers		1,154,199	1,198,899
Payments to suppliers and employees		(912,211)	(1,099,187)
Interest received		149	600
Interest paid		(13,852)	(24,207)
Lease payments (interest component)	11b)	(23,228)	-
Lease payments not included in the measurement of lease liabilities	11d)	(19,871)	-
Net cash provided by operating activities	26	185,186	76,105
Cash flows from investing activities			
Payments for property, plant and equipment		-	(4,120)
Payments for intangible assets		(10,868)	(23,063)
Net cash used in investing activities		(10,868)	(27,183)
Cash flows from financing activities			
Repayment of loans and borrowings		(3,741)	-
Lease payments (principal component)	21a)	(106,409)	-
Net cash used in financing activities		(110,150)	-
Net cash increase in cash held		64,168	48,922
Cash and cash equivalents at the beginning of the financial year		61,311	12,389
Cash and cash equivalents at the end of the financial year	13a)	125,479	61,311

for the year ended 30 June 2020

Note 1 Reporting entity

This is the financial report for Rockingham Community Financial Services Limited (the company). The company is a for profit entity limited by shares, and incorporated and domiciled in Australia. The registered office and principal place of business is:

Registered Office

Principal Place of Business

61 Bull Street Bendigo VIC 3550 Shop 1, 1 Kent Street Rockingham WA 6168

Further information on the nature of the operations and principal activity of the company is provided in the directors' report. Information on the company's related party relationships is provided in Note 29.

Note 2 Basis of preparation and statement of compliance

Basis of preparation and statement of compliance

The financial statements are general purpose financial statements which have been prepared in accordance with Australian Accounting Standards and Interpretations adopted by the Australian Accounting Standards Board (AASB) and the *Corporations Act 2001*. The financial statements comply with International Financial Reporting Standards (IFRS) adopted by the International Accounting Standards Board (IASB).

The financial statements have been prepared on an accrual and historical cost basis, except for certain properties, financial instruments, and equity financial assets that are measured at revalued amounts or fair values at the end of each reporting period.

The financial report is presented in Australian dollars and all values are rounded to the nearest dollar, unless otherwise stated.

These financial statements for the year ended 30 June 2020 were authorised for issue in accordance with a resolution of the directors on 8 September 2020.

Note 3 Changes in accounting policies, standards and interpretations

The company initially applied AASB 16 *Leases* from 1 July 2019. AASB Interpretation 23 *Uncertainty over Income Tax Treatments* is also effective from 1 July 2019 but is not expected to have a material impact on the company's financial statements. The company's existing policy for uncertain income tax treatments is consistent with the requirements in Interpretation 23.

The company has implemented a new Accounting Standard which has come into effect and is included in the results. AASB 16: Leases (AASB 16) has been applied retrospectively without restatement of comparatives. The company has elected to measure the right-of-use asset at an amount equal to the lease liability adjusted for any prepaid or accrued lease payments that existed at the date of transition as allowed under the transition provisions. As a result, there was no impact on retained earnings. The comparative information has not been restated and continues to be reported under AASB 117: Leases.

a) Definition of a lease

Previously, the company determined at contract inception whether an arrangement was or contained a lease under Interpretation 4 *Determining whether an Arrangement contains a Lease*. The company now assesses whether a contract is or contains a lease based on the definition of a lease, as explained in Note 4.

On transition to AASB 16, the company elected to apply the practical expedient to grandfather the assessment of which transactions are leases. The company applied AASB 16 only to contracts that were previously identified as leases. Contracts that were not identified as leases under AASB 117 and Interpretation 4 were not reassessed for whether there is a lease under AASB 16. Therefore, the definition of a lease under AASB 16 was applied only to contracts entered into or changed on or after 1 July 2019.

for the year ended 30 June 2020

Note 3 Changes in accounting policies, standards and interpretations (continued)

b) As a lessee

As a lessee, the company leases many assets including property, motor vehicles, office equipment and IT equipment. The company previously classified leases as operating or finance leases based on its assessment of whether the lease transferred significantly all of the risks and rewards incidental to the ownership of the underlying asset to the company. Under AASB 16, the company recognises right-of-use assets and lease liabilities for most of these leases (i.e. these leases are on balance sheet).

The company recognises lease and non-lease components such as outgoings separately.

Leases classified as operating leases under AASB 117

Previously, the company classified property, office equipment, and IT equipment leases as operating leases under AASB 117. On transition, for these leases, lease liabilities were measured at the present value of the remaining lease payments, discounted at the company's incremental borrowing rate as at 1 July 2019.

Right-of-use assets are measured at either:

- their carrying amount as if AASB 16 had been applied since the lease commencement date, discounted using the company's incremental borrowing rate at the date of initial application: the company applied this approach to its property lease; or
- an amount equal to the lease liability, adjusted by the amount of any prepaid or accrued lease payments; the company applied this approach to all other leases.

The company has tested its right-of-use assets for impairment on the date of transition and has concluded that there is no indication that the right-of-use assets are impaired.

The company has used a number of practical expedients when applying AASB 16 to leases previously classified as operating leases under AASB 117. The practical expedients include:

- did not recognise right-of-use assets and liabilities for leases which the lease term ends within 12 months of the date of initial application;
- did not recognise right-of-use assets and liabilities for leases of low value assets (e.g. office equipment and IT equipment);
- excluded initial direct costs from the measurement of the right-of-use asset at the date of initial application; and
- used hindsight when determining the lease term on contracts that have options to extend or terminate.

c) As a lessor

The company is not a party in an arrangement where it is a lessor. The company is not required to make any adjustments on transition to AASB 16 for leases in which it acts as a lessor.

for the year ended 30 June 2020

Note 3 Changes in accounting policies, standards and interpretations (continued)

d) Impact on financial statements

On transition to AASB 16, the company recognised additional right-of-use assets, and additional lease liabilities, recognising the difference in retained earnings. The impact on transition is summarised below.

Impact on equity presented as increase (decrease)	Note	1 July 2019 \$
Asset		
Right-of-use assets - land and buildings	16b)	711,646
Liability		
Lease liabilities	21a)	(628,881)
Provision for make-good	22b)	(82,765)
Equity		
Accumulated losses		-

When measuring lease liabilities for leases that were classified as operating leases, the company discounted lease payments using its incremental borrowing rate at 1 July 2019. The weighted average rate applied is 4.00%.

Lease liabilities reconciliation on transition

Operating lease disclosure as at June 2019	788,885
Add: variable market review / index based increase	27,116
Less: AASB 117 lease commitments reconciliation	(116,547)
Less: present value discounting	(70,573)
Lease liability as at 1 July 2019	628,881

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies

The company has consistently applied the following accounting policies to all periods presented in these financial statements, except if mentioned otherwise (see also Note 3).

a) Revenue from contracts with customers

The company has entered into a franchise agreement with Bendigo Bank. The company delivers banking and financial services of Bendigo Bank to its community. The franchise agreement provides for a share of interest, fee, and commission revenue earned by the company. Interest margin share is based on a funds transfer pricing methodology which recognises that income is derived from deposits held, and that loans granted incur a funding cost. Fees are based on the company's current fee schedule and commissions are based on the agreements in place. All margin revenue is recorded as non-interest income when the company's right to receive the payment is established.

The company acts as an agent under the franchise agreement and revenue arises from the rendering of services through its franchise agreement.

Revenue is recognised on an accruals basis, at the fair value of consideration specified in the franchise agreement. Under AASB 15 *Revenue from Contracts with Customers* (AASB 15), revenue recognition for the company's revenue stream is as follows:

Franchise Margin, When the company satisfies its On completion of the provision agreement commission, and obligation to arrange for the services relevant service. Revenue is an obligation to arrange for the services monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days after the end of each monthly and paid within 10 but the supplier (Bendigo Bank as days afte	ccrued usiness

All revenue is stated net of the amount of Goods and Services Tax (GST).

