

Annual Report 2020

RWM Community Financial
Services Limited

Community Bank
Victoria Point and Wynnum Manly

ABN 52 116 190 875

Chair's report

Yura (welcome). On behalf of the Board of Directors, Senior Manager Justine Kennedy, Manager Jane Nelson, Assistant Manager Karen Gold, Senior Customer Relationship Manager Karen Woolan and our branch team, it is my pleasure to provide our annual report for the 2019-20 financial year.

I am going to let the financial statements speak for themselves. Important as they are for governance, diligence and reporting to you all; the time is right to focus inwardly on our people, performance and achievements.

Our “people matter” and therefore I first acknowledge our leaders and our team who have excelled in a volatile, uncertain, complex and ambiguous environment. Justine Kennedy faced the chaos brought about by the pandemic ‘head-on’, and excelled by being her natural, positive and most grounded ‘self’. The Board had no hesitation in following her lead. We invested our trust in Justine to lead our branch teams and customers through the maze of anxiety and uncertainty.

Around the time the pandemic began to take hold in Australia, an internal staff survey of all Bendigo Bank staff nationally was released. I think the true ‘litmus’ test of my statement above and my belief in Justine and our team came at the height of the pandemic when the results were released. Our team was a positive stand-out, nationally.

Banks are an essential service and had to remain open while other businesses were required to close. Justine and Jane worked tirelessly to keep all of our team safe, actively on-roster and involved in meaningful work. We have a team of good people who do good things!

I am proud to openly reflect on the strength and ability of our company to keep all our team employed for the whole period without Jobkeeper, providing certainty for them and their families in most uncertain times. I am proud too, to reflect on the strength of the community bank model. A model tailor made for tough times and a model which has certainly been tested and found to be relevant and resilient.

My 3 priorities for the immediate future are;

1. Our people. They are our most important attribute, always.
2. Working to achieve a high “say – do” ratio through discipline and our values; and
3. Continue to do whatever it takes to build a team of problem solvers, each with a broad-base knowledge and the ability to adopt and adapt. In-turn our team, leading by example; will be able to assist our customers, other businesses and the community in general to also adopt and adapt.

People Matter - more than assets and in maximising opportunities

People Matter - as enablers and in everything we do



Garry White
Chairman



IT'S A WRAP 2019-20

Excellent Outcomes

Alone we can achieve very little. As a collective we can achieve excellent outcomes for staff, customers, community and business.

Staff dug deep this year, some stepping into new roles, helping the region with retention of customers and help with insurance; and increased hours too. I am incredibly proud of each one of you, for the time, heart and passion each of you put into your work.

We welcomed Holly back and added Sonja to our forever growing team. We now have 16 amazing and valued staff members.

Reliable Business

We have worked hard for many years to build a reliable business that can ride the wave of uncertainty and hold firm to our values. Out of disruption comes great opportunities and new ideas

The Breakdown

Let's breakdown just how amazing our year has been.

We exceeded our growth targets reaching **150%** well before the end of June. Of note are our outstanding lending results; especially given the tightening and ongoing policy changes around 'reasonable' lending.

Our deposit growth well exceeded our target in a market where more and more customers are paying down debt as the priority over saving. This is a remarkable outcome and speaks to our excellent customer service.

Insurance Growth

30 June 2020	Full Year Target	Variation	% to Target
194	192	2	102%

Seriously, this is one of our best outcomes this year and the best results we have had in insurance for many years. Well done team. This result blows my mind

Wealth products

30 June 2020	Full Year Target	Variation	% to Target
2	4	-2	50%

While disappointing not to hit the mark on this, it gives us something to work on for 2020-2021

Equipment Finance

30 June 2020	Full Year Target	Variation	% to Target
18	12	6	150%

Our Equipment Finance results this year, are our best results the business has **ever** achieved. In all my 15 years of Banking, I have never known a branch to write 18 EF in a year. An extraordinary result.

The 'size' of our business is made up of deposits, loans and many other products and/or services. With the massive changes to the economy due to low interest rates and the pandemic; and the subsequent actions by customers to reshape their products etc. our overall business size fluctuates around the \$200M mark. Not going to lie...I will do a little dance when we hit the \$200Mil mark and stay above it!

Building Connections

	Hours
Community Hours	385
Business Development	288
Total Hours	673

2020 found us restricted on what we could do within our Community and most Business Development meetings moved to ZOOM. Business Development is a space we really need to work on, and we have new roles that will open new opportunities

Highlights

My highlights this year focus on our people. Staff that care genuinely about each other and a team that can adjust when things need to change and when we need to change direction

I love that we can all be different and that is 100% OK. I feel privileged to watch our staff grow in their own lives and be the best form of themselves.

I love that the Board have unwavering trust in us, and they empower us to do what's best for our business

I'm grateful that many years ago, the Board saw something in me that I didn't see in myself, they believed in me and continue to believe in me and our team

Budgets we have been set for 2020/2021

What we know is that, what we have been doing has always worked and has given us great results. With the current disruptions we need to short our thinking and look at different and innovative ways to do business.

With footings just under \$200M, we must look after our existing customers and deepen their relationship with us. Retention will be one of our top priorities.

We have created new portfolios and mobile lending roles that started in July. These roles are all about developing new-to-bank relationships and growing our lending book with new customers

I'm excited to see what the 2020-2021 financial year has in store for us. I know whatever come, we are prepared and have the staff and support to achieve great things

Justine Kennedy

Senior Manager Community Bank

People Matter - more than their assets

People Matter - in maximising opportunities

People Matter - as enablers

People Matter - in everything we do

RWM

Community Financial Services Limited

ABN: 52 116 190 875

Financial Report

For the year ended

30 June 2020

RWM Community Financial Services Limited

Directors' Report

The directors present the financial statements of the company for the financial year ended 30 June 2020.

Directors

The directors of the company who held office during or since the end of the financial year are:

Garry Francis White

Non-executive director

Occupation: Retired

Qualifications, experience and expertise: Garry has been a volunteer of the company since November 2006. Director of the company since February 2007. Acting Treasurer for most of the financial year and Chairman. Garry is President of Victoria Point Redland Bay Meals on Wheels. Member and Coach with Red City Basketball Association. Long Serving volunteer including 31 years at Redlands Netball Association and foundation life member. Garry was formerly a Director of the Redlands Angels Ltd.

Special responsibilities: Audit and Marketing sub-committees.

Interest in shares: 10,003 ordinary shares

Christopher Francis Webster

Non-executive director

Occupation: Retired

Qualifications, experience and expertise: Christopher worked as a Technical Officer with Telstra until 1998 (30 years), a Retail Sales Assistant for 5 years (1998-2003) and Admin/Bookkeeper part time since 2003. He currently volunteers with the Community Visitors Scheme (Aged Care) since 2010, Wynnum State School since 2011 and Redland Community Centre since 2017. Member of Capalaba State College P and C. He is Chairperson of the Redland Community Centre. He is a Life Member of the Capalaba State College Amateur Swimming Club and a Life Member of Tennis Officials Australia.

Special responsibilities: Nil

Interest in shares: 10,500 ordinary shares

Arnal Pravikash Chand

Non-executive director

Occupation: Legal Officer

Qualifications, experience and expertise: Former Law Graduate at a Family Law firm. Currently employed as a Legal Officer. Arnal has completed a Bachelor of Law and Bachelor of Commerce (Accounting) at the University of Queensland. Arnal is a community volunteer which includes student tutoring and electoral support officer.

Special responsibilities: Marketing committee.

Interest in shares: nil share interest held

Amy Jackson

Non-executive director

Occupation: Professional Coach

Qualifications, experience and expertise: Amy is a local business owner of Nurturing Confidence, based in local business co-working space in Wynnum, providing leadership development services to mid-level leaders since 2006. Local Wynnum resident since 2010, she has served in local community playgroups, past treasurer of Gundala Kindergarten and past president of Bayside South Development Forum. Holding a Bachelor of Psychology (Hons 1), Associate Certified Coach accreditation and prior experience in performance, business and policy management in large public sector organisations.

Special responsibilities: Marketing Committee.

Interest in shares: nil share interest held

RWM Community Financial Services Limited

Directors' Report

Directors (continued)

Darren McKenzie

Non-executive director (appointed 30 August 2019)

Occupation: Mortgage Manager

Qualifications, experience and expertise: Darren previously worked for Bendigo and Adelaide Bank as a mobile Manager, owns his own business, volunteers time in the Wynnum Manly area and has a mix of skills relevant to and required as Director of the company.

Special responsibilities: Nil

Interest in shares: nil share interest held

Jonathon Cowley

Non-executive director (appointed 25 September 2019)

Occupation: Project Officer

Qualifications, experience and expertise: After 18 years as a youth member in the Scout movement Jonathon is into his 13th year as a volunteer leader and currently holds the positions of Assistant Group Leader and Treasurer with the Manly-Lota Scout Group. It is through scouting his passion for community and helping other was born. Dedicating a decade to the registered charity and community volunteer organisation Crime Stoppers Queensland where he managed 600 volunteers on 32 areas committees around the state including our local Brisbane Bayside Volunteer Area Committee he witnessed how individuals coming together can make a difference to local communities. He spent time here training committees on how to operate as a collective for the benefit of the community, how to learn from the past, live in the present and focus on the future. As the General Manager Jonathon learned business acumen especially in financial management. Using his Certificate IVs in Frontline Management, Coordination of Volunteer Programs and Training & Assessment his current role has him as the Project Officer (jack of all trades) for an organisation that provides care for disabled and aged persons.

Special responsibilities: Nil

Interest in shares: Nil

Rachel Anne Wicks

Non-executive director (appointed 30 July 2020)

Occupation: Community Services

Qualifications, experience and expertise: Rachel has been volunteering at the Redland Community Centre from 2016 until gaining fulltime employment with the Redland Community Centre in 2018. Past volunteer for the SES from 2016 until 2018, former Barber. Studying a Bachelor of Medical Science.

Special responsibilities: Nil

Interest in shares: nil share interest held

Kathryn Jody Steinhardt

Non-executive director (resigned 27 April 2020)

Occupation: Graphic Designer

Qualifications, experience and expertise: Before settling down to run her own business, Kathryn worked in large corporations including IOOF, Credit Suisse First Boston and Marsh, mostly compiling presentations, reports and tenders. She taught the Microsoft suite of products at TAFE to adults at evening classes. Kathryn has been operating her Graphic Design business for 9 years and support a mixture of small, medium and micro business. She volunteers in many areas of the community, helps out in Prep classes at the state school, designed logos for the P&C's Safety House and community Fete. She has also volunteered her graphic skills to help the TRI21 series raise money for Down Syndrome. Kathryn spent two years as Vice President and one year as President, with the Bayside South Development Forum.

