



## Business Banking

**Bendigo Bank named 'Business Bank of the Year' for the third time.**

Bendigo Bank has been named 'Business Bank of the Year (2013)' at Roy Morgan Research's Customer Satisfaction Awards.

This marks the third consecutive year the Bank has received the accolade, after being judged best in business at the inaugural awards in 2011 and again in 2012.

If you would like to meet with our Business Banking Specialist Wayne Swadling (pictured right), he can be contacted directly on 0458 071 636, or alternatively you can call in to one of our branches to arrange an appointment.



## Good for you and your community

South Burnett **Community Bank**<sup>®</sup> Group has invested more than \$502,000 back into our local community since it was established. Blackbutt branch opened its doors in December 2009, since then local organisations have received more than \$40,000 in grants, sponsorships and donations.

Our grants program is conducted yearly. We also offer sponsorships and donations to assist with community events and fundraising activities throughout the year. The groups listed below have received funding through our grants program:-



Blackbutt & District Tourism & Heritage - Office equipment for Heritage Centre

Blackbutt Golf Club – Chairs

Blackbutt Singers – Uniforms and keyboard

Bloomin Beautiful Blackbutt Festival - Entertainment and marketing

Blackbutt State School P&C - Replacement of pool steps

Blackbutt Show Society – Tiling of canteen floor

Blackbutt Benarkin Lions Club - Renew old scout building

Taromeo Rural Fire Brigade - Retaining wall and shed

Timbertown Woodworking Group – Table saw

The Benarkin State School received a donation of \$500. The funds were used to assist with their end of year camp. The students were also presented with a Bendigo Bank bucket hat each.

Helping Hands is an initiative of the St John's Anglican Church and provides practical help for families who are experiencing difficulty making ends meet.

The South Burnett **Community Bank**<sup>®</sup> Group answered the call to help kick off their fundraising efforts with a donation, which enabled them to hold a raffle and in turn a Golf Day. Helping Hands is available at St Johns Anglican Church, Blackbutt on Saturdays 9.00am – 12.00pm.

Top: Blackbutt branch opening in 2009. Above right: Benarkin State School. Right: Helping Hands co-ordinator, Davina Holmes holding an assistance package ready for collection.



## Testimonial

### Our Wonderful Bendigo Bank Blackbutt

Thanks to Lorraine and her staff at Blackbutt for making my visits to the branch a pleasure. Bendigo Bank staff treat you as a person and not just an account number. All the staff are friendly and helpful all of the time, not just some of the time.

The bank statements are easy to read and understand for the layperson. You do not need to be an Accountant to see where your money is or how much you have or do not have in the bank. I really enjoy making a trip to any branch of Bendigo Bank as the high levels of service is consistent.

The best decision I have made since moving to Blackbutt was changing my banking to the Bendigo Bank.

Dianne Wright

**South Burnett Community Enterprise Pty Ltd**

PO Box 42, Yarraman, Qld, 4614 **ABN** 57 113 889 768

**Directors:** Noel Strohfeld (Chairman), Dave Robison (Secretary), Jim Beveridge (Treasurer), Brent McLennan, Ross Begent, Jeff Connor (Vice Chairman), Ross Towell, Lionel Kerr.

# Blackbutt Second Annual Cattle Sale

The Blackbutt Agricultural Show Society reintroduced the Cattle Sale to its annual calendar of events for Blackbutt in 2013. Thanks go to Jamie Marriott and his team for putting together another successful Cattle Sale (and for making it rain!). Bendigo Bank has been proud to be a sponsor of this event for the last two years.



## Myth Buster

- Myth #14** Bendigo Bank is not widely represented.
- Fact #14** Bendigo Bank is represented in all States and Territories with a network of 490 Branches, 108 Agencies and 2000 ATM's nationally.
- Myth #15** The Board have knowledge of customers and their information.
- Fact #15** No members of the Board have access to customers' information personal or financial.



Watch the **Community Bank**® story at [www.bendigobank.com.au/snapshots](http://www.bendigobank.com.au/snapshots)

## U can find our branches at...

- Nanango** – 92 Drayton Street, Nanango QLD 4615 Phone: 4163 1075 Website: [www.bendigobank.com.au/nanango](http://www.bendigobank.com.au/nanango)
- Yarraman** – 23 Toomey Street, Yarraman QLD 4614 Phone: 4163 8162 Website: [www.bendigobank.com.au/yarraman](http://www.bendigobank.com.au/yarraman)
- Blackbutt** – 49a Coulson Street, Blackbutt QLD 4306 Phone: 4163 0734 Website: [www.bendigobank.com.au/blackbutt](http://www.bendigobank.com.au/blackbutt)

Opening hours: Monday to Friday 9.00am – 5.00pm

Bendigo and Adelaide Bank Limited, The Bendigo Centre, Bendigo VIC 3550. ABN 11 068 049 178. AFSL 237879. BMPNL0754 (04/14)

Nanango and Yarraman & District **Community Bank**® branches  
Blackbutt branch

# Grants and Sponsorship Program

The 2014 South Burnett **Community Bank**® Group grants program has closed.

Applications for the latest South Burnett **Community Bank**® Group grants program closed on 4 April.

Our community continues to tell us about the many worthy projects in the South Burnett community. It's thanks to our customers that we can contribute to these important initiatives and organisations.

The more a community gets behind its local **Community Bank**® branch, the more funds it can return to support local projects and future sustainability.

The grants program is administered by the Community Enterprise Foundation™, the philanthropic arm of Bendigo and Adelaide Bank. Applications are currently with the Foundation for their initial assessment, after which they will be returned to the Board for final decision making.

Letters and grant agreements will be forwarded to successful applicants around the end of May. As soon as all the executed grant agreements are collected by the branches and the Board, they will be returned to the Foundation so that cheques can be prepared for presentation.

The annual Grants Presentation Night is set for Tuesday 24 June at the Yarraman Community Hall.



## Manager's Message

The **Community Bank**® concept is about keeping profits local. We are focussed on growing our business, enabling us to invest more back into our local communities.

Our staff strives to deliver quality, friendly customer service offering a full range of banking products and services. We also offer the specialist services of our Business Banking Manager Wayne Swadling, Financial Planner Katie Alifrangis and Ian Herd who is our Rural Bank Relationship Manager. Meetings with our specialist bankers can be arranged through your local branches.

I invite you to call into our branch to discuss your personal banking needs and how we may be able to assist you and your community group.

We are now trading Monday to Friday, 9.00am to 5.00pm, for your convenience.

**Lorraine Wyvill**  
**Branch Manager**

## The Blackbutt team

Pictured from left are Cindy Rohlf, Lorraine Wyvill, Carley Heit and Marny Kemmery.

Lorraine and Cindy have 30 years of banking experience between them. Carley joined the team in July 2013 while Marny is employed as our roving Customer Service Officer, providing relief at all three branches.



Find us on Facebook at [facebook.com/bendigobank](https://facebook.com/bendigobank)

Follow us on twitter at [twitter.com/bendigobank](https://twitter.com/bendigobank)



 **Bendigo Bank**