# Annual Report 2021

Roleystone-Karragullen Financial Services Limited

Community Bank Roleystone Karragullen ABN 66 121 609 390

## Contents

Chair's report	03
Manager's report	04
Giving back to shareholders and the community	05
Bendigo & Adelaide Bank report	06
Directors' report	07
Auditor's independence declaration	12
Financial statements	13
Notes to the financial statements	17
Directors' declaration	40
Independent audit report	41

# Chair's report

Roleystone-Karragullen Financial Services Limited Notes from the Chair AGM 2021

On behalf of the Board of Directors, Steve and his Team, thank you for your ongoing support of your Community Bank.

I want to start by thanking my fellow Directors. They have demonstrated great flexibility and commitment as they continued to volunteer their time to support your Community Bank via Zoom, email discussions, and now and again face to face with or without masks! It is a pleasure to be part of a group so dedicated to supporting our community.

The key players in the success of our Community Bank, though, are our staff members. Steve and his team have exceeded expectations in weathering all the storms that have come their way. We had a significant staff change mid-financial year when our long time Customer Relations Manager Shelley decided to leave the Branch after being with us for over 12 years. Customers joined the Board and staff in thanking Shelley for her service to the Bank and wished her all the best in future endeavours. Shelley's departure resulted in other changes. After reviewing how we could best manage the workload, Belinda Blissenden was appointed to the new role of Customer Relations Consultant. She is well on her way with all the additional training required to meet the expectations of the position. To cover for Belinda's change of role, we advertised for a Customer Service Officer. We were delighted to appoint well-known local Deb De Boer, who is already becoming a favourite with the customers. Deb has been a strong advocate for the Bank in her community roles, and joining the Branch was a natural fit for her and the Bank.

The other main change to the Branch during the year was the long-awaited refurbishment to the interior of the building. The renovated office provides additional options for staff to speak with customers; new carpet and a paint job have brightened up a tired space. Feedback from staff and customers has been "great, about time!" Last year's Community Raffle was a significant undertaking for the Bank. Despite the coviddriven delays, we managed to draw the winners and share \$25,000 in prizes at the Roleystone Christmas Market. Still, the biggest prize of all was the money generated and delivered directly to the participating community groups. The total cost to the Bank was around \$30,000, and we are delighted to report that funds invested more than doubled, with almost \$80,000 shared by local not-for-profit community groups who were naturally thrilled. The majority of them received more from this Raffle than they would have received in sponsorship from the Bank. We hope to have a couple of representatives of those groups speak at the AGM. We plan to hold the Raffle again this financial year with tickets on sale from September to the end of November. Once again, the draw will take place at the Rolyestone Christmas Market; fingers crossed that we don't have any unforeseen delays as last year.

My final thank you is to you, our shareholders. Without your support, the Community Bank would never have become a reality in the first place. Through your continued support and the efforts of our Board of Directors and staff, we have developed a successful business that is delivering on multiple levels, including dividends to shareholders and much-needed funds to our Community totalling over \$400 000 to date.

I would continue to encourage you to consider how you can assist your Bank to continue to grow. It is only through growth that we can deliver benefits to you, our valued shareholders and also to your Community with a greater pool of funds to distribute.

The Board of Directors, Steve and his team are confident that the future of our Community Bank is a positive one, and we look forward to sharing our achievements with you.



**Pamela Jane Edwards** Director Chair

# Manager's report

#### For year ending 30 June 2021

The last financial year produced a positive result for Community Bank Roleystone Karragullen despite challenging circumstances, increased competition and ever decreasing margins as a result of continued low interest rates.

The business has shown positive growth across all areas of the business accompanied by a solid and steady net profit, with total income just under 14% ahead of our targeted budget. Our customer numbers have remained stable, however our Products Per Customer have increased by 1.2% on last year with this translating into an increase in numbers of customers utilizing both our deposit and lending products. Funds under management, as at 30 June 2021, reached \$149.004 million which is an increase on the prior year of 6.4% and pleasing when considering the financial environment the Branch has had to navigate through over the last 12 months.

As noted, it is pleasing to see revenue opportunities being generated across a diverse range of sources and products. Our "In Branch" Consumer Lending space secured and approved over \$10 million in new lending with contributions covering home loans, personal loans, small business lending and equipment finance. In addition, we successfully partnered with Bendigo Bank specialists in converting significant and sizable wins with our Rural and Business Banking customers.

The branch would like to thank the continued support of those customers and shareholders who have availed themselves to our service and enabled us to again grow the business over the last 12 months.

Special thanks go to staff members Belinda Blissenden, Helen Gissing and our new members of staff Deb De Boer and Tom Watkins, who are the real driving force of the branch and constantly go above and beyond in ensuring our customers financial needs, requirements and well-being are met as well the members of the Board who have supported the branch efforts throughout the year. My observations across the entire business over the last 12 months remains very positive from a banking network focused on supporting community banking projects such as ours, staff (both national and local) committed to customer service and providing quality products and a Board dedicated to supporting the community, I consider myself very fortunate to have the experience and support of the staff, the bank and the board.

With an ever increasing platform of diverse and highly competitive products and services that we can provide to our customers we are no longer just a community bank / branch but a viable alternative to the competition. Our difference is the personalized face to face service we provide our customers and the ability to support community projects and initiatives.

We again urge our shareholders, customers and the local community to continue to support our unique Community Bank as doing so will only increase the strength of the Community Bank Roleystone Karragullen and enable both the Branch and the Board to continue to support the community.

**Stephen Chapman** Branch Manager

# Giving back to shareholders and the community

As a community business, we have three objectives

- Providing exceptional banking services to our community,
- Growing our capacity to invest in community projects and
- Providing a reasonable financial return to shareholders.

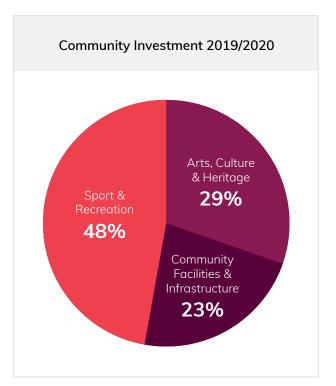
Over the past two years, we have invested more than \$130,000 in the Roleystone Karragullen community bringing our total investment since 2006 to close to \$500,000.

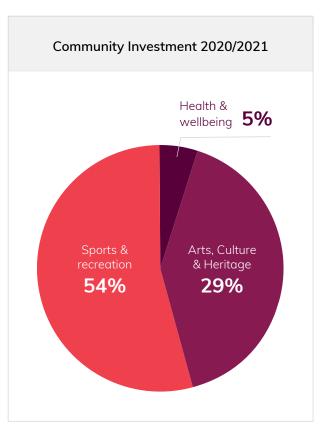
We strive to create and share value with everyone connected with our business including our shareholders, many of whom live locally.

Community contributions			
Financial Year	Value		
2020/2021	\$10,013*		
2019/2020	\$62,252		
2018/2019	\$68,452		

Dividend payments 2019-2020				
Financial Year	Amount Per Share			
2020/2021	5c			
2019/2020	7c			
2018/2019	5c			

\*FY20/21 contributions by category exclude \$25,000 invested in and \$80,000 raised through our community raffle.





# Bendigo & Adelaide Bank report

CB Annual Report 2021 BEN message 26 August 2021

On behalf of Bendigo and Adelaide Bank, thank you! As a shareholder of your local Community Bank company, you are playing an important role in supporting your community.

It has been a tumultuous year for every community across Australia, and across the world. For our business, recognition that banking is an essential service has meant that we've kept the doors open, albeit with conditions that none of us could ever imagine having to work with.

Face masks, perspex screens, signed documents to cross state borders, checking in customers with QR codes and ensuring hand sanitiser stationsare filled aren't what you would expect as a bank employee.

Then there's the fact that while communities have been, and continue to go in and out of lockdown, digital and online banking has become the norm.

So, what does that mean for Bendigo Bank and the Community Bank that you are invested in both as a shareholder, and a customer?

What we're seeing is that your Community Bank is still as important, if not more so, than when you first invested as a shareholder. If the pandemic has taught us anything, it has taught us the importance of place, of our local community, our local economy, our community-based organisations, the importance of social connection and the importance or your local Community Enterprise – your Community Bank in providing, leadership, support, and assistance in these difficult times.

