

# Newsletter

July  
2020

Community Bank · Wantirna

## Message from Branch Manager



Hello, and welcome to another edition of the Wantirna Community Bank newsletter. My name is John Tiganis, your local Branch Manager.

It is hard to believe that in a blink of an eye another financial year has come and gone.

Over the last six months we have had our country hit hard with the bushfires which has resulted in loss of family homes, our wildlife and our forest.

Within weeks we found ourselves dealing with the Coronavirus outbreak, which has had a significant impact on our economy, to the point our Government has provided handouts and additional measures to assist.

We too at Wantirna Community Bank are doing our part to help our customers during their time of need.

This can be different for everyone, and I encourage you to give us a call if you need any assistance.

In addition, the wellbeing of our customers, team and communities is our priority. We have taken steps to ensure social distancing protocols are in place, we have a sanitising station to sanitise your hands and the branch undertakes a thorough clean every day.

I also wanted to take this opportunity to provide clarity on our business model. The Wantirna Community Bank predominantly services the Wantirna and surrounding areas within the City of Knox. We rely on developing partnerships and relationships with the many and varied groups and organisations operating throughout our 'catchment area'. In recognition of those organisations supporting us, we often provide sponsorships, or Community Investment donations, therefore creating a win/win situation for our business and our communities. We advertise the activities that we carry out with those partnerships and relationships to demonstrate how we are investing in the community to make the community better for all. Via many of those partnerships we find members who will bank with us, with many becoming long term and loyal customers. Others become strong advocates for our business, which is a key driver in making our business successful.

We also like to strengthen the partnership we have with our shareholders and hope that you will find it possible to bring your ►



## Thank you from the Board!

The Wantirna Community Financial Services Ltd Board would like to thank our staff for acting quickly, finding solutions, supporting and helping each other, and exercising patience and compassion through the COVID-19 pandemic. We thank them for maintaining hygiene standards and lightening the mood while doing so.



John's Angels.

## ◀ Message from Branch Manager (continued)

banking business to us if you have not already done so. Your banking can make a difference. When you choose to be a customer of Wantirna Community Bank, you make a decision that benefits you and your community. That is because with every savings or investment account, every home or personal loan, and every product and service we offer, money goes back into our community.

We will continue to get involved and actively participate. It is what we do in the spirit of community.


The Wantirna Community Bank staff are fully diverse to cater for your banking needs and will refer you accordingly if we can add value to your banking.

In closing I wish everyone the very best and thank you for your ongoing support.

**John Tiganis**  
Branch Manager

## Follow us for the latest news

See our latest news on Facebook and Instagram. Like and share:

 /wantirnacommunitybankbranch

 /bendigocb\_wantirna

## Board departure

### Vivian Gonsalves

Vivian resigned from the Board on 24 June after five years contributing to the further development of the Wantirna Community Bank. He was passionate about community banking and lead a team that produced a dividend to shareholders in 2019 after a long period of no return.

We thank Vivian for his dedication and hard work on behalf of shareholders and the Wantirna community.

## Board arrivals



### Meena Wahi

Meena is a recognised digital risk expert, thought leader and entrepreneur. Meena regularly speaks at conferences on how digital infrastructure poses risks of privacy and fraud and helps her clients with strategies to mitigate risk. With her community venture, Meena is part of a national alliance promoted by Minister of Women, for economic security of women. Meena holds an MBA from Monash University and is currently completing her company director course from the Australian Institute of Company Directors.



### Shannon Leake

Shannon is a Director at The Principals Funds Management, an ASIC licenced financial services company that raises capital for Fund Managers from the wholesale institutional investment industry. In this position, she works with the Board on matters of strategy and governance and operationally, with a focus on compliance and distribution.

Shannon holds a Masters of Human Resource Management from Monash University, a Bachelor of Laws and Bachelor of Communications degrees (scholarship) attained from Bond University, a Graduate Certificate in Applied Finance through Kaplan, is an Fellow of the Governance Institute of Australia and a Graduate of the Institute of Company Directors (GAICD). Shannon spent her early career in residential loans with other financial institutions, has four children and in her spare time teaches mindfulness techniques to children and youths.



### Edmund Wong

Edmund is an experienced board director across nine boards in various roles from chairman, treasurer and company director. Senior executive roles include Managing Director and Vice President across technology multinationals including IBM, Hewlett-Packard and Thomson Reuters over the past thirty years.

Edmund has a Bachelor of Science with a double major in Computer Science and Accounting from Monash University, formal postgraduate qualifications in Governance, Risk and Compliance (GRC) from the International Compliance Association (ICA) in the UK, trained at the AICD and INSEAD, Singapore.

# We're here for you

For over 160 years we've supported Australians and the communities in which they live. Throughout this time we've relied on you to make us the bank we are today. Now, more than ever, you can rely on us to help see you through COVID-19.

## Access your money

- Withdraw cash and deposit funds via our extensive ATM network
- Access your accounts, check your balance, pay bills, change your PIN, and perform everyday transactions 24/7 via e-banking or the Bendigo Bank app
- Use your digital wallet for contactless payments.

## Access help

- Home loan support and repayment relief
- Reduced rates, range of support and assistance packages for all businesses including faster process times for business owners
- Agribusiness support and range of assistance packages.

