

Community Bank · South Coast

# Chair Message



Twenty years ago, with the seed of an idea and a community need, our founders worked tirelessly to open the Community Bank in Milton. The branch opened on 28 April 2004 and as Chair of the current Board, I'm so thrilled to report the position of the company today.

We have a team of wonderful staff who put our customers at the core of all we do. Our customer-centric culture is something we are particularly proud of. Our Board is focused on new horizons in terms of our strategic planning which now includes a Community Impact Strategy to ensure we leverage and

amplify our community investment. We are refreshing our Board with new members who bring key targeted skill sets. We're also resourcing our administrative team to ensure we're supported across all areas of our business. We've returned over \$1,450,000 to impactful community projects to date and will distribute a further \$100,000 (up to) at our Emerald Ball in May.

We've had an excellent start to our twentieth year, running the Business for Good event with keynote speaker Avril Henry AM, holding a community information session for community investment opportunities and planning is well underway for our Emerald Ball which we'd love you to attend. Please enjoy reading our 20 Year Edition newsletter.

Justine Cox Chair

# Celebrating 20 years

This year marks 20 years of community banking for us in Milton.

And, with that, we have some exciting things planned.

Our 20th birthday will be celebrated by running an outside broadcast with Power FM on **Wednesday 24 April**. Be sure to join us in branch from **10.00am to 2.00pm** for birthday cupcakes, coffee vouchers for the first 50 people and the chance to **WIN a birthday bundle** prize valued at \$200 (terms apply).

As we celebrate 20 years of community banking, we thank YOU... our shareholders, founders, customers and our partner community organisations that have enabled us to be where we are today.

Make sure you follow along on social media @communitybanksouthcoast on Facebook and Instagram to keep up to date.





## Emerald Ball Marks 20 Year Milestone

We are turning 20 and it would not have happened without our wonderful founders, shareholders, customers and community!

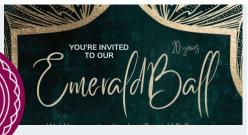
Twenty years ago a new Community Bank was established in Milton. April is our official birthday and we're holding our Emerald Ball in May. We'd love you to be there!

To celebrate two decades of community banking we will distribute up to \$100,000 of community investment funding to community groups pitching on the night and showcase the power of the community banking model and reinvesting in our local community.

This community focused, formal event will be held on Friday 17 May 2024 at the Ulladulla Civic Centre.

We'd love you to be part of this milestone event and unique community celebration with your colleagues, family or friends. Book a table today.

For all the information and to book tickets: www.stickytickets.com.au/N14QJ



### TICKETS ARE ON SALE NOW!

Friday 17 May 2024 6.00pm to midnight Ulladulla Civic Centre with Killara Catering Tickets \$125 ea (tables of 8 or 9) Formal dress

Live entertainment and dancing with one of Sydney's most sought-after live musical duos 'Playlist Live'.

# Youth Ambassador Program

Our Youth Ambassador program is one which delivers great pride. It's all about supporting young people in our community, providing them opportunities to shine and our most recent recipient Cameron Davies really delivered.

His innovative transition program was aimed at final year primary school students and helping them navigate a smoother path into year 7 in 2024.



Cameron said, "my goal was to create an event to help and support the transition of Year 6 students into high school. It focused around teamwork, resilience and effective communication techniques and helped forge relationships with students already at high school".

The students enjoyed tugs of war, puzzles, rolling and tossing hoops, novelty races and a few classics such as basketball, relays and an obstacle course. Importantly, the students made friendly connections which put them in great stead as they started high school in January 2024.

Community Bank Director Michael Ramsden said, "we've had wonderful feedback from both primary schools and this all helps reduce the anxiety kids normally have when they arrive at high school. The big win is the newly formed relationships, especially when they now see the high school kids as a little less scary. Cameron assembled a brilliant team of year 10 and year 7 students behind the scenes and they all showed so much enthusiasm and passion for what they were delivering".

# Celebrating Local Women



We were proud to be represented amongst such an esteemed crowd at the The Women's Connection of Milton Ulladulla International Women's Day luncheon in March. It was a day to celebrate our own team and hear exceptional speaker Pam Burridge.

Branch Manager Caroline Boland said, "it was a great day and very special to be around beautiful, strong women. Monica Mudge was just awarded the Community Hero NSW Woman of the Year for 2024. She is such a beautiful person with a kind caring heart for our land and community".

We funded the bus through our Community Investment program, plus our very own Community Bank South Coast Director Natalee Johnston was the event MC.

# **Banking Safely Online**

In March, our Branch Manager Caroline headed to the Milton Ulladulla Orchid Society to run a private session on Banking Online Safely. If you're part of a local community group, we can do the same for you.

The session runs for about an hour and highlights the benefits and importance of getting digitally connected, but also learning how to stay safe and protect yourself from scams and fraud.

If you'd like help feeling safe, comfortable and confident with your digital banking, please reach out to arrange a private session for your local community group.

Phone Caroline at the branch on 4454 2659 or email miltonmailbox@bendigoadelaide.com.au



# Business for Good, was better than good. It was great!

Our Business for Good event was an incredible evening. With the help of renown speaker and best-selling author Avril Henry AM (pictured right), we explored the topic of using business as a force for good and learned how we can all make significant impact when we're fuelled for purpose.

