

# Annual Report 2021

Stanthorpe Regional Community Financial Services Limited

ABN 48 605 478 680

# Contents

Chairman's report	2
Manager's report	3
Bendigo and Adelaide Bank report	5
Directors' report	6
Auditor's independence declaration	10
Financial statements	11
Notes to the financial statements	15
Directors' declaration	39
Independent audit report	40

# Chairman's Report

#### For the year ending 30 June 2021

It is my pleasure to present this our 6th Annual Report of your Company, Stanthorpe Regional Community Financial Services L imited, better known as Community Bank Stanthorpe.

It appears that every twelve months I reflect on what has transpired over those months and there is always plenty of challenges to reflect upon, but not dwell upon. The face of Banking in Australia as we knew it is changing at a very fast pace. Bendigo Bank has, by necessity, implemented changes which were previously only thought about. We as franchisees of Bendigo Bank have taken on these challenges and our staff have been very proactive and introduced these changes, sometimes they seem to be directly impacting our customers. We need to realise that our point of difference with other financial institutions is that we will always maintain a face-to-face presence. We should take advantage of this whilst maintaining excellent customer service, in conjunction with utilising the advancement in technology for the benefit of both the customers and ourselves.

During this past year our Branch Manager and our Customer Service Officer have both resigned. Our longterm employee Tania Cobon has filled in for the CRO, and has covered the Managers position as well. The requirements of these positions have been capably supported with staff provided by Bendigo Bank. Danielle Andreatta in her role as Customer Service Officer has also stepped up and been a great support for Tania. Our new employees Greg Paxton and Catherine Bicad are both in training, but with time should be able to slot into the roles we have to fill. A new Branch Manager Kurt Empen has been interviewed and accepted the position. Kurt comes to Branch Banking land after the past 6 years with Rural Bank. Prior to this Kurt has had several positions with other Financial Instutions covering a couple of decades. Kurt is to start with us in the first week of October.

Community Enterprise Foundation, the Charitable arm of Bendigo Bank has worked with numerous Community Banks across Australia in the past year. Their financial support, together with their encouragement has been of great benefit to our Community. I can see this beneficial association only growing in the coming years. They were there with their support for The Granite Belt with Grant monies during the Drought, then the Bushfires and now we are in discussions regarding further research which should be beneficial to our rural residents.

As early as September last year we commenced negotiations with our current landlords to extend our lease arrangement on the building which we occupy. They were very keen to keep us as tenants and in February this year we entered into another 5 year agreement. I think that our position in the main street is beneficial to our business and a convenient one for our customers. At the same time we entered into negotiations with Bendigo Bank in regards to our Franchise renewal. Our agreement, after perusal and comment by our Corporate Solicitor and Corporate Accountants, has been renegotiated for a further term, and at what I believe a more beneficial financial arrangement.

Your Board of Directors, Leeanne Gangemi, Catherine Orford, Geoff Sargood, Aaron Wise and myself have worked tirelessly over this past challenging year. We have welcomed to The Board as a new Director, Todd Sutherland, whose past experience in HR and Retail, will be most beneficial.

Our profit margins have been squeezed even further than we thought possible and some very hard decisions have had to be made, especially in regards to the Texas Agency. We have used our funds wisely and built some extremely strong longterm relationships across The Granite Belt which I believe will be demonstrated as increased business over the coming years.

Without the dedication and hard work of our Staff and Directors our achievements would not have been possible. Thank you to them and thank you to our shareholders for your words of support and encouragement.

Don Gaske Chairman

# Manager's Report

#### For the year ending 30 June 2021

I am thrilled to join the Stanthorpe Community Bank team as the new manager as of October 5 2021, and am committed to guiding the local branch to a successful 2021/2022 result.

Having had a direct connection with the Community Bank over the past 5+ years, in being the Rural Bank's (part of the Bendigo & Adelaide Bank Group) representative in Stanthorpe, I am very familiar with our staff and customers and the great work that the Community Bank has been involved with. I am pleased to lead the local bank team into the next phase of growth.

The local team should be commended for the excellent service and commitment to the bank customers and local community over the past 12 months. Thanks must go to Tania Cobon for stepping into the managers role following Anne-Louise's departure and assisting me so ably into the manager's position. Tania has performed this task in an excellent manner, and this is confirmed by her line managers and support staff.

Face to Face banking while still very much encouraged through our local bank is one way in which we can help. We understand that more people use digital means these days to do their banking so there has never been more choice for the customer. Whether customers see us in the branch, on the phone, or by access to their own mobile phone, tablet, or home computer, we are accessible.

COVID-19 has played its part in influencing how we do business day-to-day. Check ins and wipe-downs/cleansing is a daily routine, branch limitations on people able to be inside the branch. We all do our part to try to keep each other safe from the spreading of the virus.

The pandemic has had a positive influence of Queenslanders altering travelling plans and visiting our fantastic region. So, in recent times especially the Granite Belt tourism operators and businesses in town have had a boom in trade. This has been great for the area.

"Why Leave Town" Promotion Cards have continued to be a successful local project that the Bank was instrumental in setting up. As we approach Christmas, we are expecting that more people will make use of the cards for Christmas and keep spending their money on the Granite Belt, supporting our community.

Our Community EFTPOS/Merchant machine has been a real winner for many of our Not-For-Profit groups in the district for events over the past year. The number of requests for this service has been growing.

The new Bendigo Bank brand continues to help attract more clients to the bank but "word of mouth" clearly still has an impact on new business coming to the bank. I look forward to us "telling our story", so that as many of our locals know what we about. By doing so more of our local community will get to experience how well they are looked after, when they bank with the local bank ~ "Stanthorpe Community Bank".

2021/2022 financial year, the Stanthorpe Community Bank team is positive, confident and excited to continue to assist our local residents, community groups, and businesses and grow with new families and businesses as well with their financial needs, as the country (hopefully) through rising vaccination rates, opens state borders back up.

I look forward to leading the team and powered by the Bendigo Bank brand and resources, growing our great Bank on the Granite Belt.

Kurt Empen Branch Manager

#### **OUR VISION**

To be the most approchable, visible and customer connected bank in the Stanthorpe region

### **OUR MISSION STATEMENT**

To provide continued personalised, professional service by building on the existing client base, increasing the profitability of the Community Bank Stanthorpe branch for the benefit of the customers, shareholders and community projects.

### **OBJECTIVES**

To have a community working together to achieve common objectives;

To build a team within the community to coordinate major initivates and projects;

To be broadly representative and link to appropriate formal and informal community groups to assist and support initiatives;

To provide strong leadership by the community, in the community and for the community.

# Bendigo & Adelaide Bank Report

For the year ending 30 June 2021

On behalf of Bendigo and Adelaide Bank, thank you! As a shareholder of your local Community Bank company, you are playing an important role in supporting your community.

It has been a tumultuous year for every community across Australia, and across the world. For our business, recognition that banking is an essential service has meant that we've kept the doors open, albeit with conditions that none of us could ever imagine having to work with.

Face masks, perspex screens, signed documents to cross state borders, checking in customers with QR codes and ensuring hand sanitiser stations are filled aren't what you would expect as a bank employee.

Then there's the fact that while communities have been, and continue to go in and out of lockdown, digital and online banking has become the norm.

So, what does that mean for Bendigo Bank and the Community Bank that you are invested in both as a shareholder, and a customer?

What we're seeing is that your Community Bank is still as important, if not more so, than when you first invested as a shareholder. If the pandemic has taught us anything, it has taught us the importance of place, of our local community, our local economy, our community-based organisations, the importance of social connection and the importance or your local Community Enterprise – your Community Bank in providing, leadership, support, and assistance in these difficult times.

As we continue to adapt to this rapidly changing world one thing that continues to be important to us all is supporting each other and our strong sense of community.

Your continued support as a shareholder is essential to the success of your local community. Thank you for continuing to back your Community Bank company and your community.

Collin Brady

**Head of Community Development** 

# Stanthorpe Regional Community Financial Services Limited Directors' Report

The directors present their financial statements of the company for the financial year ended 30 June 2021.

