



6 June 2016

Strength in Cleveland cooperation

We have some exciting news to share with you as shareholders and supporters of local business in the Redlands.

Victoria Point **Community Bank**® Branch of Bendigo Bank and Robins Accountants in Cleveland, will be establishing a Customer Service Centre in Robins' premises, bringing more choice and award winning service to the local community.

The Customer Service Centre is a first for Bendigo Bank in Queensland and is a unique collaboration between two local businesses. Most importantly, it is a solution that will deliver ongoing financial benefits to Cleveland under the Bank's **Community Bank**® model.

We anticipate the centre will be opening 13th June 2016, offering full banking and financial services you would expect from any major bank, including business banking, student banking, home loans, financial planning and more. Customer service will be provided by staff from the Victoria Point **Community Bank**® Branch.

This is a significant innovation and investment by both businesses and we are proud to lead the way in Queensland. By working together as a financial and banking hub, we hope to accelerate growth of the community investment the Victoria Point **Community Bank**® Branch already makes in Redlands – more than \$500,000 since 2005.

For more information about this exciting new initiative, please contact Trish Hale at Robins Accountants 3822 5566, or Justine Kennedy, Branch Manager of the Victoria Point **Community Bank**® Branch 3820 9355.

Regards

A handwritten signature in black ink, appearing to read "Justine Kennedy", is written over a light blue horizontal line.

Justine Kennedy