

Creating an FX Trade Using Online FX

Online FX is an electronic dealing system for foreign exchange transactions available on your e-banking. The system allows you to transact foreign exchange using your desktop, mobile or tablet device.

Visit bendigobank.com.au and Logon to e-banking

1. Logon to e-banking
Enter Access ID, Password and Security Token (if needed)
2. On the left hand menu select **Online FX**
3. Select **FX Deals**, Add **Currency Pair**, select **Save**
4. Create an **FX Deal**, select **Currency Pair**. Select **I Buy** or **I Sell**
5. Select **Counterparty**, **Currency** and **Amount**, select **Next**
6. Review **New FX Deal** and **Accept**
To decline select **Back** or allow time to expire
7. **Unsettled FX Deals** will display
To settle **FX Deal**, select **Settle**  you will automatically be redirected to **Move Money**
*You may have to refresh browser, pressing the **F5** function key or **Ctrl+R** if using Windows, or **Command+R** if using a MAC will refresh the web page being viewed*
8. Select a **Payee** or add a **New Payee**
New Payee, add **New Payee** details and select **Next**
9. Review **Settlement** details
Select **Transfer From** and add **Description**
Select **Next**
10. Review **settlement** details and **enter your security token** number, select **Submit**
11. Payment Receipt
Option to **Print receipt**, **Email receipt** and **Pay another**
12. **Email receipt**, insert **Recipient Email** and select **Send**
Print a receipt, select **Print receipt**. Pay another will redirect you to **Move Money** menu



FOREIGN EXCHANGE

Q&As

What if I insert an incorrect amount and select Accept?

You must contact us immediately on 1800 061 783 or if outside of business hours (8:30am – 5:30pm) you may create a reverse trade transaction. Please note that cancelling or reversing a transaction may result in a monetary loss to you due to changes in market valuations

Cancelling a Transaction by Creating a Reverse Trade

1. Return to **Online FX** or alternatively return to Logon to e-banking
Enter Access ID, Password and Security token (if needed)
2. On the left hand menu select **Online FX**
3. Select **FX Deals**
Create **FX Deal**, select **Currency Pair**
Select the **I Buy** or **I Sell** instruction that is opposite of the trade to be cancelled

Example

Original Trade
I Buy USD \$100.00
Reverse Trade
I Sell USD \$100.00

4. Select **Counterparty, Currency** and **Amount**, select **Next**

Example

Original Trade
John Smith Pty Ltd
USD \$100.00
Reverse Trade
John Smith Pty Ltd
USD \$100.00

Details are the same as the trade being cancelled

5. Review **New FX Deal** and **Accept**
To decline select **Back** or allow time to expire
6. Proceed to create and settle the correct **FX Deal**

What hours will Online FX be available?

Online FX is available between 6.00am and 10.00pm AEST – Monday to Friday excluding Public Holidays in Victoria, Australia

Can I deal non-Australian dollar transactions using Online FX?

No. All foreign exchange transactions in Online FX must be completed against the Australian Dollar

Contact us

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