#### Directors

The directors of the company who held office during or since the end of the financial year are:

Donald Charles Gaske Non-executive director

Occupation: Company Director

Qualifications, experience and expertise: Don has spent 49 years in the banking, finance, insurance and financial planning industries. 21 years with a major Australian bank, roles included Branch Accountant and Branch Manager. Associate of the Financial Planning Association of Australia 1999-2013, Financial Planning PS 146, 2005. Previously owner/operator of the Bendigo Bank Agency in Stanthorpe, commenced 1992. Has spent 28 years as a prime lamb producer, 16 years as a lavender grower and retailer. Rotarian since 1985. He is a Commissioner for Declarations.

Special responsibilities: Chairman of the Board, Human Resources, Property & Building, Business & Strategic Planning, Marketing and Finance Committees.

Interest in shares: 53,501 ordinary shares

Leeanne Josephine Gangemi

Non-executive director

Occupation: Client Relations Manager

Qualifications, experience and expertise: Leeanne is the Client Relations Manager in her family business, Ballandean Estate Wines and has held many positions on both National and State industry bodies including her current position as the Queensland Representative of the Winemakers Federation of Australia. Leeanne was on the Steering Committee for the formation of the Stanthorpe Community Bank and continues to help drive the growth of the organisation for the benefit if the community. Special responsibilities: Marketing Committee & South West Cluster Committee.

Interest in shares: 3,001 ordinary shares

Catherine Margaret Orford Non-executive director

Occupation: Retired

Qualifications, experience and expertise: M.Phil (Tourism Mgt); M.Arts (Aust Studies); B.Ed

Special responsibilities: Secretary
Interest in shares: 10,000 ordinary shares

Geoffrey William Donald Sargood

Non-executive director

Occupation: Business Manager

Qualifications, experience and expertise: 22 years in Business Banking with Suncorp & ANZ servicing both rural and commercial customers throughout Queensland. Small business owner in farming and transport industries. 5 years as Business Manager of a

large Health Retreat.

Special responsibilities: Nil

Interest in shares: nil share interest held

# Stanthorpe Regional Community Financial Services Limited Directors' Report

#### Directors (continued)

Aaron Michael Wise Non-executive director

Occupation: Accountant

Qualifications, experience and expertise: Bachelor of Business & Bachelor of Commerce. Over 10 years working in public accounting practices servicing a range of clients across an array of industries. Manager of family beef cattle farming operation.

Special responsibilities: Treasurer
Interest in shares: nil share interest held

Todd Cameron Sutherland

Non-executive director (appointed 24 June 2021)

Occupation: Retired

Qualifications, experience and expertise: 38 years in retail management including store management, area supervision and Human resource roles with a major supermarket chain. Todd is also experienced in managing a field sales team and most recently a boutique independent mixed business.

Special responsibilities: Human Resouces Committee

Interest in shares: nil share interest held

Directors were in office for this entire year unless otherwise stated.

No directors have material interest in contracts or proposed contracts with the company.

#### **Company Secretary**

The company secretary is Catherine Margaret Orford. Catherine was appointed to the position of secretary on 15 November 2017.

#### Principal activity

The principal activity of the company during the financial year was facilitating Community Bank services under management rights of Bendigo and Adelaide Bank Limited (Bendigo Bank).

There have been no significant changes in the nature of these activities during the financial year.

#### Operating results

Operations have continued to perform in line with expectations. The loss of the company for the financial year after provision for income tax was:

Year ended	Year ended
30 June 2021	30 June 2020
\$	\$
(44,007)	(11,616)

#### Directors' interests

	,	'	
	Balance	Changes	Balance
	at start of	during the	at end of
	the year	year	the year
Donald Charles Gaske	53,501	-	53,501
Leeanne Josephine Gangemi	3,001	-	3,001
Catherine Margaret Orford	10,000	-	10,000
Geoffrey William Donald Sargood	-	-	-
Aaron Michael Wise	-	-	-
Todd Cameron Sutherland	-	-	-

Fully paid ordinary shares

# Stanthorpe Regional Community Financial Services Limited Directors' Report

#### Dividends

During the financial year, the following dividends were provided for and paid. The dividends have been provided for in the financial statements.

	Cents per share	Total amount \$
Final unfranked dividend	1	7,554

#### Significant changes in the state of affairs

Since January 2020, COVID-19 has developed and spread globally. In response, the Commonwealth and State Government introduced a range of social isolation measures to limit the spread of the virus. Such measures have been revised, as appropriate, based on case numbers and the level of community transmission. Whilst there has been no significant changes on the company's financial performance so far, uncertainty remains on the future impact of COVID-19 to the company's operations.

During the financial year the company formalised the Texas agency closure.

In the opinion of the directors there were no other significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements.

#### Events since the end of the financial year

There are no matters or circumstances that have arisen since the end of the financial year that have significantly affected or may significantly affect the operations of the company the results of those operations or the state of affairs of the company, in future years.

#### Likely developments

The company will continue its policy of facilitating banking services to the community.

#### **Environmental regulation**

The company is not subject to any significant environmental regulation.

#### Directors' benefits

No director has received or become entitled to receive, during or since the financial year, a benefit because of a contract made by the company, controlled entity or related body corporate with a director, a firm which a director is a member or an entity in which a director has a substantial financial interest.

#### Indemnification and insurance of directors and officers

The company has indemnified all directors and the manager in respect of liabilities to other persons (other than the company or related body corporate) that may arise from their position as directors or manager of the company except where the liability arises out of conduct involving the lack of good faith.

Disclosure of the nature of the liability and the amount of the premium is prohibited by the confidentiality clause of the contract of insurance. The company has not provided any insurance for an auditor of the company or a related body corporate.

# Stanthorpe Regional Community Financial Services Limited Directors' Report

#### Directors' meetings

The number of directors' meetings attended by each of the directors of the company during the financial year were:

E - eligible to attend A - number attended		Board Meetings	
	<u>E</u>	<u>A</u>	
Donald Charles Gaske	11	11	
Leeanne Josephine Gangemi	11	11	
Catherine Margaret Orford	11	11	
Geoffrey William Donald Sargood	11	8	
Aaron Michael Wise	11	6	
Todd Cameron Sutherland	-	-	

#### Proceedings on behalf of the company

No person has applied to the Court under section 237 of the *Corporations Act 2001* for leave to bring proceedings on behalf of the company, or to intervene in any proceedings to which the company is a party, for the purpose of taking responsibility on behalf of the company for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the company with leave of the Court under section 237 of the *Corporations Act 2001*.

#### Non audit services

The company may decide to employ the auditor on assignments additional to their statutory duties where the auditor's expertise and experience with the company are important. Details of the amounts paid or payable to the auditor (Andrew Frewin Stewart) for audit and non audit services provided during the year are set out in note 22 to the accounts.

The board of directors has considered the non-audit services provided during the year by the auditor and, in accordance with the advice received from the board, is satisfied that the provision of the non-audit services is compatible with, and did not compromise, the auditor independence requirements of the *Corporations Act 2001* for the following reasons:

- all non-audit services have been reviewed by the Board to ensure they do not impact on the impartiality, integrity and objectivity of the auditor; and
- none of the services undermine the general principles relating to auditor independence as set out in APES 110
   Code of Ethics for Professional Accountants, as they did not involve reviewing or auditing the auditor's own work, acting in a management or decision making capacity for the company, acting as an advocate for the company or jointly sharing risks and rewards.

#### Auditor's independence declaration

A copy of the auditor's independence declaration as required under section 307C of the *Corporations Act 2001* is set out on page 5.

Signed in accordance with a resolution of the directors at Stanthorpe, Queensland.

Donald Charles Gaske, Chair

Dated this 30th day of September 2021



6) Bull Street Bendigo VIC 3550

afs@afsbendigo.com.au 03 5443 0344

#### Independent auditor's independence declaration under section 307C of the Corporations Act 2001 to the Directors of Stanthorpe Regional Community **Financial Services Ltd**

As lead auditor for the audit of Stanthorpe Regional Community Financial Services Ltd for the year ended 30 June 2021, I declare that, to the best of my knowledge and belief, there have been:

- i) no contraventions of the auditor independence requirements of the Corporations Act 2001 in relation
- ii) no contraventions of any applicable code of professional conduct in relation to the audit.