As we continue to adapt to this rapidly changing world one thing that continues to be important to us all is supporting each other and our strong sense of community. Your continued support as a shareholder is essential to the success of your local community. Thank you for continuing to back your Community Bank company and your community.

#### Collin Brady Head of Community Development

## Directors' report

The directors present their report of the company for the financial year ended 30 June 2021.

#### Directors

The directors of the company who held office during the financial year and to the date of this report are:

Pamela Jane Edwards

Chair

Occupation: Retired

Qualifications, experience and expertise: Lived in Roleystone for over 20 years. Proud to be involved with the Roleystone Community Garden, Roleystone Markets and until recently the Araluen Progress Association. Prior to retirement was HR Director for an international Mining Company and also Self-employed HR Consultant. Qualifications: B.Comm (HR/IR), MA (Future Studies). Special responsibilities: Company Chair, Marketing Committee and Human Resources Committee Interest in shares: 1,000 ordinary shares

Melissa Nicol Anstey

Treasurer

Occupation: Chartered Accountant - Own Practice

Qualifications, experience and expertise: Chartered Accountant, Bachelor of Business (Accounting), Diploma of Financial Planning, Graduate of the Australian Institute of Company Directors. Managing Director of Accounting Practice in Kelmscott since 2011, specialising in Business Advisory and Taxation. Over fifteen years' experience in business services tax accounting and three years retail banking experience.

Special responsibilities: Human Resources Committee Interest in shares: nil share interest held

Michael Frank Cirillo

Director

Occupation: Business Proprietor

Qualifications, experience and expertise: Business owner of 'Muffler Mike's Exhaust Shop' for 15 years. Bachelor of Business -Economics of Finance. Leasing and Finance Officer - Bankwest. Mortgage and Housing Loan Officer - Challenge Bank. Thornlie TAFE Cert 2 and 3 Welding and Fabrication.

Special responsibilities: Marketing Committee

Interest in shares: 1,000 ordinary shares

Victoria Louise Corcoran

Director

Occupation: Marketing Coordinator, Singer

Qualifications, experience and expertise: Sales, marketing, social media, hospitality, customer service, entertainment, Roleystone market committee, musician, networking, administration, leadership.

Special responsibilities: Administrative Secretary, Marketing Committee, Social media

Interest in shares: nil share interest held

Kaisa Maaria Freeman

Director, Secretary

Occupation: Strategic Marketing Manager

Qualifications, experience and expertise: 29 years of global and local experience in corporate strategy, strategic marketing and stakeholder relations in agribusiness, engineering and resources sectors. A leadership team member and senior manager at CSBP Fertilisers, a Wesfarmers company. MBA (ANU), MPolSc (HU), Post Graduate Diploma in International Trade and Diploma in Sustainability. Completed AICD's Director Pipeline Programme in 2013 and Company Director's Course in 2014. Former director for IMP Industrial Marketing Ltd.

Special responsibilities: Company Secretary

Interest in shares: nil share interest held

#### Directors (continued)

Christine Anne Heavey Director Occupation: Teacher Qualifications, experience and expertise: Teacher. Checkout operator, Service Supervisor Woolworths (School and University). Roleystone Community Garden. Roleystone Markets. Special responsibilities: Community Projects, Human Resources Committee Interest in shares: 500 ordinary shares John Patrick Chamberlain Director (appointed 9 August 2021) Occupation: University Lecturer Qualifications, experience and expertise: Over 20 years of experience in lecturing Leadership, Business Analytics, Statistics, Economics and Finance at the University of Western Australia, Curtin University, Edith Cowan University and Central Queensland University. Previously, an Intelligence Analyst for the Western Australian Police Service, and later the State Statistician. Consulted on several corporate projects involving resource allocation modelling, spatial analysis of crime and crime pattern analysis. Keen interest in the environment and sustainability. Special responsibilities: Treasurer from 2021 AGM Interest in shares: nil share interest held Scott Joseph Mosey Director (resigned 8 March 2021) Occupation: Scrum Master Qualifications, experience and expertise: 25 years' experience in Information Technology (IT) across various roles including Project Manager, Continuous Improvement Manager, User Acceptance Testing Manager, Business Analyst and Scrum Master. Board Chair at Roleystone Community College and P&C President of Roleystone Community College Parents and Citizens Association. State Councillor with the Western Australian Council of State Schools Organisation (WACSSO). Treasurer of the Synergy Spirit Committee, Synergy's charity vehicle for giving back to the Western Australian community. Committee Member of the Roleystone Netball Club. Special responsibilities: Vice Chair Interest in shares: nil share interest held Paul Scott Director (resigned 10 August 2020) Occupation: Engineering Manager Qualifications, experience and expertise: Over 25 years' experience in various industries at all levels including senior management, project management, engineering and implementation coordination. Special responsibilities: Marketing Committee Interest in shares: nil share interest held Directors were in office for this entire year unless otherwise stated. No directors have material interest in contracts or proposed contracts with the company. **Company Secretary** The company secretary is Kaisa Freeman. Kaisa was appointed to the position of secretary on 20 November 2019 Principal activity The principal activity of the company during the financial year was facilitating Community Bank services under management rights

There have been no significant changes in the nature of these activities during the financial year.

of Bendigo and Adelaide Bank Limited (Bendigo Bank).

#### **Operating results**

The profit of the company for the financial year after provision for income tax was:					
	Year ended 30 June 2021 \$		Year ended 30 June 2020 \$		
	132,477		142,849		
Directors' interests					
	[	Fully	paid ordinary sh	ares	
	-	Balance	Changes	Balance	
		at start of	during the	at end of	
		the year	year	the year	
Pamela Jane Edwards	-	1,000	-	1,000	
Melissa Nicol Anstey		-	-	-	
Michael Frank Cirillo		1,000	-	1,000	
Victoria Louise Corcoran		-	-	-	
Kaisa Maaria Freeman		-	-	-	
Christine Anne Heavey		500	-	500	
John Patrick Chamberlain		-	-	-	
Scott Joseph Mosey		-	-	-	
Paul Scott		-	-	-	

#### Dividends

During the financial year, the following dividends were provided for and paid. The dividends have been provided for in the financial statements.

	Cents per share	Total amount \$
Final unfranked dividend	3	19,766

#### Significant changes in the state of affairs

Since January 2020, COVID-19 has developed and spread globally. In response, the Commonwealth and State Government introduced a range of social isolation measures to limit the spread of the virus. Such measures have been revised, as appropriate, based on case numbers and the level of community transmission. Whilst there has been no significant changes on the company's financial performance so far, uncertainty remains on the future impact of COVID-19 to the company's operations.

In the opinion of the directors there were no other significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements.

#### Events since the end of the financial year

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the company the results of those operations or the state of affairs of the company, in future years.

#### Likely developments

The company will continue its policy of facilitating banking services to the community.

#### Environmental regulation

The company is not subject to any significant environmental regulation.

#### Directors' benefits

No director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, controlled entity or related body corporate with a director, a firm which a director is a member or an entity in which a director has a substantial financial interest except as disclosed in note 28 to the financial statements. This statement excludes a benefit included in the aggregate amount of emoluments received or due and receivable by directors shown in the company's accounts, or the fixed salary of a full-time employee of the company, controlled entity or related body corporate.

#### Indemnification and insurance of directors and officers

The company has indemnified all directors and the manager in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as directors or manager of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an auditor of the company or a related body corporate.

#### **Directors' meetings**

The number of directors' meetings attended by each of the directors of the company during the financial year were:

E - eligible to attend A - number attended	Board Meetings	
	E	<u>A</u>
Pamela Jane Edwards	10	8
Melissa Nicol Anstey	10	9
Michael Frank Cirillo	10	10
Victoria Louise Corcoran	10	10
Kaisa Maaria Freeman	10	9
Christine Anne Heavey	10	9
John Patrick Chamberlain	-	-
Scott Joseph Mosey	7	6
Paul Scott	2	2

#### Proceedings on behalf of the company

No person has applied to the Court under section 237 of the *Corporations Act 2001* for leave to bring proceedings on behalf of the company, or to intervene in any proceedings to which the company is a party, for the purpose of taking responsibility on behalf of the company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the company with leave of the Court under section 237 of the *Corporations Act 2001.* 

#### Non audit services

The company may decide to employ the auditor on assignments additional to their statutory duties where the auditor's expertise and experience with the company are important. Details of the amounts paid or payable to the auditor (Andrew Frewin Stewart) for audit and non audit services provided during the year are set out in note 27.

