



Funds we have contributed back into the local community to date



## Welcome to Trafalgar & District **Community Bank®** Branch's first newsletter edition!

Trafalgar & District **Community Bank®** Branch opened its doors for business in November 2003, almost 10 years ago, after a lot of hard work by some dedicated volunteers within the community.

Following the closure of a number of bank branches operated by the major banks, community members approached Bendigo Bank to explore the option of establishing a **Community Bank®** Branch in Trafalgar.

The result saw the community establish a public company that operates a franchise of Bendigo Bank. A steering committee worked tirelessly to promote the creation of a **Community Bank®** branch, to stimulate interest and, finally, to raise the necessary capital for the project to proceed.

Today we employ six staff members, have loans and deposits exceeding \$100 million and contribute substantially to the community.

To date, Trafalgar & District **Community Bank®** Branch has distributed more than \$750,000 to local community organisations through its sponsorship and grants programs and is looking forward to the day when it passes the \$1 million mark. We expect to have reached this target by the end of 2013.



### Trafalgar & District Financial Services Limited

PO Box 391, Trafalgar VIC 3824 ABN 86 102 573 222

**Directors:** Mick Bourke (Chairman), Dianne Harrison (Deputy Chairman), Jane Coots, Wayne McArdle, Gary Smith, Melanie White, Vic Hill, Stuart Earle, Karen Baum, Luc Valiquette.

# Community stories

## Narracan Primary School

Trafalgar & District **Community Bank**<sup>®</sup> Branch was proud to sponsor Narracan Primary School to enable them to purchase nine notebook computers. These computers have broadened the educational opportunities for the students at the small rural school as well as providing opportunities for open computer sessions for parents, volunteers and the broader community – a service sadly lacking in the small rural community.



## Willow Grove Kindergarten

By providing funding to the kindergarten it has allowed them to expand the development and learning opportunities for the children by using their extensive outdoor area safely. It has also allowed them to offer worthwhile programs within the building. Being a shared facility in the Willow Grove Public Hall provides the community including the playgroup and the new mum's group with similar benefits to those enjoyed by the kinder kids.



Trafalgar & District **Community Bank**<sup>®</sup> Branch

Banking that's good for **U**  
**AND** good for your community



When you choose to be a Bendigo Bank customer, you not only make a decision that benefits you, you also make one that benefits your community.

That's because with every savings or investment account, every home or personal loan, and every product or service we offer, money goes back into our community to support local projects, groups and organisations.

It's not a new thing, it's simply who we are and what we believe in. And it's a simple equation. We think that Bendigo Bank can only be successful if our customers and our community are successful.

It means that as a customer you not only benefit from a great range of competitive products and the friendly service we're so well known for, you also get a sense of satisfaction knowing your banking is contributing to your community.

**So make a difference - to your own banking and to your community.**

Drop into your nearest branch at 103 Princes Highway, Trafalgar or phone 5633 2783.

Bendigo and Adelaide Bank Limited. ABN 11 068 049 178 AFSL 237879. G4U28 (180348\_v1) (1/03/2013)



# Community stories

## Defibrillators for Life

Trafalgar & District **Community Bank**<sup>®</sup> Branch was proud to supply defibrillators to Trafalgar Victory Soccer Club, Yarragon Bowls Club, Trafalgar Bowls Club, Trafalgar Park Bowls Club and the Thorpdale Bowls Club.

These machines have proven to save lives on many occasion – and not just for the elderly. People of all ages and fitness levels have been saved following cardiac arrest caused by illness, trauma or undiagnosed heart disease.



## Trafalgar Men's Shed

Trafalgar & District **Community Bank**<sup>®</sup> Branch was proud to sponsor the Trafalgar Men's Shed. The Men's Shed provides important opportunities for retired men to network, socialise, remain active and assist the community. The sponsorship assisted the Men's Shed to buy some necessary equipment to allow them to undertake the work they do.

*Personalise your card today*

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Personalising your Bendigo Bank Credit, Debit or EasyMoney card is simple.