**Andrew Frewin Stewart** 

61 Bull Street, Bendigo, Vic, 3550

Dated: 30 September 2021

**Adrian Downing Lead Auditor** 

# Stanthorpe Regional Community Financial Services Limited Statement of Profit or Loss and Other Comprehensive Income

for the year ended 30 June 2021

	Notes	2021 \$	2020 \$
Revenue from contracts with customers	8	394,979	436,795
Other revenue	9	48,876	85,681
Finance income	10	818	2,394
Employee benefit expenses	11c)	(286,501)	(324,389)
Charitable donations, sponsorship, advertising and promotion		(27,575)	(37,495)
Occupancy and associated costs		(17,291)	(16,577)
Systems costs		(20,572)	(19,856)
Depreciation and amortisation expense	11a)	(60,220)	(60,647)
Finance costs	11b)	(14,960)	(15,895)
General administration expenses		(72,837)	(70,670)
Loss before income tax credit		(55,283)	(20,659)
Income tax credit	12a)	11,276	9,043
Loss after income tax credit		(44,007)	(11,616)
Total comprehensive income for the year attributable to the ordinary shareholders of the company:		(44,007)	(11,616)
Earnings per share		¢	¢
- Basic and diluted loss per share:	30a)	(5.83)	(1.54)

# Stanthorpe Regional Community Financial Services Limited Statement of Financial Position

as at 30 June 2021

		2021	2020
	Notes	\$	\$
ASSETS			
Current assets			
Cash and cash equivalents	13a)	218,765	209,125
Trade and other receivables	14a)	30,907	46,666
Total current assets		249,672	255,791
Non-current assets			
Property, plant and equipment	15a)	143,056	162,557
Right-of-use assets	16a)	204,391	235,472
Intangible assets	17a)	181,131	135,767
Deferred tax asset	18a)	68,418	57,152
Total non-current assets		596,996	590,948
Total assets		846,668	846,739
LIABILITIES			
Current liabilities			
Trade and other payables	19a)	36,311	5,156
Lease liabilities	20a)	17,291	15,903
Employee benefits	22a)	15,652	15,652
Total current liabilities		69,254	36,711
Non-current liabilities			
Trade and other payables	19b)	43,418	-
Lease liabilities	20b)	230,889	257,413
Employee benefits	22b)	3,424	2,149
Provisions	21a)	14,864	14,086
Total non-current liabilities		292,595	273,648
Total liabilities		361,849	310,359
Net assets		484,819	536,380
EQUITY			
Issued capital	23a)	723,076	723,076
Accumulated losses	24	(238,257)	(186,696)
Total equity		484,819	536,380
•		-	· · · · · · · · · · · · · · · · · · ·

# Stanthorpe Regional Community Financial Services Limited Statement of Changes in Equity

for the year ended 30 June 2021

	Notes	Issued capital \$	Accumulated losses \$	Total equity \$
Balance at 1 July 2019		723,076	(175,080)	547,996
Total comprehensive income for the year		-	(11,616)	(11,616)
Balance at 30 June 2020		723,076	(186,696)	536,380
Balance at 1 July 2020		723,076	(186,696)	536,380
Total comprehensive income for the year		-	(44,007)	(44,007)
Transactions with owners in their capacity as owners:				
Dividends provided for or paid	29	-	(7,554)	(7,554)
Balance at 30 June 2021		723,076	(238,257)	484,819

### Stanthorpe Regional Community Financial Services Limited Statement of Cash Flows

for the year ended 30 June 2021

		2021	2020
	Notes	\$	\$
Cash flows from operating activities			
Receipts from customers		501,354	562,424
Payments to suppliers and employees		(435,283)	(524,434)
Interest received		1,021	1,908
Interest paid		(2)	(5)
Lease payments (interest component)	11b)	(14,180)	(15,152)
Lease payments not included in the measurement of lease liabilities	11d)	(6,739)	(6,546)
Net cash provided by operating activities	25	46,171	18,195
Cash flows from investing activities			
Payments for property, plant and equipment		-	(2,560)
Payments for intangible assets		(13,157)	-
Net cash used in investing activities		(13,157)	(2,560)
Cash flows from financing activities			
Lease payments (principal component)		(15,820)	(14,048)
Dividends paid	29	(7,554)	-
Net cash used in financing activities		(23,374)	(14,048)
Net cash increase in cash held		9,640	1,587
Cash and cash equivalents at the beginning of the financial year		209,125	207,538
Cash and cash equivalents at the end of the financial year	13a)	218,765	209,125

### Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

#### Note 1 Reporting entity

This is the financial report for Stanthorpe Regional Community Financial Services Limited (the company). The company is a for profit entity limited by shares, and incorporated and domiciled in Australia. The registered office and principal place of business

Registered Office	Principal Place of Business
139 High Street	139 High Street
Stanthorne OLD 4380	Stanthorne OLD 4380

Further information on the nature of the operations and principal activity of the company is provided in the directors' report. Information on the company's related party relationships is provided in Note 28.

#### Note 2 Basis of preparation and statement of compliance

The financial statements are general purpose financial statements which have been prepared in accordance with Australian Accounting Standards and Interpretations adopted by the Australian Accounting Standards Board (AASB) and the Corporations Act 2001. The financial statements comply with International Financial Reporting Standards (IFRS) adopted by the International Accounting Standards Board (IASB).

The financial statements have been prepared on an accrual and historical cost basis. The financial report is presented in Australian dollars and all values are rounded to the nearest dollar, unless otherwise stated.

These financial statements for the year ended 30 June 2021 were authorised for issue in accordance with a resolution of the directors on 30 September 2021.

#### Changes in accounting policies, standards and interpretations Note 3

There are a number of amendments to accounting standards issued by the AASB that became mandatorily effective for accounting periods beginning on or after 1 July 2020, and are therefore relevant for the current financial year. The amendments did not have any impact on the amounts recognised in prior periods and are not expected to significantly affect the current or future periods.

#### Summary of significant accounting policies

The company has consistently applied the following accounting policies to all periods presented in these financial statements.

#### Revenue from contracts with customers

The company has entered into a franchise agreement with Bendigo Bank. The company delivers banking and financial services of Bendigo Bank to its community. The franchise agreement provides for a share of interest, fee, and commission revenue earned by the company. Interest margin share is based on a funds transfer pricing methodology which recognises that income is derived from deposits held, and that loans granted incur a funding cost. Fees are based on the company's current fee schedule and commissions are based on the agreements in place. All margin revenue is recorded as non-interest income when the company's right to receive the payment is established.

The company acts as an agent under the franchise agreement and revenue arises from the rendering of services through its franchise agreement.

Revenue is recognised on an accruals basis, at the fair value of consideration specified in the franchise agreement. Under AASB 15 Revenue from Contracts with Customers (AASB 15), revenue recognition for the company's revenue stream is as follows:

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### Revenue from contracts with customers (continued)

Revenue	<u>Includes</u>	Performance obligation	Timing of recognition
Franchise agreement profit share	Margin, commission, and fee income	When the company satisfies its obligation to arrange for the services to be provided to the customer by the supplier (Bendigo Bank as franchisor).	On completion of the provision of the relevant service. Revenue is accrued monthly and paid within 10 business days after the end of each month.

All revenue is stated net of the amount of Goods and Services Tax (GST). There was no revenue from contracts with customers recognised over time during the financial year.

#### Revenue calculation

The franchise agreement provides that three forms of revenue may be earned by the company - margin, commission and fee income. Bendigo Bank decides the form of revenue the company earns on different types of products and services.

The revenue earned by the company is dependent on the business that it generates. It may also be affected by other factors, such as economic and local conditions, for example, interest rates.

#### Margin

Margin is arrived at through the following calculation:

- Interest paid by customers on loans less interest paid to customers on deposits
- plus any deposit returns i.e. interest return applied by Bendigo Bank for a deposit,
- minus any costs of funds i.e. interest applied by to fund a loan.

The company is entitled to a share of the margin earned by Bendigo Bank. If this reflects a loss, the company incurs a share of that loss.

#### Commission

Commission revenue is in the form of commission generated for products and services sold. This commission is recognised at a point in time which reflects when the company has fulfilled its performance obligation.