The board of directors has considered the non-audit services provided during the year by the auditor and is satisfied that the provision of the non-audit services is compatible with, and did not compromise, the auditor independence requirements of the *Corporations Act 2001* for the following reasons:

- all non-audit services have been reviewed by the board to ensure they do not impact on the impartiality, integrity and objectivity of the auditor; and
- none of the services undermine the general principles relating to auditor independence as set out in APES 110 *Code of Ethics for Professional Accountants,* as they did not involve reviewing or auditing the auditor's own work, acting in a management or decision making capacity for the company, acting as an advocate for the company or jointly sharing risks and rewards.

#### Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 307C of the *Corporations Act 2001* is set out on page 6.

Signed in accordance with a resolution of the directors at Roleystone, Western Australia.

Pamela Jane Edwards, Chair

Dated this 4th day of October 2021

# Auditor's independence declaration



6) Bull Streiff Blandigo VIC 3560

afsglafsbendigo.com.au

# Independent auditor's independence declaration under section 307C of the *Corporations Act 2001* to the Directors of Roleystone-Karragullen Financial Services Limited

As lead auditor for the audit of Roleystone-Karragullen Financial Services Limited for the year ended 30 June 2021, I declare that, to the best of my knowledge and belief, there have been:

- i) no contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.

**Andrew Frewin Stewart** 

£: 15'

**Adrian Downing** 

• •			
• •			6
	•		
•			
		The second states and	
1		alsbendigo.com.au	Lindshift or minut by graditioners depressed on one Testessional Libertian is Lingulators. ADM 35 061 795 320
	_		

# Financial statements

Roleystone-Karragullen Financial Services Limited Statement of Profit or Loss and Other Comprehensive Income

for the year ended 30 June 2021

	Notes	2021 \$	2020 \$
Revenue from contracts with customers	8	652,856	762,852
Other revenue	9	79,250	68,250
Finance income	10	1,104	5,048
Employee benefit expenses	11c)	(383,696)	(389,777)
Charitable donations, sponsorship, advertising and promotion		(19,997)	(79,529)
Occupancy and associated costs		(30,395)	(18,921)
Systems costs		(19,431)	(22,695)
Depreciation and amortisation expense	11a)	(31,505)	(39,496)
Finance costs	11b)	(3,744)	(6,487)
General administration expenses		(83,503)	(95,775)
Profit before income tax expense		160,939	183,470
Income tax expense	12a)	(28,462)	(40,621)
Profit after income tax expense		132,477	142,849
Total comprehensive income for the year attributable to the ordinary shareholders of the company:		132,477	142,849
Earnings per share		¢	¢
- Basic and diluted earnings per share:	30a)	20.11	21.68

### Roleystone-Karragullen Financial Services Limited Statement of Financial Position

as at 30 June 2021

		2021	2020
	Notes	\$	\$
ASSETS			
Current assets			
Cash and cash equivalents	13	493,789	446,406
Trade and other receivables	14a)	50,703	51,364
Current tax assets	18a)	13,344	-
Total current assets		557,836	497,770
Non-current assets			
Property, plant and equipment	15a)	52,386	7,203
Right-of-use assets	16a)	10,554	40,764
Intangible assets	17a)	10,075	23,506
Deferred tax asset	18b)	26,452	35,704
Total non-current assets		99,467	107,177
Total assets		657,303	604,947
LIABILITIES			
Current liabilities			
Trade and other payables	19a)	44,058	74,835
Current tax liabilities	18a)	-	11,619
Lease liabilities	20a)	26,720	42,648
Employee benefits	22a)	53,750	37,778
Total current liabilities		124,528	166,880
Non-current liabilities			
Lease liabilities	20b)	-	33,525
Employee benefits	22b)	7,879	13,380
Provisions	21a)	24,014	22,757
Total non-current liabilities		31,893	69,662
Total liabilities		156,421	236,542
Net assets		500,882	368,405
EQUITY			
Issued capital	23a)	658,861	658,861
Accumulated losses	24	(157,979)	(290,456)
Total equity		500,882	368,405

### Roleystone-Karragullen Financial Services Limited

### Statement of Changes in Equity

for the year ended 30 June 2021

	Notes	lssued capital \$	Accumulated losses \$	Total equity \$
Balance at 1 July 2019		658,861	(367,419)	291,442
Total comprehensive income for the year		-	142,849	142,849
Transactions with owners in their capacity as owners:				
Dividends provided for or paid	29b)	-	(65,886)	(65,886)
Balance at 30 June 2020		658,861	(290,456)	368,405
Balance at 1 July 2020		658,861	(290,456)	368,405
Total comprehensive income for the year		-	132,477	132,477
Balance at 30 June 2021		658,861	(157,979)	500,882

### Roleystone-Karragullen Financial Services Limited Statement of Cash Flows

for the year ended 30 June 2021

		2021	2020
	Notes	\$	\$
Cash flows from operating activities			
Receipts from customers		799,103	924,533
Payments to suppliers and employees		(594,609)	(695,530)
Interest received		1,104	5,048
Lease payments (interest component)	11b)	(2,487)	(5,295
Lease payments not included in the measurement of lease liabilities	11d)	(7,267)	(9,107
Income taxes paid		(32,351)	(17,482
Net cash provided by operating activities	25	163,493	202,167
Cash flows from investing activities			
Payments for property, plant and equipment		(49,020)	-
Payments for intangible assets		(13,614)	(13,614)
Net cash used in investing activities		(62,634)	(13,614)
Cash flows from financing activities			
Lease payments (principal component)		(33,710)	(40,414
Dividends paid	29a)	(19,766)	(46,120
Net cash used in financing activities		(53,476)	(86,534)
Net cash increase in cash held		47,383	102,019
Cash and cash equivalents at the beginning of the financial year		446,406	344,387
Cash and cash equivalents at the end of the financial year	13	493,789	446,406

# Notes to the financial statements

### Roleystone-Karragullen Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2021

#### Note 1 Reporting entity

This is the financial report for Roleystone-Karragullen Financial Services Limited (the company). The company is a for profit entity limited by shares, and incorporated and domiciled in Australia. The registered office and principal place of business is:

Registered Office 2 Mount Street Kelmscott WA 6111 Principal Place of Business

Shop 8/21 Jarrah Road Roleystone WA 6111

Further information on the nature of the operations and principal activity of the company is provided in the directors' report. Information on the company's related party relationships is provided in Note 28.

#### Note 2 Basis of preparation and statement of compliance

The financial statements are general purpose financial statements which have been prepared in accordance with Australian Accounting Standards and Interpretations adopted by the Australian Accounting Standards Board (AASB) and the *Corporations Act 2001*. The financial statements comply with International Financial Reporting Standards (IFRS) adopted by the International Accounting Standards Board (IASB).

The financial statements have been prepared on an accrual and historical cost basis. The financial report is presented in Australian dollars and all values are rounded to the nearest dollar, unless otherwise stated.

These financial statements for the year ended 30 June 2021 were authorised for issue in accordance with a resolution of the directors on 4 October 2021.

#### Note 3 Changes in accounting policies, standards and interpretations

There are a number of amendments to accounting standards issued by the AASB that became mandatorily effective for accounting periods beginning on or after 1 July 2020, and are therefore relevant for the current financial year. The amendments did not have any impact on the amounts recognised in prior periods and are not expected to significantly affect the current or future periods.

#### Note 4 Summary of significant accounting policies

The company has consistently applied the following accounting policies to all periods presented in these financial statements.

#### a) Revenue from contracts with customers

The company has entered into a franchise agreement with Bendigo Bank. The company delivers banking and financial services of Bendigo Bank to its community. The franchise agreement provides for a share of interest, fee, and commission revenue earned by the company. Interest margin share is based on a funds transfer pricing methodology which recognises that income is derived from deposits held, and that loans granted incur a funding cost. Fees are based on the company's current fee schedule and commissions are based on the agreements in place. All margin revenue is recorded as non-interest income when the company's right to receive the payment is established.

The company acts as an agent under the franchise agreement and revenue arises from the rendering of services through its franchise agreement.