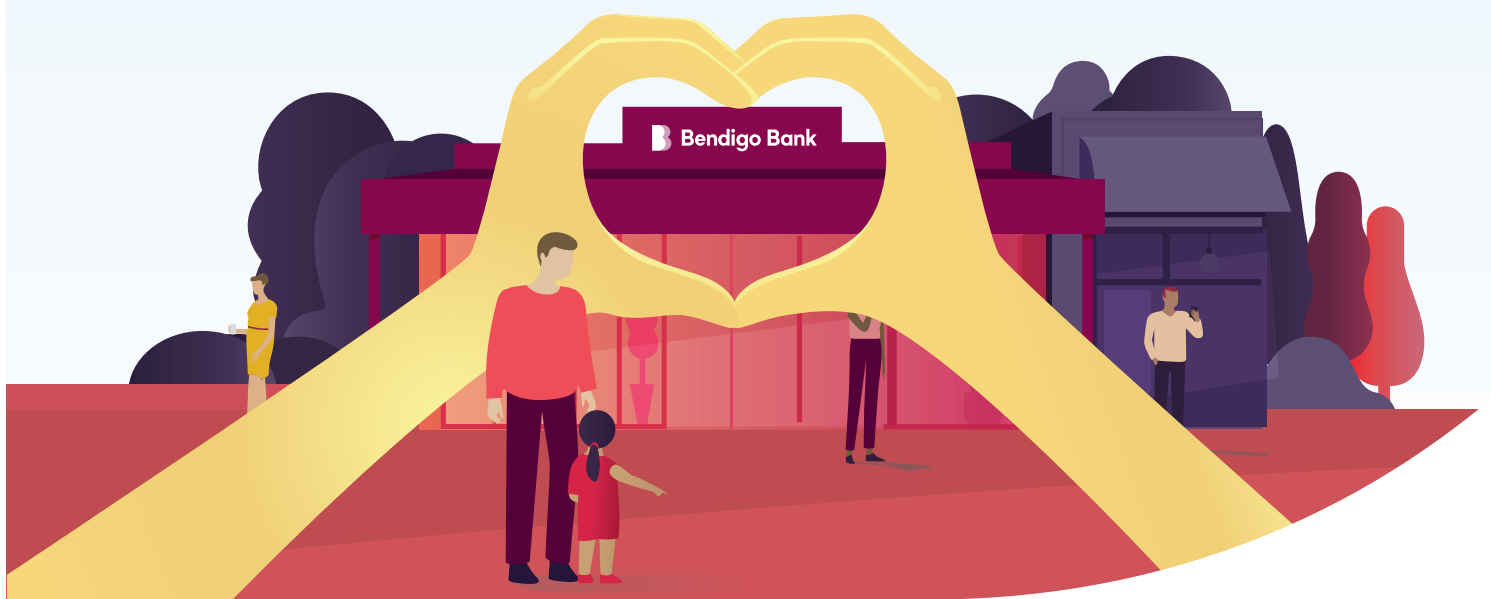
As Australia's fifth biggest retail bank, we can help you in times of uncertainty. Alongside COVID-19, this extends to a range of assistance packages still in place for bushfire and drought.

## Talk to us

Search 'Bendigo Bank near me'

Visit [bendigobank.com.au/covid-help](https://bendigobank.com.au/covid-help)

## Bendigo Bank – the better big bank



 **Bendigo Bank**

# A better banking experience

## Right on your doorstep

At Wantirna Community Bank we deliver the products and technology you'd expect from a big bank, plus the personal service you wouldn't. And while we've grown into Australia's 5th biggest retail bank, our heartland remains firmly local. As does our focus. On you and the quality banking products you need.

**Find out more. Search Bendigo Bank near me.  
Community Bank • Wantirna 9720 4122**



**Bendigo Bank**

**Community Bank  
Wantirna**

Bendigo and Adelaide Bank Limited ABN 11 068 049 178 Australian Credit Licence 237879. (A1486001-1486000) (06/20)

## Talk to us today

### Community Bank


Wantirna

Shop 5-6 Wantirna Mall,  
348 Mountain Highway, Wantirna VIC 3152

**P** 9720 4122

**E** [wantirna@bendigoadelaide.com.au](mailto:wantirna@bendigoadelaide.com.au)

[bendigobank.com.au/wantirna](http://bendigobank.com.au/wantirna)

 [/wantirnacommunitybankbranch](https://www.facebook.com/wantirnacommunitybankbranch)

 [/bendigocb\\_wantirna](https://www.instagram.com/bendigocb_wantirna)

### We're open:

9.30am - 5.00pm Monday to Friday

### Directors

Jeff Somers (Interim Chairman), Edmund Wong (Treasurer),  
Phillipa Maloney-Walsh (Secretary), Wendy van Horssen,  
Meena Wahi, Shannon Leake.

Wantirna Community Financial Services Ltd  
Shop 5-6 Wantirna Mall,  
348 Mountain Highway, Wantirna VIC 3152  
ABN 43 118 000 230

## Dividend 2019 – a call out to shareholders

We currently have 69 shareholders who have not received their dividend as their bank account details have not been provided / updated. Kindly contact our Share Registrar, AFS & Associates Pty Ltd on 03 5443 0344 at the very earliest so that we can disburse your dividend.

### Shares available

There are currently interested parties looking to sell shares in Wantirna Community Financial Services Ltd through the company's low volume market. To register your interest in purchasing shares please contact Chelsea Fletcher at [executive@wantirnacommunitybank.com.au](mailto:executive@wantirnacommunitybank.com.au) for further details.

**Bendigo Bank**

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