The company receives trailing commission for products and services sold. Ongoing trailing commission payments are recognised on receipt as there is insufficient detail readily available to estimate the most likely amount of income without a high probability of significant reversal in a subsequent reporting period. The receipt of ongoing trailing commission income is outside the control of the company, and is a significant judgement area.

#### Fee income

Fee income is a share of what is commonly referred to as 'bank fees and charges' charged to customers by Bendigo Bank Group entities including fees for loan applications and account transactions.

#### Core banking products

Bendigo Bank has identified some products and services as 'core banking products'. It may change the products and services which are identified as core banking products by giving the company at least 30 days notice. Core banking products currently include Bendigo Bank branded home loans, term deposits and at call deposits.

### Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

#### Summary of significant accounting policies

#### Revenue from contracts with customers (continued)

#### Ability to change financial return

Under the franchise agreement, Bendigo Bank may change the form and amount of financial return the company receives. The reasons it may make a change include changes in industry or economic conditions or changes in the way Bendigo Bank earns revenue.

The change may be to the method of calculation of margin, the amount of margin, commission and fee income or a change of a margin to a commission or vice versa. This may affect the amount of revenue the company receives on a particular product or

Bendigo Bank must not reduce the margin and commission the company receives on core banking products and services to less than 50% (on an aggregate basis) of Bendigo Bank's margin at that time. For other products and services, there is no restriction on the change Bendigo Bank may make.

#### b) Other revenue

The company's activities include the generation of income from sources other than the core products under the franchise agreement. Revenue is recognised to the extent that it is probable that the economic benefits will flow to the company and can be reliably measured.

Revenue	Revenue recognition policy
Discretionary financial contributions (also "Market Development Fund" or "MDF" income)	MDF income is recognised when the right to receive the payment is established. MDF income is discretionary and provided and receivable at month-end and paid within 14 days after month-end.
Cash flow boost	Cash flow boost income is recognised when the right to the payment is established (e.g. monthly or quarterly in the activity statement).
Other income	All other revenues that did not contain contracts with customers are recognised as goods and services are provided.

All revenue is stated net of the amount of Goods and Services Tax (GST).

#### Discretionary financial contributions

In addition to margin, commission and fee income, and separate from the franchise agreement, Bendigo Bank has also made MDF payments to the company.

The amount has been based on the volume of business attributed to a branch. The purpose of the discretionary payments is to assist with local market development activities, including community sponsorships and grants. It is for the board to decide how to use the MDF.

The payments from Bendigo Bank are discretionary and may change the amount or stop making them at any time. The company retains control over the funds, the funds are not refundable to Bendigo Bank.

#### Cash flow boost

In response to the COVID-19 outbreak, Boosting Cash Flow for Employers (Coronavirus Economic Response Package) Act 2020 (CFB Act) was enacted. The purpose was to provide temporary cash flow to small and medium sized businesses that employ staff and have been affected by the economic downturn associated with COVID-19.

The amounts received are in relation to amounts withheld as withholding tax reported in the activity statement. This essentially subsidises the company's obligation to remit withholding tax to the Australian Taxation Office. For reporting purposes, the amounts subsidised are recognised as revenue.

The amounts are not assessable for tax purposes and there is no obligation to repay the amounts.

for the year ended 30 June 2021

#### Summary of significant accounting policies (continued)

#### Economic dependency - Bendigo Bank

The company has entered into a franchise agreement with Bendigo Bank that governs the management of the Community Bank.

The company is economically dependent on the ongoing receipt of income under the franchise agreement with Bendigo Bank. The directors have no reason to believe a new franchise arrangement under mutually acceptable terms will not be forthcoming following expiry.

The company operates as a franchise of Bendigo Bank, using the name "Bendigo Bank" and the logo and system of operations of Bendigo Bank. The company manages the Community Bank on behalf of Bendigo Bank, however all transactions with customers conducted through the Community Bank are effectively conducted between the customers and Bendigo Bank.

All deposits are made with Bendigo Bank, and all personal and investment products are products of Bendigo Bank, with the company facilitating the provision of those products. All loans, leases or hire purchase transactions, issues of new credit or debit cards, temporary or bridging finance and any other transaction that involves creating a new debt, or increasing or changing the terms of an existing debt owed to Bendigo Bank, must be approved by Bendigo Bank. All credit transactions are made with Bendigo Bank, and all credit products are products of Bendigo Bank.

The company promotes and sells the products and services, but is not a party to the transaction.

The credit risk (i.e. the risk that a customer will not make repayments) is for the relevant Bendigo Bank entity to bear as long as the company has complied with the appropriate procedures and relevant obligations and has not exercised a discretion in granting or extending credit.

Bendigo Bank provides significant assistance in establishing and maintaining the Community Bank franchise operations. It also continues to provide ongoing management and operational support and other assistance and guidance in relation to all aspects of the franchise operation, including advice and assistance in relation to:

- the design, layout and fit out of the Community Bank premises
- training for the branch manager and other employees in banking, management systems and interface protocol
- methods and procedures for the sale of products and provision of services
- security and cash logistic controls
- calculation of company revenue and payment of many operating and administrative expenses
- the formulation and implementation of advertising and promotional programs
- sales techniques and proper customer relations
- providing payroll services.

#### Employee benefits

Short-term employee benefits

Short-term employee benefits are expensed as the related service is provided. A liability is recognised for salary and wages where the employee has provided the service but payment has not yet occurred at the reporting date. They are measured at amounts expected to be paid, plus related on-costs. Non-accumulating sick leave is expensed when the leave is taken and measured at the rates paid or payable.

An annual leave liability is recognised for the amount expected to be paid if the company has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be reliably estimated. The company's obligations for short-term employee benefits such as wages, salaries and sick leave are recognised as part of current trade and other payables in the statement of financial position. The company's obligations for employees' annual leave and long service leave entitlements are recognised in employee benefits in the statement of financial position.

### Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

#### Summary of significant accounting policies (continued)

#### d) Employee benefits (continued)

Defined superannuation contribution plans

The company contributes to a defined contribution plan. Obligations for superannuation contributions to defined contribution plans are expensed as the related service is provided.

Other long-term employee benefits

The company's net obligation in respect of long-term employee benefits is the amount of future benefit that employees have earned in return for their service in the current and prior reporting periods.

That benefit is discounted to determine its present value. Consideration is given to expected future wage and salary levels plus related on-costs, experience of employee departures, and years of service achieved. Expected future payments are discounted using market yields at the reporting date on high quality corporate bonds with terms to maturity and currencies that match, as closely as possible, the estimated future cash outflows.

Remeasurements are recognised in profit or loss in the period in which they arise.

#### e) Taxes

Income tax expense comprises current and deferred tax. It is recognised in profit or loss except to the extent that it relates to items recognised directly in equity or other comprehensive income.

The company has determined that interest and penalties related to income taxes, including uncertain tax treatments, do not meet the definition of income taxes, and therefore recognises them under AASB 137 Provisions, Contingent Liabilities and Contingent Assets.

Current income tax

Current tax assets and liabilities are measured at amounts expected to be recovered from or paid to the taxation authorities. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by the reporting date.

#### Deferred tax

Deferred tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes.

Deferred tax assets are recognised for all deductible temporary differences, carried-forward tax losses, and unused tax credits to the extent that it is probable that future taxable profits will be available against which they can be used.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised.

Deferred tax is measured at the rates that are expected to be applied to temporary differences when they reverse, using tax rates enacted or substantively enacted at the reporting date, and reflects uncertainty related to income taxes, if any.

Deferred tax assets and liabilities are offset when there is a legally enforceable right to offset current tax and when the balances relate to taxes levied by the same taxation authority and the entity intends to settle its tax assets and liabilities on a net basis.

#### Goods and Services Tax

Revenues, expenses and assets are recognised net of the amount of GST, except when the amount of GST incurred on a sale or purchase of assets or services is not payable to or recoverable from the taxation authority. In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of the revenue or expense item.

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the taxation authority is included as part of receivables or payables in the statement of financial position. Commitments and contingencies are disclosed net of the amount of GST recoverable from, or payable to, the taxation authority.

for the year ended 30 June 2021

#### Summary of significant accounting policies (continued)

#### e) Taxes (continued)

Cash flows are included in the statement of cash flows on a gross basis and the GST component of cash flows arising from investing and financing activities, which are recoverable from, or payable to, the taxation authority is classified as part of operating cash flows.