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### a) Revenue from contracts with customers (continued)

Revenue is recognised on an accruals basis, at the fair value of consideration specified in the franchise agreement. Under AASB 15 *Revenue from Contracts with Customers* (AASB 15), revenue recognition for the company's revenue stream is as follows:

Revenue	<u>Includes</u>	Performance obligation	Timing of recognition
Franchise agreement profit share	Margin, commission, and fee income	When the company satisfies its obligation to arrange for the services to be provided to the customer by the supplier (Bendigo Bank as franchisor).	On completion of the provision of the relevant service. Revenue is accrued monthly and paid within 10 business days after the end of each month.

All revenue is stated net of the amount of Goods and Services Tax (GST). There was no revenue from contracts with customers recognised over time during the financial year.

#### Revenue calculation

The franchise agreement provides that three forms of revenue may be earned by the company – margin, commission and fee income. Bendigo Bank decides the form of revenue the company earns on different types of products and services.

The revenue earned by the company is dependent on the business that it generates. It may also be affected by other factors, such as economic and local conditions, for example, interest rates.

#### Margin

Margin is arrived at through the following calculation:

- Interest paid by customers on loans less interest paid to customers on deposits
- plus any deposit returns i.e. interest return applied by Bendigo Bank for a deposit,
- minus any costs of funds i.e. interest applied by to fund a loan.

The company is entitled to a share of the margin earned by Bendigo Bank. If this reflects a loss, the company incurs a share of that loss.

#### Commission

Commission revenue is in the form of commission generated for products and services sold. This commission is recognised at a point in time which reflects when the company has fulfilled its performance obligation.

The company receives trailing commission for products and services sold. Ongoing trailing commission payments are recognised on receipt as there is insufficient detail readily available to estimate the most likely amount of income without a high probability of significant reversal in a subsequent reporting period. The receipt of ongoing trailing commission income is outside the control of the company, and is a significant judgement area.

#### Fee income

Fee income is a share of what is commonly referred to as 'bank fees and charges' charged to customers by Bendigo Bank Group entities including fees for loan applications and account transactions.

#### Core banking products

Bendigo Bank has identified some products and services as 'core banking products'. It may change the products and services which are identified as core banking products by giving the company at least 30 days notice. Core banking products currently include Bendigo Bank branded home loans, term deposits and at call deposits.

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### a) Revenue from contracts with customers (continued)

#### Ability to change financial return

Under the franchise agreement, Bendigo Bank may change the form and amount of financial return the company receives. The reasons it may make a change include changes in industry or economic conditions or changes in the way Bendigo Bank earns revenue.

The change may be to the method of calculation of margin, the amount of margin, commission and fee income or a change of a margin to a commission or vice versa. This may affect the amount of revenue the company receives on a particular product or service.

Bendigo Bank must not reduce the margin and commission the company receives on core banking products and services to less than 50% (on an aggregate basis) of Bendigo Bank's margin at that time. For other products and services, there is no restriction on the change Bendigo Bank may make.

#### b) Other revenue

The company's activities include the generation of income from sources other than the core products under the franchise agreement. Revenue is recognised to the extent that it is probable that the economic benefits will flow to the company and can be reliably measured.

Revenue	Revenue recognition policy
Discretionary financial contributions (also "Market Development Fund" or "MDF" income)	MDF income is recognised when the right to receive the payment is established. MDF income is discretionary and provided and receivable at month-end and paid within 14 days after month-end.
Cash flow boost	Cash flow boost income is recognised when the right to the payment is established (e.g. monthly or quarterly in the activity statement).

All revenue is stated net of the amount of Goods and Services Tax (GST).

#### Discretionary financial contributions

In addition to margin, commission and fee income, and separate from the franchise agreement, Bendigo Bank has also made MDF payments to the company.

The amount has been based on the volume of business attributed to a branch. The purpose of the discretionary payments is to assist with local market development activities, including community sponsorships and grants. It is for the board to decide how to use the MDF.

The payments from Bendigo Bank are discretionary and may change the amount or stop making them at any time. The company retains control over the funds, the funds are not refundable to Bendigo Bank.

#### Cash flow boost

In response to the COVID-19 outbreak, *Boosting Cash Flow for Employers (Coronavirus Economic Response Package) Act 2020* (CFB Act) was enacted. The purpose was to provide temporary cash flow to small and medium sized businesses that employ staff and have been affected by the economic downturn associated with COVID-19.

The amounts received are in relation to amounts withheld as withholding tax reported in the activity statement. This essentially subsidises the company's obligation to remit withholding tax to the Australian Taxation Office. For reporting purposes, the amounts subsidised are recognised as revenue.

The amounts are not assessable for tax purposes and there is no obligation to repay the amounts.

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### c) Economic dependency - Bendigo Bank

The company has entered into a franchise agreement with Bendigo Bank that governs the management of the Community Bank.

The company is economically dependent on the ongoing receipt of income under the franchise agreement with Bendigo Bank. The directors have no reason to believe a new franchise arrangement under mutually acceptable terms will not be forthcoming following expiry.

The company operates as a franchise of Bendigo Bank, using the name "Bendigo Bank" and the logo and system of operations of Bendigo Bank. The company manages the Community Bank on behalf of Bendigo Bank, however all transactions with customers conducted through the Community Bank are effectively conducted between the customers and Bendigo Bank.

All deposits are made with Bendigo Bank, and all personal and investment products are products of Bendigo Bank, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo Bank, must be approved by Bendigo Bank. All credit transactions are made with Bendigo Bank, and all credit products are products of Bendigo Bank.

The company promotes and sells the products and services, but is not a party to the transaction.

The credit risk (i.e. the risk that a customer will not make repayments) is for the relevant Bendigo Bank entity to bear as long as the company has complied with the appropriate procedures and relevant obligations and has not exercised a discretion in granting or extending credit.

Bendigo Bank provides significant assistance in establishing and maintaining the Community Bank franchise operations. It also continues to provide ongoing management and operational support and other assistance and guidance in relation to all aspects of the franchise operation, including advice and assistance in relation to:

- the design, layout and fit out of the Community Bank premises
- training for the branch manager and other employees in banking, management systems and interface protocol
- methods and procedures for the sale of products and provision of services
- security and cash logistic controls
- calculation of company revenue and payment of many operating and administrative expenses
- the formulation and implementation of advertising and promotional programs
- sales techniques and proper customer relations
- providing payroll services.

#### d) Employee benefits

#### Short-term employee benefits

Short-term employee benefits are expensed as the related service is provided. A liability is recognised for salary and wages where the employee has provided the service but payment has not yet occurred at the reporting date. They are measured at amounts expected to be paid, plus related on-costs. Non-accumulating sick leave is expensed when the leave is taken and measured at the rates paid or payable.

An annual leave liability is recognised for the amount expected to be paid if the company has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be reliably estimated. The company's obligations for short-term employee benefits such as wages, salaries and sick leave are recognised as part of current trade and other payables in the statement of financial position. The company's obligations for employees' annual leave and long service leave entitlements are recognised in employee benefits in the statement of financial position.

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### d) Employee benefits (continued)

#### Defined superannuation contribution plans

The company contributes to a defined contribution plan. Obligations for superannuation contributions to defined contribution plans are expensed as the related service is provided.

#### Other long-term employee benefits

The company's net obligation in respect of long-term employee benefits is the amount of future benefit that employees have earned in return for their service in the current and prior reporting periods.

That benefit is discounted to determine its present value. Consideration is given to expected future wage and salary levels plus related on-costs, experience of employee departures, and years of service achieved. Expected future payments are discounted using market yields at the reporting date on high quality corporate bonds with terms to maturity and currencies that match, as closely as possible, the estimated future cash outflows.

Remeasurements are recognised in profit or loss in the period in which they arise.

#### e) Taxes

Income tax expense comprises current and deferred tax. It is recognised in profit or loss except to the extent that it relates to items recognised directly in equity or other comprehensive income.

#### Current income tax

Current tax assets and liabilities are measured at amounts expected to be recovered from or paid to the taxation authorities. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by the reporting date.

#### Deferred tax

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes.

Deferred tax assets are recognised for all deductible temporary differences, carried-forward tax losses, and unused tax credits to the extent that it is probable that future taxable profits will be available against which they can be used.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised.

