

# Newsletter

October  
2020

Community Bank · Wantirna

## Message from new Chairman



My name is Jeff Somers and I am the newly appointed Chairman of the Board following the resignation of Vivian Gonsalves.

We certainly live in challenging times. COVID-19, and its impact on Victoria, has created a whole new world for the way

we live now and possibly in the future. Our bank staff members have responded to the challenges thrown up by this pandemic in a fantastic way. Ensuring the bank building is safe for customers to enter is a high priority, regular cleaning of contact services is conducted during the day. Sanitiser is available for all customers and screens separating staff and customers have been installed at the branch. The Board has also developed a COVID-19 response plan.

So far on this COVID-19 journey we have no incidents of infection in staff or customers. However, it is worth knowing that the bank premises would be closed for deep cleaning if a staff member became infected or a recent customer showed a positive test result. In a worst case scenario, it may be necessary to close the bank for an extended period of time if all staff were in isolation. Customers will be able to contact the bank by phone in the unlikely event this situation arises. At this point in time cash delivery services are unaffected but, as the Wantirna ATM is loaded by branch staff, it would end up out of service as the building would be shut. In this unlikely situation the nearest Bendigo Banks are located in Ringwood, Bayswater and Boronia. There are also ATMs elsewhere in the Wantirna Mall.

The most noticeable change has been the decision by customers to embrace online banking. Our staff team have spent many hours walking through the process with customers

so that they can fully understand and use the online platform available for Bendigo Bank customers. Despite this trend, the Board is committed to maintaining face-to-face contact with customers through its premises in Wantirna.

We have continued to financially support events and organisations within our community but to a lesser extent than previous years. The full impact of COVID-19 is now emerging and the Board has prudently held back on distributions to the community to ensure a healthy Balance Sheet is available to traverse the rocky and unknown waters ahead.

The Banking Royal Commission exposed many processes that brought embarrassment to a number of banks. In response, the market has been flooded with very attractive financial offers to help re-invigorate business and build trust with customers. I am pleased that Bendigo Bank has responded positively to the numerous offers advertised by the Big 4 Banks. Please contact the branch if you have a need to borrow money or re-finance an existing loan. Also talk to the staff if you want to take advantage of the COVID-19 support options that are available.

Who knows what the world will be like in six months or one year? Let us hope we can all spend quality time with our families, watch our favourite football team, go to the theatre or travel in Australia or overseas. Whatever the landscape, the dedicated staff at your local Community Bank Wantirna will be there to walk your journey with you.

Stay safe and stay well.

**Jeff Somers**  
Chairman



# Supporting Knox families doing it tough at Christmas time

Christmas can be a difficult time for families to pay bills as well as buy food and presents. This is especially true for people on a low income as a result of unemployment, reduced work hours, fragile mental or physical health, increasing rent or housing costs, and struggling with the increasing cost of living and COVID-19.

The Knox Community Christmas Support 'Share the Joy' Appeal aims to reach families, individuals and children that are in financial crisis in providing festive food hampers and quality gifts for children from birth – 18 years of age.

Again this year we are joining forces with Knox Infolink and local not-for-profit organisations to support families doing it tough. We invite you to support the Knox Community Christmas Appeal – Share the Joy, by donating non-perishable food items and new toys/gifts for children aged birth to 18 years old. Please bring your donations to the Community Bank Wantirna – tags with gift ideas will be available to collect at the branch from 14 October 2020.

To make a cash donation towards food hampers and toys for children visit [www.givenow.com.au/knoxsharethejoy](http://www.givenow.com.au/knoxsharethejoy) or visit the Community Bank Wantirna. All gifts will be collected by Knox Infolink on 4 December 2020.

Volunteers are needed from 30 November 2020 to help pack food hampers and sort and box presents for the kids. There will be seven volunteers each day to limit contact and all COVID-19 protocols will be in place at the hub. If you would like to help please contact Wayne at [kccsworker@knoxinfolink.org.au](mailto:kccsworker@knoxinfolink.org.au)

## Dividend 2019 – a call out to shareholders

We currently have 69 shareholders who have not received their dividend as their bank account details have not been provided / updated. Kindly contact our Share Registrar, AFS & Associates Pty Ltd on (03) 5443 0344, at the very earliest so that we can disburse your dividend.



knox community  
**CHRISTMAS SUPPORT**  
*"Sharing the Joy"*

# "Share the Joy"

## KNOX CHRISTMAS APPEAL

Supporting local families "doing it tough"

We invite you to support this appeal by donating:

### NON-PERISHABLE\* FOOD ITEMS:

- Puddings
- Custard
- Biscuits (sweet)
- Biscuits (savoury)
- Tinned ham
- Tinned tuna
- Gravy mix
- Tinned vegies
- Tinned fruit
- Long life milk
- Tea/Coffee
- Sugar
- Fruit cakes
- Lollies
- Fruit juice
- Soft drink
- Napkins
- Christmas crackers

\*Before use by date

### TOYS/GIFTS (NEW):

For children aged from birth to 16 years old  
Ideas cards are available, for age appropriate gifts

Cash donations via GiveNow go directly to  
food hampers and toys for children 0 - 16 years old.



[www.givenow.com.au/knoxsharethejoy](http://www.givenow.com.au/knoxsharethejoy)  
Tax deductible donations





## Supporting Bayswater Strikers Soccer Club

The Bayswater Strikers are excited to continue our partnership with the Community Bank Wantirna.

In these extremely uncertain times, John and the team have yet again reinforced their partnership with the Bayswater Strikers with continued sponsorship in 2020, a move that ensures the club's growth into the coming years.