#### Cash and cash equivalents

For the purposes of the statement of financial position and statement of cash flows, cash and cash equivalents comprise cash on hand and deposits held with banks.

#### g) Property, plant and equipment

Items of property, plant and equipment are measured at cost or fair value as applicable, less accumulated depreciation. Any gain or loss on disposal of an item of property, plant and equipment is recognised in profit or loss.

Subsequent expenditure is capitalised only if it is probable that the future economic benefits associated with the expenditure will flow to the company.

Depreciation is calculated to write-off the cost of items of property, plant and equipment less their estimated residual values using straight-line method over their estimated useful lives, and is recognised in profit or loss.

The estimated useful lives of property, plant and equipment for the current and comparative periods are as follows:

Asset class	Method	<u>Useful life</u>
Leasehold improvements	Straight-line	over the lease term
Plant and equipment	Straight-line	2 to 10 years

Depreciation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

#### h) Intangible assets

Intangible assets of the company relate to the franchise fees paid to Bendigo Bank which conveys the right to operate the Community Bank franchise. The company has also acquired an agency/customer list from Bendigo Bank.

Intangible assets are measured on initial recognition at cost. Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates.

The franchise fees paid by the company are amortised over their useful life and assessed for impairment whenever impairment indicators are present.

The estimated useful life and amortisation method for the current and comparative periods are as follows:

Asset class	Method	<u>Useful life</u>
Franchise establishment fee	Straight-line	Over the franchise term (5 years)
Franchise fee	Straight-line	Over the franchise term (5 years)
Franchise renewal process fee	Straight-line	Over the franchise term (5 years)
Goodwill on purchase of agency	Assessed for impairment	Indefinite

Amortisation methods, useful life, and residual values are reviewed at each reporting date and adjusted if appropriate.

#### Financial instruments

A financial instrument is any contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. The company's financial instruments include trade and other debtors and creditors, cash and cash equivalents and lease liabilities.

### Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

#### Summary of significant accounting policies (continued)

#### Financial instruments (continued)

Trade receivables are initially recognised at the transaction price when they originated. All other financial assets and financial liabilities are initially measured at fair value plus, transaction costs (where applicable) when the company becomes a party to the contractual provisions of the instrument. These assets and liabilities are subsequently measured at amortised cost using the effective interest method.

Financial assets are derecognised where the contractual rights to receipt of cash flows expires or the rights are transferred to another party whereby the entity no longer has any significant continuing involvement in the risks and rewards associated with the asset. Financial liabilities are derecognised when its contractual obligations are discharged, cancelled, or expire. Any gain or loss on derecognition is recognised in profit or loss.

Financial assets and financial liabilities are offset and the net amount presented in the statement of financial position when, and only when, the company currently has a legally enforceable right to set off the amounts and intends either to settle them on a net basis or to realise the asset and settle the liability simultaneously.

#### Impairment

Non-derivative financial assets

Expected credit losses (ECL) are the probability-weighted estimate of credit losses over the expected life of a financial instrument. A credit loss is the difference between all contractual cash flows that are due and all cash flows expected to be received. At each reporting date, the entity recognises the movement in the ECL (if any) as an impairment gain or loss in the statement of profit or loss and other comprehensive income.

The company's trade receivables are limited to the monthly profit share distribution from Bendigo Bank, which is received 10 business days post month end. Due to the reliance on Bendigo Bank the company has reviewed credit ratings provided by Standard & Poors, Moody's and Fitch Ratings to determine the level of credit exposure to the company. The company also performed a historical assessment of receivables from Bendigo Bank and found no instances of default. As a result no ECL has been made in relation to trade receivables as at 30 June 2021.

#### Non-financial assets

At each reporting date, the company reviews the carrying amounts of its tangible and intangible assets that have an indefinite useful life to determine whether there is any indication those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised in profit or loss immediately.

#### k) Issued capital

Ordinary shares are recognised at the fair value of the consideration received by the company. Any transaction costs arising on the issue of ordinary shares are recognised directly in equity as a reduction of the share proceeds received.

#### Provisions

Provisions are recognised when the economic entity has a legal, equitable or constructive obligation to make a future sacrifice of economic benefits to other entities as a result of past transactions or other past events, it is probable that a future sacrifice of economic benefits will be required and a reliable estimate can be made of the amount of the obligation.

Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessment of the time value of money and the risks specific to the liability. The unwinding of the discount is recognised as a finance cost.

#### m) Leases

At inception of a contract, the company assesses whether a contract contains or is a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration and obtain substantially all the economic benefits from the use of that asset.

for the year ended 30 June 2021

#### Note 4 Summary of significant accounting policies (continued)

#### m) Leases (continued)

As a lessee

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the company's incremental borrowing rate.

The company determines its incremental borrowing rate by obtaining interest rates from funding sources and where necessary makes certain adjustments to reflect the terms of the lease and type of asset leased.

Lease payments included in the measurement of the lease liability comprise fixed or variable lease payments that depend on an index or rate and lease payments in a renewal option if the company is reasonably certain to exercise that option. For leases of property the company has elected not to separate lease and non-lease components when calculating the lease liability.

The lease liability is remeasured when there is a change in future lease payments arising from a change in an index or rate, if the company changes its assessment of whether it will exercise an extension option or if there is a revised in-substance fixed lease payment.

The company assesses at the lease commencement date whether it is reasonably certain to exercise extension options. The company reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant change in circumstances within its control.

Where the company is a lessee for the premises to conduct its business, extension options are included in the lease term except when the company is reasonably certain not to exercise the extension option. This is due to the significant disruption of relocating premises and the loss on disposal of leasehold improvements fitted out in the demised leased premises.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

Short-term leases and leases of low-value assets

The company has elected not to recognise right-of-use assets and lease liabilities for leases of short-term leases and low-value assets, including IT equipment. The company recognises the lease payments associated with these leases as an expense on a straight-line basis over the lease term.

A short-term lease is a lease that, at commencement date, has a lease term of 12 months or less.

#### Note 5 Significant accounting judgements, estimates, and assumptions

In preparing these financial statements, management has made judgements and estimates that affect the application of the company's accounting policies and the reported amounts of assets, liabilities, income, and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to estimates are recognised prospectively.

# Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

#### Note 5 Significant accounting judgements, estimates, and assumptions (continued)

#### a) Judgements

Information about judgements made in applying accounting policies that have the most significant effects on the amounts recognised in the financial statements is included in the following notes:

<u>Note</u>	<u>J</u>	<u>Judgement</u>
- Note 20 - leases	:	
a) control	á	a) whether a contract is or contains a lease at inception by assessing whether the company has the right to direct the use of the identified asset and obtain substantially all the economic benefits from the use of that asset;
b) lease term	ŀ	<ul> <li>whether the company is reasonably certain to exercise extension options, termination periods, and purchase options;</li> </ul>
c) discount ra	ates (	judgement is required to determine the discount rate, where the discount rate is the company's incremental borrowing rate if the rate implicit in the lease cannot be readily determined. The incremental borrowing rate is determined with reference to factors specific to the company and underlying asset including the amount, the lease term, economic environment and other relevant factors.

#### Assumptions and estimation uncertainties

Information about assumptions and estimation uncertainties at 30 June 2021 that have a significant risk of resulting in a material adjustment to the carrying amounts of assets and liabilities in the next financial year is included in the following notes:

<u>Note</u>	Assumptions
- Note 18 - recognition of deferred tax assets	availability of future taxable profit against which deductible temporary differences and carried-forward tax losses can be utilised;
- Note 11a) - impairment test of intangible assets	key assumptions underlying recoverable amounts;
- Note 15 - estimation of useful lives of assets	key assumptions on historical experience and the condition of the asset;
<ul> <li>Note 22 - long service leave provision</li> </ul>	key assumptions on attrition rate and pay increases though promotion and inflation;
- Note 21 - make-good provision	key assumptions on future cost estimates in restoring the leased premises in accordance with the lease agreement.

#### Note 6 Financial risk management

The company has exposure to credit, liquidity and market risk arising from financial instruments. The company's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on the financial performance of the company. The company does not use derivative instruments.