Special responsibilities: Marketing Committee.

Interest in shares: nil share interest held

RWM Community Financial Services Limited

Directors' Report

Directors (continued)

Bill Joe Parkes

Non-executive director (resigned 30 January 2020)

Occupation: Accountant

Qualifications, experience and expertise: Bill holds a Bachelor of business and a bachelor of applied science (Mathematics). He has been a qualified CPA since April 2005 and a public practicing CPA and a Registered agent since April 2013.

Special responsibilities: Nil

Interest in shares: nil share interest held

Beau Dean Hodge

Non-executive director (resigned 30 August 2019)

Occupation: Senior Associate - Corporate Finance

Qualifications, experience and expertise: I have substantial experience in banking and financial services, corporate finance and impact investing focussing on driving Indigenous outcomes. I currently work with Indigenous Business Australia driving the national tourism and retail growth strategies while also contributing to IBA's Renewable strategy. As a sustainable economics professional I have a passion for both commercial and social enterprises and have volunteered with Indigenous housing and non-for-profit organisations, assisting them to meet their economic and social goals. I also volunteer for the Queensland Government's "M4G Mentoring for Growth" program, supporting enterprises in the high growth phase of their business providing assistance/advice in addressing their commercial challenges.

Special responsibilities: Nil

Interest in shares: nil share interest held

Directors were in office for this entire year unless otherwise stated.

No directors have material interest in contracts or proposed contracts with the company.

Company Secretary

The company secretary is Christopher Francis Webster. Christopher was appointed to the position of secretary on 28 May 2015. Refer to above for Chris' qualifications, experience and expertise.

Principal activity

The principal activity of the company during the financial year was facilitating Community Bank services under management rights of Bendigo and Adelaide Bank Limited (Bendigo Bank).

There have been no significant changes in the nature of these activities during the financial year.

Operating results

The loss of the company for the financial year after provision for income tax was:

Year ended 30 June 2020	Year ended 30 June 2019
\$	\$
(14,568)	(57,793)

RWM Community Financial Services Limited

Directors' Report

Directors' interests

	Fully paid ordinary shares		
	Balance at start of the year	Changes during the year	Balance at end of the year
Garry Francis White	10,003	-	10,003
Christopher Francis Webster	10,500	-	10,500
Arnal Pravikash Chand	-	-	-
Amy Jackson	-	-	-
Darren McKenzie	-	-	-
Jonathon Cowley	-	-	-
Rachel Anne Wicks	-	-	-
Kathryn Jody Steinhardt	-	-	-
Bill Joe Parkes	-	-	-
Beau Dean Hodge	-	-	-

Dividends

No dividends were declared or paid for the financial year.

New Accounting Standards implemented

The company has implemented a new accounting standard which has come into effect and is included in the results. AASB 16: *Leases* (AASB 16) has been applied retrospectively without restatement of comparatives by recognising the cumulative effect of initially applying AASB 16 as an adjustment to the opening balance of equity at 1 July 2019. Therefore, the comparative information has not been restated and continues to be reported under AASB 117: *Leases*. See note 4 for further details.

Significant changes in the state of affairs

During the financial year, the Australian economy was greatly impacted by COVID-19. Bendigo Bank, as franchisor, announced a suite of measures aimed at providing relief to customers affected by the COVID-19 pandemic. The relief support and uncertain economic conditions has not materially impacted the company's earnings for the financial year. As the pandemic continues to affect the economic environment, uncertainty remains on the future impact of COVID 19 to the company's operations.

In the opinion of the directors there were no other significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements.

Events since the end of the financial year

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the company the results of those operations or the state of affairs of the company, in future years.

Likely developments

The company will continue its policy of facilitating banking services to the community.

Environmental regulation

The company is not subject to any significant environmental regulation.

RWM Community Financial Services Limited

Directors' Report

Directors' benefits

No director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, controlled entity or related body corporate with a director, a firm which a director is a member or an entity in which a director has a substantial financial interest except as disclosed in note 29. This statement excludes a benefit included in the aggregate amount of emoluments received or due and receivable by directors shown in the company's accounts, or the fixed salary of a full-time employee of the company, controlled entity or related body corporate.

Indemnification and insurance of directors and officers

The company has indemnified all directors and the manager in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as directors or manager of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an auditor of the company or a related body corporate.

Directors' meetings

The number of directors' meetings attended by each of the directors of the company during the financial year were:

	Board Meetings Attended	
	<u>Eligible</u>	<u>Attended</u>
Garry Francis White	11	11
Christopher Francis Webster	11	11
Bill Joe Parkes	6	-
Arnal Pravikash Chand	11	7
Amy Jackson	11	7
Kathryn Jody Steinhardt	8	7
Darren McKenzie	11	11
Jonathon Cowley	8	8
Beau Dean Hodge	-	-

Proceedings on behalf of the company

No person has applied to the Court under section 237 of the *Corporations Act 2001* for leave to bring proceedings on behalf of the company, or to intervene in any proceedings to which the company is a party, for the purpose of taking responsibility on behalf of the company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the company with leave of the Court under section 237 of the *Corporations Act 2001*.

RWM Community Financial Services Limited

Directors' Report

Non audit services

The company may decide to employ the auditor on assignments additional to their statutory duties where the auditor's expertise and experience with the company are important. Details of the amounts paid or payable to the auditor (Andrew Frewin Stewart) for audit and non audit services provided during the year are set out in note 28 to the accounts.

The board of directors has considered the non-audit services provided during the year by the auditor and is satisfied that the provision of the non-audit services is compatible with, and did not compromise, the auditor independence requirements of the *Corporations Act 2001* for the following reasons:

- all non-audit services have been reviewed to ensure they do not impact on the impartiality, integrity and objectivity of the auditor; and
- none of the services undermine the general principles relating to auditor independence as set out in APES 110 *Code of Ethics for Professional Accountants*, as they did not involve reviewing or auditing the auditor's own work, acting in a management or decision making capacity for the company, acting as an advocate for the company or jointly sharing risks and rewards.

Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 307C of the *Corporations Act 2001* is set out on page 7.

Signed in accordance with a resolution of the directors at Victoria Point, Queensland.



Garry Francis White, Chair

Dated this 18th day of September 2020

Lead auditor's independence declaration under section 307C of the *Corporations Act 2001* to the directors of RWM Community Financial Services Limited

As lead auditor for the audit of RWM Community Financial Services Limited for the year ended 30 June 2020, I declare that, to the best of my knowledge and belief, there have been:

- i) no contraventions of the auditor independence requirements of the *Corporations Act 2001* in relation to the audit; and
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.



Andrew Frewin Stewart
61 Bull Street, Bendigo Vic 3550
Dated: 18 September 2020



Joshua Griffin
Lead Auditor

RWM Community Financial Services Limited
Statement of Profit or Loss and Other
Comprehensive Income
for the year ended 30 June 2020

	Notes	2020 \$	2019 \$
Revenue from contracts with customers	8	1,460,124	1,404,918
Other revenue	9	74,791	75,000
Finance income	10	5	1,561
Employee benefit expenses	11d)	(1,035,738)	(1,066,265)
Charitable donations, sponsorship, advertising and promotion		(53,037)	(120,876)
Occupancy and associated costs		(22,741)	(113,090)
Systems costs		(47,464)	(39,446)
Depreciation and amortisation expense	11a)	(116,922)	(65,850)
Impairment losses	11b)	(61,075)	-
Finance costs	11c)	(65,511)	(13,201)
General administration expenses		(119,493)	(137,389)
Profit/(loss) before income tax		12,939	(74,638)
Income tax (expense)/credit	12a)	(27,507)	16,845
Loss after income tax		(14,568)	(57,793)
Total comprehensive income for the year attributable to the ordinary shareholders of the company:		(14,568)	(57,793)
Earnings per share		¢	¢
- Basic and diluted loss per share:	31a)	(2.14)	(8.51)

The accompanying notes form part of these financial statements

RWM Community Financial Services Limited
Statement of Financial Position
as at 30 June 2020

	Notes	2020 \$	2019 \$
ASSETS			
Current assets			
Cash and cash equivalents	13a)	112,079	54,172
Trade and other receivables	14a)	63,385	27,098
Current tax assets	18a)	-	23,163
Total current assets		175,464	104,433
Non-current assets			
Property, plant and equipment	15a)	292,431	321,594
Right-of-use assets	16a)	652,667	-
Intangible assets	17a)	143,689	234,366
Deferred tax asset	18b)	45,252	16,736
Total non-current assets		1,134,039	572,696
Total assets		1,309,503	677,129
LIABILITIES			
Current liabilities			
Trade and other payables	19a)	44,832	30,407
Current tax liabilities	18a)	13,022	-
Loans and borrowings	20a)	98,000	165,000
Lease liabilities	21b)	43,403	-
Employee benefits	23a)	-	6,530
Total current liabilities		199,257	201,937
Non-current liabilities			
Trade and other payables	19b)	-	15,014
Lease liabilities	21c)	761,388	-
Employee benefits	23b)	-	280
Provisions	22a)	16,894	-
Total non-current liabilities		778,282	15,294
Total liabilities		977,539	217,231
Net assets		331,964	459,898
EQUITY			
Issued capital	24a)	642,560	642,560
Accumulated losses	25	(310,596)	(182,662)
Total equity		331,964	459,898

The accompanying notes form part of these financial statements

RWM Community Financial Services Limited
Statement of Changes in Equity
for the year ended 30 June 2020

	Notes	Issued capital \$	Accumulated losses \$	Total equity \$
Balance at 1 July 2018		642,560	(104,490)	538,070
Total comprehensive income for the year		-	(57,793)	(57,793)
Transactions with owners in their capacity as owners:				
Dividends provided for or paid	30a)	-	(20,379)	(20,379)
Balance at 30 June 2019		642,560	(182,662)	459,898
Balance at 1 July 2019		642,560	(182,662)	459,898
Effect of AASB 16: Leases	3d)	-	(113,366)	(113,366)
Restated balance at 1 July 2019		642,560	(296,028)	346,532
Total comprehensive income for the year		-	(14,568)	(14,568)
Balance at 30 June 2020		642,560	(310,596)	331,964

The accompanying notes form part of these financial statements

RWM Community Financial Services Limited
Statement of Cash Flows
for the year ended 30 June 2020