Revenue calculation

The franchise agreement provides that three forms of revenue may be earned by the company – margin, commission and fee income. Bendigo Bank decides the form of revenue the company earns on different types of products and services.

The revenue earned by the company is dependent on the business that it generates. It may also be affected by other factors, such as economic and local conditions, for example, interest rates.

Margin

Margin is arrived at through the following calculation:

- Interest paid by customers on loans less interest paid to customers on deposits
- plus any deposit returns i.e. interest return applied by Bendigo Bank for a deposit,
- minus any costs of funds i.e. interest applied by to fund a loan.

The company is entitled to a share of the margin earned by Bendigo Bank. If this reflects a loss, the company incurs a share of that loss.

Commission

Commission revenue is in the form of commission generated for products and services sold. This commission is recognised at a point in time which reflects when the company has fulfilled its performance obligation.

The company receives trailing commission for products and services sold. Ongoing trailing commission payments are recognised on receipt as there is insufficient detail readily available to estimate the most likely amount of income without a high probability of significant reversal in a subsequent reporting period. The receipt of ongoing trailing commission income is outside the control of the company, and is a significant judgement area.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

a) Revenue from contracts with customers (continued)

Fee income

Fee income is a share of what is commonly referred to as 'bank fees and charges' charged to customers by Bendigo Bank Group entities including fees for loan applications and account transactions.

Core banking products

Bendigo Bank has identified some products and services as 'core banking products'. It may change the products and services which are identified as core banking products by giving the company at least 30 days notice. Core banking products currently include Bendigo Bank branded home loans, term deposits and at call deposits.

Ability to change financial return

Under the franchise agreement, Bendigo Bank may change the form and amount of financial return that the company receives. The reasons it may make a change include changes in industry or economic conditions or changes in the way Bendigo Bank earns revenue.

The change may be to the method of calculation of margin, the amount of margin, commission and fee income or a change of a margin to a commission or vice versa. This may affect the amount of revenue the company receives on a particular product or service. The effect of the change on the revenue earned by the company is entirely dependent on the change.

Bendigo Bank must not reduce the margin and commission the company receives on core banking products and services to less than 50% (on an aggregate basis) of Bendigo Bank's margin at that time. For other products and services, there is no restriction on the change Bendigo Bank may make.

b) Other revenue

The company's activities include the generation of income from sources other than the core products under the franchise agreement. Revenue is recognised to the extent that it is probable that the economic benefits will flow to the company and can be reliably measured.

Revenue	Revenue recognition policy
Discretionary financial contributions (also "Market Development Fund" or "MDF" income)	MDF income is recognised when the right to receive the payment is established. MDF income is discretionary and provided and receivable at month-end and paid within 14 days after month-end.
Cash flow boost	Cash flow boost income is recognised when the right to the payment is established (e.g. monthly or quarterly in the activity statement).
Other income	All other revenues that did not contain contracts with customers are recognised as goods and services are provided.

All revenue is stated net of the amount of Goods and Services Tax (GST).

Discretionary financial contributions

In addition to margin, commission and fee income, and separate from the franchise agreement, Bendigo Bank has also made MDF payments to the company.

The amount has been based on the volume of business attributed to a branch. The purpose of the discretionary payments is to assist with local market development activities, including community sponsorships and grants. It is for the board to decide how to use the MDF.

The payments from Bendigo Bank are discretionary and may change the amount or stop making them at any time. The company retains control over the funds, the funds are not refundable to Bendigo Bank.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

b) Other revenue (continued)

Cash flow boost

During the financial year, in response to the COVID-19 outbreak, *Boosting Cash Flow for Employers (Coronavirus Economic Response Package) Act 2020* (CFB Act) was enacted. The purpose was to provide temporary cash flow to small and medium businesses that employ staff and have been affected by the economic downturn associated with COVID-19.

The amounts received or receivable is in relation to amounts withheld as withholding tax reported in the activity statement. This essentially subsidises the company's obligation to remit withholding tax to the Australian Taxation Office. For reporting purposes, the amounts subsidised are recognised as revenue.

The amounts are not assessable for tax purposes and there is no obligation to repay the amounts when the cash flow of the company improves.

c) Economic dependency - Bendigo Bank

The company has entered into a franchise agreement with Bendigo Bank that governs the management of the Community Bank.

The company is economically dependent on the ongoing receipt of income under the franchise agreement with Bendigo Bank. The directors have no reason to believe a new franchise arrangement under mutually acceptable terms will not be forthcoming following expiry.

The company operates as a franchise of Bendigo Bank, using the name "Bendigo Bank" and the logo and system of operations of Bendigo Bank. The company manages the Community Bank on behalf of Bendigo Bank, however all transactions with customers conducted through the Community Bank are effectively conducted between the customers and Bendigo Bank.

All deposits are made with Bendigo Bank, and all personal and investment products are products of Bendigo Bank, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo Bank, must be approved by Bendigo Bank. All credit transactions are made with Bendigo Bank, and all credit products are products of Bendigo Bank.

The company promotes and sells the products and services, but is not a party to the transaction.

The credit risk (i.e. the risk that a customer will not make repayments) is for the relevant Bendigo Bank entity to bear as long as the company has complied with the appropriate procedures and relevant obligations and has not exercised a discretion in granting or extending credit.

Bendigo Bank provides significant assistance in establishing and maintaining the Community Bank franchise operations. It also continues to provide ongoing management and operational support and other assistance and guidance in relation to all aspects of the franchise operation, including advice and assistance in relation to:

- the design, layout and fit out of the Community Bank premises
- training for the branch manager and other employees in banking, management systems and interface protocol
- methods and procedures for the sale of products and provision of services
- security and cash logistic controls
- calculation of company revenue and payment of many operating and administrative expenses
- the formulation and implementation of advertising and promotional programs
- sales techniques and proper customer relations.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

d) Employee benefits

Short-term employee benefits

Short-term employee benefits are expensed as the related service is provided. A liability is recognised for salary and wages (including non-monetary benefits), annual leave, and sick leave which are expected to be wholly settled within 12 months of the reporting date. They are measured at amounts expected to be paid when the liabilities are settled, plus related on-costs. Expenses for non-accumulating sick leave are recognised when the leave is taken and measured at the rates paid or payable.

An annual leave liability is recognised for the amount expected to be paid if the company has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be reliably estimated.

Defined superannuation contribution plans

The company contributes to a defined contribution plan. Obligations for superannuation contributions to defined contribution plans are expensed as the related service is provided.

Contributions to a defined contribution plan are expected to be settled wholly before 12 months after the end of the financial year in which the employees render the related service.

Other long-term employee benefits

The company's net obligation in respect of long-term employee benefits is the amount of future benefit that employees have earned in return for their service in the current and prior reporting periods.

That benefit is discounted to determine its present value. Consideration is given to expected future wage and salary levels plus related on-costs, experience of employee departures, and years of service achieved. Expected future payments are discounted using market yields at the reporting date on high quality corporate bonds with terms to maturity and currencies that match, as closely as possible, the estimate future cash outflows.

Remeasurements are recognised in profit or loss in the period in which they arise.

e) Taxes

Income tax expense comprises current and deferred tax. It is recognised in profit or loss except to the extent that it relates to items recognised directly in equity or other comprehensive income.

The company has determined that interest and penalties related to income taxes, including uncertain tax treatments, do not meet the definition of income taxes, and therefore recognises them under AASB 137 *Provisions, Contingent Liabilities and Contingent Assets.*

Current income tax

Current tax assets and liabilities are measured at amounts expected to be recovered from or paid to the taxation authorities. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by the reporting date.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

e) Taxes (continued)

Deferred tax

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes.