Risk management is carried out directly by the board of directors.

#### a) Credit risk

Credit risk is the risk of financial loss to the company if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the company's receivables from customers.

The company's franchise agreement limits the company's credit exposure to one financial institution, being Bendigo Bank. The company monitors credit worthiness through review of credit ratings of the bank.

for the year ended 30 June 2021

#### Note 6 Financial risk management (continued)

#### b) Liquidity risk

Liquidity risk is the risk that the company will encounter difficulty in meeting the obligations associated with its financial liabilities. The company's approach to managing liquidity is to ensure, as far as possible, that it will have sufficient liquidity to meet its liabilities when they are due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the company's reputation.

#### Exposure to liquidity risk

The following are the remaining contractual maturities of financial liabilities. The contractual cash flows amounts are gross and undiscounted.

#### 30 June 2021

Non-derivative financial liability	Carrying amount	Not later than 12 months	Contractual cash flow Between 12 months and five years	_
Lease liabilities Trade and other payables	248,180 79,729	30,250 36,311	128,478 43,418	163,022
	327,909	66,561	171,896	163,022

#### 30 June 2020

		Contractual cash flows			
Non-derivative financial liability	Carrying amount	Not later than 12	Between 12 months	Greater than five	
		<u>months</u>	and five years	<u>years</u>	
Lease liabilities	273,316	30,250	128,754	205,500	
Trade and other payables	5,156	5,156	-	-	
	278,472	35,406	128,754	205,500	

#### c) Market risk

#### Market risk

Market risk is the risk that changes in market prices - e.g. foreign exchange rates, interest rates, and equity prices - will affect the company's income or the value of its holdings in financial instruments. The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

The company has no exposure to any transactions denominated in a currency other than Australian dollars.

#### Price risk

The company is not exposed to equity securities price risk as it does not hold investments for sale or at fair value. The company is not exposed to commodity price risk.

Cash flow and fair value interest rate risk

Interest-bearing assets and liabilities are held with Bendigo Bank and subject to movements in market interest.

The company held cash and cash equivalents of \$218,765 at 30 June 2021 (2020: \$209,125). The cash and cash equivalents are held with Bendigo Bank, which are rated BBB+ on Standard & Poor's credit ratings.

# Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

#### Note 7 Capital management

The board's policy is to maintain a strong capital base so as to sustain future development of the company. The board of directors monitor the return on capital and the level of distributions to shareholders. Capital is represented by total equity as recorded in the statement of financial position.

In accordance with the franchise agreement, in any 12 month period the funds distributed to shareholders shall not exceed the distribution limit.

The distribution limit is the greater of:

- (a) 20% of the profit or funds of the company otherwise available for distribution to shareholders in that 12 month period; and
- (b) subject to the availability of distributable profits, the relevant rate of return multiplied by the average level of share capital of the company over that 12 month period where the relevant rate of return is equal to the weighted average interest rate on 90 day bank bills over that 12 month period plus 5%.

The board is managing the growth of the business in line with this requirement. There are no other externally imposed capital requirements, although the nature of the company is such that amounts will be paid in the form of charitable donations and sponsorship. Charitable donations and sponsorship paid for the year ended 30 June 2021 can be seen in the statement of profit or loss and other comprehensive Income.

There were no changes in the company's approach to capital management during the year.

Note 8 Revenue from contracts with customers		
	2021 \$	2020 \$
- Margin income	307,056	336,120
- Fee income	28,063	27,250
- Commission income	59,860	73,425
	394,979	436,795
Note 9 Other revenue		
	2021 \$	2020 \$
- Market development fund income	35,625	37,292
- Cash flow boost	13,251	39,753
- Other income	-	8,636
	48,876	85,681
Note 10 Finance income		
	2021 \$	2020 \$
- Term deposits	818	2,394

Finance income is recognised when earned using the effective interest rate method.

2021

2020

for the year ended 30 June 2021

a) Depreciation and amortisation expense

Note 11 Expenses

		\$	\$
De	preciation of non-current assets:		
-	Leasehold improvements	14,427	11,352
-	Plant and equipment	5,074	5,220
		19,501	16,572
De	preciation of right-of-use assets:		
-	Leased land and buildings	21,765	22,075
An	nortisation of intangible assets:		
_	Franchise fee	2,048	2,000
-	Franchise establishment fee	13,333	20,000
-	Franchise renewal process fee	3,573	-
		18,954	22,000
To	tal depreciation and amortisation expense	60,220	60,647
b)	Finance costs		
-	Lease interest expense	14,180	15,152
-	Unwinding of make-good provision	778	738
-	Other	2	5
		14,960	15,895
Fin	nance costs are recognised as expenses when incurred using the effective interest rate.		
c)	Employee benefit expenses		
Wá	ages and salaries	247,196	265,775
Со	ontributions to defined contribution plans	25,334	24,357
	penses related to long service leave	1,275	1,218
Ot	her expenses	12,696	33,039
		286,501	324,389
d)	Recognition exemption		
an	e company pays for the right to use information technology equipment. The underlying d exempted from recognition under AASB 16 accounting. Expenses relating to low-value sts expenses.		
		2021	2020
		\$	\$
	penses relating to low-value leases	6,739	6,546

# Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

ncome tax expense comprises current and deferred tax. Attributable current and de omprehensive income or directly in equity as appropriate.	eferred tax expense is recognised	d in the other
) Amounts recognised in profit or loss	2021 \$	2020 \$
urrent tax expense/(credit)		
Future income tax benefit attributable to losses  Movement in deferred tax  Adjustment to deferred tax on AASB 16 retrospective application	(7,010) (6,993)	(6,059 (18,151 11,870
Adjustment to deferred tax to reflect reduction in tax rate in future periods	2,727	3,297
	(11,276)	(9,043
) Prima facie income tax reconciliation		
perating loss before taxation	(55,283)	(20,659
rima facie tax on loss from ordinary activities at 26% (2020: 27.5%)	(14,374)	(5,680
ax effect of:		
Non-deductible expenses Other deductible expenses	3,813	6,050 (1,776
Temporary differences Other assessable income	6,996 (3,445)	6,280 (10,932
Movement in deferred tax	(6,993)	(10,932
Leases initial recognition	-	11,870
Adjustment to deferred tax to reflect reduction of tax rate in future periods	2,727	3,297
	(11,276)	(9,042
lote 13 Cash and cash equivalents		
) Cash and cash equivalents	2021 \$	2020 \$
Cash at bank and on hand	60,961	71,220
Term deposits	157,804	137,905
	218,765	209,125
lote 14 Trade and other receivables		
	2021	2020
) Current assets	2021 \$	2020 \$
rade receivables	<b>2</b> 6,455	<b>4</b> 0,896
repayments	4,319	5,285
other receivables and accruals	133	485
	30,907	46,666

for the year ended 30 June 2021

a) Carrying amounts	2021 \$	2020 \$
Leasehold improvements	Ÿ	Y
At cost	204,626	204,626
Less: accumulated depreciation	(66,320)	(51,893)
	138,306	152,733
Plant and equipment		
At cost	33,368	33,367
Less: accumulated depreciation	(28,618)	(23,543)
	4,750	9,824
Total written down amount	143,056	162,557
b) Reconciliation of carrying amounts		
Leasehold improvements		
Carrying amount at beginning	152,733	164,085
Depreciation	(14,427)	(11,352)
	138,306	152,733
Plant and equipment		
Carrying amount at beginning	9,824	12,484
Additions	-	2,560
Depreciation	(5,074)	(5,220)
	4,750	9,824
Total written down amount	143,056	162,557

#### Changes in estimates

During the financial year, the company assessed estimates used for property, plant and equipment including useful lives, residual values, and depreciation methods. There were no changes in estimates for the current reporting period.