	Notes	2020 \$	2019 \$
Cash flows from operating activities			
Receipts from customers		1,634,383	1,666,666
Payments to suppliers and employees		(1,394,535)	(1,649,896)
Interest received		5	2,218
Interest paid		(9,532)	(13,201)
Lease payments (interest component)	11c)	(54,896)	-
Lease payments not included in the measurement of lease liabilities	11e)	(14,959)	-
Income taxes refunded/(paid)		23,163	(21,315)
Net cash provided by/(used in) operating activities	26	183,629	(15,528)
Cash flows from investing activities			
Payments for property, plant and equipment		(6,674)	(31,901)
Payments for intangible assets		(12,133)	(12,133)
Net cash used in investing activities		(18,807)	(44,034)
Cash flows from financing activities			
Repayment of loans and borrowings		(67,000)	(35,000)
Lease payments (principal component)	21a)	(39,915)	-
Dividends paid	30a)	-	(20,379)
Net cash used in financing activities		(106,915)	(55,379)
Net cash increase/(decrease) in cash held		57,907	(114,941)
Cash and cash equivalents at the beginning of the financial year		54,172	169,113
Cash and cash equivalents at the end of the financial year	13a)	112,079	54,172

The accompanying notes form part of these financial statements

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 1 Reporting entity

This is the financial report for RWM Community Financial Services Limited (the company). The company is a for profit entity limited by shares, and incorporated and domiciled in Australia. The registered office and principal place of business is:

Registered Office	Principal Place of Business
Shop 5/127 Colburn Avenue Victoria Point QLD 4165	Shop 5/127 Colburn Avenue Victoria Point QLD 4165

Further information on the nature of the operations and principal activity of the company is provided in the directors' report. Information on the company's related party relationships is provided in Note 29.

Note 2 Basis of preparation and statement of compliance

Basis of preparation and statement of compliance

The financial statements are general purpose financial statements which have been prepared in accordance with Australian Accounting Standards and Interpretations adopted by the Australian Accounting Standards Board (AASB) and the *Corporations Act 2001*. The financial statements comply with International Financial Reporting Standards (IFRS) adopted by the International Accounting Standards Board (IASB).

The financial statements have been prepared on an accrual and historical cost basis, except for certain properties, financial instruments, and equity financial assets that are measured at revalued amounts or fair values at the end of each reporting period.

The financial report is presented in Australian dollars and all values are rounded to the nearest dollar, unless otherwise stated.

These financial statements for the year ended 30 June 2020 were authorised for issue in accordance with a resolution of the directors on 18 September 2020.

Note 3 Changes in accounting policies, standards and interpretations

The company initially applied AASB 16 *Leases* from 1 July 2019. AASB Interpretation 23 *Uncertainty over Income Tax Treatments* is also effective from 1 July 2019 but is not expected to have a material impact on the company's financial statements. The company's existing policy for uncertain income tax treatments is consistent with the requirements in Interpretation 23.

The company has implemented a new Accounting Standard which has come into effect and is included in the results. AASB 16: Leases (AASB 16) has been applied retrospectively without restatement of comparatives by recognising the cumulative effect of initially applying AASB 16 as an adjustment to the opening balance of equity at 1 July 2019. Therefore, the comparative information has not been restated and continues to be reported under AASB 117: Leases.

a) Definition of a lease

Previously, the company determined at contract inception whether an arrangement was or contained a lease under Interpretation 4 *Determining whether an Arrangement contains a Lease*. The company now assesses whether a contract is or contains a lease based on the definition of a lease, as explained in Note 4.

On transition to AASB 16, the company elected to apply the practical expedient to grandfather the assessment of which transactions are leases. The company applied AASB 16 only to contracts that were previously identified as leases. Contracts that were not identified as leases under AASB 117 and Interpretation 4 were not reassessed for whether there is a lease under AASB 16. Therefore, the definition of a lease under AASB 16 was applied only to contracts entered into or changed on or after 1 July 2019.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 3 Changes in accounting policies, standards and interpretations (continued)

b) As a lessee

As a lessee, the company leases assets including property and IT equipment. The company previously classified leases as operating or finance leases based on its assessment of whether the lease transferred significantly all of the risks and rewards incidental to the ownership of the underlying asset to the company. Under AASB 16, the company recognises right-of-use assets and lease liabilities for most of these leases (i.e. these leases are on balance sheet).

Leases classified as operating leases under AASB 117

Previously, the company classified property and IT equipment leases as operating leases under AASB 117. On transition, for these leases, lease liabilities were measured at the present value of the remaining lease payments, discounted at the company's incremental borrowing rate as at 1 July 2019.

Right-of-use assets are measured at either:

- their carrying amount as if AASB 16 had been applied since the lease commencement date, discounted using the company's incremental borrowing rate at the date of initial application: the company applied this approach to its property lease; or
- an amount equal to the lease liability, adjusted by the amount of any prepaid or accrued lease payments; the company applied this approach to all other leases.

The company has tested its right-of-use assets for impairment on the date of transition and has concluded that there is no indication that the right-of-use assets are impaired.

The company has used a number of practical expedients when applying AASB 16 to leases previously classified as operating leases under AASB 117. The practical expedients include that the company:

- did not recognise right-of-use assets and liabilities for leases which the lease term ends within 12 months of the date of initial application;
- did not recognise right-of-use assets and liabilities for leases of low value assets (e.g. office equipment and IT equipment);
- excluded initial direct costs from the measurement of the right-of-use asset at the date of initial application; and
- used hindsight when determining the lease term on contracts that have options to extend or terminate.

c) As a lessor

The company is not a party in an arrangement where it is a lessor. The company is not required to make any adjustments on transition to AASB 16 for leases in which it acts as a lessor.

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 3 Changes in accounting policies, standards and interpretations *(continued)*

d) Impact on financial statements

On transition to AASB 16, the company recognised additional right-of-use assets, and additional lease liabilities, recognising the difference in retained earnings. The impact on transition is summarised below.

<i>Impact on equity presented as increase (decrease)</i>	Note	1 July 2019 \$
Asset		
Right-of-use assets - land and buildings	16b)	704,150
Deferred tax asset	18b)	43,001
Liability		
Lease liabilities	21a)	(844,706)
Provision for make-good	22b)	(15,811)
Equity		
Accumulated losses		<u>(113,366)</u>

When measuring lease liabilities for leases that were classified as operating leases, the company discounted lease payments using its incremental borrowing rate at 1 July 2019. The weighted average rate applied is 6.64%.

Lease liabilities reconciliation on transition

Operating lease disclosure as at June 2019	448,389
Add: additional options now expected to be exercised	900,243
Less: AASB 117 lease commitments reconciliation	(9,335)
Less: present value discounting	(494,591)
Lease liability as at 1 July 2019	<u>844,706</u>

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies

The company has consistently applied the following accounting policies to all periods presented in these financial statements, except if mentioned otherwise (see also Note 3).

a) Revenue from contracts with customers

The company has entered into a franchise agreement with Bendigo Bank. The company delivers banking and financial services of Bendigo Bank to its community. The franchise agreement provides for a share of interest, fee, and commission revenue earned by the company. Interest margin share is based on a funds transfer pricing methodology which recognises that income is derived from deposits held, and that loans granted incur a funding cost. Fees are based on the company's current fee schedule and commissions are based on the agreements in place. All margin revenue is recorded as non-interest income when the company's right to receive the payment is established.

The company acts as an agent under the franchise agreement and revenue arises from the rendering of services through its franchise agreement.

Revenue is recognised on an accruals basis, at the fair value of consideration specified in the franchise agreement. Under AASB 15 *Revenue from Contracts with Customers* (AASB 15), revenue recognition for the company's revenue stream is as follows:

<u>Revenue</u>	<u>Includes</u>	<u>Performance obligation</u>	<u>Timing of recognition</u>
Franchise agreement profit share	Margin, commission, and fee income	When the company satisfies its obligation to arrange for the services to be provided to the customer by the supplier (Bendigo Bank as franchisor).	On completion of the provision of the relevant service. Revenue is accrued monthly and paid within 10 business days after the end of each month.

All revenue is stated net of the amount of Goods and Services Tax (GST).

Revenue calculation

The franchise agreement provides that three forms of revenue may be earned by the company – margin, commission and fee income. Bendigo Bank decides the form of revenue the company earns on different types of products and services.

The revenue earned by the company is dependent on the business that it generates. It may also be affected by other factors, such as economic and local conditions, for example, interest rates.

Margin

Margin is arrived at through the following calculation:

- Interest paid by customers on loans less interest paid to customers on deposits
- plus any deposit returns i.e. interest return applied by Bendigo Bank for a deposit,
- *minus* any costs of funds i.e. interest applied by to fund a loan.

The company is entitled to a share of the margin earned by Bendigo Bank. If this reflects a loss, the company incurs a share of that loss.

Commission

Commission revenue is in the form of commission generated for products and services sold. This commission is recognised at a point in time which reflects when the company has fulfilled its performance obligation.

The company receives trailing commission for products and services sold. Ongoing trailing commission payments are recognised on receipt as there is insufficient detail readily available to estimate the most likely amount of income without a high probability of significant reversal in a subsequent reporting period. The receipt of ongoing trailing commission income is outside the control of the company, and is a significant judgement area.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (*continued*)

a) Revenue from contracts with customers (*continued*)

Fee income

Fee income is a share of what is commonly referred to as 'bank fees and charges' charged to customers by Bendigo Bank Group entities including fees for loan applications and account transactions.

Core banking products

Bendigo Bank has identified some products and services as 'core banking products'. It may change the products and services which are identified as core banking products by giving the company at least 30 days notice. Core banking products currently include Bendigo Bank branded home loans, term deposits and at call deposits.

Ability to change financial return

Under the franchise agreement, Bendigo Bank may change the form and amount of financial return that the company receives. The reasons it may make a change include changes in industry or economic conditions or changes in the way Bendigo Bank earns

The change may be to the method of calculation of margin, the amount of margin, commission and fee income or a change of a margin to a commission or vice versa. This may affect the amount of revenue the company receives on a particular product or service. The effect of the change on the revenue earned by the company is entirely dependent on the change.

Bendigo Bank must not reduce the margin and commission the company receives on core banking products and services to less than 50% (on an aggregate basis) of Bendigo Bank's margin at that time. For other products and services, there is no restriction on the change Bendigo Bank may make.

b) Other revenue

The company's activities include the generation of income from sources other than the core products under the franchise agreement. Revenue is recognised to the extent that it is probable that the economic benefits will flow to the company and can be reliably measured.