Deferred tax assets are recognised for all deductible temporary differences, carried-forward tax losses, and unused tax credits to the extent that it is probable that future taxable profits will be available against which they can be used.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised.

Deferred tax is measured at the rates that are expected to be applied to temporary differences when they reverse, using tax rates enacted or substantively enacted at the reporting date, and reflects uncertainty related to income taxes, if any.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax and when the balances relate to taxes levied by the same taxation authority and the entity intends to settle its tax assets and liabilities on a net basis.

Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of GST, except:

- when the amount of GST incurred on a sale or purchase of assets or services is not payable to or recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the revenue or expense item.
- when receivables and payables are stated with the amount of GST included.

The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the statement of financial position. Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the taxation authority.

Cash flows are included in the statement of cash flows on a gross basis and the GST component of cash flows arising from investing and financing activities, which are recoverable from, or payable to, the taxation authority is classified as part of operating cash flows.

f) Cash and cash equivalents

For the purposes of the statement of financial position and statement of cash flows, cash and cash equivalents comprise: cash on hand, deposits held with banks, and short-term, highly liquid investments (mainly money market funds) that are readily convertible into known amounts of cash and which are subject to insignificant risk of changes in value.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

g) Property, plant and equipment

Recognition and measurement

Items of property, plant and equipment are measured at cost or fair value as applicable, which includes capitalised borrowings costs, less accumulated depreciation and any accumulated impairment losses.

Any gain or loss on disposal of an item of property, plant and equipment is recognised in profit or loss.

Subsequent expenditure

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the company.

Depreciation

Depreciation is calculated to write-off the cost of items of property, plant and equipment less their estimated residual values using straight-line or diminishing value method over their estimated useful lives, and is recognised in profit or loss. Land is not depreciated.

The estimated useful lives of property, plant and equipment for the current and comparative periods are as follows:

<u>Asset class</u>	<u>Method</u>	<u>Useful life</u>
Leasehold improvements	Straight-line and diminishing value	3 to 5 years
Plant and equipment	Straight-line and diminishing value	2 to 40 years

Depreciation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

h) Intangible assets

Intangible assets of the company include the franchise fees paid to Bendigo Bank conveying the right to operate the Community Bank franchise.

Recognition and measurement

Intangible assets acquired separately are measured on initial recognition at cost. The useful lives of intangible assets are assessed as either finite or indefinite.

Subsequent expenditure

Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure, including expenditure on internally generated goodwill, is recognised in profit or loss as incurred.

Amortisation

Intangible assets with finite lives are amortised over their useful life and assessed for impairment whenever impairment indicators are present. Intangible assets assessed as having indefinite useful lives are tested for impairment at each reporting period and whenever impairment indicators are present. The indefinite useful life is also reassessed annually.

The estimated useful life and amortisation method for the current and comparative periods are as follows:

Asset class	<u>Method</u>	<u>Useful life</u>
Franchise establishment fee	Straight-line	Over the franchise term
Franchise fee	Straight-line	Over the franchise term
Franchise renewal process fee	Straight-line	Over the franchise term

Amortisation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

i) Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. The company's financial instruments include trade debtors and creditors, cash and cash equivalents, borrowings, leases.

Sub-note i) and j) refer to the following acronyms:

FVTPL Fair value through profit or loss	
FVTOCI Fair value through other comprehensive incom	e
SPPI Solely payments of principal and interest	
ECL Expected credit loss	
CGU Cash-generating unit	

Recognition and initial measurement

Trade receivables are initially recognised when they originated. All other financial assets and financial liabilities are initially recognised when the company becomes a party to the contractual provisions of the instrument.

A financial asset (unless it is a trade receivable without a significant financing component) or financial liability is initially measured at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to the acquisition or issue. A trade receivable without a significant financing component is initially measured at the transaction price.

Classification and subsequent measurement

Financial assets

On initial recognition, a financial asset is classified as measured at: amortised cost, FVTOCI - debt investment; FVTOCI - equity investment; or FVTPL.

Financial assets are not reclassified subsequent to their initial recognition unless the company changes its business model for managing financial assets, in which case all affected financial assets are reclassified on the first day of the first reporting period following the change in the business model.

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as FVTPL:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are SPPI on the principal amount outstanding.

A debt instrument is measured at FVTOCI if it meets both of the following conditions and is not designated as FVTPL:

- it is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets; and
- its contractual terms give rise on specified dates to cash flows that are SPPI on the principal amount outstanding.

All financial assets not classified as measured at amortised cost or FVTOCI as described above are measured at FVTPL. On initial recognition, the company may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or FVTOCI as FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Financial assets - business model assessment

The company makes an assessment of the objective of the business model in which a financial asset is held at a portfolio level because this best reflects the way the business is managed.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

i) Financial instruments (continued)

Classification and subsequent measurement (continued)

Financial assets - assessment whether contractual cash flows are solely payments of principal and interest

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs, as well as a profit margin.

In assessing whether the contractual cash flows are SPPI, the company considers the contractual terms of the instrument. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition.

Financial assets - subsequent measurement and gains and losses

Financial assets at amortised cost

These assets are subsequently measured at amortised cost using the effective interest method. The amortised cost is reduced by impairment losses. Interest income and impairment are recognised in profit or loss. Any gain or loss on derecognition is recognised in profit or loss.

Financial liabilities - classification, subsequent measurement and gains and losses

Borrowings and other financial liabilities (including trade payables) are classified as measured at amortised cost or FVTPL. A financial liability is classified as FVTPL if it is classified as held-for-trading, it is a derivative or it is designated as such on initial recognition. Financial liabilities at FVTPL are measured at fair value and net gains and losses, including interest expense, are recognised in profit or loss. Other financial liabilities are subsequently measured at amortised cost using the effective interest method. Any gain or loss on derecognition is also recognised in profit or loss.

Derecognition

Financial assets

The company derecognises a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the company neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

Where the company enters into transactions where it transfers assets recognised in the statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred asset, the transferred assets are not derecognised.

Financial liabilities

The company derecognises a financial liability when its contractual obligations are discharged, cancelled, or expire. The company also derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different, in which case a new financial liability based on the modified terms is recognised at fair value.

On derecognition of a financial liability, the difference between the carrying amount extinguished and the consideration paid (including any non-cash assets transferred or liabilities assumed) is recognised in profit or loss.

Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the company currently has a legally enforceable right to set off the amounts and intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

j) Impairment

Non-derivative financial assets

The company recognises a loss allowance for ECL on its trade receivables.

ECL's are the probability-weighted estimate of credit losses over the expected life of a financial instrument. A credit loss is the difference between all contractual cash flows that are due and all cash flows expected to be received.

In measuring the ECL, a provision matrix for trade receivables is used, taking into consideration various data to get to an ECL, (ie diversity of customer base, appropriate groupings of its historical loss experience etc.).

Recognition of expected credit losses in financial statements

At each reporting date, the entity recognises the movement in the loss allowance as an impairment gain or loss in the statement of profit or loss and other comprehensive income.

The company's trade receivables are limited to the monthly profit share distribution from Bendigo Bank, which is received 14 days post month end. Due to the reliance on Bendigo Bank the company has reviewed credit ratings provided by Standard & Poors, Moody's and Fitch Ratings to determine the level of credit exposure to the company. The company also performed a historical assessment of receivables from Bendigo Bank and found no instances of default. As a result no impairment loss allowance has been made in relation to trade receivables as at 30 June 2020.

