

29 November 2024

<Title> <Surname>  
<Street address line 1>  
<Street address line 2>  
<suburb> <state> <postcode>

Dear Investor,

## Significant event notice – Sandhurst Trustees Change of Responsible Entity

On 28 November 2024, unit holders voted in favour of the extraordinary resolution to replace Sandhurst Trustees Limited (Sandhurst) as Responsible Entity (RE) with Betashares Capital Limited (Betashares) in relation to the Bendigo Growth Index Fund (Fund)

You are receiving this notice because you are a unit holder in the Fund.

The Sandhurst Board determined that a change of RE is in the best interest of unit holders and will be effective from 1 December 2024.

### What this means for you

There is no action required for you, however as Betashares is now the RE of this Fund the relationship you hold will now be with them. The way in which you interact, access information and seek assistance will also change. We have categorised some of the changes below.

#### **Your fund balance**

The ability to view your Fund balance on Bendigo Bank's e-banking platform (if applicable to you) has been removed indefinitely. You can still access your account balance by contacting Betashares' customer service centre on 1800 634 969.

#### **Bendigo Bank branch assistance**

Bendigo Bank branch staff will no longer be able to assist you with your Fund balance or any other queries regarding your Fund. However, the customer service team can continue to assist you with any balance or general fund queries.

#### **Website and contact details**

After the completion of the change of RE on 1 December 2024, all Fund information including all forms, guides and disclosures will be made available via Betashares' website [betashares.com.au/bendigo-funds](https://betashares.com.au/bendigo-funds).

The email address for the customer service team who can respond to all your Fund queries will also change to [bendigo.funds@betashares.com.au](mailto:bendigo.funds@betashares.com.au). Betashares can be contacted on 1800 634 969.

### About Betashares

Betashares is an Australian asset manager and one of Australia's largest exchange traded fund issuers. Betashares currently serves over one million investors and manages over \$40 billion in assets across its range of investment solutions.

## More information

For customers with an existing Sandhurst product that isn't specified above, there will be no change to your product or the way in which you deal with us. As always, providing you with a high standard of service and support remains our ongoing priority.

We have a list of Frequently Asked Questions available at [bendigobank.com.au/fundnews](http://bendigobank.com.au/fundnews).

If you have any further questions about this change, please contact Betashares on 1800 634 969 or email [bendigo.funds@betashares.com.au](mailto:bendigo.funds@betashares.com.au).

Regards,



Lily Elliott  
General Manager  
**Sandhurst Trustees**

Sandhurst Trustees Limited is a subsidiary of Bendigo and Adelaide Bank Limited ABN 11 068 049 178 AFSL 237879.