Note 16 Right-of-use assets		
a) Carrying amounts	2021 \$	2020 \$
Leased land and buildings		
At cost Less: accumulated depreciation	321,816 (117,425)	331,132 (95,660)
Total written down amount	204,391	235,472

# Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

b) Reconciliation of carrying amounts	2021	2020
Leased land and buildings	\$	\$
Carrying amount at beginning	235,472	-
Initial recognition on transition	-	331,132
Accumulated depreciation on adoption	- (0.215)	(73,585)
Remeasurement adjustments Depreciation	(9,316) (21,765)	- (22,075)
Total written down amount	204,391	235,472
		,
Note 17 Intangible assets	0004	2000
a) Carrying amounts	2021 \$	2020 \$
Franchise fee	<b>y</b>	Ţ
At cost	20,720	10,000
Less: accumulated amortisation	(10,715)	(8,667)
	10,005	1,333
Franchise establishment fee		
At cost	100,000	100,000
Less: accumulated amortisation	(100,000)	(86,667)
		13,333
Franchise renewal process fee		
At cost	53,598	-
Less: accumulated amortisation and impairment	(3,573)	-
	50,025	-
Goodwill on purchase of agency		
At cost	121,101	121,101
Total written down amount	181,131	135,767
b) Reconciliation of carrying amounts		
Franchise fee		
Carrying amount at beginning	1,333	3,333
Additions	10,720	-
Amortisation	(2,048)	(2,000)
	10,005	1,333
Franchise establishment fee		
Carrying amount at beginning	13,333	33,333
Amortisation	(13,333)	(20,000)
		13,333

for the year ended 30 June 2021

Note 17 Intangible assets (continued)		
b) Reconciliation of carrying amounts (continued)	2021 \$	2020 \$
Franchise renewal process fee		
Additions	53,598	-
Amortisation	(3,573)	-
	50,025	-
Goodwill on purchase of agency		
Carrying amount at end	121,101	121,101
Total written down amount	181,131	135,767

#### Changes in estimates

During the financial year, the company assessed estimates used for intangible assets including useful lives, residual values, and amortisation methods. There were no changes in estimates for the current reporting period.

The company renewed the franchise fees during the period. Both are being amortised over the next 5 years until 2026.

Note 18 Tax assets and liabilities		
a) Deferred tax	2021 \$	2020 \$
Deferred tax assets		
- expense accruals	750	-
- employee provisions	4,769	4,628
- make-good provision	3,716	3,662
- lease liability	62,045	71,062
- carried-forward tax losses	50,686	45,704
Total deferred tax assets	121,966	125,056
Deferred tax liabilities		
- income accruals	33	125
- property, plant and equipment	2,417	6,556
- right-of-use assets	51,098	61,223
Total deferred tax liabilities	53,548	67,904
Net deferred tax assets (liabilities)	68,418	57,152
Movement in deferred tax charged to Statement of Profit or Loss and Other Comprehensive Income	11,266	(9,457)
Movement in deferred tax charged to Statement of Changes in Equity		11,870

### Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

Note 19 Trade creditors and other payable
---

Where the company is liable to settle an amount within 12 months of reporting date, the liability is classified as current. All other obligations are classified as non-current.

2021 \$	2020 \$
272	291
36,039	4,865
36,311	5,156
43,418	-
	\$ 272 36,039 36,311

#### Note 20 Lease liabilities

Lease liabilities were measured at amounts equal to the present value of enforceable future payments of the term reasonably expected to be exercised, discounted at the appropriate incremental borrowing rate on the adoption date. The discount rate used on recognition was 5.39%.

The company has applied judgement in estimating the remaining lease term including the effects of any extension options reasonably expected to be exercised, applying hindsight where appropriate.

The company's lease portfolio includes:

Stanthorpe branch	The lease agreement commenced in March 2016. A 5 year renewal option was exercised in
	March 2021. The company has 1 x 5 year renewal option available which for AASB 16: Leases
	purposes they are reasonably certain to exercise. As such, the lease term end date used in
	the calculation of the lease liability is February 2031.

a) Current lease liabilities	2021 \$	2020 \$
Property lease liabilities	30,250	30,250
Unexpired interest	(12,959)	(14,347)
	17,291	15,903
b) Non-current lease liabilities		
Property lease liabilities	291,500	334,254
Unexpired interest	(60,611)	(76,841)
	230,889	257,413
c) Reconciliation of lease liabilities		
Balance at the beginning	273,316	-
Initial recognition on AASB 16 transition	-	287,364
Remeasurement adjustments	(9,316)	-
Lease interest expense	14,180	15,152
Lease payments - total cash outflow	(30,000)	(29,200)
	248,180	273,316

for the year ended 30 June 2021

Note 20 Lease liabilities (continued)		
d) Maturity analysis	2021 \$	2020 \$
- Not later than 12 months	30,250	30,250
- Between 12 months and 5 years	128,478	128,754
- Greater than 5 years	163,022	205,500
Total undiscounted lease payments	321,750	364,504
Unexpired interest	(73,570)	(91,188)
Present value of lease liabilities	248,180	273,316
Note 21 Provisions		
a) Non-current liabilities	2021	2020
	\$	\$
Make-good on leased premises	14,864	14,086

In accordance with the branch lease agreement, the company must restore the leased premises to the original condition before the expiry of the lease term. The company has estimated the provision at \$25,000 based on experience and consideration of the expected future costs to remove all fittings and the ATM as well as cost to remedy any damages caused during the removal process. The lease is due to expire on 28 February 2031 at which time it is expected the face-value costs to restore the premises will fall due.

Note 22 Employee benefits		
a) Current liabilities	2021 \$	2020 \$
Provision for annual leave	15,652	15,652
b) Non-current liabilities		
Provision for long service leave	3,424	2,149

#### c) Key judgement and assumptions

The company applies a benchmark probability rate from across the Community Bank network to factor in estimating the probability of an employee, at a given date, achieving continuous employment eligible for entitlement in accordance with legislation.

2021		2020	
Number	\$	Number	\$
755,360 -	755,360 (32,284)	755,360 -	755,360 (32,284)
755,360	723,076	755,360	723,076
	<b>Number</b> 755,360 -	Number \$ 755,360 755,360 - (32,284)	Number         \$         Number           755,360         755,360         755,360           -         (32,284)         -

# Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

#### Note 23 Issued capital (continued)

#### b) Rights attached to issued capital

Ordinary shares

#### Voting rights

Subject to some limited exceptions, each member has the right to vote at a general meeting.

On a show of hands or a poll, each member attending the meeting (whether they are attending the meeting in person or by attorney, corporate representative or proxy) has one vote, regardless of the number of shares held. However, where a person attends a meeting in person and is entitled to vote in more than one capacity (for example, the person is a member and has also been appointed as proxy for another member) that person may only exercise one vote on a show of hands. On a poll, that person may exercise one vote as a member and one vote for each other member that person represents as duly appointed attorney, corporate representative or proxy.

The purpose of giving each member only one vote, regardless of the number of shares held, is to reflect the nature of the company as a community based company, by providing that all members of the community who have contributed to the establishment and ongoing operation of the Community Bank branch have the same ability to influence the operation of the company.

#### Dividends

Generally, dividends are payable to members in proportion to the amount of the share capital paid up on the shares held by them, subject to any special rights and restrictions for the time being attaching to shares. The franchise agreement with Bendigo Bank contains a limit on the level of profits or funds that may be distributed to shareholders. There is also a restriction on the payment of dividends to certain shareholders if they have a prohibited shareholding interest (see below).

#### Transfe

Generally, ordinary shares are freely transferable. However, the directors have a discretion to refuse to register a transfer of shares.

Subject to the foregoing, shareholders may transfer shares by a proper transfer effected in accordance with the company's constitution and the *Corporations Act 2001*.

Prohibited shareholding interest

A person must not have a prohibited shareholding interest in the company.

In summary, a person has a prohibited shareholding interest if any of the following applies:

- They control or own 10% or more of the shares in the company (the "10% limit").
- In the opinion of the board they do not have a close connection to the community or communities in which the company predominantly carries on business (the "close connection test").
- Where the person is a shareholder, after the transfer of shares in the company to that person the number of shareholders in the company is (or would be) lower than the base number (the "base number test"). The base number is 190. As at the date of this report, the company had 251 shareholders (2020: 251 shareholders).

As with voting rights, the purpose of this prohibited shareholding provision is to reflect the community-based nature of the company.