Non-financial assets

At each reporting date, the company reviews the carrying amount of its non-financial assets (other than investment property, contracts assets, and deferred tax assets) to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

The company has assessed for impairment indicators and noted no material impacts on the carrying amount of non-financial assets.

k) Issued capital

Ordinary shares

Ordinary shares are recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

I) Provisions

Provisions are recognised when the economic entity has a legal, equitable or constructive obligation to make a future sacrifice of economic benefits to other entities as a result of past transactions or other past events, it is probable that a future sacrifice of economic benefits will be required and a reliable estimate can be made of the amount of the obligation.

Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessment of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as a finance cost.

The estimated provisions for the current and comparative periods are to restore the premises under a 'make-good' clause.

The company is required to restore the leased premises to their original condition before the end of the lease term. A provision has been recognised for the present value of the estimated expenditure required to remove any leasehold improvements, ATM installed at the branch, and incidental damage caused from the removal of assets.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

m) Leases

The company has applied AASB 16 using the modified retrospective approach and therefore the comparative information has not been restated and continues to be reported under AASB 117 and Interpretation 4. The details of accounting policies under AASB 117 and Interpretation 4 are disclosed separately.

Policy applicable from 1 July 2019

At inception of a contract, the company assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. To assess whether a contract conveys the right to control the use of an identified asset, the company uses the definition of a lease in AASB 16.

This policy is applied to contracts entered into, on or after 1 July 2019.

As a lessee

At commencement or on modification of a contract that contains a lease component, the company allocates the consideration in the contract to each lease component on the basis of its relative stand-alone prices. However, for leases of property the company has elected to separate lease and non-lease components and account for the lease and non-lease components as a single lease component.

The company recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the company by the end of the lease term or the costs of the right-of-use asset reflects that the company will exercise a purchase option. In that case the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as those of property, plant and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the company's incremental borrowing rate.

The company determines its incremental borrowing rate by obtaining interest rates from funding sources and where necessary makes certain adjustments to reflect the terms of the lease and type of asset leased.

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual guarantee; and
- the exercise price under a purchase option the company is reasonable certain to exercise, lease payments in an option renewal period if the group is reasonably certain to exercise that option, and penalties for early termination of a lease unless the group is reasonably certain not to terminate early.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

m) Leases (continued)

Policy applicable from 1 July 2019 (continued)

As a lessee (continued)

The lease liability is measured at amortised cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the company's estimate of the amount expected to be payable under a residual value guarantee, if the company changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

Short-term leases and leases of low-value assets

The company has elected not to recognise right-of-use assets and lease liabilities for leases of short-term leases and low-value assets, including IT equipment. The company recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

A short-term lease is lease that, at commencement date, has a lease term of 12 months or less.

As a lessor

The company is not a party in an arrangement where it is a lessor.

Policy applicable before 1 July 2019

For contracts entered into before 1 July 2019, the company determined whether the arrangement was or contained a lease based on the assessment of whether:

- fulfilment of the arrangement was dependent on the use of a specific asset or assets; and
- the arrangement had conveyed the right to use an asset. An arrangement conveyed the right to use the asset if one of the following was met:
 - the purchaser had the ability or right to operate the asset while obtaining or controlling more than an insignificant amount of the output;
 - the purchaser had the ability or right to control physical access to the asset while obtaining or controlling more than an insignificant amount of the output; or
 - facts and circumstances indicated that it was remote that other parties would take more than an insignificant amount of the output, and the price per unit was neither fixed per unit of output nor equal to the current market price per unit of output.

As a lessee

In the comparative period, as a lessee the company classified leases that transferred substantially all of the risks and rewards of ownership as finance leases. When this was the case, the leased assets were measured initially at an amount equal to the lower of their fair value and the present value of the minimum lease payments. Minimum lease payments were the payments over the lease term that the lessee was required to make, excluding any contingent rent. Subsequent to initial recognition, the assets were accounted for in accordance with the accounting policy applicable to that asset.

Assets held under other leases were classified as operating leases and were not recognised in the company's statement of financial position. Payments made under operating leases were recognised in profit or loss on a straight-line basis over the term of the lease. Lease incentives received were recognised as an integral part of the total lease expense, over the term of the lease.

As a lessor

The company has not been a party in an arrangement where it is a lessor.

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

n) Standards issued but not yet effective

A number of new standards are effective for annual reporting periods beginning after 1 January 2019, however the changes are not expected to have a significant impact on the company's financial statements.

Note 5 Significant accounting judgements, estimates, and assumptions

In preparing these financial statements, management has made judgements and estimates that affect the application of the company's accounting policies and the reported amounts of assets, liabilities, income, and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to estimates are recognised prospectively.

a) Judgements

Information about judgements made in applying accounting policies that have the most significant effects on the amounts recognised in the financial statements is included in the following notes:

<u>Note</u>	<u>Judgement</u>
- Note 8 - revenue recognition	whether revenue is recognised over time or at a point in time;
- Note 21 - leases:	
a) control	 a) whether a contract is or contains a lease at inception by assessing whether the company has the right to direct the use of the identified asset and obtain substantially all the economic benefits from the use of that asset;
b) lease term	 whether the company is reasonably certain to exercise extension options, termination periods, and purchase options;
c) discount rates	 c) judgement is required to determine the discount rate, where the discount rate is the company's incremental borrowing rate if the rate implicit in the lease cannot be readily determined. The incremental borrowing rate is determined with reference to factors specific to the company and underlying asset including: the amount; the lease term; economic environment; and other relevant factors.

b) Assumptions and estimation uncertainties

Information about assumptions and estimation uncertainties at 30 June 2020 that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities in the next financial year is included in the following notes:

	<u>Note</u>	Assumptions
-	Note 8 - revenue recognition	estimate of expected returns;
-	Note 18 - recognition of deferred tax assets	availability of future taxable profit against which deductible temporary differences and carried-forward tax losses can be utilised;
-	Note 15 - estimation of useful lives of assets	key assumptions on historical experience and the condition of the asset;
-	Note 23 - long service leave provision	key assumptions on attrition rate and pay increases though promotion and inflation;
-	Note 22 - make-good provision	key assumptions on future cost estimates in restoring the leased premises in accordance with the lease agreement;

for the year ended 30 June 2020

Note 6 Financial risk management

The company has exposure to the following risks arising from financial instruments:

- credit risk;
- liquidity risk; and
- market risk (including currency, price, cash flow and fair value interest rate).

The company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the company. The company does not use derivative instruments.

Risk management is carried out directly by the board of directors.

a) Credit risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the company's receivables from customers.

The company has no significant concentrations of credit risk. It has policies in place to ensure that customers have an appropriate credit history. The company's franchise agreement limits the company's credit exposure to one financial institution, being Bendigo Bank.

b) Liquidity risk

Liquidity risk is the risk that the company will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The company's approach to managing liquidity is to ensure, as far as possible, that it will have sufficient liquidity to meet its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the company's reputation.

The company maintains the following lines of credit with Bendigo Bank:

- \$100,000 overdraft facility that is unsecured. At balance date, the overdraft was not drawn upon. Interest is payable at a rate of nil% (2019: nil%)
- \$600,000 commercial loan facility secured by the company's assets. Interest is payable at a rate of 2.25% (2019: 4.03%)

The company believes that its sound relationship with Bendigo Bank mitigates this risk significantly.

The following are the remaining contractual maturities of financial liabilities. The amounts are gross and undiscounted, and include contractual interest payments and exclude the impact of netting agreements.