Revenue

Revenue recognition policy

Discretionary financial contributions (also "Market Development Fund" or "MDF" income)	MDF income is recognised when the right to receive the payment is established. MDF income is discretionary and provided and receivable at month-end and paid within 14 days after month-end.
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Other income	All other revenues that did not contain contracts with customers are recognised as goods and services are provided.
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All revenue is stated net of the amount of Goods and Services Tax (GST).

Discretionary financial contributions

In addition to margin, commission and fee income, and separate from the franchise agreement, Bendigo Bank has also made MDF payments to the company.

The amount has been based on the volume of business attributed to a branch. The purpose of the discretionary payments is to assist with local market development activities, including community sponsorships and grants. It is for the board to decide how to use the MDF.

The payments from Bendigo Bank are discretionary and may change the amount or stop making them at any time. The company retains control over the funds, the funds are not refundable to Bendigo Bank.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

c) Economic dependency - Bendigo Bank

The company has entered into a franchise agreement with Bendigo Bank that governs the management of the Community Bank.

The company is economically dependent on the ongoing receipt of income under the franchise agreement with Bendigo Bank. The directors have no reason to believe a new franchise arrangement under mutually acceptable terms will not be forthcoming following expiry.

The company operates as a franchise of Bendigo Bank, using the name "Bendigo Bank" and the logo and system of operations of Bendigo Bank. The company manages the Community Bank on behalf of Bendigo Bank, however all transactions with customers conducted through the Community Bank are effectively conducted between the customers and Bendigo Bank.

All deposits are made with Bendigo Bank, and all personal and investment products are products of Bendigo Bank, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo Bank, must be approved by Bendigo Bank. All credit transactions are made with Bendigo Bank, and all credit products are products of Bendigo Bank.

The company promotes and sells the products and services, but is not a party to the transaction.

The credit risk (i.e. the risk that a customer will not make repayments) is for the relevant Bendigo Bank entity to bear as long as the company has complied with the appropriate procedures and relevant obligations and has not exercised a discretion in granting or extending credit.

Bendigo Bank provides significant assistance in establishing and maintaining the Community Bank franchise operations. It also continues to provide ongoing management and operational support and other assistance and guidance in relation to all aspects of the franchise operation, including advice and assistance in relation to:

- the design, layout and fit out of the Community Bank premises
- training for the branch manager and other employees in banking, management systems and interface protocol
- methods and procedures for the sale of products and provision of services
- security and cash logistic controls
- calculation of company revenue and payment of many operating and administrative expenses
- the formulation and implementation of advertising and promotional programs
- sales techniques and proper customer relations.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (*continued*)

d) Taxes

Income tax expense comprises current and deferred tax. It is recognised in profit or loss except to the extent that it relates to items recognised directly in equity or other comprehensive income.

The company has determined that interest and penalties related to income taxes, including uncertain tax treatments, do not meet the definition of income taxes, and therefore recognises them under AASB 137 *Provisions, Contingent Liabilities and Contingent Assets*.

Current income tax

Current tax assets and liabilities are measured at amounts expected to be recovered from or paid to the taxation authorities. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by the reporting date.

Deferred tax

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes.

Deferred tax assets are recognised for all deductible temporary differences, carried-forward tax losses, and unused tax credits to the extent that it is probable that future taxable profits will be available against which they can be used.

Deferred tax is measured at the rates that are expected to be applied to temporary differences when they reverse, using tax rates enacted or substantively enacted at the reporting date, and reflects uncertainty related to income taxes, if any.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax and when the balances relate to taxes levied by the same taxation authority and the entity intends to settle its tax assets and liabilities on a net basis.

Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of GST, except:

- when the amount of GST incurred on a sale or purchase of assets or services is not payable to or recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the revenue or expense item.
- when receivables and payables are stated with the amount of GST included.

The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the statement of financial position. Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the taxation authority.

Cash flows are included in the statement of cash flows on a gross basis and the GST component of cash flows arising from investing and financing activities, which are recoverable from, or payable to, the taxation authority is classified as part of operating cash flows.

e) Cash and cash equivalents

For the purposes of the statement of financial position and statement of cash flows, cash and cash equivalents comprise: cash on hand, deposits held with banks, and short-term, highly liquid investments (mainly money market funds) that are readily convertible into known amounts of cash and which are subject to insignificant risk of changes in value.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (*continued*)

f) Property, plant and equipment

Recognition and measurement

Items of property, plant and equipment are measured at cost or fair value as applicable, which includes capitalised borrowings costs, less accumulated depreciation and any accumulated impairment losses.

Any gain or loss on disposal of an item of property, plant and equipment is recognised in profit or loss.

Subsequent expenditure

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the company.

Depreciation

Depreciation is calculated to write-off the cost of items of property, plant and equipment less their estimated residual values using straight-line or diminishing value method over their estimated useful lives, and is recognised in profit or loss. Land is not depreciated.

The estimated useful lives of property, plant and equipment for the current and comparative periods are as follows:

<u>Asset class</u>	<u>Method</u>	<u>Useful life</u>
Leasehold improvements	Straight-line	40 years
Plant and equipment	Straight-line and diminishing value	1 to 10 years
Furniture, fixtures and fittings	Straight-line and diminishing value	2 to 50 years
Motor vehicles	Diminishing value	4 years

Depreciation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

g) Intangible assets

Intangible assets of the company include the franchise fees paid to Bendigo Bank conveying the right to operate the Community Bank franchise.

Recognition and measurement

Intangible assets acquired separately are measured on initial recognition at cost. The useful lives of intangible assets are assessed as either finite or indefinite.

Subsequent expenditure

Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure, including expenditure on internally generated goodwill, is recognised in profit or loss as incurred.

Amortisation

Intangible assets with finite lives are amortised over their useful life and assessed for impairment whenever impairment indicators are present. Intangible assets assessed as having indefinite useful lives are tested for impairment at each reporting period and whenever impairment indicators are present. The indefinite useful life is also reassessed annually.

The estimated useful life and amortisation method for the current and comparative periods are as follows:

<u>Asset class</u>	<u>Method</u>	<u>Useful life</u>
Franchise establishment fee	Straight-line	Over the franchise term (5 years)
Franchise fee	Straight-line	Over the franchise term (5 years)
Franchise renewal process fee	Straight-line	Over the franchise term (5 years)
Other intangibles assets	Assessed for impairment	Indefinite

Amortisation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (*continued*)

h) Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. The company's financial instruments include trade debtors and creditors, cash and cash equivalents, borrowings and leases.

Sub-note h) and i) refer to the following acronyms:

<u>Acronym</u>	<u>Meaning</u>
FVTPL	Fair value through profit or loss
FVTOCI	Fair value through other comprehensive income
SPPI	Solely payments of principal and interest
ECL	Expected credit loss
CGU	Cash-generating unit

Recognition and initial measurement

Trade receivables are initially recognised when they originated. All other financial assets and financial liabilities are initially recognised when the company becomes a party to the contractual provisions of the instrument.

A financial asset (unless it is a trade receivable without a significant financing component) or financial liability is initially measured at fair value plus, for an item not at FVTPL, transaction costs that are directly attributable to the acquisition or issue. A trade receivable without a significant financing component is initially measured at the transaction price.

Classification and subsequent measurement

Financial assets

On initial recognition, a financial asset is classified as measured at: amortised cost, FVTOCI - debt investment; FVTOCI - equity investment; or FVTPL.

Financial assets are not reclassified subsequent to their initial recognition unless the company changes its business model for managing financial assets, in which case all affected financial assets are reclassified on the first day of the first reporting period following the change in the business model.

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as FVTPL:

- it is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- its contractual terms give rise on specified dates to cash flows that are SPPI on the principal amount outstanding.

All financial assets not classified as measured at amortised cost or FVTOCI as described above are measured at FVTPL. On initial recognition, the company may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or FVTOCI as FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (*continued*)

h) Financial instruments (*continued*)

Financial assets - business model assessment

The company makes an assessment of the objective of the business model in which a financial asset is held at a portfolio level because this best reflects the way the business is managed.

Financial assets - subsequent measurement and gains and losses

- Financial assets at amortised cost These assets are subsequently measured at amortised cost using the effective interest method. The amortised cost is reduced by impairment losses. Interest income and impairment are recognised in profit or loss. Any gain or loss on derecognition is recognised in profit or loss.

Financial liabilities - classification, subsequent measurement and gains and losses

Borrowings and other financial liabilities (including trade payables) are classified as measured at amortised cost or FVTPL. A financial liability is classified as FVTPL if it is classified as held-for-trading, it is a derivative or it is designated as such on initial recognition. Financial liabilities at FVTPL are measured at fair value and net gains and losses, including interest expense, are recognised in profit or loss. Other financial liabilities are subsequently measured at amortised cost using the effective interest method. Any gain or loss on derecognition is also recognised in profit or loss.

Derecognition

Financial assets

The company derecognises a financial asset when the contractual rights to the cash flows from the financial asset expire, or it transfers the rights to receive the contractual cash flows in a transaction in which substantially all of the risks and rewards of ownership of the financial asset are transferred or in which the company neither transfers nor retains substantially all of the risks and rewards of ownership and it does not retain control of the financial asset.

Where the company enters into transactions where it transfers assets recognised in the statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred asset, the transferred assets are not derecognised.

Financial liabilities

The company derecognises a financial liability when its contractual obligations are discharged, cancelled, or expire. The company also derecognises a financial liability when its terms are modified and the cash flows of the modified liability are substantially different, in which case a new financial liability based on the modified terms is recognised at fair value.

On derecognition of a financial liability, the difference between the carrying amount extinguished and the consideration paid (including any non-cash assets transferred or liabilities assumed) is recognised in profit or loss.

Offsetting

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the company currently has a legally enforceable right to set off the amounts and intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (*continued*)

i) Impairment

Non-derivative financial assets

The company recognises a loss allowance for ECL on its trade receivables.

ECL's are the probability-weighted estimate of credit losses over the expected life of a financial instrument. A credit loss is the difference between all contractual cash flows that are due and all cash flows expected to be received.

In measuring the ECL, a provision matrix for trade receivables is used, taking into consideration various data to get to an ECL, (ie diversity of customer base, appropriate groupings of its historical loss experience etc.).

Recognition of expected credit losses in financial statements

At each reporting date, the entity recognises the movement in the loss allowance as an impairment gain or loss in the statement of profit or loss and other comprehensive income.

The company's trade receivables are limited to the monthly profit share distribution from Bendigo Bank, which is received 14 days post month end. Due to the reliance on Bendigo Bank the company has reviewed credit ratings provided by Standard & Poors, Moody's and Fitch Ratings to determine the level of credit exposure to the company. The company also performed a historical assessment of receivables from Bendigo Bank and found no instances of default. As a result no impairment loss allowance has been made in relation to trade receivables as at 30 June 2020.