Where a person has a prohibited shareholding interest, the voting and dividend rights attaching to the shares in which the person (and his or her associates) have a prohibited shareholding interest, are suspended.

for the year ended 30 June 2021

#### Note 23 Issued capital (continued)

#### b) Rights attached to issued capital (continued)

Prohibited shareholding interest (continued)

The board has the power to request information from a person who has (or is suspected by the board of having) a legal or beneficial interest in any shares in the company or any voting power in the company, for the purpose of determining whether a person has a prohibited shareholding interest. If the board becomes aware that a member has a prohibited shareholding interest, it must serve a notice requiring the member (or the member's associate) to dispose of the number of shares the board considers necessary to remedy the breach. If a person fails to comply with such a notice within a specified period (that must be between three and six months), the board is authorised to sell the specified shares on behalf of that person. The holder will be entitled to the consideration from the sale of the shares, less any expenses incurred by the board in selling or otherwise dealing with those shares.

In the constitution, members acknowledge and recognise that the exercise of the powers given to the board may cause considerable disadvantage to individual members, but that such a result may be necessary to enforce the prohibition.

Note 24 Accumulated losses		
	2021 \$	2020 \$
Balance at beginning of reporting period	(186,696)	(143,785)
Adjustment for transition to AASB 16	-	(31,295)
Net loss after tax from ordinary activities Dividends provided for or paid	(44,007) (7,554)	(11,616)
Balance at end of reporting period	(238,257)	(186,696)
Note 25 Reconciliation of cash flows from operating activities		
	2021 \$	2020 \$
Net loss after tax from ordinary activities	(44,007)	(11,616)
Adjustments for:		
- Depreciation	41,266	38,647
- Amortisation	18,954	22,000
Changes in assets and liabilities:		
- (Increase)/decrease in trade and other receivables	15,759	(4,814)
- (Increase)/decrease in other assets	(11,267)	(9,043)
- Increase/(decrease) in trade and other payables	23,413	(25,128)
- Increase/(decrease) in employee benefits	1,275	7,411
- Increase/(decrease) in provisions	778	738
Net cash flows provided by operating activities	46,171	18,195

# Stanthorpe Regional Community Financial Services Limited Notes to the Financial Statements

for the year ended 30 June 2021

#### Note 26 Financial instruments

The following shows the carrying amounts for all financial instruments at amortised costs. It does not include fair value information for financial assets and financial liabilities not measured at fair value if the carrying amount is a reasonable approximation of fair value.

	Note	2021 \$	2020 \$
Financial assets			
Cash and cash equivalents	13	60,961	71,220
Term deposits	13	157,804	137,905
Trade and other receivables	14	30,907	46,666
	-	249,672	255,791
Financial liabilities			
Trade and other payables	19	79,729	5,156
Lease liabilities	20	248,180	273,316
	-	327,909	278,472
Note 27 Auditor's remuneration  Amount received or due and receivable by the auditor of the company	for the financial year.		
Audit and review services		2021 \$	2020 \$
- Audit and review of financial statements		5,000	4,800
Non audit services			
		600	600
- Taxation advice and tax compliance services		000	
<ul> <li>Taxation advice and tax compliance services</li> <li>General advisory services</li> </ul>		2,330	2,210
·			2,210 -

#### Note 28 Related parties

#### a) Details of key management personnel

The directors of the company during the financial year were:

Donald Charles Gaske
Leeanne Josephine Gangemi
Catherine Margaret Orford
Geoffrey William Donald Sargood
Aaron Michael Wise
Todd Cameron Sutherland

#### b) Key management personnel compensation

No director of the company receives remuneration for services as a company director or committee member.

There are no executives within the company whose remuneration is required to be disclosed.

#### c) Related party transactions

No director or related entity has entered into a material contract with the company.

for the year ended 30 June 2021

#### Note 29 Dividends provided for or paid

#### a) Dividends provided for and paid during the period

The following dividends were provided for and paid to shareholders during the reporting period as presented in the statement of changes in equity and statement of cash flows.

	30 June 2021		30 June 2020	
	Cents	\$	Cents	\$
Unfranked dividend	1	7,554	-	-

#### Note 30 Earnings per share

#### a) Basic and diluted earnings per share

The calculation of basic and diluted earnings per share has been based on the following profit attributable to ordinary shareholders and weighted-average number of ordinary shares outstanding.

	2021 \$	2020 \$
Loss attributable to ordinary shareholders	(44,007)	(11,616)
	Number	Number
Weighted-average number of ordinary shares	755,360	755,360
	Cents	Cents
Basic and diluted loss per share	(5.83)	(1.54)

#### Note 31 Commitments

The company has no commitments contracted for which would be provided for in future reporting periods.

#### Note 32 Contingencies

There were no contingent liabilities or contingent assets at the date of this report to affect the financial statements.

#### Note 33 Subsequent events

There have been no significant events occurring after the reporting period which may affect either the company's operations or the results of those operations or the company's state of affairs.

# Stanthorpe Regional Community Financial Services Limited Directors' Declaration

In accordance with a resolution of the directors of Stanthorpe Regional Community Financial Services Limited, we state that:

In the opinion of the directors:

- (a) the financial statements and notes of the company are in accordance with the Corporations Act 2001, including:
  - (i) giving a true and fair view of the company's financial position as at 30 June 2021 and of its performance for the financial year ended on that date; and
  - (ii) complying with Accounting Standards, the *Corporations Regulations 2001* and other mandatory professional reporting requirements; and
- (b) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the board of directors.

Donald Charles Gaske, Chair

Dated this 30th day of September 2021



6) Bull Street Bendigo VIC 3550

afs@afsbendigo.com.au 03 5443 0344



61 Bull Street Bendigo VIC 3550

afs@afsbendigo.com.au 03 5443 0344

### Independent auditor's report to the Directors of Stanthorpe Regional Community Financial Services Ltd

#### Report on the Audit of the Financial Report

#### Opinion

We have audited the financial report of Stanthorpe Regional Community Financial Services Ltd's (the company), which comprises:

- Statement of financial position as at 30 June 2021
- Statement of profit or loss and other comprehensive income
- Statement of changes in equity
- Statement of cash flows
- Notes to the financial statements, including a summary of significant accounting policies
- The directors' declaration of the company.

In our opinion, the accompanying financial report of Stanthorpe Regional Community Financial Services Ltd, is in accordance with the *Corporations Act 2001*, including:

- i. giving a true and fair view of the company's financial position as at 30 June 2021 and of its financial performance for the year ended on that date; and
- ii. complying with Australian Accounting Standards and the Corporations Regulations 2001.

#### **Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report.

We are independent of the company in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **Other Information**

The company usually prepares an annual report that will include the financial statements, directors' report and declaration and our independence declaration and audit report (the financial report). The annual report may also include "other information" on the entity's operations and financial results and financial position as set out in the financial report, typically in a Chairman's report and Manager's report, and reports covering governance and shareholder matters.

The directors are responsible for the other information. The annual report is expected to be made available to us after the date of this auditor's report.

Our opinion on the financial report does not cover the other information and accordingly we will not express any form of assurance conclusion thereon.

Our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If we identify that a material inconsistency appears to exist when we read the annual report (or become aware that the other information appears to be materially misstated), we will discuss the matter with the directors and where we believe that a material misstatement of the other information exists, we will request management to correct the other information.

#### Responsibilities of the Directors for the Financial Report

The directors of the company are responsible for the preparation of the financial report that it gives a true and fair view in accordance with Australian Accounting Standards and the *Corporations Act 2001* and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or cease operations, or have no realistic alternative but to do so.

#### Auditor's responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatement can arise from fraud or error and are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.



61 Bull Street Bendigo VIC 3550 afs@afsbendigo.com.au 03 5443 0344

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures
  that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
  effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the
  disclosures, and whether the financial report represents the underlying transactions and events in a
  manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

**Andrew Frewin Stewart** 

61 Bull Street, Bendigo, Vic, 3550

Dated: 30 September 2021

Adrian Downing Lead Auditor Community Bank Stanthorpe 139 High Street, Stanthorpe QLD 4380 Phone: (07) 4681 3362 Fax: (07) 4681 1237

Franchisee: Stanthorpe Regional Community Financial Services Limited 139 High Street, Stanthorpe QLD 4380 Phone: (07) 4681 3362 ABN: 48 605 478 680

www.bendigobank.com.au/stanthorpe (BNPAR16109) (09/16)



Proudly supported by Community Bank Stanthorpe