Deferred tax is measured at the rates that are expected to be applied to temporary differences when they reverse, using tax rates enacted or substantively enacted at the reporting date, and reflects uncertainty related to income taxes, if any.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax and when the balances relate to taxes levied by the same taxation authority and the entity intends to settle its tax assets and liabilities on a net basis.

#### Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of GST, except when the amount of GST incurred on a sale or purchase of assets or services is not payable to or recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the revenue or expense item.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the statement of financial position. Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the taxation authority.

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### f) Cash and cash equivalents

For the purposes of the statement of financial position and statement of cash flows, cash and cash equivalents comprise cash on hand and deposits held with banks.

#### g) Property, plant and equipment

Items of property, plant and equipment are measured at cost or fair value as applicable, less accumulated depreciation. Any gain or loss on disposal of an item of property, plant and equipment is recognised in profit or loss.

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the company.

Depreciation is calculated to write-off the cost of items of property, plant and equipment less their estimated residual values using straight-line and diminishing value method over their estimated useful lives, and is recognised in profit or loss. Land is not depreciated.

The estimated useful lives of property, plant and equipment for the current and comparative periods are as follows:

<u>Asset class</u>	<u>Method</u>	<u>Useful life</u>
Leasehold improvements	Straight-line and diminishing value	1 to 40 years
Plant and equipment	Straight-line and diminishing value	2.5 to 5 years

Depreciation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

#### h) Intangible assets

Intangible assets of the company relate to the franchise fees paid to Bendigo Bank which conveys the right to operate the Community Bank franchise.

Intangible assets are measured on initial recognition at cost. Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates.

The franchise fees paid by the company are amortised over their useful life and assessed for impairment whenever impairment indicators are present.

The estimated useful life and amortisation method for the current and comparative periods are as follows:

<u>Asset class</u>	<u>Method</u>	<u>Useful life</u>
Franchise fee	Straight-line	Over the franchise term (5 years)
Franchise renewal process fee	Straight-line	Over the franchise term (5 years)

Amortisation methods, useful life, and residual values are reviewed at each reporting date and adjusted if required.

#### i) Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. The company's financial instruments include trade and other debtors and creditors, cash and cash equivalents and lease liabilities.

Trade receivables are initially recognised at the transaction price when they originated. All other financial assets and financial liabilities are initially measured at fair value plus, transaction costs (where applicable) when the company becomes a party to the contractual provisions of the instrument. These assets and liabilities are subsequently measured at amortised cost using the effective interest method.

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### i) Financial instruments (continued)

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the rights are transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and rewards associated with the asset. Financial liabilities are derecognised when its contractual obligations are discharged, cancelled, or expire. Any gain or loss on derecognition is recognised in profit or loss.

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the company currently has a legally enforceable right to set off the amounts and intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

#### j) Impairment

#### Non-derivative financial assets

Expected credit losses (ECL) are the probability-weighted estimate of credit losses over the expected life of a financial instrument. A credit loss is the difference between all contractual cash flows that are due and all cash flows expected to be received. At each reporting date, the entity recognises the movement in the ECL (if any) as an impairment gain or loss in the statement of profit or loss and other comprehensive income.

The company's trade receivables are limited to the monthly profit share distribution from Bendigo Bank, which is received 10 business days post month end. Due to the reliance on Bendigo Bank the company has reviewed credit ratings provided by Standard & Poors, Moody's and Fitch Ratings to determine the level of credit exposure to the company. The company also performed a historical assessment of receivables from Bendigo Bank and found no instances of default. As a result no ECL has been made in relation to trade receivables as at 30 June 2021.

#### Non-financial assets

At each reporting date, the company reviews the carrying amounts of its tangible and intangible assets that have an indefinite useful life to determine whether there is any indication those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised in profit or loss immediately.

#### k) Issued capital

Ordinary shares are recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

#### I) Provisions

Provisions are recognised when the economic entity has a legal, equitable or constructive obligation to make a future sacrifice of economic benefits to other entities as a result of past transactions or other past events, it is probable that a future sacrifice of economic benefits will be required and a reliable estimate can be made of the amount of the obligation.

Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessment of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as a finance cost.

#### m) Leases

At inception of a contract, the company assesses whether a contract contains or is a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration and obtain substantially all the economic benefits from the use of that asset.

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### m) Leases (continued)

#### As a lessee

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the company's incremental borrowing rate.

The company determines its incremental borrowing rate by obtaining interest rates from funding sources and where necessary makes certain adjustments to reflect the terms of the lease and type of asset leased.

Lease payments included in the measurement of the lease liability comprise fixed or variable lease payments that depend on an index or rate and lease payments in a renewal option if the company is reasonably certain to exercise that option. For leases of property the company has elected to separate lease and non-lease components when calculating the lease liability.

The lease liability is remeasured when there is a change in future lease payments arising from a change in an index or rate, if the company changes its assessment of whether it will exercise an extension option or if there is a revised in-substance fixed lease payment.

The company assesses at the lease commencement date whether it is reasonably certain to exercise extension options. The company reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant change in circumstances within its control.

Where the company is a lessee for the premises to conduct its business, extension options are included in the lease term except when the company is reasonably certain not to exercise the extension option. This is due to the significant disruption of relocating premises and the loss on disposal of leasehold improvements fitted out in the demised leased premises.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

#### Short-term leases and leases of low-value assets

The company has elected not to recognise right-of-use assets and lease liabilities for leases of short-term leases and low-value assets, including IT equipment. The company recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

A short-term lease is a lease that, at commencement date, has a lease term of 12 months or less.

#### Note 5 Significant accounting judgements, estimates, and assumptions

In preparing these financial statements, management has made judgements and estimates that affect the application of the company's accounting policies and the reported amounts of assets, liabilities, income, and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to estimates are recognised prospectively.

for the year ended 30 June 2021

#### Note 5 Significant accounting judgements, estimates, and assumptions (continued)

#### a) Judgements

Information about judgements made in applying accounting policies that have the most significant effects on the amounts recognised in the financial statements is included in the following notes:

Note	Judgement
- Note 20 - leases:	
a) control	<ul> <li>a) whether a contract is or contains a lease at inception by assessing whether the company has the right to direct the use of the identified asset and obtain substantially all the economic benefits from the use of that asset;</li> </ul>
b) lease term	<ul> <li>b) whether the company is reasonably certain to exercise extension options, termination periods, and purchase options;</li> </ul>
c) discount rates	c) judgement is required to determine the discount rate, where the discount rate is the company's incremental borrowing rate if the rate implicit in the lease cannot be readily determined. The incremental borrowing rate is determined with reference to factors specific to the company and underlying asset including the amount, the lease term, economic environment and other relevant factors.

#### b) Assumptions and estimation uncertainties

Information about assumptions and estimation uncertainties at 30 June 2021 that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities in the next financial year is included in the following notes:

Note	Assumptions
<ul> <li>Note 18 - recognition of deferred tax assets</li> </ul>	availability of future taxable profit against which deductible temporary differences and carried-forward tax losses can be utilised;
<ul> <li>Note 15 - estimation of useful lives of assets</li> </ul>	key assumptions on historical experience and the condition of the asset;
<ul> <li>Note 22 - long service leave provision</li> </ul>	key assumptions on attrition rate and pay increases though promotion and inflation;
- Note 21 - make-good provision	key assumptions on future cost estimates in restoring the leased premises in accordance with the lease agreement;

#### Note 6 Financial risk management

The company has exposure to credit, liquidity and market risk arising from financial instruments. The company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the company. The company does not use derivative instruments.

Risk management is carried out directly by the board of directors.

#### a) Credit risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the company's receivables from customers.

The company's franchise agreement limits the company's credit exposure to one financial institution, being Bendigo Bank. The company monitors credit worthiness through review of credit ratings of the bank.

for the year ended 30 June 2021

#### Note 6 Financial risk management (continued)

#### b) Liquidity risk

Liquidity risk is the risk that the company will encounter difficulty in meeting the obligations associated with its financial liabilities. The company's approach to managing liquidity is to ensure, as far as possible, that it will have sufficient liquidity to meet its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the company's reputation.

#### Exposure to liquidity risk

The following are the remaining contractual maturities of financial liabilities. The contractual cash flows amounts are gross and undiscounted.