Non-financial assets

At each reporting date, the company reviews the carrying amount of its non-financial assets (other than investment property, contracts assets, and deferred tax assets) to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

j) Issued capital

Ordinary shares

Ordinary shares are recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

k) Provisions

Provisions are recognised when the economic entity has a legal, equitable or constructive obligation to make a future sacrifice of economic benefits to other entities as a result of past transactions or other past events, it is probable that a future sacrifice of economic benefits will be required and a reliable estimate can be made of the amount of the obligation.

Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessment of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as a finance cost.

The estimated provisions for the current and comparative periods are to restore the premises under a 'make-good' clause.

The company is required to restore the leased premises to its/their original condition before the end of the lease term. A provision has been recognised for the present value of the estimated expenditure required to remove any leasehold improvements, ATM installed at the branch, and incidental damage caused from the removal of assets.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (continued)

l) Leases

The company has applied AASB 16 using the modified retrospective approach and therefore the comparative information has not been restated and continues to be reported under AASB 117 and Interpretation 4. The details of accounting policies under AASB 117 and Interpretation 4 are disclosed separately.

Policy applicable from 1 July 2019

At inception of a contract, the company assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. To assess whether a contract conveys the right to control the use of an identified asset, the company uses the definition of a lease in AASB 16.

This policy is applied to contracts entered into, on or after 1 July 2019.

As a lessee

At commencement or on modification of a contract that contains a lease component, the company allocates the consideration in the contract to each lease component on the basis of its relative stand-alone prices. However, for leases of property the company has elected not to separate lease and non-lease components and account for the lease and non-lease components as a single lease component.

The company recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the company by the end of the lease term or the costs of the right-of-use asset reflects that the company will exercise a purchase option. In that case the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as those of property, plant and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (*continued*)

l) Leases (*continued*)

Policy applicable from 1 July 2019 (continued)

As a lessee (*continued*)

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the company's incremental borrowing rate.

The company determines its incremental borrowing rate by obtaining interest rates from funding sources and where necessary makes certain adjustments to reflect the terms of the lease and type of asset leased.

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual guarantee; and
- the exercise price under a purchase option the company is reasonable certain to exercise, lease payments in an option renewal period if the group is reasonably certain to exercise that option, and penalties for early termination of a lease unless the group is reasonably certain not to terminate early.

The lease liability is measured at amortised cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the company's estimate of the amount expected to be payable under a residual value guarantee, if the company changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

Short-term leases and leases of low-value assets

The company has elected not to recognise right-of-use assets and lease liabilities for leases of short-term leases and low-value assets, including IT equipment. The company recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

A short-term lease is lease that, at commencement date, has a lease term of 12 months or less.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 4 Summary of significant accounting policies (*continued*)

As a lessor

The company is not a party in an arrangement where it is a lessor.

Policy applicable before 1 July 2019

For contracts entered into before 1 July 2019, the company determined whether the arrangement was or contained a lease based on the assessment of whether:

- fulfilment of the arrangement was dependent on the use of a specific asset or assets; and
- the arrangement had conveyed the right to use an asset. An arrangement conveyed the right to use the asset if one of the following was met:
 - the purchaser had the ability or right to operate the asset while obtaining or controlling more than an insignificant amount of the output;
 - the purchaser had the ability or right to control physical access to the asset while obtaining or controlling more than an insignificant amount of the output; or
 - facts and circumstances indicated that it was remote that other parties would take more than an insignificant amount of the output, and the price per unit was neither fixed per unit of output nor equal to the current market price per unit of output.

As a lessee

In the comparative period, as a lessee the company classified leases that transferred substantially all of the risks and rewards of ownership as finance leases. When this was the case, the leased assets were measured initially at an amount equal to the lower of their fair value and the present value of the minimum lease payments. Minimum lease payments were the payments over the lease term that the lessee was required to make, excluding any contingent rent. Subsequent to initial recognition, the assets were accounted for in accordance with the accounting policy applicable to that asset.

Assets held under other leases were classified as operating leases and were not recognised in the company's statement of financial position. Payments made under operating leases were recognised in profit or loss on a straight-line basis over the term of the lease. Lease incentives received were recognised as an integral part of the total lease expense, over the term of the lease.

As a lessor

The company has not been a party in an arrangement where it is a lessor.

m) Standards issued but not yet effective

A number of new standards are effective for annual reporting periods beginning after 1 January 2019, however the changes are not expected to have a significant impact on the company's financial statements.

Note 5 Significant accounting judgements, estimates, and assumptions

In preparing these financial statements, management has made judgements and estimates that affect the application of the company's accounting policies and the reported amounts of assets, liabilities, income, and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to estimates are recognised prospectively.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 5 Significant accounting judgements, estimates, and assumptions *(continued)*

a) Judgements

Information about judgements made in applying accounting policies that have the most significant effects on the amounts recognised in the financial statements is included in the following notes:

<u>Note</u>	<u>Judgement</u>
- Note 8 - revenue recognition	whether revenue is recognised over time or at a point in time;
- Note 21 - leases:	
a) control	a) whether a contract is or contains a lease at inception by assessing whether the company has the right to direct the use of the identified asset and obtain substantially all the economic benefits from the use of that asset;
b) lease term	b) whether the company is reasonably certain to exercise extension options, termination periods, and purchase options;
c) discount rates	c) judgement is required to determine the discount rate, where the discount rate is the company's incremental borrowing rate if the rate implicit in the lease cannot be readily determined. The incremental borrowing rate is determined with reference to factors specific to the company and underlying asset including: <ul style="list-style-type: none"> - the amount; - the lease term; - economic environment; and - other relevant factors.

b) Assumptions and estimation uncertainties

Information about assumptions and estimation uncertainties at 30 June 2020 that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities in the next financial year is included in the following notes:

<u>Note</u>	<u>Assumptions</u>
- Note 8 - revenue recognition	estimate of expected returns;
- Note 18 - recognition of deferred tax assets	availability of future taxable profit against which deductible temporary differences and carried-forward tax losses can be utilised;
- Note 11b) - impairment test of intangible assets	key assumptions underlying recoverable amounts;
- Note 15 - estimation of useful lives of assets	key assumptions on historical experience and the condition of the asset;
- Note 22 - make-good provision	key assumptions on future cost estimates in restoring the leased premises in accordance with the lease agreement;

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 6 Financial risk management

The company has exposure to the following risks arising from financial instruments:

- credit risk;
- liquidity risk; and
- market risk (including currency, price, cash flow and fair value interest rate).

The company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the company. The company does not use derivative instruments.

Risk management is carried out directly by the board of directors.

a) Credit risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the company's receivables from customers.

The company has no significant concentrations of credit risk. It has policies in place to ensure that customers have an appropriate credit history. The company's franchise agreement limits the company's credit exposure to one financial institution, being Bendigo Bank.

b) Liquidity risk

Liquidity risk is the risk that the company will encounter difficulty in meeting the obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The company's approach to managing liquidity is to ensure, as far as possible, that it will have sufficient liquidity to meet its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the company's reputation.

The company believes that its sound relationship with Bendigo Bank mitigates this risk significantly.

The following are the remaining contractual maturities of financial liabilities. The amounts are gross and undiscounted, and include contractual interest payments and exclude the impact of netting agreements.

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 6 Financial risk management (continued)

b) Liquidity risk (continued)

30 June 2020

<u>Non-derivative financial liability</u>	<u>Carrying amount</u>	<u>Contractual cash flows</u>		
		<u>Not later than 12 months</u>	<u>Between 12 months and five years</u>	<u>Greater than five years</u>
Bank loans	98,000	98,000	-	-
Lease liabilities	804,791	95,546	379,482	769,458
Trade payables	8,271	8,271	-	-
	<u>911,062</u>	<u>201,817</u>	<u>379,482</u>	<u>769,458</u>

30 June 2019

<u>Non-derivative financial liability</u>	<u>Carrying amount</u>	<u>Contractual cash flows</u>		
		<u>Not later than 12 months</u>	<u>Between 12 months and five years</u>	<u>Greater than five years</u>
Bank loans	165,000	165,000	-	-
Trade payables	8,067	8,067	-	-
	<u>173,067</u>	<u>173,067</u>	<u>-</u>	<u>-</u>

c) Market risk

Market risk

Market risk is the risk that changes in market prices - e.g. foreign exchange rates, interest rates, and equity prices - will affect the company's income or the value of its holdings in financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

The company has no exposure to any transactions denominated in a currency other than Australian dollars.

Price risk

The company is not exposed to equity securities price risk as it does not hold investments for sale or at fair value. The company is not exposed to commodity price risk.

Cash flow and fair value interest rate risk

Interest-bearing assets are held with Bendigo Bank and subject to movements in market interest. Interest-rate risk could also arise from long-term borrowings. Borrowings issued at variable rates expose the company to cash flow interest-rate risk. The company believes that its sound relationship with Bendigo Bank mitigates this risk significantly.

The company held cash and cash equivalents of \$112,079 at 30 June 2020 (2019: \$54,172). The cash and cash equivalents are held with BEN, which are rated BBB on Standard & Poor's credit ratings.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 7 Capital management

The board's policy is to maintain a strong capital base so as to sustain future development of the company. The board of directors monitor the return on capital and the level of distributions to shareholders. Capital is represented by total equity as recorded in the statement of financial position.

In accordance with the franchise agreement, in any 12 month period the funds distributed to shareholders shall not exceed the distribution limit.

The distribution limit is the greater of:

- (a) 20% of the profit or funds of the company otherwise available for distribution to shareholders in that 12 month period; and
- (b) subject to the availability of distributable profits, the relevant rate of return multiplied by the average level of share capital of the company over that 12 month period where the relevant rate of return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2020 can be seen in the statement of profit or loss and other comprehensive income.

There were no changes in the company's approach to capital management during the year.

Note 8 Revenue from contracts with customers

The company generates revenue primarily from facilitating community banking services under a franchise agreement with Bendigo Bank. The company is entitled to a share of the margin earned by Bendigo Bank.

<i>Revenue from contracts with customers</i>	2020	2019
	\$	\$
Revenue:		
- Revenue from contracts with customers	1,460,124	1,404,918
	<u>1,460,124</u>	<u>1,404,918</u>
<i>Disaggregation of revenue from contracts with customers</i>		
At a point in time:		
- Margin income	1,257,800	1,199,180
- Fee income	103,533	107,429
- Commission income	98,791	98,309
	<u>1,460,124</u>	<u>1,404,918</u>

There was no revenue from contracts with customers recognised over time during the financial year.