The event wouldn't have been possible without the outstanding Avril Henry AM and Brodie Taylor from the Shoalhaven Education Fund as our quest speakers. Our heartfelt thanks

go to our event partner Business Milton Ulladulla, including Leonie Smith and Matt Dell for their unwavering support and assistance behind the scenes. A huge shout out to the Altar Bar for their unparalleled hospitality, our highly talented professional photographer Ruby Boland and the wonderful project team from Community Bank South Coast that pulled it together.

We also say a big thank you to the Leaders Change Room and Community Bank South Coast for funding over \$9,000 of prizes which were won on the evening.

We're still buzzing and are thrilled to share this image gallery with you to relive the evening.













# Social Enterprise Certification

With the help of our shareholders, Woodstock Financial Services Ltd is seeking to become a nationally certified social enterprise. Social enterprises are unique because they exist to create impact through trade. Purpose and community are at their heart. Certification is used to identify genuine social enterprises for purposes such as grant funding, social investment and capability building programs.

For us, receiving certification validates our operating model and demonstrates our social and environmental impacts through trade, while fulfilling our commitment to return profits to our local communities.

Certification essentially formalises our status and the work our company has already been doing over the past 20 years. We've always been a social enterprise at heart, we're now just looking to recognise this.

To find out more, the Board is hosting an information session and light luncheon on Thursday 13 June 2024, 11am at Country Universities Centre, Ulladulla.

We welcome and encourage all our shareholders to attend this session where there will be an opportunity for a Q&A. Please RSVP to libby@woodstockfinancialservices.com.au.

More information is also available at www.socialtraders.com.au



# NEW Pitch Perfect Program



Our community investment program has returned over \$1,450,000 to meaningful and impactful community projects throughout the years. This is something we are rightly proud of.

To mark 20 years of community banking, we introduced a new Pitch Perfect Program where community groups were invited to apply for an aggregated total of up to \$100,000 of community investment funding. Applications were open for a period of four weeks and we ran an information evening in March for interested groups with Community Connect Southern Shoalhaven.

## 21 Applications Received

Applications have just closed at the time of finalising this newsletter, however we received a total of 21 completed applications for this program totalling a requested amount of over \$1.4 million in funding.

#### What's next?

Applications now go through the process of being assessed by our panellists including representatives from our Community Engagement Committee, plus community representatives Libby Davies, Donna Payne and David Kwasha.

Successful applicants will be asked to pitch privately to the assessment panel and then finalists on stage at our Emerald Ball on 17 May where the allocation of funds will be announced and distributed accordingly.

## **Branch News**

## **Congratulation Caitlin**

Caitlin (pictured right) started working with us in 2015 and in February she celebrated nine years with Community Bank South Coast.
Congratulations Caitlin and thank you so much for your hard work and dedication over this time.



## Welcome Tegan

We welcome new staff member Tegan. Tegan commenced working with us in January and is our newest Customer Service Officer. Pop in and introduce yourself to Tegan.

## Time for a home loan health check!

With the current cost of living, there's never been a better time to review your home loan.

Enquire online at bendigobank.com.au/healthcheck or call your nearest branch on 4454 2659.



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# **Bendigo Bank**

\*Source: Roy Morgan Single Source Australia, May 2023. All loans are subject to the bank's normal lending criteria. Fees, charges, terms and conditions apply. Please consider your situation and read the Terms and Conditions, available online at www.bendigobank.com.au or upon request from any Bendigo Bank branch, before making a decision. Bendigo and Adelaide Bank Limited ABN 11 068 049 178 AFSL 237879 (1676698-1734981) (05/22) OUT\_36591151, 08/04/2024



# Talk to us today



**Caroline Boland** Branch Manager 4454 2659 Caroline.Boland@ bendigoadelaide.com.au

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#### We're open:

9.30am - 4.00pm Monday to Friday

#### **Directors**

Justine Cox (Chair), Laura Bacon (Secretary), Natalee Johnson, Gavin Hart, Mike Devlin, Katie Macartney, Greg Bergsma, Michael Ramsden, Justin Field.

Wayne Simpson (Treasurer, Non-Director) Associate Member: Leah Spiers.

Woodstock Financial Services Ltd 83 Princes Hwy, Milton NSW 2538 ABN 61 105 527 697

## Farewell Donna

Our AGM in November was a brilliant wrap up of the year that was, but certainly included a notable change to the Board. While new Directors were voted in, Donna Payne attended her last official function.

As Chair of the Community Engagement Committee, Donna's worked incredibly hard behind the scenes, and has also been responsible for leading the way in which we've supported community organisations over the last six years.

It was fabulous to have community groups present for Donna's last meeting including representatives from Ulladulla High School, Marine Rescue Ulladulla and Milton Ulladulla District Soup Kitchen.



Donna is pictured (centre) with L to R: Libby Beasley, Ulladulla High School Representative Cameron Davies, Branch Manager Caroline Boland, and fellow Directors Michael Ramsden and Greg Bergsma.

# Upcoming dates for your diary



## Wednesday 24 April

Power FM Birthday Broadcast. Call past the branch 10.00am - 2.00pm and join our birthday celebrations.

### **Anzac Day 25 April**

**Branch Closed** 

## Friday 17 May

Emerald Ball! Have you booked tickets yet?

### Thursday 13 June

Social Enterprise Certification Information Session