30 June 2020

			Contractual cash now	3	
Non-derivative financial liability	Carrying amount	Not later than 12 months	Between 12 months and five years	Greater than five years	
Bank loans	596,259	-	596,259		-
Lease liabilities	522,472	133,126	436,690		-
Trade payables	5,910	5,910	-		-
	1,124,641	139,036	1,032,949		_

Contractual cash flows

for the year ended 30 June 2020

Note 6 Financial risk management (continued)

b) Liquidity risk (continued)

30 June 2019

Contractual cash flows

Non-derivative financial liability	Carrying amount	Not later than 12 months	Between 12 months and five years	Greater than five years
Bank loans	600,000	-	600,000	-
Trade payables	6,910	6,910	-	-
	606,910	6,910	600,000	-

The bank overdraft is repayable on demand and used for cash management purposes. It is reviewed annually by the lender, Bendigo Bank. As at balance date, the lender does not intend to reduce or end the overdraft facility within the next 12 months.

c) Market risk

Market risk

Market risk is the risk that changes in market prices - e.g. foreign exchange rates, interest rates, and equity prices - will affect the company's income or the value of its holdings in financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

The company has no exposure to any transactions denominated in a currency other than Australian dollars.

Price risk

The company is not exposed to equity securities price risk as it does not hold investments for sale or at fair value. The company is not exposed to commodity price risk.

Cash flow and fair value interest rate risk

Interest-bearing assets are held with Bendigo Bank and subject to movements in market interest. Interest-rate risk could also arise from long-term borrowings. Borrowings issued at variable rates expose the company to cash flow interest-rate risk. The company believes that its sound relationship with Bendigo Bank mitigates this risk significantly.

The company held cash and cash equivalents of \$125,479 at 30 June 2020 (2019: \$61,311). The cash and cash equivalents are held with BEN, which are rated BBB on Standard & Poor's credit ratings.

for the year ended 30 June 2020

Note 7 Capital management

The board's policy is to maintain a strong capital base so as to sustain future development of the company. The board of directors monitor the return on capital and the level of distributions to shareholders. Capital is represented by total equity as recorded in the statement of financial position.

In accordance with the franchise agreement, in any 12 month period the funds distributed to shareholders shall not exceed the distribution limit.

The distribution limit is the greater of:

- (a) 20% of the profit or funds of the company otherwise available for distribution to shareholders in that 12 month period; and
- (b) subject to the availability of distributable profits, the relevant rate of return multiplied by the average level of share capital of the company over that 12 month period where the relevant rate of return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2020 can be seen in the statement of profit or loss and other comprehensive Income.

There were no changes in the company's approach to capital management during the year.

Note 8 Revenue from contracts with customers

The company generates revenue primarily from facilitating community banking services under a franchise agreement with Bendigo Bank. The company is entitled to a share of the margin earned by Bendigo Bank.

Revenue from contracts with customers Revenue:	2020 \$	2019 \$
nevertue.		
- Revenue from contracts with customers	957,905	1,022,037
	957,905	1,022,037
Disaggregation of revenue from contracts with customers		
At a point in time:		
- Margin income	763,973	810,518
- Fee income	77,567	79,338
- Commission income	116,365	132,181
	957,905	1,022,037

There was no revenue from contracts with customers recognised over time during the financial year.

for the year ended 30 June 2020

Other revenue

The comp	any generates other sources of revenue from discretionary contributions received from the franchisor and cash flow

The company generates other sources of revenue from discretionary contributions received from the franchisor and cash flow boost from the Australian government.

Other revenue	2020 \$	2019 \$
Revenue:		
- Market development fund income	41,458	64,375
- Cash flow boost	47,133	-
	88,591	64,375

Note 10 Finance income

Finance income

Note 9

The company holds financial instruments measured at amortised cost. Interest income is recognised at the effective interest rate.

Term deposits which can be readily converted to a known amount of cash and subject to an insignificant risk of change may qualify as a cash equivalent.

	\$	\$
At amortised cost:		
- Term deposits	149	599
	149	599
Note 11 Expenses		
a) Depreciation and amortisation expense	2020 \$	2019 \$
Depreciation of non-current assets:		
- Leasehold improvements	2,539	2,551
- Plant and equipment	3,875	3,462
- low value pool	6	8
	6,420	6,021
Depreciation of right-of-use assets		
- Leased land and buildings	142,416	-
	142,416	-
Amortisation of intangible assets:		
- Franchise fee	3,368	4,503
- Franchise renewal process fee	16,841	22,513
	20,209	27,016
Total depreciation and amortisation expense	169,045	33,037

The non-current tangible and intangible assets listed above are depreciated and amortised in accordance with the company's accounting policy (see Note 4g and 4h).

2020

2019

for the year ended 30 June 2020

Note 11 (continued)			
b) Finance costs	Note	2020 \$	2019 \$
Finance costs:			
- Bank loan interest paid or accrued		13,851	24,207
- Lease interest expense	21a)	23,228	-
- Unwinding of make-good provision		3,372	-
		40,451	24,207
Finance costs are recognised as expenses when incurred using the ef	fective interest rate.		
c) Employee benefit expenses		2020 \$	2019 \$
Wages and salaries		550,313	529,674
Contributions to defined contribution plans		41,281	49,096
Expenses related to long service leave		(20,442)	(5,919)
Other expenses		15,418	31,210
		586,570	604,061

d) Recognition exemption

The company has elected to exempt leases from recognition where the underlying asset is assessed as low-value or the lease term is 12 months or less.

	2020 \$	2019 \$
Expenses relating to low-value leases	19,871	-
	19,871	-

Expenses relating to leases exempt from recognition are included in systems costs.

The company pays for the right to use information technology equipment. The underlying assets have been assessed as low value and exempted from recognition.

Note 12 Income tax expense

Income tax expense comprises current and deferred tax. Attributable current and deferred tax expense is recognised in the other comprehensive income or directly in equity as appropriate.

a)	Amounts recognised in profit or loss	2020 \$	2019 \$
Cui	rrent tax expense	·	·
_	Recoupment of prior year tax losses	7,025	8,060
-	Movement in deferred tax	(7,221)	7,657
-	Reduction in company tax rate	15,135	-
		14.939	15.717

Progressive changes to the company tax rate have been enacted. Consequently, as of 1 July 2020, the company tax rate will be reduced from 27.5% to 26%. This change resulted in a loss of \$15,135 related to the remeasurement of deferred tax assets and liabilities of the company.

for the year ended 30 June 2020

Note 12 Income tax expense (continued)		
b) Prima facie income tax reconciliation	2020 \$	2019 \$
Operating profit before taxation	45,606	56,483
Prima facie tax on profit from ordinary activities at 27.5% (2019: 27.5%)	12,542	15,533
Tax effect of:		
 Non-deductible expenses Non-assessable income Temporary differences Movement in deferred tax 	224 (12,962) 7,221 (7,221)	184 - (7,657 7,657
- Reduction in company tax rate	15,135 14,939	15,717
Cash and cash equivalents includes cash on hand and in banks.	2020 \$	2019
- Cash at bank and on hand	\$ 125,479	\$ 61,311
	125,479	61,311
Note 14 Trade and other receivables		
a) Current assets	2020 \$	2019 \$
Trade receivables	73,027	80,941
Prepayments Other receivables and accruals	11,003 11,968	11,165 356

for the year ended 30 June 2020

Note 15 Property, plant and equipment		
a) Carrying amounts	2020 \$	2019 \$
Leasehold improvements	·	·
At cost Less: accumulated depreciation	204,970 (202,458)	204,970 (199,919)
	2,512	5,051
Plant and equipment		
At cost Less: accumulated depreciation	47,912 (37,396)	47,912 (33,521)
	10,516	14,391
Low value pool		
At cost Less: accumulated depreciation	115 (102)	115 (96)
	13	19
Total written down amount	13,041	19,461

The directors do not believe the carrying amount exceeds the recoverable amount of the above assets. The directors therefore believe the carrying amount is not impaired.

b) Reconciliation of carrying amounts	2020 \$	2019 \$
Leasehold improvements	•	·
Carrying amount at beginning Depreciation	5,051 (2,539)	7,602 (2,551)
Carrying amount at end	2,512	5,051
Plant and equipment		
Carrying amount at beginning Additions Depreciation	14,391 - (3,875)	13,733 4,120 (3,462)
Carrying amount at end	10,516	14,391
Low value pool		
Carrying amount at beginning Depreciation	19 (6)	27 (8)
Carrying amount at end	13	19
Total written down amount	13,041	19,461

c) Changes in estimates

During the financial year, the company assessed estimates used for property, plant and equipment including useful lives, residual values, and depreciation methods.