Note 9 Other revenue

The company generates other sources of revenue from discretionary contributions received from the franchisor.

<i>Other revenue</i>	2020	2019
	\$	\$
Revenue:		
- Market development fund income	74,791	75,000
	<u>74,791</u>	<u>75,000</u>

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 10 Finance income

The company holds financial instruments measured at amortised cost. Interest income is recognised at the effective interest rate.

<i>Finance income</i>	2020 \$	2019 \$
At amortised cost:		
- Cash at bank	5	1,561
	<u>5</u>	<u>1,561</u>

Note 11 Expenses

a) Depreciation and amortisation expense	2020 \$	2019 \$
<i>Depreciation of non-current assets:</i>		
- Leasehold improvements	810	750
- Plant and equipment	26,744	27,049
- Furniture and fittings	953	805
- Motor vehicles	7,330	7,689
	<u>35,837</u>	<u>36,293</u>
<i>Depreciation of right-of-use assets</i>		
- Leased land and buildings	51,483	-
	<u>51,483</u>	<u>-</u>
<i>Amortisation of intangible assets:</i>		
- Franchise fee	4,265	4,259
- Franchise establishment fee	14,040	14,001
- Franchise renewal process fee	11,297	11,297
	<u>29,602</u>	<u>29,557</u>
Total depreciation and amortisation expense	<u>116,922</u>	<u>65,850</u>

The non-current tangible and intangible assets listed above are depreciated and amortised in accordance with the company's accounting policy (see Note 4g and 4h).

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 11 Expenses (continued)

b) Impairment losses	2020	2019
	\$	\$
<i>Impairment of intangible assets:</i>		
- Other intangible assets	61,075	-
	61,075	-

The company assesses impairment at each reporting period by evaluating the conditions and events specific to the company that may be indicative of impairment triggers. This includes an assessment of the income stream provided and the growth in footings from the Wynnum branch. This period an impairment loss on this income stream was recognised. Please refer to Note 17c) for further information.

c) Finance costs	Note	2020	2019
		\$	\$
<i>Finance costs:</i>			
- Bank loan interest paid or accrued		9,532	13,201
- Lease interest expense	21a)	54,896	-
- Unwinding of make-good provision		1,083	-
		65,511	13,201

Finance costs are recognised as expenses when incurred using the effective interest rate.

d) Employee benefit expenses	2020	2019
	\$	\$
Wages and salaries	853,004	867,182
Contributions to defined contribution plans	80,904	74,792
Expenses related to long service leave	(10,239)	15,522
Other expenses	112,069	108,769
	1,035,738	1,066,265

e) Recognition exemption

The company has elected to exempt leases from recognition where the underlying asset is assessed as low-value or the lease term is 12 months or less.

	2020	2019
	\$	\$
Expenses relating to low-value leases	14,959	-
	14,959	-

Expenses relating to leases exempt from recognition are included in systems costs.

The company pays for the right to use information technology equipment. The underlying assets have been assessed as low value and exempted from recognition.

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 12 Income tax expense

Income tax expense comprises current and deferred tax. Attributable current and deferred tax expense is recognised in the other comprehensive income or directly in equity as appropriate.

a) Amounts recognised in profit or loss	2020	2019
	\$	\$
<i>Current tax expense/(credit)</i>		
- Current tax	13,022	-
- Recoupment of prior year tax losses	13,464	-
- Future income tax benefit attributable to losses	-	(12,929)
- Movement in deferred tax	(44,591)	(2,574)
- Adjustment to deferred tax on AASB 16 retrospective application	43,001	-
- Reduction in company tax rate	2,611	-
- Changes in estimates related to prior years	-	(1,342)
	<u>27,507</u>	<u>(16,845)</u>

Progressive changes to the company tax rate have been enacted. Consequently, as of 1 July 2020, the company tax rate will be reduced from 27.5% to 26%. This change resulted in a loss of \$2,611 related to the remeasurement of deferred tax assets and liabilities of the company.

b) Prima facie income tax reconciliation	2020	2019
	\$	\$
Operating profit/(loss) before taxation	12,939	(74,638)
Prima facie tax on profit/(loss) from ordinary activities at 27.5% (2019: 27.5%)	3,558	(20,525)
Tax effect of:		
- Non-deductible expenses	21,337	5,022
- Temporary differences	1,590	2,574
- Movement in deferred tax	(44,591)	(2,574)
- Adjustment to deferred tax to reflect reduction of tax rate in future periods	2,611	-
- Leases initial recognition	43,001	-
- Under/(over) provision of income tax in the prior year	-	(1,342)
	<u>27,506</u>	<u>(16,845)</u>

Note 13 Cash and cash equivalents

a) Cash and cash equivalents	2020	2019
	\$	\$
Cash at bank and on hand	112,079	54,172
	<u>112,079</u>	<u>54,172</u>

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 14 Trade and other receivables

	2020	2019
	\$	\$
a) Current assets		
Trade receivables	40,468	-
Prepayments	12,417	14,438
Other receivables and accruals	10,500	12,660
	<u>63,385</u>	<u>27,098</u>

Note 15 Property, plant and equipment

	2020	2019
	\$	\$
a) Carrying amounts		
<i>Leasehold improvements</i>		
At cost	32,427	32,427
Less: accumulated depreciation	(10,684)	(9,874)
	<u>21,743</u>	<u>22,553</u>
<i>Plant and equipment</i>		
At cost	419,922	414,152
Less: accumulated depreciation	(184,680)	(157,936)
	<u>235,242</u>	<u>256,216</u>
<i>Furniture and fittings</i>		
At cost	45,021	44,117
Less: accumulated depreciation	(31,566)	(30,613)
	<u>13,455</u>	<u>13,504</u>
<i>Motor vehicles</i>		
At cost	44,362	44,362
Less: accumulated depreciation	(22,371)	(15,041)
	<u>21,991</u>	<u>29,321</u>
Total written down amount	<u>292,431</u>	<u>321,594</u>

The directors do not believe the carrying amount exceeds the recoverable amount of the above assets. The directors therefore believe the carrying amount is not impaired.

	2020	2019
	\$	\$
b) Reconciliation of carrying amounts		
<i>Leasehold improvements</i>		
Carrying amount at beginning	22,553	20,093
Additions	-	3,210
Depreciation	(810)	(750)
Carrying amount at end	<u>21,743</u>	<u>22,553</u>

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 15 Property, plant and equipment (continued)

b) Reconciliation of carrying amounts (continued)	2020	2019
	\$	\$
<i>Plant and equipment</i>		
Carrying amount at beginning	256,216	274,192
Additions	5,770	9,073
Depreciation	(26,744)	(27,049)
Carrying amount at end	<u>235,242</u>	<u>256,216</u>
<i>Furniture and fittings</i>		
Carrying amount at beginning	13,504	11,725
Additions	904	2,584
Depreciation	(953)	(805)
Carrying amount at end	<u>13,455</u>	<u>13,504</u>
<i>Motor vehicles</i>		
Carrying amount at beginning	29,321	19,976
Additions	-	17,034
Depreciation	(7,330)	(7,689)
Carrying amount at end	<u>21,991</u>	<u>29,321</u>
Total written down amount	<u><u>292,431</u></u>	<u><u>321,594</u></u>

c) Changes in estimates

During the financial year, the company assessed estimates used for property, plant and equipment including useful lives, residual values, and depreciation methods.

There were no changes in estimates for the current reporting period.

Note 16 Right-of-use assets

Right-of-use assets are measured at amounts equal to the present value of enforceable future payments on the adoption date, adjusted for lease incentives, make-good provisions, and initial direct costs.

The company derecognises right-of-use assets at the termination of the lease period or when no future economic benefits are expected to be derived from the use of the underlying asset.

a) Carrying amounts	2020	2019
	\$	\$
<i>Leased land and buildings</i>		
At cost	979,587	-
Less: accumulated depreciation	(326,920)	-
Total written down amount	<u><u>652,667</u></u>	<u><u>-</u></u>

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 16 Right-of-use assets (continued)

b) Reconciliation of carrying amounts	Note	2020	2019
		\$	\$
<i>Leased land and buildings</i>			
Initial recognition on transition	3d)	979,588	-
Accumulated depreciation on adoption	3d)	(275,438)	-
Depreciation		(51,483)	-
Total written down amount		<u>652,667</u>	<u>-</u>

Note 17 Intangible assets

a) Carrying amounts	2020	2019
	\$	\$
<i>Franchise fee</i>		
At cost	38,933	38,933
Less: accumulated amortisation	(36,888)	(32,623)
	<u>2,045</u>	<u>6,310</u>
<i>Franchise establishment fee</i>		
At cost	42,465	42,465
Less: accumulated amortisation	(36,058)	(22,018)
	<u>6,407</u>	<u>20,447</u>
<i>Franchise renewal process fee</i>		
At cost	114,337	114,337
Less: accumulated amortisation	(109,100)	(97,803)
	<u>5,237</u>	<u>16,534</u>
Purchase of Wynnum Manly branch cash-generating unit		
At cost	191,075	191,075
Less: impairment	(61,075)	-
	<u>130,000</u>	<u>191,075</u>
Total written down amount	<u>143,689</u>	<u>234,366</u>
b) Reconciliation of carrying amounts		
<i>Franchise fee</i>		
Carrying amount at beginning	6,310	10,569
Amortisation	(4,265)	(4,259)
Carrying amount at end	<u>2,045</u>	<u>6,310</u>

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 17 Intangible assets (continued)

b) Reconciliation of carrying amounts (continued)	2020	2019
	\$	\$
<i>Franchise establishment fee</i>		
Carrying amount at beginning	20,447	34,448
Amortisation	(14,040)	(14,001)
Carrying amount at end	<u>6,407</u>	<u>20,447</u>
<i>Franchise renewal process fee</i>		
Carrying amount at beginning	16,534	27,831
Amortisation	(11,297)	(11,297)
Carrying amount at end	<u>5,237</u>	<u>16,534</u>
Purchase of Wynnum Manly branch cash-generating unit		
Carrying amount at beginning	191,075	191,075
Impairment	(61,075)	-
Carrying amount at end	<u>130,000</u>	<u>191,075</u>
Total written down amount	<u>143,689</u>	<u>234,366</u>

c) Changes in estimates

During the financial year, the company assessed estimates used for intangible assets including useful lives, residual values, and amortisation methods.

The company recognises an intangible asset being the income stream from the customer accounts domiciled from Bendigo & Adelaide Bank Limited to the Wynnum Manly branch when the branch was opened. The asset was originally recognised at cost for \$191,075 and is assessed as having an indefinite useful life.