#### 30 June 2021

			Contractual cash flow	S
Non-derivative financial liability	Corruing amount	Not later than 12	Between 12 months	Greater than five
	<u>Carrying amount</u>	months	and five years	years
Lease liabilities	26,720	27,324	-	-
Trade and other payables	44,058	44,058	-	-
	70,778	71,382	-	-
30 June 2020				
			Contractual cash flow	S
Non-derivative financial liability	Carrying amount	Not later than 12 months	Between 12 months and five years	<u>Greater than five</u> <u>years</u>
Lease liabilities	76,173	45,710	34,282	

#### c) Market risk

Trade and other payables

Market risk is the risk that changes in market prices - e.g. foreign exchange rates, interest rates, and equity prices - will affect the company's income or the value of its holdings in financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

74,835

120,545

34,282

74.835

151,008

The company has no exposure to any transactions denominated in a currency other than Australian dollars.

#### Price risk

The company is not exposed to equity securities price risk as it does not hold investments for sale or at fair value. The company is not exposed to commodity price risk.

#### Cash flow and fair value interest rate risk

Interest-bearing assets and liabilities are held with Bendigo Bank and subject to movements in market interest.

The company held cash and cash equivalents of \$493,789 at 30 June 2021 (2020: \$446,406). The cash and cash equivalents are held with Bendigo Bank, which are rated BBB+ on Standard & Poor's credit ratings.

for the year ended 30 June 2021

#### Note 7 Capital management

The board's policy is to maintain a strong capital base so as to sustain future development of the company. The board of directors monitor the return on capital and the level of distributions to shareholders. Capital is represented by total equity as recorded in the statement of financial position.

In accordance with the franchise agreement, in any 12 month period the funds distributed to shareholders shall not exceed the distribution limit.

The distribution limit is the greater of:

- (a) 20% of the profit or funds of the company otherwise available for distribution to shareholders in that 12 month period; and
- (b) subject to the availability of distributable profits, the relevant rate of return multiplied by the average level of share capital of the company over that 12 month period where the relevant rate of return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2021 can be seen in the statement of profit or loss and other comprehensive Income.

There were no changes in the company's approach to capital management during the year.

Note 8	Revenue from contracts with customers		
		2021 \$	2020 \$
- Mai	rgin income	460,056	533,262
- Fee	income	43,044	49,621
- Con	nmission income	149,756	179,969
		652,856	762,852

Note 9	Other revenue	
NOLE 9	Other revenue	

	2021 \$	2020 \$
- Market development fund income	22,500	25,000
- Cash flow boost	56,750	43,250
	79,250	68,250
Note 10 Finance income		
	2021 \$	2020 \$
- Term deposits	1.104	5.048

Finance income is recognised when earned using the effective interest rate method.

for the year ended 30 June 2021

a)	Depreciation and amortisation expense	2021 \$	2020 \$
De	preciation of non-current assets:		·
-	Leasehold improvements	1,566	854
-	Plant and equipment	2,040	1,917
		3,606	2,771
De	preciation of right-of-use assets		
-	Leased land and buildings	14,468	23,294
Am	ortisation of intangible assets:		
-	Franchise fee	2,238	2,238
-	Franchise renewal process fee	11,193	11,193
		13,431	13,431
Tot	al depreciation and amortisation expense	31,505	39,496
b)	Finance costs		
-	Lease interest expense	2,487	5,295
-	Unwinding of make-good provision	1,257	1,192
		3,744	6,487
Fin	ance costs are recognised as expenses when incurred using the effective interest rate.		
c)	Employee benefit expenses		
Wa	ges and salaries	345,740	358,997
	ntributions to defined contribution plans	30,022	32,427
	penses related to long service leave	(1,881)	(16,821)
Otł	ner expenses	9,815	15,174
		383,696	389,777

The company pays for the right to use information technology equipment. The underlying assets have been assessed as low value and exempted from recognition under AASB 16 accounting. Expenses relating to low-value exempt leases are included in system costs expenses.

	2021 \$	2020 \$
Expenses relating to low-value leases	7,267	9,107

for the year ended 30 June 2021

a)	Amounts recognised in profit or loss	2021 \$	2020 \$
Cur	rent tax expense/(credit)		
-	Current tax	19,210	29,101
-	Recoupment of prior year tax losses	8,194	8 <i>,</i> 379
-	Movement in deferred tax	-	(19,295)
-	Adjustment to deferred tax on AASB 16 retrospective application	-	20,376
-	Adjustment to deferred tax to reflect reduction in tax rate in future periods	1,058	2,060
		28,462	40,621

Progressive changes to the company tax rate have been enacted. Consequently, as of 1 July 2021, the company tax rate will be reduced from 26% to 25%. This change resulted in a loss of \$1,058 related to the remeasurement of deferred tax assets and liabilities of the company.

b) <i>Prima facie</i> income tax reconciliation	2021 \$	2020 \$
Operating profit before taxation	160,939	183,470
Prima facie tax on profit from ordinary activities at 26% (2020: 27.5%)	41,844	50,454
Tax effect of:		
- Non-deductible expenses	315	-
- Temporary differences	(8,194)	(1,080)
- Other assessable income	(14,755)	(11,894)
- Movement in deferred tax	8,194	(19,295)
- Leases initial recognition	-	20,376
- Adjustment to deferred tax to reflect reduction of tax rate in future periods	1,058	2,060
	28,462	40,621

Note 13 Cash and cash equivalents		
	2021 \$	2020 \$
- Cash at bank and on hand	88,778	191,358
- Term deposits	405,011	255,048
	493,789	446,406

Note 14 Trade and other receivables		
a) Current assets	2021 \$	2020 \$
Trade receivables	45,060	47,381
Prepayments	5,643	3,983
	50,703	51,364

for the year ended 30 June 2021

a) Carrying amounts	2021 \$	2020 \$
Leasehold improvements	÷	Ŷ
At cost	246,486	203,603
Less: accumulated depreciation	(202,044)	(200,478)
	44,442	3,125
Plant and equipment		
At cost	30,659	25,399
Less: accumulated depreciation	(22,715)	(21,321)
	7,944	4,078
Total written down amount	52,386	7,203
b) Reconciliation of carrying amounts		
Leasehold improvements		
Carrying amount at beginning	3,125	3,979
Additions	42,883	-
Depreciation	(1,566)	(854)
	44,442	3,125
Plant and equipment		
Carrying amount at beginning	4,078	5,995
Additions	6,138	-
Disposals	(232)	-
Depreciation	(2,040)	(1,917)
	7,944	4,078
Total written down amount	52,386	7,203

#### c) Changes in estimates

During the financial year, the company assessed estimates used for property, plant and equipment including useful lives, residual values, and depreciation methods. There were no changes in estimates for the current reporting period.

Note 16 Right-of-use assets		
a) Carrying amounts	2021 \$	2020 \$
Leased land and buildings		
At cost	337,550	353,292
Less: accumulated depreciation	(326,996)	(312,528)
Total written down amount	10,554	40,764

for the year ended 30 June 2021

Note 16 Right-of-use assets (continued)		
b) Reconciliation of carrying amounts	2021	2020
Leased land and buildings	\$	\$
Carrying amount at beginning	40,764	-
Initial recognition on transition	-	353,292
Accumulated depreciation on adoption	-	(289,234)
Remeasurement adjustments	(15,742)	-
Depreciation	(14,468)	(23,294)
Total written down amount	10,554	40,764
Note 17 Intangible assets		
a) Carrying amounts	2021 \$	2020 \$
Franchise fee		
At cost	32,746	32,746
Less: accumulated amortisation	(31,064)	(28,826)
	1,682	3,920
Franchise renewal process fee		
At cost	113,729	113,729
Less: accumulated amortisation	(105,336)	(94,143)
	8,393	19,586
Total written down amount	10,075	23,506
b) Reconciliation of carrying amounts		
Franchise fee		
Carrying amount at beginning	3,920	6,158
Amortisation	(2,238)	(2,238)
	1,682	3,920
Franchise renewal process fee		
Carrying amount at beginning	19,586	30,779
Amortisation	(11,193)	(11,193)
	8,393	19,586
Total written down amount	10,075	23,506
		,- 30

#### c) Changes in estimates

During the financial year, the company assessed estimates used for intangible assets including useful lives, residual values, and amortisation methods. There were no changes in estimates for the current reporting period.