There were no changes in estimates for the current reporting period.

for the year ended 30 June 2020

Note 16 Right-of-use assets

Right-of-use assets are measured at amounts equal to the present value of enforceable future payments on the adoption date, adjusted for lease incentives, make-good provisions, and initial direct costs.

The company derecognises right-of-use assets at the termination of the lease period or when no future economic benefits are expected to be derived from the use of the underlying asset.

a) Carrying amounts	Note	2020 \$	2019 \$
Leased land and buildings			
At cost		711,646	-
Less: accumulated depreciation		(142,416)	-
Total written down amount	:	569,230	
b) Reconciliation of carrying amounts			
Leased land and buildings			
Carrying amount at beginning		-	-
Initial recognition on transition	3d)	711,646	-
Depreciation	•	(142,416)	
Carrying amount at end		569,230	
Total written down amount		569,230	-
Note 17 Intangible assets			
a) Carrying amounts		2020 \$	2019 \$
Franchise fee		•	•
At cost		58,344	47,454
Less: accumulated amortisation		(48,607)	(45,239)
		9,737	2,215
Franchise establishment fee			
At cost		70,000	70,000
Less: accumulated amortisation		(70,000)	(70,000)
		-	-
Franchise renewal process fee			
At cost		241,721	187,271
Less: accumulated amortisation		(193,038)	(176,197)
	•	48,683	11,074
Total written down amount	;	58,420	13,289

for the year ended 30 June 2020

Note 17 Intangible assets (continued)		
b) Reconciliation of carrying amounts	2020 \$	2019 \$
Franchise fee	·	·
Carrying amount at beginning Additions Amortisation	2,215 10,890 (3,368)	6,718 - (4,503)
Carrying amount at end	9,737	2,215
Franchise renewal process fee		
Carrying amount at beginning Additions Amortisation	11,074 54,450 (16,841)	33,587 - (22,513)
Carrying amount at end	48,683	11,074
Total written down amount	58,420	13,289

c) Changes in estimates

During the financial year, the company assessed estimates used for intangible assets including useful lives, residual values, and amortisation methods.

There were no changes in estimates for the current reporting period.

Note 18 Tax assets and liabilities

a) Deferred tax

Movement in the company's deferred tax balances for the year ended 30 June 2020:

	30 June 2019	Recognised in profit or loss	Recognised in equity	30 June 2020
Deferred tax assets	\$	\$	\$	\$
- expense accruals	743	(40)	-	703
- employee provisions	17,695	(6,045)	-	11,650
- make-good provision	-	(364)	22,760	22,396
- lease liability	-	(37,099)	172,942	135,843
- carried-forward tax losses	264,298	(21,058)	-	243,240
Total deferred tax assets	282,736	(64,606)	195,702	413,832
Deferred tax liabilities				
- income accruals	97	(4)	-	93
- property, plant and equipment	5,352	(1,961)	-	3,391
- right-of-use assets	-	(47,702)	195,702	148,000
Total deferred tax liabilities	5,449	(49,667)	195,702	151,484
Net deferred tax assets (liabilities)	277,287	(14,939)	-	262,348

for the year ended 30 June 2020

Note 18 Tax assets and liabilities (continued)

a) Deferred tax (continued)

Movement in the company's deferred tax balances for the year ended 30 June 2019:

	30 June 2018	Recognised in profit or loss	Recognised in equity	30 June 2019
Deferred tax assets	\$	\$	\$	\$
- expense accruals	743	-	-	743
- employee provisions	25,875	(8,180)	-	17,695
- carried-forward tax losses	272,359	(8,061)	-	264,298
Total deferred tax assets	298,977	(16,241)	-	282,736
Deferred tax liabilities				
- income accruals	98	(1)	-	97
- property, plant and equipment	5,875	(523)	-	5,352
Total deferred tax liabilities	5,973	(524)	-	5,449
Net deferred tax assets (liabilities)	293,004	(15,717)	-	277,287

b) Uncertainty over income tax treatments

As at balance date, there are no tax rulings, or interpretations of tax law, which may result in tax treatments being over-ruled by the taxation authorities.

The company believes that its accrual for income taxes is adequate for all open tax years based on its assessment of many factors, including interpretations of tax law and prior experience.

Note 19 Trade creditors and other payables

Where the company is liable to settle an amount within 12 months of reporting date, the liability is classified as current. All other obligations are classified as non-current.

a) Current liabilities	2020 \$	2019 \$
Trade creditors	5,910	6,910
Other creditors and accruals	23,753	22,980
	29,663	29,890
b) Non-current liabilities		
Other creditors and accruals	44,939	-
	44,939	-

for the year ended 30 June 2020

Note 20 Loans and borrowings		
a) Non-current liabilities	2020 \$	2019 \$
Secured bank loans	596,259	600,000
	596,259	600,000

b) Terms and repayment schedule

	Nominal	Year of	30 June 2020		30 Jun	e 2019
	interest rate	maturity	Face value	Carrying value	Face value	Carrying value
Secured bank loans	2.25%	2021	596,259	596,259	600,000	600,000

Note 21 Lease liabilities

Lease liabilities were measured at amounts equal to the present value of enforceable future payments of the term reasonably expected to be exercised, discounted at the appropriate incremental borrowing rate on the adoption date. The discount rate used on recognition was 4.00%.

The discount rate used in calculating the present value of enforceable future payments takes into account the particular circumstances applicable to the underlying leased assets (including the amount, lease term, economic environment, and other relevant factors).

The company has applied judgement in estimating the remaining lease term including the effects of any extension or termination options reasonably expected to be exercised, applying hindsight where appropriate.

Lease portfolio

The company's lease portfolio includes:

- Secret Harbour Branch The lease agreement is a non-cancellable lease with an initial term of eight years which commenced in February 2017. The lease has no extension options available.
- Rockingham Branch The lease agreement is a non-cancellable lease with an initial term of five years which

commenced in June 2003. An extension option term of five years was exercised in June 2008, June 2013 and June 2018. During the period the company closed its Rockingham branch, however continues to pay rent until a new tenant is found or the lease agreement can be terminated. As such leases have been recognised under the current lease agreement terms. As future events become known lease calculations will be adjusted accordingly.

The company assesses at the lease commencement date whether it is reasonably certain to exercise extension options. The company reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant change in circumstances within its control.

for the year ended 30 June 2020

Note 21 Lease liabilities (continued)

a) Lease liability measurement

Where the company is a lessee for the premises to conduct its business, extension options are included in the lease term except when the company is reasonably certain not to exercise the extension option. This is due to the significant disruption of relocating premises and the loss on disposal of leasehold improvements fitted out in the demised leased premises.