The company assesses impairment at each reporting period by evaluating the conditions and events specific to the company that may be indicative of impairment triggers. This includes an assessment of the income stream provided and the growth in footings from the Wynnum branch.

The company has recalculated the value of the asset and determined it to be \$130,000 as at 30 June 2020. As such, an impairment loss of \$61,075 has been recognised in the accounts.

Note 18 Tax assets and liabilities

a) Current tax	2020	2019
	\$	\$
Income tax payable/(refundable)	<u>13,022</u>	<u>(23,163)</u>

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 18 Tax assets and liabilities (continued)

b) Deferred tax

Movement in the company's deferred tax balances for the year ended 30 June 2020:

	30 June 2019	Recognised in profit or loss	Recognised in equity	30 June 2020
	\$	\$	\$	\$
<i>Deferred tax assets</i>				
- expense accruals	1,399	(367)	-	1,032
- employee provisions	1,873	(1,598)	-	275
- make-good provision	-	44	4,348	4,392
- lease liability	-	(23,048)	232,294	209,246
- carried-forward tax losses	13,464	(13,464)	-	-
Total deferred tax assets	16,736	(38,433)	236,642	214,945
<i>Deferred tax liabilities</i>				
- right-of-use assets	-	(23,948)	193,641	169,693
Total deferred tax liabilities	-	(23,948)	193,641	169,693
Net deferred tax assets (liabilities)	16,736	(14,485)	43,001	45,252

Movement in the company's deferred tax balances for the year ended 30 June 2019:

	30 June 2018	Recognised in profit or loss	Recognised in equity	30 June 2019
	\$	\$	\$	\$
<i>Deferred tax assets</i>				
- expense accruals	878	521	-	1,399
- employee provisions	-	1,873	-	1,873
- carried-forward tax losses	536	12,928	-	13,464
Total deferred tax assets	1,414	15,322	-	16,736
<i>Deferred tax liabilities</i>				
- income accruals	181	(181)	-	-
Total deferred tax liabilities	181	(181)	-	-
Net deferred tax assets (liabilities)	1,233	15,503	-	16,736

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 18 Tax assets and liabilities (continued)

c) Uncertainty over income tax treatments

As at balance date, there are no tax rulings, or interpretations of tax law, which may result in tax treatments being over-ruled by the taxation authorities.

The company believes that its accrual for income taxes is adequate for all open tax years based on its assessment of many factors, including interpretations of tax law and prior experience.

Note 19 Trade creditors and other payables

Where the company is liable to settle an amount within 12 months of reporting date, the liability is classified as current. All other obligations are classified as non-current.

a) Current liabilities	2020 \$	2019 \$
Trade creditors	8,271	8,067
Other creditors and accruals	36,561	22,340
	<u>44,832</u>	<u>30,407</u>
b) Non-current liabilities		
Other creditors and accruals	-	15,014
	<u>-</u>	<u>15,014</u>

Note 20 Loans and borrowings

a) Current liabilities	2020 \$	2019 \$
Secured bank loans	98,000	165,000
	<u>98,000</u>	<u>165,000</u>

b) Terms and repayment schedule

	Weighted average	Year of maturity	30 June 2020		30 June 2019	
			Face value	Carrying value	Face value	Carrying value
Secured bank loans	5.81%	Floating	98,000	98,000	165,000	165,000

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 21 Lease liabilities

Lease liabilities were measured at amounts equal to the present value of enforceable future payments of the term reasonably expected to be exercised, discounted at the appropriate incremental borrowing rate on the adoption date. The discount rate used on recognition was 6.64%.

The discount rate used in calculating the present value of enforceable future payments takes into account the particular circumstances applicable to the underlying leased assets (including the amount, lease term, economic environment, and other relevant factors).

The company has applied judgement in estimating the remaining lease term including the effects of any extension or termination options reasonably expected to be exercised, applying hindsight where appropriate.

Lease portfolio

Prior to 30 June 2019, leases of property, plant and equipment were classified as either finance leases or operating leases. From 1 July 2019, leases are recognised as a right-of-use asset and a corresponding liability at the date at which the leased asset is available for use by the company.

The company's lease portfolio includes:

- Cleveland branch The lease agreement is a non-cancellable lease with an initial term of three years which commenced in April 2019. The lease has a three year extension option available.
- Victoria Point branch The lease agreement is a non-cancellable lease with an initial term of five years which commenced in December 2005. Extension option terms of five years were exercised in December 2010 and December 2015. The lease has two further five year extension options available. The company is reasonably certain to exercise both five-year lease terms.
- Wynnum branch The lease agreement is a non-cancellable lease with an initial term of ten years which commenced in October 2017. The lease has two further five year extension options available. The company is reasonably certain to exercise both five-year lease term.

The company assesses at the lease commencement date whether it is reasonably certain to exercise extension options. The company reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant change in circumstances within its control.

a) Lease liability measurement

Where the company is a lessee for the premises to conduct its business, extension options are included in the lease term except when the company is reasonably certain not to exercise the extension option. This is due to the significant disruption of relocating premises and the loss on disposal of leasehold improvements fitted out in the demised leased premises.

<i>Lease liabilities on transition</i>	Note	2020	2019
		\$	\$
Initial recognition on AASB 16 transition	3d)	844,706	-
Lease payments - interest		54,896	-
Lease payments		(94,811)	-
		<u>804,791</u>	<u>-</u>

RWM Community Financial Services Limited
Notes to the Financial Statements
for the year ended 30 June 2020

Note 21 Lease liabilities (continued)

	2020 \$	2019 \$
b) Current lease liabilities		
Property lease liabilities	95,546	-
Unexpired interest	(52,143)	-
	<u>43,403</u>	<u>-</u>
c) Non-current lease liabilities		
Property lease liabilities	1,148,940	-
Unexpired interest	(387,552)	-
	<u>761,388</u>	<u>-</u>
d) Maturity analysis		
- Not later than 12 months	95,546	-
- Between 12 months and 5 years	379,482	-
- Greater than 5 years	769,458	-
Total undiscounted lease payments	<u>1,244,486</u>	<u>-</u>
Unexpired interest	(439,695)	-
Present value of lease liabilities	<u>804,791</u>	<u>-</u>

e) Impact on the current reporting period

During the financial year, the company has mandatorily adopted AASB 16 for the measurement and recognition of its leases. The primary impact on the profit or loss is that lease payments are split between interest and principal payments and the right-of-use asset depreciates. This is in contrast to the comparative reporting period where lease payments under AASB 117 were expensed as incurred. The following note presents the impact on the profit or loss for the current reporting period.

Comparison under current AASB 16 and former AASB 117

The net impact for the current reporting period is a decrease in profit after tax of \$9,172.

	AASB 117 expense not recognised	Impact on current reporting period	AASB 16 expense now recognised
Profit or loss - increase (decrease) in expenses			
- Occupancy and associated costs	94,811	(94,811)	-
- Depreciation and amortisation expense	-	51,483	51,483
- Finance costs	-	55,979	55,979
Increase in expenses - before tax	<u>94,811</u>	<u>12,651</u>	<u>107,462</u>
- Income tax expense / (credit) - current	(26,073)	26,073	-
- Income tax expense / (credit) - deferred	-	(29,552)	(29,552)
Increase in expenses - after tax	<u>68,738</u>	<u>9,172</u>	<u>77,910</u>

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 22 Provisions

As at the reporting date, the make-good of the leased premises is not expected to be wholly settled within 12 months. The balance is classified as non-current.

a) Non-current liabilities

	2020	2019
	\$	\$
Make-good on leased premises	16,894	-
	<u>16,894</u>	<u>-</u>

b) Make-good provision

In accordance with the branch lease agreements, the company must restore the leased premises to their original condition before the expiry of the lease term.

The company has estimated the provision based on experience and consideration of the expected future costs to remove all fittings and the ATM as well as cost to remedy any damages caused during the removal process.

<i>Provision</i>	Note	2020	2019
		\$	\$
Face-value of make-good costs recognised	3d)	34,400	-
Present value discounting	3d)	(18,589)	-
Present value unwinding		1,083	-
		<u>16,894</u>	<u>-</u>

c) Changes in estimates

During the financial year, the company re-assessed the lease agreement with respect to the make-good and restoration clauses. The estimated costs were revised with respect to an analysis of restoration costs of bank branches completed by Bendigo Bank's property team. The provision was previously assessed as nil or immaterial with no provision recognised in the accounts.

The branch premise leases are due to expire on 31 March 2025 for the Cleveland branch, 30 November 2030 for the Victoria Point branch and 30 September 2037 for the Wynnum branch at which time the expected face-value costs to restore the premises is expected to fall due.

The financial effect of the reassessment, assuming no changes in the above judgements and estimates, on actual and expected finance costs and provisions was as follows:

<i>Profit or loss</i>	2020	2021	2022	2023	2024+
Expense:					
- Finance costs	1,083	1,156	1,236	1,320	13,794
Liability:					
- Make-good provision	16,894	18,050	19,286	20,606	34,400

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Notes to the Financial Statements
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Note 23 Employee benefits

a) Current liabilities	2020 \$	2019 \$
Provision for annual leave	-	6,530
	<u>-</u>	<u>6,530</u>
b) Non-current liabilities		
Provision for long service leave	-	280
	<u>-</u>	<u>280</u>

c) Key judgement and assumptions

The company now contains only fully seconded staff at Cleveland, Victoria Point and Wynnum Manly branches. As such no leave provisions are required to be recognised.

Note 24 Issued capital

a) Issued capital	2020		2019	
	Number	\$	Number	\$
Ordinary shares - fully paid	679,310	679,310	679,310	679,310
Less: equity raising costs	-	(36,750)	-	(36,750)
	<u>679,310</u>	<u>642,560</u>	<u>679,310</u>	<u>642,560</u>

b) Rights attached to issued capital

Ordinary shares

Voting rights

Subject to some limited exceptions, each member has the right to vote at a general meeting.

On a show of hands or a poll, each member attending the meeting (whether they are attending the meeting in person or by attorney, corporate representative or proxy) has one vote, regardless of the number of shares held. However, where a person attends a meeting in person and is entitled to vote in more than one capacity (for example, the person is a member and has also been appointed as proxy for another member) that person may only exercise one vote on a show of hands. On a poll, that person may exercise one vote as a member and one vote for each other member that person represents as duly appointed attorney, corporate representative or proxy.