for the year ended 30 June 2021

a) Current tax	2021 \$	2020 \$
Income tax payable/(refundable)	(13,344)	11,619
b) Deferred tax		
Deferred tax assets		
- expense accruals	750	780
- employee provisions	15,407	13,301
- other provisions	250	6,500
- make-good provision	6,004	5,917
- lease liability	6,680	19,805
Total deferred tax assets	29,091	46,303
Deferred tax liabilities		
- right-of-use assets	2,639	10,599
Total deferred tax liabilities	2,639	10,599
Net deferred tax assets (liabilities)	26,452	35,704
Movement in deferred tax charged to Statement of Profit or Loss and Other Comprehensive Income	(9,252)	(11,520
- Movement in deferred tax charged to Statement of Changes in Equity	-	20,376

#### Note 19 Trade creditors and other payables

Where the company is liable to settle an amount within 12 months of reporting date, the liability is classified as current. All other obligations are classified as non-current.

a) Current liabilities	2021 \$	2020 \$
Trade creditors	843	6,336
Other creditors and accruals	43,215	68,499
	44,058	74,835

#### Note 20 Lease liabilities

Lease liabilities were measured at amounts equal to the present value of enforceable future payments of the term reasonably expected to be exercised, discounted at the appropriate incremental borrowing rate on the adoption date. The discount rate used on recognition was 4.79%.

The company has applied judgement in estimating the remaining lease term including the effects of any extension options reasonably expected to be exercised, applying hindsight where appropriate.

The company's lease portfolio includes:

- Roleystone & Karragullen The lease agreement commenced in February 2007. A five year renewal option was exercised in March 2017. The company has no renewal options available in the current lease agreement. As such, the lease term end date used in the calculation of the lease liability is March 2022.

for the year ended 30 June 2021

Note 20 Lease liabilities (continued)		
a) Current lease liabilities	2021 \$	2020 \$
Property lease liabilities Unexpired interest	27,324 (604)	45,710 (3,062)
	26,720	42,648
b) Non-current lease liabilities		
Property lease liabilities Unexpired interest	-	34,282 (757)
	-	33,525
c) Reconciliation of lease liabilities		
Balance at the beginning	76,173	-
Initial recognition on AASB 16 transition	-	116,587
Remeasurement adjustments Lease interest expense	(15,743) (2,487)	- 5,295
Lease payments - total cash outflow	(31,223)	(45,709)
	26,720	76,173
d) Maturity analysis		
- Not later than 12 months	27,324	45,710
- Between 12 months and 5 years	-	34,282
Total undiscounted lease payments	27,324	79,992
Unexpired interest	(604)	(3,819)
Present value of lease liabilities	26,720	76,173
Note 21 Provisions		
a) Non-current liabilities	2021 \$	2020 \$

Make-good on leased premises

In accordance with the branch lease agreement, the company must restore the leased premises to the original condition before the expiry of the lease term. The company has estimated the provision to be \$25,000, based on experience and consideration of the expected future costs to remove all fittings and the ATM as well as cost to remedy any damages caused during the removal process. It is expected the face-value costs to restore the premises will not fall due in the next 12 months from the reporting date.

24,014

22.757

for the year ended 30 June 2021

Note 22 Employee benefits		
a) Current liabilities	2021 \$	2020 \$
Provision for annual leave	35,446	23,094
Provision for long service leave	18,304	14,684
	53,750	37,778
b) Non-current liabilities		
Provision for long service leave	7,879	13,380

#### c) Key judgement and assumptions

The company applies a benchmark probability rate from across the Community Bank network to factor in estimating the probability of an employee, at a given date, achieving continuous employment eligible for entitlement in accordance with legislation.

Note 23 Issued capital				
a) Issued capital	2021		2020	
	Number	\$	Number	\$
Ordinary shares - fully paid	658,861	658,861	658,861	658,861

#### b) Rights attached to issued capital

Ordinary shares

#### Voting rights

Subject to some limited exceptions, each member has the right to vote at a general meeting.

On a show of hands or a poll, each member attending the meeting (whether they are attending the meeting in person or by attorney, corporate representative or proxy) has one vote, regardless of the number of shares held. However, where a person attends a meeting in person and is entitled to vote in more than one capacity (for example, the person is a member and has also been appointed as proxy for another member) that person may only exercise one vote on a show of hands. On a poll, that person may exercise one vote as a member and one vote for each other member that person represents as duly appointed attorney, corporate representative or proxy.

The purpose of giving each member only one vote, regardless of the number of shares held, is to reflect the nature of the company as a community based company, by providing that all members of the community who have contributed to the establishment and ongoing operation of the Community Bank branch have the same ability to influence the operation of the company.

#### <u>Dividends</u>

Generally, dividends are payable to members in proportion to the amount of the share capital paid up on the shares held by them, subject to any special rights and restrictions for the time being attaching to shares. The franchise agreement with Bendigo Bank contains a limit on the level of profits or funds that may be distributed to shareholders. There is also a restriction on the payment of dividends to certain shareholders if they have a prohibited shareholding interest (see below).

#### <u>Transfer</u>

Generally, ordinary shares are freely transferable. However, the directors have a discretion to refuse to register a transfer of shares.

Subject to the foregoing, shareholders may transfer shares by a proper transfer effected in accordance with the company's constitution and the *Corporations Act 2001*.

for the year ended 30 June 2021

#### Note 23 Issued capital (continued)

#### b) Rights attached to issued capital (continued)

Prohibited shareholding interest

Note 24 Accumulated losses

A person must not have a prohibited shareholding interest in the company.

In summary, a person has a prohibited shareholding interest if any of the following applies:

- They control or own 10% or more of the shares in the company (the "10% limit").
- In the opinion of the board they do not have a close connection to the community or communities in which the company predominantly carries on business (the "close connection test").
- Where the person is a shareholder, after the transfer of shares in the company to that person the number of shareholders in the company is (or would be) lower than the base number (the "base number test"). The base number is 300. As at the date of this report, the company had 334 shareholders (2020: 334 shareholders).

As with voting rights, the purpose of this prohibited shareholding provision is to reflect the community-based nature of the company.

Where a person has a prohibited shareholding interest, the voting and dividend rights attaching to the shares in which the person (and his or her associates) have a prohibited shareholding interest, are suspended.

The board has the power to request information from a person who has (or is suspected by the board of having) a legal or beneficial interest in any shares in the company or any voting power in the company, for the purpose of determining whether a person has a prohibited shareholding interest. If the board becomes aware that a member has a prohibited shareholding interest, it must serve a notice requiring the member (or the member's associate) to dispose of the number of shares the board considers necessary to remedy the breach. If a person fails to comply with such a notice within a specified period (that must be between three and six months), the board is authorised to sell the specified shares on behalf of that person. The holder will be entitled to the consideration from the sale of the shares, less any expenses incurred by the board in selling or otherwise dealing with those shares.

In the constitution, members acknowledge and recognise that the exercise of the powers given to the board may cause considerable disadvantage to individual members, but that such a result may be necessary to enforce the prohibition.

Note 24 Accumulated losses			
	Note	2021 \$	2020 \$
Balance at beginning of reporting period Adjustment for transition to AASB 16		(290,456)	(313,701) (53,718)
Net profit after tax from ordinary activities		132,477	142,849
Dividends provided for or paid	29b)	-	(65 <i>,</i> 886)
Balance at end of reporting period		(157,979)	(290,456)

for the year ended 30 June 2021

Note 25 Reconciliation of cash flows from operating activities		
	2021 \$	2020 \$
Net profit after tax from ordinary activities	132,477	142,849
Adjustments for:		
- Depreciation	18,074	26,065
- Amortisation	13,431	13,431
- (Profit)/loss on disposal of assets	231	-
Changes in assets and liabilities:		
- (Increase)/decrease in trade and other receivables	662	19,738
- (Increase)/decrease in other assets	9,522	11,520
- Increase/(decrease) in trade and other payables	(11,013)	(11,145
- Increase/(decrease) in employee benefits	10,471	(13,102
- Increase/(decrease) in provisions	1,257	1,192
- Increase/(decrease) in tax liabilities	(11,619)	11,619
Net cash flows provided by operating activities	163,493	202,167

#### Note 26 Financial instruments

The following shows the carrying amounts for all financial instruments at amortised costs. It does not include fair value information for financial assets and financial liabilities not measured at fair value if the carrying amount is a reasonable approximation of fair value.