Lease liabilities on transition	Note	2020 \$	2019 \$
Balance at the beginning (finance lease liabilities) Initial recognition on AASB 16 transition Lease payments - interest Lease payments	3d)	- 628,881 23,228 (129,637) 522,472	- - - -
b) Current lease liabilities			
Property lease liabilities Unexpired interest		133,126 (18,843)	-
		114,283	-
c) Non-current lease liabilities			
Property lease liabilities Unexpired interest		436,690 (28,501)	-
		408,189	-
d) Maturity analysis			
Not later than 12 monthsBetween 12 months and 5 years		133,126 436,690	-
Total undiscounted lease payments		569,816	-
Unexpired interest		(47,344)	-
Present value of lease liabilities		522,472	-

for the year ended 30 June 2020

Note 21 Lease liabilities (continued)

e) Impact on the current reporting period

During the financial year, the company has mandatorily adopted AASB 16 for the measurement and recognition of its leases. The primary impact on the profit or loss is that lease payments are split between interest and principal payments and the right-of-use asset depreciates. This is in contrast to the comparative reporting period where lease payments under AASB 117 were expensed as incurred. The following note presents the impact on the profit or loss for the current reporting period.

Comparison under current AASB 16 and former AASB 117

The net impact for the current reporting period is a decrease in profit after tax of \$28,550.

Profit or loss - increase (decrease) in expenses	AASB 117 expense not recognised	Impact on current reporting period	AASB 16 expense now recognised
- Occupancy and associated costs	129,637	(129,637)	-
- Depreciation and amortisation expense	-	142,416	142,416
- Finance costs	-	26,600	26,600
Increase in expenses - before tax	129,637	39,379	169,016
- Income tax expense / (credit) - current	(35,650)	35,650	-
- Income tax expense / (credit) - deferred	-	(46,479)	(46,479)
Increase in expenses - after tax	93,987	28,550	122,537

Note 22 Provisions

As at the reporting date, the make-good of the leased premises is not expected to be wholly settled within 12 months. The balance is classified as non-current.

a) Non-current liabilities	2020 \$	2019 \$
Make-good on leased premises	86,137	-
	86,137	-

b) Make-good provision

In accordance with the branch lease agreements, the company must restore the leased premises to their original condition before the expiry of the lease term.

The company has estimated the provision based on experience and consideration of the expected future costs to remove all fittings and the ATM as well as cost to remedy any damages caused during the removal process.

Provision	Note	2020 \$	2019 \$
Balance at the beginning		-	-
Face-value of make-good costs recognised	3d)	100,000	-
Present value discounting	3d)	(17,235)	-
Present value unwinding		3,372	-
		86,137	-

for the year ended 30 June 2020

Note 22 Provisions (continued)

c) Changes in estimates

During the financial year, the company re-assessed the lease agreement with respect to the make-good and restoration clauses. The estimated costs were revised with respect to an analysis of restoration costs of bank branches completed by Bendigo Bank's property team. The provision was previously assessed as nil or immaterial with no provision recognised in the accounts.

The Rockingham lease is due to expire in May 2023 whilst the Secret Harbour lease is due to expire in January 2025, at which time it is expected the face-value costs to restore the premises will fall due.

The financial effect of the reassessment, assuming no changes in the above judgements and estimates, on actual and expected finance costs and provisions was as follows:

initialize costs and provisions was as follows.					
Profit or loss	2020	2021	2022	2023	2024+
Expense:					
- Finance costs	3,372	3,509	3,652	3,635	3,067
Statement of financial position					
Liability:					
- Make-good provision	86,137	89,646	93,298	96,933	100,000
Note 23 Employee benefits					
a) Current liabilities				2020 \$	2019 \$
Provision for annual leave				27,654	26,753
Provision for long service leave				10,498	31,236
			_	38,152	57,989
b) Non-current liabilities					
Provision for long service leave				6,654	6,358
			_	6,654	6,358

c) Key judgement and assumptions

Employee attrition rates

The company uses historical employee attrition rates in determining the probability of an employee, at a given date, achieving continuous employment eligible for entitlement in accordance with long service leave legislation.

In the absence of sufficient historical employee attrition rates, the company applies a benchmark probability rate from across the Community Bank network to factor in estimating the probability of an employee, at a given date, achieving continuous employment eligible for entitlement in accordance with legislation.

Note 24 Issued capital				
a) Issued capital	2020		2019	
	Number	\$	Number	\$
Ordinary shares - fully paid	703,020	703,020	703,020	703,020
	703,020	703,020	703,020	703,020

for the year ended 30 June 2020

Note 24 Issued capital (continued)

b) Rights attached to issued capital

Ordinary shares

Voting rights

Subject to some limited exceptions, each member has the right to vote at a general meeting.

On a show of hands or a poll, each member attending the meeting (whether they are attending the meeting in person or by attorney, corporate representative or proxy) has one vote, regardless of the number of shares held. However, where a person attends a meeting in person and is entitled to vote in more than one capacity (for example, the person is a member and has also been appointed as proxy for another member) that person may only exercise one vote on a show of hands. On a poll, that person may exercise one vote as a member and one vote for each other member that person represents as duly appointed attorney, corporate representative or proxy.

The purpose of giving each member only one vote, regardless of the number of shares held, is to reflect the nature of the company as a community based company, by providing that all members of the community who have contributed to the establishment and ongoing operation of the Community bank branch have the same ability to influence the operation of the company.

Dividends

Generally, dividends are payable to members in proportion to the amount of the share capital paid up on the shares held by them, subject to any special rights and restrictions for the time being attaching to shares. The franchise agreement with Bendigo Bank contains a limit on the level of profits or funds that may be distributed to shareholders. There is also a restriction on the payment of dividends to certain shareholders if they have a prohibited shareholding interest (see below).

<u>Transfer</u>

Generally, ordinary shares are freely transferable. However, the directors have a discretion to refuse to register a transfer of shares.

Subject to the foregoing, shareholders may transfer shares by a proper transfer effected in accordance with the company's constitution and the *Corporations Act 2001*.

Prohibited shareholding interest

A person must not have a prohibited shareholding interest in the company.

In summary, a person has a prohibited shareholding interest if any of the following applies:

- They control or own 10% or more of the shares in the company (the "10% limit").
- In the opinion of the board they do not have a close connection to the community or communities in which the company predominantly carries on business (the "close connection test").
- Where the person is a shareholder, after the transfer of shares in the company to that person the number of shareholders in the company is (or would be) lower than the base number (the "base number test"). The base number is 385. As at the date of this report, the company had 440 shareholders (2019: 434 shareholders).

As with voting rights, the purpose of this prohibited shareholding provision is to reflect the community-based nature of the company.

Where a person has a prohibited shareholding interest, the voting and dividend rights attaching to the shares in which the person (and his or her associates) have a prohibited shareholding interest, are suspended.

for the year ended 30 June 2020

Note 24 Issued capital (continued)

b) Rights attached to issued capital (continued)

Prohibited shareholding interest (continued)

The board has the power to request information from a person who has (or is suspected by the board of having) a legal or beneficial interest in any shares in the company or any voting power in the company, for the purpose of determining whether a person has a prohibited shareholding interest. If the board becomes aware that a member has a prohibited shareholding interest, it must serve a notice requiring the member (or the member's associate) to dispose of the number of shares the board considers necessary to remedy the breach. If a person fails to comply with such a notice within a specified period (that must be between three and six months), the board is authorised to sell the specified shares on behalf of that person. The holder will be entitled to the consideration from the sale of the shares, less any expenses incurred by the board in selling or otherwise dealing with those shares.

In the constitution, members acknowledge and recognise that the exercise of the powers given to the board may cause considerable disadvantage to individual members, but that such a result may be necessary to enforce the prohibition.