The Personalise My Card service allows you to upload your very own image – or choose one from our online image gallery\*. At only \$10.00 per card, you can choose to personalise one or all of your Bendigo Bank cards.

Just visit [www.bendigobank.com.au/myphotomycard](http://www.bendigobank.com.au/myphotomycard)

 **Bendigo Bank**  
banking



\* All images are subject to the Image Guidelines that can be found on the website.  
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[www.bendigobank.com.au/myphotomycard](http://www.bendigobank.com.au/myphotomycard)

Trafalgar & District **Community Bank**<sup>®</sup> Branch

# Meet the branch team

## Phil Drummond - Branch Manager

Phil joined Trafalgar & District **Community Bank®** Branch in April 2011. Phil is involved in several community groups throughout the area and these include being treasurer for the Trafalgar & Yarragon Schools Chaplaincy Committee, Yarragon Business Association and other groups with in the Baw Baw Shire area such as Warragul Scouts and Warragul Swimming Club.

Phil can assist you with your business lending and personal lending needs along with a range of other banking solutions.

## Briony Schembri – Customer Relationship Manager

Briony joined the team in January 2012 to the newly created Customer Relationship Manager role. She has been employed as a Bendigo and Adelaide Bank staff member since October 2005. Having worked in several roles during her time with Bendigo Bank, Briony is able to assist our customers with their lending needs, banking products and other services available.

Briony enjoys being involved in a variety of different community events, sponsorship presentations and frequenting the local cafes at each lunch break.

Briony will be taking maternity leave in mid March to have her second child and plans to return after 12 months of leave.

## Tiffany Jones – Customer Service Supervisor

Tiffany joined Trafalgar & District **Community Bank®** Branch in February 2009. She has been employed in a number of roles at the branch over this

time which has given her the skills to assist our customers and community with their banking needs.

Tiffany is an active member of the community being an avid basketball player at the Trafalgar Basketball Association and of course participating in our corporate bowls team each year.

She also enjoys being the branch photographer at our sponsorship nights and avoiding being in the photos taken.

## Sharon Bowyer – Customer Service Officer

Sharon has been a long standing member of the branch, joining the team in 2004. Sharon takes enormous pride in the relationships with our customers and is always happy to provide a high level of service. Sharon is a great believer of our point of difference being a strong supporter in helping our local communities grow through sponsorships, grants and community involvement.

Sharon is a well known resident of Trafalgar having lived in the community for more than 45 years. Living on property Sharon enjoys spending what spare time she has with a number of her animals great and small.

## Lorraine Morland – Customer Service Officer

Lorraine has been with Trafalgar & District **Community Bank®** Branch from



Pictured above left to right: Tiffany Jones, Sharon Bowyer, Phil Drummond, Briony Schembri, Lorraine Morland and Kathryn Gourley.

the very beginning in 2003. Lorraine is a much loved member of the team and is very passionate about serving the community, that she has lived in for more than 45 years.

Lorraine especially loves the community aspect of the bank and takes enormous pride in her service at the **Community Bank®** branch. Lorraine has a very big heart and always has time for the people she loves including her family, colleagues and members of the community.

## Kathryn Gourley – Customer Service Officer

Kathryn joined the team in October 2010 as a part time Customer Service Officer. Kathryn takes pride in providing a high level of service for our customers and ensuring their current banking meets their needs.

Kathryn enjoys being an active member of our community and volunteering her time as a Cub Scout leader in the Latrobe Valley area. She also enjoys being involved in community sponsorship nights, the local community bowls and other community events the branch is involved in through out each year.



Watch the **Community Bank®** story at [www.bendigobank.com.au/snapshots](http://www.bendigobank.com.au/snapshots)

**U can find our branch at...**

**Trafalgar** – 103a Princes Highway, Trafalgar VIC 3824

Phone: 5633 2783

Website: [www.bendigobank.com.au/trafalgar](http://www.bendigobank.com.au/trafalgar)

Opening hours: Monday to Friday 9.00am – 5.00pm and Saturday mornings 9.00am – 12 noon.