	Note	2021 \$	2020 \$
Financial assets			
Cash and cash equivalents	13	88,778	191,358
Term deposits	13	405,011	255,048
Trade and other receivables	14	45,060	47,381
	_	538,849	493,787
Financial liabilities			
Trade and other payables	19	44,058	74,835
Lease liabilities	20	26,720	76,173
	_	70,778	151,008

for the year ended 30 June 2021

#### Note 27 Auditor's remuneration

Amount received or due and receivable by the auditor of the company for the financial year.				
Audit and review services	2021 \$	2020 \$		
- Audit and review of financial statements	5,000	4,800		
Non audit services				
- Taxation advice and tax compliance services	600	600		
- General advisory services	3,080	2,210		
- Share registry services	3,468	3,015		
Total auditor's remuneration	12,148	10,625		

#### Note 28 Related parties

#### a) Details of key management personnel

The directors of the company during the financial year were:

Pamela Jane Edwards Melissa Nicol Anstey Michael Frank Cirillo Victoria Louise Corcoran Kaisa Maaria Freeman Christine Anne Heavey John Patrick Chamberlain Scott Joseph Mosey Paul Scott

#### b) Key management personnel compensation

No director of the company receives remuneration for services as a company director or committee member.

There are no executives within the company whose remuneration is required to be disclosed.

#### c) Related party transactions

Transactions between related parties are on normal commercial terms and conditions no more favourable than those available to other parties unless otherwise stated.

	2021 \$	2020 \$
Transactions with related parties		
<ul> <li>Victoria Corcoran received payment for providing administration services.</li> <li>Melissa Anstey provided the company with accounting services.</li> </ul>	5,000 10,197	5,016 12,287
Total transactions with related parties	15,197	17,303

for the year ended 30 June 2021

#### Note 29 Dividends provided for or paid

#### a) Dividends paid during the period

The following dividends were paid to shareholders during the reporting period as presented in the Statement of Cash Flows

	30 June 2021		30 June 2020	
	Cents \$		Cents \$	
Unfranked dividend	3.00	19,766	7.00	46,120

#### b) Dividends provided for during the period

The following dividends were provided for during the reporting period as presented in the Statement of Changes in Equity.

	30 June 2021		30 June 2020	
	Cents	\$	Cents	\$
Unfranked dividend	-	-	7.00	46,120
Unfranked dividend	-	-	3.00	19,766
Total dividends provided for during the financial year	-	-	10.00	65,886
c) Franking account balance			2021 \$	2020 \$
Franking credits available for subsequent reporting periods				
Franking account balance at the beginning of the financial year			17,482	-
Franking transactions during the financial year:				
- Franking credits (debits) arising from income taxes paid (re	funded)		32,351	17,482
Franking account balance at the end of the financial year		-	49,833	17,482
Franking transactions that will arise subsequent to the financial y	ear end:			
- Franking credits (debits) that will arise from payment (refu	nd) of income tax		(13,344)	11,619
Franking credits available for future reporting periods		-	36,489	29,101

The ability to utilise franking credits is dependent upon the company's ability to declare dividends. The tax rate at which future dividends will be franked is 25%.

#### Note 30 Earnings per share

#### a) Basic and diluted earnings per share

The calculation of basic and diluted earnings per share has been based on the following profit attributable to ordinary shareholders and weighted-average number of ordinary shares outstanding.

	2021 \$	2020 \$
Profit attributable to ordinary shareholders	132,477	142,849
	Number	Number
Weighted-average number of ordinary shares	658,861	658,861
	Cents	Cents
Basic and diluted earnings per share	20.11	21.68

for the year ended 30 June 2021

#### Note 31 Commitments

The company has no commitments contracted for which would be provided for in future reporting periods.

#### Note 32 Contingencies

There were no contingent liabilities or contingent assets at the date of this report to affect the financial statements.

#### Note 33 Subsequent events

There have been no significant events occurring after the reporting period which may affect either the company's operations or the results of those operations or the company's state of affairs.

# Directors' declaration

In accordance with a resolution of the directors of Roleystone-Karragullen Financial Services Limited, we state that:

In the opinion of the directors:

- (a) the financial statements and notes of the company are in accordance with the Corporations Act 2001, including:
  - (i) giving a true and fair view of the company's financial position as at 30 June 2021 and of its performance for the financial year ended on that date; and
  - (ii) complying with Accounting Standards, the *Corporations Regulations 2001* and other mandatory professional reporting requirements; and
- (b) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the board of directors.



Pamela Jane Edwards, Chair

Dated this 4th day of October 2021

# Independent audit report

		BI BUI Street Bendigo VIC 355/0 Chartered Accountants
		Independent auditor's report to the Directors of Roleystone- Karragullen Financial Services Limited
		Report on the Audit of the Financial Report
		Opinion
		We have audited the financial report of Roleystone-Karragullen Financial Services Limited's (the company), which comprises:
		<ul> <li>Statement of financial position as at 30 June 2021</li> <li>Statement of profit or loss and other comprehensive income</li> <li>Statement of changes in equity</li> <li>Statement of cash flows</li> <li>Notes to the financial statements, including a summary of significant accounting policies</li> <li>The directors' declaration of the company.</li> </ul>
		In our opinion, the accompanying financial report of Roleystone-Karragullen Financial Services Limited, is in accordance with the <i>Corporations Act 2001</i> , including:
		<ul> <li>giving a true and fair view of the company's financial position as at 30 June 2021 and of its financial performance for the year ended on that date; and</li> <li>complying with Australian Accounting Standards and the Corporations Regulations 2001.</li> </ul>
		Basis for Opinion
		We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the <i>Auditor's Responsibilities for the Audit of the Financial Report</i> section of our report.
		We are independent of the company in accordance with the auditor independence requirements of the <i>Corporations Act 2001</i> and the ethical requirements of the Accounting Professional and Ethical Standards Board's <i>APES 110 Code of Ethics for Professional Accountants (including Independence Standards)</i> (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.
		We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.
:	:	
•		
÷	•	• ofsbendigo.com.au
	-	



61 Buil Street Bendigo VIC 3550

afagatsbandigo.com/au 05 5443 0547

#### **Other Information**

The company usually prepares an annual report that will include the financial statements, directors' report and declaration and our independence declaration and audit report (the financial report). The annual report may also include "other information" on the entity's operations and financial results and financial position as set out in the financial report, typically in a Chairman's report and Manager's report, and reports covering governance and shareholder matters.

The directors are responsible for the other information. The annual report is expected to be made available to us after the date of this auditor's report.

Our opinion on the financial report does not cover the other information and accordingly we will not express any form of assurance conclusion thereon.

Our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If we identify that a material inconsistency appears to exist when we read the annual report (or become aware that the other information appears to be materially misstated), we will discuss the matter with the directors and where we believe that a material misstatement of the other information exists, we will request management to correct the other information.

#### **Responsibilities of the Directors for the Financial Report**

The directors of the company are responsible for the preparation of the financial report that it gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatement can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

afsbendigo.com.au



61 Buil Street Bendigo VIC 3550

afagatsbandiga.com/au 05 5443 DS//

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Andrew Frewin Stewart 61 Bull Street, Bendigo, Vic, 3550 Dated: 4 October 2021

Adrian Downing Lead Auditor

afsbendigo.com.au

ment is a many of the second data and the second second second second second second second second second second

Community Bank Roleystone Karragullen Shop 2, 21 Jarrah Road Roleystone WA 6111 Phone: 08 9397 7466 Web: bendigobank.com.au/branch/wa/community-bank-roleystone-karragullen/

Franchisee: Roleystone-Karragullen Financial Services Limited ABN: 66 121 609 390 2 Mount Street Kelmscott WA 6111 Email: rkfscorporatesec@gmail.com

Share Registry: AFS & Associates Pty Ltd PO Box 454, Bendigo VIC 3552 Phone: 03 5443 0344 Fax: 03 5443 5304 Email: shareregistry@afsbendigo.com.au



f @communitybankroleystonekarragullen



Bendigo and Adelaide Bank Limited ABN 11 068 049 178, AFSL/Australian Credit Licence 237879 A1429506 OUT\_2344750 06/09/2021