Note 25 Accumulated losses		
	2020 \$	2019 \$
Balance at beginning of reporting period	(933,447)	(974,213)
Net profit after tax from ordinary activities	30,667	40,766
Balance at end of reporting period	(902,780)	(933,447)
Note 26 Reconciliation of cash flows from operating activities		
	2020 \$	2019 \$
Net profit after tax from ordinary activities	30,667	40,766
Adjustments for:		
- Depreciation	148,836	6,021
- Amortisation	20,209	27,016
Changes in assets and liabilities:		
- (Increase)/decrease in trade and other receivables	(3,535)	5,634
- (Increase)/decrease in other assets	14,939	15,717
- Increase/(decrease) in trade and other payables	(9,761)	10,696
- Increase/(decrease) in employee benefits	(19,541)	(29,745)
- Increase/(decrease) in provisions	3,372	-
Net cash flows provided by operating activities	185,186	76,105

for the year ended 30 June 2020

Note 27 Financial instruments

The following shows the carrying amounts for all financial instruments at amortised costs. It does not include fair value information for financial assets and financial liabilities not measured at fair value if the carrying amount is a reasonable approximation of fair value.

	Note	2020 \$	2019 \$
Financial assets			
Trade and other receivables	14	84,995	81,297
Cash and cash equivalents	13	125,479	61,311
	_	210,474	142,608
Financial liabilities			
Trade and other payables	19	5,910	6,910
Secured bank loans	20	596,259	600,000
Lease liabilities	21	522,472	-
	_	1,124,641	606,910
Note 29 Auditoris remuneration	-		
Note 28 Auditor's remuneration Amount received or due and receivable by the auditor of the company for the Audit and review services	e financial year.	2020	2019 \$
Amount received or due and receivable by the auditor of the company for th	e financial year.	2020	
Amount received or due and receivable by the auditor of the company for the Audit and review services	e financial year. –	2020 \$	\$
Amount received or due and receivable by the auditor of the company for the Audit and review services	e financial year. —	2020 \$ 4,800	\$ 4,600
Amount received or due and receivable by the auditor of the company for the Audit and review services - Audit and review of financial statements	e financial year. 	2020 \$ 4,800	\$ 4,600
Amount received or due and receivable by the auditor of the company for the Audit and review services - Audit and review of financial statements Non audit services	e financial year.	2020 \$ 4,800 4,800	\$ 4,600 4,600
Amount received or due and receivable by the auditor of the company for the Audit and review services - Audit and review of financial statements Non audit services - Taxation advice and tax compliance services	e financial year. —	2020 \$ 4,800 4,800	\$ 4,600 4,600
Amount received or due and receivable by the auditor of the company for the Audit and review services - Audit and review of financial statements Non audit services - Taxation advice and tax compliance services - General advisory services	e financial year.	2020 \$ 4,800 4,800 600 3,930	\$ 4,600 4,600 600 1,830

Note 29 Related parties

a) Details of key management personnel

The directors of the company during the financial year were:

Barbara Lorraine Holland Donna Leanne Bates Nino Sekyere-Boakye Nii Laryea Odamtten Ronald William Pease Sarah Meghan Blake

Paul Flannery

for the year ended 30 June 2020

Note 29 Related parties (continued)

b) Key management personnel compensation

No director of the company receives remuneration for services as a company director or committee member.

There are no executives within the company whose remuneration is required to be disclosed.

c) Related party transactions

Transactions between related parties are on normal commercial terms and conditions no more favourable than those available to other parties unless otherwise stated.

Transactions with related parties	2020 \$	2019 \$
- Donna Bates' Strategic Planning business provided services pertaining to the closure of one of the branches.	7,600	-
- Paul Flannery's Insurance Company provided workers compensation insurance.	200	-
Total transactions with related parties	7,800	-

Note 30 Earnings per share

a) Basic and diluted earnings per share

The calculation of basic and diluted earnings per share has been based on the following profit attributable to ordinary shareholders and weighted-average number of ordinary shares outstanding.

	2020 \$	2019 \$
Profit attributable to ordinary shareholders	30,667	40,766
	Number	Number
Weighted-average number of ordinary shares	703,020	703,020
	Cents	Cents
Basic and diluted earnings per share	4.36	5.80

Note 31 Commitments

a) Lease commitments

Following the adoption of AASB 16 as of 1 July 2019, all lease commitment information and amounts for the financial year ending 30 June 2020 can be found in 'Lease liabilities' (Note 21).

Operating lease commitments - lessee	2020	2019
Non-cancellable operating leases contracted for but not capitalised in the financial statements	\$	\$
Payable - minimum lease payments:		
- not later than 12 months	-	146,670
- between 12 months and 5 years	-	545,508
- greater than 5 years	-	96,707
Minimum lease payments payable	-	788,885

b) Other commitments

The company has no other commitments contracted for which would be provided for in future reporting periods.

for the year ended 30 June 2020

Note 32 Contingencies

There were no contingent liabilities or contingent assets at the date of this report to affect the financial statements.

Note 33 Subsequent events

There have been no significant events occurring after the reporting period which may affect either the company's operations or the results of those operations or the company's state of affairs.

Rockingham Community Financial Services Limited Directors' Declaration

In accordance with a resolution of the directors of Rockingham Community Financial Services Limited, we state that:

In the opinion of the directors:

- (a) the financial statements and notes of the company are in accordance with the Corporations Act 2001, including:
 - (i) giving a true and fair view of the company's financial position as at 30 June 2020 and of its performance for the financial year ended on that date; and
 - (ii) complying with Accounting Standards, the *Corporations Regulations 2001* and other mandatory professional reporting requirements; and
- (b) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the board of directors.

Barbara Lorraine Holland, Chair

Dated this 8th day of September 2020

Laubara (Holland



Chartered Accountants

61 Bull Street, Bendigo 3550 PO Box 454, Bendigo 3552 03 5443 0344 afsbendigo.com.au

Independent auditor's report to the members of Rockingham Community Financial Services Limited

Report on the audit of the financial report

Our opinion

In our opinion, the accompanying financial report of Rockingham Community Financial Services Limited, is in accordance with the *Corporations Act 2001*, including:

- i. giving a true and fair view of the company's financial position as at 30 June 2020 and of its financial performance for the year ended; and
- ii. complying with Australian Accounting Standards and the Corporations Regulations 2001.

What we have audited

Rockingham Community Financial Services Limited's (the company) financial report comprises the:

- ✓ Statement of profit or loss and other comprehensive income
- ✓ Statement of financial position
- ✓ Statement of changes in equity
- ✓ Statement of cash flows
- ✓ Notes comprising a summary of significant accounting policies and other explanatory notes
- ✓ The directors' declaration of the company.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report.

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*. We are independent of the company in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Other information

The company usually prepares an annual report that will include the financial statements, directors' report and declaration and our independence declaration and audit report (the financial report). The annual report may also include "other information" on the entity's operations and financial results and financial position as set out in the financial report, typically in a Chairman's report and Manager's report, and reports covering governance and shareholder matters.



Chartered Accountants

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The directors are responsible for the other information. The annual report is expected to be made available to us after the date of this auditor's report.

Our opinion on the financial report does not cover the other information and accordingly we will not express any form of assurance conclusion thereon.

Our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If we identify that a material inconsistency appears to exist when we read the annual report (or become aware that the other information appears to be materially misstated), we will discuss the matter with the directors and where we believe that a material misstatement of the other information exists, we will request management to correct the other information.

Directors' responsibility for the financial report

The directors of the company are responsible for the preparation of the financial report that it gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or cease operations, or have no realistic alternative but to do so.

Auditor's responsibility for the audit of the financial report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatement can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: http://www.auasb.gov.au/home.aspx. This description forms part of our auditor's report.

Andrew Frewin Stewart

61 Bull Street, Bendigo, 3550

Dated: 8 September 2020

Joshua Griffin Lead Auditor

Rockingham Community Bank®

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