The purpose of giving each member only one vote, regardless of the number of shares held, is to reflect the nature of the company as a community based company, by providing that all members of the community who have contributed to the establishment and ongoing operation of the Community bank branch have the same ability to influence the operation of the company.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 24 Issued capital (*continued*)

b) Rights attached to issued capital (*continued*)

Dividends

Generally, dividends are payable to members in proportion to the amount of the share capital paid up on the shares held by them, subject to any special rights and restrictions for the time being attaching to shares. The franchise agreement with Bendigo Bank contains a limit on the level of profits or funds that may be distributed to shareholders. There is also a restriction on the payment of dividends to certain shareholders if they have a prohibited shareholding interest (see below).

Transfer

Generally, ordinary shares are freely transferable. However, the directors have a discretion to refuse to register a transfer of shares.

Subject to the foregoing, shareholders may transfer shares by a proper transfer effected in accordance with the company's constitution and the *Corporations Act 2001*.

Prohibited shareholding interest

A person must not have a prohibited shareholding interest in the company.

In summary, a person has a prohibited shareholding interest if any of the following applies:

- They control or own 10% or more of the shares in the company (the "10% limit").
- In the opinion of the board they do not have a close connection to the community or communities in which the company predominantly carries on business (the "close connection test").
- Where the person is a shareholder, after the transfer of shares in the company to that person the number of shareholders in the company is (or would be) lower than the base number (the "base number test"). The base number is 266. As at the date of this report, the company had 296 shareholders (2019: 295 shareholders).

As with voting rights, the purpose of this prohibited shareholding provision is to reflect the community-based nature of the company.

Where a person has a prohibited shareholding interest, the voting and dividend rights attaching to the shares in which the person (and his or her associates) have a prohibited shareholding interest, are suspended.

The board has the power to request information from a person who has (or is suspected by the board of having) a legal or beneficial interest in any shares in the company or any voting power in the company, for the purpose of determining whether a person has a prohibited shareholding interest. If the board becomes aware that a member has a prohibited shareholding interest, it must serve a notice requiring the member (or the member's associate) to dispose of the number of shares the board considers necessary to remedy the breach. If a person fails to comply with such a notice within a specified period (that must be between three and six months), the board is authorised to sell the specified shares on behalf of that person. The holder will be entitled to the consideration from the sale of the shares, less any expenses incurred by the board in selling or otherwise dealing with those shares.

In the constitution, members acknowledge and recognise that the exercise of the powers given to the board may cause considerable disadvantage to individual members, but that such a result may be necessary to enforce the prohibition.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 25 Accumulated losses

	Note	2020 \$	2019 \$
Balance at beginning of reporting period		(182,662)	(104,490)
Adjustment for transition to AASB 16	3d)	(113,366)	-
Net loss after tax from ordinary activities		(14,568)	(57,793)
Dividends provided for or paid	30a)	-	(20,379)
Balance at end of reporting period		<u>(310,596)</u>	<u>(182,662)</u>

Note 26 Reconciliation of cash flows from operating activities

	2020 \$	2019 \$
Net loss after tax from ordinary activities	(14,568)	(57,793)
Adjustments for:		
- Depreciation	87,320	36,293
- Amortisation	34,312	29,557
- Impairment losses on intangible assets	61,075	-
Changes in assets and liabilities:		
- (Increase)/decrease in trade and other receivables	(36,287)	38,605
- (Increase)/decrease in other assets	31,422	(38,160)
- Increase/(decrease) in trade and other payables	13,059	(30,840)
- Increase/(decrease) in employee benefits	(6,809)	6,810
- Increase/(decrease) in provisions	1,083	-
- Increase/(decrease) in tax liabilities	13,022	-
Net cash flows provided by/(used in) operating activities	<u>183,629</u>	<u>(15,528)</u>

Note 27 Financial instruments

The following shows the carrying amounts for all financial instruments at amortised costs. It does not include fair value information for financial assets and financial liabilities not measured at fair value if the carrying amount is a reasonable approximation of fair value.

	Note	2020 \$	2019 \$
Financial assets			
Trade and other receivables	14	50,968	12,660
Cash and cash equivalents	13	112,079	54,172
		<u>163,047</u>	<u>66,832</u>
Financial liabilities			
Trade and other payables	19	8,271	8,067
Secured bank loans	20	98,000	165,000
		<u>106,271</u>	<u>173,067</u>

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 28 Auditor's remuneration

Amount received or due and receivable by the auditor of the company for the financial year.

	2020 \$	2019 \$
<i>Audit and review services</i>		
- Audit and review of financial statements	4,800	4,600
	<u>4,800</u>	<u>4,600</u>
<i>Non audit services</i>		
- General advisory services	2,160	2,020
- Share registry services	1,900	3,360
	<u>4,060</u>	<u>5,380</u>
Total auditor's remuneration	<u>8,860</u>	<u>9,980</u>

Note 29 Related parties

a) Details of key management personnel

The directors of the company during the financial year were:

Garry Francis White
 Christopher Francis Webster
 Arnal Pravikash Chand
 Amy Jackson
 Darren McKenzie
 Jonathan Cowley
 Rachel Anne Wicks
 Kathryn Jody Steinhardt
 Bill Joe Parkes
 Beau Dean Hodge

b) Key management personnel compensation

	2020 \$	2019 \$
Key management personnel compensation comprised the following.		
Employee benefits	11,410	69,586
	<u>11,410</u>	<u>69,586</u>

Compensation of the company's key management personnel includes salaries, non-cash benefits and contributions to a post-employment defined contribution plan.

c) Related party transactions

No director or related entity has entered into a material contract with the company.

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 30 Dividends provided for or paid

a) Dividends provided for and paid during the period

The following dividends were provided for and paid to shareholders during the reporting period as presented in the statement of changes in equity and statement of cash flows.

	30 June 2020		30 June 2019	
	Cents	\$	Cents	\$
Fully franked dividend	-	-	3	20,379
Total dividends provided for and paid during the financial year	-	-	3	20,379

The tax rate at which dividends have been franked is 27.5%.

b) Franking account balance

	2020	2019
	\$	\$
<i>Franking credits available for subsequent reporting periods</i>		
Franking account balance at the beginning of the financial year	22,353	31,087
Franking transactions during the financial year:		
- Franking credits (debits) arising from income taxes paid (refunded)	(23,163)	-
- Franking debits from the payment of franked distributions	-	(8,734)
Franking account balance at the end of the financial year	(810)	22,353
Franking transactions that will arise subsequent to the financial year end:		
- Franking credits (debits) that will arise from payment (refund) of income tax	13,022	(23,163)
Franking credits available for future reporting periods	12,212	(810)

The ability to utilise franking credits is dependent upon the company's ability to declare dividends.

Note 31 Earnings per share

a) Basic and diluted earnings per share

The calculation of basic and diluted earnings per share has been based on the following profit attributable to ordinary shareholders and weighted-average number of ordinary shares outstanding.

	2020	2019
	\$	\$
Loss attributable to ordinary shareholders	(14,568)	(57,793)
	Number	Number
Weighted-average number of ordinary shares	679,310	679,310
	Cents	Cents
Basic and diluted loss per share	(2.14)	(8.51)

RWM Community Financial Services Limited

Notes to the Financial Statements

for the year ended 30 June 2020

Note 32 Commitments

a) Lease commitments

Following the adoption of AASB 16 as of 1 July 2019, all lease commitment information and amounts for the financial year ending 30 June 2020 can be found in 'Lease liabilities' (Note 21).

Operating lease commitments - lessee	2020	2019
Non-cancellable operating leases contracted for but not capitalised in the financial statements	\$	\$
Payable - minimum lease payments:		
- not later than 12 months	-	93,085
- between 12 months and 5 years	-	209,705
- greater than 5 years	-	145,600
Minimum lease payments payable	<u>-</u>	<u>448,390</u>

b) Other commitments

The company has no other commitments contracted for which would be provided for in future reporting periods.

Note 33 Contingencies

There were no contingent liabilities or contingent assets at the date of this report to affect the financial statements.

Note 34 Subsequent events

There have been no significant events occurring after the reporting period which may affect either the company's operations or the results of those operations or the company's state of affairs.

RWM Community Financial Services Limited

Directors' Declaration

In accordance with a resolution of the directors of RWM Community Financial Services Limited, we state that:

In the opinion of the directors:

- (a) the financial statements and notes of the company are in accordance with the *Corporations Act 2001*, including:
 - (i) giving a true and fair view of the company's financial position as at 30 June 2020 and of its performance for the financial year ended on that date; and
 - (ii) complying with Accounting Standards, the *Corporations Regulations 2001* and other mandatory professional reporting requirements; and
- (b) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the board of directors.



Garry Francis White, Chair

Dated this 18th day of September 2020

Independent auditor's report to the members of RWM Community Financial Services Limited

Report on the audit of the financial report

Our opinion

In our opinion, the accompanying financial report of RWM Community Financial Services Limited, is in accordance with the *Corporations Act 2001*, including:

- i. giving a true and fair view of the company's financial position as at 30 June 2020 and of its financial performance for the year ended; and
- ii. complying with Australian Accounting Standards and the Corporations Regulations 2001.

What we have audited

RWM Community Financial Services Limited's (the company) financial report comprises the:

- ✓ Statement of profit or loss and other comprehensive income
- ✓ Statement of financial position
- ✓ Statement of changes in equity
- ✓ Statement of cash flows
- ✓ Notes comprising a summary of significant accounting policies and other explanatory notes
- ✓ The directors' declaration of the company.

Basis for opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report.

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*. We are independent of the company in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Other information

The company usually prepares an annual report that will include the financial statements, directors' report and declaration and our independence declaration and audit report (the financial report). The annual report may also include "other information" on the entity's operations and financial results and financial position as set out in the financial report, typically in a Chairman's report and Manager's report, and reports covering governance and shareholder matters.

The directors are responsible for the other information. The annual report is expected to be made available to us after the date of this auditor's report.

Our opinion on the financial report does not cover the other information and accordingly we will not express any form of assurance conclusion thereon.

Our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If we identify that a material inconsistency appears to exist when we read the annual report (or become aware that the other information appears to be materially misstated), we will discuss the matter with the directors and where we believe that a material misstatement of the other information exists, we will request management to correct the other information.

Directors' responsibility for the financial report

The directors of the company are responsible for the preparation of the financial report that it gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or cease operations, or have no realistic alternative but to do so.

Auditor's responsibility for the audit of the financial report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatement can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <http://www.auasb.gov.au/home.aspx>. This description forms part of our auditor's report.



Andrew Frewin Stewart
61 Bull Street, Bendigo, 3550
Dated: 18 September 2020



Joshua Griffin
Lead Auditor

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 **Bendigo Bank**