Not unlike any other sporting club in Victoria, the COVID-19 crisis has completely removed any chance of their being a 2020 season. The Bayswater Strikers had two pre-season starts, attracting a number of brand new players and were on track for another very competitive season across all men's and women's teams. The COVID-19 crisis really hit the club hard but we are planning for bigger and better things in 2021!

The partnership with the Community Bank Wantirna is imperative to ensure our club maintains our current equipment and continues to purchase more as our club grows and evolves.

We all hope that soccer will resume in the near future, more importantly normal life returns as the health of our fellow Victorians is essential.

Thank you again to Community Bank Wantirna for your continued support of the Bayswater Strikers Soccer Club.

Mark Eaton  
President  
Bayswater Strikers

## Special offer - mental health support for all

In these strange and difficult times, it is very important that we look after ourselves and each other. Living with the restrictions we are in now can cause increased anxiety and stress but there is help out there.

Our partners at Redefine Life Centre have a great offer for all.

### New low cost counselling service

Redefine Life Centre is offering a new low cost counselling service for the community. The service is designed to make counselling more affordable and accessible for people and organisations. It is available via telehealth, phone consultations, and on-site sessions.

While the service is available for everyone, we are aware that people need support more than ever during these times. The service sees a

variety of clients with a wide range of issues including stress management, relationship challenges, and work-related difficulties. We have a diverse and well trained counselling team including both female and male counsellors to suit individual needs.

The low cost counselling is only \$40 a session, no mental health care plan needed and is online only during the current restrictions.

Please contact the service at [enquiries@redefinelifecentre.com.au](mailto:enquiries@redefinelifecentre.com.au) for bookings.

Feel free to share with anyone you think may benefit. Staff members and volunteers are very much a part of the community too, and they are also welcome to use the service.

For more details please go to the website at [www.redefinelifecentre.com.au](http://www.redefinelifecentre.com.au)

Kind regards,  
The Redefine Life Low Cost

**Redefine Life**

# We are here to listen.

enquiries@redefinelifecentre.com.au  
[redefinelifecentre.com.au/low-cost-counselling-program/](http://redefinelifecentre.com.au/low-cost-counselling-program/)

## Low-cost Counselling Program

**\$40 per session**

**Free 15-minute phone consultation**

Due to COVID-19, only phone and video counselling will be available.

# With our new Complete Home Loan, you're completely taken care of.

First home, next home, investment, or refinance - great rates and 100% offset make the Complete Home Loan one of our most exciting home loans yet!

## Features

- Your choice of fixed or variable interest rate
- Loan-to-Value Ratio (LVR) tiered pricing for variable rates
- Optional 100% offset account
- Interest Only repayments available
- Loan terms up to 30 years (interest only up to 5 years)
- Free online redraw

If you're not completely happy with the Big 4, try Bendigo.



**Chat to a home loan specialist today, phone John on 0427 309 087 or search Bendigo Bank home loans.**



**Bendigo Bank**

Terms and conditions, fees, charges and lending criteria apply. All information including interest rate is current as at 7 September 2020 and may be subject to change. Full details available on application. Full offset facility is available for Bendigo Complete Home Loan for both fixed and variable loans. Offset facility can only be linked to one loan at any one time. A maximum of 6 offset facilities can be linked per loan account. Linked offset facility must be in same customer name/number. Credit provided by Bendigo and Adelaide Bank Limited ABN 11 068 049 178 Australian Credit Licence 237879. A1419239 OUT\_1518937, 21/09/2020



## Boronia Hawks Football Netball Club

The Boronia Football Netball Club is proud to be partnering with Community Bank Wantirna to grow our Senior Women's program and ensure more people are getting active in the community!

The program began in year 2018 where nine enthusiastic players (and a few borrowed from the opposition) took part in

our first practice match! Although the scoreboard didn't reflect it, the players fought hard all match and paved the way for more to join in the coming months!

By the end of the first season the team had 24 players, and recorded their first win! Perhaps the highlight of the year however was the dedication, connection and growth across the players throughout the season.

Fast forward to 2019 and the club had two junior girls teams and saw more players join the senior women's program. A more successful year on field with the squad making finals, and narrowly losing to Ferntree Gully in a tight first final. The Under 16 girls won the Grand Final in their first season, highlighting some great talent that will be moving into the seniors in the coming years.

Unfortunately, 2020 didn't go to plan, and for our now 50 players who worked tirelessly over the preseason, our two teams couldn't get on field in 2020. But through online challenges, fitness classes and social events the team stayed connected building a strong foundation for the 2020 season!

The club has been using the time to think strategically about the future for women and girls within the club by starting work on developing a Gender Equity Plan to ensure we can continue to provide a welcoming and supportive environment on and off the field and continue our success.

For anyone interested in hearing more about Boronia Hawks or our opportunities for people of all ages and ability levels to play or be part of a club, please contact Scott Nicholas on 0403 238 494 or boronia@efnl.org.au

**Scott Nicholas**  
Chairman of the Club's Board of Directors  
Coach of the Senior Women's

## Talk to us today

### Community Bank

Wantirna

Shop 5-6 Wantirna Mall,  
348 Mountain Highway, Wantirna VIC 3152

P 9720 4122

E [wantirna@bendigoadelaide.com.au](mailto:wantirna@bendigoadelaide.com.au)  
[bendigobank.com.au/wantirna](http://bendigobank.com.au/wantirna)

 /wantirnacommunitybankbranch

 /bendigocb\_wantirna

### We're open:

9.30am - 5.00pm Monday to Friday

### Directors

Jeff Somers (Chairman), Edmund Wong (Treasurer),  
Phillipa Maloney-Walsh (Secretary),  
Wendy van Horssen, Meena Wahi, Shannon Leake

Wantirna Community Financial Services Ltd  
Shop 5-6 Wantirna Mall,  
348 Mountain Highway, Wantirna VIC 3152  
ABN 43 118 000 230